

Maryland State Library Agency

MISSION

The mission of the Maryland State Library Agency (MSL) is to provide leadership and consultation in technology, training, marketing, funding, resource sharing, research, and planning, so that Maryland libraries can fulfill their missions now and in the future to the people of Maryland.

VISION

Maryland libraries will be the first thought of Maryland residents for information in the 21st century.

KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. Libraries will anticipate and meet the educational and informational needs of their communities.

Obj. 1.1 Maryland Public Libraries will provide equitable access to educational, social, and informational services through electronic and print resources.

Obj. 1.2 The Maryland Library for the Blind and Physically Handicapped (LBPH) will coordinate statewide library services for all blind, visually impaired, physically disabled, and reading disabled Maryland residents and for institutions serving these individuals.

Performance Measures	2013 Act.	2014 Act.	2015 Act.	2016 Act.	2017 Act.	2018 Est.	2019 Est.
Number of library materials owned by MD Public Libraries	15,465,436	18,020,734	18,287,580	18,425,879	15,292,561	15,500,000	15,500,000
Number of digital materials owned	131,924	169,795	262,923	3,063,869	1,483,835	1,558,027	1,635,928
Number of Internet terminals available for public use	4,824	4,854	4,882	5,248	5,195	5,300	5,400
Number of library materials checked out	57,996,777	59,026,829	59,181,402	58,933,623	58,759,697	58,584,697	58,384,697
Number of digital materials accessed	N/A	N/A	5,514,017	5,143,893	17,068,348	17,495,056	18,019,908
Number of Internet sessions accessed	9,659,647	9,404,918	9,538,372	10,274,796	9,816,002	9,356,052	8,896,052
Percent increase in customer access to public library materials	N/A	N/A	0.26%	0.15%	0.18%	0.00%	0.00%
Number of materials owned by LBPH	342,784	342,658	346,205	358,758	356,428	350,000	350,000
Number of LBPH outreach programs presented	31	114	40	107	113	150	160
Number of LBPH materials checked out	175,848	160,282	142,854	195,068	198,299	225,000	250,000
Number of individuals attending LBPH outreach programs	1,845	3,356	3,251	5,292	5,703	6,500	7,500
Increase in customer access to LBPH materials and services	-0.38%	-0.16%	-0.02%	36.00%	1.63%	13.47%	11.11%