MISSION

The Department of Public Safety and Correctional Services protects the public, its employees, and detainees and offenders under its supervision.

VISION

The Maryland Department of Public Safety and Correctional Services (DPSCS) will be nationally recognized as a department that believes its own employees are its greatest strength and that values the development of their talents, skills, and leadership. We will be known for dealing with tough issues like gang violence by capitalizing on the strength of interagency collaboration. We will be nationally known as the department that takes responsibility for the greatest of problems and moves quickly and quietly to bring about successful change. DPSCS will be known as one of the national leaders in the development and use of technology through system interoperability. Others will look to this department for its effective leadership and evidence-based practices. We will be known for our belief in the value of the human being and the way we protect those individuals, whether they are members of the public, our own employees, those we are obligated to keep safe and in custody, or victims of crime. DPSCS will be known as an organization that focuses on its mission and takes care of its people.

| SUMMARY OF KE | Y OPERA | TIONAL | DATA | | | | |
|--|-----------|-----------|-----------|-----------|-----------|-----------|----------|
| Performance Measures | 2014 Act. | 2015 Act. | 2016 Act. | 2017 Act. | 2018 Act. | 2019 Est. | 2020 Est |
| Average Daily Population (ADP) | 24,732 | 23,914 | 23,093 | 22,203 | 21,632 | 21,370 | 21,108 |
| Grand Total Offenders under Jurisdiction | 24,237 | 23,424 | 22,635 | 22,203 | 21,632 | 21,370 | 21,108 |
| Offenders under Correctional Jurisdiction | 20,868 | 20,602 | 20,274 | 19,604 | 18,869 | 18,636 | 18,403 |
| Offenders under Patuxent Institution Jurisdiction | 364 | 318 | 302 | 279 | 282 | 281 | 279 |
| Offenders under Detention Jurisdiction | 3,005 | 2,504 | 2,059 | 2,320 | 2,045 | 2,018 | 1,991 |
| Federal Prisoners at Chesapeake Detention Facility | 429 | 389 | 420 | 450 | 436 | 436 | 435 |
| Offenders in local jails awaiting transfer to DPSCS | 179 | 178 | 164 | 91 | 87 | 100 | 100 |
| Arrestees processed (Baltimore Central Booking and Intake | | | | | | | |
| Center) | 46,001 | 36,602 | 32,164 | 24,404 | 25,180 | 35,000 | 35,000 |
| Commitments processed | 25,683 | 19,145 | 18,388 | 14,527 | 12,504 | 12,500 | 12,500 |
| Division of Parole and Probation (DPP) cases under supervision | | | | | | | |
| at fiscal year end | 86,519 | 84,347 | 77,985 | 71,136 | 70,293 | 70,293 | 70,293 |
| DPP Drinking Driver Monitor Program cases under supervision at | | | | | | | |
| fiscal year end | 17,205 | 17,411 | 17,595 | 17,595 | 12,192 | 12,192 | 12,192 |

KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. Safe Communities: Help to keep Maryland communities safe.

Obj. 1.1 Reduce the number of sentenced offenders returned to correctional or community supervision for a new offense within one year of their release.

| Performance Measures | 2014 Act. | 2015 Act. | 2016 Act. | 2017 Act. | 2018 Act. | 2019 Est. | 2020 Est. |
|---|-----------|-----------|-----------|-----------|-----------|-----------|-----------|
| Sentenced offenders returned to correctional or community supervision for a new offense within one year of release: | | | | | | | |
| All releasees - number with new offense | N/A |
| All releasees - % with new offense | N/A |
| Parolees - number with new offense | N/A |
| Parolees - % with new offense | N/A |
| Mandatory releasees - number with new offense | N/A |
| Mandatory releasees - % with new offense | N/A |
| Expiration of sentence releasees - number with new offense | N/A |
| Exp. of sentence releasees - % w new off. | N/A |

Obj. 1.2 The percentage of Division of Parole and Probation (DPP) cases closed due to revocation for a new offense committed while under supervision in the community will not exceed the fiscal year 2011 levels (number in parentheses).

| Performance Measures | 2014 Act. | 2015 Act. | 2016 Act. | 2017 Act. | 2018 Act. | 2019 Est. | 2020 Est. |
|--|-----------|-----------|-----------|-----------|-----------|-----------|-----------|
| Total number of cases supervised during the fiscal year | 120,909 | 116,807 | 112,899 | 105,594 | 97,500 | 97,500 | 97,500 |
| Parole | 10,199 | 9,311 | 8,651 | 8,082 | 7,639 | 7,639 | 7,639 |
| Probation | 101,978 | 99,648 | 96,674 | 90,487 | 83,419 | 83,419 | 83,419 |
| Mandatory | 8,732 | 7,848 | 7,574 | 7,025 | 6,442 | 6,442 | 6,442 |
| Cases under supervision that were closed due to revocation for a | | | | | | | |
| new offense: | | | | | | | |
| All cases - number with new offense | 4,746 | 4,315 | 3,813 | 3,413 | 3,172 | 3,172 | 3,172 |
| All cases - % with new offense (FY 2011: 3.9%) | 3.9% | 3.7% | 3.4% | 3.2% | 3.3% | 3.3% | 3.3% |
| Parole - number with new offense | 416 | 315 | 290 | 224 | 213 | 213 | 213 |
| Parole - % with new offense (FY 2011: 3.2%) | 4.1% | 3.4% | 3.4% | 2.8% | 2.8% | 2.8% | 2.8% |
| Probation - number with new offense | 3,901 | 3,662 | 3,222 | 2,948 | 2,761 | 2,761 | 2,761 |
| Probation - % with new offense (FY 2011: 3.9%) | 3.8% | 3.7% | 3.3% | 3.3% | 3.3% | 3.3% | 3.3% |
| Mandatory - number with new offense | 429 | 338 | 301 | 241 | 198 | 198 | 198 |
| Mandatory - % with new offense (FY 2011: 5.1%) | 4.9% | 4.3% | 4.0% | 3.4% | 3.1% | 3.1% | 3.1% |

Obj. 1.3 The percentage of cases closed by the DPP Drinking Driver Monitor Program (DDMP) due to revocation for new driving while impaired (DWI) or driving under the influence (DUI) offenses will not exceed 0.7 percent.

| Performance Measures | 2014 Act. | 2015 Act. | 2016 Act. | 2017 Act. | 2018 Act. | 2019 Est. | 2020 Est. |
|--|-----------|-----------|-----------|-----------|-----------|-----------|-----------|
| Number of cases being monitored by DDMP | 27,449 | 27,614 | 27,300 | 26,394 | 21,442 | 21,442 | 21,442 |
| Number of DDMP cases being monitored that were closed due to revocation for a new DWI/DUI offense | N/A |
| Percent of DDMP cases being monitored that were closed due to revocation for a new DWI/DUI offense | N/A |

Obj. 1.4 The percentage of DPP cases where the offender was employed when the case was closed will be at least 31 percent.

| Performance Measures | 2014 Act. | 2015 Act. | 2016 Act. | 2017 Act. | 2018 Act. | 2019 Est. | 2020 Est. |
|--|-----------|-----------|-----------|-----------|-----------|-----------|-----------|
| Total number of DPP cases closed | 38,041 | 38,779 | 38,060 | 37,535 | 30,538 | 30,538 | 30,538 |
| Number of cases where the offender was employed at case closing | 11,228 | 10,685 | 12,121 | 11,700 | 9,793 | 9,793 | 9,793 |
| Percent of cases where the offender was employed at case closing | 29.5% | 27.6% | 31.8% | 31.2% | 32.1% | 32.1% | 32.1% |

Obj. 1.5 The percentage of defendants under Pretrial Release Services Program (PRSP) supervision arrested on new charges each month will not exceed 4 percent.

| Performance Measures | 2014 Act. | 2015 Act. | 2016 Act. | 2017 Act. | 2018 Act. | 2019 Est. | 2020 Est. |
|--|-----------|-----------|-----------|-----------|-----------|-----------|-----------|
| Percent of defendants under PRSP supervision arrested on new | | | | | | | |
| charges | 3.0% | 3.0% | 3.0% | 2.4% | 2.0% | 2.0% | 2.0% |

Obj. 1.6 The percentage of defendants under PRSP supervision who fail to appear for their scheduled court date will not exceed 8 percent.

| Performance Measures | 2014 Act. | 2015 Act. | 2016 Act. | 2017 Act. | 2018 Act. | 2019 Est. | 2020 Est. |
|---|-----------|-----------|-----------|-----------|-----------|-----------|-----------|
| Number of defendants under PRSP supervision who fail to appear for their scheduled court date | 312 | 263 | 222 | 229 | 257 | 261 | 267 |
| Percent of defendants under PRSP supervision who fail to appear for their scheduled court date | 6.0% | 6.0% | 6.0% | 6.4% | 6.0% | 6.0% | 6.0% |

Goal 2. Offender Safety and Security: Secure and safeguard defendants and offenders confined under Departmental supervision.

- **Obj. 2.1** No offender confined in a departmental facility will escape.
- **Obj. 2.2** The total number of offenders who walk off from correctional facilities will not exceed 11.
- **Obj. 2.3** The total number of offenders who walk off from Threshold will not exceed 5.
- **Obj. 2.4** The total number of offenders who walk off while supervised by the Central Home Detention Unit will not exceed 27.

| Performance Measures | 2014 Act. | 2015 Act. | 2016 Act. | 2017 Act. | 2018 Act. | 2019 Est. | 2020 Est. |
|---|-----------|-----------|-----------|-----------|-----------|-----------|-----------|
| Number of offenders who escape - corrections | 1 | 0 | 0 | 0 | 0 | 0 | 0 |
| Number of offenders who escape - detention | 0 | 0 | 1 | 0 | 0 | 0 | 0 |
| Number of offenders who walk off from correctional facilities | 6 | 9 | 4 | 11 | 9 | 9 | 9 |
| Number of offenders who walk off from Threshold | 1 | 1 | 5 | 6 | 10 | 5 | 5 |
| Number of individuals who walk off from home detention | 12 | 12 | 11 | 8 | 8 | 8 | 8 |

- Obj. 2.5 The total number of offender-on-offender homicides committed in the Department's facilities will be zero.
- **Obj. 2.6** During fiscal year 2014 and thereafter, the rate per 100 average daily population (ADP) of offender-on-offender assaults will not exceed the fiscal year 2013 rate in departmental facilities (number in parenthesis).
- **Obj. 2.7** During fiscal year 2014 and thereafter, the rate per 100 average daily population (ADP) of offender-on-staff assaults will not exceed the fiscal year 2013 rate in departmental facilities (number in parenthesis).

| Performance Measures | 2014 Act. | 2015 Act. | 2016 Act. | 2017 Act. | 2018 Act. | 2019 Est. | 2020 Est. |
|---|-----------|-----------|-----------|-----------|-----------|-----------|-----------|
| Total number of offender-on-offender homicides | 2 | 1 | 3 | 5 | 0 | 0 | 0 |
| Correctional offender-on-offender homicides | 2 | 1 | 3 | 5 | 0 | 0 | 0 |
| Detention offender-on-offender homicides | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Overall offender-on-offender assault rate per 100 ADP | | | | | | | |
| (FY13: 5.58) | 4.86 | 4.50 | 6.30 | 6.99 | 5.96 | 5.58 | 5.58 |
| Correctional offender-on-offender assault rate per 100 ADP (FY13: 4.14) | 3.50 | 3.46 | 4.84 | 4.76 | 4.55 | 4.14 | 4.14 |
| Detention offender-on-offender assault rate per 100 ADP | | | | | | | |
| (FY13: 13.17) | 9.29 | 8.36 | 16.57 | 26.26 | 19.14 | 13.17 | 13.17 |
| Overall offender-on-staff assault rate per 100 ADP | | | | | | | |
| (FY13: 2.09) | 1.90 | 1.57 | 2.44 | 2.52 | 1.91 | 2.09 | 2.09 |
| Correctional offender-on-staff assault rate per 100 ADP | | | | | | | |
| (FY13: 1.63) | 1.15 | 1.00 | 2.07 | 1.94 | 1.48 | 1.63 | 1.63 |
| Detention offender-on-staff assault rate per 100 ADP | | | | | | | |
| (FY13: 4.54) | 4.34 | 3.66 | 5.40 | 7.58 | 5.91 | 4.54 | 4.54 |

- Goal 3. Offender Well-Being and Re-Entry Preparation: Ensure incarcerated offenders are confined in humane conditions and receive appropriate treatment services (medical, mental health, social work, addictions) and programming to help improve community re-entry success.
 - **Obj. 3.1** Maryland Correctional Enterprises will employ 2,100 inmates by fiscal year 2016.
 - Obj. 3.2 By fiscal year 2021, DPSCS will have successfully entered into local reentry MOUs with at least 12 of Maryland's 23 county jurisdictions.
 - **Obj. 3.3** By fiscal year 2021, at least 60 percent of the inmates released from local reentry programs will have been successfully reintegrated into their communities, i.e., they will not have been re-convicted and returned to DPSCS custodial or community supervision within 3 years of release.

| | Performance Measures | 2014 Act. | 2015 Act. | 2016 Act. | 2017 Act. | 2018 Act. | 2019 Est. | 2020 Est. |
|---|--|-----------|-----------|-----------|-----------|-----------|-----------|-----------|
| | Number of inmates employed by MCE (June payroll) | 2,091 | 2,051 | 2,035 | 2,010 | 1,786 | 1,700 | 1,700 |
| | Number of counties participating | 3 | 3 | 3 | 6 | 6 | 6 | 6 |
| 2 | Recidivism for inmate participants | 0 | 0 | N/A | N/A | N/A | N/A | N/A |

Goal 4. Good Management: Ensure the Department operates efficiently.

Obj. 4.1 At least 35 percent of retake warrants for parole/mandatory supervision release issued will be transmitted by the Maryland Parole Commission (MPC) to the Central Home Detention Unit for entry into METERS/NCIC within three business days of receipt of the warrant request, and at least 10 percent of retake warrants will be transmitted within one business day.

| Performance Measures | 2014 Act. | 2015 Act. | 2016 Act. | 2017 Act. | 2018 Act. | 2019 Est. | 2020 Est. |
|--|-----------|-----------|-----------|-----------|-----------|-----------|-----------|
| Retake warrants issued | 3,511 | 3,375 | 3,203 | 2,695 | 2,236 | 2,236 | 2,236 |
| Percent of requests for retake warrants transmitted within three | | | | | | | |
| business days | 52% | 49% | 49% | 35% | 25% | 50% | 52% |
| Percent of requests for retake warrants transmitted within one | | | | | | | |
| business day | 16% | 8% | 8% | 7% | 41% | 18% | 20% |

Obj. 4.2 By fiscal year 2017 and thereafter, at least 75 percent of the graduates of entry level academy training conducted by the Correctional Training Commission (CTC) and the Maryland Police Training and Standards Commission (MPTSC) each fiscal year will be rated appropriately prepared for on-the-job training.

| Performance Measures | 2014 Act. | 2015 Act. | 2016 Act. | 2017 Act. | 2018 Act. | 2019 Est. | 2020 Est. |
|--|-----------|-----------|-----------|-----------|-----------|-------------|-----------|
| Overall percent of graduates rated professionally competent on the job after completing mandated training | 84% | 77% | 86% | 69% | 81% | ≥ 75% | ≥ 75% |
| Correctional Entrance Level Training: | | | | | | | |
| 35 Day Correctional Academy | 90% | 88% | 89% | 81% | 93% | ≥ 75% | ≥ 75% |
| Police Entrance Training: | | | | | | | |
| 26 Week/ Academy Training | 83% | 100% | 88% | 67% | N/A | ≥ 75% | ≥ 75% |
| ³ 06 Week/ Comparative Compliance | 100% | N/A | 71% | N/A | N/A | ≥ 75% | ≥ 75% |
| Community Supervision Entrance Level Training: | | | | | | | |
| ³ 08 Week / Agent Academy | 57% | 47% | N/A | 59% | 77% | $\geq 75\%$ | ≥ 75% |
| ³ 05 Week / Drinking Driver Monitor Academy | 50% | N/A | N/A | N/A | 42% | ≥ 75% | ≥ 75% |

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Obj. 4.3 Ninety percent of construction and design/build contracts over \$500,000 will be completed within 120 days of the originally scheduled completion date and for 120 percent (or less) of the original contract award.

| Performance Measures | 2014 Act. | 2015 Act. | 2016 Act. | 2017 Act. | 2018 Act. | 2019 Est. | 2020 Est. |
|---|-----------|-----------|-----------|-----------|-----------|-----------|-----------|
| Number of construction and design/build contracts due for completion within fiscal year | 3 | 1 | 1 | 1 | 6 | 4 | 4 |
| Number of contracts completed within 120 days of original date | 3 | 1 | 1 | 1 | 3 | 2 | 4 |
| Percentage completed within 120 days of original date | 100% | 100% | 100% | 100% | 50% | 50% | 100% |
| Number of contracts completed within 120 percent of original | | | | | | | |
| contract award | 3 | 1 | 1 | 1 | 4 | 4 | 4 |
| Percentage completed within 120 percent of original contract | 100% | 100% | 100% | 100% | 67% | 100% | 100% |

NOTES

¹ The recidivism calculation process is under review by researchers from the University of Maryland. The Fiscal Year 2016 cohort will be reportable in August 2019.

² Sample population insufficient.

 3 N/A indicates course was not given in that fiscal year.