#### MISSION

The Department of Public Safety and Correctional Services protects the public, its employees, and detainees and offenders under its supervision.

#### VISION

The Maryland Department of Public Safety and Correctional Services (DPSCS) will be nationally recognized as a department that believes its own employees are its greatest strength and that values the development of their talents, skills, and leadership. We will be known for dealing with tough issues like gang violence by capitalizing on the strength of interagency collaboration. We will be nationally known as the department that takes responsibility for the greatest of problems and moves quickly and quietly to bring about successful change. DPSCS will be known as one of the national leaders in the development and use of technology through system interoperability. Others will look to this department for its effective leadership and evidence-based practices. We will be known for our belief in the value of the human being and the way we protect those individuals, whether they are members of the public, our own employees, those we are obligated to keep safe and in custody, or victims of crime. DPSCS will be known as an organization that focuses on its mission and takes care of its people.

SUMMARY OF KE	Y OPERA	TIONAL	DATA				
Performance Measures	2015 Act.	2016 Act.	2017 Act.	2018 Act.	2019 Act.	2020 Est.	2021 Est.
Average Daily Population (ADP)	23,914	23,093	22,203	21,632	21,142	21,142	21,142
Grand Total Offenders under Jurisdiction	23,424	22,635	21,753	21,196	20,717	20,717	20,717
Offenders under Correctional Jurisdiction	20,602	20,274	19,604	18,869	18,535	18,535	18,535
Offenders under Patuxent Institution Jurisdiction	318	302	279	282	268	268	268
Offenders under Detention Jurisdiction	2,504	2,059	2,320	2,045	1,914	1,914	1,914
Federal Prisoners at Chesapeake Detention Facility	389	420	450	436	425	425	425
Offenders in local jails awaiting transfer to DPSCS	178	164	91	100	174	160	160
Arrestees processed (Baltimore Central Booking and Intake							
Center)	36,602	32,164	27,404	25,180	24,450	24,450	24,450
Commitments processed	19,145	18,388	14,527	12,504	11,422	11,422	11,422
Division of Parole and Probation (DPP) cases under supervision							
at fiscal year end	84,347	77,985	71,136	70,293	71,232	71,232	71,232
DPP Drinking Driver Monitor Program cases under supervision at							
fiscal year end	17,411	17,595	17,595	12,192	13,208	13,208	13,208

### **KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES**

#### Goal 1. Safe Communities: Help to keep Maryland communities safe.

Obj. 1.1 Reduce the number of sentenced offenders returned to correctional or community supervision for a new offense within one year of their release.

Performance Measures	2015 Act.	2016 Act.	2017 Act.	2018 Act.	2019 Act.	2020 Est.	2021 Est.
Sentenced offenders returned to correctional or community supervision for a new offense within one year of release:							
All releasees - number with new offense	N/A	579	464	389	N/A	N/A	N/A
All releasees - % with new offense	N/A	6.0%	7.0%	6.2%	N/A	N/A	N/A
Parolees - number with new offense	N/A	141	119	85	N/A	N/A	N/A
Parolees - % with new offense	N/A	6.5%	5.5%	4.0%	N/A	N/A	N/A
Mandatory releasees - number with new offense	N/A	335	203	221	N/A	N/A	N/A
Mandatory releasees - % with new offense	N/A	9.5%	6.4%	7.2%	N/A	N/A	N/A
Expiration of sentence releasees - number with new offense	N/A	103	142	83	N/A	N/A	N/A
Expiration of sentence releasees - % with new offense	N/A	10.5%	10.4%	7.5%	N/A	N/A	N/A

# **Obj. 1.2** The percentage of Division of Parole and Probation (DPP) cases closed due to revocation for a new offense committed while under supervision in the community will not exceed the fiscal year 2011 levels (number in parentheses).

Performance Measures	2015 Act.	2016 Act.	2017 Act.	2018 Act.	2019 Act.	2020 Est.	2021 Est.
Total number of cases supervised during the fiscal year	116,807	112,899	105,594	97,500	95,167	95,167	95,167
Parole	9,311	8,651	8,082	7,639	7,173	7,173	7,173
Probation	99,648	96,674	90,487	83,419	81,430	81,430	81,430
Mandatory	7,848	7,574	7,025	6,442	6,564	6,564	6,564
Cases under supervision that were closed due to revocation for a new offense:							
All cases - number with new offense	4,315	3,813	3,413	3,172	3,336	3,336	3,336
All cases - % with new offense (FY 2011: 3.9%)	3.7%	3.4%	3.2%	3.3%	3.5%	3.5%	3.5%
Parole - number with new offense	315	290	224	213	206	206	206
Parole - % with new offense (FY 2011: 3.2%)	3.4%	3.4%	2.8%	2.8%	2.9%	2.9%	2.9%
Probation - number with new offense	3,662	3,222	2,948	2,761	2,896	2,896	2,896
Probation - % with new offense (FY 2011: 3.9%)	3.7%	3.3%	3.3%	3.3%	3.6%	3.6%	3.6%
Mandatory - number with new offense	338	301	241	198	234	234	234
Mandatory - % with new offense (FY 2011: 5.1%)	4.3%	4.0%	3.4%	3.1%	3.6%	3.6%	3.6%

**Obj. 1.3** The percentage of cases closed by the DPP Drinking Driver Monitor Program (DDMP) due to revocation for new driving while impaired (DWI) or driving under the influence (DUI) offenses will not exceed 0.7 percent.

Performance Measures	2015 Act.	2016 Act.	2017 Act.	2018 Act.	2019 Act.	2020 Est.	2021 Est.
Number of cases being monitored by DDMP	27,614	27,300	26,394	21,442	21,825	21,825	21,825
<ul> <li><sup>1</sup> Number of DDMP cases being monitored that were closed due to revocation for a new DWI/DUI offense</li> <li><sup>1</sup> Demonstration of DDMP cases being monitored shot source closed due to the source of DDMP cases being monitored shot source closed due to the source of DDMP cases being monitored shot source closed due to the source of DDMP cases being monitored shot source closed due to the source of DDMP cases being monitored shot source closed due to the source of DDMP cases being monitored shot source closed due to the source of DDMP cases being monitored shot source closed due to the source of DDMP cases being monitored shot source closed due to the source of DDMP cases being monitored shot source closed due to the source of DDMP cases being monitored shot source closed due to the source of DDMP cases being monitored shot source closed due to the source of DDMP cases being monitored shot source closed due to the source of DDMP cases being monitored shot source of DDMP cases being monitored shot source closed due to the source of DDMP cases being monitored shot source closed due to the source of DDMP cases being monitored shot source closed due to the source of DDMP cases being monitored shot source of DDMP cases being monitored shot source closed due to the source of DDMP cases being monitored shot source of DDMP cases being monitored source</li></ul>	N/A						
<sup>1</sup> Percent of DDMP cases being monitored that were closed due to revocation for a new DWI/DUI offense	N/A						

**Obj. 1.4** The percentage of DPP cases where the offender was employed when the case was closed will be at least 31 percent.

Performance Measures	2015 Act.	2016 Act.	2017 Act.	2018 Act.	2019 Act.	2020 Est.	2021 Est.
Total number of DPP cases closed	38,779	38,060	37,535	30,538	27,478	27,478	27,478
Number of cases where the offender was employed at case closing	10,685	12,121	11,700	9,793	7,587	7,587	7,587
Percent of cases where the offender was employed at case closing	27.6%	31.8%	31.2%	32.1%	27.6%	27.6%	27.6%

Obj. 1.5 The percentage of defendants under Pretrial Release Services Program (PRSP) supervision arrested on new charges each month will not exceed 4 percent.

Performance Measures	2015 Act.	2016 Act.	2017 Act.	2018 Act.	2019 Act.	2020 Est.	2021 Est.
Percent of defendants under PRSP supervision arrested on new							
charges	3.0%	3.0%	2.4%	2.0%	1.0%	1.0%	1.0%

**Obj. 1.6** The percentage of defendants under PRSP supervision who fail to appear for their scheduled court date will not exceed 8 percent.

Performance Measures	2015 Act.	2016 Act.	2017 Act.	2018 Act.	2019 Act.	2020 Est.	2021 Est.
Number of defendants under PRSP supervision who fail to appear for their scheduled court date	263	222	229	257	215	219	224
Percent of defendants under PRSP supervision who fail to appear for their scheduled court date	6.0%	6.0%	6.4%	6.0%	5.0%	5.0%	5.0%

Goal 2. Offender Safety and Security: Secure and safeguard defendants and offenders confined under Departmental supervision.

- **Obj. 2.1** No offender confined in a departmental facility will escape.
- **Obj. 2.2** The total number of offenders who walk off from correctional facilities will not exceed 11.
- **Obj. 2.3** The total number of offenders who walk off from Threshold will not exceed 5.
- **Obj. 2.4** The total number of offenders who walk off while supervised by the Central Home Detention Unit will not exceed 27.

Performance Measures	2015 Act.	2016 Act.	2017 Act.	2018 Act.	2019 Act.	2020 Est.	2021 Est.
Number of offenders who escape - corrections	0	0	0	0	0	0	0
Number of offenders who escape - detention	0	1	0	0	0	0	0
Number of offenders who walk off from correctional facilities	9	4	11	9	5	11	11
Number of offenders who walk off from Threshold	1	5	6	10	9	5	5
Number of individuals who walk off from home detention	12	11	8	8	6	9	9

- Obj. 2.5 The total number of offender-on-offender homicides committed in the Department's facilities will be zero.
- **Obj. 2.6** During fiscal year 2014 and thereafter, the rate per 100 average daily population (ADP) of offender-on-offender assaults will not exceed the fiscal year 2013 rate in departmental facilities (number in parenthesis).
- **Obj. 2.7** During fiscal year 2014 and thereafter, the rate per 100 average daily population (ADP) of offender-on-staff assaults will not exceed the fiscal year 2013 rate in departmental facilities (number in parenthesis).

Performance Measures	2015 Act.	2016 Act.	2017 Act.	2018 Act.	2019 Act.	2020 Est.	2021 Est.
Total number of offender-on-offender homicides	1	3	5	0	6	0	0
Correctional offender-on-offender homicides	1	3	5	0	6	0	0
Detention offender-on-offender homicides	0	0	0	0	0	0	0
Overall offender-on-offender assault rate per 100 ADP (FY13: 5.58)	4.50	6.30	6.99	5.96	5.51	5.58	5.58
Correctional offender-on-offender assault rate per 100 ADP (FY13: 4.14)	3.46	4.84	4.76	4.55	4.71	4.14	4.14
Detention offender-on-offender assault rate per 100 ADP (FY13: 13.17)	8.36	16.57	26.26	19.14	12.96	13.17	13.17
Overall offender-on-staff assault rate per 100 ADP (FY13: 2.09)	1.57	2.44	2.52	1.91	1.76	2.09	2.09
Correctional offender-on-staff assault rate per 100 ADP (FY13: 1.63)	1.00	2.07	1.94	1.48	1.38	1.63	1.63
Detention offender-on-staff assault rate per 100 ADP (FY13: 4.54)	3.66	5.40	7.58	5.91	5.35	4.54	4.54

- Goal 3. Offender Well-Being and Re-Entry Preparation: Ensure incarcerated offenders are confined in humane conditions and receive appropriate treatment services (medical, mental health, social work, addictions) and programming to help improve community re-entry success.
  - **Obj. 3.1** Maryland Correctional Enterprises will employ 1,700 inmates by fiscal year 2022.
  - Obj. 3.2 By fiscal year 2021, DPSCS will have successfully entered into local reentry MOUs with at least 12 of Maryland's 23 county jurisdictions.
  - **Obj. 3.3** By fiscal year 2021, at least 60 percent of the inmates released from local reentry programs will have been successfully reintegrated into their communities, i.e., they will not have been re-convicted and returned to DPSCS custodial or community supervision within 3 years of release.

	Performance Measures	2015 Act.	2016 Act.	2017 Act.	2018 Act.	2019 Act.	2020 Est.	2021 Est.
	Number of inmates employed by MCE (June payroll)	2,051	2,035	2,010	1,786	1,516	1,700	1,700
	Number of counties participating	3	3	6	6	6	9	12
2	Recidivism for inmate participants	0	N/A	N/A	N/A	N/A	N/A	N/A

#### Goal 4. Good Management: Ensure the Department operates efficiently.

**Obj. 4.1** At least 35 percent of retake warrants for parole/mandatory supervision release issued will be transmitted by the Maryland Parole Commission (MPC) to the Central Home Detention Unit for entry into METERS/NCIC within three business days of receipt of the warrant request, and at least 10 percent of retake warrants will be transmitted within one business day.

Performance Measures	2015 Act.	2016 Act.	2017 Act.	2018 Act.	2019 Act.	2020 Est.	2021 Est.
Retake warrants issued	3,375	3,203	2,695	2,236	2,067	2,000	2,000
Percent of requests for retake warrants transmitted within three business days	49%	49%	35%	25%	95%	95%	95%
Percent of requests for retake warrants transmitted within one business day	8%	8%	7%	41%	30%	33%	40%

**Obj. 4.2** By fiscal year 2017 and thereafter, at least 75 percent of the graduates of entry level academy training conducted by the Correctional Training Commission (CTC) and the Maryland Police Training and Standards Commission (MPTSC) each fiscal year will be rated appropriately prepared for on-the-job training.

Performance Measures	2015 Act.	2016 Act.	2017 Act.	2018 Act.	2019 Act.	2020 Est.	2021 Est.
Overall percent of graduates rated professionally competent on the job after completing mandated training	77%	86%	69%	81%	010/	> 75%	≥ 75%
Correctional Entrance Level Training:	//%0	80%0	69%	81%0	81%	≥ /3%	$\leq 15\%$
35 Day Correctional Academy	88%	89%	81%	93%	90%	≥ 75%	≥ 75%
Police Entrance Training:							
26 Week/ Academy Training	100%	88%	67%	N/A	83%	≥ 75%	≥ 75%
<sup>3</sup> 06 Week/ Comparative Compliance	N/A	71%	N/A	N/A	83%	≥ 75%	≥ 75%
Community Supervision Entrance Level Training:							
<sup>3</sup> 08 Week / Agent Academy	47%	N/A	59%	77%	61%	≥ 75%	≥ 75%
<sup>3</sup> 05 Week / Drinking Driver Monitor Academy	N/A	N/A	N/A	42%	N/A	≥ 75%	≥ 75%

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**Obj. 4.3** Ninety percent of construction and design/build contracts over \$500,000 will be completed within 120 days of the contractually scheduled completion date and for 120 percent (or less) of the original contract award.

Performance Measures	2015 Act.	2016 Act.	2017 Act.	2018 Act.	2019 Act.	2020 Est.	2021 Est.
Number of construction and design/build contracts due for							
completion within fiscal year	1	1	1	6	4	6	1
Number of contracts completed within 120 days of original date	1	1	1	3	4	6	1
Percentage completed within 120 days of original date	100%	100%	100%	50%	100%	100%	100%
Number of contracts completed within 120 percent of original							
contract award	1	1	1	4	4	6	1
Percentage completed within 120 percent of original contract	100%	100%	100%	67%	100%	100%	100%

#### NOTES

<sup>1</sup> DPP anticipates Offender Case Management System (OCMS) enhancements being put into production within the near future, which will mandate that this particular data be entered, thereby ensuring the capturing of this measurement.

<sup>2</sup> Sample population insufficient.

 $^{3}$  N/A indicates course was not given in that fiscal year.