

MDH - Regulatory Services - Health Professional Boards and Commissions

MISSION

The mission of the health occupations boards is to protect the citizens of Maryland through the promotion of quality healthcare. This is achieved through maintenance of efficient licensure systems for healthcare professionals; promotion of disciplinary practices that contribute to an overall culture of accountability; education of clients and other stakeholders; and enforcement of applicable laws and statutes.

VISION

Maryland is a state where healthcare professionals are well qualified, where healthcare professionals want to live and practice, and where citizens are informed about the qualifications of their healthcare practitioners.

KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. To protect the public and promote quality healthcare by providing an effective and efficient licensure system for health professionals regulated by the State.

Obj. 1.1 Annually issue initial licenses to 95 percent of qualified applicants within ten days of receipt of the last qualifying document, or to improve upon that standard if it has already been met.

Board/ Commission	2018 Act.		2019 Act.		2020 Act.		2021 Act.	
	New	% Obj	New	% Obj	New	% Obj	New	% Obj
Acupuncture	95	100%	134	100%	105	100%	102	100%
Audiologists	620	100%	431	95%	390	100%	444	100%
Chiropractic	169	100%	155	97%	118	100%	146	100%
Dental	1,109	45%	910	29%	774	3%	843	13%
Dietetic	216	100%	296	100%	240	100%	365	100%
Environmental Health	38	100%	37	100%	35	100%	18	100%
Kidney Disease	15	100%	2	100%	6	100%	3	100%
Massage Therapy	346	100%	311	91%	226	97%	181	100%
Medical Cannabis	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Morticians	197	100%	146	100%	100	100%	37	100%
Nursing: RN	5,144	106%	5,385	99%	4,737	99%	5,560	91%
Nursing: LPN	550	93%	620	99%	558	98%	561	100%
Nursing Home Admin	18	100%	32	100%	23	100%	30	100%
Occupational Therapy	478	96%	415	92%	346	95%	371	96%
Optometry	46	100%	50	100%	63	100%	65	100%
Pharmacy	3,412	100%	3,531	54%	2,994	52%	3,465	58%
Physical Therapy	742	100%	706	100%	593	100%	721	100%
Physicians and Allied Health	3,047	99%	2,930	98%	3,042	100%	3,270	100%
Podiatric	65	100%	65	100%	60	100%	55	100%
Prof. Counselors/Therapists	1,340	100%	1,983	100%	1,521	100%	1,787	88%

M00B

MDH - Regulatory Services - Health Professional Boards and Commissions

Board/ Commission	2018 Act.		2019 Act.		2020 Act.		2021 Act.	
	New	% Obj	New	% Obj	New	% Obj	New	% Obj
Psychologists	288	100%	241	100%	257	100%	274	100%
Residential Child Care	522	100%	956	100%	535	100%	180	100%
Social Work	1,398	100%	1,524	89%	1,414	74%	2,045	91%

Obj. 1.2 Annually issue renewal licenses to 90 percent of qualified Board of Nursing applicants and 95 percent of all other Board applicants within five days of receipt of the last qualifying document, or to improve upon that standard if it has already been met.

Board/ Commission	2018 Act.		2019 Act.		2020 Act.		2021 Act.	
	Renewal	% Obj	Renewal	% Obj	Renewal	% Obj	Renewal	% Obj
Acupuncture	505	100%	502	100%	477	100%	546	100%
Audiologists	2,051	100%	2,224	50%	2,052	99%	2,380	67%
Chiropractic	979	100%	604	95%	923	99%	543	100%
Dental	5,626	10%	7,346	5%	3,999	3%	4,249	3%
Dietetic	688	100%	728	100%	746	100%	882	100%
Environmental Health	19	100%	451	100%	5	100%	497	100%
Kidney Disease	135	100%	143	99%	146	100%	147	100%
Massage Therapy	81	100%	3,888	95%	27	100%	3,753	100%
Medical Cannabis	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Morticians	973	100%	1,795	100%	375	100%	473	100%
Nursing: RN	39,103	79%	38,358	84%	36,947	89%	42,331	90%
Nursing: LPN	5,847	77%	5,410	80%	4,821	85%	5,417	86%
Nursing Home Admin	228	100%	226	100%	222	100%	205	100%
Occupational Therapy	2,011	99%	1,984	97%	1,767	97%	2,117	95%
Optometry	450	100%	407	100%	510	100%	419	100%
Pharmacy	11,974	100%	10,335	89%	13,482	84%	12,683	83%
Physical Therapy	3,906	100%	3,378	100%	4,083	100%	4,239	100%
Physicians and Allied Health	16,307	100%	25,549	100%	17,060	100%	29,759	100%
Podiatric	494	100%	490	100%	449	100%	451	100%
Prof. Counselors/Therapists	2,063	100%	5,158	100%	2,853	100%	3,645	99%
Psychologists	1,563	100%	1,532	100%	1,607	100%	1,636	100%
Residential Child Care	435	100%	531	100%	450	100%	464	100%
Social Work	6,433	100%	5,149	98%	6,142	97%	6,453	95%

M00B

MDH - Regulatory Services - Health Professional Boards and Commissions

Goal 2. To protect the public and promote quality healthcare by maintaining an effective and efficient disciplinary system for healthcare professionals regulated by the State.

Obj. 2.1 Annually improve the percent of complaint investigations completed* by the Board of Physicians and Board of Nursing** to 90 percent within 540 days, and by all other boards and commissions to 100 percent within 180 days.

Board/ Commission	2018 Act.			2019 Act.			2020 Act.			2021 Act.		
	Complaints		%	Complaints		%	Complaints		%	Complaints		%
	Invest.	Completed	Completed Timeframe	Invest.	Completed	Completed Timeframe	Invest.	Completed	Completed Timeframe	Invest.	Completed	Completed Timeframe
Acupuncture	12	N/A	100%	12	6	50%	7	7	100%	1	1	100%
Audiologists	91	N/A	88%	39	35	85%	34	28	68%	27	25	89%
Chiropractic	33	N/A	100%	57	44	77%	25	15	60%	36	35	97%
Dental	218	N/A	80%	299	228	63%	174	72	26%	112	166	37%
Dietetic	8	N/A	100%	16	13	81%	10	11	110%	10	11	100%
Environmental Health	4	N/A	100%	3	1	33%	2	0	0%	2	2	100%
Kidney Disease	34	N/A	100%	21	21	100%	19	19	79%	27	27	100%
Massage Therapy	41	N/A	100%	77	74	95%	26	15	73%	32	30	94%
Medical Cannabis	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Morticians	91	N/A	82%	86	79	57%	50	47	100%	38	36	100%
¹ Nursing	803	N/A	49%	570	125	4%	556	420	32%	114	422	68%
Nursing Home Admin	7	N/A	100%	19	36	100%	19	52	100%	32	14	16%
Occupational Therapy	6	N/A	100%	6	5	100%	47	39	87%	25	24	76%
Optometry	10	N/A	100%	17	11	65%	15	15	87%	15	15	100%
Pharmacy	389	N/A	100%	406	348	80%	491	455	88%	298	205	88%
Physical Therapy	34	N/A	100%	43	37	100%	30	32	100%	26	13	50%
Physicians and Allied Health	1,204	N/A	100%	1,190	1,190	93%	864	1,176	100%	728	897	100%
Podiatric	22	N/A	100%	30	26	87%	21	21	114%	36	36	100%
Prof. Counselors/Therapists	51	N/A	49%	273	146	53%	220	111	50%	255	76	50%
Psychologists	7	N/A	100%	15	11	100%	26	13	100%	16	16	100%
Residential Child Care	2	N/A	100%	2	1	100%	2	2	100%	4	4	100%
Social Work	140	N/A	39%	71	97	75%	95	87	65%	59	114	92%

* % Completed Timeframe column is the percent of complaints investigated that meet the timeliness standards outlined in Objective 2.1.

** Statute mandates that the Board of Physicians complete investigations within 540 days and the Board of Nursing complete investigations within 270 days.

M00B

<https://health.maryland.gov/Pages/boards.aspx>

| <http://mbon.maryland.gov/>

| <http://www.mbp.state.md.us/>

MDH - Regulatory Services - Health Professional Boards and Commissions

Obj. 2.2 Annually, the Board of Physicians will resolve 95 percent of preliminary investigations within 150 days.

Performance Measures	2017 Act.	2018 Act.	2019 Act.	2020 Act.	2021 Act.	2022 Est.	2023 Est.
Physicians/Allied Health new complaints resolved within 150 days	1,067	1,204	1,107	864	711	1,100	950
Percent of preliminary investigations resolved within target timeframe	97%	98%	93%	95%	98%	98%	98%

Goal 3. To protect the public and promote quality healthcare by ensuring the delivery of quality nursing education and nursing assistant training through monitoring and enforcement of standards.

Performance Measures	2017 Act.	2018 Act.	2019 Act.	2020 Act.	2021 Act.	2022 Est.	2023 Est.
RN/LPN Programs: Number of programs with graduates testing	40	41	41	40	42	42	42
Percent of schools meeting pass rate	83%	88%	85%	87%	91%	91%	91%
Nursing Assistant Programs: Number of programs with graduates testing	180	150	133	97	97	100	100
Percent of schools meeting pass rate - written	90.3%	90.6%	90.6%	84.0%	89.6%	85.0%	85.0%
Percent of schools meeting pass rate - skills	84.5%	82.7%	83.7%	70.0%	81.1%	82.0%	82.0%

Goal 4. To protect and promote quality healthcare by ensuring that qualifying patients have access to medical cannabis. This will be achieved through the licensure and monitoring of medical cannabis growers, processors and dispensaries; the maintenance of an effective system for registering and monitoring qualifying patients and caregivers; and the maintenance of a system for registering authorized health professionals to provide qualifying patients with written certifications of the need for medical cannabis.

Obj. 4.1 Annually, 100 percent of qualified physicians, dentists, nurse practitioners, nurse midwives, and podiatrists will be registered within one business day of filing a complete application.

Performance Measures	2017 Act.	2018 Act.	2019 Act.	2020 Act.	2021 Act.	2022 Est.	2023 Est.
Number of physicians registered	143	645	829	946	694	744	744
Percentage of physicians registered within one business day	100%	100%	100%	100%	100%	100%	100%
Number of dentists registered	5	55	100	124	68	124	124
Percentage of dentists registered within one business day	100%	100%	100%	100%	100%	100%	100%
Number of podiatrists registered	N/A	10	17	22	20	30	30
Percentage of podiatrists registered within one business day	N/A	100%	100%	100%	100%	100%	100%
Number of nurse practitioners and nurse midwives registered	30	279	516	802	9	20	20
Percentage of nurse practitioners and nurse midwives registered within one business day	100%	100%	100%	100%	100%	100%	100%

MDH - Regulatory Services - Health Professional Boards and Commissions

Obj. 4.2 Annually, 90 percent of qualifying patients and caregivers will be registered within ten days of filing a complete application.

Performance Measures	2017 Act.	2018 Act.	2019 Act.	2020 Act.	2021 Act.	2022 Est.	2023 Est.
Number of qualifying patients registered	6,486	52,985	101,409	139,025	244,929	294,929	344,929
Percentage of qualifying patients registered within ten days	90%	90%	85%	80%	80%	80%	80%
Number of caregivers registered	177	3,044	6,524	8,135	8,896	9,657	10,457
Percentage of caregivers registered within ten days	90%	90%	85%	85%	90%	90%	90%

Obj. 4.3 Annually, to ensure access to medical cannabis for qualifying patients, the Commission will issue licenses to the maximum number of medical cannabis growers, processors, and dispensaries.

Performance Measures	2017 Act.	2018 Act.	2019 Act.	2020 Act.	2021 Act.	2022 Est.	2023 Est.
Growers licensed (15 maximum)	1	15	16	17	18	22	22
Processors licensed (15 maximum)	0	15	17	17	18	28	28
Dispensaries licensed (109 maximum)	0	67	82	92	95	102	102

NOTES

¹ The board has narrowed the definition of a complaint as one the board has jurisdiction to investigate.