

Department of Aging

MISSION

Establish Maryland as an attractive location for all older adults through vibrant communities and supportive services that offer the opportunity to live healthy and meaningful lives.

VISION

Change the trajectory of aging.

KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. To enable older adult Marylanders and adults with disabilities to remain in their homes with a high quality of life for as long as possible.

Obj. 1.1 Support the provision of home and community-based services to older Marylanders.

Obj. 1.2 Implement screening tools to connect older adults and individuals with disabilities to appropriate community-based services.

Obj. 1.3 Provide integrated access to long-term care information and services through the statewide Maryland Access Point (MAP) network.

Performance Measures	2018 Act.	2019 Act.	2020 Act.	2021 Act.	2022 Act.	2023 Est.	2024 Est.
¹ Number of individuals receiving Maryland Department of Aging home and community-based services	12,038	11,680	25,475	30,854	32,742	19,426	16,999
Number of people screened for Long Term Services and Supports (LTSS) needs and potential Medicaid Home and Community Based Services (HCBS) eligibility (Using the InterRAI Level 1 Assessment Tool)	7,357	5,343	7,485	7,329	9,107	9,380	9,662
² Number of individuals referred by Maryland Access Point (MAP) Counselors to appropriate services to meet the individualized needs of Maryland residents	125,789	145,582	150,000	237,576	185,952	192,465	199,306
² Number of information and assistance contacts (in person, online, and by telephone including the statewide 1-844-MAP-LINK number) to address individualized needs	691,718	743,374	700,000	646,796	769,105	807,560	847,938
Number of veterans participating in the federal Veterans Directed Care program	59	70	73	74	76	126	176
² Number of person-centered action plans developed to promote consumer choice and self-determination	3,634	3,659	3,800	1,980	3,069	3,223	3,385

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Goal 2. To prevent the abuse, neglect, and exploitation of Maryland's older adults.

Obj. 2.1 To maintain effective advocacy activities for residents of long-term care facilities.

Obj. 2.2 To protect the rights of individuals facing guardianship by, when possible, identifying less restrictive measures to meet their needs.

Obj. 2.3 To protect and advocate for older adults who participate in the public guardianship program.

Performance Measures	2018 Act.	2019 Act.	2020 Act.	2021 Act.	2022 Act.	2023 Est.	2024 Est.
² Complaints investigated and closed by ombudsmen in nursing homes and assisted living facilities	4,238	3,712	4,948	3,856	3,711	3,900	4,500
² Abuse complaints investigated and closed by ombudsmen in nursing homes and assisted living facilities	187	205	350	283	229	300	350
² Consultations provided by ombudsmen	8,109	7,607	7,300	14,861	16,066	18,000	19,000
Number of clients for whom MDoA and Area Agencies on Aging (AAAs) serve as public guardians	876	825	863	737	662	720	711
Number of cases diverted from the need of an appointment of a public guardian	438	371	440	454	532	455	520

Goal 3. To empower older Marylanders to stay active and healthy.

Obj. 3.1 Increase opportunities for older Marylanders to participate in evidence-based programs that improve their health.

Obj. 3.2 Increase opportunities for older Marylanders to receive nutritional support in community-based settings.

Performance Measures	2018 Act.	2019 Act.	2020 Act.	2021 Act.	2022 Act.	2023 Est.	2024 Est.
² Number of meals served in congregate programs where people dine together in the community (in thousands)	1,096	1,119	1,852	526	90	508	749
² Number of meals served in home delivered meal programs (in thousands)	1,192	1,207	5,183	6,344	4,285	2,142	1,840

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Goal 4. To provide mobility to Marylanders of all ages (pediatric through older adults) while protecting Maryland’s environment.

Obj. 4.1 To provide durable medical equipment at no cost to all Maryland’s residents.

Obj. 4.2 To decrease durable medical equipment environmental waste.

Performance Measures	2018 Act.	2019 Act.	2020 Act.	2021 Act.	2022 Act.	2023 Est.	2024 Est.
Number of individuals receiving equipment from the free durable medical equipment program	N/A	N/A	N/A	N/A	566	786	1,120
Number of pieces of durable medical equipment distributed	N/A	N/A	N/A	N/A	1,163	1,611	2,296
Number of durable medical equipment pieces collected for reuse that was diverted from landfills	N/A	N/A	N/A	N/A	8,369	9,200	13,200
Weight of equipment collected in pounds that was diverted from landfills	N/A	N/A	N/A	N/A	249,813	274,620	394,020

NOTES

¹ Senior Call Check data is included in this measure beginning in 2020.

² 2022 data is estimated because it is reported on a federal fiscal year basis and there is a reporting delay.