

# Department of Aging

## MISSION

Establish Maryland as an attractive location for all older adults through vibrant communities and supportive services that offer the opportunity to live healthy and meaningful lives.

## VISION

Change the trajectory of aging.

## KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

**Goal 1. To enable older adult Marylanders and adults with disabilities to remain in their homes with a high quality of life for as long as possible.**

**Obj. 1.1** Support the provision of home and community-based services to older Marylanders.

**Obj. 1.2** Implement screening tools to connect older adults and individuals with disabilities to appropriate community-based services.

**Obj. 1.3** Provide integrated access to long-term care information and services through the statewide Maryland Access Point (MAP) network.

Performance Measures	2019 Act.	2020 Act.	2021 Act.	2022 Act.	2023 Act.	2024 Est.	2025 Est.
Number of individuals receiving Maryland Department of Aging home and community-based services	11,680	25,475	30,854	27,361	18,149	19,249	19,394
Number of people screened for Long Term Services and Supports (LTSS) needs and potential Medicaid Home and Community Based Services (HCBS) eligibility (Using the InterRAI Level 1 Assessment Tool)	5,343	7,485	7,329	9,107	9,591	9,991	10,407
<sup>1</sup> Number of individuals referred by Maryland Access Point (MAP) Counselors to appropriate services to meet the individualized needs of Maryland residents	145,582	150,000	237,576	184,304	184,304	190,754	197,430
<sup>1</sup> Number of information and assistance contacts (in person, online, and by telephone including the statewide 1-844-MAP-LINK number) to address individualized needs	743,374	700,000	646,796	769,105	725,893	762,187	800,296
Number of veterans participating in the federal Veterans Directed Care program	70	73	74	76	89	89	89
<sup>1</sup> Number of person-centered action plans developed to promote consumer choice and self-determination	3,659	3,800	1,980	3,069	11,329	11,895	12,489

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**Goal 2. To prevent the abuse, neglect, and exploitation of Maryland's older adults.**

**Obj. 2.1** To maintain effective advocacy activities for residents of long-term care facilities.

**Obj. 2.2** To protect the rights of individuals facing guardianship by, when possible, identifying less restrictive measures to meet their needs.

**Obj. 2.3** To protect and advocate for older adults who participate in the public guardianship program.

Performance Measures	2019 Act.	2020 Act.	2021 Act.	2022 Act.	2023 Act.	2024 Est.	2025 Est.
<sup>1</sup> Complaints investigated and closed by ombudsmen in nursing homes and assisted living facilities	3,712	4,948	3,856	3,711	4,221	4,500	4,700
<sup>1</sup> Abuse complaints investigated and closed by ombudsmen in nursing homes and assisted living facilities	205	350	283	229	259	275	300
<sup>1</sup> Consultations provided by ombudsmen	7,607	7,300	14,861	16,066	10,768	11,000	12,000
Number of clients for whom MDoA and Area Agencies on Aging (AAAs) serve as public guardians	825	863	737	662	675	755	755
Number of cases diverted from the need of an appointment of a public guardian	371	440	454	532	577	521	521

**Goal 3. To empower older Marylanders to stay active and healthy.**

**Obj. 3.1** Increase opportunities for older Marylanders to participate in evidence-based programs that improve their health.

**Obj. 3.2** Increase opportunities for older Marylanders to receive nutritional support in community-based settings.

Performance Measures	2019 Act.	2020 Act.	2021 Act.	2022 Act.	2023 Act.	2024 Est.	2025 Est.
<sup>1</sup> Number of meals served in congregate programs where people dine together in the community (in thousands)	1,119	1,852	526	90	723	772	772
<sup>1</sup> Number of meals served in home delivered meal programs (in thousands)	1,207	5,183	6,344	4,285	1,831	1,749	1,749

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**Goal 4. To provide mobility to Marylanders of all ages (pediatric through older adults) while protecting Maryland’s environment.**

**Obj. 4.1** To provide durable medical equipment at no cost to all Maryland’s residents.

**Obj. 4.2** To decrease durable medical equipment environmental waste.

<b>Performance Measures</b>	<b>2019 Act.</b>	<b>2020 Act.</b>	<b>2021 Act.</b>	<b>2022 Act.</b>	<b>2023 Act.</b>	<b>2024 Est.</b>	<b>2025 Est.</b>
Number of individuals receiving equipment from the free durable medical equipment program	N/A	N/A	N/A	566	1,263	1,540	1,782
Number of pieces of durable medical equipment distributed	N/A	N/A	N/A	1,163	2,695	2,977	3,275
Number of durable medical equipment pieces collected for reuse that was diverted from landfills	N/A	N/A	N/A	8,369	11,399	11,800	12,272
Weight of equipment collected in pounds that was diverted from landfills	N/A	N/A	N/A	249,813	277,525	287,238	298,727

**NOTES**

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<sup>1</sup> 2023 data is estimated because it is reported on a federal fiscal year basis and there is a reporting delay.