

MDH - Regulatory Services - Health Professional Boards and Commissions

MISSION

The mission of the health occupations boards is to protect the citizens of Maryland through the promotion of quality healthcare. This is achieved through maintenance of efficient licensure systems for healthcare professionals; promotion of disciplinary practices that contribute to an overall culture of accountability; education of clients and other stakeholders; and enforcement of applicable laws and statutes.

VISION

Maryland is a state where healthcare professionals are well qualified, where healthcare professionals want to live and practice, and where citizens are informed about the qualifications of their healthcare practitioners.

KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. To protect the public and promote quality healthcare by providing an effective and efficient licensure system for health professionals regulated by the State.

Obj. 1.1 Annually issue initial licenses to 95 percent of qualified applicants within ten business days of verifying the last qualifying document, or to improve upon that standard if it has already been met.

Board/ Commission	2020 Act.		2021 Act.		2022 Act.		2023 Act.	
	New	% Obj	New	% Obj	New	% Obj	New	% Obj
Acupuncture	105	100%	102	100%	127	100%	91	100%
Audiologists	390	100%	444	100%	850	100%	1,079	86%
Chiropractic	118	100%	146	100%	145	100%	146	100%
Dental	774	3%	865	100%	673	100%	1,007	100%
Dietetic	240	100%	365	100%	362	100%	493	100%
Environmental Health	35	100%	18	100%	28	100%	45	100%
Kidney Disease	6	100%	3	100%	4	100%	3	100%
Massage Therapy	226	97%	181	100%	170	100%	193	100%
Morticians	100	100%	37	100%	129	100%	132	100%
Nursing: RN	4,737	99%	5,560	91%	4,819	97%	6,763	100%
Nursing: LPN	558	98%	561	100%	519	97%	705	99%
Nursing Home Admin	23	100%	30	100%	30	100%	33	100%
Occupational Therapy	346	95%	371	96%	455	98%	385	97%
Optometry	63	100%	65	100%	42	100%	84	100%
Pharmacy	2,994	52%	3,465	58%	3,057	94%	2,831	46%
Physical Therapy	593	100%	721	100%	721	100%	682	100%
Physicians and Allied Health	3,042	100%	3,270	100%	4,226	99%	4,214	100%
Podiatric	60	100%	55	100%	40	100%	33	100%
Prof. Counselors/Therapists	1,521	100%	1,787	88%	1,095	156%	5,571	90%

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Board/ Commission	2020 Act.		2021 Act.		2022 Act.		2023 Act.	
	New	% Obj	New	% Obj	New	% Obj	New	% Obj
Psychologists	257	100%	274	100%	310	100%	324	100%
Residential Child Care	535	100%	180	100%	359	100%	398	100%
Social Work	1,414	74%	2,045	91%	1,886	99%	2,052	100%

Performance Measures	2019 Act.	2020 Act.	2021 Act.	2022 Act.	2023 Act.	2024 Est.	2025 Est.
Percentage of CNA certifications issued within 10 business days of receipt of the last qualifying document	N/A	N/A	N/A	N/A	N/A	90%	95%
Percentage of MT certifications issued within 10 business days of receipt of the last qualifying document	N/A	N/A	N/A	N/A	N/A	90%	95%
Percentage of DEM licenses issued within 45 business days of receipt of the last qualifying document	N/A	N/A	N/A	N/A	N/A	95%	98%
Percentage of Electrologist licenses issued within 45 business days of receipt of the last qualifying document	N/A	N/A	N/A	N/A	N/A	95%	98%

Obj. 1.2 Annually issue renewal licenses to 90 percent of qualified Board of Nursing applicants and 95 percent of all other Board applicants within ten business days of verifying the last qualifying document, or to improve upon that standard if it has already been met.

Board/ Commission	2020 Act.		2021 Act.		2022 Act.		2023 Act.	
	Renewal	% Obj	Renewal	% Obj	Renewal	% Obj	Renewal	% Obj
Acupuncture	477	100%	546	100%	511	100%	475	95%
Audiologists	2,052	99%	2,380	67%	2,324	52%	2,527	43%
Chiropractic	923	99%	543	100%	904	100%	497	100%
Dental	3,999	3%	2,307	90%	5,341	99%	8,445	100%
Dietetic	746	100%	882	100%	812	100%	981	100%
Environmental Health	5	100%	497	100%	2	100%	620	97%
Kidney Disease	146	100%	147	100%	147	100%	158	100%
Massage Therapy	27	100%	3,753	100%	8	100%	3,634	100%
Morticians	375	100%	473	100%	699	100%	1,167	100%
Nursing: RN	36,947	89%	42,331	90%	40,615	93%	40,628	91%
Nursing: LPN	4,821	85%	5,417	86%	5,242	86%	5,158	87%
Nursing Home Admin	222	100%	205	100%	224	100%	203	100%
Occupational Therapy	1,767	97%	2,117	95%	2,138	100%	2,278	100%
Optometry	510	100%	419	100%	516	91%	414	77%
Pharmacy	13,482	84%	12,683	83%	13,306	86%	9,926	93%

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Board/ Commission	2020 Act.		2021 Act.		2022 Act.		2023 Act.	
	Renewal	% Obj	Renewal	% Obj	Renewal	% Obj	Renewal	% Obj
Physical Therapy	4,083	100%	4,239	100%	4,239	100%	4,269	100%
Physicians and Allied Health	17,060	100%	29,759	100%	17,641	100%	28,181	100%
Podiatric	449	100%	451	100%	474	100%	452	100%
Counselors/Therapists	2,853	100%	3,645	99%	3,980	96%	6,795	90%
Psychologists	1,607	100%	1,636	100%	1,690	100%	1,688	100%
Residential Child Care	450	100%	464	100%	397	100%	169	100%
Social Work	6,142	97%	6,453	95%	6,514	100%	8,589	100%

Performance Measures	2019 Act.	2020 Act.	2021 Act.	2022 Act.	2023 Act.	2024 Est.	2025 Est.
Percentage of CAN and MT certifications renewed within 10 business days of receipt of the last qualifying document	N/A	N/A	N/A	N/A	N/A	95%	95%
Percentage of DEM and Electrologist licenses renewed within 10 business days of receipt of the last qualifying document	N/A	N/A	N/A	N/A	N/A	95%	95%

Goal 2. To protect the public and promote quality healthcare by maintaining an effective and efficient disciplinary system for healthcare professionals regulated by the State.

Obj. 2.1 Annually improve the percent of complaint investigations completed* by the Board of Physicians and Board of Nursing** to 90 percent within 540 days, and by all other boards and commissions to 90 percent within 270 days.

Board/ Commission	2020 Act.			2021 Act.			2022 Act.			2023 Act.		
	Complaints		% Completed Timeframe	Complaints		% Completed Timeframe	Complaints		% Completed Timeframe	Complaints		% Completed Timeframe
	Invest.	Completed		Invest.	Completed		Invest.	Completed		Invest.	Completed	
Acupuncture	7	7	100%	1	1	100%	6	5	83%	10	9	90%
Audiologists	34	28	68%	27	25	89%	20	19	95%	13	11	85%
Chiropractic	25	15	60%	36	35	97%	19	17	89%	17	17	100%
Dental	171	95	26%	190	163	29%	201	151	43%	265	128	46%
Dietetic	10	11	110%	10	11	100%	13	13	100%	12	12	100%
Environmental Health	2	0	0%	2	2	100%	7	6	100%	6	3	17%
Kidney Disease	19	19	79%	27	27	100%	20	20	100%	30	30	100%
Massage Therapy	26	15	73%	32	30	94%	28	26	93%	31	25	81%
Morticians	50	47	100%	38	36	100%	33	27	100%	31	25	100%
Nursing: RN	556	420	32%	114	422	68%	315	315	100%	944	1,290	51%

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Board/ Commission	2020 Act.			2021 Act.			2022 Act.			2023 Act.		
	Complaints		% Completed Timeframe	Complaints		% Completed Timeframe	Complaints		% Completed Timeframe	Complaints		% Completed Timeframe
	Invest.	Completed		Invest.	Completed		Invest.	Completed		Invest.	Completed	
Nursing Home Admin	19	52	100%	32	14	16%	52	33	100%	86	74	100%
Occupational Therapy	47	39	87%	25	24	76%	50	49	96%	24	22	92%
Optometry	15	15	87%	15	15	100%	15	13	87%	0	2	100%
Pharmacy	491	455	88%	298	205	88%	526	312	41%	640	518	42%
Physical Therapy	30	32	100%	26	13	50%	35	35	97%	20	20	100%
Physicians and Allied Health	864	1,176	100%	728	897	100%	752	920	100%	827	887	100%
Podiatric	21	21	114%	36	36	100%	20	20	100%	18	17	100%
Counselors/Therapists	220	111	50%	255	76	50%	217	161	52%	373	123	21%
Psychologists	26	13	100%	16	16	100%	7	7	100%	16	13	100%
Residential Child Care	2	2	100%	4	4	100%	6	6	100%	2	2	100%
Social Work	95	87	65%	59	114	92%	91	76	47%	90	90	67%

* % Completed Timeframe column is the percent of complaints investigated that meet the timeliness standards outlined in Objective 2.1.

** Statute mandates that the Board of Physicians complete investigations within 540 days and the Board of Nursing complete investigations within 270 days.

Obj. 2.2 Annually, the Board of Physicians will resolve 95 percent of preliminary investigations within 150 days.

Performance Measures	2019 Act.	2020 Act.	2021 Act.	2022 Act.	2023 Act.	2024 Est.	2025 Est.
Physicians/Allied Health new complaints resolved within 150 days	1,107	864	711	288	817	726	786
Percent of preliminary investigations resolved within target timeframe	93%	95%	98%	76%	99%	98%	98%

Goal 3. To protect the public and promote quality healthcare by ensuring the delivery of quality nursing education and nursing assistant training through monitoring and enforcement of standards.

Performance Measures	2019 Act.	2020 Act.	2021 Act.	2022 Act.	2023 Act.	2024 Est.	2025 Est.
RN/LPN Programs: Number of programs with graduates	41	40	42	40	37	39	39
Percent of schools meeting pass rate	85%	87%	91%	89%	84%	86%	89%
Nursing Assistant Programs: Number of programs with graduates testing	133	97	97	97	44	44	154
Percent of schools meeting pass rate - written	90.6%	84.0%	89.6%	N/A	85.0%	85.0%	90.0%

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