# FINANCIAL AND REVENUE ADMINISTRATION

Comptroller of Maryland
State Treasurer
State Department of Assessments and Taxation
State Lottery Agency
Property Tax Assessment Appeals Boards
Registers of Wills

### **MISSION**

The Comptroller of Maryland provides executive leadership for Maryland's financial management services. The Comptroller is accountable for the fair and efficient collection of taxes, regulation of businesses, accurate forecasting and accounting of revenues and expenses, and the provision of technological services to State agencies.

#### VISION

The Comptroller of Maryland will achieve a favorable national reputation for fiscal management of the State by providing superior tax, regulatory, and technological services that promote the prosperity of the people and businesses of Maryland.

### KEY GOALS, AND OBJECTIVES

- Goal 1. Provide public services in ways that achieve the highest level of individual and business customer satisfaction.
  - **Objective 1.1** Implement alternative methods for customers to file tax returns and make tax payments.
  - **Objective 1.2** Provide customers with enhanced and convenient access to services.
- **Goal 2.** Take advantage of existing and emerging information technology applications to enhance business processes that currently use little or no technology, and improve the infrastructure for efficient implementation of these new technologies.
  - **Objective 2.1** Expand and/or implement e-government services through enhanced Internet, Intranet, and Extranet applications.
  - **Objective 2.2** Increase use of electronic file transfers, document imaging, and alternative tax payment and return processing methods.
  - **Objective 2.3** Enhance infrastructure, including mainframe and related disaster recovery capabilities. Continue to use the latest security protection technology and local area network services.
- Goal 3. Vigorously enforce tax laws essential to the fair treatment of all taxpayers.
  - Objective 3.1 Implement data warehousing to increase effectiveness of matching and audit selection programs.
  - **Objective 3.2** Continue aggressive compliance efforts for tax enforcement, cigarette smuggling interdiction, and fuel tax evasion interdiction.

### E00A01.01 EXECUTIVE DIRECTION - OFFICE OF THE COMPTROLLER

#### PROGRAM DESCRIPTION

The Comptroller has general supervision over the fiscal affairs of the State. The program coordinates the functions of the various divisions and formulates policies to promote prompt collection of various revenues.

## E00A01.02 FINANCIAL AND SUPPORT SERVICES - OFFICE OF THE COMPTROLLER

#### PROGRAM DESCRIPTION

The Financial and Support Services program administers the finance, procurement, personnel, and other administrative functions for the Comptroller of Maryland. It is also responsible for the accounting records of the Capital Grants and Loans program and records concerning debt service for the State's General Obligation Bonds.

#### **MISSION**

The mission of the Financial and Support Services Program is to provide high quality, efficient and timely financial, personnel, and administrative services to support the achievement of the goals and objectives of the Comptroller of Maryland.

#### **VISION**

The Financial and Support Services program supports the attainment of the goals and objectives for the Comptroller of Maryland. Performance measures for this program are therefore not presented.

### E00A02.01 ACCOUNTING CONTROL AND REPORTING - GENERAL ACCOUNTING DIVISION

#### PROGRAM DESCRIPTION

The objectives of this program are to exercise financial control, to account for all State funds received and disbursed, and to prepare monthly and annual financial reports and such other statistical information as required by law or fiscal policy.

#### **MISSION**

The Comptroller's General Accounting Division is the State's central accounting office, providing an extensive menu of financial services to assist the State Comptroller in fulfilling his Constitutional responsibilities to provide "general superintendence of the fiscal affairs of the state." Legal and customer requirements and technological innovations dictate the services provided. Services are provided to state agencies, vendors, and those individuals and investors interested in the financial position and results of operations of the State.

#### VISION

The Comptroller's General Accounting Division is dedicated to providing cost effective services promptly, efficiently, and courteously. The division will continually strive to provide accounting expertise and a wide range of financial services to customers using leading edge technologies and best business practices.

#### KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. To maintain and improve the State's reputation for excellence and integrity in accounting and financial reporting.

Objective 1.1 To produce the State of Maryland Comprehensive Annual Financial Report in compliance with generally accepted accounting principles, as promulgated by the Governmental Accounting Standards Board.

	2005	2006	2007	2008
Performance Measures	Actual	Actual	Estimated	Estimated
Quality: Unqualified opinion by an independent accounting firm		Expect to	Expect to	Expect to
	Received	Receive	Receive	Receive

**Objective 1.2** To receive the Certificate of Achievement for Excellence in Financial Reporting from the Government Finance Officers Association of the United States and Canada.

	2005	2006	2007	2008
Performance Measures	Actual	Actual	Estimated	Estimated
Quality: Certificate of Excellence in Financial Reporting		Expect to	Expect to	Expect to
	Received	Receive	Receive	Receive

**Goal 2.** To review agency expenditure requests for compliance with State laws and regulations and authorize disbursements from the State Treasury on a timely basis. To respond promptly and courteously to requests from vendors and State agencies.

**Objective 2.1** Approve or reject 99% of agency payment requests and submit approved requests to the State Treasurer for disbursement within five working days.

	2005	2006	2007	2008
Performance Measures	Actual	Actual	Estimated	Estimated
Quality: Percent of payment requests processed within 5 days	99,9%	99.9%	99.9%	99.9%
Output: Total \$ of disbursements (billions)	\$30.4	\$32.4	\$36.6	\$38.8

# E00A02.01 ACCOUNTING CONTROL AND REPORTING – GENERAL ACCOUNTING DIVISION (Continued)

**Objective 2.2** Expand use of Corporate Charge Card to at least 50% of total eligible payments.

	2005	2006	2007	2008
Performance Measures	Actual	Actual	<b>Estimated</b>	Estimated
Output: Corporate charge card transactions	689,443	710,982	714,537	718,110
Corporate charge card purchases (millions)	\$197.8	\$205.9	\$206.9	\$208.0
Total vendor payment transactions eligible for card use	1,298,587	1,259,334	1,265,631	1,271,959
Quality: Corporate charge card transactions as a percent of eligible				
vendor payment transactions	53.1%	56.5%	56.5%	56.5%
Rebate from program (millions)	\$1.837	\$2.045	\$2.055	\$2.066

#### E00A03.01 ESTIMATING OF REVENUES - BUREAU OF REVENUE ESTIMATES

#### PROGRAM DESCRIPTION

The Bureau of Revenue Estimates operates in accordance with Section 6-101 of the State Finance and Procurement Article. The Bureau is staff to the Board of Revenue Estimates which is composed of the Treasurer, Comptroller, and Secretary of Budget and Management. The Board of Revenue Estimates reviews the information and recommendations supplied by the Bureau and submits to the Governor, for submission to the General Assembly, an itemized statement of estimated revenues for the current and succeeding fiscal years.

#### MISSION

The Bureau of Revenue Estimates forecasts Maryland's revenues and determines the fiscal impact of proposals to change Maryland's tax laws. The Bureau is accountable to the Board of Revenue Estimates for accurate forecasting of state revenues and the economy.

#### **VISION**

The Bureau of Revenue Estimates will be recognized inside and outside Maryland as the primary source of information and analysis regarding all aspects of Maryland taxes and revenues upon which sound public policy decisions can be based.

The Bureau of Revenue Estimates supports the attainment of the goals and objectives for the Comptroller of Maryland and the Board of Revenue Estimates.

#### E00A04.01 REVENUE ADMINISTRATION - REVENUE ADMINISTRATION DIVISION

#### PROGRAM DESCRIPTION

The Revenue Administration Division processes personal, corporation, fiduciary, employer withholding, Maryland estate tax, tire fee, admissions and amusement tax, sales and use tax, alcohol and tobacco tax, and motor fuel tax returns. All remittances received with these returns are deposited through a Centralized Remittance Processing center and a lockbox facility. The division is responsible for taxpayer service, taxpayer accounting for return adjustments, tax processing systems application control, revenue accounting, and reporting tax distributions to the subdivisions of Maryland.

#### **MISSION**

The Revenue Administration Division is committed to administering the provisions of the Maryland income tax laws effectively and efficiently while maintaining the integrity of the tax system and treating all taxpayers with respect and understanding.

#### VISION

The Revenue Administration Division will be a national leader in providing taxpayer service by quickly and efficiently processing tax returns and issuing refunds, processing payments promptly and efficiently, and using technological innovations to meet the needs of the people and businesses of Maryland.

#### KEY GOALS, OBJECTIVES AND PERFORMANCE MEASURES

Goal 1. Ensure that current year personal resident tax returns requesting a refund, both paper and electronic, are processed promptly.

Objective 1.1 90% of current year, paper-filed personal resident returns received during the income tax filing season are processed and refunds are issued within 10 business days of the date the returns were received.

	2005	2006	2007	2008
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Number of paper returns received	1,524,727	1,387,735	1,303,613	1,207,735
Output: Number of refunds issued on paper returns	1,086,239	841,139	763,425	667,913
Outcome: Percentage of paper returns processed within 10				
business days	90.3%	85.2%	90.0%	90.0%

**Objective 1.2** 95% of current year electronically filed returns are processed and refunds are issued within 2 business days of the date the returns were received.

	2005	2006	2007	2008
Performance Measures	Actual	Actual	Estimated	<b>Estimated</b>
Input: Number of electronically filed returns	1,115,297	1,234,568	1,358,025	1,493,828
Output: Number of refunds from electronic returns	938,468	1,034,887	1,140,741	1,254,815
Outcome: Percentage of electronically filed returns processed				
within 2 business days	97.1%	97.2%	95.0%	95.0%

Goal 2. Ensure that all correspondence, both paper and e-mail, is answered promptly.

**Objective 2.1** 95% of paper correspondence is logged and responded to within an average of eight (8) business days or less from the time the correspondence is received.

	2005	2006	2007	2008
Performance Measures	Actual	Actual	<b>Estimated</b>	<b>Estimated</b>
Input: Number of letters received	2,561	3,763	3,500	3,500
Outcome: Average days to respond to paper correspondence	6	4.7	5	5

## **E00A04.01 REVENUE ADMINISTRATION - REVENUE ADMINISTRATION DIVISION (Continued)**

**Objective 2.2** 97% of e-mail transmissions are responded to within an average of two business days or less from the time the e-mail transmissions were received.

	2005	2006	2007	2008
Performance Measures	Actual	Actual	<b>Estimated</b>	<b>Estimated</b>
Input: Number of e-mails received	18,765	18,575	19,000	19,500
Outcome: Average days to respond to e-mail correspondence	1	1	1	1

## Goal 3. Ensure telephone inquires are answered timely.

**Objective 3.1** Telephone inquiries are answered within an average of ninety (90) seconds or less of the individual being placed in the hold queue.

	2005	2006	2007	2008
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Number of telephone calls received	330,121	352,905	360,000	365,000
Outcome: Average number of seconds taxpayers are in hold				
queue before call taken	96	84	85	85

# E00A04.02 MAJOR INFORMATION TECHNOLOGY DEVELOPMENT PROJECTS - REVENUE ADMINISTRATION DIVISION

This program identifies defined, current Major Information Technology Development Projects in the Comptroller of Maryland.

## E00A05.01 COMPLIANCE ADMINISTRATION - COMPLIANCE DIVISION

#### PROGRAM DESCRIPTION

The Compliance Division is responsible for the enforcement of all tax laws administered by the Comptroller and for administering the Uniform Disposition of Unclaimed Property. Primary functions include auditing, collections, and various discovery activities. In conjunction with these activities, the division handles the levying of assessments, tax appeals, and legal enforcement.

#### **MISSION**

To encourage compliance with tax laws through aggressive, equitable and compassionate enforcement activities. All taxpayers will be treated fairly and will receive prompt courteous service.

#### VISION

All individuals and businesses will pay their fair share of taxes, allowing Maryland to provide excellent services to its citizens and promoting economic development through uniformly applied tax laws.

#### KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

**Goal 1.** Maximize collection of past due taxes.

**Objective 1.1** Notify all taxpayers of past due amounts within 60 days of case first entering collection system for active collection.

Objective 1.2 Establish appropriate payment plans, file liens, garnish salaries, and attach assets when necessary.

	2005	2006	2007	2008
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Number of active delinquent individual income tax cas	es			
as of 6/30	94,250	102,810	100,000	100,000
Number of active delinquent business tax cases as of 6/30	36,019	30,489	30,000	30,000
Output: Number of payment agreements entered	45,746	41,622	45,000	45,000
Number of cases certified to IRS for offset	63,937	85,784	85,000	85,000
Number of tax liens filed	37,170	45,701	45,000	45,000
Number of salary garnishments filed	14,954	13,560	15,000	15,000
Number of bank attachments filed	26,009	26,781	30,000	30,000
Outcome: Dollars collected on delinquent income tax cases	160,428,274	171,312,691	175,000,000	175,000,000
Dollars collected on delinquent business tax cases	202,464,387	179,787,709	200,000,000	200,000,000

**Note:** \*The figure previously reported for fiscal year 2005 included only payments received with delinquent returns. It did not include payments received for accounts receivable balances.

## **E00A05.01 COMPLIANCE ADMINISTRATION - COMPLIANCE DIVISION (Continued)**

**Goal 2.** Encourage voluntary compliance and identify non-compliant taxpayers through various discovery activities and an efficient and effective business tax audit program.

Objective 2.1 Use federal tax data as well as data from various other sources to identify individuals and businesses not in compliance with Maryland tax laws, beginning each program within 120 days of the last extension period or 120 days of notification by IRS.

**Objective 2.2** Maintain a balanced audit program to provide coverage of all tax types and business activities throughout the various regions of the state.

	2005	2006	2007	2008
Performance Measures	Actual	Actual	Estimated	Estimated
<b>Input:</b> Estimated number of business tax accounts as of 6/30	250,000	250,000	250,000	250,000
Output: Number of business tax audits and investigations	1,831	1,541	1,600	1,700
Dollars assessed for business tax audits (millions)	\$173.2	\$134.9	\$130.0	\$135.0
Percent of auditors (employed for at least 18 months)				
cross trained	89%	89%	95%	95%
Dollars assessed on business tax discovery activities	1,502,022	19,853,333	1,500,000	1,500,000
Dollars assessed for individual income tax (millions)	\$87.4	\$151.6	\$100.0	\$100.0
Quality: Percent of business tax accounts audited or investigated	0.7%	0.7%	0.8%	0.8%

Goal 3. Identify unclaimed property and present it to the rightful owners.

Objective 3.1 Identify the holders of unclaimed property and obtain reports listing the properties and their owners.

Objective 3.2 Participate in programs to locate owners.

	2005	2006	2007	2008
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Number of unclaimed property holder reports received	19,270	11,318	13,000	13,000
Output: Number of notices sent to owners	52,921	73,733	140,000	110,000
Number of unclaimed property claims paid	55,528	41,777	40,000	40,000
Dollars of unclaimed property reported (millions)	\$205.3	\$140.5	\$130.0	\$130.0
Outcome: Dollars of unclaimed property paid to owners (millions)	\$46.6	\$50.9	\$40.0	\$40.0
Quality: Percent of names added to system within 90 days	48%	94%	95%	95%

# E00A07.01 REGULATORY AND ENFORCEMENT ADMINISTRATION – REGULATORY AND ENFORCEMENT DIVISION

#### PROGRAM DESCRIPTION

The Regulatory and Enforcement Division is comprised of four bureaus – the Alcohol and Tobacco Tax Bureau, the Business License Bureau, the Field Enforcement Bureau and the Motor Fuel Tax Bureau. The Alcohol and Tobacco Tax Bureau administers laws and regulations pertaining to the manufacture, storage, transportation, sale and distribution of alcoholic beverages and tobacco, and collects the excise taxes. The tasks performed to complete this function include issuing licenses and permits, maintaining credit control lists, monitoring activities conducted under the licenses including tax compliance. The Business License Bureau is responsible for the issuance of over 85,000 business licenses and for coordinating various license issues and renewals through the clerks of the courts in all counties. The Field Enforcement Bureau is the enforcement arm of the Comptroller of Maryland. Its agents and inspectors are responsible for the detection of violations and enforcement of trade practice regulations and revenue laws relating to alcoholic beverages, tobacco, motor fuel and sales and use taxes. The tasks performed to accomplish this function include conducting investigations, arresting violators, taking custody of evidence, performing license compliance inspections and operating a laboratory to test motor fuel quality. The Motor Fuel Tax Bureau functions under the provisions of Titles 1, 2, 9 and 13 of the Tax General Article and Titles 1 and 10 of the Business Regulation Article. In accord with these Articles, the Motor Fuel Tax Bureau administers the motor carrier and motor fuel taxes, and the motor fuel and lubricants laws.

#### **MISSION**

The Regulatory and Enforcement Division serves the citizens of Maryland by administering the laws governing the manufacture, sale, storage, transportation, distribution, and promotion of alcohol and tobacco products, monitoring motor fuel quality and sales practices, and pursuing all legal means to identify and collect the respective revenue due the Comptroller of Maryland under the Maryland Constitution and the statutes enacted by the General Assembly.

#### VISION

The Regulatory and Enforcement Division will foster a harmonious relationship with the Maryland businesses and taxpayers engaged in the industries it licenses and regulates, and will secure voluntary compliance with the revenue laws of the State through education combined with equitable and effective enforcement.

#### KEY GOALS, OBJECTIVES AND PERFORMANCE MEASURES

Goal 1. Strict enforcement of laws pertaining to untaxed cigarettes to deter illegal cigarettes from coming into the State and to decrease lost revenues.

Objective 1.1 Conduct importation and interdiction initiatives to increase seizures of cigarettes by 5% over the prior year.

Objective 1.2 To receive 85% of all tobacco tax revenue by electronic funding.

	2005	2006	2007	2008
Performance Measures	Actual	Actual	<b>Estimated</b>	Estimated
Output: The number of arrests	123	160	160	160
Number of untaxed cigarette packs confiscated	188,409	184,990	180,000	180,000
Total revenue received (millions)	\$276.0	\$280.3	\$285.1	\$288.3
Efficiency: Percent of total tax revenue received by EFT	77.1%	89.5%	92.0%	92.0%

# E00A07.01 REGULATORY AND ENFORCEMENT ADMINISTRATION – REGULATORY AND ENFORCEMENT DIVISION (Continued)

Goal 2. Strict enforcement of Alcoholic Beverage Laws of the State of Maryland.

**Objective 2.1** Increase inspections to deter violations of Maryland's Alcoholic Beverage Laws.

	2005	2006	2007	2008
Performance Measures	Actual	Actual	<b>Estimated</b>	Estimated
Output: The number of citations	1,804	2,410	2,500	2,510
The number of alcohol arrests	86	87	100	115

Objective 2.2 To receive 80% of all alcohol tax revenue by electronic funding.

	2005	2006	2007	2008
Performance Measures	Actual	Actual	Estimated	<b>Estimated</b>
Output: Total revenue received (EFT and Non-EFT) (millions)	\$27.4	\$28.0	\$28.5	\$29.0
Efficiency: Percent of total tax revenue received by EFT	80.7%	92.3%	95.0%	95.0%

Goal 3. Ensure that Maryland's motor fuels meet the highest quality standards.

Objective 3.1 Increase inspection and lab analysis of motor fuels available in the State by 5% each year.

	2005	2006	2007	2008
Performance Measures	Actual	Actual	Estimated	Estimated
Input: The number of motor fuel samples collected	10,156	11,039	11,600	12,200
Output: The number of sample violations	165	232	250	260

**Goal 4.** To efficiently and effectively collect and distribute motor fuel taxes due the State and fuel use taxes for jurisdictions participating in the International Fuel Tax Agreement (IFTA).

Objective 4.1 To receive 90% of all motor fuel tax revenue by electronic funds transfer (EFT).

	2005	2006	2007	2008
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Total revenue received (EFT and Non-EFT) (millions)	\$772.3	\$773.9	\$774.2	\$776.4
Efficiency: Percent of total tax revenue received by EFT	95.0%	95.0%	97.5%	97.5%

#### E00A09.01 PAYROLL MANAGEMENT – CENTRAL PAYROLL BUREAU

#### PROGRAM DESCRIPTION

Section 6-401 of the State Personnel and Pensions Article provides for a Central Payroll Bureau. The Bureau issues approximately 103,000 payroll checks and direct deposits, on a bi-weekly basis, for 425 payrolls in three separate payroll systems.

#### MISSION

To provide quality payroll services in the issuance of paychecks/deposit advices and W-2 wage statements for all permanent and contractual employees of all branches of State government. Provide competent and friendly support services related to the administration of voluntary and mandatory payroll deductions, subsidies and taxes.

#### **VISION**

Paperless payroll systems whereby employees, state agencies, and deduction sponsors submit and receive pay records and/or deduction data electronically; historical records are desktop accessible to the Bureau staff, and where appropriate, to state agencies and individual state employees. Direct deposit payments are maximized.

# KEY GOALS, OBJECTIVES AND PERFORMANCE MEASUREMENT

Goal 1. Process payroll, issue paychecks/deposit advises and wage statements on time for all employees.

Objective 1.1 Process according to pre-established schedules, 100% of authorized and valid pay transactions received.

	2005	2006	2007	2008
Performance Measures	Actual	Actual	<b>Estimated</b>	<b>Estimated</b>
Input: Number of checks and deposit advises issued	2,677,244	2,688,303	2,700,000	2,700,000
Outcome: Percent of pay transactions processed according				
to schedule	100%	99%	100%	100%

Objective 1.2 Make available, at the earliest possible date, all annual wage statements (form W-2) for state employees.

	2005	2006	2007	2008
Performance Measures	Actual	Actual	Estimated	Estimated
<b>Input:</b> Annual income tax statements issued (W-2's)	138,187	139,277	139,500	139,500
Outcome: Percent of W-2's available to employees before				
the legal deadline	100%	100%	100%	100%

Goal 2. Maximize use of electronic and automated transactions for the submission of personnel actions, employee deduction authorizations, and agency payroll certifications.

Objective 2.1 Introduce and strive for 100% participation of on-line entry of exception pay data and for the replacement of hard copy transactions to electronic and file generated transactions wherever an appropriate infrastructure for exchange exists and document maintenance requirements permit.

	2005	2006	2007	2008
Performance Measures	Actual	Actual	Estimated	Estimated
<b>Input:</b> Annual payroll deductions meeting objective 2.1 criteria	14,717,664	14,764,438	14,810,000	15,000,000
Total number of active (paid) employees at end of the year	104,354	105,965	107,000	107,000
Number of active (paid) regular employees at end of the year	62,965	63,071	63,200	63,200
Output: Percent of regular and contractual system employees paid	via			
on line entry	100%	100%	100%	100%
Outcome: Percent of deductions established via electronic interface	88.9%	89.37%	89.5%	90.0%
Percent of personnel actions received via electronic interface	77%	77%	77%	79%
Number of active (paid) contractual employees end of year	9,039	8,710	8,500	8,500

# E00A10.01 ANNAPOLIS DATA CENTER OPERATIONS - INFORMATION TECHNOLOGY DIVISION

#### PROGRAM DESCRIPTION

The Annapolis Data Center Operations (ADC) - Information Technology Division (ITD) provides mainframe computer services for its parent agency, the Comptroller of Maryland, as well as many other State agencies. The ADC's operational costs are fully reimbursed from its customers via charges for computer usage and services rendered. ADC is the largest of the five mainframe data centers in the Maryland State government. Some of the applications supported by the ADC include the Maryland State Integrated Tax (SMART) System, the State Payroll System, the Maryland State Financial Management and Information System (FMIS), and Medicaid.

#### MISSION

The mission of the ADC is to provide mainframe computer processing services and online connectivity for the ADC's customer agencies.

#### **VISION**

The ADC mainframe will be available virtually 100% of the time. Information stored on the ADC mainframe will be seamlessly available for Web and LAN applications.

#### KEY GOALS, OBJECTIVES AND PERFORMANCE MEASURES

Goal 1. Continue to provide efficient reliable service to Annapolis Data Center customer agencies while meeting established goals.

Objective 1.1 ADC mainframe computer available for customer processing at least 98% of the time (24 hrs. a day, 7 days a week).

	2005	2006	2007	2008
Performance Measures	Actual	Actual	Estimated	Estimated
Outcome: Percent of hours the Mainframe System was				
available	99.7%	99.66%	98%	98%

**Objective 1.2** Maintain a three (3) second or less internal response time for 98% of all CICS online transactions.

	2005	2006	2007	2008
Performance Measures	Actual	Actual	Estimated	Estimated
Outcome: Percent of transactions 3 seconds or less	99.7%	99.85%	98%	98%

#### E00A10.02 COMPTROLLER IT SERVICES - INFORMATION TECHNOLOGY DIVISION

#### PROGRAM DESCRIPTION

The Comptroller IT Services - Information Technology Division (ITD) is responsible for the overall management and direction of the Information Technology efforts of the Comptroller of Maryland. This program supports the automated mainframe computer applications and Web development initiatives of the Comptroller's Office. This program also provides Information Technology Services to the Registers of Wills offices throughout the State. This program provides the technical expertise to analyze, design, develop, implement and maintain the information technology solutions that support the business needs of the Comptroller of Maryland and provides enhanced services to Maryland taxpayers. The skills used to provide these services cover a broad range including systems analysis, project planning, programming, project management and ongoing production support.

#### MISSION

This program's mission is to provide technology management and support to all divisions and units of the Comptroller's Office and Registers of Wills offices throughout the State.

#### VISION

Our customers will have instantaneous, around-the-clock access to all tax information and services online. All financial transactions with our customers will be performed online. Our business processes will incorporate technology seamlessly, so that all processes are performed swiftly, efficiently, and with substantial cost savings. Instead of performing manual, repetitive tasks, our employees will spend their time and effort providing services to our customers and looking for new ways to improve the services we provide to our customers.

#### KEY GOALS, OBJECTIVES AND PERFORMANCE MEASURES

Goal 1. Utilize new technologies, techniques, and products to improve efficiency, productivity, and customer service.

Objective 1.1 Develop and maintain a Comptroller Web site for Maryland's citizens, businesses, and tax professionals that provides useful information and services related to the Comptroller's tax and regulatory duties.

	2005	2006	2007	2008
Performance Measures	Actual	Actual	Estimated	Estimated
Outcome: Tax forms and publications downloaded (millions)	4.7	7.03	7.25	7.5
Unclaimed property searches (millions)	0.68	1.65	1.75	2
Internet tax filings	309.039	483,361	556,000	640,000

**Objective 1.2** Implement web enabled applications, services and information to the citizens of Maryland in accordance with House Bill 274.

	2005	2006	2007	2008
Performance Measures	Actual	Actual	<b>Estimated</b>	Estimated
Outcome: Percent of services and information Web-enabled	100%	100%	100%	100%

# SUMMARY OF COMPTROLLER OF MARYLAND

	2006 Actual	2007 Appropriation	2008 Allowance
Total Number of Authorized Positions	1,109.70	1,109.00	1,109.00
Total Number of Contractual Positions	26.65	30.47	30.47
Salaries, Wages and Fringe Benefits Technical and Special Fees Operating Expenses	64,299,925 1,040,401 33,434,071	69,213,257 1,105,040 38,258,780	68,481,836 1,109,747 38,266,366
Original General Fund Appropriation	66,401,726 910,956	71,326,286 756,925	
Total General Fund Appropriation Less: General Fund Reversion/Reduction	67,312,682 113,203	72,083,211	
Net General Fund Expenditure  Special Fund Expenditure  Reimbursable Fund Expenditure	67,199,479 14,792,494 16,782,424	72,083,211 18,299,590 18,194,276	72,758,121 16,151,213 18,948,615
Total Expenditure	98,774,397	108,577,077	107,857,949

# SUMMARY OF OFFICE OF THE COMPTROLLER

	2006 Actual	2007 Appropriation	2008 Allowance
Total Number of Authorized Positions	69.00	65.00	65.00
Total Number of Contractual Positions	2.00	2.00	2.00
Salaries, Wages and Fringe Benefits Technical and Special Fees Operating Expenses	4,457,857 197,991 2,623,604	5,797,074 210,031 3,093,253	4,590,846 199,183 3,036,812
Original General Fund Appropriation	3,974,514 -143,140	5,142,025 -26,177	
Total General Fund Appropriation Less: General Fund Reversion/Reduction	3,831,374 19,615	5,115,848	
Net General Fund Expenditure Special Fund Expenditure Reimbursable Fund Expenditure	3,811,759 619,780 2,847,913	5,115,848 807,904 3,176,606	4,042,366 658,287 3,126,188
Total Expenditure	7,279,452	9,100,358	7,826,841

# OFFICE OF THE COMPTROLLER

# E00A01.01 EXECUTIVE DIRECTION

Appropriation Statement:	2006 Actual	2007 Appropriation	2008 Allowance
Number of Authorized Positions	29.00	26.50	26.50
Number of Contractual Positions	2.00	2.00	2.00
01 Salaries, Wages and Fringe Benefits	2,255,746	3,456,444	2,302,695
02 Technical and Special Fees	72,650	70,031	74,183
03 Communication 04 Travel	15,872 27,918 -22,893 51,117 50,760 48,747 1,280 54,258 8,487 235,546	52,363 33,500 38,751 70,100 87,800 16,776 48,883	20,000 37,000 12,887 65,100 78,291 16,125 39,000 25,000 293,403
Total Expenditure	2,563,942	3,874,648	2,670,281
Original General Fund Appropriation  Transfer of General Fund Appropriation  Total General Fund Appropriation  Less: General Fund Reversion/Reduction	2,260,497 -49,451 2,211,046 11,300	3,371,928 -13,162 3,358,766	
Net General Fund ExpenditureSpecial Fund Expenditure	2,199,746 364,196	3,358,766 515,882	2,296,440 373,841
Total Expenditure	2,563,942	3,874,648	2,670,281
Special Fund Income:  E00352 Used Tire Fee  E00353 Admissions and Amusement Tax  E00362 Corporate Income Tax  E00381 Motor Fuel Tax  swf309 Chesapeake Bay Restoration Fund swf312 Section 40 Pension Costs	100,837 34,540 228,819	83,995 32,776 303,865 95,246	2,720 88,159 21,370 258,976 2,616
Total	364,196	515,882	373,841

# E00A01.02 FINANCIAL AND SUPPORT SERVICES — OFFICE OF THE COMPTROLLER

Appropriation Statement:	2006 Actual	2007 Appropriation	2008 Allowance
Number of Authorized Positions	40.00	38.50	38.50
01 Salaries, Wages and Fringe Benefits	2,202,111	2,340,630	2,288,151
02 Technical and Special Fees	125,341	140,000	125,000
03 Communication	1,836,196 2,692 223,605 217,370 24,011 294	2,067,914 5,000 332,686 253,925 15,055	2,011,500 4,500 338,428 244,790 68,457
12 Grants, Subsidies and Contributions	65,544 5,419 12,927	70,000 500	70,000 5,734
Total Operating Expenses	2,388,058	2,745,080	2,743,409
Total Expenditure	4,715,510	5,225,710	5,156,560
Original General Fund Appropriation Transfer of General Fund Appropriation	1,714,017 -93,689	1,770,097 -13,015	
Total General Fund Appropriation	1,620,328 8,315	1,757,082	
Net General Fund Expenditure Special Fund Expenditure Reimbursable Fund Expenditure	1,612,013 255,584 2,847,913	1,757,082 292,022 3,176,606	1,745,926 284,446 3,126,188
Total Expenditure	4,715,510	5,225,710	5,156,560
Special Fund Income:  E00352 Used Tire Fee	71,734 24,571 159,279 ————————————————————————————————————	60,078 23,444 208,500	2,095 67,870 16,452 196,019 2,010
1 Viai	233,304	<i>L9L</i> ,0 <i>LL</i>	204,440
Reimbursable Fund Income:  E00901 Receipts from Users of Mailroom, Printshops and Other Supplemental Services	2,847,913	3,176,606	3,126,188

# GENERAL ACCOUNTING DIVISION

# E00A02.01 ACCOUNTING CONTROL AND REPORTING

Appropriation Statement:	2006 Actual	2007 Appropriation	2008 Allowance
Number of Authorized Positions	46.00	47.00	47.00
01 Salaries, Wages and Fringe Benefits	2,819,324	3,015,559	3,025,727
02 Technical and Special Fees	25	2,323	1,191
03 Communication	543,169 12,258 1,302,365	536,560 15,269 2,193,156	554,013 16,041 1,080 1,626,837
08 Contractual Services	1,302,363 37,158 25,456 15,000	95,632 29,823	87,191 17,477 850
12 Grants, Subsidies and Contributions. 13 Fixed Charges	23,474 5,162 11,765	25,000 5,301 10,000	25,250 5,383 2,500
Total Operating Expenses	1,975,807	2,910,741	2,336,622
Total Expenditure	4,795,156	5,928,623	5,363,540
Original General Fund Appropriation  Transfer of General Fund Appropriation	5,499,168 -694,807	6,007,326 -878,703	
Total General Fund Appropriation	4,804,361 9,205	5,128,623	
Net General Fund Expenditure  Special Fund Expenditure	4,795,156	5,128,623 800,000	5,163,540 200,000
Total Expenditure	4,795,156	5,928,623	5,363,540
Special Fund Income: E00321 Revenues from Recovery Audits		800,000	200,000

# **BUREAU OF REVENUE ESTIMATES**

# **E00A03.01 ESTIMATING OF REVENUES**

Appropriation Statement:	2006 Actual	2007 Appropriation	2008 Allowance
Number of Authorized Positions	4.00	4.00	4.00
01 Salaries, Wages and Fringe Benefits	333,789	377,620	374,107
03 Communication 04 Travel 08 Contractual Services 09 Supplies and Materials 10 Equipment—Replacement 13 Fixed Charges 14 Land and Structures	343 241 57,055 3,573 9,230 1,539 2,280	8,461 3,300 80,811 7,900 2,741 1,470	1,550 3,250 187,836 6,705 1,850 1,750
Total Operating Expenses	74,261	104,683	202,941
Total Expenditure	408,050	482,303	577,048
Original General Fund Appropriation  Transfer of General Fund Appropriation	446,997 -29,493	484,150 -1,847	
Total General Fund Appropriation	417,504 9,454	482,303	
Net General Fund Expenditure	408,050	482,303	577,048

# REVENUE ADMINISTRATION DIVISION

# SUMMARY OF REVENUE ADMINISTRATION DIVISION

	2006 Actual	2007 Appropriation	2008 Allowance
Total Number of Authorized Positions	374.80	374.80	374.80
Total Number of Contractual Positions	1.61	2.00	2.00
Salaries, Wages and Fringe Benefits Technical and Special Fees Operating Expenses	19,849,535 50,691 6,692,588	21,125,415 80,971 8,958,319	21,104,690 71,652 6,825,231
Original General Fund Appropriation	30,485,442 -5,645,455	31,689,899 -5,937,015	
Total General Fund Appropriation	24,839,987 21,211	25,752,884	
Net General Fund Expenditure	24,818,776 1,774,038	25,752,884 3,911,821 500,000	26,079,391 1,922,182
Total Expenditure	26,592,814	30,164,705	28,001,573

# REVENUE ADMINISTRATION DIVISION

# E00A04.01 REVENUE ADMINISTRATION

Appropriation Statement:	2006 Actual	2007 Appropriation	2008 Allowance
Number of Authorized Positions	374.80	374.80	374.80
Number of Contractual Positions	1.61	2.00	2.00
01 Salaries, Wages and Fringe Benefits	19,849,535	21,125,415	21,104,690
02 Technical and Special Fees	50,691	80,971	71,652
03 Communication 04 Travel 06 Fuel and Utilities 07 Motor Vehicle Operation and Maintenance 08 Contractual Services	1,988,422 34,913 6,638 172 2,496,967	1,789,151 31,000 6,050 3,123,720	1,941,472 35,001 8,461 2,933,594
09 Supplies and Materials	1,213,586 555,584 19,903 361,380 _15,023	1,095,510 313,888	1,046,116 381,268 329,319
Total Operating Expenses	6,692,588	6,359,319	6,675,231
Total Expenditure	26,592,814	27,565,705	27,851,573
Original General Fund AppropriationTransfer of General Fund Appropriation	30,485,442 -5,645,455	31,689,899 -5,937,015	
Total General Fund Appropriation	24,839,987 21,211	25,752,884	
Net General Fund Expenditure  Special Fund Expenditure	24,818,776 1,774,038	25,752,884 1,812,821	26,079,391 1,772,182
Total Expenditure	26,592,814	27,565,705	27,851,573
Special Fund Income: E00352 Used Tire Fee	3,839		
E00352 Used Tife Fee E00353 Admissions and Amusement Tax. E00362 Corporate Income Tax. E00381 Motor Fuel Tax. swf309 Chesapeake Bay Restoration Fund.	438,342 256,273 1,023,462 52,122	517,080 424,386 822,993 48,362	550,265 353,661 803,562 64,694
Total	1,774,038	1,812,821	1,772,182

# REVENUE ADMINISTRATION DIVISION

# E00A04.02 MAJOR INFORMATION TECHNOLOGY DEVELOPMENT PROJECTS

Appropriation Statement:	2006 Actual	2007 Appropriation	2008 Allowance
08 Contractual Services		2,599,000	150,000
Total Operating Expenses		2,599,000	150,000
Total Expenditure		2,599,000	150,000
Special Fund ExpenditureReimbursable Fund Expenditure		2,099,000 500,000	150,000
Total Expenditure		2,599,000	150,000
Special Fund Income:  E00353 Admissions and Amusement Tax		325,000 75,000 250,000 135,000 1,239,000 75,000 2,099,000	150,000
Reimbursable Fund Income: F50A01 Major Information Technology Development Projects		500,000	

# **COMPLIANCE DIVISION**

# **E00A05.01 COMPLIANCE ADMINISTRATION**

Appropriation Statement:	2006 Actual	2007 Appropriation	2008 Allowance
Number of Authorized Positions	346.60	349.60	349.60
Number of Contractual Positions	21.16	25.00	24.00
01 Salaries, Wages and Fringe Benefits	18,832,152	20,023,370	20,191,846
02 Technical and Special Fees	669,164	697,209	690,735
03 Communication 04 Travel	839,209 269,454 52,606 2,779,400 133,932 257,976 9,204 110,996 211,134 4,663,911	734,200 251,700 89,264 2,840,250 340,950 112,077 15,000 117,192 15,000 4,515,633	875,510 274,430 109,414 3,020,711 219,271 311,685 15,000 108,999 15,000 4,950,020
Total Expenditure  Original General Fund Appropriation  Transfer of General Fund Appropriation  Total General Fund Appropriation  Less: General Fund Reversion/Reduction  Net General Fund Expenditure	24,165,227 19,024,827 -1,793,761 17,231,066 42,671 17,188,395	25,236,212 20,554,894 -2,264,857 18,290,037	25,832,601
Special Fund Expenditure  Total Expenditure	6,976,832 24,165,227	6,946,175 25,236,212	7,367,273 25,832,601
Special Fund Income:  E00352 Used Tire Fee E00353 Admissions and Amusement Tax E00354 Unclaimed Property E00355 Revenue Collections of Outside Agencies E00358 Boxing and Wrestling Tax E00362 Corporate Income Tax E00372 Cigarette Licensing Fees E00381 Motor Fuel Tax	57,758 1,301,161 3,299,740 864,519 8,985 176,894 66,763 1,201,012	63,189 1,445,169 3,023,874 766,311 343,526 71,974 1,232,132	67,295 1,587,968 3,283,441 1,039,750 174,907 70,672 1,143,240
Total	6,976,832	6,946,175	7,367,273

# REGULATORY AND ENFORCEMENT DIVISION

# E00A07.01 REGULATORY AND ENFORCEMENT ADMINISTRATION

Appropriation Statement:	2006 Actual	2007 Appropriation	2008 Allowance
Number of Authorized Positions	89.00	88.00	88.00
Number of Contractual Positions	.64		
01 Salaries, Wages and Fringe Benefits	5,936,480	6,011,463	6,103,958
02 Technical and Special Fees	26,520	16,900	16,000
03 Communication 04 Travel 06 Fuel and Utilities 07 Motor Vehicle Operation and Maintenance 08 Contractual Services 09 Supplies and Materials 10 Equipment—Replacement 11 Equipment—Additional 13 Fixed Charges 14 Land and Structures  Total Operating Expenses	104,093 30,848 55,940 455,266 263,079 358,934 48,121 206,330 196,582 121,637	90,720 41,169 58,820 268,064 322,677 316,798 174,174 51,439 200,138	97,500 20,000 67,392 348,636 240,025 434,123 151,614 91,400 213,500 2,500
Total Expenditure	7,803,830	7,552,362	7,786,648
Original General Fund Appropriation Transfer of General Fund Appropriation  Total General Fund Appropriation Less: General Fund Reversion/Reduction  Net General Fund Expenditure Special Fund Expenditure Reimbursable Fund Expenditure  Total Expenditure	3,649,068 -107,176 3,541,892 4,836 3,537,056 4,039,695 227,079 7,803,830	3,766,110 -407,208 3,358,902 3,358,902 4,193,460	3,468,178 4,318,470 7,786,648
Special Fund Income:  E00372 Cigarette Licensing Fees  E00381 Motor Fuel Tax  Total	248,607 3,791,088 4,039,695	243,957 3,949,503 4,193,460	260,465 4,058,005 4,318,470
Reimbursable Fund Income: D50H01 Military Department Operations and Maintenance	227,079		

# CENTRAL PAYROLL BUREAU

# E00A09.01 PAYROLL MANAGEMENT

Appropriation Statement:			••••
	2006 Actual	2007 Appropriation	2008 Allowance
Number of Authorized Positions	33.80	34.10	34.10
01 Salaries, Wages and Fringe Benefits	1,936,482	2,060,805	2,114,227
02 Technical and Special Fees	2,953		
03 Communication 04 Travel 08 Contractual Services 09 Supplies and Materials 10 Equipment—Replacement 13 Fixed Charges 14 Land and Structures  Total Operating Expenses  Total Expenditure	17,656 15,440 48,637 35,597 6,678 3,596 19,433 147,037	21,000 16,000 115,800 91,925 6,000 4,402 3,000 258,127 2,318,932	20,500 20,500 105,425 91,456 7,700 4,390 1,500 251,471 2,365,698
Original General Fund Appropriation	3,321,710 -1,229,027 2,092,683 6,211	3,681,882 -1,362,950 2,318,932	
Net General Fund Expenditure	<u>=</u>	2,318,932	2,365,698

# INFORMATION TECHNOLOGY DIVISION

# **E00A10.01 ANNAPOLIS DATA CENTER OPERATIONS**

Appropriation Statement:			
	2006 Actual	2007 Estimated	2008 Estimated
Number of Authorized Positions	76.25	76.25	76.25
Number of Contractual Positions	.90	1.14	1.14
01 Salaries, Wages and Fringe Benefits	4,777,789	5,146,556	5,455,090
02 Technical and Special Fees	69,773	78,032	78,032
03 Communication	97,143	91,923	92,992
04 Travel	37,974	29,540	44,820
07 Motor Vehicle Operation and Maintenance	6,762	8,200	9.200
08 Contractual Services	6,967,598	7,493,259	8,193,286
09 Supplies and Materials	188,717	322,450	317,461
10 Equipment—Replacement	274,770	327,829	892,586
11 Equipment—Additional	1,044,845	761,350	459,268
13 Fixed Charges	228,404	235,895	264,692
Total Operating Expenses	8,846,213	9,270,446	10,274,305
Total Expenditure	13,693,775	14,495,034	15,807,427
Reimbursable Fund Expenditure	13,693,775	14,495,034	15,807,427
B75A01 Department of Legislative Services  C00A00 Judiciary  C80B00 Office of the Public Defender  C81C00 Office of the Attorney General  C82D00 Office of the State Prosecutor  C85E00 Maryland Tax Court.  C90G00 Public Service Commission	27,123 2,449 5,340 1,712 97 16 454	42,800 10,000 5,500 3,000 200 50 800	42,800 10,000 5,500 2,500 200 50 600
C91H00 Office of People's Counsel	1,567	1,000	1,800
C94I00 Subsequent Injury Fund	841	1,000	1,000
C98F00 Workers' Compensation Commission	1,074	2,000	1,250
D05E01 Board of Public Works	195	1,800	250
D10A01 Executive Department—Governor	7,921	9,000	9,000
struction	302	700	400
D26A07 Department of Aging	714	500	750
D27L00 Commission on Human Relations	1,117	1,400	1,400
D28A03 Maryland Stadium Authority	3,380	1,300	3,500
D30N00 Maryland Food Center Authority	570	475	600
D38I01 State Board of Elections	802	36,000	1,000
D40W01 Department of Planning	1,670	950	1,600
D50H01 Military Department Operations and Maintenance D53T00 Maryland Institute for Emergency Medical Services	2,668	5,000	3,000
Systems	1,626	1,400	1,800
D55P00 Department of Veterans Affairs	848	850	1,000
D60A10 State Archives	1,400	1,900	1,600
D80Z01 Maryland Insurance Administration	3,075	4,000	3,500
D90U00 Canal Place Preservation and Development Authority	108	175	125
D99A11 Office of Adminstrative Hearings	1,572	1,100	1,500

# E00A10.01 ANNAPOLIS DATA CENTER OPERATIONS—INFORMATION TECHNOLOGY DIVISION

Reimbursable Fund Income:			
E00A01 Office of the Comptroller	4,839,469	5,417,509	5,822,052
E00902 Misc. Agencies and Adjustments	1,897		
E20B01 Office of the State Treasurer	725	1,400	1,000
E50C00 State Department of Assessments and Taxation	1,368,300	1,500,000	1,600,000
E75D00 State Lottery Agency	1,884	2,500	2,000
F10A01 Department of Budget and Management	2,662,407	2,501,000	3,100,000
F10A02 DBM-Office of Personnel Services and Benefits	75,482	100,000	100,000
G20J01 Maryland State Retirement and Pension Systems	361,368	410,000	410,000
G50L00 Teachers and State Employees Supplemental Retire-		•	
ment Plans	62	350	100
H00A01 Department of General Services	25,568	35,000	30,000
J00A01 Department of Transportation	23,754	24,000	25,000
K00A01 Department of Natural Resources	147,168	90,000	150,000
L00A11 Department of Agriculture	6,787	10,000	8,000
M00A01 Department of Health and Mental Hygiene	538,321	600,000	625,000
M00Q01 DHMH-Medical Care Programs Administration	2,143,612	2,100,000	2,250,000
N00A01 Department of Human Resources	198,547	225,000	225,000
P00A01 Department of Labor, Licensing, and Regulation	893,252	990,000	990,000
Q00A01 Department of Public Safety and Correctional Ser-	,	,	,
vices	90,806	90,000	100,000
R00A01 State Department of Education-Headquarters	53,823	55,000	60,000
R13M00 Morgan State University	1,228	950	1,400
R14D00 St. Mary's College of Maryland	455	425	500
R15P00 Maryland Public Broadcasting Commission	5,341	5,000	6,000
R30B22 USM-College Park Campus	7,741	10,000	8,500
R30B23 USM-Bowie State University	771	1,500	1,000
R30B24 USM-Towson University	379	400	400
R30B26 USM-Frostburg State University	184	200	200
R30B27 USM-Coppin State University	351	200	400
R30B28 USM-University of Baltimore	402	500	450
R30B29 USM-Salisbury State University	239	500	300
R60H00 College Savings Plans of Maryland	293	400	400
R62I00 Maryland Higher Education Commission	2,151	2,200	2,400
R95C00 Baltimore City Community College	16,109	15,000	18,000
R99E01 Maryland School for the Deaf—Frederick Campus	11,745	12,000	12,500
S00A20 Department of Housing and Community Development.	40,661	26,000	42,000
T00A00 Department of Business and Economic Development	15,002	20,000	17,000
U00A01 Maryland Department of the Environment	27,777	45,000	32,000
U10B00 Maryland Environmental Service	50	100	100
V00D01 Department of Juvenile Services	29,888	35,000	34,000
W00A01 Maryland State Police	31,135	35,000	35,000
Total	13,693,775	14,495,034	15,807,427

# INFORMATION TECHNOLOGY DIVISION

# E00A10.02 COMPTROLLER IT SERVICES

Appropriation Statement:	2006 Actual	2007 Estimated	2008 Estimated
Number of Authorized Positions	70.25	70.25	70.25
Number of Contractual Positions	.34	.33	1.33
01 Salaries, Wages and Fringe Benefits	5,356,517	5,655,395	5,521,345
02 Technical and Special Fees	23,284	19,574	52,954
03 Communication 04 Travel 08 Contractual Services 09 Supplies and Materials 10 Equipment—Replacement 11 Equipment—Additional 13 Fixed Charges 14 Land and Structures  Total Operating Expenses  Total Expenditure  Original General Fund Appropriation	1,065,606 40,416 4,706,532 156,472 280,228 158,696 161,870 6,569,820 11,949,621	817,899 30,460 5,827,909 237,825 87,895 448,300 173,291 7,623,579 13,298,548	931,607 54,935 6,557,712 282,446 126,779 361,800 171,995 235,000 8,722,274 14,296,573
Transfer of General Fund Appropriation	10,553,815	11,635,682	
Net General Fund Expenditure	10,553,815 1,382,149 13,657 11,949,621	11,635,682 1,640,230 22,636 13,298,548	12,596,572 1,685,001 15,000 14,296,573
Special Fund Income:  E00352 Used Tire Fee E00353 Admissions and Amusement Tax E00354 Unclaimed Property E00355 Revenue Collections of Outside Agencies E00358 Boxing and Wrestling Tax E00362 Corporate Income Tax E00381 Motor Fuel Tax swf309 Chesapeake Bay Restoration Fund Total	3,530 212,140 314,082 92,000 8,000 50,000 702,397	18,516 243,326 369,998 110,426 8,500 50,466 813,601 25,397	7,791 252,450 387,079 120,373 8,500 61,194 840,124 7,490 1,685,001
Reimbursable Fund Income: N00A01 Department of Human Resources	13,657	22,636	15,000

#### **MISSION**

The State Treasurer is responsible for the management and protection of State funds and property. In this capacity, the Treasurer selects and manages the depository facilities for State funds, issues or authorizes agents to issue payments of State funds, invests excess funds, safekeeps all State securities and investments, and provides insurance protection against sudden and unanticipated damage to State property or liability of State employees. The State Treasurer plans, prepares, and advertises State of Maryland General Obligation bond issues, and through the Capital Debt Affordability Committee, reviews on a continuing basis the size and condition of State tax-supported debt and other debt of State units. The State Treasurer annually reviews the total amount of State debt that prudently may be authorized for the next fiscal year.

#### **VISION**

To make Maryland a state that maximizes its personnel and technology as complementary resources to efficiently and effectively manage cash and investments, minimize potential risks and unexpected losses and manage debt in order to confidently plan for the future and maintain the State's AAA bond rating.

# KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. Accurately reconcile all Treasury State bank accounts.

**Objective 1.1** Reconcile the State's Main Depository, Main Disbursement and Income Tax Refund Accounts within ten days of receipt of the bank statement.

	2005	2006	2007	2008
Performance Measures	Actual	Actual	Estimated	Estimated
<b>Input:</b> Receipts and disbursements (000,000's)	\$179,258	\$200,561	\$210,000	\$217,000
Total receipt and disbursement transactions	12,350,000	12,920,000	13,000,000	13,200,000
Number of accounts to reconcile	10	18	- 20	24
Output: Average days to reconcile accounts	>10	<6	<5	<4

Goal 2. Maximize investment earnings for the State's surplus funds in accordance with State law that stipulates investments are limited to secured bank accounts, full faith and credit obligations of the federal government, obligations of certain federal agencies or instrumentalities and repurchase agreements collateralized by those securities mentioned.

**Objective 2.1** Earn a rate of return on the investment portfolio that exceeds the average 90-Day US Treasury Bill rate by 25 basis points on an annual basis

	2005	2006	2007	2008
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Average 90-day Treasury Bill rate	2.26%	4.17%	4.70%	4.30%
Average days to maturity of portfolio	155	193	230	235
Output: Average return on investment portfolio	2.26%	4.06%	4.98%	4.60%
Outcome: Portfolio basis point (bp) spread over 90-day T-Bill rate	0	(11)	28	30

Objective 2.2 Increase the 2006 Local Government Investment Pool (LGIP) portfolio balance and target a rate of return for the portfolio that is at least 12 basis points better than the benchmark, Standard and Poors (S & P) LGIP index.

	2005	2006	2007	2008
Performance Measures	Actual	Actual	Estimated	Estimated
<b>Input:</b> Fund investment balance (in millions - as of 06/30)	\$1,932	\$1,899	\$2,088	\$2,192
Output: Percent increase in LGIP balance	6.7%	(1.7%)	10.0%	5.0%
Return on investment portfolio	2.15%	4.19%	5.25%	4.87%
Outcome: S & P LGIP Index	1.91%	3.96%	5.05%	4.75%
Basis point spread over S & P index	24	23	20	12

**Goal 3.** Maintain and enhance the information technology capability and infrastructure to meet the diverse needs of the State Treasurer's Office and the agencies it serves.

**Objective 3.1** Support and implement general Statewide mandates and objectives regarding eGov and Web-enablement initiatives; 50%-65%-80% on schedule by 2004.

	2005	2006	2007	2008
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Number of vendors paid electronically	3,075	4,154	4,488	4,848
Quality: Percent of Web-enablement achieved	90%	91%	92%	93%
Estimated percent of State employees on Direct Deposit	80%	85%	87%	89%
Percent of transactions paid electronically	65%	65%	67%	69%

Goal 4. Process all agency and third party claims submitted to the Insurance Division.

**Objective 4.1** Promptly and accurately investigate, analyze, and adjust all claims presented under the State Insurance Trust Fund and the Maryland Tort Claim Act. Claims should be adjudicated on a 1:1 ratio.

	2005	2006	2007	2008
Performance Measures	Actual	Actual	Estimated	<b>Estimated</b>
Input: New claims processed	3,534	3,491	4,050	4,205
Output: Claims closed	4,134	3,809	4,050	4,205
Pending open claims	825	507	507	507

#### **E20B01.01 TREASURY MANAGEMENT**

#### PROGRAM DESCRIPTION

The Treasury Management Program includes the administrative and operating functions for several principal operating divisions: Banking Services Division, Investments and Information Technology. Banking Services reconciles the State's principal depository and disbursement accounts, including Income Tax and Payroll disbursement accounts. The Division resolves errors and claims associated with these accounts. Proper reconciliation assures that all receipt and disbursement transactions are authorized and processed appropriately. The Division also ensures adequate collateralization of State funds on deposit and monitors agencies' working fund accounts to ensure that interest remitted to the State is credited to the General Fund. Banking Services is the banking and financial transaction resource for all banking requirements of State agencies. The Investment Division focuses on the short-term investment of State funds, and oversees securities lending operations. The Division determines the disbursement requirements to be funded on a daily basis, and monitors balance levels at the State's main depository and disbursement banks. The Division ensures that portfolio tracking software and cash flow management techniques are utilized to maintain adequate control of all funds. The Information Technology Division provides the data processing and technology infrastructure needed to operate the State Treasurer's Office. This includes the operation of all internal network and mainframe applications, as well as links to external systems. The Division also provides check printing and electronic payment services for all vendor payments, State Retirement Agency payments to retirees as well, as printing child support checks and the processing of all payroll direct deposits.

#### MISSION

To provide and maintain the most effective and cost-efficient cash management, investment and banking services for the State.

## KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

The Treasury Management Program supports the attainment of the goals and objectives for the State Treasurer's Office.

#### E20B02.01 INSURANCE MANAGEMENT - INSURANCE PROTECTION

#### PROGRAM DESCRIPTION

The Insurance Division determines the insurance requirements to protect State property and personnel, procures commercial insurance and sets State agency premiums for self-insurance. It adjusts claims involving damage to State property and the Maryland Tort Claims Act. The Division also supervises the State's insurance programs.

#### MISSION

To administer the State Insurance program in a manner that provides the State and its agencies with efficient and cost-effective risk management services, making it possible to plan and manage for the future.

## KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

The Insurance Management Program supports the attainment of the goals and objectives for the State Treasurer's Office.

## E20B02.02 INSURANCE COVERAGE – INSURANCE PROTECTION

#### PROGRAM DESCRIPTION

The Insurance Coverage program provides insurance protection against damage to State property or liability of State employees. The Insurance Coverage program shares the goals and objectives of the State Treasurer's Office.

#### E20B03.01 BOND SALE EXPENSES

#### PROGRAM DESCRIPTION

The Finance Division arranges the sale of general obligation debt and coordinates debt issuance statewide.

### **MISSION**

To provide the State and its agencies with efficient and cost-effective debt issuance services.

## KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

The Bond Sale Expenses program shares the goals and objectives of the State Treasurer's Office.

# SUMMARY OF STATE TREASURER'S OFFICE

	2006 Actual	2007 Appropriation	2008 Allowance
Total Number of Authorized Positions	55.00	59.00	59.00
Total Number of Contractual Positions	1.00		
Salaries, Wages and Fringe Benefits Technical and Special Fees Operating Expenses	3,789,118 36,588 35,092,609	4,476,940 4,000 35,922,148	4,625,107 4,000 41,706,548
Original General Fund Appropriation	4,339,429 40,658	4,955,746 29,673	
Net General Fund Expenditure Special Fund Expenditure Reimbursable Fund Expenditure	4,380,087 828,094 33,710,134	4,985,419 811,591 34,606,078	5,091,530 1,727,199 39,516,926
Total Expenditure	38,918,315	40,403,088	46,335,655

# TREASURY MANAGEMENT

# E20B01.01 TREASURY MANAGEMENT

Appropriation Statement:	2006 Actual	2007 Appropriation	2008 Allowance
Number of Authorized Positions	36.00	40.00	40.00
Number of Contractual Positions	1.00		
01 Salaries, Wages and Fringe Benefits	2,494,028	3,048,535	3,154,050
02 Technical and Special Fees	35,017	2,500	2,500
03 Communication	49,659 19,983 222 3,197 2,687,752	42,792 15,000 3,006 2,772,375	47,024 15,500 3,299 2,750,108
09 Supplies and Materials	197,543 2,059 12,079 24,753	153,386 94,000 29,357	117,077 140,060 21,072
Total Operating Expenses	2,997,247	3,109,916	3,094,140
Total Expenditure	5,526,292	6,160,951	6,250,690
Original General Fund Appropriation  Transfer of General Fund Appropriation	4,317,429 40,658	4,933,746 29,673	
Net General Fund Expenditure	4,358,087 484,524 683,681	4,963,419 511,591 685,941	5,021,530 512,199 716,961
Total Expenditure	5,526,292	6,160,951	6,250,690
Special Fund Income: E20303 Investment Fees	484,524	509,659 1,932 511,591	512,199
Total	404,324	311,391	312,199
Reimbursable Fund Income:  E20B02 Insurance Protection  E20902 Capital Lease	442,647	460,296 41,684	508,811 41,480
G20J01 Maryland State Retirement and Pension Systems N00H00 DHR-Child Support Enforcement Administration	71,211 169,823	70,210 113,751	23,725 142,945
Total	683,681	685,941	716,961

# SUMMARY OF INSURANCE PROTECTION

	2006	2007	2008
	Actual	Appropriation	Allowance
Total Number of Authorized Positions	19.00	19.00	19.00
Salaries, Wages and Fringe Benefits Technical and Special Fees Operating Expenses	1,295,090	1,428,405	1,471,057
	1,571	1,500	1,500
	31,729,792	32,490,232	37,327,408
Reimbursable Fund Expenditure	33,026,453	33,920,137	38,799,965

# E20B02.01 INSURANCE MANAGEMENT — INSURANCE PROTECTION

Appropriation Statement:	2006 Actual	2007 Appropriation	2008 Allowance
Number of Authorized Positions	19.00	19.00	19.00
01 Salaries, Wages and Fringe Benefits	1,295,090	1,428,405	1,471,057
02 Technical and Special Fees	1,571	1,500	1,500
03 Communication 04 Travel 07 Motor Vehicle Operation and Maintenance 08 Contractual Services 09 Supplies and Materials 10 Equipment—Replacement 11 Equipment—Additional 13 Fixed Charges	42,086 12,003 2,835 721,305 30,752 1,373 6,596 5,182	45,437 18,000 9,304 576,255 29,500 3,600 4,410 6,286	45,663 18,000 7,470 629,937 30,500 3,600 3,415 6,350
Total Operating Expenses	822,132	692,792	744,935
Total Expenditure	2,118,793	2,122,697	2,217,492
Reimbursable Fund Expenditure	2,118,793	2,122,697	2,217,492
Reimbursable Fund Income: E20901 Insurance Protection-Various State Agencies	2,118,793	2,122,697	2,217,492

## E20B02.02 INSURANCE COVERAGE — INSURANCE PROTECTION

	2005 Actual	2006 Actual	2007 Estimated	2008 Estimated
Performance Measures/Performance Indicators				
State Insurance Trust Fund:				
Combined Beginning Balance	5,248,591	10,051,982	18,501,042	21,650,241
Blanket Real and Personal Property:				
Beginning Balance	-5,972,242	-4,221,870	167,946	2,139,842
Transfers and Recoveries	58,052	29,093	100,000	100,000
Agency Premiums	10,062,815	10,842,352	11,280,016	11,343,651
Excess Policy Coverages	-4,945,267	-4,737,313	-6,008,120	-6,877,500
Real Property Losses	-3,425,228	-1,744,316	-3,400,000	-3,600,000
Ending Balance	-4,221,870	167,946	2,139,842	3,105,993
Officers and Employees Liability:				
Beginning Balance	1,624,939	3,491,947	5,042,673	5,542,673
Agency Premiums	2,996,170	3,000,000	3,000,000	2,500,000
Liability Losses	-1,129,162	-1,449,274	-2,500,000	-2,500,000
Ending Balance	3,491,947	5,042,673	5,542,673	5,542,673
Tort Claims Act:				
Beginning Balance	6,296,992	6,896,876	8,781,309	9,281,309
Transfers and Recoveries	7,242	3,466	4.500.000	4 000 000
Agency Premiums Tort Losses	3,975,080 -3,382,438	4,500,267 -2,619,300	4,500,000 4,000,000	4,000,000
Ending Balance	6,896,876	8,781,309	9,281,309	9,281,309
•	0,020,070	0,701,307	<b>3,201,30</b> 3	7,201,507
Motor Vehicle Comprehensive and Liability:				
Beginning Balance	3,298,901	3,885,028	4,509,114	4,686,417
Transfers and Recoveries	476,574	605,547	500,000	550,000
Agency Premiums	2,999,900 -1,174,294	3,500,000 -1,362,668	3,500,000 -1,700,000	4,000,000 -1,900,000
Insurance Administration	-1,716,053	-2,118,793	-1,700,000 -2,122,697	-2,217,492
Ending Balance	3,885,028	4,509,114	4,686,417	5,118,925
<del>c</del>				
Combined Ending Balance	10,051,982	18,501,042	21,650,241	23,048,900
Appropriation Statement:	2006	2007		2008
	Actual	Appro	priation	Allowance
13 Fixed Charges	30,907,660	31,7	797,440	36,582,473
Total Operating Expenses	30,907,660	31,7	797,440	36,582,473
Total Expenditure	30,907,660	31,797,440		36,582,473
Reimbursable Fund Expenditure	30,907,660	31,797,440		36,582,473
Reimbursable Fund Income:				
E20901 Insurance Protection-Various State Agencies	30,907,660	31,7	97,440	36,582,473

# **BOND SALE EXPENSES**

## E20B03.01 BOND SALE EXPENSES

Appropriation Statement:							
	2006 Actual	2007 Appropriation	2008 Allowance				
08 Contractual Services	365,570	322,000	1,285,000				
Total Operating Expenses	365,570	322,000	1,285,000				
Total Expenditure	365,570	322,000	1,285,000				
Net General Fund Expenditure Special Fund Expenditure	22,000 343,570	22,000 300,000	70,000 1,215,000				
Total Expenditure	365,570	322,000	1,285,000				
Special Fund Income:							
E20304 Bond Sale Expenses	343,570	300,000	1,215,000				

## **MISSION**

To promote fairness in taxation for Maryland property owners by uniformly appraising all taxable property at market value, certifying property values to local governments, and offering programs of property tax relief and business services in a manner that is courteous and convenient.

## **VISION**

A State in which the public has confidence that assessments uniformly reflect current market values and that provides convenient access to services through modern technology.

## **KEY GOALS**

- **Goal 1.** To design and administer property valuation systems which are consistently accurate in describing property ownership, attributes, and values.
- **Goal 2.** To ensure that the Department's programs of property tax relief and business services are run in an efficient and effective manner and that the services are courteous and convenient.
- Goal 3. To operate facilities which are convenient for the public, comfortable for employees, and efficient for production.

## E50C00.01 OFFICE OF THE DIRECTOR

#### PROGRAM DESCRIPTION

This program is responsible for providing administrative and related support services to all other programs. It includes Personnel, Assistant Attorney General, Accounting, Procurement, and the Director's staff.

#### **MISSION**

To promote fairness in taxation for Maryland property owners by uniformly appraising all taxable property at market value, certifying property values to local governments, and offering programs of property tax relief and business services in a manner that is courteous and convenient.

#### VISION

A State in which the public has confidence that assessments uniformly reflect current market values and that provides convenient access to services through modern technology.

## KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

- **Goal 1.** To provide oversight and management of the Department so as to achieve its goal of promoting fairness in taxation for Maryland property owners.
- **Goal 2.** To ensure that the Department's program of property tax relief and business services are run in an efficient and effective manner and that the services are courteous and convenient.
- Goal 3. To ensure public access and convenience to services.
- Goal 4. To provide timely financial information and procurement services.

  Objective 4.1 Maintain or exceed Minority Business Enterprise (MBE) goal of 25%.

	2005	2006	2007	2008
Performance Measures	Actual	Actual	<b>Estimated</b>	Estimated
Input: Total number of procurement transactions	1,200	1,070	1,050	1,200
Output: Total procurement dollars	\$831,946	\$597,794	\$850,000	\$850,000
Outcome: Percent of MBE transactions	3.33%	4.02%	12.38%	6.25%
Percent of MBE dollars	25.12%	31.91%	28.24%	28.24%

## E50C00.02 REAL PROPERTY VALUATION

## PROGRAM DESCRIPTION

The Real Property Valuation program administers the tax laws covering the assessment of real property. The Department performs assessments on one-third of all Real Property in the State every year and certifies to local taxing authorities the assessment of each property.

#### **MISSION**

To promote fairness in taxation for Maryland property owners by uniformly appraising all taxable property at market value, and to provide local governments with a timely and accurate assessable base.

#### VISION

A State in which the public and local subdivisions have confidence that assessments uniformly reflect current market values.

## KEY GOALS, OBJECTIVES, AND PERFORMANCES MEASURES

Goal 1. To administer a property valuation system that annually attains recognized standards of uniformity and assessment levels statewide.

Objective 1.1 Annually maintain an average level of assessments for taxable properties between 90 to 110% of market value.

	2005	2006	2007	2008
Performance Measures	Actual	Actual	<b>Estimated</b>	Estimated
Input: Taxable parcels <sup>1</sup>	2,049,443	2,076,525	2,104,107	2,131,455
Output: Assessable base (billions) <sup>1</sup>	\$396.941	\$451.244	\$523.486	\$598.752
Outcome: Residential assessment/sales ratio (median) <sup>2</sup>	85.9	85.7	90.0	90.0

**Objective 1.2** Maintain an average coefficient of dispersion for residential properties of 15.0 or less.

	2005	2006	2007	2008
Performance Measures	Actual	Actual	<b>Estimated</b>	<b>Estimated</b>
Outcome: Coefficient of dispersion <sup>2</sup>	13.25	10.00	10.00	10.00

Objective 1.3 Maintain assessment level of higher and lower valued properties within a range of .98 to 1.03.

	2005	2006	2007	2008
Performance Measures	Actual	Actual	Estimated	Estimated
<b>Outcome:</b> Price related differential <sup>2</sup>	1.00	1.00	1.00	1.00

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<sup>&</sup>lt;sup>1</sup> As of July 1<sup>st</sup>.

<sup>&</sup>lt;sup>2</sup> Assessment/Sales ratio, Coefficient of Dispersion and Price Related Differential is calculated at the end of calendar year.

## E50C00.02 REAL PROPERTY VALUATION (Continued)

Goal 2. To maintain public and local government confidence in the administration and accuracy of the assessment process.

Objective 2.1 Display updated property ownership records within 7 days of receipt of deed recordation.

	2005	2006	2007	2008
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Number of real property transfers	243,647	242,540	250,000	250,000
Outcome: Average number of days	5.7	7.0	7.0	7.0

## Meanings of Measurement terms used above:

Assessment/Sales Ratio (ASR) - ratio of assessed valuation to sale prices. The closer the ratio is to 1, the more accurate the assessment.

Coefficient of Dispersion (COD) – measures how closely individual assessment/sales ratios are arrayed around the median ratio. This measure is used to evaluate the level of uniformity in the assessment of real property within and among jurisdictions throughout the State. The more uniform the assessments, the lower the COD.

Price Related Differential (PRD) – Measures any bias in the assessment/sales ratio of high-dollar compared to low-dollar properties. The closer the PRD is to 1.00, the less bias exists in the assessments.

## E50C00.04 OFFICE OF INFORMATION TECHNOLOGY

## PROGRAM DESCRIPTION

The Office of Information Technology is responsible for the overall management and direction of the Department's information technology efforts. The program provides technology support for the Department's programs at 25 locations throughout the State. The program also works with and advises local tax collectors in providing assessment certifications and related data.

#### **MISSION**

To provide information services that support the Department's programs and meet the needs of local governments, business, and the public for assessment data and other public data.

#### **VISION**

A State that uses modern technology accurately and efficiently to provide data to program managers, local governments, businesses and the public.

## KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

**Goal 1.** To provide timely and accurate assessment and business information to the Department managers, its customers and stakeholders. **Objective 1.1** To maintain an inquiry response time of less than .35 seconds.

	2005	2006	2007	2008
Performance Measures	Actual	Actual	<b>Estimated</b>	Estimated
Input: Total Customer Information Control System transactions				
(millions)	900.1	962.4	1,000.0	1,000.0
Outcome: Percent of transactions < .35 seconds	99.6%	99.9%	99.9%	99.9%
Percent improvement in average response time over previous year	0.5%	0.3%	0.0%	0.0%

Goal 2. To move services from "standing in-line" to being "on-line"

Objective 2.1 To web enable remaining qualified web capable services.

	2005	2006	2007	2008
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Number of services qualified for Internet access	29	29	29	29
Outcome: Percent of qualified services on the WEB	89.7%	89.7%	89.7%	89.7%

## E50C00.05 BUSINESS PROPERTY VALUATION

#### PROGRAM DESCRIPTION

The Business Property Valuation Program administers the tax laws covering the assessment of personal property, utility companies subject to property tax, utility companies subject to the franchise tax, and property tax incentives for qualifying businesses.

#### MISSION

To promote fairness in taxation for Maryland's business property owners by uniformly appraising all taxable property at market value and offering property tax incentives for economic development.

#### VISION

A State in which the public has confidence that assessments uniformly reflect current market values, that local governments have received accurate assessable base information, and the business community has ready access to information about the available government funded property tax incentives.

## KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. To uniformly appraise all taxable property on an annual basis and timely certify that information to local taxing authorities.

Objective 1.1 Process personal property tax returns accurately and timely.

	2005	2006	2007	2008
Performance Measures	Actual	Actual	<b>Estimated</b>	Estimated
Input: Total number of personal property returns received	230,584	231,842	248,000	254,000
Output: Total number of returns assessed	102,553	103,080	109,100	112,100
Local assessable base (millions)	\$11,056	\$11,476	\$11,615	\$12,713
Outcome: Estimated local revenue (millions)	\$279.2	\$289.8	\$293.3	\$321.0
Quality: Percent of returns assessed by December 1	98.6%	98.7%	98.0%	98.0%

**Objective 1.2** To assess all railroad and utility operating property in an accurate and timely manner.

	2005	2006	2007	2008
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Total number of entities	380	350	360	350
Output: Assessable base (millions)	\$10,394.2	\$10,555.6	\$10,639.2	\$9,468.1
Outcome: Estimated local revenue (millions)	\$260.2	\$263.6	\$265.7	\$236.1

**Objective 1.3** To accurately administer the Franchise Tax laws.

	2005	2006	2007	2008
Performance Measures	Actual	Actual	Estimated	Estimated .
Input: Total number of returns received	400	410	410	410
Outcome: Revenue from gross tax receipts (millions)	\$133.3	\$125.2	\$123.8	\$123.2
Total interest/penalties levied	\$67,579	\$482,779	\$100,000	\$100,000

**Goal 2.** To increase capital investment and the number of new businesses locating in designated areas of the State through the use of property tax incentives.

**Objective 2.1** To accurately reimburse local governments for one- half of the Enterprise Zone Tax Credits granted in previous year.

	2005	2006	2007	2008
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Enterprise zone participants	557	555	691	729
Output: Amount of reimbursement to local governments	\$5,495,190	\$5,861,252	\$9,674,756	\$9,054,559
Outcome: Total capital investment (millions)	\$1,006.8	\$1,156.6	\$1,656.1	\$1,777.8

## E50C00.06 TAX CREDIT PAYMENTS

#### PROGRAM DESCRIPTION

This program contains payments of property tax credits for three programs: the reimbursement of Homeowners' Tax Credits to local governments, the renters' property tax relief, and the reimbursement of property tax credits for urban enterprise zones. Performance measures related to these programs are contained in the programs that administer the credits: the Property Tax Credit (E50C00.08) for the homeowners' and renters' credits and Business Property Valuation (E50C00.05) for the Enterprise Zone credit.

#### E50C00.08 PROPERTY TAX CREDIT PROGRAMS

#### PROGRAM DESCRIPTION

Under Sections 9-102 and 9-104 Tax-Property Article, the Department reimburses local governments for tax credits against State and local property taxes due on the homeowners' principal residence and reimburses renters directly for tax credits against the property taxes in the yearly rent. The amounts of the two credits are based upon formulas comparing gross household income to the property taxes paid.

#### MISSION

To promote fairness in taxation for Maryland property owners by uniformly appraising all taxable property at market value but having programs of property tax relief for those homeowners and renters who qualify on the basis of income.

#### **VISION**

A State in which homeowners and renters who need assistance in paying their property tax liabilities will readily receive it.

#### KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

**Goal 1.** To provide property tax relief for low and fixed income renters and homeowners.

Objective 1.1 Maintain level participation in both the Homeowners' and Renters' Tax Credit programs.

	2005	2006	2007	2008
Performance Measures	Actual	Actual	Estimated	<b>Estimated</b>
Output: Homeowners' applications eligible	48,666	46,628	53,078	53,700
Total Homeowners' credits (millions)	\$39.533	\$41.655	\$56.700	\$50.301
Outcome: Average Homeowners' Credit	\$812	\$894	\$1,068	\$1,097
Percent change in Homeowners' participation	-0.83%	1.33%	-4.15%	3.01%
Output: Renters' applications eligible	11,111	10,628	10,491	10,350
Total Renters' credits (millions)	\$3.267	\$2.633	\$3.000	\$3.000
Outcome: Average Renters' Credit	\$294	\$248	\$286	\$290
Percent change in participation	-4.53%	-3.52%	-6.07%	-0.54%

## E50C00.10 CHARTER UNIT

#### PROGRAM DESCRIPTION

This Program is the central repository of all records of business entity formation and filings (charters, limited liability companies, limited partnerships and business trusts). The program provides resident agent information for service of process on these entities and accepts service in certain instances on their behalf. It also records trade names. It is the place of filing for most financing statements under the Uniform Commercial Code.

## MISSION

To provide courteous and convenient services for business formation and operation in the State.

#### VISION

A State in which the business community and the general public have access to services performed by the Department in the most efficient and convenient means possible through the use of modern technology.

#### KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

**Goal 1.** To facilitate and foster business expansion in the State by providing corporate entity formation, commercial transaction, and document filing systems.

**Objective 1.1** To provide "regular" service document return within 7 days.

	2005	2006	2007	2008
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Total number of documents	106,125	124,795	128,000	130,000
Quality: Percent of documents processed within 7 days	85.6%	87.7%	88.5%	88.5%
Average number of days to process a document	27.2	33.9	30.0	30.0
Percent improvement in processing time over previous year	0.8%	2.5%	0.9%	0.0%

2005

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**Objective 1.2** To provide "expedited" service within 24 hours.

	2005	2006	2007	2008
Performance Measures	Actual	Actual	<b>Estimated</b>	<b>Estimated</b>
Input: Total number of "expedited" requests	78,751	85,903	89,000	92,000
Quality: Percent of documents processed within 24 hours	99.4%	99.8%	99.7%	99.6%
Average response time (hours)	19.1	18.9	18.9	19.0
Percent improvement in processing over previous year	-0.2%	0.4%	-0.1%	-0.1%

# SUMMARY OF STATE DEPARTMENT OF ASSESSMENTS AND TAXATION

	2006 Actual	2007 Appropriation	2008 Allowanc
Total Number of Authorized Positions	677.50	677.50	676.0
Total Number of Contractual Positions		.10	·
Salaries, Wages and Fringe Benefits  Fechnical and Special Fees  Operating Expenses	39,135,343 4,617 57,095,404	42,283,834 7,926 77,718,842	42,027,39 50 69,743,95
Original General Fund Appropriation	89,569,218 2,844,521	115,149,059 588,198	
Total General Fund Appropriation	92,413,739 132,887	115,737,257	
Net General Fund Expenditure  Special Fund Expenditure	92,280,852 3,954,512	115,737,257 4,273,345	107,518,75 4,253,09
Total Expenditure	96,235,364	120,010,602	111,771,84
Appropriation Statement:	2006 Actual	2007 Appropriation	2008 Allowanc
Appropriation Statement:		=	
	Actual	Appropriation	Allowanc
Number of Authorized Positions	Actual 28.00	Appropriation 29.00	Allowanc
Number of Authorized Positions	28.00 2,110,711	29.00 2,896,234	29.0 2,192,43
Number of Authorized Positions	28.00 2,110,711 508	29.00 2,896,234 750	29.0 2,192,43 50
Number of Authorized Positions	28.00 2,110,711 508 197,813	29.00 2,896,234 750 203,204	29.0 2,192,43 50 221,11
Number of Authorized Positions  1 Salaries, Wages and Fringe Benefits  2 Technical and Special Fees  3 Communication	28.00 2,110,711 508	29.00 2,896,234 750 203,204 18,376 -1,937	29.0 2,192,43 50 221,11 23,31 1,13
Number of Authorized Positions  11 Salaries, Wages and Fringe Benefits  12 Technical and Special Fees  13 Communication  14 Travel  15 Motor Vehicle Operation and Maintenance  16 Contractual Services	28.00  2,110,711  508  197,813 16,862 1,418 40,194	29.00 2,896,234 750 203,204 18,376 -1,937 268,329	29.0 2,192,43 50 221,11 23,31 1,13 47,14
Number of Authorized Positions  11 Salaries, Wages and Fringe Benefits  12 Technical and Special Fees  13 Communication  14 Travel  15 Motor Vehicle Operation and Maintenance  16 Contractual Services  17 Supplies and Materials	28.00  2,110,711  508  197,813 16,862 1,418 40,194 24,317	29.00 2,896,234 750 203,204 18,376 -1,937 268,329 22,983	29.0 2,192,43 50 221,11 23,31 1,13 47,14 19,75
Number of Authorized Positions  11 Salaries, Wages and Fringe Benefits  12 Technical and Special Fees  13 Communication  14 Travel  15 Motor Vehicle Operation and Maintenance  16 Contractual Services  17 Supplies and Materials  18 Equipment—Replacement	28.00  2,110,711  508  197,813 16,862 1,418 40,194	29.00 2,896,234 750 203,204 18,376 -1,937 268,329	29.0 2,192,43 50 221,11 23,31 1,13 47,14 19,75 50
Number of Authorized Positions  1 Salaries, Wages and Fringe Benefits  2 Technical and Special Fees  3 Communication  4 Travel  57 Motor Vehicle Operation and Maintenance  8 Contractual Services  9 Supplies and Materials  0 Equipment—Replacement	28.00  2,110,711  508  197,813 16,862 1,418 40,194 24,317 1,587	29.00 2,896,234 750 203,204 18,376 -1,937 268,329 22,983 500	29.0 2,192,43 50 221,11 23,31 1,13 47,14 19,75 50 12,20
Number of Authorized Positions  11 Salaries, Wages and Fringe Benefits 12 Technical and Special Fees 13 Communication 14 Travel 15 Motor Vehicle Operation and Maintenance 18 Contractual Services 19 Supplies and Materials 10 Equipment—Replacement 13 Fixed Charges	28.00  2,110,711  508  197,813 16,862 1,418 40,194 24,317 1,587 8,309	29.00 2,896,234 750 203,204 18,376 -1,937 268,329 22,983 500 8,919	29.0 2,192,43 50 221,11 23,31 1,13 47,14 19,75 50 12,20 325,16
Number of Authorized Positions  Ol Salaries, Wages and Fringe Benefits  Ol Technical and Special Fees  Ol Communication  Hard Travel  Ol Motor Vehicle Operation and Maintenance  Supplies and Materials  Olequipment—Replacement  Total Operating Expenses  Total Operating Expenses  Total Expenditure  Original General Fund Appropriation	28.00  2,110,711  508  197,813 16,862 1,418 40,194 24,317 1,587 8,309 290,500	29.00 2,896,234 750 203,204 18,376 -1,937 268,329 22,983 500 8,919 520,374	29.0 2,192,43 50 221,11 23,31 1,13 47,14 19,75 50 12,20 325,16
Number of Authorized Positions  O1 Salaries, Wages and Fringe Benefits  O2 Technical and Special Fees  O3 Communication  O4 Travel  O7 Motor Vehicle Operation and Maintenance  O8 Contractual Services  O9 Supplies and Materials  O6 Equipment—Replacement  O7 Total Operating Expenses  Total Expenditure	28.00  2,110,711  508  197,813 16,862 1,418 40,194 24,317 1,587 8,309 290,500 2,401,719  2,216,874	29.00 2,896,234 750 203,204 18,376 -1,937 268,329 22,983 500 8,919 520,374 3,417,358 3,337,362	29.0 2,192,43

## E50C00.02 REAL PROPERTY VALUATION

Appropriation Statement:	2006 Actual	2007 Appropriation	2008 Allowance
Number of Authorized Positions	481.00	480.00	477.00
Number of Contractual Positions		.10	
01 Salaries, Wages and Fringe Benefits	27,716,172	29,611,190	30,042,864
02 Technical and Special Fees	1,592	7,176	
03 Communication 04 Travel 06 Fuel and Utilities 07 Motor Vehicle Operation and Maintenance 08 Contractual Services 09 Supplies and Materials 10 Equipment—Replacement 13 Fixed Charges	585,968 401,995 17,934 96,998 296,211 141,034 79,612 1,669,904	698,200 346,685 19,710 100,567 307,346 145,057 226,000 1,812,906	697,546 355,075 19,549 108,896 266,365 136,080 27,950 1,784,664
Total Operating Expenses	3,289,656	3,656,471	3,396,125
Total Expenditure	31,007,420	33,274,837	33,438,989
Original General Fund Appropriation  Transfer of General Fund Appropriation	30,827,319 180,101	32,828,065 446,772	^
Net General Fund Expenditure	31,007,420	33,274,837	33,438,989

## E50C00.04 OFFICE OF INFORMATION TECHNOLOGY

Appropriation	Statement:	

Appropriation Statement.	2006 Actual	2007 Appropriation	2008 Allowance
Number of Authorized Positions	22.00	21.00	21.00
01 Salaries, Wages and Fringe Benefits	1,747,507	1,799,569	1,745,711
02 Technical and Special Fees	190		
03 Communication 04 Travel 07 Motor Vehicle Operation and Maintenance 08 Contractual Services 09 Supplies and Materials 10 Equipment—Replacement 13 Fixed Charges	20,184 14,188 6,690 1,740,524 22,018 179,249 3,243	33,734 21,841 6,222 1,782,372 27,230 76,500 3,569	23,130 20,475 14,931 1,994,172 22,600 90,900 2,594
Total Operating Expenses	1,986,096	1,951,468	2,168,802
Total Expenditure	3,733,793	3,751,037	3,914,513
Original General Fund Appropriation  Transfer of General Fund Appropriation	3,543,924 321,570	3,721,673 29,364	
Total General Fund Appropriation  Less: General Fund Reversion/Reduction	3,865,494 131,701	3,751,037	
Net General Fund Expenditure	3,733,793	3,751,037	3,914,513

# E50C00.05 BUSINESS PROPERTY VALUATION

## **Appropriation Statement:**

T. P. T.	2006 Actual	2007 Appropriation	2008 Allowance
Number of Authorized Positions	46.50	46.50	46.00
01 Salaries, Wages and Fringe Benefits	2,874,040	2,969,422	2,952,809
03 Communication. 04 Travel. 08 Contractual Services. 09 Supplies and Materials. 10 Equipment—Replacement 13 Fixed Charges.	145,822 3,370 162,319 13,048 1,619 3,021	137,039 2,720 181,454 19,350 3,930 3,317	149,850 8,670 175,911 13,450 1,836 3,381
Total Operating Expenses	329,199	347,810	353,098
Total Expenditure	3,203,239	3,317,232	3,305,907
Original General Fund Appropriation  Transfer of General Fund Appropriation	3,078,703 124,536	3,271,689 45,543	
Net General Fund Expenditure	3,203,239	3,317,232	3,305,907

## E50C00.06 TAX CREDIT PAYMENTS

	2005 Actual	2006 Actual	2007 Estimated	2008 Estimated
Performance Measures/Performance Indicators				
(\$ thousands)				
Homeowners Tax Credits	39,532	41,655	56,701	50,301
Renter's Credit	3,267	2,633	3,000	3,000
Urban Enterprise Zone Credits	5,495	5,861	10,318	9,054
Local Share of Payments(1)				
State Appropriation	48,294	50,149	70,019	62,355

#### Notes:

(1) Laws of Maryland 2003, Chapter 203

# URBAN ENTERPRISE ZONE CREDITS

Subdivision	FY 2007 Businesses Participating In FY 07	State Tax Credit In FY 07	FY 2008 Businesses Participating In FY 08	State Tax Credit In FY 08
Allegany	30	313,684	27	152,313
Baltimore City	184	2,795,071	186	2,889,067
Baltimore	36	478,523	44	534,168
Calvert	15	39,522	17	45,574
Cecil	11	1,130,239	13	910,505
Dorchester	19	812,770	19	114,640
Garrett	20	43,433	22	40,901
Harford	156	1,980,520	165	1,852,791
Montgomery	92	1,546,138	97	1,380,316
Prince George's	15	490,270	20	507,845
St. Mary's	15	21,712	18	27,261
Somerset	6	2,655	6	2,953
Washington	45	560,195	48	517,633
Wicomico	37	70,143	40	58,618
Worcester	12	33,481	7	19,974
Total	693	10,318,356	729	9,054,559

Appropriation Statement:			
	2006 Actual	2007 Appropriation	2008 Allowance
12 Grants, Subsidies and Contributions	50,148,814	70,019,760	62,355,963
Total Operating Expenses	50,148,814	70,019,760	62,355,963
Total Expenditure	50,148,814	70,019,760	62,355,963
Original General Fund Appropriation  Transfer of General Fund Appropriation	48,050,000 2,100,000	70,019,760	
Total General Fund AppropriationLess: General Fund Reversion/Reduction	50,150,000 1,186	70,019,760	
Net General Fund Expenditure	50,148,814	70,019,760	62,355,963

# E50C00.08 PROPERTY TAX CREDIT PROGRAMS

Appropriation Statement:	2006 Actual	2007 Appropriation	2008 Allowance
Number of Authorized Positions	37.00	37.00	37.00
01 Salaries, Wages and Fringe Benefits	1,623,454	1,832,962	1,833,775
02 Technical and Special Fees	273	<del></del>	
03 Communication 04 Travel 08 Contractual Services 09 Supplies and Materials 10 Equipment—Replacement 13 Fixed Charges	130,119 2,772 54,228 7,027 1,122 1,872	117,840 2,100 60,784 11,400 2,430 1,850	122,750 2,000 64,304 10,600 3,060 1,850
Total Operating Expenses	197,140	196,404	204,564
Total Expenditure	1,820,867	2,029,366	2,038,339
Original General Fund Appropriation  Transfer of General Fund Appropriation	1,852,398 -66,531	1,970,510 37,356	
Net General Fund ExpenditureSpecial Fund Expenditure	1,785,867 35,000	2,007,866 21,500	1,985,283 53,056
Total Expenditure	1,820,867	2,029,366	2,038,339
Special Fund Income: C00303 Administration of Local Tax Credits	35,000	21,500	53,056

# E50C00.10 CHARTER UNIT

Appropriation Statement:	2006 Actual	2007 Appropriation	2008 Allowance
Number of Authorized Positions	63.00	64.00	66.00
01 Salaries, Wages and Fringe Benefits	3,063,459	3,174,457	3,259,805
02 Technical and Special Fees	2,054		
03 Communication 04 Travel 08 Contractual Services 09 Supplies and Materials 10 Equipment—Replacement 13 Fixed Charges	202,814 656 508,493 54,450 84,348 3,238	255,407 2,200 667,603 59,975 37,920 3,450	288,148 4,360 568,206 54,400 21,620 3,500
Total Operating Expenses	853,999	1,026,555	940,234
Total Expenditure	3,919,512	4,201,012	4,200,039
Special Fund Expenditure	3,919,512	4,201,012	4,200,039
Special Fund Income: C00304 Expedited Service	3,919,512	4,201,012	4,200,039

## STATE LOTTERY AGENCY

## E75D00.01 ADMINISTRATION AND OPERATIONS

#### PROGRAM DESCRIPTION

The Administration and Operations program of the Lottery budget encompasses all of the expenses incurred in the operation of Lottery gaming in Maryland. This program does not include the actual expenses of the Lottery games, which are prize expenses and selling expenses (commissions, cashing fees, and agent incentive expenses).

#### MISSION

The mission of the State Lottery Agency is to provide revenue through the sale of entertaining lottery products to support state programs and services benefiting the citizens of Maryland. We administer and promote the sale of Lottery products in a secure and responsible manner designed to enhance public confidence in the integrity and fairness of the Lottery. This is achieved in partnership with a network of licensed lottery retailers.

#### **VISION**

We envision ourselves as an innovative, adaptive and responsible business that will continue to provide a reliable source of revenue for state government well into the future. We will utilize the latest technological tools and resources to provide a range of entertaining products and access opportunities that appeal to a broad player base.

#### KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. Sales and Revenue To increase sales and revenue for the operation of State Government.

**Objective 1.1** The Lottery will achieve revenues of 520.7 million (projected) in fiscal year 2008 to support the State's programs and services.

	2005	2006	2007	2008
Performance Measures	Actual	Actual	Estimated	Estimated
Outcome: Total revenue generated by the Lottery to support State				
programs and services (\$ millions)	477.1	501.0	498.4	520.7

**Objective 1.2** The Agency will achieve lottery sales of 1.663 billion (projected) in fiscal year 2008.

	2005	2006	2007	2008
Performance Measures	Actual	Actual	Estimated	Estimated
Outcome: Ticket sales generated by the Lottery (\$ billions)	1,484.8	1,560.9	1,604.9	1,662.6

Goal 2. <u>Customer Satisfaction</u> To maintain the level of customer satisfaction among Lottery players and retailers.

Objective 2.1 The Lottery will maintain player satisfaction at or near 80 percent in fiscal year 2008.

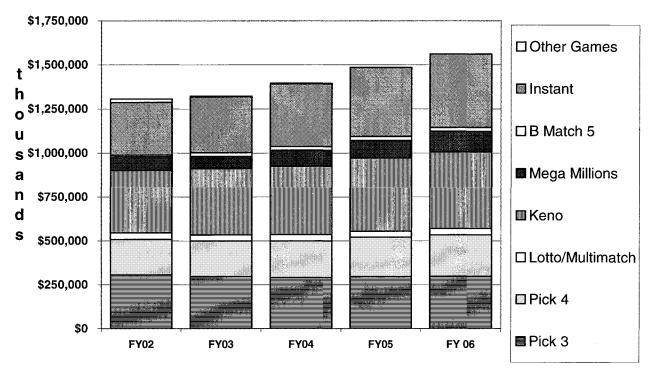
	2005	2006	2007	2008
Performance Measures	Actual	Actual	Estimated	Estimated
Quality: Player Satisfaction Index (weighted composite of player				
satisfaction ratings on games provided, on the Lottery retail				
experience, and on the accessibility of Lottery products)	78.0%	79.86%	80.0%	80.0%

**Objective 2.2** The Agency will maintain retailer satisfaction at or above 78 percent in fiscal year 2008.

	2005	2006	2007	2008
Performance Measures	Actual	Actual	Estimated	Estimated
Quality: Retailer Satisfaction Index (weighted composite of retailer				
satisfaction rating on the quality of customer service, on the service				
relationship with the Lottery, and on service provided by the Lottery				
District Manager)	78.0%	77.47%	78.0%	78.0%

# **E75D00.01 ADMINISTRATION AND OPERATIONS (Continued)**

## MARYLAND LOTTERY FIVE YEAR SALES HISTORY FY2002 - FY 2006



Goal 3. Player Base To broaden the Lottery's player base.

Objective 3.1 The Lottery will maintain its player base between 48 percent and 49 percent in fiscal year 2008.

	2005	2006	2007	2008
Performance Measures	Actual	Actual	Estimated	<b>Estimated</b>
Outcome: The percentage of adult Marylanders (18+) who indicate				
that they have purchased any Lottery game in the past 12 months	47.0%	48.50%	50.00%	48.50%

Goal 4. Efficiency To improve the efficiency of the Lottery operations.

Objective 4.1 The Lottery will achieve a ratio of administrative costs to sales of four percent or less in fiscal year 2008.

	2005	2006	2007	2008
Performance Measures	Actual	Actual	<b>Estimated</b>	Estimated
<b>Efficiency:</b> The ratio of administrative costs to sales	3.60%	3.50%	3.65%	3.48%

# E75D00.01 ADMINISTRATION AND OPERATIONS

# SUMMARY OF REVENUES (PER BOARD OF REVENUE ESTIMATES-\$ MILLIONS)

	2005 Actual	2006 Actual	2007 Estimated	2008 Estimated
Performance Measures/Performance Indicators				
Lottery Sales:				
Pick 3	296.1	298.1	295.1	295.1
Pick 4	225.5	236.5	247.1	255.7
Lotto/Multimatch	34.1	35.8	32.6	32.6
Instant Game	391.0	415.3	431.6	444.3
Keno/Race Trax	416.5	436.5	471.9	492.6
Match 5	21.9	22.4	22.0	22.0
Mega Millions	99.7	116.3	104.6	120.3
Total Lottery Sales	1484.8	1560.9	1604.9	1662.6
Less:				
Agent Earnings	96.6	102.7	113.9	117.9
Operating Budget	53.5	54.6	58.5	57.9
Prizes	857.6	902.6	934.1	966.1
Net Lottery Revenue	477.1	501.0	498.4	520.7
Less:				
Stadium Authority Revenue	21.2	20.5	21.0	21.5
Total General Fund Revenue	455.9	480.5	477.4	499.2

#### **Appropriation Statement:**

Appropriation Statement:	2006 Actual	2007 Appropriation	2008 Allowance
Number of Authorized Positions	176.50	171.00	172.00
Number of Contractual Positions	11.70	8.50	9.50
01 Salaries, Wages and Fringe Benefits	10,932,185	11,641,380	11,874,304
02 Technical and Special Fees	398,472	336,769	310,953
03 Communication 04 Travel 06 Fuel and Utilities 07 Motor Vehicle Operation and Maintenance 08 Contractual Services 09 Supplies and Materials 10 Equipment—Replacement 11 Equipment—Additional 13 Fixed Charges	877,423 67,518 117,286 365,804 40,126,332 173,362 40,184 663,200 869,510	371,009 57,700 99,792 361,206 43,853,242 176,500 59,525 509,139 982,808	475,434 68,200 160,682 439,816 42,807,494 189,000 70,525 576,139 983,650
Total Operating Expenses	43,300,619	46,470,921	45,770,940
Total Expenditure	54,631,276 54,631,276	58,449,070 58,449,070	57,956,197
Special Fund Income:  E75301 Lottery Ticket Salesswf312 Section 40 Pension Costs	54,631,276	58,327,079 121,991	57,956,197
Total	54,631,276	58,449,070	57,956,197

## PROPERTY TAX ASSESSMENT APPEALS BOARDS

## E80E00.01 PROPERTY TAX ASSESSMENT APPEALS BOARDS

#### PROGRAM DESCRIPTION

The Property Tax Assessment Appeals Boards, located in each county and Baltimore City, hear appeals on actions of the State Department of Assessments and Taxation on matters relating to the assessment of property or on any other tax matters which may be assigned by the General Assembly. Property assessments made by the State Assessors may be appealed to the local Property Tax Assessment Appeals Boards in the counties and Baltimore City, prior to the Maryland Tax Court and subsequent State court reviews.

#### MISSION

To provide a process for every property owner in the State to appeal the valuation established for tax purposes by the State Department of Assessments and Taxation.

#### **VISION**

Every appeal filed would be heard in a timely manner and every decision rendered would be accurate and fair based on the evidence presented at the hearings. Within 30 days, a written decision that states the Board's findings as well as the basis for the findings shall be sent to the petitioner in writing. All of these actions would be accomplished on-line through e-government.

## KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. To conduct appeals in a timely and efficient fashion.

**Objective 1.1** To hear every appeal and render a decision for every appeal filed during the appeal cycle year.

Performance Measures	CY 2005 Actual	CY 2006 Estimated	CY 2007 Estimated	CY 2008 Estimated
Outcome: Appeals clearance rate	69%	68%	68%	69%
Efficiency: Average length of time from appeal filing and				
appeal hearing (months):				
Metro counties/Baltimore City	3.5	3.5	3.5	3.5
All others	3	3	3	3
Average length of time from hearing to decision (days)	15	15	15	15
Number of appeals pending at end of appeal cycle year	2,527	2,400	2,000	1,900

#### Goal 2. To render accurate and fair decisions.

Objective 2.1 In each year less than 10% of decisions shall be appealed to the Maryland Tax Court.

	CY 2005	CY 2006	CY 2007	CY 2008
Performance Measures	Actual	Estimated	<b>Estimated</b>	Estimated
Input: Percentage of appeals filed with Maryland Tax Court	7%	7%	7%	8%
Quality: Percentage of reversals by Maryland Tax Court	13%	13%	13%	12%

**Objective 2.2** In each year the Board will ensure and attempt to measure the fairness of decisions rendered.

	CY 2005	CY 2006	CY 2007	CY 2008
Performance Measures	Actual	Estimated	Estimated	Estimated
Input: Customer surveys distributed	4,787	4,850	5,000	5,200
Efficiency: Percentage of surveys distributed that were returned	4%	4%	4%	4%
Quality: Satisfactory vs. unsatisfactory ratio	10:1	10:1	11:1	12:1

## PROPERTY TAX ASSESSMENT APPEALS BOARDS

# E80E00.01 PROPERTY TAX ASSESSMENT APPEALS BOARDS

## **Appropriation Statement:**

- Appropriation Continues	2006 Actual	2007 Appropriation	2008 Allowance
Number of Authorized Positions	9.00	9.00	9.00
01 Salaries, Wages and Fringe Benefits	760,767	779,881	784,493
02 Technical and Special Fees	155		10,000
03 Communication. 04 Travel	9,929 9,379 17,917 16,171 7,332 2,294 70,450	14,664 10,200 9,920 17,730 8,700 650 74,802	11,696 10,000 11,160 15,312 7,759 4,400 76,210
Total Expenditure	894,394	916,547	931,030
Original General Fund Appropriation  Transfer of General Fund Appropriation	871,921 22,473	908,039 8,508	
Net General Fund Expenditure	894,394	916,547	931,030

# **OBJECTIVES**

Section 2-205 of the Estate and Trusts Article provides that if the fees and receipts of the Registers of Wills are insufficient in any year to pay the authorized salaries and expenses of any Register of Wills, a deficiency shall be paid to the Register of Wills by the Comptroller from funds provided in the State budget for that purpose.

## E90G00.01 SUPPLEMENT FOR REGISTERS OF WILLS

Program Description:

The supplement for Registers of Wills program provides funds from which deficiencies in the operations of the various Registers of Wills may be paid.

#### **Appropriation Statement:**

прроф	adon buttinent.	2006 Actual	2007 Appropriation	2008 Allowance
12 Grants	, Subsidies and Contributions		25,000	25,000
To	otal Operating Expenses		25,000	25,000
	Total Expenditure		25,000	25,000
Total Less:	General Fund Appropriation	25,000 25,000	25,000	25,000
	Net General Fund Expenditure		25,000	25,000

Classification Title	FY 2006 Positions	FY 2006 Expenditure	FY 2007	FY 2007 Appropriation	FY 2008 Positions	FY 2008 Allowance	Symbol
e00a01 Office of the Comptrolle	r						
e00a0101 Executive Direction	1 00	122 47/	1.00	125 000	1.00	125 000	
comptroller state of md	1.00	122,674		125,000		125,000	
chf deputy comptroller	1.00	126,664		128,603		128,603	
exec vii	1.00	117,500		118,903		118,903	
asst state compt v	1.00	94,644		100,000		100,000	
div dir ofc atty general	1.00	114,905		118,560		120,859	
asst state compt iv	1.00	20,329		0	.00	0	
asst attorney general viii	1.00	94,038		97,283		99,158	
administrator vii	1.00	82,410		85,421	1.00	87,060	
asst state compt iii	1.00	77,161	1.00	80,066		81,596	
asst state compt ii	1.00	69,532		72,285		73,660	
administrator iv	.00	20,950		62,730		63,940	
administrator iii	1.00	37,451	.00	0		0	
administrator ii	3.00	117,900		53,519		54,546	
administrator ii	.00	6,241	1.00	61,738		62,929	
administrator i	2.00	96,505	2.00	95,693	2.00	98,229	
revenue administrator iv	2.00	107,635		111,901	2.00	114,049	
pub affairs officer ii	1.00	41,524	1.00	37,095	1.00	38,458	
revenue administrator iii	1.00	50,677	1.00	52,680	1.00	53,689	
pub affairs officer i	1.00	52,466	2.00	84,420	2.00	85,986	
public affairs specialist	.00	10,211	.00	0	.00	0	
paralegal ii	1.00	-336	.00	0	.00	0	
exec assoc ii	1.00	43,981	1.00	45,723	1.00	46,587	
exec assoc i	1.00	46,988	1.00	48,455	1.00	49,379	
obs-executive associate i	1.00	29,211	.50	24,459	.50	24,926	
management assoc	2.00	90,853	2.00	93,479	2.00	95,241	
management associate	1.00	39,558	1.00	42,210	1.00	42,993	
office secy iii	1.00	34,437	1.00	35,985	1.00	36,644	
TOTAL e00a0101*	29.00	1,746,109	26.50	1,776,208	26.50	1,802,435	
e00a0102 Financial and Support Se	rvices						
asst state compt v	1.00	94,637	1.00	100,000	1.00	100,000	
prgm mgr senior i	.00	12,140	1.00	91,152	1.00	92,904	
asst state compt iii	1.00	69,050	1.00	74,940	1.00	76,367	
asst state compt ii	1.00	68,317	.00	. 0	.00	. 0	
administrator iv	.00	26,136	1.00	57,567	1.00	58,673	
administrator iii	1.00	-1,413	.00	. 0	.00	. 0	
accountant supervisor ii	1.00	42,279	1.00	62,827	1.00	64,039	
accountant supervisor i	1.00	51,482	1.00	53,519	1.00	54,546	
administrator ii	1.00	28,124	.00	0	.00	0	
agency procurement specialist s	.00	0	1.00	46,806	1.00	49,631	
personnel administrator i	1.00	65,105	1.00	52,020	1.00	53,016	
accountant, advanced	1.00	50,120	1.00	52,101	1.00	53,099	
agency procurement specialist l	.00	36,041	.00	0	.00	0	

	FY 2006	FY 2006	FY 2007	FY 2007	FY 2008	FY 2008	
Classification Title	Positions	Expenditure	Positions	Appropriation	Positions	Allowance	Symbol
e00a0102 Financial and Support Se	rvices						
personnel officer iii	1.00	104	.00	0	.00	0	
accountant ii	.00	7,341		37,095		38,458	
admin officer iii	2.00	49,725		51,691		52,680	
agency procurement specialist i		6,513		0		0	
personnel officer ii	.00	12,708		47,475		48,380	
accountant i	1.00	40,288		. 0		0	
admin officer ii	.00	40,133		43,323		44,130	
personnel officer i	3.00	85,030	2.00	83,787		85,993	
personnel specialist trainee	.00	1,626	1.00	32,533		33,712	
revenue examiner iii	.00	7,511	.00	0	.00	. 0	
services supervisor iii	1.00	40,605	1.00	42,276	1.00	43,060	
agency buyer i	1.00	35,741	1.00	37,315		38,000	
services supervisor i	1.00	35,741	1.00	37,315	1.00	38,000	
personnel associate ii	2.00	58,073	1.00	39,712	1.00	40,444	
personnel associate i	1.00	34,759	1.00	36,311	1.00	36,976	
personnel clerk	.00	17,426	.00	0	.00	0	
obs-executive associate i	1.00	46,175	1.50	65,436	1.50	66,988	
management associate	1.00	16,340	1.00	33,383	1.00	34,596	
fiscal accounts clerk superviso	1.00	1,907	.00	0	.00	0	
fiscal accounts technician i	.00	0	2.00	67,293	2.00	68,517	
office secy iii	.00	41,585	1.00	38,698	1.00	39,411	
fiscal accounts clerk ii	1.00	59,588	.00	0	.00	0	
services specialist	2.00	63,194	2.00	66,174	2.00	67,375	
office secy i	.00	23,678	2.00	49,788	2.00	51,534	
fiscal accounts clerk i	1.00	347	.00	0	.00	0	
office processing clerk ii	2.00	8,762	.00	0	.00	0	
offset machine operator ii	1.00	25,337	1.00	27,164	1.00	27,645	
office appliance clerk ii	3.00	36,256	2.00	52,295	2.00	53,603	
supply officer i	1.00	26,064	1.00	27,442	1.00	27,930	
print shop supv ii	2.00	77,258	2.00	80,518	2.00	82,006	
building services worker ii	1.00	55,953	2.00	48,583	2.00	49,778	
TOTAL e00a0102*	40.00	1,497,786	38.50	1,636,539	38.50	1,671,491	
TOTAL e00a01 **	69.00	3,243,895	65.00	3,412,747	65.00	3,473,926	
	07.00	3,243,075	03.00	3,412,141	03.00	3,413,720	
e00a02 General Accounting Divis	ion						
e00a0201 Accounting Control and Re	eporting						
asst state compt vii	1.00	117,518	1.00	118,903	1.00	118,903	
prgm mgr senior i	2.00	177,768	2.00	184,038	2.00	187,576	
admin prog mgr ii	1.00	48,295	1.00	77,212	1.00	78,684	
administrator iv	1.00	64,507	1.00	67,069	1.00	68,366	
accountant manager iii	1.00	67,453	1.00	70,140	1.00	71,490	
systems control accountant mana	1.00	30,907	.00	, 0	.00	0	
systems control accountant supe	2.00	112,103	2.00	117,568	2.00	120,895	
accountant supervisor i	1.00	51,482	1.00	53,519	1.00	54,546	
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Classification Title	FY 2006 Positions	FY 2006 Expenditure	FY 2007 Positions	FY 2007 Appropriation	FY 2008 Positions	FY 2008 Allowance	Symbol
e00a02 General Accounting Divis	ion						
e00a0201 Accounting Control and R					•		
systems control accountant ii c	1.00	84,475	3.00	161,222	3.00	164,315	
accountant, advanced	1.00	7,873	.00	0	.00	0	
dp functional analyst ii	1.00	42,011	1.00	50,164	1.00	51,123	
systems control accountant i co	2.00	76,088	1.00	44,846	1.00	46,532	
accountant ii	3.00	130,481	5.00	230,066	5.00	235,152	
computer info services spec ii	1.00	46,104	1.00	47,922	1.00	48,837	
dp functional analyst i	1.00	38,438	1.00	39,873	1.00	41,345	
revenue administrator iii	1.00	50,197	1.00	52,186	1.00	53,185	
accountant i	2.00	69,571	.00	0	.00	0	
accountant trainee	.00	-931	.00	0	.00	0	
management specialist ii	.00	17,431	1.00	39,228	1.00	39,951	
fiscal accounts technician ii	5.00	153,087	5.00	196,835	5.00	200,464	
fiscal accounts technician i	1.00	59,783	1.00	37,315	1.00	38,000	
fiscal accounts clerk manager	2.00	85,256	2.00	88,678	2.00	90,329	
obs-executive associate i	1.00	47,504	1.00	49,379	1.00	50,322	
management associate	2.00	85,989	2.00	90,081	2.00	91,778	
fiscal accounts clerk superviso	3.00	120,726	3.00	125,717	3.00	128,048	
fiscal accounts clerk ii	9.00	244,727	8.00	260,074	8.00	266,869	
fiscal accounts clerk i	.00	0	2.00	47,328	2.00	48,976	
fiscal accounts clerk trainee	.00	28,076	.00	0	.00	0	
TOTAL e00a0201*	46.00	2,056,919	47.00	2,249,363	47.00	2,295,686	
TOTAL e00a02 **	46.00	2,056,919	47.00	2,249,363	47.00	2,295,686	
e00a03 Bureau of Revenue Estima	tes						
e00a0301 Estimating of Revenues							
asst state compt vii	1.00	101,143		106,550	1.00	106,550	
administrator vii	1.00	73,123		84,610	1.00	86,232	
asst state compt iii	1.00	39,154		54,301	1.00	56,385	
management associate	1.00	36,936	1.00	39,228	1.00	39,951	
TOTAL e00a0301*	4.00	250,356	4.00	284,689	4.00	289,118	
TOTAL e00a03 **	4.00	250,356	4.00	284,689	4.00	289,118	
e00a04 Revenue Administration D	ivision						
e00a0401 Revenue Administration							
asst state compt vii	1.00	104,150	1.00	112,000	1.00	112,000	
prgm mgr senior ii	1.00	93,136		96,355	1.00	98,211	
prgm mgr iv	3.00	214,502		252,306	3.00	257,142	
asst state compt ii	6.00	419,539	6.00	419,941	6.00	428,914	
administrator iii	1.00	61,007	1.00	63,433	1.00	64,657	
tax consultant ii	1.00	80,678	2.00	115,586	2.00	117,806	
computer network spec supr	1.00	65,125	1.00	67,718	1.00	69,028	
dp functional analyst superviso	2.00	120,882	2.00	125,677	2.00	128,101	

Classification Title	FY 2006 Positions	FY 2006 Expenditure	FY 2007 Positions	FY 2007 Appropriation	FY 2008 Positions	FY 2008 Allowance	Symbol
						· • • • • • • • • • • • • • • • • • • •	
e00a04 Revenue Administration D e00a0401 Revenue Administration	ivision						
revenue administrator vi	6.00	343,332	6.00	387,618	6.00	395,094	
accountant supervisor i	3.00	160,201	3.00	166,547	3.00	169,741	
computer info services spec sup	.00	45,776	1.00	59,993	1.00	61,147	
computer network spec ii	3.00	156,860	2.00	109,270	2.00	112,299	
dp functional analyst lead	1.00	65,647	2.00	120,007	2.00	122,321	
revenue administrator v	1.00	58,816	1.00	61,147	1.00	62,328	
computer network spec i	.00	9,235	1.00	39,478	1.00	40,935	
dp functional analyst ii	5.00	269,805	5.00	245,522	5.00	251,861	
obs-data proc prog analyst spec	1.00	53,561	1.00	55,686	1.00	56 <b>,7</b> 55	
revenue administrator iv	18.00	921,530	19.00	1,012,632	19.00	1,033,610	
revenue field auditor supr	1.00	0	.00	0	.00	0	
accountant ii	5.00	167,263	4.00	187,954	4.00	192,200	
admin officer iii	1.00	98,076	2.00	101,955	2.00	103,905	
computer info services spec ii	1.00	50,853	1.00	42,877	1.00	44,470	
computer network spec trainee	1.00	27,199	1.00	37,095	1.00	38,458	
dp functional analyst i	1.00	12,039		0	.00	0	
revenue administrator iii	2.00	100,395	2.00	104,372	2.00	106,370	
tax consultant i	1.00	51,366		44,470	1.00	45,298	
accountant i	1.00	32,672	.00	0	.00	0	
dp functional analyst trainee	.00	0	2.00	69,740	2.00	72,284	
obs-fiscal specialist i	2.00	91,638	2.00	98,758	2.00	100,644	
revenue administrator ii	6.00	280,278	8.00	380,611	8.00	388,486	
revenue specialist iii	15.00	679,419	14.00	688,457	14.00	701,604	
accountant trainee	1.00	53,603	3.00	115,596	3.00	118,770	
admin officer i	1.00	48,944	1.00	50,877	1.00	51,849	
computer info services spec i	1.00	1,853	.00	0	.00	0	
revenue specialist ii	38.00	1,534,237		1,852,532	42.00	1,890,561	
revenue field auditor i	1.00	7,218	2.00	72,428	2.00	74,402	
revenue specialist i	87.80	3,223,883	82.80	3,420,994	82.80	3,488,926	
revenue examiner iii	16.00	514,671	11.00	409,022	11.00	418,190	
revenue examiner ii	9.00	444,122	16.00	486,756	16.00	500,647	
revenue examiner i	23.00	397,660	19.00	490,078	19.00	505,647	
dp production control spec supr	2.00	82,033	2.00	85,387	2.00	86,979	
dp production control spec lead	1.00	36,981	1.00	38,580	1.00	39,290	
dp production control spec ii	5.00	173,493	5.00	169,917	5.00	173,860	
dp production control spec i	1.00	7,759	.00	0	.00	0	
building security officer ii	2.00	51,264	2.00	54,405	2.00	55,785	
fiscal accounts technician supv	1.00	41,698	1.00	43,392	1.00	44,198	
fiscal accounts technician ii	4.00	106,907	3.00	109,505	3.00	111,513	
fiscal accounts technician i	1.00	26,463	2.00	69,463	2.00	70,730	
fiscal accounts clerk manager	1.00	45,742	1.00	47,547	1.00	48,455	
obs-executive associate i	1.00	43,230	1.00	44,951	1.00	45,788	
management associate	4.00	156,116	3.00	135,490	3.00	138,032	
fiscal accounts clerk superviso		162,737	5.00	184,965	5.00	189,584	

Classification Title	FY 2006 Positions	FY 2006 Expenditure	FY 2007 Positions	FY 2007 Appropriation	FY 2008 Positions	FY 2008 Allowance	Symbol
e00a04 Revenue Administration D e00a0401 Revenue Administration	ivision						
admin aide	7.00	246,730	8.00	271,938	8.00	279,323	
office supervisor	2.50	55,914		61,879		64,110	
fiscal accounts clerk, lead	1.00	33,493		35,020		35,659	
office secy iii	1.00	3,759		0		0	
fiscal accounts clerk ii	18.50	557,141		547,223		557,974	
office secy ii	2.00	73,037		93,427		95,565	
office services clerk lead	1.00	34,171		35,714		36,368	
office secy i	3.00	53,016		78,655		80,916	
office services clerk	7.00	201,570		236,562		242,654	
obs-fiscal clerk ii, general	2.00	32,878		28,137		28,638	
office clerk ii	27.00	636,219		650,503		665,616	
office processing clerk ii	2.00	83,401		137,308		141,093	
fiscal accounts clerk trainee	.00	18,919		87,784		90,804	
office clerk i	.00	10,522		0		0	
office processing clerk i	2.00	35,287		22,316		23,085	
office clerk assistant	1.00	3,253		0		0	
office processing assistant	1.00	26,113		21,056		21,776	
·							
TOTAL e00a0401*	374.80	14,101,017	374.80	15,456,612	374.80	15,792,456	
TOTAL e00a04 **	374.80	14,101,017	374.80	15,456,612	374.80	15,792,456	
e00a05 Compliance Division							
e00a0501 Compliance Administration	n						
asst state compt vii	1.00	105,038	1.00	112,000	1.00	112,000	
asst attorney general viii	1.00	93,136		96,355		98,211	
prgm mgr senior ii	1.00	92,169		98,211	1.00	100,105	
asst attorney general vi	2.00	160,157		166,074		169,254	
prgm mgr iv	2.00	161,983		164,486	2.00	167,632	
fiscal services administrator i	1.00	76,424	1.00	79,309		80,823	
asst state compt ii	7.00	485,880		493,586		503,962	
asst state compt i	3.00	223,808	4.00	271,824	4.00	277,063	
fiscal services administrator i	2.00	131,532		136,758		139,405	
tax consultant ii	1.00	35,768	.00	0	.00	0	
computer network spec supr	1.00	58,072	1.00	60,380	1.00	61,544	
financial compliance auditor pr	1.00	62,184	1.00	64,657	1.00	65,905	
revenue administrator vi	15.00	876,868	15.00	917,389	15.00	936,886	
computer network spec ii	1.00	44,305	1.00	46,911	1.00	48,700	
financial compliance auditor su	3.00	168,078	3.00	174,747	3.00	178,109	
revenue administrator v	3.00	171,460	3.00	179,413	3.00	182,864	
financial compliance auditor, l	2.00	85,408	2.00	95,693	2.00	98,229	
revenue administrator iv	6.00	299,855	6.00	329,023	6.00	335,335	
revenue field auditor supr	9.00	502,619	10.00	552,455	10.00	563,056	
computer info services spec ii	2.00	111,578	3.00	145,716	3.00	149,246	
financial compliance auditor ii	6.00	273,313	7.00	320,723	7.00	327,495	

	FY 2006	FY 2006	FY 2007	FY 2007	FY 2008	FY 2008	
Classification Title	Positions	Expenditure	Positions	Appropriation	Positions	Allowance	Symbol
e00a05 Compliance Division							
e00a0501 Compliance Administratio	n						
revenue administrator ili	5.00	253,642	6.00	305,097	6.00	311,312	
revenue field auditor sr	27.50	1,109,985		•		1,176,140	
tax consultant i	1.00	43,319		91,149		93,264	
financial compliance auditor i	2.00	, 0		. 0		0	
obs-fiscal specialist i	1.00	47,056	1.00	48,917		49,851	
revenue administrator ii	2.00	93,230		96,918	2.00	98,768	
revenue field auditor ii	19.00	552,556		711,411	17.00	, 726,538	
revenue specialist iii	1.00	47,056		48,917		49,851	
computer info services spec i	1.00	33,503	1.00	34,596		35,858	
financial compliance auditor tr	2.00	34,060		102,745		106,486	
revenue administrator i	5.50	225,642		195,720		199,679	
revenue specialist ii	17.60	795,265		864,650		881,484	
agency procurement specialist t	.00	. 0		30,844	1.00	31,955	
obs-accountant-auditor iii	1.00	41,764	1.00	43,456	1.00	44,265	
revenue field auditor i	10.00	454,797	14.00	511,634	14.00	522,536	
revenue specialist i	64.00	2,333,908	62.00	2,543,099	62.00	2,596,276	
revenue examiner iii	18.00	725,143	26.00	914,585	26.00	939,021	
revenue examiner ii	13.00	583,123	20.00	573,705	20.00	591,863	
revenue examiner i	42.00	686,094	27.00	742,199	27.00	763,808	
paralegal ii	.00	0	1.00	30,844	1.00	31,955	
fiscal accounts technician ii	3.00	111,688	3.00	116,495	3.00	118,642	
obs-executive associate i	1.00	47,504	1.00	49,379	1.00	50,322	
management assoc	1.00	44,117	1.00	45,864	1.00	46,732	
management associate	3.00	122,994	3.00	127,626	3.00	130,687	
fiscal accounts clerk superviso	1.00	34,664	1.00	36,863	1.00	37,539	
admin aide	3.00	165,408	5.00	190,294	5.00	194,400	
office supervisor	1.00	57,326	2.00	81,469	2.00	82,976	
fiscal accounts clerk, lead	1.00	34,759	1.00	36,311	1.00	36,976	
office processing clerk supr	1.00	19,920	.00	0	.00	0	
office secy iii	5.00	163,273	6.00	205,417	6.00	210,198	
fiscal accounts clerk ii	8.00	253,521	10.00	337,114	10.00	344,219	
office secy ii	6.00	120,010	3.00	107,466	3.00	109,433	
office services clerk lead	.00	6,109	1.00	38,753	1.00	39,466	
office services clerk	1.00	30,458	.00	0	.00	0	
fiscal accounts clerk i	4.00	76,844	1.00	23,664	1.00	24,488	
obs-office clerk ii	1.00	5,699	.00	0	.00	0	
office clerk ii	2.00	85,324	4.00	110,806	4.00	113,603	
office clerk i	1.00	21,798	1.00	23,486	1.00	24,303	
office processing clerk i	1.00	20,113	1.00	22,701	1.00	23,486	
TOTAL e00a0501*	346.60	13,701,307	349.60	15,102,047	349.60	15,434,204	
TOTAL e00a050 **	346.60	13,701,307	349.60	15,102,047	349.60	15,434,204	
ISTAL COURCE	J+0.00	13,101,301	347.00	12,102,041	J47.00	17,434,604	

Classification Title	FY 2006 Positions	FY 2006 Expenditure	FY 2007 Positions	FY 2007 Appropriation	FY 2008 Positions	FY 2008 Allowance	Symbol
		•••••					
e00a07 Regulatory and Enforceme	nt Division						
e00a0701 Regulatory and Enforcement							
asst state compt vii	1.00	107,379	1.00	112,000	1.00	112,000	
asst state compt iv	1.00	0		0		0	
prgm mgr senior ii	1.00	71,222		88,448		90,146	
asst state compt iii	5.00	276,553		303,869		309,673	
administrator v	.00	12,553		73,660		75,062	
asst state compt ii	1.00	65,022		67,606		68,914	
asst state compt i	1.00	57,480		0		0	
administrator iii	1.00	57,613		59,902		61,056	
revenue administrator vi	2.00	137,549		190,369		194,042	
chemist supervisor	1.00	52,968		55,070		56,126	
revenue administrator v	1.00	4,427		55,593		56,659	
administrator i	1.00	43,162		54,118		55,156	
revenue administrator iv	6.00	289,958		215,359		219,488	
admin officer iii	3.00	66,710		96,443		98,278	
chemist iii	3.00	138,228		143,701		146,423	
revenue administrator iii	3.00	137,040		157,052		160,059	
accountant i	.00	5,491		35,506		36,804	
admin officer ii	.00	8,271	.00	0	.00	0	
revenue administrator ii	.00	7,428		49,379		50,322	
admin officer i	.00	. 0	1.00	33,977		35,215	
revenue administrator i	1.00	31,281	1.00	45,864		46,732	
revenue specialist ii	.00	41,241	2.00	88,038		89,683	
admin spec iii	.00	31,607	1.00	42,664		43,456	
revenue specialist i	3.00	266,606		492,920		502,691	
revenue examiner iii	13.00	235,599		31,708		32,853	
revenue examiner ii	1.00	31,583	1.00	27,592		28,573	
revenue examiner i	1.00	0	.00	. 0	.00	. 0	
compliance inspector ii comptro	7.00	340,349	8.00	349,799	8.00	356,345	
compliance inspector i comptrol	1.00	545	.00	. 0	.00	0	
octane specialist	1.00	38,032	1.00	39,648	1.00	40,381	
dp production control spec ii	.00	7,056	.00	0	.00	0	
comp field enforcement supr	3.00	232,257		244,451	4.00	249,162	
comp field enforcement agent	18.00	904,706	18.00	952,219	18.00	974,073	
exec assoc i	1.00	32,035	1.00	46,223	1.00	47,102	
obs-executive associate i	2.00	82,933	2.00	86,689	2.00	88,299	
management associate	1.00	68,171	2.00	83,033	2.00	85,264	
admin aide	2.00	20,231	.00	0	.00	0	
office secy ii	2.00	63,542	2.00	66,525	2.00	67,733	
office clerk ii	1.00	30,680	1.00	32,153	1.00	32,735	
office processing clerk i	.00	0	1.00	26,036	1.00	26,495	
TOTAL e00a0701*	89.00	3,997,508	88.00	4,447,614	88.00	4,537,000	
TOTAL e00a07 **	89.00	3,997,508	88.00	4,447,614	88.00	4,537,000	
	37.00	2,771,500	55.00	., 1777	30.00	.,55.,000	

	FY 2006	FY 2006	FY 2007	FY 2007	FY 2008	FY 2008	
Classification Title	Positions	Expenditure	Positions	Appropriation	Positions	Allowance	Symbol
e00a09 Central Payroll Bureau							
e00a0901 Payroll Management							
asst state compt v	1.00	96,150		100,835	1.00	100,835	
administrator vi	.00	65,568		54,301		56 <b>,3</b> 85	
asst state compt ii	1.00	131,775		145,945		148,722	
it systems technical spec super	1.00	11,960		0	.00	0	
accountant manager i	1.00	10,781	.00	0	.00	0	
it systems technical spec	1.00	67,668		70,364	1.00	71,717	
dp functional analyst superviso	1.00	50,937	1.00	53,946	1.00	54 <b>,9</b> 81	
accountant supervisor i	1.00	51,482	1.00	53,519	1.00	54,546	
administrator ii	1.00	53,476		55,593	1.00	56,659	
dp functional analyst ii	.00	2,156	1.00	49,224	1.00	50,164	
accountant ii	1.00	7,515	1.00	45,723	1.00	46,587	
admin officer iii	1.00	43,608	1.00	46,147	1.00	47,027	
dp functional analyst i	1.00	42,695	.00	0	.00	0	
accountant i	.00	33,283	.00	0	.00	0	
admin officer ii	.00	7,866	1.00	41,016	1.00	42,148	
accountant trainee	1.00	1,995	.00	0	.00	0	
admin officer i	1.00	62,571	1.00	39,228	1.00	39,951	
obs-accountant-auditor iv	.60	26,016	.60	27,518	.60	28,039	
obs-accountant-auditor iv	.20	0	.00	. 0	.00	0	
central payroll supervisor	4.00	135,847		141,157	3.00	143,832	
obs-executive associate i	1.00	45,742	1.00	47,547	1.00	48,455	
central payroll clerk lead/adv	2.00	105,821	3.00	116,044	3.00	118,179	
central payroll clerk iii	10.00	241,638	8.50	295,533	8.50	301,410	
office secy iii	1.00	26,864	1.00	27,329	1.00	28,300	
central payroll clerk ii	.00	20,907	3.00	93,618	3.00	95,307	
central payroll clerk i	2.00	59,305	1.00	27,381	1.00	28,354	
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TOTAL e00a0901*	33.80	1,403,626	34.10	1,531,968	34.10	1,561,598	
TOTAL e00a09 **	33.80	1,403,626	34.10	1,531,968	34.10	1,561,598	
e00a10 Information Technology D	ivision						
e00a1001 Annapolis Data Center Ope	erations						
prgm mgr senior ii	1.00	79,767	1.00	92,752	1.00	94,536	
dp asst director iii	2.00	123,995	2.00	144,180	2.00	148,064	
dp asst director ii	2.00	139,016	2.00	161,646	2.00	164,736	
data base spec manager	1.00	46,699	1.00	73,660	1.00	75,062	
dp technical support spec manag	2.00	127,292	2.00	148,014	2.00	150,832	
it systems technical spec super	2.00	128,510	2.00	149,430	2.00	152,274	
data base spec supervisor	1.00	60,513	1.00	70,364	1.00	71,717	
dp programmer analyst superviso	.75	30,773	.75	35,782	.75	37,148	
dp technical support spec super	4.00	242,592	4.00	278,149	4.00	283,504	
it systems technical spec	6.00	349,697	6.00	406,624	6.00	414,470	
data base spec ii	3.00	153,111	3.00	178,036	3.00	181,465	
dp functional analyst superviso	1.00	53,520	1.00	62,233	1.00	63,433	
,		22,220		,-55		25,.55	

Classification Title	FY 2006 Positions	FY 2006 Expenditure	FY 2007	FY 2007 Appropriation	FY 2008	FY 2008 Allowance	Symbol
		expenditure		Appropriation		Attowance	
e00a10 Information Technology D							
e00a1001 Annapolis Data Center Op		05 700	2.00	111 200	2.00	44/ 257	
dp programmer analyst lead/adva		95,708		111,289		114,253	
dp technical support spec ii	5.00	257,154		299,017		304,777	
computer info services spec sup		48,268		56,126		57,204	
dp staff spec	1.00	47,360		55,070		56,126	
accountant, advanced	1.00	42,333		49,224		50,164	
dp functional analyst ii	1.00	46,988		54,637		55,686	
admin officer iii	1.00	42,401		49,303		50,245	
computer info services spec ii	1.00	44,454		51,691		52,680	
computer operator mgr ii	1.00	62,165		72,285		73,660	
computer operator mgr i	3.00	144,579		168,115		171,346	
computer operator supr	2.00	82,952		96,456		98,296	
computer operator lead	9.00	349,910		406,873		414,511	
computer operator ii	15.00	513,441		597,024		610,942	
computer operator i	1.00	32,680		38,000		38,698	
dp production control spec i	.50	14,701		17,094		17,405	
building security officer ii	2.00	49,845	2.00	57,960	2.00	58,997	
obs-fiscal accounts supervisor	1.00	37,032	1.00	43,060	1.00	43,861	
obs-executive associate i	1.00	42,466	1.00	49,379	1.00	50,322	
admin aide	1.00	29,800	1.00	34,651	1.00	35,284	
building services worker ii	1.00	24,268	1.00	28,219	1.00	28,722	
TOTAL e00a1001*	76.25	3,543,990	76.25	4,136,343	76.25	4,220,420	
e00a1002 Comptroller IT Services							
asst state compt vii	1.00	102,856	1.00	112,500	1.00	112,500	
asst state compt iv	1.00	80,185	1.00	84,780		84,780	
dp asst director iv	1.00	83,783		88,584		90,284	
dp asst director ii	3.00	228,610		241,712		246,332	
data base spec manager	1.00	71,663		75,770		77,212	
fiscal services administrator i		59,330		62,730		63,940	
computer network spec mgr	1.00	71,663		75,770		77,212	
it systems technical spec super		200,763		212,268		216,328	
computer network spec supr	1.00	59,896		63,328		64,551	
data base spec supervisor	1.00	66,550		70,364	1.00	71,717	
dp programmer analyst superviso	6.00	390,251	6.00	412,615	6.00	420,560	
dp programmer analyst superviso	.25	17,609		18,618	.25	18,971	
it systems technical spec	4.00	233,834	4.00	247,234	4.00	252,911	
webmaster supr	1.00	59,330	1.00	62,730	1.00	63,940	
data base spec ii	1.00	60,568	1.00	64,039	1.00	65,274	
dp programmer analyst lead/adva	18.00	1,050,076	18.00	1,110,252	18.00	1,132,580	
	3.00		3.00	183,340	3.00		
<pre>dp technical support spec ii computer network spec ii</pre>		173,403				186,874	
	6.00	304,155	6.00	321,585	6.00	329,875	
dp programmer analyst ii	5.00	270,352	5.00	285,845	5.00	291,343	
webmaster ii	1.00	62,749	1.00	54,033	1.00	55,070	

## PERSONNEL DETAIL

## Financial and Revenue Administration

Classification Title	FY 2006 Positions	FY 2006 Expenditure	FY 2007 Positions	FY 2007 Appropriation	FY 2008 Positions	FY 2008 Allowance Symbol
e00a1002 Comptroller IT Services						
agency procurement specialist i	1.00	42,973	1.00	51,691	1.00	52,680
computer info services spec ii	1.00	49,358		52,186		53,185
admin spec ii	1.00	31,072	1.00	32,853		34,044
computer operator supr	1.00	39,864	1.00	42,148	1.00	42,929
management associate	1.00	42,187	1.00	44,605	1.00	45,436
data entry operator supr	1.00	34,035	1.00	35,985	1.00	36,644
data entry operator lead	2.00	63,800	2.00	67,456	2.00	68,684
office secy i	1.00	24,842	1.00	29,638	1.00	30,158
data entry operator ii	2.00	52,041	2.00	55,024	2.00	56,399
TOTAL e00a1002*	70.25	4,027,798	70.25	4,259,683	70.25	4,342,413
TOTAL e00a10 **	146.50	7,571,788	146.50	8,396,026	146.50	8,562,833

Classification Title	FY 2006 Positions	FY 2006 Expenditure	FY 2007 Positions	FY 2007 Appropriation	FY 2008 Positions	FY 2008 Allowance	Symbol
e20b01 Treasury Management							
e20b0101 Treasury Management							
treasurer state of maryland	1.00	122,546	1.00	125,000	1.00	125,000	
chf deputy treasurer	1.00	110,033	1.00	117,260	1.00	117,260	
exec vi	1.00	95,641	1.00	82,814	1.00	82,814	
exec v	3.00	272,958	3.00	295,180	3.00	295,180	
div dir ofc atty general	1.00	108,399	1.00	111,926	1.00	114,094	
prgm mgr senior iii	1.00	0	1.00	70,492	1.00	73,188	
treasury spec vii	3.00	233,189	3.00	241,104	3.00	245,716	
dp programmer analyst manager	1.00	0	1.00	50,893	1.00	52,842	
treasury spec vi	3.00	181,178	3.00	172,577	3.00	177,339	
computer network spec supr	.00	0	1.00	58,673	1.00	59,803	
computer network spec lead	1.00	0	.00	0		0	
dp programmer analyst lead/adva	1.00	56,526	1.00	58,771		59,902	
dp programmer analyst ii	1.00	0		42,026		43,585	
obs-data proc mgr ii	1.00	51,079		53,099		54,118	
obs-fiscal specialist iii	1.00	53,561		55,686		56 <b>,7</b> 55	
treasury spec v	5.00	202,976		508,855		522,105	
agency procurement specialist i		0		37,095		38,458	
treasury spec iv	5.00	236,665		199,629		203,443	
treasury spec iii	3.00	98,291		81,527		83,689	
treasury spec ii	1.00	5,472		0		0	
computer operator ii	.00	8,927		36,863		37,539	
computer operator i	1.00	22,683		0		0	
admin aide	1.00	38,449	1.00	40,074	1.00	40,814	
TOTAL e20b0101*	36.00	1,898,573	40.00	2,439,544	40.00	2,483,644	
TOTAL e20b01 **	36.00	1,898,573		2,439,544		2,483,644	
e20b02 Insurance Protection							
e20b0201 Insurance Management							
exec v	1.00	98,896		100,326		100,326	
principal counsel	, 1.00	100,469		103,843		105,848	
asst attorney general vii	1.00	37,658		89,434		91,152	
asst attorney general vi	.00	46,938		0		0	
treasury spec vii	2.00	68,690		127,842		131,325	
treasury spec vi	3.00	184,324	3.00	191,507	3.00	195,206	
administrator i	1.00	55,825	1.00	54,637	1.00	55,686	
casualty claims adjuster super	3.00	113,896		148,873	3.00	152,431	
casualty claims adjuster ii	2.00	53,380		99,568	2.00	101,468	
casualty claims adjuster i	2.00	79,214		82,515	2.00	84,045	
treasury spec ii	2.00	82,636		86,000	2.00	87,598	
management assoc	1.00	42,093	1.00	43,790	1.00	44,605	
TOTAL e20b0201*	19.00	964,019	19.00	1,128,335	19.00	1,149,690	
TOTAL e20b02 **	19.00	964,019	19.00	1,128,335	19.00	1,149,690	

Classification Title	FY 2006 Positions	FY 2006 Expenditure	FY 2007 Positions	FY 2007 Appropriation	FY 2008 Positions	FY 2008 Allowance	Symbol
e50c00 State Department of Asse	ssments and	Taxation					
e50c0001 Office of the Director							
dir dept assessmnts taxation	1.00	107,136	1.00	108,536	1.00	108,536	
dep dir assmts and tax	1.00	93,535	1.00	94,935	1.00	94,935	
exec iv	1.00	81,336	1.00	83,424	1.00	83,424	
principal counsel	1.00	107,525	1.00	111,031	1.00	113,178	
asst attorney general vii	2.00	177,768	2.00	184,038	2.00	187,576	
prgm mgr iii	1.00	75,690	1.00	78,567		80,066	
fiscal services administrator i	1.00	65,125	1.00	67,718		69,028	
personnel administrator iii	1.00	51,500	1.00	67,069		68,366	
administrator iii	1.00	62,184	1.00	64,657	1.00	65,905	
accountant supervisor i	1.00	43,578	1.00	58,305	1.00	59,427	
administrator ii	1.00	58,816	1.00	61,147	1.00	62,328	
personnel officer iii	1.00	54,861	1.00	56,215	1.00	57,294	
admin officer iii	1.00	50,197	1.00	52,186		53,185	
agency procurement specialist i		46,982	1.00	48,837		49,769	
assessor iii real property	1.00	. 0	.00	. 0	.00	0	
personnel specialist	.00	21,972	1.00	45,436	1.00	46,291	
agency procurement specialist t		40,605	1.00	42,276	1.00	43,060	
obs-admin spec i	.00	21,168	1.00	30,905	1.00	32,019	
personnel associate iii	1.00	20,999	.00	, 0	.00	0	
personnel associate ii	2.00	76,446	2.00	79,786	2.00	81,258	
exec assoc iii	1.00	53,985	1.00	56,126	1.00	57,204	
exec assoc i	2.00	86,523	2.00	89,492	2.00	91,158	
management assoc	1.00	43,294	1.00	45,021	1.00	45,864	
admin aide	1.00	36,356	1.00	37,940	1.00	38,638	
fiscal accounts clerk, lead	1.00	36,754	1.00	38,345	1.00	39,051	
office secy iii	.00	16,739	1.00	33,478	1.00	34,086	
fiscal accounts clerk ii	1.00	61,844	2.00	65,308	2.00	67,023	
office secy i	1.00	10,241	.00	0	.00	0	
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TOTAL e50c0001*	28.00	1,603,159	29.00	1,700,778	29.00	1,728,669	
e50c0002 Real Property Valuation							
prgm mgr senior iii	.00	0	1.00	98,060	1.00	99,950	
prgm mgr senior ii	1.00	88,739	2.00	194,566	2.00	198,316	
prgm mgr senior i	2.00	176,068	.00	0	.00	0	
supv of assessments class a	3.00	186,572	2.00	183,171	2.00	186,692	
supv of assessments cnty scale	2.00	289,018	3.00	390,207	3.00	403,865	
assmnts area supv ii	2.00	155,819	2.00	172,464	2.00	175,774	
supv of assessments class b	7.00	478,403	7.00	533,580	7.00	544,927	
assmnts area supv i	4.00	191,791	3.00	212,856	3.00	216,928	
supv of assessments class c	12.00	766,433	12.00	851,433	12.00	868,783	
assmnts asst supv class a	3.00	132,356	2.00	146,858	2.00	149,652	
assmnts asst supv class b	7.00	434,189	7.00	477,578	7.00	486,819	
assessor adv commercial indus	20.00	1,082,291	21.00	1,193,045	20.00	1,174,938	Nbolish

	FY 2006	FY 2006	FY 2007	FY 2007	FY 2008	FY 2008	
Classification Title	Positions	Expenditure	Positions	Appropriation	Positions	Allowance	Symbol
e50c0002 Real Property Valuation							
assessor mgr real property	9.00	525,696		632,125		644,315	
assmnts asst supv class c	13.00	618,572		729,792		745,584	
assmnts office manager a	6.00	259,940		271,163	5.00	276,362	
assmnts asst supv cnty scale	3.00	290,538	4.00	332,980	4.00	343,702	
administrator i	1.00	46,468	1.00	48,302	1.00	49,224	
assessor ii commercial indust	21.00	1,080,948	24.00	1,293,507	24.00	1,319,722	
assessor supv real property	30.00	1,642,308	33.00	1,745,628	33.00	1,781,202	
assessor adv real property	32.00	1,465,349	31.00	1,547,349	31.00	1,578,985	
assessor i commercial industr	6.00	340,441	5.00	244,222	5.00	248,870	
assmnts office manager assistan	5.00	199,975	6.00	260,270	6.00	267,393	
computer info services spec ii	.00	43,708	1.00	45,723	1.00	46,587	
assessor supv i cnty scale	1.00	86,863	1.00	89,977	1.00	93,126	
assessor iii real property	60.00	2,244,333	53.00	2,430,938	53.00	2,480,231	
assmnts office manager b	7.00	307,938	7.00	330,735	7.00	337,009	
assessor ii real property	10.00	646,261	26.00	950,490	26.00	979,892	
assmnts office manager c	13.00	502,173		523,988	12.00	534,508	
assessor i real property	23.00	703,267		845,703		872,074	
assmnts office manager assistan		256,134	7.00	273,737		279,396	
assessor supv ii cnty scale	5.00	471,467		403,544	4.00	417,668	
assmnts commercial industrial c		0		0	.00	0	
assessor assoc real property	2.00	31,358		56,651		58,085	
assmnts records supv iii	12.00	441,219		461,327		470,338	
assmnts records supv ii	4.00	72,825	2.00	76,000	2.00	77,396	
office secy iii	6.00	210,812	6.00	227,665	6.00	231,850	
assmnts records supv i	10.00	339,859	10.00	355,245	10.00	361,742	
office secy ii	6.00	224,528	7.00	246,023	7.00	250,519	
office services clerk lead	1.00	32,626	1.00	34,136	1.00		
office services clerk lead	2.00		2.00		2.00	34,756	
office services clerk	112.00	64,205	102.00	67,456		68,684	ما د د ا د ما ه
assmnts supv cnty scale	1.00	2,763,012		3,088,869	100.00	3,109,322	ADOLISH
'		80,824	1.00	79,048	1.00	81,815	
office clerk ii	6.00	98,295	3.00	87,993	3.00	89,567	
office processing clerk ii	1.00	6,898	.00	0	.00	0	
office processing clerk i	1.00	31,250	2.00	51,170	2.00	52,072	
assmnts clerk cnty scale	1.00	57,209	1.00	58,988	1.00	61,053	
TOTAL e50c0002*	481.00	20,168,978	480.00	22,344,562	477.00	22,749,693	
e50c0004 Office of Information Te	chnol ogy						
prgm mgr senior iii	1.00	88,600	1.00	01 727	1.00	07 /00	
dp director ii	1.00	82,410		91,727		93,490	
•		•	1.00	85,421	1.00	87,060	
dp asst director ii	1.00	77,909	1.00	80,823	1.00	82,368	
dp programmer analyst manager	1.00	56,164	1.00	72,965	1.00	74,354	
computer network spec mgr	1.00	72,954	1.00	75,770	1.00	77,212	
computer network spec supr	1.00	64,507	1.00	67,069	1.00	68,366	
data base spec supervisor	1.00	50,535	1.00	47,709	1.00	49,530	

	FY 2006	FY 2006	FY 2007	FY 2007	FY 2008	FY 2008	
Classification Title	Positions	Expenditure	Positions	Appropriation	Positions	Allowance	Symbol
e50c0004 Office of Information Te							
dp programmer analyst superviso		66,384	1.00	69,028	1.00	70,364	
computer network spec lead	1.00	62,783	1.00	65,274	1.00	66,535	
data base spec ii	1.00	71,657	2.00	133,789	2.00	136,373	
dp programmer analyst lead/adva	3.00	185,657	2.00	133,751	2.00	136,335	
computer network spec ii	3.00	213,785	4.00	235,464	4.00	239,994	
dp functional analyst lead	1.00	57,156	1.00	59,427	1.00	60,570	
dp programmer analyst ii	1.00	53,985	1.00	56,126	1.00	57,204	
webmaster ii	1.00	44,305	1.00	46,911	1.00	48,700	
computer network spec i	1.00	12,693	.00	0	.00	0	
computer info services spec ii	1.00	0	.00	0	.00	0	
management associate	1.00	34,635	1.00	45,022	1.00	45,865	
TOTAL e50c0004*	22.00	1,296,119	21.00	1,366,276	21.00	1,394,320	
e50c0005 Business Property Valuat	ion						
exec iv	1.00	94,214	1.00	95,614	1.00	95,614	
prgm mgr iv	1.00	88,174	1.00	90,434	1.00	92,171	
prgm mgr iii	1.00	77,161	1.00	80,066	1.00	81,596	
prgm mgr ii	1.00	61,985	1.00	64,451	1.00	65,695	
prgm mgr i	2.00	134,050	2.00	139,378	2.00	142,078	
administrator ii	3.00	114,861	3.00	161,446	3.00	165,302	
administrator i	2.00	108,148	2.00	112,430	2.00	114,588	
admin officer iii	.00	18,512	1.00	48,837	1.00	49,769	
assessor advanced pers propert	5.00	242,632	5.00	252,656	5.00	257,473	
admin officer ii	1.00	49,376	1.00	48,001	1.00	48,917	
assessor iii pers property	17.00	695,993	16.00	741,301	16.00	755,296	
admin officer i	1.00	27,010	.00	0	.00	0	
assessor ii pers property	.00	1,457	1.00	34,596	1.00	35,858	
assessor i pers property	1.00	53,686	1.00	39,648	1.00	40,381	
admin aide	1.00	27,891	2.00	67,315	2.00	69,060	
fiscal accounts clerk ii	1.00	0	.00	0	.00	0	
office secy ii	3.50	83,334	3.50	99,753	3.00	89,410	Abolish
office services clerk lead	1.00	34,171	1.00	35,714	1.00	36,368	
office secy i	.00	9,966	.00	0	.00	0	
office services clerk	2.00	61,376	2.00	64,806	2.00	65,981	
office clerk ii	1.00	30,399	1.00	31,865	1.00	32,441	
office processing clerk ii	1.00	28,208	1.00	30,204	1.00	30,746	
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TOTAL e50c0005*	46.50	2,042,604	46.50	2,238,515	46.00	2,268,744	
e50c0008 Property Tax Credit Prog	rams						
prgm mgr ii	1.00	65,646	1.00	68,260	1.00	69,581	
admin officer iii	1.00	40,476	1.00	55,768	1.00	56,838	
admin spec iii	4.00	123,755	3.00	128,800	3.00	131,194	
administrative specialist i	.00	12,027	1.00	33,778	1.00	34,393	
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Classification Title	FY 2006 Positions	FY 2006 Expenditure	FY 2007 Positions	FY 2007 Appropriation	FY 2008 Positions	FY 2008 Allowance	Symbol
aE0a0000 Danasaku Tay Candid Dan							
e50c0008 Property Tax Credit Pro	grams .00	7 4/0	00	0	00	0	
obs-admin spec i		3,640		70. 794		0	
assmnts records supv iii	2.00	73,477		79,786		81,258	
assmnts records supv i	3.00	100,180		106,501		108,450	
office secy ii	1.00	28,694		30,655		31,206	
office services clerk	21.00	499,406		620,590		634,318	
office clerk ii	3.00	78,830		84,165		85,664	
assmnts clerk cnty scale	1.00	54,651	1.00	56,304	1.00	58,275	
TOTAL e50c0008*	37.00	1,080,782	37.00	1,264,607	37.00	1,291,177	
e50c0010 Charter Unit							
prgm mgr ii	2.00	134,239	2.00	139,513	2.00	142,186	
charter specialist iii	5.00	276,627	5.00	296,097	5.00	301,799	
admin officer iii	1.00	50,197	1.00	52,186	1.00	53,185	
admin spec iii	1.00	13,895	1.00	42,664	1.00	43,456	
admin spec ii	6.00	214,688	5.00	197,164	5.00	200,800	
paralegal ii	2.00	80,598	2.00	84,552	2.00	86,120	
fiscal accounts technician ii	1.00	35,686	1.00	37,256		37,940	
paralegal i	.00	0	.00	0	2.00	54,658	New
admin aide	.00	15,739	1.00	36,586		37,256	
office supervisor	2.00	74,467		77,672	2.00	79,103	
data entry operator supr	2.00	69,385	2.00	72,622		73,952	
office secy iii	4.00	88,687	3.00	103,473		105,926	
office secy ii	1.00	38,365		64,798		66,493	
office services clerk lead	4.00	126,551	4.00	132,952		135,364	
services specialist	1.00	33,863	1.00	35,714	1.00	36,368	
office secy i	.00	15,770	.00	0		0	
office services clerk	10.00	315,580	12.00	365,373	12.00	373,392	
data entry operator ii	2.00	43,620	2.00	49,108	2.00	50,828	
office clerk ii	13.00	285,679	11.00	297,115	11.00	305,033	
office processing clerk ii	1.00	1,565	.00	0	.00	0	
office clerk i	5.00	68,262	2.00	45,786	2.00	47,373	
office processing clerk i	.00	82,313	5.00	110,483	5.00	114,288	
TOTAL e50c0010*	63.00	2,065,776	64.00	2,241,114	66.00	2,345,520	
TOTAL e50c00 **	677.50	28,257,418	677.50	31,155,852	676.00	31,778,123	
e75d00 State Lottery Agency e75d0001 Administration and Opera	ations						
dir state lottery	1.00	134,327	1.00	137,705	1.00	137,705	
exec vii	1.00	100,681	1.00	102,087	1.00	102,087	
prgm mgr senior iii	1.00	97,596	1.00	100,903	1.00	102,850	
principal counsel	.00	97,590	1.00	108,925	1.00	111,031	
prgm mgr senior ii	2.00	190,147	1.00	91,003	1.00	92,752	
dep dir state lottery	2.00	162,989	2.00	168,962	2.00	172,200	
asp an state totter,	2.00	102,707	2.00	100,702	2.00	112,200	

	FY 2006	FY 2006	FY 2007	FY 2007	FY 2008	FY 2008	
Classification Title	Positions	Expenditure	Positions	Appropriation	Positions	Allowance	Symbol
-75-400 Charles Lathern Assessed							
e75d000 State Lottery Agency	+iona						
e75d0001 Administration and Opera		420 540	4 50	405 777	2.50	20/ 504	
asst attorney general vi	1.50	129,510		125,733		206,581	New
prgm mgr iv	2.00	157,135		163,003		166,121	
prgm mgr iii	1.00	77,909		80,823		82,368	
administrator v	1.00	72,254		75,062		76,491	
administrator v	1.00	35,578		75,770		77,212	
dp programmer analyst manager	1.00	62,078		66,323		67,606	
dp quality assurance spec manag		66,280		68,914		70,248	
obs-lottery sales manager	1.00	70,880		73,660		75,062	
prgm mgr ii	5.00	378,651		430,198		438,413	
administrator iv	1.00	56,438		58,673		59,803	
prgm mgr i	4.00	153,472	3.00	183,309	3.00	186,842	
administrator iii	1.00	80,611	2.00	120,782	2.00	123,108	
accountant manager iii	1.00	90,285	1.00	81,596	1.00	83,155	
accountant manager īī	1.00	64,727	1.00	56,973	1.00	59,163	
computer network spec supr	1.00	66,384	1.00	69,028	1.00	70,364	
dp programmer analyst superviso	1.00	66,384	1.00	69,028	1.00	70,364	
internal auditor prog super	1.00	43,064	1.00	73,769	1.00	75,170	
accountant supervisor ii	1.00	34,795	1.00	54,464	1.00	55,508	
data base spec ii	1.00	44,418	1.00	44,754	1.00	46,432	
management specialist v	1.00	61,595	1.00	64,039	1.00	65,274	
personnel administrator ii	1.00	58,167	1.00	60,473	1.00	61,638	
accountant supervisor i	1.00	57,997	1.00	59,427	1.00	60,570	
administrator ii	4.00	150,555	2.00	119,420	2.00	121,717	
administrator ii	1.00	55,021	1.00	57,204		58,305	
computer network spec ii	1.00	63,485	1.00	66,006	1.00	67,280	
dp programmer analyst ii	2.00	97,684	2.00	103,556	2.00	105,539	
dp staff spec	1.00	56,078	1.00	58,305	1.00	59,427	
dp staff spec	.00	0	1.00	42,026	1.00	43,585	
accountant, advanced	1.00	0	1.00	39,478	1.00	40,935	
administrator i	4.00	210,144		262,440		267,466	
dp programmer analyst i	2.00	52,715	2.00	89,237		91,675	
equal opportunity officer iii	1.00	17,651	.00	0	.00	0	
webmaster i	1.00	40,787		43,239		44,846	
accountant ii	1.00	45,670	1.00	47,475	1.00	48,380	
admin officer iii	3.00	108,254	2.00	101,060	2.00	102,992	
computer info services spec ii	1.00	46,147	1.00	45,298	1.00	46,147	
personnel officer ii	1.00	23,525	1.00	47,475	1.00	48,380	
pub affairs officer ii	4.00	195,631	3.00	150,464	3.00		
admin officer ii	1.00	32,623	.00			153,340	
agency buyer v	1.00			0 42 535	.00	0	
•		40,860	1.00	42,535	1.00	43,323	
computer info services spec i	2.00	45,825	1.00	41,827	1.00	42,602 (F. 031	
equal opportunity officer i	1.00	42,488	1.00	44,198	1.00	45,021	
obs-research analyst v	1.00	40,543	1.00	42,210	1.00	42,993	
personnel specialist	1.00	39,221	1.00	46,732	1.00	47,623	

e75d00 State Lottery Agency e75d0001 Administration and Operations pub affairs officer i 3.00 82,315 2.00 79,179 2.00 80,639 admin spec iii 5.00 162,094 6.50 255,811 6.50 261,087 public affairs specialist 1.00 13,091 1.00 35,564 1.00 36,823 oba-admin spec ii 4.00 124,114 4.00 131,649 4.00 135,464 6.00 lottery regional manager 5.00 302,888 5.00 297,454 5.00 304,137 lottery regional manager 1.00 47,802 1.00 49,694 1.00 50,664 lottery representative iii 1.00 41,977 1.00 44,470 1.00 45,298 lottery security supervisor 1.00 47,802 1.00 49,694 1.00 50,664 lottery spec iii 1.00 41,977 1.00 44,470 1.00 45,298 lottery representative ii 39,000 1,576,195 39,00 1,738,142 39,00 1,776,999 lottery representative ii 39,00 79,778 3.00 109,852 3.00 113,156 computer operator lead 1.00 38,672 1.00 43,700 1.00 44,605 lottery representative i 2.00 79,778 3.00 114,628 3.00 117,291 agency buyer ii 1.00 35,334 1.00 38,638 1.00 39,349 lottery representative i 2.00 74,109 1.00 38,638 1.00 39,349 lottery specurity specialist 1.00 35,634 1.00 38,638 1.00 39,349 lottery specurity specialist 1.00 35,534 1.00 37,598 1.00 137,303 fiscal accounts technician sup 2.00 78,400 2.00 89,683 2.00 91,371 fiscal accounts technician ii 3.00 106,929 3.00 119,793 3.00 112,333 fiscal accounts technician ii 3.00 109,929 3.00 120,222 3.00 91,371 fiscal accounts technician ii 3.00 109,929 3.00 120,222 3.00 91,371 fiscal accounts technician ii 3.00 109,929 3.00 120,222 3.00 91,371 fiscal accounts technician ii 3.00 109,929 3.00 109,628 3.00 111,635 obs-executive associate iii 1.00 37,738 1.00 39,349 1.00 40,074 lotges exerciany 1.00 27,781 1.00 27,329 1.00 28,300 office secy iii 1.00 27,781 1.00 73,429 1.00 8,918,382 rOTAL e75d00 ** 176,50 7,953,836 171.00 8,660,460 172.00 8,918,382 rOTAL e75d00 ** 176,50 7,953,836 171.00 8,660,460 172.00 8,918,382 rOTAL e75d00 ** 176,50 7,953,836 171.00 42,243 1.00 229,908 exec assoc i 1.00 40,110 1.00 42,148 1.00 229,908 exec assoc i 1.00 61,6767 9.00 613,162 9.00 632,455		FY 2006	FY 2006	FY 2007	FY 2007	FY 2008	FY 2008	
e/FodDO1 Administration and Operations pub affairs officer i 3.00 82,315 2.00 79,179 2.00 80,639 admin spec iii 5.00 162,094 6.50 255,811 6.50 261,087 public affairs specialist 1.00 13,091 1.00 35,564 1.00 36,863 obs-admin spec i 4.00 124,114 4.00 131,649 4.00 135,424 lottery regional manager 5.00 302,888 5.00 297,454 5.00 304,137 lottery representative iii 4.00 170,078 4.00 179,258 4.00 184,954 lottery security supervisor 1.00 47,802 1.00 49,694 1.00 50,644 lottery spec iii 1.00 41,977 1.00 44,470 1.00 45,298 computer operator supr 1.00 45,742 1.00 47,547 1.00 48,455 lottery representative iii 39.00 1,576,199 39.00 1,738,142 39.00 1,776,959 lottery representative ii 39.00 1,576,199 39.00 1,738,142 39.00 1,776,959 lottery representative i 2.00 79,778 3.00 109,852 3.00 113,156 computer operator lead 1.00 38,972 1.00 43,700 1.00 44,665 lottery representative i 2.00 79,778 3.00 109,852 3.00 113,156 computer operator ii 3.00 116,618 3.00 114,628 3.00 39,349 lottery representative i 2.00 79,778 3.00 199,852 3.00 117,1291 agency buyer ii 1.00 35,434 1.00 38,638 1.00 39,349 lottery spec ii 2.00 74,109 1.00 37,598 1.00 38,289 lottery specurity specialist 3.00 116,018 3.00 114,628 3.00 117,291 agency buyer ii 3.00 10,000 39,000 19,000 39,000 19,1311 fiscal accounts technician i 3.00 68,868 3.00 199,683 2.00 91,371 fiscal accounts cherkician ii 3.00 68,868 3.00 199,628 3.00 111,635 obs-executive associate iii 1.00 50,516 1.00 52,512 1.00 53,519 fiscal accounts cherkician ii 3.00 109,299 3.00 109,628 3.00 111,635 obs-executive associate iii 1.00 37,738 1.00 39,349 1.00 40,074 lead supervisor 1.00 37,738 1.00 39,349 1.00 40,074 lead supervisor 1.00 37,738 1.00 39,349 1.00 40,074 lead secounts clerk manager 3.00 122,422 3.00 99,239 admin aide 1.00 37,738 1.00 9,354 1.00 9,035 obs-executive associate iii 1.00 12,376 0.00 0.00 0.00 0.00 guply office secy iii 1.00 12,376 0.00 0.00 0.00 0.00 0.00 office secy iii 1.00 12,376 0.00 0.00 0.00 0.00 0.00 0.00 office services clerk lead 1.00 87,795,836 171.00 8,660,460 172.00 8,918,38	Classification Title	Positions	Expenditure	Positions	Appropriation	Positions	Allowance	Symbol
e/FodDO1 Administration and Operations pub affairs officer i 3.00 82,315 2.00 79,179 2.00 80,639 admin spec iii 5.00 162,094 6.50 255,811 6.50 261,087 public affairs specialist 1.00 13,091 1.00 35,564 1.00 36,863 obs-admin spec i 4.00 124,114 4.00 131,649 4.00 135,424 lottery regional manager 5.00 302,888 5.00 297,454 5.00 304,137 lottery representative iii 4.00 170,078 4.00 179,258 4.00 184,954 lottery security supervisor 1.00 47,802 1.00 49,694 1.00 50,644 lottery spec iii 1.00 41,977 1.00 44,470 1.00 45,298 computer operator supr 1.00 45,742 1.00 47,547 1.00 48,455 lottery representative iii 39.00 1,576,199 39.00 1,738,142 39.00 1,776,959 lottery representative ii 39.00 1,576,199 39.00 1,738,142 39.00 1,776,959 lottery representative i 2.00 79,778 3.00 109,852 3.00 113,156 computer operator lead 1.00 38,972 1.00 43,700 1.00 44,665 lottery representative i 2.00 79,778 3.00 109,852 3.00 113,156 computer operator ii 3.00 116,618 3.00 114,628 3.00 39,349 lottery representative i 2.00 79,778 3.00 199,852 3.00 117,1291 agency buyer ii 1.00 35,434 1.00 38,638 1.00 39,349 lottery spec ii 2.00 74,109 1.00 37,598 1.00 38,289 lottery specurity specialist 3.00 116,018 3.00 114,628 3.00 117,291 agency buyer ii 3.00 10,000 39,000 19,000 39,000 19,1311 fiscal accounts technician i 3.00 68,868 3.00 199,683 2.00 91,371 fiscal accounts cherkician ii 3.00 68,868 3.00 199,628 3.00 111,635 obs-executive associate iii 1.00 50,516 1.00 52,512 1.00 53,519 fiscal accounts cherkician ii 3.00 109,299 3.00 109,628 3.00 111,635 obs-executive associate iii 1.00 37,738 1.00 39,349 1.00 40,074 lead supervisor 1.00 37,738 1.00 39,349 1.00 40,074 lead supervisor 1.00 37,738 1.00 39,349 1.00 40,074 lead secounts clerk manager 3.00 122,422 3.00 99,239 admin aide 1.00 37,738 1.00 9,354 1.00 9,035 obs-executive associate iii 1.00 12,376 0.00 0.00 0.00 0.00 guply office secy iii 1.00 12,376 0.00 0.00 0.00 0.00 0.00 office secy iii 1.00 12,376 0.00 0.00 0.00 0.00 0.00 0.00 office services clerk lead 1.00 87,795,836 171.00 8,660,460 172.00 8,918,38								
e/FodDO1 Administration and Operations pub affairs officer i 3.00 82,315 2.00 79,179 2.00 80,639 admin spec iii 5.00 162,094 6.50 255,811 6.50 261,087 public affairs specialist 1.00 13,091 1.00 35,564 1.00 36,863 obs-admin spec i 4.00 124,114 4.00 131,649 4.00 135,424 lottery regional manager 5.00 302,888 5.00 297,454 5.00 304,137 lottery representative iii 4.00 170,078 4.00 179,258 4.00 184,954 lottery security supervisor 1.00 47,802 1.00 49,694 1.00 50,644 lottery spec iii 1.00 41,977 1.00 44,470 1.00 45,298 computer operator supr 1.00 45,742 1.00 47,547 1.00 48,455 lottery representative iii 39.00 1,576,199 39.00 1,738,142 39.00 1,776,959 lottery representative ii 39.00 1,576,199 39.00 1,738,142 39.00 1,776,959 lottery representative i 2.00 79,778 3.00 109,852 3.00 113,156 computer operator lead 1.00 38,972 1.00 43,700 1.00 44,665 lottery representative i 2.00 79,778 3.00 109,852 3.00 113,156 computer operator ii 3.00 116,618 3.00 114,628 3.00 39,349 lottery representative i 2.00 79,778 3.00 199,852 3.00 117,1291 agency buyer ii 1.00 35,434 1.00 38,638 1.00 39,349 lottery spec ii 2.00 74,109 1.00 37,598 1.00 38,289 lottery specurity specialist 3.00 116,018 3.00 114,628 3.00 117,291 agency buyer ii 3.00 10,000 39,000 19,000 39,000 19,1311 fiscal accounts technician i 3.00 68,868 3.00 199,683 2.00 91,371 fiscal accounts cherkician ii 3.00 68,868 3.00 199,628 3.00 111,635 obs-executive associate iii 1.00 50,516 1.00 52,512 1.00 53,519 fiscal accounts cherkician ii 3.00 109,299 3.00 109,628 3.00 111,635 obs-executive associate iii 1.00 37,738 1.00 39,349 1.00 40,074 lead supervisor 1.00 37,738 1.00 39,349 1.00 40,074 lead supervisor 1.00 37,738 1.00 39,349 1.00 40,074 lead secounts clerk manager 3.00 122,422 3.00 99,239 admin aide 1.00 37,738 1.00 9,354 1.00 9,035 obs-executive associate iii 1.00 12,376 0.00 0.00 0.00 0.00 guply office secy iii 1.00 12,376 0.00 0.00 0.00 0.00 0.00 office secy iii 1.00 12,376 0.00 0.00 0.00 0.00 0.00 0.00 office services clerk lead 1.00 87,795,836 171.00 8,660,460 172.00 8,918,38	e75d00 State Lottery Agency							
pub affairs officer i 3.00 82,315 2.00 79,179 2.00 80,639 admin spec iii 5.00 162,094 6.50 255,811 6.50 261,087 public affairs specialist 1.00 13,091 1.00 35,664 1.00 36,863 obs-admin spec i 4.00 124,114 4.00 131,649 4.00 135,424 lottery regional manager 5.00 302,888 5.00 297,454 5.00 304,137 lottery regional manager 5.00 302,888 5.00 297,454 5.00 304,137 lottery representative iii 4.00 170,078 4.00 179,258 4.00 184,954 lottery spec iii 1.00 47,802 1.00 49,694 1.00 50,644 lottery spec iii 1.00 41,977 1.00 44,470 1.00 45,298 computer operator supr 1.00 45,742 1.00 47,547 1.00 48,455 lottery representative ii 39.00 1576,195 39.00 1,778,142 39.00 1,776,959 computer operator lead 1.00 38,972 1.00 43,700 1.00 44,605 lottery representative i 2.00 79,778 3.00 109,852 3.00 117,6959 computer operator lead 1.00 33,972 1.00 43,700 1.00 44,605 lottery representative i 2.00 79,778 3.00 109,852 3.00 117,291 agency buyer ii 1.00 35,434 1.00 36,638 1.00 39,349 lottery spec ii 1.00 35,434 1.00 38,638 1.00 39,349 lottery spec ii 1.00 35,434 1.00 38,638 1.00 39,349 lottery spec ii 1.00 78,400 2.00 89,683 2.00 91,371 fiscal accounts technician supv 2.00 78,400 2.00 89,683 2.00 91,371 fiscal accounts technician ii 3.00 109,929 3.00 120,222 3.00 122,442 fiscal accounts technician i 3.00 109,929 3.00 120,222 3.00 122,442 fiscal accounts technician i 3.00 109,929 3.00 120,222 3.00 122,442 fiscal accounts technician i 3.00 109,929 3.00 120,222 3.00 99,239 admin aide 1.00 37,438 1.00 39,349 1.00 40,074 1.00 40,814 warehouse supervisor 1.00 37,48 1.00 40,074 1.00 40,814 warehouse supervisor 1.00 37,738 1.00 39,349 1.00 28,300 99,239 admin aide 1.00 38,409 1.00 40,074 1.00 40,814 warehouse supervisor 1.00 37,738 1.00 39,349 1.00 40,074 1.00 40,814 warehouse supervisor 1.00 37,738 1.00 39,349 1.00 40,074 1.00 40,814 warehouse supervisor 1.00 37,738 1.00 39,349 1.00 40,074 1.00 40,814 warehouse supervisor 1.00 40,810 1.00 40,810 1.00 40,810 1.00 40,810 1.00 40,810 1.00 40,810 1.00 40,810 1.00 40,810 1.00 40,810 1.00 40,810 1.00 40,810 1.00		tions						
Admin spec	•		82 315	2 00	79 179	2 00	80 639	
public affairs specialist 1.00 13,091 1.00 35,564 1.00 36,863 obs-admin spec i 4.00 124,114 4.00 131,649 4.00 135,424 lottery regional manager 5.00 302,888 5.00 297,454 5.00 304,137 lottery regional manager 5.00 302,888 5.00 297,454 5.00 304,137 lottery specialist 4.00 170,078 4.00 179,258 4.00 184,954 lottery specifi 4.00 47,802 1.00 49,694 1.00 50,644 lottery specifi 1.00 41,977 1.00 44,670 1.00 45,298 computer operator supr 1.00 45,742 1.00 47,547 1.00 48,455 lottery representative ii 39.00 1,576,195 39.00 1,738,142 39.00 1,776,599 computer operator lead 1.00 33,972 1.00 43,790 1.00 44,605 lottery representative i 2.00 79,778 3.00 109,852 3.00 113,156 computer operator ii 3.00 116,918 3.00 114,628 3.00 117,291 agency buyer ii 1.00 35,434 1.00 38,638 1.00 39,349 lottery specialist 3.00 116,918 3.00 119,193 3.00 121,393 fiscal accounts technician supv 2.00 78,400 2.00 89,683 2.00 91,371 fiscal accounts technician ii 3.00 169,892 3.00 122,222 3.00 122,442 fiscal accounts technician ii 3.00 68,848 3.00 120,222 3.00 122,442 fiscal accounts technician ii 3.00 68,848 3.00 120,222 3.00 122,442 dadmin aide 1.00 33,439 1.00 33,439 1.00 33,439 lottery associate iii 1.00 50,516 1.00 52,512 1.00 53,519 fiscal accounts clerk manager 3.00 124,623 2.00 97,380 2.00 99,239 admin aide 1.00 37,738 1.00 39,349 1.00 40,074 1.00 40,814 warehouse supervisor 1.00 37,738 1.00 39,349 1.00 40,074 1.00 40,814 warehouse supervisor 1.00 37,738 1.00 39,349 1.00 40,074 1.00 40,814 warehouse supervisor 1.00 37,738 1.00 39,359 1.00 28,300 office secvices clerk lead 1.00 847 .00 0 0 .00 0 0 0 supply officer iii 3.00 77,553,836 171.00 8,660,460 172.00 8,918,382 107AL e75000 ** 176.50 7,953,836 171.00 8,660,460 172.00 8,918,382 107AL e75000 ** 176.50 7,953,836 171.00 8,660,460 172.00 8,918,382 107AL e75000 ** 176.50 7,953,836 171.00 42,7392 .00 259,968 exec assoc i 1.00 40,110 1.00 42,7392 .00 259,968 exec assoc i 1.00 40,110 1.00 42,148 1.00 42,299 office services clerk 2.00 60,324 2.00 63,24 2.00 63,245 2.00 64,387	•		-		•			
Separation   Sep	•		•		-			
Lottery regional manager   5.00   302,888   5.00   297,454   5.00   304,137     Lottery representative iii   4.00   170,078   4.00   179,258   4.00   184,954     Lottery speciii   1.00   47,802   1.00   49,694   1.00   50,644     Lottery speciii   1.00   41,977   1.00   44,470   1.00   45,298     Lottery representative ii   39.00   1,576,195   39.00   1,738,142   39.00   1,776,959     Lottery representative ii   39.00   1,576,195   39.00   1,738,142   39.00   1,776,959     Lottery representative ii   30,00   16,918   3.00   109,852   3.00   113,156     Lottery representative i   2.00   79,778   3.00   109,852   3.00   113,156     Lottery representative i   2.00   79,778   3.00   114,628   3.00   117,291     agency buyer ii   1.00   35,434   1.00   38,638   1.00   39,349     Lottery speci i   2.00   74,109   3.00   119,193   3.00   123,393     Lottery security specialist   3.00   114,009   3.00   119,193   3.00   121,393     fiscal accounts technician ii   3.00   109,929   3.00   120,222   3.00   122,442     fiscal accounts technician ii   3.00   68,848   3.00   109,628   3.00   111,635     sobs-executive associate iii   1.00   50,516   1.00   52,515   1.00   53,519     fiscal accounts clerk manager   3.00   124,623   2.00   97,380   2.00   99,239     admin aide   2.00   95,251   3.00   113,741   3.00   116,428     admin aide   2.00   95,251   3.00   113,741   3.00   104,024     Legal secretary   1.00   20,704   1.00   27,329   1.00   28,500     office secy iii   1.00   12,375   .00   0   0   0     supply officer iii   3.00   81,016   3.00   93,345   3.00   95,026    TOTAL e75d0001*   176,50   7,953,836   171.00   8,660,460   172.00   8,918,382     E80e00   Property Tax Assessment Appeals Boards e80e0001   Property Tax Assessment Appeals Boards e80e0001   Property Tax Assessment Appeals Boards e80e0001   Property Tax Assessment Appeals Boards edmin prop tax assess appeal bod   .00   259,512   .00   247,392   .00   259,968     execusasoc i   1.00   40,010   1.00   42,148   1.00   42,229     office services cler	·		-		-			
Lottery representative iii   4.00	·		•		•		•	
Lottery security supervisor   1.00			•		-		•	
Lottery spec iii 1.00 41,977 1.00 44,470 1.00 45,298 computer operator supr 1.00 45,742 1.00 47,547 1.00 48,455 Lottery representative ii 39.00 1,576,195 39.00 1,738,142 39.00 1,776,959 computer operator lead 1.00 38,972 1.00 43,790 1.00 44,605 Lottery representative i 2.00 79,778 3.00 19,852 3.00 113,156 computer operator ii 3.00 116,918 3.00 114,628 3.00 117,291 agency buyer ii 1.00 35,434 1.00 38,638 1.00 39,349 Lottery spec i 2.00 74,109 1.00 37,598 1.00 38,289 Lottery security specialist 3.00 114,009 3.00 119,193 3.00 121,393 fiscal accounts technician supv 2.00 78,400 2.00 89,683 2.00 91,371 fiscal accounts technician ii 3.00 109,929 3.00 120,222 3.00 122,442 fiscal accounts technician ii 3.00 68,848 3.00 19,628 3.00 111,635 obs-executive associate iii 1.00 50,516 1.00 52,512 1.00 53,519 fiscal accounts clerk manager 3.00 124,623 2.00 97,380 2.00 99,239 admin aide 2.00 95,251 3.00 113,741 3.00 116,428 admin aide 1.00 38,449 1.00 40,074 1.00 40,814 warehouse supervisor 1.00 20,704 1.00 27,329 1.00 28,300 office secy iii 1.00 12,376 .00 19,374 0.00 90,397 office secy iii 1.00 20,704 1.00 27,329 1.00 28,300 office secy iii 1.00 12,376 .00 90,3345 3.00 95,026 1014 176,50 7,953,836 171.00 8,660,460 172.00 8,918,382 107AL e75d0001* 176,50 7,953,836 171.00 8,660,460 172.00 8,918,382 107AL e75d0001* 176,50 7,953,836 171.00 247,399 .00 299,968 exec assoc i 1.00 259,512 .00 247,399 .00 259,968 exec assoc i 1.00 40,017 1.00 40,418 1.00 42,429 office secy iii 5.00 179,040 5.00 186,914 5.00 190,345 office secy iii 5.00 179,040 5.00 186,914 5.00 190,345 office secy iii 5.00 179,040 5.00 186,914 5.00 190,345 office secy iii 5.00 179,040 5.00 186,914 5.00 40,345 office secy iii 5.00 179,040 5.00 186,914 5.00 190,345 office secy iii 5.00 179,040 5.00 186,914 5.00 40,345 office secy iii 5.00 179,040 5.00 186,914 5.00 44,387 office secy iii 5.00 179,040 5.00 186,914 5.00 44,387 office secy iii 5.00 60,324 2.00 63,245 2.00 64,387	•							
Computer operator supr					•			
Lottery representative ii	•				•			
Computer operator lead	. , ,		•		•			
Lottery representative i   2.00   79,778   3.00   109,852   3.00   113,156   computer operator ii   3.00   116,918   3.00   114,628   3.00   117,291   agency buyer ii   1.00   35,434   1.00   38,638   1.00   39,349   Lottery spec i   2.00   74,109   1.00   37,598   1.00   38,289   Lottery security specialist   3.00   114,009   3.00   119,193   3.00   121,393   fiscal accounts technician supy   2.00   78,400   2.00   89,683   2.00   91,371   fiscal accounts technician ii   3.00   109,929   3.00   120,222   3.00   122,442   fiscal accounts technician ii   3.00   68,848   3.00   109,628   3.00   111,635   obs-executive associate iii   1.00   50,516   1.00   52,512   1.00   53,519   fiscal accounts clerk manager   3.00   124,623   2.00   97,380   2.00   99,239   admin aide   2.00   95,251   3.00   113,741   3.00   116,428   admin aide   1.00   38,449   1.00   40,074   1.00   40,814   warehouse supervisor   1.00   37,738   1.00   39,349   1.00   40,074   Legal secretary   1.00   20,704   1.00   27,329   1.00   28,300   office secy iii   1.00   12,376   .00   0   .00   0   0   fiscal accounts clerk ii   6.00   190,364   6.00   199,159   6.00   203,297   office services clerk lead   1.00   847   .00   0   .00   0   0   supply officer iii   3.00   81,016   3.00   93,345   3.00   95,026	• •							
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agency buyer ii	,		•		•		•	
lottery spec i         2.00         74,109         1.00         37,598         1.00         38,289           lottery security specialist         3.00         114,009         3.00         119,193         3.00         121,393           fiscal accounts technician supv         2.00         78,400         2.00         89,683         2.00         91,371           fiscal accounts technician ii         3.00         109,929         3.00         120,222         3.00         122,442           fiscal accounts technician i         3.00         68,848         3.00         109,628         3.00         111,635           obs-executive associate iii         1.00         50,516         1.00         52,512         1.00         53,519           fiscal accounts clerk manager         3.00         124,623         2.00         97,380         2.00         99,239           admin aide         2.00         95,251         3.00         113,741         3.00         116,428           admin aide         1.00         38,449         1.00         40,074         1.00         40,814           warchouse supervisor         1.00         37,738         1.00         39,349         1.00         40,074           legal secretary         1.00	•		-		•		•	
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	TOTAL e80e0001*	9.00	616,767	9.00	613.126	9.00	632,455	