# **JUDICIAL AND LEGAL REVIEW**

Judiciary

Office of the Public Defender

Office of the Attorney General

Office of the State Prosecutor

**Maryland Tax Court** 

**Public Service Commission** 

Office of the People's Counsel

Subsequent Injury Fund

Uninsured Employers' Fund

**Workers' Compensation Commission** 

# **OBJECTIVES**

The Judicial Department of Maryland was established as one of the three co-equal branches of State government by Article IV of the State Constitution. The function of this branch of government is the administration of justice through operation of a system of courts. In effect, this involves the determination of guilt or innocence in criminal matters, the imposition of an appropriate punishment where guilt is found, the resolution of disputes between citizens in civil matters, and the award of appropriate compensation or other remedy where liability is found. Statutory provisions dealing with the judicial department are principally found in the Courts and Judicial Proceedings Article and the State Personnel and Pensions Article, Title 27 of the Annotated Code.

# SUMMARY OF JUDICIARY

	2009 Actual	2010 Appropriation	2011 Allowance
Total Number of Authorized Positions	3,569.25	3,581.25	3,581.25
Total Number of Contractual Positions	373.50	384.00	384.00
Salaries, Wages and Fringe Benefits Technical and Special Fees Operating Expenses	271,486,007 12,081,487 129,569,071	276,277,618 12,156,539 144,072,360	286,152,091 12,978,266 135,305,056
Original General Fund Appropriation	371,671,663 2,995,240	375,062,623	
Total General Fund Appropriation Less: General Fund Reversion/Reduction	374,666,903 7,313,175	375,062,623	
Net General Fund Expenditure Special Fund Expenditure Federal Fund Expenditure Reimbursable Fund Expenditure	367,353,728 41,859,559 3,819,208 104,070	375,062,623 52,975,307 4,200,387 268,200	393,534,010 36,688,501 4,044,702 168,200
Total Expenditure	413,136,565	432,506,517	434,435,413

#### C00A00.01 COURT OF APPEALS

#### **Program Description:**

The Court of Appeals is the State's highest court and generally exercises only appellate jurisdiction. The Chief Judge of the Court of Appeals is the administrative head of the judicial system of the State. The Court's appellate jurisdiction is almost fully discretionary with virtually all initial appeals heard by the Court of Special Appeals. In addition to its appellate adjudicatory functions, the Court of Appeals admits to the bar all persons eligible to practice law in the State; disciplines, suspends and disbars lawyers subject to such action; and makes rules and regulations to govern practice, procedure, and judicial administation in all courts of the State.

Appropriation Statement:	2009 Actual	2010 Appropriation	2011 Allowance
Number of Authorized Positions	82.00	78.00	78.00
Number of Contractual Positions	3.00	3.00	3.00
01 Salaries, Wages and Fringe Benefits	11,631,266	11,327,157	11,586,409
02 Technical and Special Fees	30,097	140,941	138,228
03 Communication. 04 Travel. 06 Fuel and Utilities. 08 Contractual Services. 09 Supplies and Materials. 10 Equipment—Replacement. 11 Equipment—Additional. 13 Fixed Charges.	31,096 171,936 5,900 396,011 152,949 309,845 140,452 241,969	38,309 210,737 8,868 996,081 98,070 270,000 95,000 272,113	41,968 170,810 5,900 831,056 120,859 145,000 140,000 300,670
Total Operating Expenses	1,450,158	1,989,178	1,756,263
Total Expenditure	13,111,521	13,457,276	13,480,900
Original General Fund Appropriation  Transfer of General Fund Appropriation  Total General Fund Appropriation	9,228,864 3,917,037 13,145,901	14,365,518 -908,242 13,457,276	
Less: General Fund Reversion/Reduction  Net General Fund Expenditure	34,380 13,111,521	13,457,276	13,480,900

# C00A00.02 COURT OF SPECIAL APPEALS

Program Description

The Court of Special Appeals began operations pursuant to constitutional authorization and statutory implementation. It exercises initial appellate jurisdiction in virtually all proceedings, but has no original jurisdiction.

Appropriation statement.	2009 Actual	2010 Appropriation	2011 Allowance
Number of Authorized Positions	79.50	79.50	79.50
Number of Contractual Positions	2.00	2.00	2.00
01 Salaries, Wages and Fringe Benefits	7,960,586	8,131,542	8,675,262
02 Technical and Special Fees	76,420	77,571	79,528
03 Communication. 04 Travel	47,902 28,537 2,336 49,802 87,176 34,093 60,660 62,851 117,821	53,201 32,000 2,324 68,203 77,430 56,000 7,608 94,500	59,450 37,000 1,741 106,700 88,525 56,000 10,000 98,000
Total Operating Expenses	491,178	391,266	457,416
Total Expenditure	8,528,184	8,600,379	9,212,206
Original General Fund Appropriation  Transfer of General Fund Appropriation	8,600,527 -69,074	8,600,379	
Total General Fund Appropriation	8,531,453 3,269	8,600,379	
Net General Fund Expenditure	8,528,184	8,600,379	9,212,206

# C00A00.03 CIRCUIT COURT JUDGES

# **Program Description:**

The Circuit Courts for the 23 counties and Baltimore City are provided for in Article IV of the Constitution and various provisions of the Courts Article of the Code. These courts are Maryland's trial courts of general jurisdiction. They have original jurisdiction in the more serious criminal matters and the more substantial civil cases. In all counties but Montgomery, they exercise juvenile jurisdiction. These courts handle appeals from the District Court and from certain administrative agencies.

Appropriation Statement:	2009 Actual	2010 Appropriation	2011 Allowance
Number of Authorized Positions	374.00	382.00	382.00
Number of Contractual Positions	1.00	1.00	1.00
01 Salaries, Wages and Fringe Benefits	47,691,560	49,415,834	52,153,226
02 Technical and Special Fees	41,131	39,171	38,796
03 Communication. 04 Travel. 08 Contractual Services. 09 Supplies and Materials. 12 Grants, Subsidies and Contributions. 13 Fixed Charges.	6,565 110,814 1,365 1,411 7,108,155	9,704 103,514 9,781 7,845,083 76,000	8,750 111,000 1,300 2,725 7,344,626 76,000
Total Operating Expenses	7,228,310	8,044,082	7,544,401
Total Expenditure	54,961,001	57,499,087	59,736,423
Original General Fund Appropriation	57,399,035 -3,085,561	56,534,105 273,791	
Total General Fund Appropriation	54,313,474 197,753	56,807,896	
Net General Fund ExpenditureFederal Fund Expenditure	54,115,721 845,280	56,807,896 691,191	59,073,572 662,851
Total Expenditure	54,961,001	57,499,087	59,736,423
Federal Fund Income: 93.563 Child Support Enforcement	845,280	691,191	662,851

#### C00A00.04 DISTRICT COURT

#### **Program Description:**

Article IV, Section 1, of the Maryland Constitution, created the District Court of Maryland as a Court of Record, with a Seal to be used in the authentication of process being issued by the Court. Section 1-601, of the Courts and Judicial Proceedings Article of the Annotated Code of Maryland, established the District Court of Maryland as a court of limited jurisdiction. Sections 41B-41I, of Article IV, of the Maryland Constitution provide for the appointment of a Chief Judge, as well as judicial and non-judicial personnel, necessary to the functioning of the District Court of Maryland. CJ 1-602, divides the State into twelve districts and lists the composition of each district. The District Court of Maryland is centrally administered by a Chief Judge. Assisting the Chief Judge with the daily operation of the Court is a Chief Clerk, four Assistant Chief Clerks, a Chief Internal Auditor and a Coordinator of Commissioner Activity. The Chief Judge also receives assistance from the Administrative Judge, the Administrative Clerk, and the Administrative Commissioner in each district.

Appropriation Statement:	2009 Actual	2010 Appropriation	2011 Allowance
Number of Authorized Positions	1,392.00	1,391.50	1,391.50
Number of Contractual Positions	325.50	336.00	336.00
01 Salaries, Wages and Fringe Benefits	103,741,605	103,695,010	107,605,331
02 Technical and Special Fees	10,713,125	10,186,725	10,729,548
03 Communication	5,464,552 470,930 349,251 44,483 4,019,817 2,588,057 1,398,859 183,794 -715,692 10,797,635 1,143,033 25,744,719	4,880,342 431,600 465,000 89,644 5,221,905 2,496,949 1,851,700 1,237,450 65,000 10,855,761 2,368,000 29,963,351	5,195,125 441,500 349,386 63,000 4,472,930 2,767,200 2,526,625 1,004,185 65,000 9,767,008 241,400 26,893,359
Total Expenditure	140,199,449	143,845,086	145,228,238
Original General Fund Appropriation  Transfer of General Fund Appropriation  Total General Fund Appropriation  Less: General Fund Reversion/Reduction	143,272,383 89,899 143,362,282 3,268,803	143,651,886	
Net General Fund Expenditure Federal Fund Expenditure Reimbursable Fund Expenditure Total Expenditure	140,093,479 25,317 80,653 140,199,449	143,651,886 25,000 168,200 143,845,086	145,035,038 25,000 168,200 145,228,238
Federal Fund Income: 16.728 Drug Prevention Program	25,317	25,000	25,000
Reimbursable Fund Income: J00B01 DOT-State Highway Administration	80,653	168,200	168,200

#### **JUDICIARY**

# C00A00.05 MARYLAND JUDICIAL CONFERENCE

Program Description:

Established by Maryland Rule 16-802, the Conference consists of the judges of the Court of Appeals, the Court of Special Appeals, the Circuit Courts of the Counties and of Baltimore City, and the District Court. It meets annually to engage in programs of continuing judicial education and to discuss generally "the improvement of the administration of justice and the judicial system in Maryland".

	2009 Actual	2010 Appropriation	2011 Allowance
03 Communication	5,592 708 55	158,000 4,000 10,629	1,300 158,000 2,000 3,000
Total Operating Expenses	6,355	172,629	164,300
Total Expenditure	6,355	172,629	164,300
Total General Fund Appropriation  Less: General Fund Reversion/Reduction	165,253 158,898	172,629	
Net General Fund Expenditure	6,355	172,629	164,300

#### C00A00.06 ADMINISTRATIVE OFFICE OF THE COURTS

#### **Program Description:**

Section 13-101 of the Courts and Judicial Proceedings Article of the Annotated Code provides for the establishment of an Administrative Office of the Courts its personnel, duties and functions. The office is headed by a State Court Administrator appointed by and serving at the pleasure of the Chief Judge of the Court of Appeals. The Administrative Office provides staff support to the Chief Judge of the Court of Appeals and assists the Chief Judge in carrying out the duties of administrative head of the judicial system. The Office attempts to aid in improving the business methods of the courts of the State and enhance their efficiency in performing their judicial functions. The Administrative Office is establishing improved methods of gathering and reporting information through automated data processing; expanding programs of education and training for judicial and non-judicial personnel; and formalizing a planning process for the judicial system by identifying potential problem areas, developing feasible solutions for the problems, devising strategies for implementation of those solutions, and then implementing them.

Appropriation Statement:	2009 Actual	2010 Appropriation	2011 Allowance
Number of Authorized Positions	117.25	121.75	121.75
Number of Contractual Positions	6.00	6.00	6.00
01 Salaries, Wages and Fringe Benefits	9,478,498	10,018,657	10,624,092
02 Technical and Special Fees	124,899	222,914	295,843
03 Communication 04 Travel 06 Fuel and Utilities 07 Motor Vehicle Operation and Maintenance 08 Contractual Services 09 Supplies and Materials 10 Equipment—Replacement 11 Equipment—Additional 12 Grants, Subsidies and Contributions 13 Fixed Charges	425,188 301,331 152,015 168,843 10,682,929 182,358 127,181 315,124 19,389,962 1,550,701	379,880 405,683 160,530 125,564 4,865,387 185,690 65,300 89,950 21,057,286 1,558,716	487,525 412,461 152,016 62,331 5,238,561 195,140 60,798 22,500 14,839,729 1,866,954
14 Land and Structures  Total Operating Expenses  Total Expenditure	204,649 33,500,281 43,103,678	28,893,986 39,135,557	23,338,015
Original General Fund Appropriation  Transfer of General Fund Appropriation  Total General Fund Appropriation  Less: General Fund Reversion/Reduction	22,355,864 7,463,822 29,819,686 166,717	23,068,315 487,242 23,555,557	3-1,231,730
Net General Fund Expenditure	29,652,969 13,422,236 28,473 43,103,678	23,555,557 15,500,000 80,000 39,135,557	24,083,836 10,100,000 74,114 34,257,950
Special Fund Income: C00305 Maryland Legal Services Corporations	13,422,236	15,500,000	10,100,000
Federal Fund Income: AA.C00 State Justice Institute	28,473	80,000	74,114

#### C00A00.07 COURT RELATED AGENCIES

#### **Program Description:**

The Standing Committee on Rules of Practice and Procedure and staff are appointed by the Court of Appeals pursuant to Maryland Annotated Code, Courts and Judicial Proceedings Article, Sections 13-301 through 13-303 and Maryland Rule 16-801 in order to aid in the exercise of the rulemaking power of the Court under Article IV, Section 18(a) of the Maryland Constitution in regard to the promulgation of rules of practice, procedure and administration of the courts of the State. The State Reporter is appointed by the judges of the Court of Appeals under Maryland Annotated Code, Courts and Judicial Proceedings Article, Section 13-201. In accordance with the provisions of Section 13-203 of that Article, it is a duty of the State Reporter to prepare for publication the official reports known as Maryland Reports and Maryland Appellate Reports, of cases decided in the Court of Appeals of Maryland or in the Court of Special Appeals and designated by the respective court to be reported. The program provides for the purchase of copies of each volume of the Maryland Reports and copies of each volume of the Maryland Appellate Reports as specified in the contract. These reports are distributed in accordance with Maryland Annotated Code, Courts and Judicial Proceedings Article, Section 13-204(c). The Commission on Judicial Disabilities was created by Article IV, Sections 4A and 4B of the Maryland Constitution, with the assistance of staff appointed under Maryland Rule 16-804, to receive complaints, investigate, hold formal hearings if necessary, and file a report and recommendation with the Court of Appeals of Maryland with respect to the censure, retirement or removal of judges. The State Board of Law Examiners operates pursuant to Maryland Annotated Code, Business Occupations and Professions Article, Sections 10-201 through 10-203, and the Rules Governing Admission to the Bar of Maryland. The Board registers law students, checks their prelegal and legal education, has character investigations made, and administers examination

Appropriation Statement:	2009 Actual	2010 Appropriation	2011 Allowance
Number of Authorized Positions	21.75	20.75	20.75
Number of Contractual Positions	2.00	3.00	3.00
01 Salaries, Wages and Fringe Benefits	1,815,889	1,836,602	1,846,689
02 Technical and Special Fees	467,015	625,029	665,628
03 Communication 04 Travel	30,393 119,017 7,927 1,516,116 33,556 82,630 1,968,930 127,635 3,886,204 6,169,108	60,959 113,550 11,961 669,840 25,720 5,000 13,500 2,635,000 146,838 3,682,368 6,143,999	52,581 114,150 7,928 705,468 37,900 5,000 10,000 2,635,475 172,717 3,741,219 6,253,536
Original General Fund Appropriation  Transfer of General Fund Appropriation	6,123,912 30,164	6,083,959	
Total General Fund AppropriationLess: General Fund Reversion/Reduction	6,154,076 35,728	6,083,959	
Net General Fund ExpenditureFederal Fund Expenditure	6,118,348 50,760	6,083,959 60,040	6,206,936 46,600
Total Expenditure	6,169,108	6,143,999	6,253,536
Federal Fund Income:  AA.C00 State Justice Institute	50,760	60,040	46,600

#### C00A00.08 STATE LAW LIBRARY

#### **Program Description:**

The Maryland State Law Library operates under the provisions of Section 13-501 through 13-504 of the Courts and Judicial Proceedings Article. The library consists of three major areas of resource materials; law, State and Federal government documents and a comprehensive collection of Maryland history and genealogy. The State Law Library's primary objective is to serve the legal information needs of the Judiciary and various segments of State government.

Appropriation Statement:	2009 Actual	2010 Appropriation	2011 Allowance
Number of Authorized Positions	13.00	13.00	13.00
Number of Contractual Positions	4.00	4.00	4.00
01 Salaries, Wages and Fringe Benefits	1,029,804	1,000,594	1,039,146
02 Technical and Special Fees	80,335	152,154	150,693
03 Communication 04 Travel 08 Contractual Services 09 Supplies and Materials 10 Equipment—Replacement 11 Equipment—Additional 12 Grants, Subsidies and Contributions 13 Fixed Charges  Total Operating Expenses  Total Expenditure	2,308 10,017 300,589 627,918 16,268 8,610 337,532 230,586 1,533,828 2,643,967	3,612 16,580 408,847 812,391 43,800 33,000 252,500 1,570,730 2,723,478	15,080 389,849 770,104 11,200 3,000 253,988 1,443,221 2,633,060
Original General Fund Appropriation  Transfer of General Fund Appropriation  Total General Fund Appropriation	3,026,298 -298,221 2,728,077	2,714,081	
Less: General Fund Reversion/Reduction  Net General Fund Expenditure  Special Fund Expenditure  Total Expenditure	90,580 2,637,497 6,470 2,643,967	2,714,081 9,397 2,723,478	2,623,710 9,350 2,633,060
Special Fund Income: C00302 Xerox Copy Fee	6,470	9,397	9,350

#### C00A00.09 JUDICIAL INFORMATION SYSTEMS

# **Program Description:**

This program is a consolidation of the State supported judicial data processing activities. Service is provided to the District Court case processing system in the areas of traffic adjudication, criminal and civil judgements, juvenile, warrants and office automation projects. Support is given to the Eighth Circuit Court in the court case processing systems of criminal, civil, juvenile and jury selection. Other Circuit Court support includes both statistical reporting and office automation. The Appellate Courts are provided with case management support in addition to statistical reporting and office automation.

Appropriation Statement.	2009 Actual	2010 Appropriation	2011 Allowance
Number of Authorized Positions	125.75	126.75	126.75
Number of Contractual Positions	2.00	2.00	2.00
01 Salaries, Wages and Fringe Benefits	10,285,724	10,438,803	10,984,880
02 Technical and Special Fees	85,000	90,649	89,777
03 Communication. 04 Travel	2,579,842 39,060 268,899 16,145,895 304,736 2,492,609 1,173,862 799,354 23,804,257	2,905,488 48,768 310,879 20,187,389 321,630 1,079,350 463,600 810,374 26,127,478	2,877,889 46,383 269,163 18,252,571 332,134 1,960,804 222,600 813,436 24,774,980
Total Expenditure  Original General Fund Appropriation  Transfer of General Fund Appropriation	34,174,981 27,456,024 -520,222	27,518,079	35,849,637
Total General Fund Appropriation	26,935,802 686,719	27,518,079	27 (24 222
Net General Fund ExpenditureSpecial Fund Expenditure	26,249,083 7,925,898	27,518,079 9,138,851	27,694,232 8,155,405
Total Expenditure	34,174,981	36,656,930	35,849,637
Special Fund Income: C00301 Land Improvement Surcharge	7,925,898	9,138,851	8,155,405

#### C00A00.10 CLERKS OF THE CIRCUIT COURT

93.563 Child Support Enforcement.....

# **Program Description:**

Article IV, Section 25 of the Maryland Constitution creates a Clerk of the Circuit Court for each County and Baltimore City. The clerk is elected by a plurality of the qualified voters in the respective County or City, and has charge and custody of records and other papers as required by law. The twenty-four offices' duties include issuing writs, recording of land instruments and other documents, issuing various licenses and administering oaths of office, and handling matters related to operation of courts as directed by law. Some Officials also handle jury selection.

Appropriation Statement:	2009 Actual	2010 Appropriation	2011 Allowance
Number of Authorized Positions	1,351.00	1,354.00	1,354.00
Number of Contractual Positions	28.00	27.00	27.00
01 Salaries, Wages and Fringe Benefits	76,836,244	79,289,719	80,409,465
02 Technical and Special Fees	463,465	621,385	790,225
03 Communication 04 Travel	2,040,519 61,445 4,687 3,269,352 1,675,919 454,032 211,838 648,902 756 8,367,450 85,667,159	2,530,366 210,723 4,868 6,391,945 2,247,110 1,440,159 755,845 187,000 941,592 14,709,608 94,620,712	2,658,130 171,884 4,687 6,817,180 2,342,347 1,332,540 555,805 223,912 753,706 14,860,191 96,059,881
Original General Fund Appropriation  Transfer of General Fund Appropriation  Total General Fund Appropriation  Less: General Fund Reversion/Reduction  Net General Fund Expenditure	75,999,149 -4,549,144 71,450,005 1,500,108 69,949,897	75,038,750 147,209 75,185,959	76,649,544
Special Fund Expenditure	13,427,570	16,833,759	16,875,746
Federal Fund Expenditure	2,289,692	2,600,994	2,534,591
Total Expenditure	85,667,159	94,620,712	96,059,881
Special Fund Income: C00301 Land Improvement Surcharge	13,427,570	16,833,759	16,875,746
Federal Fund Income:			

2,289,692

2,600,994

2,534,591

# CLERK OF THE CIRCUIT COURT-ALLEGANY COUNTY

#### **Appropriation Statement:**

Appropriation statement.	2009 Actual	2010 Appropriation	2011 Allowance
Number of Authorized Positions	17.00	17.00	17.00
01 Salaries, Wages and Fringe Benefits	1,034,067	1,051,063	1,053,695
03 Communication 04 Travel 08 Contractual Services 09 Supplies and Materials 10 Equipment—Replacement 11 Equipment—Additional 13 Fixed Charges	20,810 3,665 42,979 18,691 16,400 8,689	60,871 7,167 78,861 29,613 31,016 14,419 1,600	64,024 7,564 118,253 40,898 67,370 16,500 1,923
Total Operating Expenses	111,234	223,547	316,532
Total Expenditure	1,145,301	1,274,610	1,370,227
Net General Fund Expenditure	804,993 271,388 68,920 1,145,301	906,105 334,963 33,542 1,274,610	975,439 362,460 32,328 1,370,227

# CLERK OF THE CIRCUIT COURT-ANNE ARUNDEL COUNTY

	2009 Actual	2010 Appropriation	2011 Allowance
Number of Authorized Positions	110.00	111.00	111.00
Number of Contractual Positions	2.00	2.00	2.00
01 Salaries, Wages and Fringe Benefits	6,223,497	6,520,999	6,665,551
02 Technical and Special Fees	22,664	30,031	63,034
03 Communication. 04 Travel	201,264 157 120,535 173,866 74,624 35,773 30,055	200,186 3,536 278,686 200,147 120,748 9,100 3,500	209,822 3,600 231,250 143,878 86,000 1,800
Total Operating Expenses	636,274	815,903	676,350
Total Expenditure	6,882,435	7,366,933	7,404,935
Net General Fund Expenditure Special Fund Expenditure Federal Fund Expenditure Total Expenditure	5,619,068 1,124,698 138,669 6,882,435	5,918,001 1,296,125 152,807 7,366,933	6,013,200 1,241,302 150,433 7,404,935

# CLERK OF THE CIRCUIT COURT-BALTIMORE COUNTY

# **Appropriation Statement:**

	2009 Actual	2010 Appropriation	2011 Allowance
Number of Authorized Positions	128.00	129.00	129.00
01 Salaries, Wages and Fringe Benefits	6,675,827	6,994,107	7,190,280
03 Communication. 04 Travel. 08 Contractual Services. 09 Supplies and Materials. 10 Equipment—Replacement. 11 Equipment—Additional. 13 Fixed Charges.	168,906 2,652 46,467 161,043 32,954 2,747 36,248	244,204 7,500 299,073 174,854 26,572 9,000 8,500	247,404 7,200 290,500 218,576 93,000 20,000 8,500
Total Operating Expenses	451.017	769.703	885,180
Total Expenditure	7,126,844	7,763,810	8,075,460
Net General Fund Expenditure	5,638,512 1,417,329 71,003 7,126,844	5,962,695 1,730,436 70,679 7,763,810	6,214,682 1,790,321 70,457 8,075,460

# CLERK OF THE CIRCUIT COURT-CALVERT COUNTY

2009 Actual	2010 Appropriation	2011 Allowance
22.00	22.00	22.00
1,261,664	1,326,597	1,360,466
18,115 2,694 17,866 29,552 8,593 4,700	23,742 4,011 108,564 31,669 14,258 10,225 400	21,620 4,023 77,179 31,763 50,630 27,645 320
81,520	192,869	213,180
1,343,184	1,519,466	1,573,646
1,040,371 272,974 29,839 1,343,184	1,126,729 328,759 63,978 1,519,466	1,167,259 340,866 65,521 1,573,646
	Actual  22.00  1,261,664  18,115 2,694 17,866 29,552  8,593 4,700  81,520  1,343,184  1,040,371 272,974 29,839	Actual         Appropriation           22.00         22.00           1,261,664         1,326,597           18,115         23,742           2,694         4,011           17,866         108,564           29,552         31,669           14,258           8,593         10,225           4,700         400           81,520         192,869           1,343,184         1,519,466           1,040,371         1,126,729           272,974         328,759           29,839         63,978

# CLERK OF THE CIRCUIT COURT-CAROLINE COUNTY

# **Appropriation Statement:**

PP P	2009 Actual	2010 Appropriation	2011 Allowance
Number of Authorized Positions	10.00	10.00	10.00
Number of Contractual Positions	1.00	1.00	1.00
01 Salaries, Wages and Fringe Benefits	608,478	669,766	682,301
02 Technical and Special Fees	14,125	31,899	31,594
03 Communication 04 Travel 08 Contractual Services 09 Supplies and Materials 10 Equipment—Replacement 11 Equipment—Additional 13 Fixed Charges	20,859 1,541 7,388 23,251 12,505 11,206	15,829 2,767 29,895 21,106 16,772 2,100 8,250	22,216 2,450 23,231 23,601 11,500
Total Operating Expenses	76,750	96,719	94,258
Total Expenditure	699,353	798,384	808,153
Net General Fund Expenditure	577,477 85,520 36,356 699,353	669,143 90,143 39,098 798,384	691,391 78,392 38,370 808,153

# CLERK OF THE CIRCUIT COURT-CARROLL COUNTY

	2009 Actual	2010 Appropriation	2011 Allowance
Number of Authorized Positions	30.00	30.00	30.00
01 Salaries, Wages and Fringe Benefits	1,817,703	1,821,192	1,934,409
03 Communication 04 Travel 08 Contractual Services 09 Supplies and Materials 10 Equipment—Replacement 11 Equipment—Additional 13 Fixed Charges	47,169 3,210 30,761 36,620 17,056 9,970 14,988	49,022 4,350 64,387 49,238 20,349 19,500 3,350	55,479 4,350 87,834 59,209 52,000 11,500 3,350
Total Operating Expenses	159,774	210,196	273,722
Total Expenditure	1,977,477	2,031,388	2,208,131
Net General Fund Expenditure Special Fund Expenditure Federal Fund Expenditure Total Expenditure	1,414,555 497,934 64,988 1,977,477	1,431,452 533,226 66,710 2,031,388	1,566,226 574,544 67,361 2,208,131

# CLLERK OF THE CIRCUIT COURT-CECIL COUNTY

# **Appropriation Statement:**

	2009 Actual	2010 Appropriation	2011 Allowance
Number of Authorized Positions	30.00	30.00	30.00
01 Salaries, Wages and Fringe Benefits	1,734,273	1,774,672	1,784,838
03 Communication 04 Travel 08 Contractual Services 09 Supplies and Materials 10 Equipment—Replacement 11 Equipment—Additional 13 Fixed Charges	20,773 1,036 18,471 25,535 7,825 7,542	24,952 7,000 111,630 21,326 6,431 2,100	37,028 8,125 139,549 24,824 10,100
Total Operating Expenses	81,182	173,439	219,626
Total Expenditure	1,815,455	1,948,111	2,004,464
Net General Fund Expenditure  Special Fund Expenditure  Federal Fund Expenditure  Total Expenditure	1,510,261 206,368 98,826 1,815,455	1,559,606 276,781 111,724 1,948,111	1,596,208 300,645 107,611 2,004,464

# CLERK OF THE CIRCUIT COURT-CHARLES COUNTY

2009 Actual	2010 Appropriation	2011 Allowance
38.00	38.00	38.00
3.00	3.00	3.00
2,241,670	2,343,999	2,352,760
77,845		89,226
30,531 3,614 38,764 52,905 8,756	34,809 10,500 84,432 67,518 105,084 203,000 10,250	37,009 15,300 61,802 77,209 38,000 62,500 10,900
149,348	515,593	302,720
2,468,863	2,859,592	2,744,706
2,112,051 283,917 72,895 2,468,863	2,316,222 462,411 80,959 2,859,592	2,302,525 364,744 77,437 2,744,706
	38.00  3.00  2.241,670  77,845  30,531  3,614  38,764  52,905  8,756  14,778  149,348  2,468,863  2,112,051  283,917  72,895	Actual         Appropriation           38.00         38.00           3.00         3.00           2,241,670         2,343,999           77,845         30,531           30,531         34,809           3,614         10,500           38,764         84,432           52,905         67,518           8,756         105,084           203,000         14,778           10,250         149,348           515,593         2,468,863           2,859,592           2,112,051         2,316,222           283,917         462,411           72,895         80,959

# CLERK OF THE CIRCUIT COURT-DORCHESTER COUNTY

				Ct t
App	ro	pria	tion	<b>Statement:</b>

The state of the s	2009 Actual	2010 Appropriation	2011 Allowance
Number of Authorized Positions	17.00	17.00	17.00
01 Salaries, Wages and Fringe Benefits	1,029,012	1,040,517	1,079,143
02 Technical and Special Fees	2,982		
03 Communication 04 Travel 08 Contractual Services 09 Supplies and Materials 10 Equipment—Replacement 11 Equipment—Additional 13 Fixed Charges Total Operating Expenses	20,627 869 5,987 26,033 8,230 4,435 16,960 83,141	28,008 3,778 44,236 22,375 18,252 2,100 5,580	31,888 4,150 47,872 47,626 30,200 6,130 167,866
Total Expenditure	1,115,135	1,164,846	1,247,009
Net General Fund Expenditure Special Fund Expenditure Federal Fund Expenditure Total Expenditure	844,835 246,152 24,148 1,115,135	806,278 316,301 42,267 1,164,846	846,615 358,661 41,733 1,247,009

# CLERK OF THE CIRCUIT COURT-FREDERICK COUNTY

Appropriation Statement	2009 Actual	2010 Appropriation	2011 Allowance
Number of Authorized Positions	37.50	37.50	37.50
Number of Contractual Positions	1.00	1.00	1.00
01 Salaries, Wages and Fringe Benefits	1,970,253	2,142,639	2,225,963
02 Technical and Special Fees	20,670	30,887	29,741
03 Communication. 04 Travel 08 Contractual Services 09 Supplies and Materials 10 Equipment—Replacement 11 Equipment—Additional 13 Fixed Charges	66,072 2,993 25,810 41,051 10,115 12,443	75,665 5,897 69,419 56,612 11,533 10,100 2,600	70,988 4,063 45,272 42,177 10,100 3,076
Total Operating Expenses	158,484	231,826	175,676
Total Expenditure	2,149,407	2,405,352	2,431,380
Net General Fund Expenditure  Special Fund Expenditure  Federal Fund Expenditure  Total Expenditure	1,561,371 544,133 43,903 2,149,407	1,730,670 636,606 38,076 2,405,352	1,751,580 647,113 32,687 2,431,380

# CLERK OF THE CIRCUIT COURT-GARRETT COUNTY

# **Appropriation Statement:**

	2009 Actual	2010 Appropriation	2011 Allowance
Number of Authorized Positions	10.00	10.00	10.00
01 Salaries, Wages and Fringe Benefits	652,306	655,607	646,300
03 Communication 04 Travel 08 Contractual Services 09 Supplies and Materials 10 Equipment—Replacement 11 Equipment—Additional 13 Fixed Charges	14,611 3,506 5,438 13,161	9,767 5,976 41,551 18,624 8,903 8,100 1,608	14,366 5,597 41,615 15,359 20,100 10,000 1,838
Total Operating Expenses	42,799	94,529	108,875
Total Expenditure	695,105	750,136	755,175
Net General Fund Expenditure Special Fund Expenditure Federal Fund Expenditure Total Expenditure	559,500 124,328 11,277 695,105	637,479 111,962 695 750,136	639,359 115,221 595 755,175

# CLERK OF THE CIRCUIT COURT-HARFORD COUNTY

	2009 Actual	2010 Appropriation	2011 Allowance
Number of Authorized Positions	44.00	44.00	44.00
Number of Contractual Positions	2.00	2.00	2.00
01 Salaries, Wages and Fringe Benefits	2,419,139	2,558,917	2,571,391
02 Technical and Special Fees	36,184		59,483
03 Communication 04 Travel 08 Contractual Services 09 Supplies and Materials 10 Equipment—Replacement 11 Equipment—Additional 13 Fixed Charges	47,651 148 233,978 84,116 129,762 6,472 46,677	83,023 6,900 268,581 117,298 165,078 40,000 47,500	114,200 7,000 425,547 144,665 83,000 80,000 54,000
Total Operating Expenses	548,804	728,380	908,412
Total Expenditure	3,004,127	3,287,297	3,539,286
Net General Fund Expenditure Special Fund Expenditure Federal Fund Expenditure Total Expenditure	2,034,725 890,960 78,442 3,004,127	2,226,006 1,025,305 35,986 3,287,297	2,490,716 993,996 54,574 3,539,286

# CLERK OF THE CIRCUIT COURT-HOWARD COUNTY

# **Appropriation Statement:**

The state of the s	2009 Actual	2010 Appropriation	2011 Allowance
Number of Authorized Positions	42.00	42.00	42.00
Number of Contractual Positions	3.00	3.00	3.00
01 Salaries, Wages and Fringe Benefits	2,250,028	2,447,300	2,477,213
02 Technical and Special Fees	18,616	87,398	85,767
03 Communication 04 Travel 08 Contractual Services 09 Supplies and Materials 10 Equipment—Replacement 11 Equipment—Additional 13 Fixed Charges	58,259 664 22,163 49,286	60,965 2,850 117,125 62,649 76,462 2,100 1,000	71,974 2,850 81,558 56,277 11,600
Total Operating Expenses	142,253	323,151	224,259
Total Expenditure	2,410,897	2,857,849	2,787,239
Net General Fund Expenditure	1,859,307 527,187 24,403 2,410,897	2,051,287 772,944 33,618 2,857,849	2,034,823 719,231 33,185 2,787,239

# CLERK OF THE CIRCUIT COURT-KENT COUNTY

Appropriation Statement	2009 Actual	2010 Appropriation	2011 Allowance
Number of Authorized Positions	10.00	10.00	10.00
01 Salaries, Wages and Fringe Benefits	650,434	653,587	686,266
03 Communication 04 Travel 08 Contractual Services 09 Supplies and Materials 10 Equipment—Replacement 11 Equipment—Additional 13 Fixed Charges	11,329 916 3,831 11,093	16,508 1,650 29,112 19,166 18,500 2,100 2,000	15,973 2,000 37,671 14,838 14,500
Total Operating Expenses	32,009	89,036	87,182
Total Expenditure	682,443	742,623	773,448
Net General Fund Expenditure	479,007 160,297 43,139 682,443	561,097 137,994 43,532 742,623	591,493 139,044 42,911 773,448

# CLERK OF THE CIRCUIT COURT-MONTGOMERY COUNTY

#### **Appropriation Statement:**

Tappa operation is determined.	2009 Actual	2010 Appropriation	2011 Allowance
Number of Authorized Positions	181.00	182.00	182.00
01 Salaries, Wages and Fringe Benefits	9,536,286	9,951,049	10,152,287
03 Communication 04 Travel 08 Contractual Services 09 Supplies and Materials 10 Equipment—Replacement 11 Equipment—Additional 13 Fixed Charges	225,446 1,463 89,750 179,027 1,046 106,230	240,495 2,652 236,179 233,228 32,834 11,200 113,500	245,458 5,200 262,766 216,016 58,750 70,200
Total Operating Expenses	602,962	870,088	858,390
Total Expenditure	10,139,248	10,821,137	11,010,677
Net General Fund Expenditure Special Fund Expenditure Federal Fund Expenditure  Total Expenditure	8,146,323 1,670,876 322,049 10,139,248	8,718,013 1,756,030 347,094 10,821,137	8,859,768 1,811,289 339,620 11,010,677

# CLERK OF THE CIRCUIT COURT-PRINCE GEORGE'S COUNTY

	2009 Actual	2010 Appropriation	2011 Allowance
Number of Authorized Positions	194.00	194.00	194.00
01 Salaries, Wages and Fringe Benefits	9,068,949	11,006,505	10,975,911
02 Technical and Special Fees	35		
03 Communication 04 Travel	203,420 2,217 150,610 238,182 -7,901 44,701	272,715 17,018 1,230,483 416,927 176,922 20,800 6,125	372,725 17,640 1,344,821 460,710 163,693 189,155 23,812
Total Operating Expenses	631,229	2,140,990	2,572,556
Total Expenditure	9,700,213	13,147,495	13,548,467
Net General Fund Expenditure Special Fund Expenditure Federal Fund Expenditure Total Expenditure	8,248,181 1,083,570 368,462 9,700,213	10,529,118 2,059,541 558,836 13,147,495	10,727,385 2,312,414 508,668 13,548,467

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CLERK OF THE CIRCUIT COURT-QUEEN ANNE'S COUNTY

# **Appropriation Statement:**

Appropriation Statement.	2009 Actual	2010 Appropriation	2011 Allowance
Number of Authorized Positions	15.00	15.00	15.00
01 Salaries, Wages and Fringe Benefits	861,679	956,569	963,786
02 Technical and Special Fees	-2,982		
03 Communication. 04 Travel. 08 Contractual Services. 09 Supplies and Materials. 10 Equipment—Replacement. 11 Equipment—Additional. 13 Fixed Charges.	39,934 1,289 102,372 22,715 8,375 6,448	24,420 4,151 128,189 36,506 42,673 12,100 1,708	28,972 4,158 135,791 24,126 20,000 10,000 1,697
Total Operating Expenses	181,133	249,747	224,744
Total Expenditure	1,039,830	1,206,316	1,188,530
Net General Fund Expenditure Special Fund Expenditure Federal Fund Expenditure Total Expenditure	822,787 207,885 9,158 1,039,830	930,231 275,513 572 1,206,316	903,518 284,224 788 1,188,530

# CLERK OF THE CIRCUIT COURT-ST. MARY'S COUNTY

	2009 Actual	2010 Appropriation	2011 Allowance
Number of Authorized Positions	24.00	24.00	24.00
01 Salaries, Wages and Fringe Benefits	1,370,527	1,411,043	1,434,749
02 Technical and Special Fees	-36		
03 Communication 04 Travel 08 Contractual Services 09 Supplies and Materials 10 Equipment—Replacement 11 Equipment—Additional 13 Fixed Charges	14,231 1,104 9,243 43,616 2,194 4,282 7,686	19,260 7,000 44,000 48,552 23,905 19,000 5,000	21,929 4,500 24,128 53,415 20,800 2,000 4,500
Total Operating Expenses	82,356	166,717	131,272
Total Expenditure	1,452,847	1,577,760	1,566,021
Net General Fund Expenditure Special Fund Expenditure Federal Fund Expenditure Total Expenditure	1,079,808 334,421 38,618 1,452,847	1,089,306 423,773 64,681 1,577,760	1,113,687 386,697 65,637 1,566,021

# CLERK OF THE CIRCUIT COURT-SOMERSET COUNTY

Appro	priation	<b>Statement:</b>

	2009 Actual	2010 Appropriation	2011 Allowance
Number of Authorized Positions	15.00	15.00	15.00
01 Salaries, Wages and Fringe Benefits	893,460	932,910	937,261
03 Communication	23,333	33,974	32,734
04 Travel	2,700	4,050	4,050
06 Fuel and Utilities	4,687	4,868	4,687
08 Contractual Services	9,604	20,272	23,841
09 Supplies and Materials	12,588	21,453	11,878
10 Equipment—Replacement	16,581	25,433	20,800
11 Equipment—Additional		87,420	
13 Fixed Charges	12,133	11,443	10,000
Total Operating Expenses	81,626	208,913	107,990
Total Expenditure	975,086	1,141,823	1,045,251
Net General Fund Expenditure	791,601	952,867	877,918
Special Fund Expenditure	153,930	150,337	130,477
Federal Fund Expenditure	29,555	38,619	36,856
Total Expenditure	975,086	1,141,823	1,045,251

# CLERK OF THE CIRCUIT COURT-TALBOT COUNTY

	2009 Actual	2010 Appropriation	2011 Allowance
Number of Authorized Positions	11.00	11.00	11.00
Number of Contractual Positions	.50	.50	.50
01 Salaries, Wages and Fringe Benefits	723,492	742,691	754,053
02 Technical and Special Fees	12,194	13,326	13,198
03 Communication. 04 Travel. 08 Contractual Services. 09 Supplies and Materials. 10 Equipment—Replacement. 11 Equipment—Additional. 13 Fixed Charges.	22,448 1,031 36,336 12,133 11,844 4,489	19,492 5,800 61,218 31,116 87,307 2,000 4,800	18,973 6,650 90,299 28,836 70,700 2,500 5,300
Total Operating Expenses	88,281	211,733	223,258
Total Expenditure	823,967	967,750	990,509
Net General Fund Expenditure  Special Fund Expenditure  Federal Fund Expenditure	580,072 210,266 33,629	684,347 247,469 35,934	695,603 256,503 38,403
Total Expenditure	823,967	967,750	990,509

# CLERK OF THE CIRCUIT COURT-WASHINGTON COUNTY

### **Appropriation Statement:**

Appropriation California	2009 Actual	2010 Appropriation	2011 Allowance
Number of Authorized Positions	30.00	30.00	30.00
01 Salaries, Wages and Fringe Benefits	1,686,984	1,757,619	1,781,866
03 Communication 04 Travel 08 Contractual Services 09 Supplies and Materials 10 Equipment—Replacement 11 Equipment—Additional 13 Fixed Charges	40,490 7,893 115,850 47,056 4,985 13,053 9,077	49,784 14,512 139,393 57,258 111,692 27,100 6,500	54,132 18,547 123,523 53,470 43,000 7,039 6,500
Total Operating Expenses	238,404	406,239	306,211
Total Expenditure	1,925,388	2,163,858	2,088,077
Net General Fund Expenditure	1,506,922 373,658 44,808 1,925,388	1,563,672 551,311 48,875 2,163,858	1,621,120 417,815 49,142 2,088,077

# CLERK OF THE CIRCUIT COURT-WICOMICO COUNTY

	2009 Actual	2010 Appropriation	2011 Allowance
Number of Authorized Positions	25.00	25.00	25.00
Number of Contractual Positions	1.00	1.00	1.00
01 Salaries, Wages and Fringe Benefits	1,352,342	1,432,916	1,446,521
02 Technical and Special Fees	25,291	<del></del>	29,741
03 Communication 04 Travel 08 Contractual Services 09 Supplies and Materials 10 Equipment—Replacement 11 Equipment—Additional 13 Fixed Charges	37,697 2,668 16,947 18,063	41,078 4,950 126,195 26,629 38,092 13,100 3,000	19,606 4,950 122,576 23,569 22,000 3,000
Total Operating Expenses	86,481	253,044	195,701
Total Expenditure	1,464,114	1,685,960	1,671,963
Net General Fund Expenditure	1,063,162 356,783 44,169 1,464,114	1,186,929 435,947 63,084 1,685,960	1,179,720 430,087 62,156 1,671,963

# CLERK OF THE CIRCUIT COURT-WORCESTER COUNTY

#### **Appropriation Statement:**

	2009 Actual	2010 Appropriation	2011 Allowance
Number of Authorized Positions	26.00	26.00	26.00
Number of Contractual Positions	2.00	2.00	2.00
01 Salaries, Wages and Fringe Benefits	1,519,185	1,550,893	1,538,959
02 Technical and Special Fees	41,961	61,097	59,605
03 Communication. 04 Travel 08 Contractual Services 09 Supplies and Materials 10 Equipment—Replacement 11 Equipment—Additional 13 Fixed Charges	62,465 4,598 42,427 43,175 4,492 748 9,123	53,851 14,700 84,510 73,427 43,359 18,281 6,428	77,101 14,700 127,730 53,953 31,554 6,300 6,600
Total Operating Expenses	167,028	294,556	317,938
Total Expenditure	1,728,174	1,906,546	1,916,502
Net General Fund Expenditure Special Fund Expenditure Federal Fund Expenditure Total Expenditure	1,106,092 577,328 44,754 1,728,174	1,182,361 684,039 40,146 1,906,546	1,221,821 653,582 41,099 1,916,502

# CLERK OF THE CIRCUIT COURT-BALTIMORE CITY

Appropriation Statement.	2009 Actual	2010 Appropriation	2011 Allowance
Number of Authorized Positions	280.00	281.00	281.00
Number of Contractual Positions	10.00	10.00	10.00
01 Salaries, Wages and Fringe Benefits	15,129,753	16,598,760	16,854,052
02 Technical and Special Fees	193,916	261,639	284,222
03 Communication 04 Travel 08 Contractual Services 09 Supplies and Materials 10 Equipment—Replacement 11 Equipment—Additional 13 Fixed Charges 14 Land and Structures	563,919 1,186 131,564 299,640 86,939 55,125 210,319 756	804,546 5,586 304,057 375,832 73,000 39,000 186,950	742,508 5,586 340,956 434,895 211,868 42,000 18,600
Total Operating Expenses	1,349,448	1,788,971	1,796,413
Total Expenditure	16,673,117	18,649,370	18,934,687
Net General Fund Expenditure	14,304,890 1,805,668 562,559 16,673,117	15,875,397 2,195,843 578,130 18,649,370	16,191,550 2,166,118 577,019 18,934,687

# C00A00.10 CLERK OF THE CIRCUIT COURT-AUTOMATION SUPPORT

#### **Appropriation Statement:**

Tappropriation Statement	2009 Actual	2010 Appropriation	2011 Allowance
Number of Authorized Positions	4.50	3.50	3.50
01 Salaries, Wages and Fringe Benefits	350,100	391,367	301,948
04 Travel 08 Contractual Services 09 Supplies and Materials 10 Equipment—Replacement 11 Equipment—Additional 13 Fixed Charges	7,631 1,757,235 13,521 63,516 14,374 500	12,434 2,115,836 33,987 112,984 67,400	7,631 2,316,166 37,075 66,275 45,366
Total Operating Expenses	1,856,777	2,342,641	2,472,513
Total Expenditure	2,206,877	2,734,008	2,774,461
Net General Fund Expenditure	2,206,877	2,734,008	2,774,461

# CLERK OF THE CIRCUIT COURT-COMMON COSTS

TAPPE OF THE SECOND SEC	2009 Actual	2010 Appropriation	2011 Allowance
Number of Contractual Positions	2.50	1.50	1.50
01 Salaries, Wages and Fringe Benefits	3,775,136	556,435	557,496
02 Technical and Special Fees		105,108	44,614
03 Communication	60,160	43,200 43,988	30,001
08 Contractual Services	186,976	276,061	195,450 3,504
10 Equipment—Replacement  11 Equipment—Additional  12 Grants, Subsidies and Contributions		32,000 104,500 187,000	25,000 21,500 223,912
13 Fixed Charges		500,000	500,000
Total Operating Expenses	247,136	1,186,749	999,367
Total Expenditure	4,022,272	1,848,292	1,601,477
Net General Fund Expenditure Federal Fund Expenditure	4,037,149 -14,877	1,836,940 11,352	1,601,477
Total Expenditure	4,022,272	1,848,292	1,601,477

#### C00A00.11 FAMILY LAW DIVISION

#### **Program Description:**

Consistent with the expressed interest of the General Assembly, in 1998, the Maryland Judiciary established family divisions, as supported by Maryland Rule 16-204, within the State's five largest jurisdictions. These were established in Anne Arundel County, Baltimore City, Baltimore County, Montgomery County, and Prince George's County. The family divisions have jurisdiction over all civil matters related to the family: divorce, custody, child support, visitation, domestic violence, paternity, adoption, guardianship, involuntary commitments, CINA/CINS, and juvenile delinquency. Those counties without separate family divisions are provided with a family support coordinator and a budget for services to establish a spectrum of services and to reorient its case management processes to ensure the comprehensive and holistic treatment of families. Funds provided by the General Assembly are used to operate Maryland's family law system, which represents 48% of the circuit court caseload. Funds are provided to local jurisdictions in the form of grants. Additional funds are used to provide special project grants to provide access to the family justice system in both the District and Circuit courts. Family law hotlines, domestic violence legal services, high conflict custody representation projects, and other projects that improve the ability of families and children to participate in the family justice system are also provided.

Appropriation Statement:	2009 Actual	2010 Appropriation	2011 Allowance
Number of Authorized Positions	13.00	14.00	14.00
01 Salaries, Wages and Fringe Benefits	1,014,831	1,123,700	1,227,591
03 Communication 04 Travel 08 Contractual Services 09 Supplies and Materials 10 Equipment—Replacement 11 Equipment—Additional	5,093 160,582 297,131 16,935 16,430	5,810 96,845 896,023 13,395 2,000 3,565	8,449 78,838 862,327 12,366 2,000 3,565
12 Grants, Subsidies and Contributions	15,982,472 303	16,008,186 8,560	15,908,186 8,560
Total Operating Expenses	16,478,946	17,034,384	16,884,291
Total Expenditure	17,493,777	18,158,084	18,111,882
Original General Fund Appropriation Transfer of General Fund Appropriation	18,044,354 16,540	17,314,922	
Total General Fund AppropriationLess: General Fund Reversion/Reduction	18,060,894 1,170,220	17,314,922	
Net General Fund ExpenditureFederal Fund Expenditure	16,890,674 579,686 23,417	17,314,922 743,162 100,000	17,410,336 701,546
Total Expenditure	17,493,777	18,158,084	18,111,882
Federal Fund Income: 93.563 Child Support Enforcement	25,191 554,495 579,686	110,000 633,162 743,162	100,230 601,316 701,546
Reimbursable Fund Income:  D15A05 Executive Department-Boards, Commissions and Offices	23,417	100,000	

#### **JUDICIARY**

# C00A00.12 MAJOR INFORMATION TECHNOLOGY DEVELOPMENT PROJECTS

Program Description:

This program provides funding for the Judiciary's major information technology projects in concert with the Judiciary Information Technology Master Plan (ITMP) and the Information Technology Project Request (ITPR).

Appropriation Stat	ement:
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	2009 Actual	2010 Appropriation	2011 Allowance
04 Travel	2,915 6,820,719 253,751	10,988,300 505,000	8,000 12,999,400 440,000
Total Operating Expenses	7,077,385	11,493,300	13,447,400
Total Expenditure	7,077,385	11,493,300	13,447,400
Net General Fund ExpenditureSpecial Fund Expenditure	7,077,385	11,493,300	11,899,400 1,548,000
Total Expenditure	7,077,385	11,493,300	13,447,400
Special Fund Income: C00301 Land Improvement Surcharge	7,077,385	11,493,300	1,548,000

### **MISSION**

The mission of the Office of the Public Defender (OPD) is to provide superior legal representation to indigent defendants in the State of Maryland by safeguarding fundamental individual rights and ensuring access to the guaranteed protections afforded by the United States Constitution, the Bill of Rights, the Maryland Constitution and Declaration of Rights, and the laws of Maryland.

#### VISION

The vision of the OPD is to have an attorney available and present at each critical stage of all criminal proceedings in order to provide superior legal representation for all indigent persons charged with incarcerable crimes.

## KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

**Goal 1.** The OPD will provide superior representation to indigent defendants at all critical stages of representation throughout the State of Maryland.

The objectives, strategies and measures for this key agency goal are included in General Administration – Goal 1 and District Operations – Goal 1.

Goal 2. The OPD will provide sufficient and balanced resource distribution throughout the Agency.

The objectives, strategies and measures for this key agency goal are included in General Administration – Goal 2 and District Operations – Goal 1.

Goal 3. The OPD will recruit and maintain a diverse, qualified and competent workforce.

The objectives, strategies and measures for this key agency goal are included in General Administration – Goal 2.

Goal 4. The OPD will provide a sufficient information technology infrastructure to efficiently support all Agency operations.

The objectives, strategies and measures for this key agency goal are included as General Administration – Goal 3.

**Goal 5.** The OPD will consult and cooperate with the Courts, the State legislature and other public organizations regarding the protection of procedural rights, the due process of law, constitutional safeguards and the administration of criminal justice.

The objectives, strategies and measures for this key agency goal are included as General Administration – Goal 5.

# SUMMARY OF OFFICE OF THE PUBLIC DEFENDER

	2009 Actual	2010 Appropriation	2011 Allowance
Total Number of Authorized Positions	990.00	928.00	913.00
Total Number of Contractual Positions	21.50	29.50	13.50
Salaries, Wages and Fringe Benefits Technical and Special Fees Operating Expenses	75,534,218 7,331,947 8,238,083	74,344,262 5,807,326 6,059,154	76,961,280 5,053,255 6,042,429
Original General Fund Appropriation	90,105,023 462,624	88,254,661 -3,169,651	
Total General Fund Appropriation	90,567,647 494,164	85,085,010	
Net General Fund Expenditure Special Fund Expenditure Reimbursable Fund Expenditure	90,073,483 89,163 941,602	85,085,010 182,050 943,682	87,017,811 79,591 959,562
Total Expenditure	91,104,248	86,210,742	88,056,964

#### C80B00.01 GENERAL ADMINISTRATION

#### PROGRAM DESCRIPTION

The General Administration of the OPD provides coordination of all public defender services including all personnel and fiscal matters. The coordination of budgeting, planning, accounting, data collection, procurement, information technology and continuing legal training is the responsibility of General Administration. The administrative staff also reviews and recommends all legislative proposals for the Public Defender.

#### **MISSION**

The mission of General Administration is to obtain and maximize fiscal resources to facilitate the operation of the Agency while providing competent managerial and executive leadership. OPD Administration also seeks to provide competent coordination of support services enabling all Agency personnel to fulfill the Agency's mission. Further, the Administration maintains collaborative relationships with other criminal justice agencies to ensure that the State's criminal justice system safeguards the constitutional rights of those charged with crimes.

#### VISION

The vision of the OPD General Administration is to provide administrative support and professional resources required to ensure superior legal representation to all indigent clients charged with incarcerable crimes.

#### KEY GOALS, OBJECTIVES AND PERFORMANCE MEASURES

**Goal 1.** The OPD will provide sufficient and balanced resource distribution throughout the Agency.

**Objective 1.1** By calendar year 2010, full time attorneys in the Appellate Division will handle no more than 30 cases annually, which is the Case Weighting Study standard for appellate attorneys.

	CY 2007	CY 2008	CY 2009	CY 2010
Performance Measures	Actual	Actual	Estimated	<b>Estimated</b>
Input: Number of cases	1,007	880	900	900
Number of attorneys	27.5	27.5	25.5	30.0
Output: Annual caseload per attorney	37	32	35	30

**Objective 1.2** Each year the annual caseload per attorney will decline due to the effort to attain the Case Weighting standard for collateral review attorneys, which is 111 cases annually.

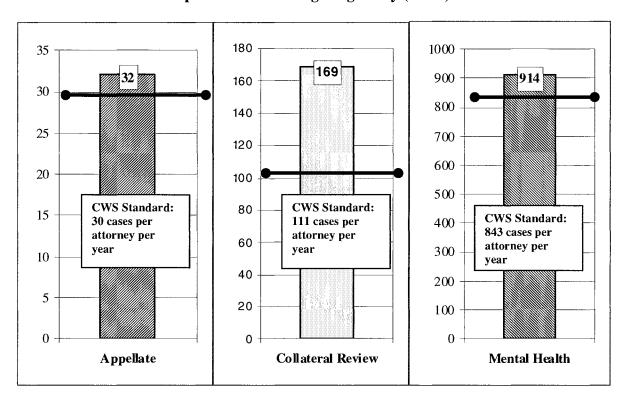
	CY 2007	CY 2008	CY 2009	CY 2010
Performance Measures:	Actual	Actual	Estimated	Estimated
Input: Number of cases	2,254	2,452	2,354	2,350
Number of attorneys	15.5	14.5	13.5	12.5
Output: Annual caseload per attorney	145	169	174	188

**Objective 1.3** Each year the annual caseload per attorney will decline due to the effort to attain the Case Weighting standard for mental health attorneys, which is 843 annually.

	CY 2007	CY 2008	CY 2009	CY 2010
Performance Measures	Actual	Actual	<b>Estimated</b>	Estimated
Input: Number of cases	6,181	5,942	5,950	5,950
Number of attorneys	6.5	6.5	6.5	6.5
Output: Annual caseload per attorney	951	914	915	915

# **C80B00.01 GENERAL ADMINISTRATION (Continued)**

# Division Caseloads - Calendar Year 2008 Compared to Case Weighting Study (CWS) Standards



Goal 2. The OPD will recruit and maintain a diverse, qualified and competent workforce.

Objective 2.1 By calendar year 2009 all panel attorneys accepting OPD cases will be paid rates commensurate with the federal standards established per COMAR.

	CY 2007	CY 2008	CY 2009	CY 2010
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Number of panel attorneys used	515	383	400	425
Number of cases paneled (entire agency)	10,903	11,172	10,500	10,500
Output: Hourly rate paid	\$50	\$50	\$50	\$50

**Objective 2.2** By calendar year 2010, 80 percent of OPD attorneys will complete the required 12 hours of Continuing Legal Education (CLE).

	CY 2007	CY 2008	CY 2009	CY 2010
Performance Measures	Actual	Actual	Estimated	Estimated
Quality: Percent of attorneys who complete requirement	50%	59%	70%	80%

# **C80B00.01 GENERAL ADMINISTRATION (Continued)**

Goal 3. The OPD will provide a sufficient information technology infrastructure to efficiently support all Agency operations.

Objective 3.1 By calendar year 2009, 92 percent of calls into the Help Desk at OPD IT headquarters will be resolved and completed within 24 hours.

	CY 2007	CY 2008	CY 2009	CY 2010
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Number of calls received into the Service Center	6,758	7,815	7,800	7,800
Outcome: Percentage of calls completed within 24 hours	92.0%	92.6%	92.0%	92.0%

**Goal 4.** Pursuant to Maryland Code of Criminal Procedure Section 8-201 and Maryland Rule 4-331 (c) (3), the OPD will utilize all relevant scientific techniques to identify and exonerate wrongfully convicted inmates.

Objective 4.1 By calendar year 2009, the OPD will review and refine on an ongoing basis the protocol and procedures used to identify cases in which an inmate may have been wrongfully convicted and in which further factual and scientific investigation may lead to exoneration.

	CY 2007	CY 2008	CY 2009	CY 2010
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Number of cases in which inmate has requested				
assistance with an innocence claim	112	143	150	175
Output: Number of cases accepted for investigation after review	34	37	10	12
Number of cases litigated	30	20	5	6
Outcome: Number of clients exonerated or granted significant relief	* 2	2	2	2

**Note:** \* Significant relief is defined as having a conviction vacated, whether or not it is accompanied by an explicit acknowledgment by the prosecution that the client was innocent.

# C80B00.01 GENERAL ADMINISTRATION

Appropriation Statement:	2009 Actual	2010 Appropriation	2011 Allowance
Number of Authorized Positions	67.00	61.00	61.00
Number of Contractual Positions	3.50	1.50	2.50
01 Salaries, Wages and Fringe Benefits	5,405,405	4,888,135	5,236,338
02 Technical and Special Fees	111,082	119,571	119,738
03 Communication. 04 Travel	31,764 58,739 65,249 1,221,021 57,370 95,912 74,822 81,183 1,686,060 7,202,547	35,554 43,481 68,551 484,280 61,181 93,570 34,285 75,570 896,472 5,904,178	36,422 46,303 26,300 475,414 55,359 145,008 784,806 6,140,882
Original General Fund Appropriation Transfer of General Fund Appropriation  Total General Fund Appropriation Less: General Fund Reversion/Reduction  Net General Fund Expenditure  Special Fund Expenditure  Total Expenditure	6,648,907 538,714 7,187,621 1,766 7,185,855 16,692 7,202,547	5,874,178 5,874,178 5,874,178 30,000 5,904,178	6,140,882 6,140,882
Special Fund Income: C80312 Community Justice Initiative Project	6,692 10,000 16,692	30,000 30,000	

#### C80B00.02 DISTRICT OPERATIONS

#### PROGRAM DESCRIPTION

The Office of the Public Defender provides legal services to indigent persons through twelve district offices, five divisions and two specialized units. The twelve districts conform to the statutory geographic boundaries of the District Court of Maryland. Legal representation by the Office of the Public Defender extends to all stages in criminal proceedings including custody, interrogation, preliminary hearing, arraignment, trial and appeal. Representation is provided to qualified indigent persons in District Courts, Juvenile Courts, Circuit Courts, police custody and related collateral hearings, Children In Need of Assistance (CINA) and termination of parental rights (TPR) cases.

#### MISSION

The mission of District Operations is to provide superior counseling, negotiation, and trial advocacy services for the clients; to safeguard fundamental individual rights; and to ensure access to the guaranteed protections afforded by the United States Constitution, the Bill of Rights, the Maryland Constitution and Declaration of Rights, and the laws of Maryland.

#### VISION

The vision of District Operations is that all public defender clients will be interviewed promptly after arrest and will have a competent attorney promptly assigned to his or her case to provide superior legal representation from the initial bond hearing through every critical stage and hearing thereafter until the case is completed.

#### KEY GOALS, OBJECTIVES AND PERFORMANCE MEASURES

Goal 1. The OPD will provide sufficient and balanced resource distribution throughout the Agency.

Objective 1.1 By calendar year 2010, 50 percent of OPD District Offices will handle no more Circuit Court cases than the Case Weighting Study standard for their region: urban = 156 cases per attorney; suburban = 140 cases per attorney; and rural = 191 cases per attorney.

Desf Marrows	CY 2007	CY 2008	CY 2009	CY 2010
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Number of cases (district operations)	190,255	196,440	197,000	198,000
Total cases paneled (district operations)	9,252	9,680	10,000	10,500
Output: Average Cases per Attorney in Circuit Court				
District 1 - urban	200	216	220	230
District 2 – rural	180	211	220	225
District 3 – rural	302	354	350	350
District 4 – rural	241	232	230	240
District 5 – suburban	175	179	185	200
District 6 – suburban	123	165	170	180
District 7 – suburban	189	223	200	210
District 8 – suburban	261	258	275	280
District 9 – rural	185	204	210	215
District 10 – rural	174	178	175	180
District 11 – rural	251	255	260	275
District 12 - rural	118	101	120	125
Outcome: Percent of District offices where Circuit Court caseloads				
meet Case Weighting Study standards.	42%	17%	17%	17%
Percent of District offices where Circuit Court caseloads				
decreased since CY2005	67%*	67%	67%	67%

**Note:** \* This figure has changed since last year's presentation.

# **C80B00.02 DISTRICT OPERATIONS (Continued)**

Objective 1.2 By calendar year 2010, 33 percent of the OPD District offices will handle no more District Court cases than the Case Weighting Study standard for their region: urban = 728 cases per attorney; suburban = 705 cases per attorney; and rural = 630 cases per attorney.

	CY 2007	CY 2008	CY 2009	CY 2010
Performance Measures	Actual	Actual	Estimated	<b>Estimated</b>
Output: Average Cases per Attorney in District Court				
District 1 – urban	641	629	620	625
District 2 – rural	1,143	935	940	950
District 3 – rural	777	870	880	890
District 4 – rural	1,015	1,072	1,075	1,085
District 5 – suburban	1,073	1,164	1,172	1,185
District 6 – suburban	1,007	957	950	955
District 7 – suburban	1,012	1,202	1,100	1,120
District 8 – suburban	777	844	850	860
District 9 – rural	814	793	800	810
District 10 – rural	630	702	700	720
District 11 – rural	945	1,133	1,150	1,150
District 12 – rural	507	536	550	560
Outcome: Percent of District offices where District Court caseloads				
meet Case Weighting Study standards	25%	17%	17%	17%
Percent of Districts where District Court caseloads have				
decreased from CY2005	25%	17%	25%	17%

Objective 1.3 By calendar year 2010, 75 percent OPD District offices will handle no more Juvenile Court cases than the Case Weighting Study standard for their region: urban = 182 cases per attorney; suburban = 238 cases per attorney; and rural = 271 cases per attorney.

	CY 2007	CY 2008	CY 2009	CY 2010
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Average Cases per Attorney in Juvenile Court				
District 1 – urban	204	204	204	204
District 2 – rural	674	294	300	310
District 3 – rural	341	236	240	250
District 4 – rural	301	327	330	335
District 5 – suburban	176	226	250	260
District 6 – suburban	192	135	135	140
District 7 – suburban	335	335	300	300
District 8 – suburban	225	224	225	225
District 9 – rural	317	311	300	310
District 10 – rural	261	230	230	230
District 11 – rural	454	359	360	370
District 12 – rural	260	222	200	200
Outcome: Percent of District office where Juvenile caseloads meet				
Case Weighting Study standards	42%	50%	42%	42%
Percent of Districts where Juvenile caseloads have				
decreased from CY2005	25%	25%	25%	25%

## **C80B00.02 DISTRICT OPERATIONS (Continued)**

Goal 2. The Public Defender Districts and Divisions will provide competent representation to the clients at all critical stages of criminal, CINA, TPR, and juvenile proceedings.

**Objective 2.1** By calendar year 2011, the OPD will implement workload standards for the number of applications taken and cases opened per intake worker.

	CY 2007	CY 2008	CY 2009	CY 2010
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Number of applications taken	195,083	222,858	230,000	235,000
Output: Number of cases opened	190,255	212,727	215,000	220,000
Efficiency: Number of files taken per intake worker (93 FTEs)	1,553	2,287	2,311	2,366

Goal 3. The OPD will implement and comply with statewide policies affecting all District operations.

Objective 3.1 By calendar year 2010, 90 percent of open Public Defender files will comply with the Uniform Intake Policies as assessed by internal audit team.

	CY 2007	CY 2008	CY 2009	CY 2010
Performance Measures	Actual	Actual	Estimated	Estimated
<b>Input:</b> Number of cases opened in district operations	190,255	196,440	197,500	198,000
Output: Number of files audited	984	1,021	1,000	1,000
Outcome: Percent of compliance	83%	83%	86%	90%

## C80B00.02 DISTRICT OPERATIONS

Appropriation Statement:	2009 Actual	2010 Appropriation	2011 Allowance
Number of Authorized Positions	840.00	795.00	781.00
Number of Contractual Positions	18.00	28.00	11.00
01 Salaries, Wages and Fringe Benefits	63,189,511	63,300,806	65,516,891
02 Technical and Special Fees	6,781,586	5,597,342	4,863,889
03 Communication 04 Travel 06 Fuel and Utilities 07 Motor Vehicle Operation and Maintenance 08 Contractual Services 09 Supplies and Materials 11 Equipment—Additional 13 Fixed Charges Total Operating Expenses Total Expenditure	738,653 207,205 139,764 26,977 745,506 355,049 85,584 2,588,573 4,887,311 74,858,408	978,368 193,967 161,012 31,764 407,974 411,563 52,008 2,033,522 4,270,178 73,168,326	850,339 179,279 127,609 11,506 919,167 329,710 1,943,246 4,360,856 74,741,636
Original General Fund Appropriation	75,691,481 -1,460,007 74,231,474 387,139	73,566,254 -1,493,660 72,072,594	
Net General Fund Expenditure  Special Fund Expenditure  Reimbursable Fund Expenditure  Total Expenditure	73,844,335 72,471 941,602 74,858,408	72,072,594 152,050 943,682 73,168,326	73,702,483 79,591 959,562 74,741,636
Special Fund Income:  C80301 St. Mary's Circuit Court Adult Drug Court	47,523 24,948 72,471	79,579 47,523 24,948 152,050	7,120 47,523 24,948 79,591
Reimbursable Fund Income:  D15A05 Executive Department-Boards, Commissions and Offices	55,000 281,600 601,000 4,002 941,602	281,600 601,000 61,082 943,682	281,600 601,000 76,962 959,562

### C80B00.03 APPELLATE AND INMATE SERVICES

### APPELLATE SERVICES

#### PROGRAM DESCRIPTION

The Appellate Division litigates appeals involving public defender clients. It also provides educational and research support for staff and panel attorneys. The Appellate Division provides representation through use of staff and panel attorneys in appellate cases, files appropriate petitions for writs of certiorari, conducts continuing education seminars, publishes legal updates and provides quick reference and specialist expertise to staff attorneys statewide.

### **MISSION**

The mission of the Appellate Division is to assume statewide responsibility for all appellate litigation involving public defender clients and to provide educational and research services for Agency staff and panel attorneys throughout the State.

#### VISION

The vision of the Appellate Division is to be recognized in the legal community and by our clients as one of the best appellate legal systems in the nation, which provides superior appellate legal representation to persons in Maryland who are eligible for public defender services.

### KEY GOALS, OBJECTIVES AND PERFORMANCE MEASURES

**Goal 1.** The Appellate Division will provide excellent representation to its clients.

**Objective 1.1** By calendar year 2010, the Appellate Division will double the number of attorneys with expertise in the areas of termination of parental rights and child in need of assistance law.

	CY 2007	CY 2008	CY 2009	CY 2010
Performance Measures	Actual	Actual	Estimated	Estimated
<b>Input:</b> Number of attorneys qualified to supervise CINA/TPR	3	3	3	3
Number of attorneys handling 6 or more CINA/TPR cases per year	6	12	12	12
Quality: Number of attorneys qualified in CINA/TPR	9	23	23	23

This program supports achievement of Objective 1.1 in C80B00.01.

### C80B00.03 APPELLATE AND INMATE SERVICES (Continued)

### INMATE SERVICES

#### PROGRAM DESCRIPTION

Inmate Services, also known as the Collateral Review Division, provides assistance to indigent inmates for post conviction, parole violation, habeas corpus, extradition, and other miscellaneous hearings. This Division operates statewide and provides counsel in collateral criminal proceedings throughout the twelve Districts of the OPD system.

### MISSION

The mission of the Inmate Services is to provide superior legal representation, pursuant to Section 7-108 of the Criminal Procedure Article of the Annotated Code of Maryland, as amended, to clients challenging their criminal convictions based on the denial of constitutional and fundamental rights, and to provide representation to clients at parole revocation hearings.

#### VISION

The vision of Inmate Services is to be recognized in the legal community, and by our clients, as consistently providing the finest legal representation in post conviction proceedings in the nation.

### KEY GOALS, OBJECTIVES AND PERFORMANCE MEASURES

Goal 1. Inmate Services will provide superior, effective representation for public defender clients.

Objective 1.1 By calendar year 2009, the Inmate Services Division will provide representation upon request, to those individuals eligible to receive post conviction relief who do not file *pro se* Petitions for Post Conviction Relief.

	CY 2007	CY 2008	CY 2009	CY 2010
Performance Measures	Actual	Actual	Estimated	<b>Estimated</b>
<b>Input:</b> Number of non-pro se post conviction cases opened	470	690	700	700
Number of motions to reopen post conviction cases	53	14	20	20
Output: Number of cases in which post conviction relief was				
granted to our clients	173	182	200	200

This program supports achievement of Objective 1.2 in C80B00.01.

## C80B00.03 APPELLATE AND INMATE SERVICES

2009 Actual	2010 Appropriation	2011 Allowance
63.50	56.00	55.00
5,038,328	5,019,488	4,882,937
21,985	31,672	21,985
21,473 27,747 14,272 1,492,042 29,206	28,858 26,708 13,280 734,585 32,520	28,720 26,583 13,114 752,239 28,697
1,584,740	835,951	849,353
6,645,053	5,887,111	5,754,275
5,343,647 1,301,406	6,110,790 -223,679	
6,645,053	5,887,111	5,754,275
	63.50 5,038,328 21,985 21,473 27,747 14,272 1,492,042 29,206 1,584,740 6,645,053 5,343,647 1,301,406	Actual         Appropriation           63.50         56.00           5,038,328         5,019,488           21,985         31,672           21,473         28,858           27,747         26,708           14,272         13,280           1,492,042         734,585           29,206         32,520           1,584,740         835,951           6,645,053         5,887,111           5,343,647         6,110,790           1,301,406         -223,679

## C80B00.04 INVOLUNTARY INSTITUTIONALIZATION SERVICES

#### PROGRAM DESCRIPTION

The Involuntary Institutionalization Services Program provides assistance of counsel to every indigent person involuntarily confined pursuant to Title 10, Health General Article or found not criminally responsible pursuant to Title 3, Criminal Procedure Article, to a facility under the jurisdiction of, or licensed by, the Department of Health and Mental Hygiene. The services include representation of indigent persons upon their admission to psychiatric institutions, at their six-month and annual reviews, and when seeking judicial release from psychiatric institutions.

### MISSION

The mission of the Involuntary Institutionalization Services Division (Mental Health Division) is to provide superior representation to all indigent persons facing civil commitment to Maryland psychiatric hospitals and individuals seeking release from civil commitment or commitments resulting from a finding of not criminally responsible or not competent to stand trial. Also, the mission is to foster and support a comprehensive system of competent representation for accused criminal clients when mental health issues are central to their defense.

#### VISION

The vision of the Mental Health Division is to provide superior legal representation to ensure that involuntarily committed individuals and those committed pursuant to court order relating to criminal changes, are not improperly detained and receive proper mental health assistance.

### KEY GOALS, OBJECTIVES AND PERFORMANCE MEASURES

- **Goal 1.** The Mental Health Division will improve consultation and support services to the Districts in criminal cases involving mental health issues.
  - Objective 1.1 By calendar year 2009, the Mental Health Division will increase by 50 percent over 2004 actual (300), the number of cases in which Mental Health attorneys provide consultation on regular criminal cases to assistant public defenders in the Districts for an increase of 150 consultations.

	CY 2007	CY 2008	CY 2009	CY 2010
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Number of consultations	300	405	420	450

This program supports achievement of Objective 1.3 in C80B00.01.

## C80B00.04 INVOLUNTARY INSTITUTIONALIZATION SERVICES

Appropriation Statement.	2009 Actual	2010 Appropriation	2011 Allowance
Number of Authorized Positions	14.50	16.00	16.00
01 Salaries, Wages and Fringe Benefits	1,249,524	1,135,833	1,325,114
02 Technical and Special Fees	46,912	58,741	47,643
03 Communication	5,740 26,139	7,306 36,748 1,226	7,002 25,746
08 Contractual Services	10,069 4,155 714	8,474 2,799	10,669 3,997
Total Operating Expenses	46,817	56,553	47,414
Total Expenditure	1,343,253	1,251,127	1,420,171
Original General Fund Appropriation  Transfer of General Fund Appropriation	1,470,327 -48,128	1,283,891 -32,764	
Total General Fund Appropriation	1,422,199 78,946	1,251,127	
Net General Fund Expenditure	1,343,253	1,251,127	1,420,171

### C80B00.05 CAPITAL DEFENSE DIVISION

### PROGRAM DESCRIPTION

The Capital Defense Division (CDD) coordinates the delivery of statewide legal defense services in capital murder cases. The Division consults with the Public Defender and the District Public Defenders on appointment of counsel, arranges for experts and investigators, supports and advises appointed counsel and gathers data on sentencing in homicide cases. The Division also educates staff and panel attorneys through its publications and training seminars.

Funding in fiscal years 2010 and 2011 has been moved to C80B00.02, District Operations. The measures below will be incorporated in the C80B00.02 Managing for Results next year.

#### MISSION

The mission of the CDD is to provide superior legal representation to indigent persons accused of capital crimes in the State of Maryland.

## VISION

The vision of the CDD is to be recognized in the legal community and by our clients as a model and a national leader in providing innovative and effective capital defense representation.

### KEY GOALS, OBJECTIVES AND PERFORMANCE MEASURES

**Goal 1.** The CDD will provide quality consultation and support to all public defenders and panel attorneys who are involved in capital litigation at the trial level in the State of Maryland.

**Objective 1.1** By calendar year 2009, the CDD will maintain an adequate number of panel attorney and/or pro bono attorneys qualified to accept primary and/or secondary responsibility in capital litigation at the trial level.

	CY 2007	CY 2008	CY 2009	CY 2010
Performance Measures	Actual	Actual	Estimated	Estimated
Quality: Total number of panel attorneys available and				
qualified to accept primary or secondary responsibility				
in capital litigation	29	29	29	29

**Objective 1.2** By calendar year 2009, the CDD will facilitate and arrange for increased opportunities for qualified non-capital attorneys to engage in meaningful capital litigation experiences.

	CY 2007	CY 2008	CY 2009	CY 2010
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Number of opportunities for meaningful capital litigation				
experience	14	6	5	5
Outcome: Number of qualified non-capital attorneys provided				
opportunity to engage in meaningful capital litigation experience	7	6	8	10
Quality: Percentage increase in number of non-capital attorneys				
provided opportunity to engage in meaningful capital litigation	54%	-14%	33%	25%

## C80B00.05 CAPITAL DEFENSE DIVISION

Appropriation Statement:	2009 Actual	2010 Appropriation	2011 Allowance
Number of Authorized Positions	5.00		
01 Salaries, Wages and Fringe Benefits	651,450		
02 Technical and Special Fees	370,382		
03 Communication 04 Travel 08 Contractual Services 09 Supplies and Materials	1,483 5,773 24,026 1,873		
Total Operating Expenses	33,155		
Total Expenditure	1,054,987		
Original General Fund Appropriation  Transfer of General Fund Appropriation	950,661 130,639	973,665 -973,665	
Total General Fund Appropriation	1,081,300 26,313		
Net General Fund Expenditure	1,054,987		

# SUMMARY OF OFFICE OF THE ATTORNEY GENERAL

	2009 Actual	2010 Appropriation	2011 Allowance
Total Number of Authorized Positions	246.50	241.50	241.50
Total Number of Contractual Positions	11.00	7.50	7.10
Salaries, Wages and Fringe Benefits	21,385,842 431,703 4,970,248	21,182,366 530,363 5,581,366	22,199,102 512,841 5,558,774
Original General Fund Appropriation	19,470,129 -1,209,368	18,877,049 -1,685,244	
Net General Fund Expenditure Special Fund Expenditure Federal Fund Expenditure Reimbursable Fund Expenditure	18,260,761 4,886,901 1,616,958 2,023,173	17,191,805 5,576,577 2,045,848 2,479,865	17,828,107 6,133,544 1,896,017 2,413,049
Total Expenditure	26,787,793	27,294,095	28,270,717

### C81C00.01 LEGAL COUNSEL AND ADVICE

#### MISSION

The Office of the Attorney General represents the State in all legal matters. The Attorney General acts as legal counsel to the Governor, General Assembly, Judiciary and State agencies, boards and commissions.

#### VISION

The Office of the Attorney General provides superior legal representation and promotes public safety by providing the highest quality of legal services from a staff that is dedicated to excellence and professionalism. The Office of the Attorney General demonstrates integrity by being ethical and accountable and making principled decisions. The Office of the Attorney General embraces diversity as well as teamwork.

### KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. The Office of the Attorney General will effectively represent the State in all legal matters, and maintain the quality of excellence and successful outcome of matters.

Objective 1.1 Handle all legal matters effectively.

Performance Measure: See individual program measures.

Goal 2. Continue the Attorney General's commitment to support the citizens of Maryland.

**Objective 2.1** Protect the public by investigating and prosecuting cases that implicate important securities, franchise and business opportunities concerns.

**Objective 2.2** Provide citizens with a marketplace free of deceptive and unfair practices to further the economic well-being of consumers and honest businesses.

**Objective 2.3** Protect the citizens of Maryland by fairly and consistently enforcing the antitrust laws of the State of Maryland and the United States.

**Performance Measure:** See individual program measures.

Goal 3. To promote public safety.

Objective 3.1 Help prevent abuse and neglect of vulnerable adults.

Objective 3.2 Uphold criminal convictions.

Objective 3.3 Prosecute conduct which violates Maryland's criminal statutes with emphasis on fraud within or affecting State government, white collar crime, health care fraud, firearms offenses and financial exploitation of vulnerable adults.

**Performance Measure:** See individual program measures.

Goal 4. To complete bill review in a timely manner.

**Objective 4.1** Complete the Attorney General's review of bills waiting on the Governor's signature no later than seven days prior to the last bill signing.

**Performance Measure:** For the 2009 regular session there were 799 bills for review, resulting in 17.75 bills reviewed per day for a period of 45 calendar days.

## C81C00.01 LEGAL COUNSEL AND ADVICE

Appropriation Statement:			
	2009 Actual	2010 Appropriation	2011 Allowance
Number of Authorized Positions	49.00	45.50	45.50
Number of Contractual Positions	1.20		.60
01 Salaries, Wages and Fringe Benefits	4,564,849	4,012,355	4,386,493
02 Technical and Special Fees	90,571		27,956
03 Communication 04 Travel	293,959 32,421 214,916 421,787 348,330 138,403 631,374 2,081,190 6,736,610	356,440 28,500 161,341 827,700 323,000 37,400 491,285 2,225,666 6,238,021	302,099 10,500 151,555 808,341 321,063 37,400 483,651 2,114,609 6,529,058
Original General Fund Appropriation  Transfer of General Fund Appropriation  Net General Fund Expenditure  Special Fund Expenditure  Total Expenditure	6,824,272 -87,662 6,736,610 6,736,610	6,614,609 -876,588 5,738,021 500,000 6,238,021	5,928,462 600,596 6,529,058
Special Fund Income:  C81303 Consumer Protection Recoveries		500,000	100,596 500,000 600,596

## **C81C00.04 SECURITIES DIVISION**

### **MISSION**

The primary mission of the Securities Division is to protect Maryland investors from investment fraud and misrepresentation. The Division seeks to accomplish this mission by reviewing and registering offerings for securities, franchises and other investment opportunities prior to their offer and sale to the citizens of Maryland. The Division also licenses and regulates individuals engaged in the sale of securities in Maryland.

### **VISION**

To protect the public by investigating and prosecuting cases that implicate important securities, franchise and business opportunities concerns.

### KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. Handle all Securities Division matters.

Objective 1.1 To handle all Securities Division matters effectively.

	2008	2009	2010	2011
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Broker/dealer (firm) registration and renewals	2,354	2,277	2,175	2,175
Registered agents (stockbrokers)	166,876	154,033	153,000	153,000
Investment adviser/financial planner (firm) registrations and				
renewals	572	544	520	520
Federal Covered Adviser notice filings	1,611	1,639	1,600	1,600
Investment adviser/financial planner representative (individual)				
registration, renewals and notice filings	9,771	10,317	9,500	9,500
Securities registrations, renewals, and exemption and notice				
filings	27,420	25,637	24,500	24,500
Franchise registration and renewals	1,656	1,451	1,350	1,350
Active cases, investigations and inquiries	1,185	1,098	1,100	1,150
Registration fees (\$)	23,370,234	23,174,938	22,000,000	22,000,000
Fines imposed, restitution and rescission (\$)	15,617,468	11,031,722	9,000,000	6,000,000

## **C81C00.04 SECURITIES DIVISION**

Appropriation Statement:			
	2009 Actual	2010 Appropriation	2011 Allowance
Number of Authorized Positions	25.00	23.00	23.00
Number of Contractual Positions	.50	.50	.50
01 Salaries, Wages and Fringe Benefits	2,098,683	2,018,283	2,045,405
02 Technical and Special Fees	11,837	9,701	13,544
03 Communication 04 Travel 08 Contractual Services 09 Supplies and Materials 11 Equipment—Additional	1,431 6,052 21,865 11,197	720 4,500 21,491 4,000 1,000	506 4,000 83,915 4,000 800
13 Fixed Charges	286,580	293,481	293,773
Total Operating Expenses	327,125	325,192	386,994
Total Expenditure	2,437,645	2,353,176	2,445,943
Original General Fund Appropriation  Transfer of General Fund Appropriation	1,620,080 -53,678	2,540,375 -187,199	
Net General Fund Expenditure	1,566,402 871,243	2,353,176	2,445,943
Total Expenditure	2,437,645	2,353,176	2,445,943
Special Fund Income: C81309 Securities Recoveries	871,243		·····

### **C81C00.05 CONSUMER PROTECTION DIVISION**

### **MISSION**

The Mission of the Consumer Protection Division is to protect the citizens of Maryland by:

- 1) Conciliating consumer complaints through both mediation and arbitration;
- 2) Registering health clubs and home builders;
- 3) Educating the public by developing and disseminating consumer education materials; and
- 4) Enforcing consumer laws against businesses engaging in unfair or deceptive trade practices.

#### VISION

A State that provides citizens with a marketplace free of deceptive and unfair practices to further the economic well being of consumers and honest businesses.

### KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. Handle all Consumer Protection Division (CPD) matters, including inquiries, complaints, arbitration, and hearings.

Objective 1.1 Handle Consumer Protection matters in a timely manner to achieve beneficial outcome to consumers.

Objective 1.2 Maintain an average time of 110 days between the receipt of a consumer complaint and its disposition.

	2008	2009	2010	2011
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Inquiries	65,000	49,500	50,000	50,000
Web-site visits	477,623	616,407	400,000	400,000
Complaints	15,916	14,708	16,000	16,000
Output: Arbitrations	137	293	150	150
Cease and Desist Hearings	58	72	40	40
Outcome: Recoveries for consumers (\$)	5,998,211	12,388,657	5,500,000	5,500,000
Quality: Average days to complaint disposition	57	64	90	90

Goal 2. Increase the public's access to mediation and arbitration services.

**Objective 2.1** Allow consumers to file complaints over the Internet through the OAG web site.

	2008	2009	2010	2011
Performance Measures	Actual	Actual	Estimated	Estimated
<b>Input:</b> Percent of complaints filed online	42%	49%	45%	45%

**Objective 2.2** Expand citizen outreach efforts. Program and evaluate methods to increase recruitment so as to meet resource demands of complaint and call volume.

	2008	2009	2010	2011
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Number of new volunteers and interns	54	105	50	50

Goal 3. Provide consumer education materials to Maryland citizens.

**Objective 3.1** Help Maryland citizens make informed decisions in the marketplace.

	2008	2009	2010	2011
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Number of CPD enforcement actions and consumer				
advisories that were the subject of press releases	33	46	36	36

## **C81C00.05 CONSUMER PROTECTION DIVISION**

Appropriation Statement:	2009 Actual	2010 Appropriation	2011 Allowance
Number of Authorized Positions	46.00	48.00	48.00
Number of Contractual Positions	5.30	4.00	4.00
01 Salaries, Wages and Fringe Benefits	3,555,405	3,679,588	3,950,152
02 Technical and Special Fees	168,904	306,081	315,446
03 Communication 04 Travel	11,551 23,428 2,077 -32,008 10,709 9,074 458,232	18,440 14,300 2,075 125,619 6,500 20,203 468,435	29,700 12,200 17,312 227,745 16,500 20,203 469,563
Total Operating Expenses	483,063	655,572	793,223
Total Expenditure	4,207,372	4,641,241	5,058,821
Original General Fund Appropriation	1,670,513 -1,056,600 613,913 3,138,213 455,246 4,207,372	4,124,334 516,907 4,641,241	4,494,529 564,292 5,058,821
Special Fund Income:  C81301 Health Spa Fees	239,393 549,899 2,346,815 2,106	246,260 786,247 3,091,827	262,211 782,554 3,449,764
Total	3,138,213	4,124,334	4,494,529
Reimbursable Fund Income:  D80Z01 Maryland Insurance Administration	455,246	516,907	564,292

### C81C00.06 ANTITRUST DIVISION

### **MISSION**

To protect the citizens of Maryland by enforcing the antitrust laws of the State of Maryland and the United States fairly and consistently; to advise and educate Maryland's agencies, political subdivisions and business enterprises regarding laws protecting competition for the purpose of promoting effective operations and compliance with the antitrust laws; to be responsive to the concerns of the citizens of Maryland regarding threats to the competitive process in the State; to provide high quality legal defense for state agencies and political subdivisions accused of violating State and Federal antitrust laws; and to protect the State from individuals and companies that threaten the integrity of State procurement procedures.

#### VISION

To promote vigorous economic competition within the State of Maryland by fostering a climate in which participants in the market place succeed or fail on the strength of their ingenuity, talent, skills and effort, and not by means of their agreements with competitors to circumvent the competitive process or their success in choking off competition for the purpose of securing a monopoly position; to assure that, whenever possible, the market forces of supply and demand are the primary determinants of price, quality, selection and innovation; and to safeguard the integrity of the State's procurement process.

## KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

### Goal 1. Handle all antitrust matters.

**Objective 1.1** Handle all antitrust matters for beneficial outcome for the State of Maryland and its citizens.

	2008	2009	2010	2011
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Investigations, inquiries and advice	622	608	600	600
Enforcement actions	25	23	21	22
Parens patriae	5	3	4	5
Other civil	20	20	17	17
Criminal	0	0	0	0
Antitrust defense	1	1	1	1
Amicus briefs	1	1	2	1
Debarments	51	61	65	66
Energy overcharge actions	47	47	47	47
Outcome: Funds recovered for State (in thousands of dollars)	\$1,637	\$207	\$500	\$675
Funds recovered for Maryland subdivisions (in thousands of dollars)	\$21	\$0	\$300	\$300
Funds recovered for consumers (in thousands)	\$88	\$35	\$300	\$150

### Goal 2. Enhance enforcement capabilities.

Objective 2.1 Enhance our enforcement capabilities and investigations to better protect the public.

	2008	2009	2010	2011
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Number of multistate cases participated in which were				
in investigation, litigation, or enforcement phases	19	19	22	19
Number of multistate cases with Antitrust Division leadership	9	10	10	8

## C81C00.06 ANTITRUST DIVISION

	2009 Actual	2010 Appropriation	2011 Allowance
Number of Authorized Positions	8.00	8.00	8.00
01 Salaries, Wages and Fringe Benefits	856,146	830,083	855,330
03 Communication	184 2,902 46	4,500	3,400
08 Contractual Services	14,281 11,294	60,000	40,000
13 Fixed Charges	54,457	58,175	58,303
Total Operating Expenses	83,164	122,675	101,703
Total Expenditure	939,310	952,758	957,033
Original General Fund Appropriation  Transfer of General Fund Appropriation	953,886 -14,576	978,440 -25,682	
Net General Fund Expenditure	939,310	952,758	957,033

### C81C00.09 MEDICAID FRAUD CONTROL UNIT

### **MISSION**

The Maryland Medicaid Fraud Control Unit (MFCU) of the Office of the Attorney General investigates and prosecutes instances of Medicaid provider fraud and the abuse and neglect of vulnerable adults. The MFCU has statewide authority to prosecute such cases and utilizes the grand juries of the various counties to this end. The MFCU serves the people of Maryland through the enforcement actions it undertakes. The MFCU seeks to deter the criminal behavior that comes under its purview by bringing enforcement actions, seeking restitution where appropriate, and by seeking appropriate sentences for those individuals or entities that violate the laws pertaining to fraud and abuse and neglect. The MFCU also advises the Attorney General and his constituents, as well as the Medicaid program, on Medicaid fraud matters and policy issues surrounding the abuse and neglect of vulnerable adults.

#### VISION

The vision of the MFCU is to effectively protect the integrity of the Medicaid program in Maryland and to reduce or eliminate instances of fraud. It is further our vision that all vulnerable adults in Maryland be treated with the dignity and respect they deserve, free from physical abuse. It is further our vision that vulnerable adults in Maryland receive proper and sufficient care and assistance in fulfilling their physical needs.

### KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. Handle all Medicaid Fraud Control Unit matters.

**Objective 1.1** Handle all MFCU matters to protect the integrity of the Medicaid program and to help protect vulnerable adults.

	2008	2009	2010	2011
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Cases pending beginning of year <sup>1</sup>	112	66	90	90
New cases	28	31	30	30
Total	140	97	120	120
Fraud complaints	36	36	35	35
Patient abuse complaints <sup>2</sup>	537	472	500	500
Output: Investigations completed <sup>3</sup>	159	92	150	150
Pending end of fiscal year <sup>1</sup>	88	73	95	95
Indictments	15	7	20	20
Civil settlements	11	5	6	6
Outcome: Fines, collections, restitution and/or overpayments (\$)	11,075,729	$21,632,585^4$	4,000,000	4,000,000

Goal 2. Protect vulnerable adults residing in Medicaid-funded facilities and assisted living facilities from abuse and neglect.

Objective 2.1 Educate care providers on how to prevent abuse and neglect, how to recognize abuse and neglect, and what to do when abuse or neglect occurs in a Medicaid-funded facility or assisted living facility

	2008	2009	2010	2011
Performance Measures	Actual	Actual	Estimated	Estimated
Training sessions provided to long-term care facilities, provider				
organizations, law enforcement, and State agencies	61	64	68	68

<sup>&</sup>lt;sup>1</sup> This total now includes open cases and cases undergoing a preliminary investigation.

<sup>&</sup>lt;sup>2</sup> This total includes all abuse and neglect complaints received regardless of merit.

<sup>&</sup>lt;sup>3</sup> This total now includes opened cases resolved with or without a conviction or settlement and preliminary investigations resolved without a case being opened.

<sup>&</sup>lt;sup>4</sup> The MFCU had three very large global settlements which attributed to the increase from the prior year.

## C81C00.09 MEDICAID FRAUD CONTROL UNIT

- ppropriation statement	2009 Actual	2010 Appropriation	2011 Allowance
Number of Authorized Positions	23.00	22.00	22.00
01 Salaries, Wages and Fringe Benefits	1,642,159	1,951,172	1,846,640
03 Communication 04 Travel 07 Motor Vehicle Operation and Maintenance 08 Contractual Services 09 Supplies and Materials 11 Equipment—Additional 12 Grants, Subsidies and Contributions 13 Fixed Charges  Total Operating Expenses	1,642 24,399 9,006 78,826 5,584 11,035 313,417 149,428 593,337	1,907 25,500 47,655 92,841 7,000 4,800 411,754 151,163	2,799 8,500 27,172 93,836 7,000 4,800 386,520 151,489
Total Expenditure  Original General Fund Appropriation  Transfer of General Fund Appropriation  Net General Fund Expenditure  Federal Fund Expenditure  Total Expenditure	2,235,496 646,995 -28,457 618,538 1,616,958 2,235,496	2,693,792 660,815 -12,871 647,944 2,045,848 2,693,792	2,528,756 632,739 1,896,017 2,528,756
Federal Fund Income: 93.775 State Medicaid Fraud Control Units	1,616,958	2,045,848	1,896,017

## C81C00.10 PEOPLE'S INSURANCE COUNSEL DIVISION

#### MISSION

The mission of the People's Insurance Counsel Division (PICD) is to protect and defend the interests of Maryland insurance consumers in medical professional liability insurance and homeowners' insurance matters pending before the Insurance Commissioner, investigate matters affecting insurance consumers and recommend legislation that would promote the interests of insurance consumers.

#### VISION

To vigorously uphold and defend the interests of Maryland consumers of medical professional liability insurance and homeowners insurance through investigations of price increases and other actions that affect the interests of these consumers, and to forcefully represent those interests before the Maryland Insurance Administration and any other appropriate administrative, legislative or judicial forum.

### KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

- **Goal 1.** To review actions of medical professional liability insurers and homeowners insurers before the Maryland Insurance Commissioner including all proposed insurance rate, rule or form changes, including rate increases of 10 percent or more.
  - **Objective 1.1** Review insurer actions effectively and in a timely manner before insurer-proposed effective dates to achieve beneficial outcome for consumers.
- **Goal 2.** To conduct investigations and request the Commissioner to initiate actions or proceedings to protect the interests of insurance consumers.
  - **Objective 2.1** Research matters thoroughly and advocate for an appropriate judicial or legislative resolution that will serve the interests of insurance consumers.

	2008	2009	2010	2011
Performance Measures	Actual	Actual	Estimated	Estimated
Review of Maryland Insurance Commissioner actions	891	1,431	1,500	1,500
Investigations conducted	130	115	130	140
Requests for Commissioner action	9	13	15	18
Legislative activity	*	10	15	15

Goal 3. Provide consumer education materials to Maryland citizens on a wide range of insurance topics, including information on hearing procedures and other avenues of relief, and confer with industry groups for the benefit of insurance consumers.

Objective 3.1 Help insurance consumers make informed decisions regarding their insurance needs.

	2008	2009	2010	2011
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Number of consumers who consulted with PICD about				
insurance complaints	63	67	75	85

Note: \* Data is not available.

## C81C00.10 PEOPLE'S INSURANCE COUNSEL DIVISION

Appropriation S	Statement:
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	2009 Actual	2010 Appropriation	2011 Allowance
Number of Authorized Positions	4.00	4.00	4.00
Number of Contractual Positions	1.00		
01 Salaries, Wages and Fringe Benefits	307,800	320,749	378,077
02 Technical and Special Fees	7,994	•	
03 Communication	61 934 1,465	500	900 500
08 Contractual Services	148,741 668	150,000	150,000
11 Equipment—Additional	586	4,000 13,945	4,000 14,009
Total Operating Expenses	152,455	168,445	169,409
Total Expenditure	468,249	489,194	547,486
Special Fund Expenditure	468,249	489,194	547,486
Special Fund Income:	469.240	480 104	5.47.406
C81306 People's Insurance Counsel Fund	468,249	489,194	547,486

### C81C00.12 JUVENILE JUSTICE MONITORING PROGRAM

#### MISSION

The mission of the Juvenile Justice Monitoring Program is to monitor all residential juvenile facilities operated or licensed by the Department of Juvenile Services (DJS), and to provide objective reporting on the following issues:

- Treatment of and services to youth;
- Adequacy of staffing;
- Physical conditions of facilities;
- The Department of Juvenile Services' internal monitoring process.

### **VISION**

The vision of the Juvenile Justice Monitoring Program is to have a juvenile justice system that provides proper care and treatment of youth under State care.

#### KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. Visit facilities to determine whether youth are receiving proper care and treatment while in State facilities.

**Objective 1.1** Monitor DJS juvenile facilities for compliance with laws, regulations, standards and policies pertaining to youth in State custody.

	2008	2009	2010	2011
Performance Measures	Actual	Actual	<b>Estimated</b>	Estimated
Facility visits	413	510	450 <sup>5</sup>	450

Goal 2. Issue reports<sup>6</sup> discussing whether youth are receiving proper care and treatment while in State facilities.

**Objective 2.1** Report as required by law on a quarterly and annual basis to Governor, members of the General Assembly, and Secretary of Juvenile Services. Issue special reports and special notification letters as warranted.

	2008	2009	2010	2011
Performance Measures	Actual	Actual	Estimated	Estimated
Annual report	*	1	1	1
Quarterly reports	*	79 <sup>7</sup>	85	90
Special reports	*	8	9	10
Special notifications	*	5	5	5
Total	*	93	100	106

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<sup>\*</sup> Data is not available.

<sup>&</sup>lt;sup>5</sup> Six facilities were closed in fiscal year 2009, reducing the projected number of facility visits.

<sup>&</sup>lt;sup>6</sup> Including annual, quarterly, and special reports, and special notification letters.

Includes individual facility reports.

## C81C00.12 JUVENILE JUSTICE MONITORING PROGRAM

	2009 Actual	2010 Appropriation	2011 Allowance
Number of Authorized Positions	7.00	8.00	8.00
Number of Contractual Positions	1.00	1.00	*
01 Salaries, Wages and Fringe Benefits	648,674	528,332	717,634
02 Technical and Special Fees	56,127	38,713	
03 Communication 04 Travel 07 Motor Vehicle Operation and Maintenance 08 Contractual Services 09 Supplies and Materials 11 Equipment—Additional 13 Fixed Charges Total Operating Expenses	6,724 10,523 -2,801 -30,746 43 60 387 -15,810	11,890 11,500 2,113 3,601 500 1,000 371	8,203 8,500 1,312 3,601 500 500 538
Total Expenditure	688,991	598,020	740,788
Original General Fund Appropriation  Transfer of General Fund Appropriation  Net General Fund Expenditure	755,180 -66,189 688,991	665,520 -67,500 598,020	740.788
		570,020	7 10,700

## C81C00.14 CIVIL LITIGATION DIVISION

### **MISSION**

The Civil Litigation Division handles or supervises much of the major civil litigation in which the State, its agencies, or officers, is a party. This includes defending the State and State employees in State and Federal trial and appellate courts, as well as filing suits on behalf of the State.

### VISION

That the Office of the Attorney General will provide civil litigation services of the highest quality to every State agency, officer and employee that qualifies for representation. The Civil Litigation Division will handle some of the major litigation itself, or with agency counsel, and will supervise other major cases.

### KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. To ensure that its attorneys, and all attorneys in the Office of the Attorney General who litigate, provide uniformly high quality litigation services to our clients, Maryland's state agencies, officers and employees.

**Objective 1.1** Litigating those cases most important to the core functions and governmental policies of the State of Maryland, and to the rights and interests of its citizens, or that are of a complexity and size that require special expertise, resources, or attention, and supervising the litigation of other significant cases.

	2008	2009	2010	2011
Performance Measures	Actual	Actual	Estimated	Estimated
<b>Input:</b> Number of matters litigated by court jurisdiction:				
State Courts	185	219	225	225
Federal Courts	51	53	58	58
Miscellaneous	14	21	25	25
Total	250	293	308	308

## **C81C00.14 CIVIL LITIGATION DIVISION**

	2009 Actual	2010 Appropriation	2011 Allowance
Number of Authorized Positions	21.00	20.00	20.00
01 Salaries, Wages and Fringe Benefits	2,069,191	1,988,684	2,031,782
02 Technical and Special Fees		10,000	30,000
03 Communication. 04 Travel	3,679 15,756 1,140 387,558 1,552 209,271 618,956	3,130 13,300 306,542 1,200 400 210,589 535,161	1,400 8,300 1,140 281,091 2,400 600 218,751 513,682
Total Expenditure	2,688,147	2,533,845	2,575,464
Original General Fund Appropriation  Transfer of General Fund Appropriation  Net General Fund Expenditure	2,448,248 -169,297 2,278,951	2,224,917 -154,121 2,070,796	2,084,531
Special Fund Expenditure	409,196	463,049	490,933
Total Expenditure	2,688,147	2,533,845	2,575,464
Special Fund Income: swf305 Cigarette Restitution Fund	409,196	463,049	490,933

## C81C00.15 CRIMINAL APPEALS DIVISION

### **MISSION**

The mission of the Criminal Appeals Division is to faithfully and competently represent the State of Maryland in all criminal matters in the appellate courts of the State and in the Federal courts at all levels, including the United States District Court, the Court of Appeals for the Fourth Circuit, and the United States Supreme Court. The Division also offers advice, counsel, and training to the 24 local State's Attorney's Offices as well as to other State agencies. It is also the mission of the Division to offer its criminal law expertise in the areas of policy and legislation on behalf of the Office.

#### **VISION**

The vision of the Division is one where the citizens of Maryland may live as safe and crime-free as possible, where criminal convictions are upheld and dangerous individuals are isolated from the general public. The Division also would like to see criminal fair and just prosecutions, ensuring that the guilty are convicted and the innocent are set free.

### KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. Handle all Criminal Appeals Division matters.

Objective 1.1 To competently and efficiently handle all matters assigned to the Division.

	2008	2009	2010	2011
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Federal cases filed and assigned	84	65	65	65
State cases filed and assigned	1,040	1,070	1,070	1,070

Goal 2. To represent the State in criminal appeals.

**Objective 2.1** To achieve the highest level of affirmances in criminal convictions.

	2008	2009	2010	2011
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Dispositions from State court: cases handled by the Division	894	836	836	836
Outcome: Successful cases <sup>8</sup>	772	725	725	725
Percent successful	86%	87%	87%	87%

<sup>&</sup>lt;sup>8</sup> Successful dispositions include those where defendant's assertions were rejected entirely or only a part of the case was reversed.

## C81C00.15 CRIMINAL APPEALS DIVISION

2009 Actual	2010 Appropriation	2011 Allowance
22.50	23.00	23.00
1.00	1.00	1.00
2,125,108	2,167,899	2,223,049
42,047	77,203	73,572
5,917 47,377 3,252 190,668	2,300 500 400 191,332	2,000 500 400 191,702
247,214	194,532	194,602
2,414,369	2,439,634	2,491,223
2,454,199 -39,830	2,563,289 -123,655	
2,414,369	2,439,634	2,491,223
	22.50 1.00 2,125,108 42,047 5,917 47,377 3,252 190,668 247,214 2,414,369 2,454,199 -39,830	Actual         Appropriation           22.50         23.00           1.00         1.00           2,125,108         2,167,899           42,047         77,203           5,917         2,300           47,377         500           3,252         400           190,668         191,332           247,214         194,532           2,414,369         2,439,634           2,454,199         2,563,289           -39,830         -123,655

### C81C00.16 CRIMINAL INVESTIGATION DIVISION

### PROGRAM DESCRIPTION

Trafficking Unit (FTU) which handles handgun related criminal violations including but not necessarily limited to the illegal possession, purchase, or transfer of handguns by, from, or to legally prohibited persons; the Economic Crime Unit (ECU) which handles criminal conduct including but not necessarily limited to fraud within or affecting State government, health care fraud, identity fraud, securities fraud, non-State employee misconduct, tax fraud, embezzlement and other business crimes, computer crimes, certain referrals from local State's Attorneys, consumer fraud and certain instances of multi-jurisdictional criminal conduct, enforce criminal laws relating to fraud against the State; and the Gang Unit (GU) which handles criminal conduct including but not necessarily limited to murder, assault in the first degree, assault in the second degree, burglary, robbery, carjacking, rape, distribution and possession with intent to distribute controlled dangerous substances, violations of Maryland's gang statute, certain referrals from local State's Attorneys, and certain instances of multi-jurisdictional criminal conduct. Our jurisdiction is statewide, and our authority to act is derived either from gubernatorial directive in accordance with Article 5, Section 3 of the Maryland Constitution, or from provisions of Maryland's Annotated Code which specifically provide the Attorney General with authority to charge and to prosecute. The Criminal Investigation Division also advises the Attorney General, his Deputies and his constituents on both specific criminal enforcement matters and on general criminal justice related public policy issues.

#### MISSION

The mission of the Criminal Investigation Division is to evaluate, investigate and, where appropriate, prosecute instances of criminal conduct as defined in Maryland's criminal code, with particular emphasis on fraud within or affecting State government, health care fraud, identity fraud, securities fraud, non-State employee misconduct, tax fraud, embezzlement and other business crime, computer crime, firearms offenses, gang related offenses, referrals from local State's Attorneys, consumer fraud, and multijurisdictional criminal conduct.

### **VISION**

To correctly identify, investigate and prosecute those persons and entities whose criminal behavior jeopardizes the quality of life, government and commerce in Maryland, in an effort to punish wrongdoers, deter criminal conduct by the specific individuals who we have targeted for criminal prosecution, deter future criminal conduct by members of the general public who might otherwise contemplate criminal activity, and to generally educate and inform the public.

To serve as a meaningful partner with local, State and Federal prosecutors and law enforcement agencies, in an ongoing effort to coordinate and maximize delivery of appropriate criminal justice services to the population of the State.

## KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. Thoroughly and conscientiously evaluate, investigate and, where appropriate, prosecute significant criminal conduct referred to or otherwise identified by the CID, including but not necessarily limited to fraud within or affecting State government, health care fraud, identity fraud, securities fraud, non-State employee misconduct, tax fraud, embezzlement and other business crimes, computer crimes, firearms offenses, gang violence, referrals from local State's Attorneys, consumer fraud and multi-jurisdictional criminal conduct.

**Objective 1.1** Properly identify, evaluate, investigate and, where appropriate prosecute CID matters so as to maximize effective and ethical delivery of Division investigative, criminal justice and prosecutorial resources.

	2008	2009	2010	2011
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Matters litigated:				
Maryland Court of Special Appeals	0	1	1	1
Maryland Trial Courts	89	89	89	89
Total Division referrals and general unit activity	2,933	4,238	2,933	2,933
Investigations conducted - litigation pending (all units)	184	356	184	184
Investigations conducted - no litigation (all units)	2,338	2,136	2,338	2,338

# **C81C00.16 CRIMINAL INVESTIGATION DIVISION (Continued)**

	2008	2009	2010	2011
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Referrals and unit activity:				
Firearms Trafficking Unit	15,591 <sup>9</sup>	17,289 <sup>9</sup>	2,000	2,000
Economic Crimes Unit	561	1,850	1,850	1,850
Gang Unit	273	1,104	1,104	1,104
Investigations conducted/litigation pending:				
Firearms Trafficking Unit	988	943	988	988
Economic Crimes Unit	137	286	286	286
Gang Unit	23	38	23	23
Opened for investigation:				
Firearms Trafficking Unit	948	915	948	948
Economic Crimes Unit	116	255	255	255
Gang Unit	7	37	15	15
Litigation pending:				
Firearms Trafficking Unit	40	32	40	40
Economic Crimes Unit	21	31	31	31
Gang Unit	3	37	6	6
Case assessment time (weeks):				
Firearms Trafficking Unit	210	2	2	2
Economic Crimes Unit	4	8	8	8
Gang Unit	4	8	8	8
Illegal firearms confiscated (Firearms Trafficking Unit)	284	567	284	284

<sup>&</sup>lt;sup>9</sup> The large increase indicated here is directly attributable to this year's review and investigation by Firearms Trafficking Unit personnel of the Maryland Sex Offender Register, the Parole and Probation database, and the Maryland Automated Firearms Services Systems for persons prohibited from possessing firearms.

<sup>10</sup> Corrected data.

## **C81C00.16 CRIMINAL INVESTIGATION DIVISION**

Appropriation	Statement:
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	2009 Actual	2010 Appropriation	2011 Allowance
Number of Authorized Positions	16.00	15.00	15.00
Number of Contractual Positions	1.00	1.00	1.00
01 Salaries, Wages and Fringe Benefits	1,531,192	1,478,965	1,517,567
02 Technical and Special Fees	54,223	88,665	52,323
03 Communication 04 Travel 07 Motor Vehicle Operation and Maintenance 08 Contractual Services 09 Supplies and Materials 11 Equipment—Additional 13 Fixed Charges	4,848 10,262 2,303 -84,781 2,077	7,565 113 7,807 1,000 123,419	2,226 4,765 312 6,807 1,000 123,676
Total Operating Expenses	58,227	139,904	138,786
Total Expenditure	1,643,642	1,707,534	1,708,676
Original General Fund Appropriation	1,276,455 321,024 1,597,479	1,695,662 -76,793 1,618,869	1,654,985
Reimbursable Fund Expenditure	46,163	88,665	53,691
Total Expenditure	1,643,642	1,707,534	1,708,676
Reimbursable Fund Income: D15A05 Executive Department-Boards, Commissions and Offices	46,163	88,665	53,691

## C81C00.17 EDUCATIONAL AFFAIRS DIVISION

### MISSION

The Educational Affairs Division is the legal advisor to all State higher education institutions<sup>11</sup>, as well as the Maryland Institute for Emergency Medical Services System, the Historic St. Mary's City Commission, and the College Savings Plans of Maryland.

### **VISION**

The Division seeks to be a constructive contributor to the successful implementation of our clients' respective missions, and to ensure that such implementation is carried out in a manner that best serves the public interest.

## KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. Handle Educational Affairs Division matters.

Objective 1.1 Handle all Educational Affairs Division matters effectively.

Goal 2. To help ensure consistent advice to clients.

Objective 2.1 To enhance communications between Division attorneys and agency-based attorneys.

Goal 3. Increase knowledge and expertise in new areas such as bankruptcy, tech transfers and labor law.

Objective 3.1 Assist clients to resolve bankruptcy and labor issues and to bring scientific discoveries to market.

	2008	2009	2010	2011
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Federal cases	19	35	45	45
State cases	81	70	90	90
Administrative proceedings	160	77	90	90
Advice letters	2,638	2,917	2,900	2,900
Contracts drafted/reviewed	1,122	1,486	1,450	1,450

<sup>&</sup>lt;sup>11</sup> Includes University System of Maryland, Morgan State University, St. Mary's College of Maryland, and Baltimore City Community College.

## **C81C00.17 EDUCATIONAL AFFAIRS DIVISION**

	2009 Actual	2010 Appropriation	2011 Allowance
Number of Authorized Positions	5.00	5.00	5.00
01 Salaries, Wages and Fringe Benefits	407,134	398,649	465,229
03 Communication	738 3,803 23,322	4,000	502 4,000
09 Supplies and Materials	5,987 47,414	3,000 47,356	3,000 47,436
Total Operating Expenses	81,264	54,356	54,938
Total Expenditure	488,398	453,005	520,167
Original General Fund Appropriation  Transfer of General Fund Appropriation	537,240 -48,842	562,887 -109,882	
Net General Fund Expenditure	488,398	453,005	520,167

### **C81C00.18 CORRECTIONAL LITIGATION DIVISION**

### **MISSION**

The Mission of the Correctional Litigation Division is to:

- Provide legal representation to eligible State correctional institutions, officials and personnel, as mandated by the State
  Government Article, in defense of civil actions brought by inmates for alleged violations of civil constitutional rights
  or claims arising out of their incarcerations;
- Provide advice, information and training to State corrections officials and personnel relating to the avoidance and defense of inmate litigation;
- Minimize the liability of State corrections officials and personnel in inmate litigation;
- Reduce the amount of inmate litigation; and
- Carry out these tasks in compliance with the Canons of Professional Responsibility.

### **VISION**

The vision of the Correctional Litigation Division is to promote a correctional and legal environment in Maryland in which correctional officials and personnel conduct their mission without fear of inmate suits, and where those inmate lawsuits that are brought are resolved expeditiously and without improper interference with the work of the State's correctional system.

### KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. Handle Correctional Litigation matters.

Objective 1.1 Handle Correctional Litigation matters for the most beneficial outcome to the State.

	2008	2009	2010	2011
Performance Measures	Actual	Actual	Estimated	<b>Estimated</b>
Output: Federal Courts:				
U.S. Supreme Court	1	1	1	1
U.S. Court of Appeals	55	60	58	58
U.S. District Court	384	403	395	395
Class Actions	1	1	1	1
State Courts:				
Maryland Court of Appeals	0	1	1	1
Maryland Court of Special Appeals	0	3	2	2
Circuit Courts of Maryland	41	50	45	45
District Courts of Maryland	5	9	5	5
Health Claims Arbitration Office	0	0	0	0
Administrative Hearings	0	0	0	0

## **C81C00.18 CORRECTIONAL LITIGATION DIVISION**

Appropriation Statement.	2009 Actual	2010 Appropriation	2011 Allowance
Number of Authorized Positions	4.00	4.00	4.00
01 Salaries, Wages and Fringe Benefits	292,979	252,031	304,621
04 Travel	2,319 -44,112 397	1,000 200	1,000 200
13 Fixed Charges	66,217	66,351	66,415
Total Operating Expenses	24,821	67,551	67,615
Total Expenditure	317,800	319,582	372,236
Original General Fund Appropriation  Transfer of General Fund Appropriation	283,061 34,739	370,535 -50,953	
Net General Fund Expenditure	317,800	319,582	372,236

## C81C00.20 CONTRACT LITIGATION DIVISION

### MISSION

The Contract Litigation Unit represents the Departments of General Services and Transportation and the University System of Maryland before the Maryland State Board of Contract Appeals and in the courts of the State in litigation arising out of contract formation disputes and contract disputes. The Unit also provides advice to other State agencies, upon request, regarding a variety of procurement and contract issues such as structuring procurement solicitations, drafting contract provisions and procurement regulations, administering contracts, and properly formulating State claims and responses to contractor claims.

#### VISION

Through litigation or settlement, assist our client agencies to resolve contract disputes, at values that are fair to the contractors and the State, in a manner that promotes the letter and spirit of the Procurement Law.

Assessment of the fair value of a monetary contract claim is one of the most difficult aspects of contract litigation. Despite its extreme difficulty, our vision is to be able to reasonably forecast fair value as early as is reasonably possible in the litigation, to the ideal end that the litigation will be resolved for approximately the value that we forecast.

### KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

### Goal 1. To handle contract disputes.

Objective 1.1 To resolve each case for an amount that is within 25 percent of our most recent assessment of case value.

	2008	2009	2010	2011
Performance Measures	Actual	Actual	<b>Estimated</b>	Estimated
Quality: Average variance of actual settlement amounts from most				
recent case value assessment	2.6%	7.1%	20.0%	20.0%
Average variance of actual fully litigated case amounts from the				
most recent case value assessment	0%	0%	20%	20%

# OFFICE OF THE ATTORNEY GENERAL

# **C81C00.20 CONTRACT LITIGATION DIVISION**

	2009 Actual	2010 Appropriation	2011 Allowance
Number of Authorized Positions	16.00	16.00	16.00
01 Salaries, Wages and Fringe Benefits	1,286,522	1,555,576	1,477,123
03 Communication	602	1,700	1,700
04 Travel	5,864	7,900	5,900
07 Motor Vehicle Operation and Maintenance	1,155	19,000	19,000
08 Contractual Services	45,218	111,600	112,578
09 Supplies and Materials	26,576	20,400	20,400
11 Equipment—Additional	2,167		
13 Fixed Charges	153,660	158,117	158,365
Total Operating Expenses	235,242	318,717	317,943
Total Expenditure	1,521,764	1,874,293	1,795,066
Reimbursable Fund Expenditure	1,521,764	1,874,293	1,795,066
Reimbursable Fund Income:			
H00A01 Department of General Services	284,314	427,929	460,152
J00A01 Department of Transportation	911,228	954,078	1,011,275
R13M00 Morgan State University	24,748	164,080	19,707
R30B22 USM-College Park	301,474	328,206	303,932
Total	1,521,764	1,874,293	1,795,066

#### C82D00.01 GENERAL ADMINISTRATION

#### PROGRAM DESCRIPTION

The Office of the State Prosecutor (OSP) is an independent agency within the executive branch. The State Prosecutor investigates and, where warranted, prosecutes criminal offenses affecting the honesty and integrity of our governmental officials and institutions and the electoral process. Specifically, he is authorized to investigate and prosecute criminal offenses under the State election laws and Public Ethics law, as well as the bribery laws and offenses constituting criminal malfeasance, misfeasance or nonfeasance in office. These investigations are conducted either upon the initiative of the OSP or upon the request of the Governor, the Attorney General Assembly, the State Ethics Commission, or a State's Attorney. In addition, upon the request of the Governor, the Attorney General, the General Assembly, the State Ethics Commission, or a State's Attorney, the State Prosecutor may investigate and prosecute any offense which takes place in more than one county within the State or in more than one State including Maryland.

#### **MISSION**

The mission of the OSP is to increase public confidence in, and ensure the honesty and integrity of State government and elections by conducting thorough, independent investigations and when appropriate, prosecutions of allegations of criminal conduct affecting the integrity of our State and local government institutions, officials, employees and elections.

#### **VISION**

The vision of the State Prosecutor is a State in which citizens can have confidence in the honesty and integrity of their government and electoral processes, and are confident that any allegations of corruption will be thoroughly and independently investigated and prosecuted, if necessary.

#### KEY GOALS, OBJECTIVES AND PERFORMANCE MEASURES

**Goal I.** For each of the three types of complaints, (corruption, election law, other), the Office of the State Prosecutor's investigation shall result in the appropriate disposition.

**Objective 1.1** In fiscal year 2011, 100 percent of the investigations shall achieve an appropriate disposition.

	2008	2009	2010	2011
Performance Measures	Actual	Actual	<b>Estimated</b>	Estimated
<b>Input:</b> Total number of complaints: <sup>1</sup>				
Corruption complaints	72¹	85	40	40
Election law complaints	147¹	271	150	150
Other complaints	13 <sup>1</sup>	22	40	40
Output: Total number of complaints closed <sup>2</sup>				
Corruption complaints	77	88	40	40
Election law complaints	283	227	140	140
Other complaints	17	19	30	30

Goal 2. For each of the three types of complaints, a timely completion rate has been established to determine whether or not such complaints were processed in a timely manner.

**Objective 2.1** In fiscal year 2011, 97 percent of <u>corruption complaints</u> shall be closed within the 2-year timely completion rate that has been established.

	2008	2009	2010	2011
Performance Measures	Actual	Actual	Estimated	Estimated
Efficiency: Percentage of corruption complaints				
that were closed in a timely fashion	100%	100%	97%	97%

<sup>&</sup>lt;sup>1</sup> Inputs are cases opened in the fiscal year shown. For example, inputs in 2008 were opened in 2008. The inputs do not include cases carried forward from a prior year.

<sup>&</sup>lt;sup>2</sup> Outputs for current fiscal year include cases from prior fiscal years.

# OFFICE OF THE STATE PROSECUTOR

# **C82D00.01 GENERAL ADMINISTRATION (Continued)**

**Objective 2.2** In fiscal year 2011, 95 percent of <u>election law complaints</u> shall be closed within the six-month timely completion rate that has been established.

	2008	2009	2010	2011
Performance Measures	Actual	Actual	Estimated	<b>Estimated</b>
Efficiency: Percentage of election law complaints				
that were closed in a timely fashion	100%	100%	95%	95%

**Objective 2.3** In fiscal year 2011, 97 percent of <u>other complaints</u> shall be closed within the one-year timely completion rate that has been established.

	2008	2009	2010	2011
Performance Measures	Actual	Actual	Estimated	Estimated
Efficiency: Percentage of other complaints closed in a timely fashion	100%	100%	97%	97%

Goal 3. For judicial dispositions, a satisfactory conclusion rate of 88 percent has been established.

**Objective 3.1** In fiscal year 2011, 88 percent of all judicial dispositions shall have a satisfactory conclusion.

	2008	2009	2010	2011
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Number of persons charged (not cases)	46	45	20	20
Output: Number of defendants whose cases reached a judicial disposition	on 44	29	8	8
Outcome: Number of judicial dispositions that attained an appropriate				
conclusion	44	29	7	7
Efficiency: Percent of judicial dispositions that attained an appropriate				
conclusion	100%	100%	88%	88%

# OFFICE OF THE STATE PROSECUTOR

# C82D00.01 GENERAL ADMINISTRATION

Appropriation Statement:	2009 Actual	2010 Appropriation	2011 Allowance
Number of Authorized Positions	12.00	12.00	12.00
Number of Contractual Positions	4.00	4.00	3.00
01 Salaries, Wages and Fringe Benefits	956,063	922,468	981,248
02 Technical and Special Fees	226,678	120,857	118,722
03 Communication 04 Travel	9,739 1,621 15,194 -5,339 56,362 33,470 82,546 193,593 1,376,334	14,361 2,200 24,856 9,334 12,935 81,582 145,268 1,188,593	14,476 700 22,678 5,844 11,900 81,868 137,466 1,237,436
Original General Fund Appropriation Transfer of General Fund Appropriation	1,282,954 -16,683	1,232,608 -44,015	
Net General Fund Expenditure  Federal Fund Expenditure  Reimbursable Fund Expenditure	1,266,271 70,898 39,165	1,188,593	1,237,436
Total Expenditure	1,376,334	1,188,593	1,237,436
Federal Fund Income:  AA.C82 Asset Forfeiture Funds	70,898		
Reimbursable Fund Income: W00A01 Maryland State Police	39,165		

### MARYLAND TAX COURT

### C85E00.01 ADMINISTRATION AND APPEALS

#### PROGRAM DESCRIPTION

The Maryland Tax Court has jurisdiction to hear appeals from the decision, determination or order of any final assessing or taxing authority of the State, or of any agency, department or political subdivision thereof, and to assess anew, abate, modify, change or alter any valuation, assessment, classification, tax or appealed final order. Appeals concerning State and local taxes are heard by a single judge or a panel of judges. Real property tax appeals may be heard in Baltimore City or within the counties where the appeals arise. All decisions of the Court are subject to appeal.

#### **MISSION**

The Tax Court, an independent unit of State government, provides both the taxpayer and the taxing authority with the ability to appeal and obtain a fair and efficient hearing of a final decision, determination or order from any other unit of State or Local government regarding any tax issue.

#### VISION

A State in which all taxpayers are provided with highest quality tax dispute resolutions system.

### KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

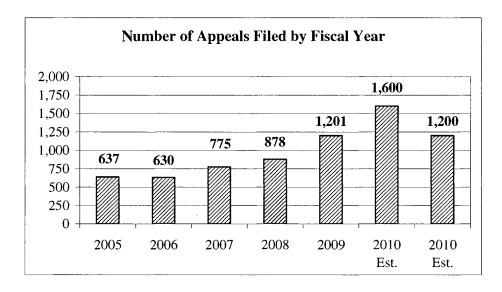
Goal 1. The efficient processing of appeals.

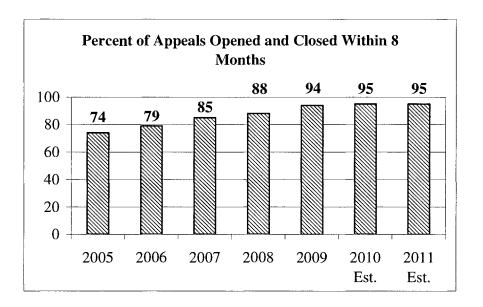
**Objective 1.1** For the year 2011 and beyond, the percentage of appeals (cases) to be opened, heard and closed within 8 months shall be 90 percent.

	2008	2009	2010	2011
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Number of appeals filed from taxing authorities to the				
Tax Court in a fiscal year	878	1,201	1,600	1,200
Output: Number of appeals disposed of by the Tax Court	825	1,075	1,600	1,200
Quality: Number of efficiency complaints	11	15	10	8
Citizen Survey Rating	Above Avg.	Above Avg.	Excellent	Excellent
Outcome: Percent of appeals opened and closed within 8 months	88%	94%	95%	95%
Percent of appeals opened and closed within 12 months				
(Benchmark: 90 percent within 12 months for non-jury civil tria	ıl) <sup>1</sup> 95%	98%	99%	99%
Median time (days) between opening and closing of real property				
valuation appeals	128	117	110	100
Efficiency: Number of appeals pending at fiscal year end	486	612	612	612
Median time (days) between opening and closing of appeals	141	129	120	120
Clearance rate (number of cases disposed/total filed)				
(Benchmark: 90 percent) <sup>1</sup>	94%	90%	100%	100%

Benchmarks provided by National Center of State Courts Report, <u>Examining the Work of State Courts</u>, <u>2001</u> and by the Joint Report of the American Bar Association, the Conference of State Court Administrators and the Conference of Chief Justices, <u>Trial Court Performance Standards & Measurement System</u>, <u>2001</u>.

# C85E00.01 ADMINISTRATION AND APPEALS (Continued)





Goal 2. To provide fair and consistent decisions.

**Objective 2.1** For the year 2011 and beyond, the Tax Court will further ensure and attempt to measure its consistent application of the law, policy and procedure.

	2008	2009	2010	2011
Performance Measures	Actual	Actual	Estimated	Estimated
Quality: Number of fairness complaints	3	8	5	5
Citizen Survey Rating	Above Avg.	Above Avg.	Excellent	Excellent
Outcome: Number of Maryland Tax Court decisions appealed				
to the Circuit Court	22	31	30	30
Percent of affirmations by the Appellate Courts	90%	*	90%	90%

**Note:** \* Due to lag time at appellate level, complete data is not available for the fiscal year.

### MARYLAND TAX COURT

# C85E00.01 ADMINISTRATION AND APPEALS

### **Appropriation Statement:**

	2009 Actual	2010 Appropriation	2011 Allowance
Number of Authorized Positions	9.00	9.00	9.00
Number of Contractual Positions	.40	.40	.40
01 Salaries, Wages and Fringe Benefits	528,646	579,297	596,907
02 Technical and Special Fees	8,491	8,850	8,526
03 Communication 04 Travel 08 Contractual Services 09 Supplies and Materials 10 Equipment—Replacement	8,985 3,276 15,324 7,892 874	8,893 2,200 16,080 6,935	9,799 2,700 16,323 5,860
13 Fixed Charges	1,205 37,556	1,397	1,532
Total Operating Expenses  Total Expenditure	574,693	35,505 623,652	36,214 641,647
Original General Fund Appropriation  Transfer of General Fund Appropriation	634,863 -12,198	636,289 -12,637	
Total General Fund AppropriationLess: General Fund Reversion/Reduction	622,665 47,972	623,652	
Net General Fund Expenditure	574,693	623,652	641,647

### PROGRAM DESCRIPTION

The Public Service Commission of Maryland was established as an independent unit of the Executive Branch of State government. As such, the Commission must be responsive to the budgetary oversight responsibilities of the Governor and the General Assembly. The Commission is also charged with quasi-judicial responsibilities. These require the Commission to conduct fair hearings and to make decisions based upon the record. The goals, objectives and performance measures listed below are provided in response to those budgetary oversight responsibilities and will be incorporated into the Commission's performance measurement system. However, decisions in rulemaking and adjudicatory proceedings will continue to be based upon the record in each proceeding, pursuant to the requirements of the Public Utility Companies Article.

#### MISSION

The mission of the Public Service Commission is to promote adequate, safe, reliable, and economic delivery of services to Maryland consumers by companies subject to the Commission's statutory mandates. We accomplish this by ensuring just and reasonable rates, supervising, monitoring, and regulating all public service companies, educating the public about utility issues, and promoting competition where appropriate. We conduct proceedings in an open, fair, and nondiscriminatory manner balancing the interests of consumers, utilities, businesses, and other affected parties. In our decisions, we consider public safety, the economy of the State, the conservation of natural resources, and the preservation of environmental quality. We are committed to continuing to build an organization marked by teamwork, accountability, innovation, and diversity. We recruit, develop, and retain quality personnel by providing good working conditions, effective leadership, and the opportunity for personal and professional development.

#### VISION

Our vision is a State in which all public utility services are safe, reliable, and economical, as well as a State in which consumers are well informed about those services.

### KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. Ensure that gas and electric utility companies operate utility systems safely.

**Objective 1.1** Annually maintain a zero rate of reportable accidents from regulated utilities that are attributable to violations of Commission regulations.

	2008	2009	2010	2011
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Number of accidents reported	15	11	8	8
Output: Number of accident reports investigated	15	11	8	8
Outcome: Number of accidents attributed to violations of Commission				
regulations	0	1	0	0

Goal 2. Ensure that public service companies deliver reliable services.

**Objective 2.1** Annually have no reportable service interruptions due to insufficient jurisdictional plant maintenance or improper plant operations.

	2008	2009	2010	2011
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Number of reportable service interruptions	4	0	2	2
Outcome: Number of reportable service interruptions due to insufficient				
plant maintenance or improper plant operations	0	0	0	0

Goal 3. Conduct open and fair proceedings and render timely decisions in accordance with statutory mandates and applicable law.

Objective 3.1 Annually 100 percent of Commission orders will be upheld on judicial review.

	2008	2009	2010	2011
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Number of cases	328	373	350	350
Output: Number of decisions rendered	614	644	600	600
Number of final judicial decisions resulting in closure	4	6	6	6
Number of judicial reversals or remands	1	1	0	0
Quality: Percent of orders upheld on judicial review	75%	83%	100%	100%

**Objective 3.2** Annually complete 80 percent of ministerial matters (e.g., letter orders, uncontested filings) and staff comments on utility filings within 30 days.

	2008	2009	2010	2011
Performance Measures	Actual	Actual	Estimated	Estimated
<b>Input:</b> Number of items with 30 day deadline	567	826	600	600
Output: Number of items completed within 30 days	343	363	480	480
Outcome: Percent of ministerial material matters and staff comments o	n			
utility filings completed within 30 days	60.5%	43.9%	80.0%	80.0%

**Goal 4.** Ensure that all Maryland consumers have adequate consumer protection.

**Objective 4.1** Annually resolve 80 percent of consumer complaints within 60 days.

	2008 <sup>1</sup>	2009	2010	2011
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Number of complaints	8,196	10,300	7,000	6,000
Output: Number of complaints resolved within 60 days	6,572	7,245	5,600	4,800
Outcome: Percent of consumer complaints resolved within 60 days	80%	70%	80%	80%

**Goal 5.** Ensure that EmPower Maryland programs submitted by electric utilities are thoroughly reviewed, evaluated and approved consistent with Public Utility Companies Article, §7-211, Annotated Code of Maryland.<sup>2</sup>

Objective 5.1 Review electric company plans to achieve the electricity savings and demand reductions required by law.

	2008	2009	2010	2011
Performance Measures	Actual	Actual	Estimated	Estimated
<b>Input:</b> Number of plans <sup>3</sup>	N/A	5	N/A <sup>4</sup>	N/A
Output: Number of plans reviewed	N/A	5	N/A	N/A
Outcome: Plans reviewed and approved	N/A	5	N/A	N/A

<sup>&</sup>lt;sup>1</sup> The data displayed for this goal was changed to reflect all complaints, both normal and fast-track, filed and resolved.

<sup>&</sup>lt;sup>2</sup> This is a new goal established as a result of legislation enacted in calendar year 2008.

<sup>&</sup>lt;sup>3</sup> Electric utility plans are submitted on September 1 beginning in calendar year 2008 and every three years thereafter.

<sup>&</sup>lt;sup>4</sup> The second round of electric utility reports is not due until September 1, 2011.

# SUMMARY OF PUBLIC SERVICE COMMISSION

	2009	2010	2011
	Actual	Appropriation	Allowance
Total Number of Authorized Positions	142.00	142.00	142.00
Total Number of Contractual Positions	6.00	6.00	6.00
Salaries, Wages and Fringe Benefits Technical and Special Fees Operating Expenses	11,577,685	12,065,754	12,865,872
	309,688	255,945	372,083
	5,732,227	2,092,489	1,940,924
Special Fund Expenditure Federal Fund Expenditure	17,364,600	14,044,952	14,517,169
	255,000	369,236	661,710
Total Expenditure	17,619,600	14,414,188	15,178,879

### C90G00.01 GENERAL ADMINISTRATION AND HEARINGS

#### PROGRAM DESCRIPTION

The Public Service Commission regulates electric, natural gas, water and sewage, telecommunications companies, electric and natural gas suppliers, and passenger-for-hire services. In addition, the Commission establishes water vessel pilotage and docking services rates. The Commission hears matters about rate adjustments, applications to exercise franchises, approval of issuance of securities, promulgation of rules and regulations, and quality of utility and common carrier service. It also has the authority to issue a Certificate of Public Convenience and Necessity to construct new generating stations or transmission lines of a certain capacity. It establishes policies, sets priorities, and provides support for operating units to achieve success, and communicates on behalf of the Commission. Support services include legal, fiscal, budget, personnel, information technology, communications, consumer assistance, and a variety of special projects. The Commission is a Special Fund agency with revenues equivalent to its operating expenses raised through assessments of the public service companies the Commission regulates.

#### MISSION

The mission of the Administrative Division is to promote adequate, safe, reliable, and economic delivery of services to Maryland consumers by companies subject to the Commission's statutory mandates. We accomplish this by ensuring just and reasonable rates, by supervising, monitoring, and regulating all public service companies, by educating the public about utility issues and by promoting competition where appropriate. We also provide policy direction, coordinate and oversee the functions of various technical divisions, and furnish support services to the Commission. We conduct proceedings in an open, fair, and nondiscriminatory manner balancing the interests of consumers, utilities, businesses, and other affected parties. In our decisions, we consider public safety, the economy of the State, the conservation of natural resources and the preservation of environmental quality.

#### VISION

Our vision is a State in which all public utility services are just and reasonable, safe, reliable, and economical, as well as a State in which consumers are well informed about those services.

#### KEY GOALS, OBJECTIVES AND PERFORMANCE MEASURES

Goal 1. Ensure that rates for public utility services are just and reasonable.

**Objective 1.1** Assure adequate and fair rates to utilities and customers by having 100 percent of Commission rate orders upheld on judicial review.

	2008	2009	2010	2011
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Number of rate cases	8	4	3	3
Output: Number of appealed rate cases closed	0	0	0	0
Number of rate cases upheld on judicial review	0	0	0	0
Quality: Percent of cases upheld on judicial review	N/A	N/A	N/A	N/A

# C90G00.01 GENERAL ADMINISTRATION AND HEARINGS

Appropriation Statement:	2009 Actual	2010 Appropriation	2011 Allowance
Number of Authorized Positions	64.50	65.50	65.50
Number of Contractual Positions	3.00	1.00	6.00
01 Salaries, Wages and Fringe Benefits	5,749,208	5,925,679	6,394,232
02 Technical and Special Fees	186,715	59,280	372,083
03 Communication 04 Travel 07 Motor Vehicle Operation and Maintenance 08 Contractual Services 09 Supplies and Materials 10 Equipment—Replacement	172,398 34,132 95,470 3,838,778 71,628 74,343	138,460 59,950 95,952 218,876 80,544 30,675	118,667 9,914 75,570 224,663 82,344
11 Equipment—Additional	169,434 81,428 804,725	81,428 878,147	81,428 907,094
Total Operating Expenses	5,342,336	1,584,032	1,499,680
Total Expenditure	11,278,259	7,568,991	8,265,995
Special Fund ExpenditureFederal Fund Expenditure	11,278,259	7,511,512 57,479	7,829,034 436,961
Total Expenditure	11,278,259	7,568,991	8,265,995
Special Fund Income: C90303 Public Utility Regulation Fund	11,278,259	7,511,512	7,829,034
Federal Fund Income: 20.700 Pipeline Safety		57,479	57,479
Federal Fund Recovery Income:  81.122 Electricity Delivery and Energy Reliability, Research, Development and Analysis			379,482

### C90G00.02 TELECOMMUNICATIONS DIVISION

#### PROGRAM DESCRIPTION

The Telecommunications Division provides expert telecommunication advice, analysis, recommendations and witness testimony in matters before the Public Service Commission.

#### **MISSION**

The mission of the Telecommunications Division is to provide high quality and timely advice to the Commission; to assist in the regulation of telecommunications industries in Maryland for the purpose of providing an affordable, reliable and state-of-the-art telecommunications network infrastructure for the benefit and use of Maryland consumers.

#### VISION

Our vision is a state in which the consumers have access to an affordable, feature rich, state-of-the-art telecommunications network.

#### KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. Ensure that telecommunications companies provide reliable services.

**Objective 1.1** Annually the major carriers will meet their service objectives for resolving trouble spots, providing timeliness of repair, meeting appointments for installation, answering inquiries to business offices, and maintaining the operability of pay telephones 95 percent of the time.

	2008	2009	2010	2011
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Service quality measures submitted by major carriers	44	44	44	44
Outcome: Percent of time that major carriers report meeting service				
objectives for resolving trouble spots, providing timeliness of repair,				
meeting appointments for installation, answering inquiries to business	3			
offices, and maintaining operability of pay telephones	86%	91%	95%	95%

Goal 2. Ensure that the telecommunications industry in Maryland is open to competition.

Objective 2.1 Maintain a 10 percent competitor market share.

	2008	2009	2010	2011
Performance Measures	Actual	Actual	Estimated	Estimated
Outcome: Percent of market share attained by new competitors	15%	14%	15%	15%

Goal 3. Provide high quality and timely advice to the Commission on telecommunication issues.

**Objective 3.1** Annually reduce the time to process applications.

	2008	2009	2010	2011
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Number of new applications	9	7	10	10
Outcome: Average time to process telecommunications company				
applications (days)	117	70	50	50

# C90G00.02 TELECOMMUNICATIONS DIVISION

Appropriation Statement:
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	2009 Actual	2010 Appropriation	2011 Allowance
Number of Authorized Positions	6.00	6.00	6.00
01 Salaries, Wages and Fringe Benefits	474,418	502,020	542,924
04 Travel	1,656 1,295 2,366 100	5,425	
Total Operating Expenses	5,417	5,425	
Total Expenditure	479,835	507,445	542,924
Special Fund Expenditure	479,835	507,445	542,924
Special Fund Income: C90303 Public Utility Regulation Fund	479,835	507,445	542,924

### C90G00.03 ENGINEERING INVESTIGATIONS

#### PROGRAM DESCRIPTION

The Engineering Division is responsible for: inspecting the physical facilities and operating records of companies to determine the adequacy, efficiency, and safety of the services provided; providing expert recommendations on engineering issues before the Public Service Commission; investigating utility service problems; monitoring the heating value of gas and the voltages on electric systems; monitoring the performance of the State's one-call systems; evaluating the annual unaccounted-for gas and electric reports by gas and electric companies to assure compliance with Commission parameters; testing the accuracy of gas, electric and water meters; reviewing utility service tariffs; evaluating construction requests for power plants and high voltage transmission lines; and assuring compliance with Federal natural gas and hazardous liquid pipeline safety requirements.

#### **MISSION**

The mission of the Engineering Division is to ensure that companies under the Public Service Commission's jurisdiction provide consumers with safe, adequate, and reliable service.

#### VISION

Our vision is a State in which consumers are provided adequate, safe, and reliable service.

### KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. Ensure that gas and electric companies operate their systems safely.

**Objective 1.1** Annually maintain a zero rate of reportable accidents from regulated companies that are attributable to violations of Commission regulations.

	2008	2009	2010	2011
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Number of accidents reported	15	11	8	8
Output: Number of accident reports investigated	15	11	8	8
Outcome: Accidents attributed to violations of Commission regulations	0	1	0	0

Goal 2. Ensure that public service companies deliver reliable services.

**Objective 2.1** Annually have no reportable service interruptions due to insufficient jurisdictional plant maintenance or improper plant operations.

	2008	2009	2010	2011
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Number of reportable service interruptions	4	0	2	2
Output: Interruption reports evaluated	4	0	2	2
Outcome: Number of reportable service interruptions due to insufficient	•			
plant maintenance or improper plant operations	0	0	0	0

Goal 3. Ensure that utility systems are adequate to meet customer demand.

Objective 3.1 Annually have no reportable service interruptions due to insufficient jurisdictional plant capacity.

	2008	2009	2010	2011
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Number of reportable service interruptions	4	0	2	2
Output: Interruption reports analyzed	4	0	2	2
Outcome: Number of reportable service interruptions due to insufficient				
plant capacity	0	0	0	0

# C90G00.03 ENGINEERING INVESTIGATIONS

Appropriation	Statement:
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	2009 Actual	2010 Appropriation	2011 Allowance
Number of Authorized Positions	13.00	13.00	13.00
01 Salaries, Wages and Fringe Benefits	1,192,649	1,159,987	1,225,183
03 Communication	1,167 14,052 18,454	288 27,300 14,941 26,000	288 6,885 15,627
09 Supplies and Materials 10 Equipment—Replacement 13 Fixed Charges	258 33,789	950 1,000 820	950 510 820
Total Operating Expenses	67,720	71,299	25,080
Total Expenditure	1,260,369	1,231,286	1,250,263
Special Fund ExpenditureFederal Fund Expenditure	1,005,369 255,000	919,529 311,757	1,025,514 224,749
Total Expenditure	1,260,369	1,231,286	1,250,263
Special Fund Income: C90303 Public Utility Regulation Fund	1,005,369	919,529	1,025,514
Federal Fund Income: 20.700 Pipeline Safety	255,000	311,757	224,749

### C90G00.04 ACCOUNTING INVESTIGATIONS

#### PROGRAM DESCRIPTION

The Accounting Investigations Division is responsible for auditing the books and records and generally assessing the financial performance of public utilities providing service in the State of Maryland. The Division provides appropriate guidance on a variety of financial issues including the development of utility revenue requirements, financial performance/earnings levels, recovery of fuel costs, cost allocations/standards of conduct, and customer billing. The Division also maintains financial annual reports for most utilities under the jurisdiction of the Public Service Commission.

#### MISSION

The mission of the Accounting Investigations Division is to provide expert accounting and ratemaking guidance to the Commission on financial and operational issues that affect public service company stakeholders. This is accomplished by assessing, monitoring, and reporting on public service companies' financial conditions, cost allocations, affiliate transactions, revenue requirements, financial reports, and books of accounts.

#### VISION

Public service companies under the jurisdiction of the Commission will be financially healthy and provide utility services that are reasonably priced.

#### KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. Provide timely expert analysis, advice and guidance to the Commission on accounting-related matters.

**Objective 1.1** Annually 95 percent or more of accounting related bucksheets and other studies will be analyzed and processed on time.

	2008	2009	2010	2011
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Number of bucksheets and studies analyzed by Accounting				
Investigations Division	98	148	136	140
Quality: Percent of bucksheets and studies completed on time	97%	98%	95%	95%

Goal 2. Provide timely audit findings and testimony to the Commission on accounting related matters.

Objective 2.1 Annually 95 percent or more of audits and testimony will be analyzed and processed on time.

	2008	2009	2010	2011
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Number of cases assigned to Accounting Investigations Division	24	35	40	40
Quality: Percent of cases processed on time	100%	100%	100%	100%

Goal 3. Provide timely completion of fuel rate information to the Commission on accounting related matters.

**Objective 3.1** Annually 95 percent or more of fuel adjustment filings will be processed on time.

	2008	2009	2010	2011
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Number of fuel adjustment filings assigned to Accounting				
Investigations Division	99	99	99	99
Quality: Percent of fuel adjustment filings processed on time	100%	100%	100%	100%

# C90G00.04 ACCOUNTING INVESTIGATIONS

Special Fund Income:
C90303 Public Utility Regulation Fund......

Appropriation Statement:			
	2009 Actual	2010 Appropriation	2011 Allowance
Number of Authorized Positions	7.00	7.00	7.00
01 Salaries, Wages and Fringe Benefits	566,427	598,462	663,846
04 Travel	2,394 51	7,650	
13 Fixed Charges	317	219	219
Total Operating Expenses	2,762	7,869	219
Total Expenditure	569,189	606,331	664,065
Special Fund Expenditure	569,189	606,331	664,065

569,189

606,331

664,065

### C90G00.05 COMMON CARRIER INVESTIGATIONS

#### PROGRAM DESCRIPTION

The Common Carrier Investigations Program enforces the Commission's laws concerning the safety, insurance, and services required to be maintained by for-hire passenger carriers; taxicab companies in Baltimore City, Baltimore County, Cumberland, and Hagerstown; taxicab drivers in Baltimore City, Cumberland, and Hagerstown; and drivers of intrastate for-hire passenger vehicles with a passenger capacity of less than 16.

#### **MISSION**

The mission of the Common Carrier Investigations Program is to promote safe and reliable taxicab service in Baltimore City, Baltimore County, Cumberland, and Hagerstown and promote safe and reliable for-hire passenger carrier service throughout Maryland.

#### VISION

The vision of the Common Carrier Investigations Program is a taxicab and for-hire passenger carrier industry in Maryland that provides passengers with safe and authorized vehicles and drivers, with a full range of services and at affordable rates whenever customers require service.

### KEY GOALS, OBJECTIVES AND PERFORMANCE MEASURES

Goal 1. Ensure that taxicabs and passenger-for-hire carriers engage in safe practices.

**Objective 1.1** Annually, maintain a zero fatality rate from accidents attributable to vehicle safety violations by taxicabs and passenger-for-hire vehicles.

	2008	2009	2010	2011
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Number of taxicabs regulated	1,476	$1,481^{5}$	1,481	1,481
Number of passenger-for-hire vehicles regulated with a passenger				
capacity of less than 16	3,068	2,978	3,000	3,000
Number of passenger-for-hire vehicles regulated with a passenger				
capacity of 16 or more	2,390	2,473	2,400	2,400
Output: Safety inspections of taxicabs by Commission inspectors	1,736	1,676	1,481	1,481
Number of safety inspections of taxicabs by authorized Maryland				
inspection stations	1,616	1,664	1,481	1,481
Number of safety inspections of passenger-for-hire vehicles by				
Commission inspectors	7,035	6,549	7,800	7,800
Number of safety inspections of passenger-for-hire vehicles by				
authorized Maryland inspection stations	2,958	2,947	3,000	3,000
Quality: Ratio of total number of safety inspections to total number of	f			
reported vehicles in service at the end of the fiscal year	1.9:1	1.9:1	2:1	2:1
Outcome: Reported fatalities from accidents attributable to vehicle sa	fety			
violations by taxicabs and passenger-for hire vehicles	0	$0^6$	0	0

<sup>&</sup>lt;sup>5</sup> The number of regulated taxicabs increased by five to 1,481 in fiscal year 2009 when the Commission approved a request for three additional permits in Hagerstown, one additional permit in Cumberland and reactivated one permit in Cumberland that had previously been shelved.

<sup>&</sup>lt;sup>6</sup> A total of three fatalities were reported in fiscal year 2009; none were attributable to vehicle safety violations.

# **C90G00.05 COMMON CARRIER INVESTIGATIONS (Continued)**

Goal 2. Ensure that taxicabs and passenger-for-hire carriers provide reliable service.

**Objective 2.1** Annually, maintain an out-of-service rate no higher than 3 percent for taxicabs and passenger-for-hire vehicles that are inspected by Commission inspectors.

	2008	2009	2010	2011
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Number of taxicabs inspected by Commission inspectors				
placed out of service	101	66	45	45
Number of passenger-for-hire vehicles inspected by Commission				
inspectors placed out of service	70	87	100	100
Outcome: Percent of taxicabs inspected by Commission inspectors				
placed out of service	5.8%	3.9%	3.0%	3.0%
Percent of passenger-for-hire vehicles inspected by Commission				
inspectors placed out of service	1.0%	1.3%	1.3%	1.3%

Objective 2.2 Annually, ensure that all licensed for-hire drivers meet Commission standards for licensing.

	2008	2009	2010	2011
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Number of taxicab drivers licensed	1,702	1,595	1,700	1,700
Number of passenger-for-hire drivers licensed	5,992	6,005	6,000	6,000
Output: Number of taxicab driver's licenses suspended or revoked	97	59	85	85
Passenger-for-hire driver's licenses suspended or revoked	126	87	120	120
Quality: Percent of taxi driver's licenses suspended or revoked	5.7%	3.7%	5.0%	5.0%
Percent of passenger for-hire drivers licenses suspended or revoked	2.1%	1.4%	2.0%	2.0%

**Goal 3.** Ensure that all the Division's actions are completed by established deadlines.

**Objective 3.1** Annually, resolve or refer to the Hearing Examiner Division 95 percent of all complaints from customers, other competing companies, other government agencies, and Transportation Division staff within 60 days.

	2008	2009	2010	2011
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Number of taxicab complaints received	142	172	150	150
Number of passenger-for-hire complaints received	58	96	100	100
Quality: Percent of passenger-for-hire carrier complaints resolved or				
referred to the Hearing Examiner Division within 60 days	62%	85%	90%	90%
Percent of taxicab complaints resolved or referred to the Hearing				
Examiner Division within 60 days	81%	87%	90%	90%

# C90G00.05 COMMON CARRIER INVESTIGATIONS

Appropriation Statement:	2009 Actual	2010 Appropriation	2011 Allowance
Number of Authorized Positions	19.00	19.00	19.00
Number of Contractual Positions	3.00	5.00	
01 Salaries, Wages and Fringe Benefits	1,190,808	1,157,179	1,207,523
02 Technical and Special Fees	122,973	196,665	
03 Communication 04 Travel 07 Motor Vehicle Operation and Maintenance 08 Contractual Services 09 Supplies and Materials 10 Equipment—Replacement 13 Fixed Charges Total Operating Expenses	473 5,554 49,345 2,108 1,819 130 484	1,949 3,900 29,550 7,000 2,400 310 45,109	1,949 30,580 7,000 2,400 310 42,239
Total Expenditure	1,373,694	1,398,953	1,249,762
Special Fund Expenditure	1,373,694	1,398,953	1,249,762
Special Fund Income: C90301 For-Hire Driving Services Enforcement Fund C90303 Public Utility Regulation Fund	134,167 1,239,527 1,373,694	207,449 1,191,504 1,398,953	134,167 1,115,595 1,249,762

### C90G00.06 WASHINGTON METROPOLITAN AREA TRANSIT COMMISSION

#### **Program Description:**

Pursuant to Sections 10-201 through 10-206 of the Transportation Article, Maryland entered into a compact with Virginia and the District of Columbia to create the Washington Metropolitan Area Transit Commission to regulate and improve mass transportation within the Washington metropolitan area. The metropolitan district includes Montogomery and Prince Georges' counties in Maryland, the District of Columbia and the counties of Arlington and Fairfax in Virginia. The expenses of the Transit Commission are borne by the three signatories in proportion to their population within the metropolitan district.

Appropriation Statement:	2009 Actual	2010 Appropriation	2011 Allowance
12 Grants, Subsidies and Contributions	228,568	343,280	366,756
Total Operating Expenses	228,568	343,280	366,756
Total Expenditure	228,568	343,280	366,756
Special Fund Expenditure	228,568	343,280	366,756
Special Fund Income: C90303 Public Utility Regulation Fund	228,568	343,280	366,756

### C90G00.07 RATE RESEARCH AND ECONOMICS

#### PROGRAM DESCRIPTION

The Rate Research and Economics Division participates in electric and gas customer choice, rate and merger cases before the Public Service Commission. The Division conducts economic analyses of market structure and competition, energy choice implementation, ratemaking, statistical, economic, and financial studies. The Division makes evidentiary presentations regarding electric and gas customer choice and utility merger policy, rate design, class and jurisdictional cost of service allocations, cost of capital, and other issues in regulatory economics.

#### MISSION

The mission of the Rate Research and Economics Division is to provide quality and timely support to the Commission and its various divisions on issues related to electric and gas customer choice, utility restructuring, economics, ratemaking and utility finance. We accomplish this by conducting issues analysis, by facilitating settlement and work group processes, by educating consumers, by producing filed comments and evidentiary testimony, and by serving as an expert witness before the Commission.

### **VISION**

To provide quality support on customer choice, economic, rate making, utility restructuring, and utility finance issues to the Commission.

### KEY GOALS, OBJECTIVES AND PERFORMANCE MEASURES

Goal 1. Provide quality and timely economic research and restructuring support to the Commission.

**Objective 1.1** No less than 95 percent of bucksheets will be forwarded to the Commission without substantive revisions required by the Office of the Executive Director.

	2008	2009	2010	2011
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Bucksheet comments sent to the Commission	136	133	90	90
Quality: Percent of bucksheet comments requiring no revisions	50%	95%	95%	95%

Goal 2. Educate consumers and energy professionals about energy regulation and energy service restructuring in Maryland.

**Objective 2.1** Annually respond to 85 percent of consumer information requests or complaints directed or referred to the Division within three working days.

	2008	2009	2010	2011
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Information requests and complaints	300	330	300	300
Quality: Percent of information requests and complaints answered				
within three days	95%	95%	95%	95%

# C90G00.07 RATE RESEARCH AND ECONOMICS

### **Appropriation Statement:**

	2009 Actual	2010 Appropriation	2011 Allowance
Number of Authorized Positions	8.00	8.00	8.00
01 Salaries, Wages and Fringe Benefits	442,537	612,594	603,273
04 Travel	5,293 5,956	5,325 5,950	5,950
Total Operating Expenses	11,249	11,275	5,950
Total Expenditure	453,786	623,869	609,223
Special Fund Expenditure	453,786	623,869	609,223
Special Fund Income: C90303 Public Utility Regulation Fund	453,786	623,869	609,223

### C90G00.08 HEARING EXAMINER DIVISION

#### PROGRAM DESCRIPTION

The Hearing Examiner Division (HED) conducts formal administrative as well as Alternate Dispute Resolution (ADR) proceedings on all matters delegated by the Commission. The proceedings include rate cases and other proceedings regarding natural gas, electric, telephone, water and sewer companies; applications to construct electric generating stations and transmission lines; hearings for public comment on wind generator construction; and Commission investigations, permit applications, complaints, and requests for assessments of civil penalties regarding common carriers of passengers. Hearing Examiners issue Proposed Orders in delegated proceedings, which become final Orders of the Commission unless appealed to the Commission within the specified appeal period up to 30 days after filing or the Commission takes action on its own motion. Before October 2005 reports of the License Hearing Officer regarding taxicab matters were submitted to the Commission for acceptance, rejection or modification. Under revised statutory provisions the License Hearing Officer may now file a proposed order regarding taxicab matters which becomes the final order unless appealed to the Commission, or revised or rejected by the Commission.

#### MISSION

The Hearing Examiner Division's mission is to provide prompt, equitable and cost-effective quasi-judicial and quasi-legislative information-gathering and decision-making services on all matters delegated to it by the Public Service Commission. The Division accomplishes this through a broad array of procedures, including both hearings and Alternative Dispute Resolution processes, in order to maximize the services provided to the public and minimize the expenditures of time and money by all participants.

#### VISION

The Hearing Examiner Division's vision is to provide comprehensive judicial decisions supported by the facts and consistent with the Public Utility Companies Article, *Annotated Code of Maryland*.

#### KEY GOALS, OBJECTIVES AND PERFORMANCE MEASURES

**Goal 1.** Conduct open and fair proceedings and render decisions that are in accordance with law and supported by record including recommendation of rates that are just and reasonable.

**Objective 1.1** No more than 5 percent of Hearing Examiner decisions will be reversed or remanded annually upon review by the Commission.

	2008	2009	2010	2011
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Number of cases delegated to HED	317	342	300	300
Number of decisions rendered	276	284	300	300
Quality: Percent of decisions remanded by the Commission				
for further proceedings	0.3%	0.7%	1.5%	1.5%
Percent of decisions reversed by the Commission	1.4%	1.0%	1.5%	1.5%

**Goal 2.** Render timely decisions for utility cases.

**Objective 2.1** Annually 80 percent of contested case decisions (not including transportation matters) will be issued within sixty days of close of record.

	2008	2009	2010	2011
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Number of cases (non-transportation) delegated to HED	37	34	35	35
Number of decisions rendered	41	29	35	35
Quality: Percent of decisions (non-transportation) issued within 60				
days of close of record	76%	83%	86%	86%

# **C90G00.08 HEARING EXAMINER DIVISION (Continued)**

# Goal 3. Render expeditious decisions in transportation cases

**Objective 3.1** Annually 90 percent of transportation matter decisions will be issued within 30 days of close of the record.

	2008	2009	2010	2011
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Number of non-taxicab transportation decisions	183	185	180	180
Number of taxicab decisions	52	70	85	85
Quality: Percent of non-taxicab transportation decisions issued within				
30 days of the close of record	78%	85%	90%	90%
Percent of taxicab decisions filed within 30 days of the close of record	83%	91%	90%	90%

# C90G00.08 HEARING EXAMINER DIVISION

2009 Actual	2010 Appropriation	2011 Allowance
8.00	8.00	8.00
4,079	775,308	824,106
2,130	6,700 700	700
2,130	7,400	700
5,209	782,708	824,806
5,209	782,708	824,806
5 209	782 708	824.806
	Actual	Appropriation  8.00  8.00  4,079  775,308  2,130  6,700  700  2,130  7,400  6,209  782,708  6,209  782,708

### C90G00.09 STAFF ATTORNEY

#### PROGRAM DESCRIPTION

The Staff Attorney program provides legal representation for staff witnesses in all proceedings before the Public Service Commission; coordinates the presentation and preparation of testimony; advises staff on legal issues; prepares briefs, memoranda of law, and pleadings. Staff Attorneys are the final reviewer and adviser on legal issues for every staff analysis regarding petitions reviewed by the Commission during its weekly Administrative Meeting. Also, they manage preparation and promulgation of regulations after seeking advice from interested parties.

### **MISSION**

The mission of the Staff Attorney program is to provide quality and timely legal representation to the technical staff of the Commission. The Division accomplishes this by directing and coordinating preparation of the staff position in all matters pending before the Commission.

#### VISION

The Staff Attorney program's vision is that its legal services be complete, comprehensive and supported by current law.

### KEY GOALS, OBJECTIVES AND PERFORMANCE MEASURES

**Goal 1.** Provide quality legal representation to the Commission's technical staff.

**Objective 1.1** Annually 100 percent of the Division's bucksheet submissions are adopted by the Executive Director without any need of substantive correction.

	2008	2009	2010	2011
Performance Measures	Actual	Estimated	Estimated	Estimated
Input: Number of completed reviews	1,050	1,069	1,110	1,165
Output: Number of items adopted by Executive Director without				
substantive correction	1,048	1,069	1,110	1,165
Quality: Percent of items adopted by Executive Director without				
substantive correction	99.8%	100%	100%	100%

### C90G00.09 STAFF ATTORNEY

Appropriation Statement:			
	2009 Actual	2010 Appropriation	2011 Allowance
Number of Authorized Positions	9.50	8.50	8.50
01 Salaries, Wages and Fringe Benefits	725,461	822,195	830,350
04 Travel	2,812 199	3,300 150	150
Total Operating Expenses	3,011	3,450	150
Total Expenditure	728,472	825,645	830,500
Special Fund Expenditure	728,472	825,645	830,500
Special Fund Income: C90303 Public Utility Regulation Fund	728,472	825,645	830.500

### C90G00.10 INTEGRATED RESOURCE PLANNING DIVISION

#### PROGRAM DESCRIPTION

The Integrated Resource Planning Division (IRPD) provides analysis of the energy resources available to the state of Maryland to satisfy both its short and long term electricity and natural gas energy requirements. The Division reviews applications for the construction of new power plants and for small and emergency generator facilities (CPCN exemptions). IRPD manages and/or monitors the state's renewable portfolio standards program, the licensing of electric and natural gas suppliers and brokers, various purchased power contracts (such as those resulting from the Standard Offer Service electricity procurements), emissions disclosure related activities, and affiliate relations and corporate restructuring. The Division also works with electric companies to develop cost effective energy efficiency, conservation programs, demand reduction and related programs. The Division provides testimony in formal proceedings before the Commission and assists the Staff Attorney Division in performing discovery, conducting cross-examination of witnesses, and preparing legal briefs. A recent responsibility for this Division has been to track electricity issues in national and regional forums such as the Federal Energy Regulatory Commission (FERC) and PJM Interconnection (the regional electric grid operator), and to provide summary reports to the Commission.

#### MISSION

The mission of Integrated Resource Planning Division is to provide comprehensive and timely recommendations to the Commission and its various divisions regarding the electric industry, energy markets, electric service reliability, and the State's EmPower Maryland targeted goal of 15% in reduced energy consumption and peak demand per capita by 2015. The Mission is accomplished by reviewing electric and natural gas license applications and utility filings, by monitoring electric, gas and renewable resource suppliers, participating in PJM and FERC stakeholder activities, by developing an annual Ten-Year Plan and a biennial Electric Supply Adequacy Report, and by monitoring utility energy efficiency, conservation, demand reduction and related programs.

#### VISION

Our vision is a state in which the consumers have access to affordable, safe, and reliable forms of energy

### KEY GOALS, OBJECTIVES AND PERFORMANCE MEASURES

Goal 1. Provide the Commission with comprehensive and timely statutory reports: the annual *Ten-Year Plan of Electric Companies in Maryland* that is forwarded to Maryland Department of Natural Resources (DNR), the biennial *Electric Supply Adequacy Report* that is forwarded to the General Assembly, and the annual *EmPower Maryland Energy Efficiency Act Standard Report (EmPowerReport)*, in coordination with the Maryland Energy Administration, that is forwarded to the General Assembly. Objective 1.1 Annually, there will be no more than two revisions required in the draft versions of these reports.

	2008	2009	2010	2011
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Ten-Year Plan submitted by Dec. 31 to DNR EmPower	Yes	No	Yes	Yes
Maryland Energy Efficiency Standard Report draft submitted by				
April 1 to the Commission <sup>8</sup>	N/A	Yes	Yes	Yes
Quality: Number of revisions needed in the draft version of the				
Ten-Year Plan	2	0	1	1
Number of revisions needed in the draft version of the EmPower Report	N/A	1	1	1

<sup>&</sup>lt;sup>7</sup> This is a new report established as a result of legislation enacted in calendar year 2008.

<sup>&</sup>lt;sup>8</sup> The first EmPower Maryland Energy Efficiency Standard Report was not due until March 1, 2009.

# C90G00.10 INTEGRATED RESOURCE PLANNING DIVISION

Special Fund Income:
C90303 Public Utility Regulation Fund.....

Appropriation Statement:	2009 Actual	2010 Appropriation	2011 Allowance
Number of Authorized Positions	7.00	7.00	7.00
01 Salaries, Wages and Fringe Benefits	422,098	512,330	574,435
04 Travel	9,121	13,200 150	150
Total Operating Expenses	9,121	13,350	150
Total Expenditure	431,219	525,680	574,585
Special Fund Expenditure	431,219	525,680	574,585

431,219

525,680

574,585

### OFFICE OF THE PEOPLE'S COUNSEL

### C91H00.01 GENERAL ADMINISTRATION

#### PROGRAM DESCRIPTION

The Office of the People's Counsel (OPC) is an independent State agency that represents Maryland's residential consumers of electricity, natural gas, telephone and private water services. The OPC litigates on behalf of consumers and their interests in regulatory and court proceedings, helps resolve problems with utility services and locates financial assistance for ratepayers who have difficulty paying their bills. OPC advocates on both State and Federal levels for legislation that provides protection for residential ratepayers. In addition to monitoring the changes in competitive energy markets in the areas of gas, electricity and telephone services, the OPC also serves as a resource to the community by providing education, referrals and training.

#### MISSION

The OPC strives to provide effective and zealous representation for Maryland's residential utility ratepayers. In addition, it is our mission to identify systemic issues that impact ratepayers and pursue solutions that will preserve the safety and reliability of consumer utility service, while advocating for the lowest possible costs to utility consumers. Finally, OPC is committed to educating residential consumers on issues pertinent to their utility service and changes in the energy markets.

### **VISION**

A State in which all residential utility customers have equal access to advocacy, education and resources concerning their utility service, regardless of income.

### KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

**Goal 1.** To advocate for safe, reliable and fairly priced utility service for residential consumers of energy, telecommunications and other regulated utility services.

Objective 1.1 To advocate yearly through litigation on behalf of residential ratepayers before the Federal Communications Commission (FCC), Federal Energy Regulatory Commission (FERC), the Maryland Public Service Commission (PSC) and Maryland State circuit and appellate courts.

	2008	2009	2010 <sup>1</sup>	2011
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Cases before FCC in which OPC has participated	0	0	0	0
Cases before FERC in which OPC has participated	25	26	25	25
Telecommunications cases before PSC in which OPC has participated	10	14	5	5
Energy, water and other cases before PSC in which OPC has participated	84	95	95	95
Cases in Federal and State circuit or appellate courts in which OPC has				
participated	8	6	6	6
Outcome: Favorable <sup>2</sup> decisions by FCC	0	0	0	0
Favorable decisions by FERC	6	18	18	18
Favorable decisions by PSC	54	94	90	90
Favorable decisions by Federal or State circuit or appellate courts	1	3	2	2

It is difficult to estimate the number of cases overall or the number with favorable decisions in which the OPC will participate, given potential market changes that may affect the types of cases that will be brought. Additionally, continual shifts in the makeup of each regulatory body influence the overall success rate.

The cases OPC litigates are typically complex on both procedural and substantive issues. For purposes of this MFR, a "case" includes a docketed proceeding by which the PSC will hold either an evidentiary or quasi-judicial proceeding. Because the PSC increasingly is handling issues without assigning them an actual "case number," OPC also includes in the category of cases those items that are "official filings" by utilities or others which are considered by the PSC at its Administrative Meeting. Additionally, most cases contain multiple issues. Thus, the OPC classifies those cases as "favorable" where the disposition of the case at its resolution provides a benefit or protection for OPC's clients. In addition, not all of the matters in which OPC is actively participating have been decided by the various administrative agencies or courts as of the submission of this MFR as much of OPC's litigation spans multi-year periods. Finally, for purposes of this submission, this listing reflects only those matters in which OPC made a filing or an appearance. A filing includes, but is not limited to, briefs, motions, affidavits, written testimony or letters to the PSC.

### OFFICE OF THE PEOPLE'S COUNSEL

### C91H00.01 GENERAL ADMINISTRATION (Continued)

**Objective 1.2** To advocate yearly for safe, reliable and fairly priced utility service for residential consumers of energy, telecommunications and other regulated utility services.<sup>3</sup>

	2008	2009	2010	2011
Performance Measures <sup>4</sup>	Actual	Actual	Estimated	Estimated
Output: Regulatory matters before the FCC in which OPC has participated	0	0	0	0
Regulatory matters before FERC in which OPC has participated	1 <sup>5</sup>	4	4	4
Regulatory matters before the PSC in which OPC has participated	14	15	15	15
Outcome: Favorable resolution in FCC matters	0	0	0	0
Favorable resolutions in FERC matters	0	1	1	1
Favorable resolutions in PSC matters	11	9	9	9

**Objective 1.3** By fiscal year 2010, increase to 700 the number of successful resolutions of consumer inquiries to the OPC's Consumer Assistance Unit.

	2008	2009	2010	2011
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Calls for assistance or information to OPC <sup>6</sup>	1,241	1,283	1,350	1,350
Calls that concerned complaints and terminations handled by OPC	1,186	566	<b>7</b> 00	700
Outcome: Complaints and terminations resolved successfully <sup>7</sup>	279	478	630	630
Referrals to alternative resources <sup>8</sup> after OPC review	907	45	50	50
Number of calls referred to PSC or other regulatory agencies for compl	aint <sup>9</sup> *	717	600	600

Goal 2. To educate residential ratepayers about issues impacting their utility service.

Objective 2.1 To increase by 5 percent annually community outreach with residential ratepayers to provide consumer education on current utility events and energy assistance benefits. Increase community outreach through mailings and internet web site contacts, consistent with budgetary efficiency.

	2008	2009	2010	2011
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Community appearances for outreach and education	46	67	70	73
Outreach through publications	964	2,145	2,252	2,365
Outreach through website visitors	158,774	104,959	175,049	175,049

Note: \* Data not available.

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<sup>&</sup>lt;sup>3</sup> These regulatory matters include hearings and workgroups geared toward developing a regulatory solution to utility issues in dispute through the enactment or amendment of regulations or through collaborative workgroups and meetings, which may result in an administrative order or a change in policy.

<sup>&</sup>lt;sup>4</sup> Footnote number 1 applies to performance measures for Objective 1.2.

<sup>&</sup>lt;sup>5</sup> FERC instituted fewer rulemaking proceedings impacting residential customers during the fiscal year.

<sup>&</sup>lt;sup>6</sup> OPC receives consumer calls requesting speakers and referrals, and for other utility-related inquiries.

<sup>&</sup>lt;sup>7</sup> Success can mean one or a combination of these factors: complaint resolved, termination avoided, consumer returned to service, credit given, resources obtained, service problem fixed. The list is not exclusive as consumers' problems can be quite varied. Personnel challenges affected the number of complaints and terminations resolved successfully in fiscal year 2008. However, the data for 2009 reflects a success rate of 84 percent for complaints handled by OPC.

<sup>&</sup>lt;sup>8</sup> Our staff reviews the situation and directs the individual to specific agencies with funds to assist low income ratepayers who are having difficulty paying utility bills. This category does not include referrals to the PSC or other regulatory agencies.

<sup>&</sup>lt;sup>9</sup> Due to the impact of PSC Case No. 9175 and 9114, these cases were referred to the PSC so that accurate counts for high bills and service quality cases could be collected by the PSC and to preserve customers' rights to maintain service while negotiating alternative payment plans.

# OFFICE OF THE PEOPLE'S COUNSEL

# C91H00.01 GENERAL ADMINISTRATION

Appropriation	<b>Statement:</b>
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· · · · · · · · · · · · · · · · · · ·	2009 Actual	2010 Appropriation	2011 Allowance
Number of Authorized Positions	19.00	19.00	19.00
01 Salaries, Wages and Fringe Benefits	1,825,282	1,874,804	1,969,650
02 Technical and Special Fees	729,943	988,933	978,312
03 Communication	29,367 16,811 10,780	30,756 12,500 11,800	27,861 11,500
08 Contractual Services	23,085 40,632 117,599	26,300 50,000 5,000 130,385	29,808 48,000 5,000 129,310
Total Operating Expenses	238,274	266,741	251,479
Total Expenditure	2,793,499	3,130,478	3,199,441
Special Fund Expenditure	2,793,499	3,130,478	3,199,441
Special Fund Income: C91301 Public Utility Regulation Fund	2,793,499	3,130,478	3,199,441

# SUBSEQUENT INJURY FUND

### C94I00.01 GENERAL ADMINISTRATION

#### PROGRAM DESCRIPTION

The Subsequent Injury Fund reviews and investigates workers' compensation claims that involve pre-existing health conditions that substantially increase the disability of injured workers. The liability of employers' insurers is limited to compensation for the damages caused by the current injury, and the Subsequent Injury Fund incurs all additional liability from the combined effects of all injuries and/or conditions. The Fund derives its income from assessments of insurance companies on awards of compensation for permanent disability.

#### MISSION

To provide workers' compensation benefits to disabled workers who have combined effects from a pre-existing disability and an accidental work-related injury.

### VISION

A state which has removed the disincentive to hire disabled workers due to employers' concerns of potentially larger workers' compensation claims.

#### KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

- **Goal 1.** To efficiently defend the Fund's resources against inappropriate use, and to provide monetary benefits to qualified disabled workers injured on the job in accordance with awards passed by the Workers' Compensation Commission.
  - Objective 1.1 All new cases will be promptly reviewed and prepared for legal defense.
  - **Objective 1.2** All ordered claimant payments will begin on time, and periodic payments will follow a standard bi-weekly schedule.
- Goal 2. To maintain the adequacy and integrity of the Fund balance.
  - Objective 2.1 To ensure that adequate funds are available from which to pay claims, the ratio of total Fund expenditures to total collections will remain less than 1:1.

Performance Measures Output: Number of benefit payments made Number of cases resolved	<b>2008 Actual</b> 24,951 1,037	<b>2009 Actual</b> 25,076 1,069	2010 Estimated 25,500 1,100	<b>2011 Estimated</b> 25,700 1,125
Dollar amount of assessments collected	\$23,323,921	\$21,769,735	\$23,000,000	\$23,000,000
Interest on fund balance	<u>2,826,474</u>	<u>2,180,089</u>	<u>2,200,000</u>	<u>2,200,000</u>
Total collections	\$26,150,395	\$23,949,824	\$25,200,000	\$25,200,000
Benefits paid Agency operating expenditures Total expenditures  Quality: Ratio of total Fund expenditures to total collections for the year	\$20,798,986	\$21,103,796	\$21,600,000	\$22,100,000
	1,829,157	1,909,117	1,973,928	<u>2,028,985</u>
	\$22,628,143	\$23,012,913	\$23,573,928	\$24,128,985
	0.865:1	0.961:1	0.935:1	0.957:1

# SUBSEQUENT INJURY FUND

# **C94I00.01 GENERAL ADMINISTRATION**

Appropriation Statement:	2009 Actual	2010 Appropriation	2011 Allowance
Number of Authorized Positions	17.60	17.60	18.00
01 Salaries, Wages and Fringe Benefits	1,475,813	1,511,890	1,601,749
02 Technical and Special Fees	213,857	252,355	229,158
03 Communication 04 Travel 08 Contractual Services 09 Supplies and Materials 10 Equipment—Replacement 12 Grants, Subsidies and Contributions 13 Fixed Charges Total Operating Expenses	23,013 21,999 43,359 22,934 9,067 33,930 65,145 219,447	27,861 22,000 36,023 19,300 33,930 70,569 209,683	26,216 21,009 28,914 17,500 33,930 70,509 198,078
Total Expenditure	1,909,117	1,973,928	1,968,985
Reimbursable Fund Expenditure  Total Expenditure	1,909,117	60,000	2,028,985
Special Fund Income: C94301 Subsequent Injury Fund	1,849,117	1,913,928	1,968,985
Reimbursable Fund Income: C96J00 Uninsured Employers' Fund	60,000	60,000	60,000

## UNINSURED EMPLOYERS' FUND

### C96J00.01 GENERAL ADMINISTRATION

#### PROGRAM DESCRIPTION

The Uninsured Employers' Fund reviews and investigates claims filed by employees or, in the case of death, by their dependents. If the employer does not pay what is due the claimant, the Fund will directly pay the compensation benefits and medical expenses, and attempt to recover all benefits paid plus certain assessments from the uninsured employer. The cost of administering the Uninsured Employers' Fund and providing benefits to the claimants is derived from assessments placed upon awards of compensation per Labor & Employment Article, Sections 9-1005 through 9-1007.

#### MISSION

To promptly pay awards ordered by the Workers' Compensation Commission in favor of injured workers against non-insured employers who default on payments, and to maintain an adequate fund balance from which to pay claims through the collection of applicable fines, assessments, and benefit recoveries.

#### **VISION**

A state that ensures that all injured workers awarded benefits by the Workers' Compensation Commission are promptly and correctly paid.

#### KEY GOALS AND OBJECTIVES

- Goal 1. To efficiently investigate and defend all designated non-insured cases.

  Objective 1.1 All new cases will be promptly reviewed, investigated, and prepared for legal defense.
- Goal 2. To monitor awards and follow established procedures to ensure prompt payment to claimants and health care providers.

  Objective 2.1 By the use of active case monitoring, the agency will promptly initiate the appropriate benefit payments for each case following the determination of the Fund's legal obligation.
- Goal 3. To track and collect fines, assessments, and awards benefits paid by the Fund, and to maintain the adequacy and integrity of the Fund balance.
  - **Objective 3.1** The agency seeks to maximize its collections from non-insured employers utilizing all legal processes including, as a last resort, Central Collections.
  - Objective 3.2 To ensure that adequate funds are available from which to pay claims, the ratio of total Fund expenditures to total collections will remain less than 1:1. (Maryland law permits increasing the 1 percent permanency award assessment rate if required. Funds from this source are reliable as the payers are primarily insurance companies.)

# **UNINSURED EMPLOYERS' FUND**

## C96J00.01 GENERAL ADMINISTRATION (Continued)

## PERFORMANCE MEASURES

	2008	2009	2010	2011
Performance Measures	Actual	Actual	Estimated	Estimated
Input: New cases	732	553	700	800
Output: Investigations	1,029	840	900	1,000
Number of cases resolved*	883	415	500	300
Number of benefit payments made	3,274	3,392	3,525	3,650
Value of compensation and medical payments made**	\$6,123,976	\$5,293,871	\$5,600,000	\$5,600,000
Agency operating expenditures	1,038,695	1,092,342	1,080,098	1,117,452
Total expenditures	\$7,162,671	\$6,386,213	\$6,680,098	\$6,717,452
Assessments on permanency awards (1%; 2% effective 7/1/09)	\$5,846,922	\$3,115,138	\$6,000,000	\$6,000,000
Non-certification penalty	2,892	980	3,000	3,000
Fines and penalty assessments for being uninsured	186,830	139,910	200,000	200,000
Interest on fund balance	621,241	422,789	600,000	620,000
Recovery of benefits	273,836	278,290	329,000	384,000
Central Collections Unit collections	114,281	<u>95,784</u>	<u>150,000</u>	175,000
Total collections	\$7,046,002	\$4,052,891	\$7,282,000	\$7,382,000
Quality: Ratio of total Fund expenditures to collections for the ye	ar 1.017:1	1.576:1	0.917:1	0.910:1

**Note:** \* Case count does not include Bethlehem Steel cases. Fiscal year 2009 Bethlehem Steel had approximately 70 open cases with a reserve of approximately \$9.1 million dollars.

<sup>\*\*</sup> Includes compensation to Bethlehem Steel claimants following exhaustion of payments under their self-insurance bond. After reviewing the IWIF reserves on remaining Bethlehem Steel claims and the UEF fund balance, the UEF board determined that the Fund balance was not adequate to meet anticipated losses. Thus the assessment rate on awards was increased to 2 percent from 1 percent in July 2009.

## C96J00.01 GENERAL ADMINISTRATION

## **Appropriation Statement:**

Appropriation Statement.	2009 Actual	2010 Appropriation	2011 Allowance
Number of Authorized Positions	11.00	11.00	11.00
01 Salaries, Wages and Fringe Benefits	894,744	880,592	942,373
02 Technical and Special Fees	1,568	6,000	2,000
03 Communication 04 Travel 07 Motor Vehicle Operation and Maintenance 08 Contractual Services 09 Supplies and Materials 10 Equipment—Replacement 11 Equipment—Additional	14,236 14,150 18,573 22,232 10,888 2,150	15,000 9,000 4,000 12,950 11,250 25,000	14,500 14,000 6,000 10,378 8,100
12 Grants, Subsidies and Contributions	77,218 36,583	77,218 39,088	77,218 42,883
Total Operating Expenses  Total Expenditure	1,092,342	193,506	173,079
Special Fund Expenditure	1,092,342	1,080,098	1,117,452
Special Fund Income: C96301 Uninsured Employers' Fund	1,092,342	1,080,098	1,117,452

## WORKERS' COMPENSATION COMMISSION

#### C98F00.01 GENERAL ADMINISTRATION

## PROGRAM DESCRIPTION

The Workers' Compensation Commission receives, processes, and adjudicates claims for injured employees, and refers those claimants who need rehabilitation to the appropriate vocational rehabilitation service providers. Pursuant to a shared agreement, the Commission provides data processing support to the Subsequent Injury Fund and the Uninsured Employers' Fund. All expenditures of the Workers' Compensation Commission and the Department of Labor, Licensing, and Regulation's Occupational Health and Safety Program are recovered from insurance companies and self-insurers through an annual maintenance assessment.

#### MISSION

The Maryland Workers' Compensation Commission seeks to secure the equitable and timely administration of the provisions of the Maryland Workers' Compensation Law on behalf of its customers, the injured workers and their employers, by providing an efficient and effective forum for the resolution of individual claims.

#### **VISION**

The Maryland Workers' Compensation Commission envisions a state wherein injured workers and employers are empowered to create an equitable partnership to facilitate prompt and fair resolution of workers' compensation matters.

#### KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. Improve the effectiveness and timely delivery of services provided to customers of the Workers' Compensation Commission.

Objective 1.1 Maintain setting 90 percent or more of all non-permanency hearings within 60 days of the date when issues are filed.

	2008	2009	2010	2011
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Number of non-permanency hearings set	16,520	16,227	16,400	16,400
Quality: Percent of non-permanency hearings set within 60 days	99%	98%	98%	98%

**Objective 1.2** Maintain a conformance rate of at least 95 percent for the issuance of Commission Orders within 30 days after the conclusion of a hearing.

	2008	2009	2010	2011
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Number of Commission Orders issued	17,074	17,081	17,100	17,100
Quality: Percent of Orders issued within 30 days of hearing	97%	97%	97%	97%

**Objective 1.3** In fiscal year 2010 ensure that 95 percent of calls through the Commission's automated call delivery system will be answered within one minute.

	2008	2009	2010	2011
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Number of incoming telephone calls	34,267	30,729	31,000	31,000
Outcome: Percent of calls answered within one minute	*	87%	95%	95%
	2008	2009	2010	2011
Other Performance Measures	Actual	Actual	Estimated	Estimated
Input: Employee claims filed	24,054	22,622	22,400	22,400
Employer's first report of injury filed	111,984	110,625	110,000	110,000
Number of cases referred for support services	4,304	4,125	4,030	4,030
For vocational rehabilitation services	1,211	1,249	1,200	1,200
For medical case management	3,093	2,876	2,830	2,830
Output: Hearings set during period	45,717	44,623	45,000	45,000
Outcome: Compromise agreements processed	7,683	7,505	7,395	7,395
Cases appealed to courts	1,998	1,887	1,800	1,800
Injured workers returning to employment following rehabilitation	2,057	1,855	1,815	1,815

Note: \* New measurement for which data not available.

# C98F00.01 GENERAL ADMINISTRATION

# TOTAL PAYROLLS AND ASSESSMENT RATES

	10	TAL TATROLLS A	ID ADDEDDINENT KA	1110	
Fiscal Year	Total Payroll	Estimated Total Expenses	Estimated Cost of Safety Inspection	Assessment Per One Thousand Dollars Of Payroll	
2005 2006 2007 2008 2009	\$104,663,366,728 \$94,559,745,432 \$100,620,077,256 \$102,210,947,969 \$112,282,039,829	\$21,526,536 \$19,326,093 \$22,015,313 \$21,374,809 \$20,879,634	\$8,440,357 \$8,211,889 \$8,801,072 \$9,261,289 \$10,095,153	0.206 0.204 0.219 0.209 0.186	
Appropriat	tion Statement:		2009 Actual	2010 Appropriation	2011 Allowance
Number of	of Authorized Positions		124.00	124.00	124.00
Number of	of Contractual Positions		8.02	11.25	11.25
01 Salaries,	Wages and Fringe Benefits		9,273,348	9,492,344	10,031,338
02 Technical	and Special Fees		626,336	658,027	640,550
04 Travel 06 Fuel and 07 Motor Ve 08 Contractu 09 Supplies 10 Equipmer 11 Equipmer 12 Grants, S 13 Fixed Ch 14 Land and Total	pecial Fund Expenditure	ice	464,491 153,201 66,198 92,235 780,898 130,564 80,014 15,402 52,387 1,571,299 5,935 3,412,624 13,312,308 13,282,154 30,154	503,528 121,204 85,200 89,921 902,723 139,012 52,387 1,625,179 3,519,154 13,669,525 13,639,371 30,154	480,699 102,622 85,200 91,222 735,998 127,885 52,387 1,640,030 3,316,043 13,987,931
К	teimbursable Fund Expenditure		13,312,308	13,669,525	13,987,931
C98331 C98332 C98333 C98334	·	ocopies	162,050 32,421 44,156 12,723,153 320,374 13,282,154	180,000 40,000 30,000 12,939,371 450,000 13,639,371	180,000 40,000 35,000 13,352,777 350,000 13,957,777
C94I00	Subsequent Injury Fund Uninsured Employers' Fund		21,930 8,224	21,930 8,224	21,930 8,224

30,154

30,154

30,154

	FY 2009	FY 2009	FY 2010	FY 2010	FY 2011	FY 2011	
Classification Title	Positions	Expenditure	Positions	Appropriation	Positions	Allowance	Symbol
c00a00 Judiciary							
c00a0001 Court of Appeals							
chf judge court of appeals	1.00	181,352	1.00	181,352	1.00	181,352	
judge court of appeals	6.00	947,018		974,112	6.00	974,112	
judiciary employee exempt	55.00	3,189,642	53.00	3,152,307	53.00	3,152,307	
state reporter judiciary	1.00	0	1.00	95,460	1.00	95,460	
judiciary employee non-exempt	19.00	750,479	17.00	783,474	17.00	783,474	
TOTAL c00a0001*	82.00	5,068,491	78.00	5,186,705	78.00	5,186,705	
c00a0002 Court of Special Appeals							
chf judge ct of spec appeals	1.00	152,552	1.00	152,552	1.00	152,552	
judge court of special appeals	12.00	1,686,442		1,794,624	12.00	1,794,624	
judiciary employee exempt	53.50	2,963,213		3,092,882		3,092,882	
judiciary employee non-exempt	13.00	468,484	13.00	581,379	13.00	581,379	
TOTAL c00a0002*	79.50	5,270,691	79.50	5,621,437	79.50	5,621,437	
c00a0003 Circuit Court Judges							
judge circuit ct	153.00	20,945,704	157.00	22,035,264	157.00	22,035,264	
judiciary employee exempt	221.00	10,352,539	225.00	13,666,493	225.00	13,666,493	
TOTAL c00a0003*	374.00	31,298,243	382.00	35,701,757	382.00	35,701,757	
c00a0004 District Court							
chf judge dist court of md	1.00	149,552	1.00	149,552	1.00	149,552	
judge district court	111.00	13,722,668	111.00	14,124,972		14,124,972	
mfca project dev officer	.00	121	.00	0		0	
judiciary employee exempt	303.00	18,684,516	306.00	17,931,766	306.00	17,931,766	
judiciary employee non-exempt	977.00	35,618,387	973.50	37,757,822	973.50	37,757,822	
TOTAL c00a0004*	1,392.00	68,175,244	1,391.50	69,964,112	1,391.50	69,964,112	
c00a0006 Administrative Office of	the Courts						
judiciary employee exempt	58.00	3,644,132	61.00	4,383,564	61.00	4,383,564	
judiciary employee non-exempt	59.25	2,376,915	60.75	2,674,556	60.75	2,674,556	
TOTAL c00a0006*	117.25	6,021,047	121.75	7,058,120	121.75	7,058,120	
c00a0007 Court Related Agencies							
judiciary employee exempt	12.75	983,364	12.75	1,029,766	12.75	1,029,766	
judiciary employee non-exempt	9.00	357,846	8.00	355,515	8.00	355,515	
TOTAL c00a0007*	21.75	1,341,210	20.75	1,385,281	20.75	1,385,281	

## Judiciary

Classification Title	FY 2009 Positions	FY 2009 Expenditure	FY 2010 Positions	FY 2010 Appropriation	FY 2011 Positions	FY 2011 Allowance	Symbol
c00a0008 State Law Library							
judiciary employee exempt	8.00	507,365	8.00	548,179	8.00	548,179	
judiciary employee non-exempt	5.00	234,077	5.00	239,351	5.00	239,351	
TOTAL c00a0008*	13.00	741,442	13.00	787,530	13.00	787,530	
c00a0009 Judicial Information Sys	stems						
judiciary employee exempt	77.50	5,263,125	78.50	6,068,848	78.50	6,068,848	
judiciary employee non-exempt	48.25	2,179,452	48.25	2,290,203	48.25	2,290,203	
TOTAL c00a0009*	125.75	7,442,577	126.75	8,359,051	126.75	8,359,051	
c00a0010 Clerks of the Circuit Co	ourt						
judiciary clerk of court iv	5.00	492,308	5.00	492,500	5.00	492,500	
judiciary clerk of court iii	5.00	556,646	6.00	580,500	6.00	580,500	
judiciary clerk of court ii	7.00	599,525	6.00	573,600	6.00	573,600	
judiciary clerk of court i	7.00	648,055	7.00	648,200	7.00	648,200	
judiciary employee exempt	78.50	4,717,320	77.50	4,884,570	77.50	4,884,570	
judiciary employee non-exempt	1,248.50	44,089,718	1,252.50	47,232,955	1,252.50	47,232,955	
obs-cir ct emp intermittent	.00	11,948	.00	0	.00	0	
TOTAL c00a0010*	1,351.00	51,115,520	1,354.00	54,412,325	1,354.00	54,412,325	
c00a0011 Family Law Division							
judiciary employee exempt	11.00	643,467	12.00	806,619	12.00	806,619	
judiciary employee non-exempt	2.00	67,080	2.00	75,183	2.00	75,183	
TOTAL c00a0011*	13.00	710,547	14.00	881,802	14.00	881,802	
TOTAL c00a00 **	3,569.25	177,185,012	3,581.25	189,358,120	3,581.25	189,358,120	

Classification Title	FY 2009 Positions	FY 2009 Expenditure	FY 2010 Positions	FY 2010 Appropriation	FY 2011 Positions	FY 2011 Allowance	Symbol
c80b00 Office of the Public Def c80b0001 General Administration	ender						
pub defender	1.00	144,843	1.00	140,352	1.00	140,352	
dep pub defender	1.00	133,160		134,243		134,243	
exec vi	1.00	108,596		108,683		108,683	
prgm mgr senior iii	1.00	111,810		113,327		113,327	
fiscal services admin iv	1.00	76,331	1.00	77,968		77,968	
personnel administrator iii	1.00	69,485	1.00	71,129		71,129	
prgm mgr i	1.00	63,037		, 0		, 0	
asst pub defender ha supv	5.00	503,691	5.00	509,797		509 <b>,7</b> 97	
asst pub defender ha ld	1.00	98,129		99,457		99,457	
asst pub defender supv	3.00	297,237		276,640		276,640	
asst pub defender iii	5.00	408,401	5.00	418,061	5.00	418,061	
asst pub defender ii	2.00	63,765	1.00	65,702		65,702	
accountant manager ii	1.00	78,078		78,832		78,832	
asst pub defender i	1.00	58,430		59,276		59,276	
computer network spec mgr	1.00	76,884	1.00	78,832		78,832	
computer network spec supr	1.00	74,303	.00	0	.00	0	
it systems technical spec	1.00	51,759	1.00	72,505	1.00	72,505	
administrator ii	1.00	58,492		58,949		58,949	
computer network spec ii	1.00	60,422		61,239		61,239	
computer network spec i	6.00	319,061	6.00	323,885		323,885	
personnel officer iii	2.00	117,499	2.00	119,218	2.00	119,218	
admin officer iii	1.00	55,212		55,859		55,859	
social worker i, criminal justi	.00	29,212	1.00	43,016	1.00	43,016	
accountant i	1.00	39,376	1.00	40,411	1.00	40,411	
admin officer ii	1.00	52,845	.00	0	.00	0	
admin officer i	2.00	85,710	2.00	88,678	2.00	88,678	
obs-personnel specialist iii	1.00	44,297	1.00	44,731	1.00	44,731	
personnel specialist	.00	45 <b>,3</b> 87	1.00	49,080	1.00	49,080	
admin spec iii	2.00	3,677	.00	0	.00	0	
agency buyer ii	1.00	42,755	1.00	43,251	1.00	43,251	
fiscal accounts technician supv	2.00	60,872	2.00	83,193	2.00	83,193	
paralegal ii	1.00	60,816	1.00	44,389	1.00	44,389	
personnel associate iii	1.00	5,356	.00	0	.00	0	
fiscal accounts technician ii	1.00	39,393	1.00	39,473	1.00	39,473	
personnel associate ii	2.00	59,455	1.00	47,420	1.00	47,420	
paralegal i	1.00	26,723	1.00	37,101	1.00	37,101	
personnel associate i	2.00	63,726	2.00	65,490	2.00	65,490	
exec assoc iii	1.00	66,076	1.00	67,373	1.00	67,373	
exec assoc ii	1.00	53,161	1.00	53,780	1.00	53,780	
office secy iii	1.00	36,689	1.00	37,101	1.00	<b>37,1</b> 01	
fiscal accounts clerk ii	2.00	67,179	2.00	67,314	2.00	67,314	
office secy ii	2.00	68,674	2.00	67,984	2.00	67,984	
buyers clerk	1.00	30,760	1.00	31,099	1.00	31,099	
office services clerk	1.00	34,550	1.00	34,619	1.00	34,619	

Classification Title	FY 2009 Positions	FY 2009 Expenditure	FY 2010 Positions	FY 2010 Appropriation	FY 2011 Positions	FY 2011 Allowance	Symbol
c80b00 Office of the Public Def	ender						
c80b0001 General Administration							
office clerk ii	1.00	23,163	1.00	24,621	1.00	24,621	
TOTAL c80b0001*	67.00	4,068,477	61.00	3,934,078	61.00	3,934,078	
c80b0002 District Operations							
chf capital defense division	.00	0	1.00	116,449	1.00	116,449	
prgm mgr senior iv	2.00	223,375		228,650	2.00	228,650	
prgm mgr senior iii	2.00	222,038		226,654		226,654	
dist pub def baltimore city	1.00	114,033		116,173		116,173	
dist pub def metropolitan	6.00	712,357		728,781	6.00	728,781	
dist pub defender	5.00	520,258		532,713		532,713	
asst district pub defender	11.00	1,107,147		1,233,740		1,233,740	
asst pub defender ha supv	8.00	814,112		834,216		834,216	
asst pub defender ha ld	.00	0		95,738	1.00	95,738	
asst pub defender supv	51.00	4,419,692		4,643,603		4,643,603	
asst pub defender iii	174.50	14,012,266		14,314,986		14,124,984	Abolish
asst pub defender ii	130.50	8,458,275		8,786,384		8,786,384	
asst pub defender i	99.00	5,144,982		5,289,482	92.00	5,289,482	
it systems technical spec	1.00	19,639		0		0	
social work manager, criminal j		132,486		134,344	2.00	134,344	
social work supv, criminal just		58,461		60,083		60,083	
social worker adv, criminal jus		56,336		57,840	1.00	57,840	
social worker ii, criminal just		540,161	11.00	614,808		614,808	
admin officer iii	1.00	54,511	1.00	55,859	1.00	55,859	
social worker i, criminal justi		488,055	13.00	583,288	10.00	•	Abolish
admin officer ii	1.00	47,285	1.00	48,543	1.00	48,543	
casework specialist family serv		47,736		48,543	1.00	48,543	
admin officer i	18.00	809,904		910,334	19.00	910,334	
admin spec iii	1.00	35,174		45,213		45,213	
pub defender intake supervisor	16.00	520,821	14.00	572,211	14.00	572,211	
admin spec ii	1.00	11,293		0		0	
pub defender invest ii	4.00	153,607		156,883		158,800	
pub defender invest iii	25.50	978,782		1,012,131	14.50	•	Abolish
paralegal ii	20.50	865,646	20.50	878,577	20.50	878,577	
paralegal i	15.00	404,186	12.00	415,812	12.00	415,812	
pub defender intake spec ii	59.00	1,795,160		1,950,437	58.00	1,950,437	
pub defender intake spec i	23.50	620,260	23.50	690,147	23.50	690,147	
admin aide	21.00	750,710		785,221	19.00	785,221	
office supervisor	1.00	42,920		44,052	1.00	44,052	
legal secretary	1.00	39,806	1.00	40,630	1.00	40,630	
office secy iii	59.50	2,033,069		2,110,977	56.50	2,110,977	
office secy ii	8.00	259,613		264,841	8.00	264,841	
office services clerk lead	4.00	128,916	4.00	135,584	4.00	135,584	
office secy i	5.50	92,418	3.50	100,452	3.50	100,452	

	FY 2009	FY 2009	FY 2010	FY 2010	FY 2011	FY 2011	
Classification Title	Positions	Expenditure	Positions	Appropriation	Positions	Allowance	Symbol
c80b0002 District Operations							
office services clerk	11.00	328,317	11.00	346,290	11.00	346,290	
office clerk ii	15.00	305,228	11.00	314,687	11.00	314,687	
office clerk i	3.00	50,943	2.00	52,337	2.00	52,337	
TOTAL c80b0002*	840.00	47,419,978	795.00	49,577,693	781.00	48,905,770	
c80b0003 Appellate and Inmate Ser	rvices						
chf appellate service pub def	1.00	118,535	1.00	121,005	1.00	121,005	
chf inmate services pub def	1.00	116,281	1.00	118,704	1.00	118,704	
asst pub defender hq supv	2.00	185,203	2.00	189,064	2.00	189,064	
asst pub defender supv	6.00	431,143	4.00	396,174	4.00	396,174	
asst pub defender iii	10.50	1,016,301	12.00	1,040,416	12.00	1,040,416	
asst pub defender ii	8.00	559,591	9.00	600,624	9.00	600,624	
asst pub defender i	15.00	717,380	11.00	666,339	11.00	666,339	
admin officer i	1.00	47,800	1.00	49,080	1.00	49,080	
pub defender invest iii	1.00	44,042	1.00	45,213	.00	0	Abolish
paralegal ii	2.00	69,601	1.00	46,055	1.00	46,055	
paralegal i	.00	21,419	.00	0	.00	0	
pub defender intake spec i	1.00	44,529	1.00	30,552	1.00	30,552	
admin aide	1.00	46,412	1.00	45,705	1.00	45,705	
legal secretary	1.00	16,434	.00	0	.00	0	
office secy iii	6.00	173,249	5.00	175,286	5.00	175,286	
office secy ii	2.00	75,323	2.00	76,360	2.00	76,360	
office secy i	2.00	35,883	1.00	36,544	1.00	36,544	
office clerk ii	2.00	59,501	2.00	60,827	2.00	60,827	
office clerk i	1.00	22,742	1.00	23,219	1.00	23,219	
TOTAL c80b0003*	63.50	3,801,369	56.00	3,721,167	55.00	3,675,954	
c80b0004 Involuntary Institutions	alization Se	rvices					
chf involntary inst ser pub def	f 1.00	121,310	1.00	121,005	1.00	121,005	
asst pub defender hq supv	1.00	106,423	1.00	106,159	1.00	106,159	
asst pub defender iii	1.00	163,283	2.00	190,002	2.00	190,002	
asst pub defender ii	2.50	130,457	2.00	140,787	2.00	140,787	
asst pub defender i	1.00	58,525	1.00	59,276	1.00	59,276	
admin officer i	1.00	49,395	1.00	49,080	1.00	49,080	
pub defender intake supervisor	1.00	46,351	1.00	46,055	1.00	46,055	
pub defender invest iii	3.00	96,455	3.00	124,201	3.00	125,357	
paralegal ii	1.00	39,964	1.00	39,773	1.00	39,773	
paralegal i	.00	4,156	.00	0	.00	0	
office secy iii	2.00	98,552	3.00	106,390	3.00	106,390	
TOTAL c80b0004*	14.50	914,871	16.00	982,728	16.00	983,884	

	FY 2009	FY 2009	FY 2010	FY 2010	FY 2011	FY 2011	
Classification Title	Positions	Expenditure	Positions	Appropriation	Positions	Allowance	Symbol
***************************************							
POLOGOF Comitted Defende Division							
c80b0005 Capital Defense Division		444 044	00	0	00	0	
chf capital defense division	1.00	114,061				0	
asst district pub defender	1.00	99,112				0	
asst pub defender hq ld	1.00	92,324				0	
asst pub defender supv	1.00	96,470				0	
social worker ii, criminal just		58,289				0	
admin officer i	1.00	47,888		0	.00	0	
TOTAL c80b0005*	5.00	508,144		0	.00	0	
TOTAL c80b00 **	990.00	56,712,839		58,215,666	913.00	57,499,686	
24.00 Office of the Athenses O							
c81c00 Office of the Attorney G c81c0001 Legal Counsel and Advice							
attorney general	1.00	124,999	1.00	125,000	1.00	125,000	
dep attorney general	2.00	280,551		•		286,540	
senior exec assoc attorney gene		261,680				266,224	
div dir ofc atty general	3.00	332,328		•		315,687	
asst attorney general viii	2.00	290,852		•		212,318	
prgm mgr senior ii	4.00	342,518		•		399,179	
asst attorney general vii	4.00	216,514		•		291,192	
prgm mgr senior i	.00	79,285		•		0	
asst attorney general vi	1.00	93,184				94,983	
administrator vi	.00	31,840		•		40,485	
it director i	1.00	32,088		•		56,496	
database specialist manager	1.00	83,406				85,017	
administrator iv	1.00	71,268		•		72,505	
fiscal services admin ii	1.00	68,834		•		71,129	
computer network spec supr	1.00	66,805		-		64,642	
administrator ii	.00	13,212		•		60,083	
webmaster ii	1.00	59,844		•		61,239	
administrator i	2.00	59,606		•		60,757	
computer network spec i	1.00	53,879				55,245	
database specialist i	1.00	48,564		•		0	
admin officer ii	2.00	83,179				50,414	
assoc librarian ii	1.00	2,789		•		36,280	
fiscal accounts technician i	1.00	2,70 <del>9</del> 39,795		•		40,630	
	1.00			•		39,895	
paralegal i exec assoc iii	4.00	39,227 230,812		39,895 236,187		236,187	
		106,512					
exec assoc ii	2.00			108,833		108,833	
exec assoc i	1.00	52,541 48,780		5 <b>3,3</b> 59		53,359 50.015	
management assoc	1.00	48,780		50,015 43,251		50,015	
admin aide	2.00	42,593		43,251		43,251	
legal secretary	1.00	39,589		39,895		39,895	
office services clerk lead	1.00	38,581	1.00	38,879		38,879	
office services clerk	3.00	85 <b>,</b> 744	3.00	87,481	3.00	87,481	
TOTAL c81c0001*	49.00	3,421,399	45.50	3,443,840	45.50	3,443,840	

### Judiciary

	FY 2009	FY 2009	FY 2010	FY 2010	FY 2011	FY 2011	
Classification Title	Positions	Expenditure	Positions	Appropriation	Positions	Allowance	Symbol
c81c0004 Securities Division							
div dir ofc atty general	1.00	109,930	1.00	112,070	1.00	112,070	
asst attorney general viii	1.00	104,148		106,159		106,159	
asst attorney general vii	3.00	188,771	2.00	193,389		193,389	
asst attorney general vi	5.00	442,487		452,857		452,857	
administrator iii	1.00	68,173		69,224		69,224	
computer network spec ii	1.00	63,616		64,847		64,847	
staff atty i attorney general	1.00	0		0		0	
administrator i	3.00	171,750		174,402		174,402	
admin officer ii	1.00	51,843		53,359		53,359	
admin officer i	1.00	49,256		50,015		50,015	
admin spec iii	2.00	89,852		92,110		92,110	
paralegal ii	1.00	44,928		46,055		46,055	
admin aide	1.00	41,272		42,464		42,464	
legal secretary	2.00	76,717		77,674		77,674	
office secy ii	1.00	38,229		38,879		38,879	
office secy if							
TOTAL c81c0004*	25.00	1,540,972	23.00	1,573,504	23.00	1,573,504	
Of COOL B							
c81c0005 Consumer Protection Divi		11/ /74	1.00	121,005	1.00	121,005	
div dir ofc atty general	1.00	114,476 168,838		314,498		314,498	
asst attorney general viii	1.00	-		356,816		356,816	
asst attorney general vii	2.00	318,391		345,833		345,833	
asst attorney general vi	6.00	355,769		90,706		90,706	
administrator vi	1.00	88,987				69,224	
administrator iii	1.00	67,652		69,224		124,930	
administrator ii	2.00	122,787		124,930		57,840	
computer network spec ii	1.00	34,401		57,840 53,103		52,192	
administrator i	1.00	51,203		52,192 7 <b>3</b> 5,445		735,445	
admin officer iii	14.00	701,684		53,359		53,359	
admin officer ii	1.00	52,545		96,807		96,807	
fraud investigator law dept iii		81,899		94,640		94,640	
admin officer i	2.00 1.00	92,747 48,331				49,080	
consmr affairs supervisor				45,213		45,213	
computer operator ii	1.00 4.00	44,526 160,588		177,850		177,850	
management assoc		42,594		43,251		43,251	
admin aide	1.00					158,992	
legal secretary	4.00	136,928	4.00	158,992	4.00	130,772	
TOTAL c81c0005*	46.00	2,684,346	48.00	2,987,681	48.00	2,987,681	
c81c0006 Antitrust Division							
div dir ofc atty general	1.00	123,351	1.00	125,743	1.00	125,743	
asst attorney general viii	1.00	104,140		106,159		106,159	
asst attorney general vii	1.00	96,618		99,457		99,457	
asst attorney general vi	2.00	179,519		183,185		183,185	

Classification Title	FY 2009 Positions	FY 2009 Expenditure	FY 2010 Positions	FY 2010 Appropriation	FY 2011 Positions	FY 2011 Allowance	Symbol
c81c0006 Antitrust Division	2.00	407.757	2 00	404 500	2 22	407 500	
admin officer iii	2.00	104,354		•		106,590	
management assoc	1.00	48 <b>,</b> 147 	1.00	49,080	1.00	49,080	
TOTAL c81c0006*	8.00	656,129	8.00	670,214	8.00	670,214	
c81c0009 Medicaid Fraud Control U	Init						
div dir ofc atty general	1.00	48,575	1.00	78,233	1.00	78,233	
asst attorney general viii	1.00	105,034	1.00	100,249	1.00	100,249	
asst attorney general vii	1.00	78,358	1.00	99,458	1.00	99,458	
asst attorney general vi	3.00	169,781	2.00	174,603	2.00	174,603	
administrator iii	2.00	137,638	2.00	141,124	2.00	141,124	
administrator ii	4.00	250,790	4.00	257,122	4.00	257,122	
administrator i	4.00	114,095	4.00	199,143	4.00	199,143	
admin officer iii	3.00	143,175	3.00	159,596	3.00	159,596	
computer info services spec ii	1.00	55,419	1.00	56,930	1.00	56,930	
admin officer i	2.00	71,047	2.00	88,086	2.00	88,086	
management assoc	1.00	47,429	1.00	48,162	1.00	48,162	
TOTAL c81c0009*	23.00	1,221,341	22.00	1,402,706	22.00	1,402,706	
c81c0010 People's Insurance Couns	el Division						
asst attorney general viii	1.00	42,320	1.00	100,249	1.00	100,249	
asst attorney general vi	1.00	91,779		•		93, 194	
admin officer ii	1.00	50,107		51,375		51,375	
management assoc	1.00	43,926		•		44,731	
TOTAL c81c0010*	4.00	228,132	4.00	289,549	4.00	289,549	
c81c0012 Juvenile Justice Monitor	ing Program						
prgm mgr senior ii	1.00	100,785	1.00	104,151	1.00	104,151	
asst attorney general vii	.00	48,581	1.00	93,932	1.00	93,932	
administrator iv	.00	148,106	2.00	149,473	2.00	149,473	
administrator iii	5.00	161,487		166,929		166,929	
admin spec iii	1.00	41,148	1.00	42,013	1.00	42,013	
TOTAL c81c0012*	7.00	500,107	8.00	556,498	8.00	556,498	
c81c0014 Civil Litigation Divisio	n.						
senior exec assoc attorney gene		130,580	1.00	99,637	1.00	99,637	
principal counsel	1.00	191,694	2.00	210,595	2.00	210,595	
asst attorney general viii	3.00	224,953		295,106		295,106	
asst attorney general vii	7.00	571,487		451,020	5.00	451,020	
asst attorney general vi	2.00	173,381	2.00	177,747		177,747	
asst attorney general iv	1.00	10,372		52,950		52,950	
staff atty ii attorney genral	.00	41,352		60,563		60,563	
stair acty in attorney genial	.00	41,332	1.00	دود,٥٥	1.00	60,00	

	FY 2009	FY 2009	FY 2010	FY 2010	FY 2011	FY 2011	
Classification Title	Positions	Expenditure	Positions	Appropriation	Positions	Allowance	Symbol
c81c0014 Civil Litigation Division	on						
staff atty i attorney general	1.00	71,568	1.00	50,668	1.00	50,668	
admin officer ii	2.00	83,963	2.00	101,789	2.00	101,789	
management assoc	2.00	60,434	1.00	49,080	1.00	49,080	
admin aide	1.00	28,309	1.00	34,788	1.00	34,788	
TOTAL c81c0014*	21.00	1,588,093	20.00	1,583,943	20.00	1,583,943	
c81c0015 Criminal Appeals Divisio	on						
div dir ofc atty general	1.00	79,980	1.00	94,381	1.00	94,381	
asst attorney general viii	1.00	102 <b>,9</b> 58	1.00	104,151	1.00	104,151	
asst attorney general vii	2.00	168,430	2.00	172,552	2.00	172,552	
asst attorney general vi	12.50	882,410	12.00	1,006,827	12.00	1,006,827	
asst attorney general v	1.00	116,368	2.00	127,399	2.00	127,399	
management assoc	2.00	97,775	2.00	99,095	2.00	99,095	
admin aide	1.00	79,881	2.00	83,451	2.00	83,451	
legal secretary	2.00	37,606	<b>1.0</b> 0	37,779	1.00	37,779	
TOTAL c81c0015*	22.50	1,565,408	23.00	1,725,635	23.00	1,725,635	
c81c0016 Criminal Investigation E	Division						
div dir ofc atty general	1.00	122,155	1.00	125,743	1.00	125,743	
principal counsel	.00	101,263	1.00	113,327	1.00	113,327	
asst attorney general viii	1.00	102,736	1.00	106,159	1.00	106,159	
asst attorney general vii	3.00	186,856	2.00	184,466	2.00	184,466	
asst attorney general vi	2.00	174,510	2.00	179,434	2.00	179,434	
administrator iv	1.00	73,887	1.00	75,320	1.00	75,320	
administrator iii	1.00	67,506	1.00	69,224	1.00	69,224	
administrator ii	2.00	126,079	2.00	128,757	2.00	128 <b>,7</b> 57	
administrator i	1.00	61,440	1.00	63,117	1.00	63,117	
admin officer iii	1.00	52,959	1.00	53,780	1.00	<b>53,78</b> 0	
fraud investigator law dept iii	i 1.00	48,247	.00	0	.00	0	
parale <b>g</b> al ii	1.00	35,500	1.00	45,213	1.00	45,213	
admin aide	1.00	39,816	1.00	40,939	1.00	40,939	
TOTAL c81c0016*	16.00	1,192,954	15.00	1,185,479	15.00	1,185,479	
c81c0017 Educational Affairs Divi	ision						
div dir ofc atty general	1.00	139,167	1.00	125,743	1.00	125,743	
asst attorney general vi	2.00	100,393	2.00	153,484	2.00	153,484	
management assoc	1.00	48,150	1.00	49,080	1.00	49,080	
legal secretary	1.00	6,008	1.00	28,434	1.00	28,434	
TOTAL c81c0017*	5.00	293,718	5.00	356,741	5.00	356,741	

	FY 2009	FY 2009	FY 2010	FY 2010	FY 2011	FY 2011	
Classification Title	Positions	Expenditure	Positions	Appropriation	Positions	Allowance	Symbo
c81c0018 Correctional Litigation	n Division						
administrator iii	1.00	60,890	1.00	62,917	1.00	62,917	
asst attorney general iv	1.00	64,272	1.00	66,414	1.00	66,414	
paralegal ii	1.00	45,352	1.00	46,055	1.00	46,055	
management assoc	1.00	48,331	1.00	49,080	1.00	49,080	
TOTAL c81c0018*	4.00	218,845	4.00	224,466	4.00	224,466	
c81c0020 Contract Litigation Div	vision						
div dir ofc atty general	1.00	116,901	1.00	118,704	1.00	118,704	
asst attorney general viii	1.00	97,966	1.00	106,159	1.00	106,159	
asst attorney general vii	1.00	92,496	2.00	161,927	2.00	161,927	
asst attorney general vi	5.00	288,967		477,269	6.00	477,269	
asst attorney general v	2.00	102,123	.00	0	.00	0	
admin officer i	1.00	49,252	1.00	50,015	1.00	50,015	
paralegal īi	1.00	45,352		46,055	1.00	46,055	
paralegal ii	1.00	42,136			1.00	42,789	
management assoc	1.00	48,972		50,015	1.00	50,015	
legal secretary	2.00	82,277	2.00	83,608	2.00	83,608	
TOTAL c81c0020*	16.00	966,442	16.00	1,136,541	16.00	1,136,541	
TOTAL c81c00 **	246.50	16,077,886	241.50	17,136,797	241.50	17,136,797	
c82d00 Office of the State Pro	osecutor						
c82d0001 General Administration							
state prosecutor	1.00	136,918	1.00	140,352	1.00	140,352	
senior asst state prosecutor	2,00	183,426		188,185		188,185	
administrator v	1.00	78,509	1.00	80,333		80,333	
administrator ii	5.00	227,023				224,132	
personnel officer iii	1.00	47,656	1.00	49,313	1.00	49,313	
admin officer ii	.00	0		46,769		46,769	
paralegal ii	1.00	37,324	.00	. 0	.00	. 0	
admin aide	1.00	42,197	1.00	43,251	1.00	43,251	
TOTAL c82d0001*	12.00	753,053	12.00	816,060	12.00	772,335	
TOTAL c82d00 **	12.00	753,053		816,060	12.00	772,335	
c85e00 Maryland Tax Court							
c85e0001 Administration and Appe	eals						
administrator iv	1.00	75,296	1.00	76,750	1.00	76,750	
chf judge tax court	1.00	39,100		40,510		40,510	
judge tax court	4.00	101,229		138,740		138,740	
clerk tax court	1.00	94,974		96,808		96,808	
management assoc	1.00	47,872		49,080		49,080	
office secy i	1.00	31,979	1.00	32,226	1.00	32,226	
TOTAL c85e0001*	9.00	390,450	9.00	434,114	9.00	434,114	

Classification Title	FY 2009 Positions	FY 2009 Expenditure	FY 2010 Positions	FY 2010 Appropriation	FY 2011 Positions	FY 2011 Allowance	Symbol
c90g00 Public Service Commissio	ın						
c90g0001 General Administration a							
chair pub service commission	.00	24,890	.00	0	.00	0	
executive senior	1.00	133,455		150,000		150,000	
commissioner pub service	4.00	505,924		520,200		520,200	
exec dir public service comm	1.00	126,677		125,743		125,743	
exec secy public service comm	1.00	123,829		125,743	1.00	125,743	
gen counsel public service	1.00	111,786		125,743		125,743	
prgm mgr senior iii	.00	323		0	.00	0	
prgm mgr senior ii	5.00	519,425	5.00	534,974	5.00	534,974	
dep exec secy public service co	1.00	98,487	1.00	101,373	1.00	101,373	
it director ii	1.00	94,054	1.00	96,808	1.00	96,808	
prgm mgr iv	3.00	147,150	2.00	171,195	2.00	171,195	
it asst director i	1.00	78,048	1.00	80,333	1.00	80,333	
administrator iv	1.00	61,037	1.00	62,220	1.00	62,220	
administrator iv	1.00	26,956	1.00	49,638	1.00	49,638	
prgm mgr i	1.00	99,180	2.00	150,640	2.00	150,640	
asst gen counsel iii pub ser co	4.00	309,346	4.00	362,884	4.00	362,884	
fiscal services chief ii	1.00	70,438	1.00	72,505	1.00	72,505	
psc commission advisor	6.00	397,243	6.00	622,808	6.00	622,808	
computer network spec lead	1.00	62,183	1.00	64,129		64,129	
database specialist ii	1.00	65,975	1.00	67,912	1.00	67,912	
personnel administrator ii	1.00	62,298	1.00	64,129	1.00	64,129	
computer network spec ii	1.00	62,413		63,618		63,618	
fiscal services officer ii	1.00	63,619		64,847		64,847	
personnel administrator i	1.00	63,497		64,847		64,847	
it programmer analyst i	2.00	102,298		104,384		104,384	
admin officer iii	5.00	271,823		277,298		277,298	
admin officer ii	1.00	58,661		53,359		53,359	
admin officer i	.50	-855		0		0	
admin spec iii	2.00	85,098		87,226		87,226	
admin spec ii	2.00	41,788		40,200		40,200	
admin spec i	3.00	168,670		198,170		198,170	
fiscal accounts technician i	1.00	34,259		35,144		35,144	
paralegal i	2.00	0		28,434		28,434	
exec assoc iii	.00	42,269		60,083		60,083	
management associate	5.00	216,865	5.00	227,220		227,220	
admin aide	2.00	53,569		42,464		42,464	
office secy iii	.00	5,990 	1.00	33,903	1.00	33,903	
TOTAL c90g0001*	64.50	4,388,668	65.50	4,930,174	65.50	4,930,174	
c90g0002 Telecommunications Divis							
prgm mgr iv	1.00	94,054		96,808		96,808	
prgm mgr iii	1.00	88,470		90,706		90,706	
psc regulatory economist iii	2.00	65,513	2.00	128,356	2.00	128,356	

	FY 2009	FY 2009	FY 2010	FY 2010	FY 2011	FY 2011	
Classification Title	Positions	Expenditure	Positions	Appropriation	Positions	Allowance	Symbo
c90g0002 Telecommunications Divi	sion						
psc regulatory economist ii	1.00	56,304		0		0	
psc regulatory economist	.00	22,470		55,245		55,245	
admin aide	1.00	42,594	1.00	43,251	1.00	43,251	
TOTAL c90g0002*	6.00	369,405	6.00	414,366	6.00	414,366	
c90g0003 Engineering Investigati	ons						
chf engineer pub service comm	1.00	75,018	1.00	96,808	1.00	96,808	
prgm mgr ii	1.00	72,188	1.00	74,499	1.00	74,499	
prgm mgr i	.00	188	.00	0	.00	0	
asst chf engineer pub ser comm	1.00	83,726	1.00	85,017	1.00	85,017	
pub serv engr iii	9.00	624,039	9.00	639,600	9.00	639,600	
office secy iii	1.00	31,707		44,520		44,520	
TOTAL c90g0003*	13.00	886,866	13.00	940,444	13.00	940,444	
c90g0004 Accounting Investigatio	ns						
prgm mgr iv	1.00	91,352	1.00	96,808	1.00	96,808	
prgm mgr i	.00	59,798		75,320		75 <b>,</b> 320	
asst chf auditor pub ser comm	1.00	88,197		90,706		90,706	
pub utility auditor senior	3.00	136,676		139,998		139,998	
pub utility auditor	1.00	28,769		63,117		63,117	
admin aide	1.00	42,978		44,052		44,052	
TOTAL c90g0004*	7.00	447,770	7.00	510,001	7.00	510,001	
c90g0005 Common Carrier Investig	ations						
prgm mgr iii	1.00	70,826	1.00	73,674	1.00	73,674	
administrator iv	1.00	63,418	1.00	64,642	1.00	64,642	
administrator ii	1.00	55,888	1.00	56, <i>7</i> 50	1.00	56 <b>,7</b> 50	
admin officer iii	1.00	49,558	1.00	50,811	1.00	50,811	
admin spec iii	4.00	171,929		174,752	4.00	174,752	
admin spec ii	3.00	114,038	3.00	120,832	3.00	120,832	
admin spec i	1.00	32,513		32,723		32,723	
common carrier insp iii	3.00	123,347		207,964		207,964	
common carrier insp ii	2.00	76,104	.00	0		. 0	
office secy iii	1.00	39,885	1.00	41,378		41,378	
office secy ii	.00	5,096	1.00	41,816		41,816	
office secy i	1.00	34,556	.00	. 0		. 0	
TOTAL c90g0005*	19.00	837,158	19.00	865,342	19.00	865,342	
c90g0007 Rate Research and Econo	mics						
prgm mgr ii	1.00	77,693	1.00	83,425	1.00	83,425	
prgm mgr i	.00	3,154	.00	0	.00	0	

	FY 2009	FY 2009	FY 2010	FY 2010	FY 2011	FY 2011	
Classification Title	Positions	Expenditure	Positions	Appropriation	Positions	Allowance	Symbol
c90g0007 Rate Research and Econom	nics						
psc regulatory economist iii	5.00	86,986	2.00	93,126	2,00	93,126	
psc regulatory economist ii	1.00	124,517		174,739		174,739	
psc regulatory economist	.00	2,077		55,245		55,245	
office secy iii	1.00	40,013		40,630		40,630	
			•••••				
TOTAL c90g0007*	8.00	334,440	8.00	447,165	8.00	447,165	
c90g0008 Hearing Examiner Divisio	on						
prgm mgr senior iv	1.00	123,072	1.00	125,743	1.00	125,743	
prgm mgr senior iii	.00	81,067		117, <i>7</i> 51		117,751	
prgm mgr senior ii	1.00	34,147		. 0		, 0	
hearing exam sr pub ser comm	3.00	275,297		281,646		281,646	
taxicab license hearing officer		28,509		28,729		28,729	
management associate	1.00	49,162		50,015		50,015	
office secy iii	1.00	36,157		36,436		36,436	
•							
TOTAL c90g0008*	8.00	627,411	8.00	640,320	8.00	640,320	
c90g0009 Staff Attorney							
chf staff atty pub ser com	1.00	75,205	1.00	103,328	1.00	103,328	
prgm mgr iv	1.00	92,064		96,808		96,808	
staff atty iii pub ser comm	1.50	116,338		118,752		118,752	
staff atty ii pub ser comm	3.00	253,413		289,624		289,624	
staff atty i pub ser comm	1.00	0		0		0	
paralegal i	1.00	0		0		0	
office secy iii	1.00	36,817		37,101		37,101	
70741 00 0000#	0.50			~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~	0.50		
TOTAL c90g0009*	9.50	573,837	8.50	645,613	8.50	645,613	
c90g0010 Integrated Resource Plan	nning Divisio	on .					
prgm mgr iv	.00	56,998	1.00	83,165	1.00	83,165	
prgm mgr i	1.00	42,316	1.00	72,505	1.00	72,505	
administrator iii	1.00	0	.00	0	.00	0	
psc regulatory economist iii	1.00	33,089	1.00	62,917	1.00	62,917	
psc regulatory economist ii	3.00	117,982	2.00	114,849	2.00	114,849	
psc regulatory economist	.00	19,340	1.00	55,245	1.00	55,245	
admin aide	1.00	42,513	1.00	43,251	1.00	43,251	
TOTAL c90g0010*	7.00	312,238	7.00	431,932	7.00	431,932	
TOTAL c90g00 **	142.00	8,777,793		9,825,357		9,825,357	
c91h00 Office of the People's C	Counsel						
c91h0001 General Administration							
administrator iii	1.00	67,907	1.00	69,224	1.00	69,224	
peoples counsel	1.00	101,005	1.00	102,563		102,563	
1		,505		.02,000		.52,505	

	FY 2009	FY 2009	FY 2010	FY 2010	FY 2011	FY 2011	
Classification Title	Positions	Expenditure	Positions	Appropriation	Positions	Allowance	Symbol
••••							
c91h00 Office of the People's C	ounsel						
c91h0001 General Administration							
dep peoples counsel	1.00	106,695	1.00	108,340	1.00	108,340	
asst peoples counsel iv	8.00	616,789	7.00	644,778	7.00	644,778	
asst peoples counsel ii	.00	37,701	1.00	58,500	1.00	58,500	
consumer liaison peoples couns	1.00	85,324	1.00	87,857	1.00	87,857	
administrator ii	1.00	58,050	1.00	58,949	1.00	58,949	
administrator i	1.00	51,701	1.00	51,214	1.00	51,214	
admin officer iii	1.00	55,011	1.00	55,859	1.00	55,859	
obs-admin spec i	1.00	39,589	1.00	39,895	1.00	39,895	
management associate	3.00	138,967	3.00	142,077	3.00	142,077	
TOTAL c91h0001*	19.00	1,358,739	19.00	1,419,256	19.00	1,419,256	
TOTAL c91h00 **	19.00	1,358,739				1,419,256	
c94i00 Subsequent Injury Fund							
c94i0001 General Administration							
exec dir subsequest injury fund	1.00	112,481	1.00	115,000	1.00	115,000	
principal counsel	.00	51,642		113,327		113,327	
asst attorney general viii	1.00	59,530		0		0	
asst attorney general vi	5.00	449,371		460,737		460,737	
it director i	.00	. 0		27,938		56,496	New
mbr subsequent injury fnd bd	.00	20,848	.00	•		20,250	
fiscal services admin i	.60	0		. 0		0	
administrator ii	1.00	64,596	1.00	66,096	1.00	66,096	
fiscal services officer i	1.00	43,663	1.00	44,168	1.00	44,168	
admin spec iii	2.00	88,072	2.00	90,444	2.00	90,444	
admin spec i	1.00	31,657	1.00	32,723	1.00	32,723	
fiscal accounts technician supv	1.00	41,304	1.00	42,333	1.00	42,333	
fiscal accounts technician i	1.00	22,685	1.00	28,434	1.00	28,434	
admin aide	1.00	42,360	1.00	43,251	1.00	43,251	
legal secretary	1.00	39,643	1.00	40,630	1.00	40,630	
office secy i	1.00	35,934	1.00	36,544	1.00	36,544	
TOTAL c94i0001*	17.60	1,103,786	17.60	1,161,875	18.00	1,190,433	
TOTAL c94i00 **	17.60	1,103,786	17.60	1,161,875	18.00	1,190,433	
c96j00 Uninsured Employers' Fun	d						
c96j0001 General Administration							
exec dir uninsured employer fun	1.00	120,076	1.00	115,000	1.00	115,000	
principal counsel	.00	75,079		111,178		111,178	
asst attorney general viii	1.00	7,358		0		0	
asst attorney general vi	1.00	94,762		93,194	1.00	93,194	
mbr uninsured employers fund	.00	2,864		5,400		5,400	
asst attorney general v	1.00	76,952		76,513		76,513	
admin officer ii	1.00	52,043	1.00	53,359	1.00	53,359	

	FY 2009	FY 2009	FY 2010	FY 2010	FY 2011	FY 2011	
Classification Title	Positions	Expenditure	Positions	Appropriation	Positions	Allowance Sy	/mbol
c96j00 Uninsured Employers' Fur c96j0001 General Administration	nd						
claims investigator iv	3.00	134,391	3.00	137,323	3.00	137,323	
office secy iii	2.00	72,538		74,533		74,533	
fiscal accounts clerk ii	1.00	31,651	1.00	31,895		31,895	
Troduct decodings ever k 11				31,075			
TOTAL c96j0001*	11.00	667,714	11.00	698,395	11.00	698,395	
TOTAL c96j00 **	11.00	667,714		698,395		698,395	
•		•		·		•	
c98f00 Workers' Compensation Co	mmission						
c98f0001 General Administration							
chair workers comp commission	1.00	126,509	1.00	128,952	1.00	128,952	
commissioner workers comp	9.00	1,126,439	9.00	1,145,268	9.00	1,145,268	
principal counsel	1.00	107,005	1.00	109,071	1.00	109,071	
dir admin workers comp	1.00	85,085	1.00	87,062	1.00	87,062	
it director iii	1.00	98,296	1.00	101,373		101,373	
it asst director i	2.00	156,880	2.00	160,696	2.00	160,696	
administrator iv	1.00	76,873	1.00	78,208	1.00	78,208	
fiscal services admin ii	1.00	14 <b>3,1</b> 55	1.00	79,693	1.00	79,693	
database specialist supervisor	1.00	73,466	1.00	75,320	1.00	75,320	
dp technical support spec super	1.00	63,175	1.00	64,642	1.00	64,642	
it programmer analyst superviso	1.00	67,529	1.00	69,780	1.00	69,780	
computer network spec lead	.00	0	1.00	60,563	1.00	60,563	
database specialist ii	1.00	38,516	1.00	60,563	1.00	60,563	
fiscal services admin i	1.00	0	1.00	56,126	1.00	56,126	
it programmer analyst lead/adva	2.00	122,169	2.00	124,646	2.00	124,646	
accountant supervisor i	1.00	64,215	1.00	66,096	1.00	66,096	
administrator ii	5.00	303,762	5.00	311,741	5.00	311,741	
computer network spec ii	1.00	52,997	1.00	53,610	1.00	53,610	
hearing reporter supervisor	1.00	62,756	1.00	64,847	1.00	64,847	
it programmer analyst ii	2.00	108,299		111,450	2.00	111,450	
webmaster ii	1.00	57,606	1.00	58,949	1.00	58,949	
administrator i	4.00	213,888		218,671		218,671	
agency procurement spec lead	1.00	51,203	1.00	52,192	1.00	52,192	
computer network spec i	1.00	0	.00	0	.00	0	
hearing reporter lead	1.00	59,720	1.00	60,757	1.00	60 <i>,7</i> 57	
it programmer analyst i	2.00	88,594	2.00	109,864	2.00	109,864	
personnel officer iii	1.00	0	1.00	41,074	1.00	41,074	
accountant ii	1.00	47,723	1.00	48,928	1.00	48,928	
admin officer iii	1.00	48,539	1.00	49,859	1.00	49,859	
agency budget spec ii	1.00	48,185	1.00	48,928	1.00	48,928	
hearing reporter ii	12.00	644,578	12.00	658,278	12.00	658,278	
admin officer ii	1.00	11,722	1.00	38,981	1.00	38,981	
asst to the comm ii workers com	6.00	335,362	6.00	317,539	6.00	317,539	
admin officer i	1.00	47,013	1.00	49,080	1.00	49,080	
admin spec iii	5.00	172,235	5.00	209,096	5.00	209,096	

## PERSONNEL DETAIL

## Judiciary

Classification Title	FY 2009 Positions	FY 2009 Expenditure	FY 2010	FY 2010 Appropriation	FY 2011	FY 2011 Allowance	Symbol
c98f00 Workers' Compensation Com	nmission						
c98f0001 General Administration							
admin spec ii	2.00	84,873	2.00	86,502	2.00	86,502	
computer operator lead	1.00	48,213	1.00	49,080	1.00	49,080	
computer operator ii	6.00	244,570	6.00	251,770	6.00	251,770	
agency buyer ii	.00	0	1.00	44,052	1.00	44,052	
computer user support spec i	2.00	71,655	2.00	72,872	2.00	72,872	
services supervisor i	1.00	33,725	1.00	41,378	1.00	41,378	
obs-data proc oper tech ii, gen	6.00	157,113	6.00	189,913	6.00	189,913	
asst to the comm lead workers c	3.00	146,647	3.00	170,790	3.00	170 <b>,</b> 790	
hearings interpreter	1.00	20,846	1.00	40,850	1.00	40,850	
office supervisor	1.00	40,318	1.00	40,939	1.00	40,939	
data entry operator supr	1.00	37,148	1.00	37,779	1.00	37,779	
office secy iii	5.00	142,089	5.00	173,659	5.00	173,659	
claims reviewer ii	9.00	329,417	9.00	333,977	9.00	333,977	
fiscal accounts clerk ii	2.00	74,767	1.00	36,820	1.00	<b>36,8</b> 20	
office services clerk	11.00	368,570	11.00	373,137	11.00	373,137	
TOTAL c98f0001*	124.00	6,503,445	124.00	6,915,421	124.00	6,915,421	
TOTAL c98f00 **	124.00	6,503,445	124.00	6,915,421	124.00	6,915,421	