# **EXECUTIVE AND ADMINISTRATIVE CONTROL**

**Board of Public Works** 

**Executive Department—Governor** 

Office of Deaf and Hard of Hearing

**Department of Disabilities** 

**Maryland Energy Administration** 

**Executive Department—Boards, Commissions and Offices** 

Secretary of State

Historic St. Mary's City Commission

**Governor's Office for Children** 

**Interagency Committee for School Construction** 

**Department of Aging** 

**Commission on Human Relations** 

**Maryland Stadium Authority** 

**Maryland Food Center Authority** 

**State Board of Elections** 

**Maryland State Board of Contract Appeals** 

**Department of Planning** 

**Military Department Operations and Maintenance** 

Maryland Institute for Emergency Medical Services Systems

**Department of Veterans' Affairs** 

State Archives

**Maryland Automobile Insurance Fund** 

Maryland Health Insurance Plan

**Maryland Insurance Administration** 

**Canal Place Preservation and Development Authority** 

Office of Administrative Hearings

#### MISSION

In order to protect and enhance the State's fiscal integrity, the Board of Public Works ensures that significant State expenditures are: necessary and appropriate, fiscally responsible, fair, and lawful. In reviewing and approving capital projects, procurement contracts, and the acquisition, use and transfer of State assts (including tidal wetlands), the Board assures Maryland citizens, legislators, government contractors, bond-rating houses, and Federal funding partners that executive decisions are made responsibly and responsively.

#### VISION

A State in which Maryland citizens are confident that government actions concerning the stewardship of State assets and the expenditure of General, Special, Federal, and General Obligation Bond funds are taken in a prudent, open and fiscally responsible manner.

### **KEY GOALS**

- Goal 1. Ensure that the State's procurements are fairly conducted and are appropriate.
- Goal 2. Protect the State's credit, and borrow and expand money prudently.
- Goal 3. Ensure the judicious use of the State Public School Construction Program capital budget.
- Goal 4. Ensure the judicious use of General Obligation Bond Funds.
- Goal 5. Preserve and manage the State's wetlands.
- Goal 6. Ensure that property transactions to which the State is a party are fair and appropriate.

#### SUMMARY OF BOARD OF PUBLIC WORKS

	2010 Actual	2011 Appropriation	2012 Allowance
Total Number of Authorized Positions	9.00	9.00	9.00
Salaries, Wages and Fringe Benefits	862,072 16,511 6,064,109	871,302 24,000 6,599,360	917,209 24,000 6,598,212
Original General Fund Appropriation Transfer/Reduction	7,795,700 853,008	7,494,662	
Net General Fund Expenditure	6,942,692	7,494,662	7,539,421

### **D05E01.01 ADMINISTRATION OFFICE**

#### PROGRAM DESCRIPTION

This program provides administrative support to the Board of Public Works by scheduling Board meetings, preparing agendas and related materials, and maintaining Board minutes and records. Staff also researches and advises Board members on a variety of subjects; reviews all procurements; investigates fraud, waste and abuse complaints; instructs agencies on best procurement practices; and facilitates interagency communication on procurement matters. See Sections 10-205 and 12-102 of the State Finance and Procurement Article.

#### **MISSION**

Provide administrative support to the Board of Public Works to ensure that Board actions are efficiently and wisely taken, and are accessible to the citizens of Maryland, and that Board policies are effectively communicated to and implemented by State agencies.

#### KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. Ensure that procurement expenditures are necessary and appropriate, fiscally responsible, fair, and lawful.

Objective 1.1 Ensure all contract actions brought to the Board comply with procurement laws and policies.

Objective 1.2 Strive to ensure that control agencies provide members with timely and accurate information on contracts before the Board.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Procurement contracts submitted for approval	705	579	670	670
Contract modifications submitted for approval	265	311	270	270
Output: Procurement contracts approved	680	548	630	630
Contract modifications approved	254	298	260	260
Procurement contracts disapproved or deferred	25	31	30	30
Contract modifications disapproved or deferred	11	13	10	10
Total dollar value of approved contracts (\$ in billions)	\$7.65	\$1.89	\$2.50	\$2.50
Total dollar value of approved contract modifications (\$ in billions)	\$1.14	\$1.18	\$1.00	\$1.00

**Objective 1.3** Ensure that control agencies are using appropriate procurement methods to achieve broad-based competition and fair and equitable treatment of all persons who deal with the State procurement system.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Outcome: Contracts approved by procurement method				
Competitive sealed bid	251	197	260	260
Competitive sealed proposals	93	110	95	95
Single bid/proposal received	55	45	75	75
Sole source	76	62	50	50
Emergency or expedited	68	50	60	60
Other	182	129	120	120

Goal 2. Ensure that procurement agencies comply with Minority Business Enterprise laws and procedures.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Outcome: Approved contracts with MBE participation up to 10 percent	284	253	275	275
Approved contracts with MBE participation between 10 percent and				
25 percent	210	139	200	200
Approved contracts with MBE participation greater than 25 percent	129	98	100	100

# **D05E01.01 ADMINISTRATION OFFICE**

	2010 Actual	2011 Appropriation	2012 Allowance
Number of Authorized Positions	7.00	7.00	7.00
01 Salaries, Wages and Fringe Benefits	692,980	701,078	738,297
02 Technical and Special Fees	16,511	24,000	24,000
03 Communication 04 Travel 08 Contractual Services 09 Supplies and Materials 10 Equipment—Replacement 13 Fixed Charges  Total Operating Expenses	9,074 2,036 29,126 2,683 976 3,353 47,248	10,583 300 41,750 8,150 4,000 2,932 67,715	11,269 300 34,234 8,150 4,000 2,797 60,750
Total Expenditure	756,739	792,793	823,047
Original General Fund Appropriation  Transfer of General Fund Appropriation	767,747 -11,008	792,793	
Net General Fund Expenditure	756,739	792,793	823,047

# **D05E01.02 CONTINGENT FUND**

Program Description:

Article III, Section 32 of the State Constitution establishes a contingent fund that the Board of Public Works may allocate to supplement agencies' annual appropriations.

Appropriation Statement
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Appropriation Statement.	2010 Actual	2011 Appropriation	2012 Allowance
12 Grants, Subsidies and Contributions		500,000	500,000
Total Operating Expenses		500,000	500,000
Total Expenditure		500,000	500,000
Original General Fund Appropriation  Transfer of General Fund Appropriation	750,000 750,000	500,000	
Net General Fund Expenditure		500,000	500,000

#### **D05E01.05 WETLANDS ADMINISTRATION**

#### PROGRAM DESCRIPTION

Any person seeking to dredge in or to place fill on State tidal wetlands must first secure a license from the Board of Public Works. The Wetlands Administration conducts public hearings, prepares written recommendations and issues licenses after approval by the Board. This program also coordinates the State Wetlands licensing program with other government agencies, landowners and the general public. See Section 16-202 of the Environment Article.

#### **MISSION**

Preserve and manage the State's tidal wetlands for the benefit of citizens, now and in the future, by balancing the various ecological, economic, developmental, recreational, and aesthetic values of tidal wetlands activities.

#### KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

**Goal 1.** Provide efficient recommendations to the Board of Public Works on applications for wetlands licenses and promptly issue licenses as approved by the Board.

**Objective 1.1** In fiscal year 2012, meet the Board's processing time of 30 days for wetlands licenses for at least 90 percent of the cases heard.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Input: License applications submitted to BPW	196	192	150	150
Output: Wetlands licenses approved	187	174	175	175
Percent licenses processed (BPW) within 30 days	92%	79%	85%	85%
Percent licenses processed (BPW) after 30 days	9%	21%	15%	15%

**Goal 2.** Provide administratively and environmentally sound recommendations to the Board of Public Works on applications for wetlands licenses.

**Objective 2.1** Strive to achieve the Board's concurrence on 95 percent of wetlands license recommendations presented in fiscal year 2012.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Quality: Percent of recommendations upheld	100%	100%	95%	95%

**Objective 2.2** In cooperation with the Maryland Department of Environment create at least 15 additional acres of vegetated tidal wetlands (living shorelines) in fiscal year 2012 through the regulatory permitting process.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Outcome: Acreage of living shorelines created	11.4	47.6	15.0	15.0

Goal 3. Provide monetary compensation for the utilization of the State's submerged lands.

Objective 3.1 In fiscal year 2012, collect and forward an increase of license fees to the Maryland Tidal Wetlands Compensation Fund which is managed by the Maryland Department of the Environment.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Outcome: Fees collected	\$95,600	\$74,500	\$100,000	\$100,000

# **D05E01.05 WETLANDS ADMINISTRATION**

	2010 Actual	2011 Appropriation	2012 Allowance
Number of Authorized Positions	2.00	2.00	2.00
01 Salaries, Wages and Fringe Benefits	169,092	170,224	178,912
03 Communication 04 Travel 08 Contractual Services 09 Supplies and Materials 10 Equipment—Replacement 13 Fixed Charges 14 Land and Structures	594 787 2,412 2,639	1,640 900 7,030 4,050 700 1,050 500	1,640 900 7,030 4,050 700 1,050 500
Total Operating Expenses	6,679	15,870	15,870
Total Expenditure	175,771	186,094	194,782
Original General Fund Appropriation Transfer of General Fund Appropriation	192,771 -17,000	186,094	
Net General Fund Expenditure	175,771	186,094	194,782

# **D05E01.10 MISCELLANEOUS GRANTS TO PRIVATE NON-PROFIT GROUPS**

Program Description:

This program provides annual grants to private non-profit groups and sponsors that have statewide implication and merit State support.

	2009 Actual	2010 Actual	2011 Estimated	2012 Estimated
Performance Measures/Performance Indicators				
Council of State Governments	134,460 543,000 5,142,242 5,819,702	139,839 482,000 5,175,218 5,797,057	145,432 482,000 5,175,218 5,802,650	151,249 482,000 5,175,218 5,808,467
Appropriation Statement:	2010 Actual	201 Appropri	_	2012 Allowance
12 Grants, Subsidies and Contributions	5,797,057	5,802	2,650	5,808,467
Total Operating Expenses	5,797,057	5,802	2,650	5,808,467
Total Expenditure	5,797,057	5,802	2,650	5,808,467
Original General Fund Appropriation  Transfer of General Fund Appropriation	5,872,057 -75,000	5,802	2,650	
Net General Fund Expenditure	5,797,057	5,802	2,650	5,808,467

# **D05E01.15 PAYMENTS OF JUDGEMENTS AGAINST THE STATE**

Program Description:

This program contains funds appropriated to pay settlements or judgments against the State or any State personnel pursuant to Title 12, Subtitle 4 of the State Government Article.

	2010 Actual	2011 Appropriation	2012 Allowance
12 Grants, Subsidies and Contributions	213,125	213,125	213,125
Total Operating Expenses	213,125	213,125	213,125
Total Expenditure	213,125	213,125	213,125
Net General Fund Expenditure	213,125	213,125	213,125

#### D10A01.01 GENERAL EXECUTIVE DIRECTION AND CONTROL

Reimbursable Fund Income:

D13A13 Maryland Energy Administration .....

#### PROGRAM DESCRIPTION

The Executive power of the State is vested in the Governor who, as Chief Executive, exercises supervision over the agencies of the Executive Branch. Annually, he presents his work program and financial requirements for the ensuing year to the Legislature in the annual budget and reports to the Legislature upon the condition of the State. There is also a Lieutenant Governor, whose duties are delegated by the Governor.

#### MISSION

To provide executive oversight, guidance and coordination to the various State agencies and to provide the public with information about the Governor's policies, his goals and core functions of the State government generally. Core values and guiding principles include uncompromising attention to a broad range of citizen services and a commitment to moving the State forward through the use of technology.

#### VISION

A State with efficient and effective government that provides excellent services to its citizens.

Appropriation Statement:	2010 Actual	2011 Appropriation	2012 Allowance
Number of Authorized Positions	86.50	87.50	87.50
Number of Contractual Positions	.50		
01 Salaries, Wages and Fringe Benefits	8,092,773	7,900,471	9,203,886
02 Technical and Special Fees	21,818	12,000	20,000
03 Communication 04 Travel	251,975 91,157 17,837 286,793 166,022 52,913 16,415 332,039 1,215,151 9,329,742	298,650 93,000 54,880 314,341 211,000 140,000 15,000 320,167 1,447,038 9,359,509	308,402 86,000 54,020 351,740 195,600 130,000 5,000 337,803 1,468,565
Original General Fund Appropriation Transfer of General Fund Appropriation	9,832,246 -307,997	9,359,509	111
Total General Fund AppropriationLess: General Fund Reversion/Reduction	9,524,249 194,507	9,359,509	
Net General Fund ExpenditureReimbursable Fund Expenditure	9,329,742	9,359,509	10,552,985 139,466
Total Expenditure	9,329,742	9,359,509	10,692,451

139,466

# OFFICE OF THE DEAF AND HARD OF HEARING

#### D11A04.01 EXECUTIVE DIRECTION

#### PROGRAM DESCRIPTION

The Office of the Deaf and Hard of Hearing (ODHH) advocates for and promotes the general welfare of individuals in Maryland who are deaf or hard of hearing. Under Title 9, Subtitle 24 of the State Government Article, the specific responsibilities of the office include the following services for deaf and hard of hearing individuals: (1) providing, advocating and coordinating the adoption of public policies, regulations and programs; (2) improving access to communication and to existing services and programs; (3) providing direct services as appropriate; (4) increasing public awareness of the needs and issues affecting deaf and hard of hearing individuals; (5) working with State and local agencies to ensure access to safety and emergency services, including the acquisition and distribution of visual smoke detectors; (6) developing a referral service; (7) serving as an information clearinghouse on the needs and issues affecting deaf and hard of hearing individuals; (8) working to increase access to educational, health and social opportunities; (9) working with private organizations, the Federal government and other units of State government to promote economic development; (10) working to eliminate underemployment and unemployment; (11) providing a network through which services provided by State and Federal programs can be channeled; and (12) promoting compliance with State, local and Federal laws and assisting in the development of policies to improve the lives of individuals who are deaf or hard of hearing.

#### MISSION

ODHH represents the Governor and his goal of promoting equal access for all Marylanders through providing expertise that enhances the general welfare of Maryland's deaf, hard of hearing and deafblind residents.

#### VISION

All Maryland citizens who are deaf, hard of hearing or deafblind will have equal and full access to resources, services and opportunities for participation in all aspects of community life.

#### KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

**Goal 1.** All deaf and hard of hearing citizens will have equal and full access to educational, health and employment resources and opportunities to fully participate in community life.

**Objective 1.1** Maintain levels of technical assistance, awareness and sensitivity training sessions and other informational trainings each fiscal year to State and local government agencies.

	2009	2010	2011	2012
Performance Measure	Actual	Actual	Estimated	Estimated
Input: Number of requests from state and local government	196	221	225	235
Output: Number of responses to information requests	155	156	160	165
Instances of technical assistance provided	10	27	30	33
Number of trainings and information sessions provided	31	38	35	37

**Objective 1.2** Continue coordination with Federal, State and local governments regarding policy issues and program development.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Number of governmental entities involved in coordination				
of services to the deaf and hard of hearing through contact and /or				
involvement with ODHH	18	26	28	30
Number of council and taskforce meetings attended	45	52	52	52

# **D11A04.01 EXECUTIVE DIRECTION (Continued)**

Objective 1.3 Collect and maintain accurate data about the delivery of services from State agencies to Maryland's deaf, hard of hearing, and deafblind population. (Department of Information Technology - DoIT, Department of Health and Mental Hygiene - DHMH, Maryland State Department of Education - MSDE).<sup>1</sup>

Performance Measure	CY2009 Actual	CY2010 Actual	CY2011 Estimated	CY2012 Estimated
Output: Maryland Early Hearing Detection and Intervention Program,				
DHMH: Number of identified with hearing loss	90	*	*	*
	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Telecommunication Access of Maryland, DoIT: telephone				
Assessments provided	268	398	*	*
Springfield Hospital Center, DHMH: annual admissions to the deaf un	it 27	16	*	*
Division of Rehabilitation Services, MSDE: number of deaf and hard				
of hearing individuals receiving Individualized Plans for				
Employment (Federal fiscal year)	1,869	$1,301^2$	*	*

Goal 2. Maryland citizens will be aware of the needs and issues affecting deaf and hard of hearing individuals.

**Objective 2.1** Increase awareness of information and referral services provided by ODHH to community stakeholders and constituents.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Number of requests for assistance received from				
community stakeholders and constituents	833	1,053	1,063	1,065
Output: Instances of assistance provided	442	525	530	535
Number of public announcements disseminated <sup>3</sup>	361	505	515	520
Number of conference/expo exhibits	30	23	18	20

Objective 2.2 Maintain or increase levels of technical assistance, awareness and sensitivity training sessions and other informational trainings each fiscal year to stakeholder communities.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Number of requests for training/presentations and technical				
assistance	26	30	32	35
Output: Instances of training/presentations provided	23	17	17	20
Number of instances of technical assistance provided	3	13	15	18

Objective 2.3 Meet or exceed timeliness standards provided for email/phone (2 business days) and written communication (10 business days) each fiscal year.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Percentage of email/phone responded to within 2 business days	93%	96%	95%	95%
Percentage of written inquiries directly responded to within 10				
business days	75%	100%	90%	95%

Note: \* Measures for which data or estimates are not available.

<sup>3</sup> Includes notices of events, news, bulletins, and activities of interest to the community.

<sup>&</sup>lt;sup>1</sup> The section reflects data collected by other State agencies and is included to demonstrate the coordinating and oversight functions of the Office. ODHH collects and reports existing data, but is involved in neither the delivery of these services nor in the preparation of estimates therefore.

<sup>&</sup>lt;sup>2</sup> This data reflects the first 10 months of the Federal fiscal year.

# OFFICE OF THE DEAF AND HARD OF HEARING

# **D11A04.01 EXECUTIVE DIRECTION**

Appropriation Statement.	2010 Actual	2011 Appropriation	2012 Allowance
Number of Authorized Positions	2.00	3.00	3.00
Number of Contractual Positions	1.00		
01 Salaries, Wages and Fringe Benefits	194,023	273,182	275,852
02 Technical and Special Fees	54,361	And the second control of the second control	
03 Communication. 04 Travel	4,563 6,953 492 4,030 17,175 1,125 1,250 7,264 42,852	3,745 6,000 635 3,780 24,835 1,390 750 170 6,927 48,232	4,715 6,000 635 4,200 23,938 1,390 1,200 7,347 49,425
Total Expenditure	291,236	321,414	325,277
Original General Fund Appropriation  Transfer of General Fund Appropriation	288,383 12,024	321,414	
Total General Fund Appropriation	300,407 9,171	321,414	
Net General Fund Expenditure	291,236	321,414	325,277

# DEPARTMENT OF DISABILITIES

#### **D12A02.01 GENERAL ADMINISTRATION**

#### PROGRAM DESCRIPTION

The Department of Disabilities was established by Chapter 425 of the Acts of 2004 (SB188), effective July 1, 2004. The Department is the principal State agency responsible for developing, maintaining, revising and enforcing statewide disability policies and standards throughout the units of State government. The Department works to increase the capacity of Maryland communities to provide services in inclusive settings; create a citizen-centered delivery system in which consumers can exercise meaningful choice and maintain control of their lives; infuse the service delivery system with elevated expectations about the capacities of people with disabilities; incorporate accessible and universal design into Maryland's communities and technologies; and construct a seamless, responsive and coordinated service delivery system. To this end, the Department directs the development and implementation of the Statewide Disability Plan designed to improve, consolidate, coordinate, modify and unify services for people with disabilities. In addition, the Department provides information on programs and services available to Marylanders with disabilities, provides expertise regarding law and State compliance issues, and helps citizens with disabilities to access resources, information and technology. The Department also administers the Constituent Services Program, the Access Maryland Program, the Technology Assistance Program, and the Attendant Care Program.

#### MISSION

The Maryland Department of Disabilities advances the rights and interests of people with disabilities so they may fully participate in their communities.

#### VISION

All Marylanders are valued and respected and have the knowledge, opportunity, and power to make a difference in their lives and the lives of others.

# GOALS, OBJECTIVES<sup>1</sup>, AND PERFORMANCE MEASURES

Goal 1. Persons with disabilities improve their quality of life by acquiring assistive technology to work, operate businesses, excel in school, live in safe and accessible homes, enjoy independent transportation and gain greater access to their communities.

Objective 1.1 Approve, issue, and maintain an increased number of loans to qualified individuals to purchase assistive technology through the Assistive Technology Loan Program.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Number of applications processed	127	158	180	198
Number of loans approved <sup>2</sup>	72	90	99	108
Outcome: Number of loans issued to purchase technology	44	59	64	70
Number of open loans managed	158	148	162	179

<sup>&</sup>lt;sup>1</sup> It is impractical to have a single numerical target for each objective for which multiple units report because the baseline is different for each of the reporting units. For consistency of presentation, estimates listed below each objective in this report are considered to provide specific quantified targets for fiscal year 2009 for programs in units of State government that impact the objective.

<sup>&</sup>lt;sup>2</sup> Approved loans do not include loans that were approved but withdrawn. In fiscal year 2010 an additional 33 loans were withdrawn before the loan was approved and an additional 21 loans were approved but withdrawn before the loan was issued by the bank.

# DEPARTMENT OF DISABILITIES

# D12A02.01 GENERAL ADMINISTRATION (Continued)

Goal 2. Persons with disabilities have access to community based, self-directed long-term services that enable them to live in the community.

Objective 2.1 Increase the proportion of individuals with disabilities receiving state services in community alternatives instead of nursing facilities and other state facilities

 $20.059^4$ 

185

20,244

99.1%

20,782

20,968

99.1%

186

21,512

21,692

99.2%

180

24,071

24,325

99.0%

254

Medical Care Programs Administration, Department of Health and Mental Hygiene

Post and Married Married	2009	2010	2011	2012
Performance Measures Output: Number of older adults and persons with disabilities receiving state-funded services in community alternatives (Waiver for Older Adults, Living at Home Waiver, medical day care, or personal care)	Actual	Actual	Estimated	Estimated
as measured in first month of fiscal year  Number of older adults and persons with disabilities receiving state- funded services in nursing facilities as measured in first month of	9,538	9,938	10,336	10,728
fiscal year  Unduplicated number of older adults and persons with disabilities receiving state-funded services in nursing facilities or community	15,991	16,042	16,091	16,139
alternatives  Outcome: Percentage of elderly and individuals with disabilities receiving state-funded services in community alternatives versus	25,202	25,738	26,252	27,055
nursing facilities	37.8%	38.6%	39.4%	39.7%
Mental Hygiene Administration, Department of Health and Mental Hygie	ene <b>2009</b>	2010	2011	2012
Performance Measures	Actual	Actual <sup>3</sup>	Estimated	Estimated
Output: Number of adults (18 and over) with a mental health diagnosis, receiving state-funded services in community alternatives (either Psych Rehabilitation (PRP), Case Management, or Mobile		Tecual	Listimateu	Listinated
Treatment Services)  Number of adults (18 and over) with a mental health diagnosis,	12,319	15,727	18,080	21,153
treated in a State mental health inpatient facility  Number of adults (18 and over) with a mental health diagnosis, receiving state-funded services in State mental health facilities	2,215	2,329	2,387	2,447
or community alternatives  Outcome: Percentage of adults with a mental health diagnosis receiving state-funded services in community alternatives versus	14,534	18,056	20,467	23,600
State mental health inpatient facilities	84.8%	87.1%	88.3%	89.6%
Developmental Disabilities Administration, Department of Health and M	lental Hygi	ene		
Performance Measures	2009 Actual	2010 Actual	2011 Estimated	2012 Estimated

Output: Number of persons with developmental disabilities receiving

Average daily population of persons with developmental disabilities receiving State services in State Residential Centers (SRCs)

Total number of persons with developmental disabilities receiving state-funded services in SRCs or in community alternatives

Outcome: Percent of adults with developmental disabilities receiving state-funded services in community alternatives versus SRCs

state-funded services in community alternatives

<sup>&</sup>lt;sup>3</sup>Data is based on claims paid through 08/31/2010.

<sup>&</sup>lt;sup>4</sup>In fiscal year 2010 DDA began tracking Low Intensity Support Services (LISS) in a new module in the DDA data system and is now able to reduce the previous duplication of service reporting for those individuals who receive a traditional service and also LISS.

# **D12A02.01 GENERAL ADMINISTRATION (Continued)**

Goal 3. Persons with disabilities have access to reliable transportation options.

Objective 3.1 Increase the level of service and performance provided to paratransit customers.

Maryland Transit Administration, Maryland Department of Transportation

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Number of people with disabilities certified for paratransit	15,262	17,467	18,340	18,500
Number of paratransit rides provided (includes taxi access)	1,328,284	1,351,965	1,409,176	1,420,000
Quality: Percent of paratransit service provided on time (does not				
include taxi access)	92%	91%	92%	93%

Washington Metropolitan Area Transit Authority (WMATA), Maryland Department of Transportation

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated <sup>7</sup>	Estimated <sup>7</sup>
Output: Maryland residents with disabilities certified for paratransit	13,763	15,608	17,652	19,964
Number of paratransit rides provided to Maryland residents	1,303,931	1,426,251	1,708,743	1,918,154
Percent of paratransit service provided on time (systemwide)	92%	92%	> 92%	> 92%
Outcome: Satisfaction rating from customer survey measured as total				
number of complaints received per 1,000 trips completed (system	wide) 6.8	6.2	< 5.0	< 5.0

Objective 3.2 Increase use of fixed route transportation by people with disabilities.

Maryland Transit Administration, Maryland Department of Transportation

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	<b>Estimated</b>
Output: Number of new people with disabilities certified to receive an				
MTA Disability Reduced Fare Photo ID Card <sup>5</sup>	15,768	16,626	17,125	17,650
Percent of accessible buses in fixed route	100%	100%	100%	100%
Outcome: Total number of monthly disabled passes purchased	198,726	206,792	210,000	214,000

Washington Metropolitan Area Transit Authority (WMATA), Maryland Department of Transportation

	2009	2010	2011	2012
Performance Measures (Systemwide <sup>6</sup> )	Actual	Actual	Estimated <sup>7</sup>	Estimated <sup>7</sup>
Output: Number of people with disabilities certified for fixed route	13,739	14,915	20,950	27,275
Percent of accessible buses in fixed route	100%	100%	100%	100%
Number of people with disabilities receiving travel training:	4,255	3,984	4,300	4,550
In individual travel training and Metro system orientations	180	264	300	350
In travel training and Metro systems orientations for entire groups	4,075	3,720	4,000	4,200
Outcome: Fixed route trips taken by people with disabilities <sup>8</sup>	2,600,988	14,719,795	14,750,000	14,800,000

Goal 4. Persons with disabilities have access to integrated training and employment options in the community.

Objective 4.1 Increase the number of people with disabilities receiving employment training or services.

Division of Rehabilitation Services, Maryland State Department of Education

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Input: People with disabilities with an Individual Plan for Employment	15,195	17,246	17,500	17,750
Output: Number of people with disabilities receiving training	5,513	6,500	6,800	7,100

<sup>&</sup>lt;sup>5</sup> Disability Reduced Fare Photo ID Card allows the person to ride MTA Fixed Route Transit modes (Local Bus, Metro Subway, Light Rail, MARC Train, and Commuter Bus) for half fare or less (the "half fare program").

<sup>&</sup>lt;sup>6</sup> Data collection does not capture the jurisdiction of residence of people with disabilities certified for or using fixed route.

<sup>&</sup>lt;sup>7</sup> Fiscal years 2011 and 2012 ridership forecasts are based on a 2009 actuarial study and continuation of prior year trends.

<sup>8</sup> Includes Reduced Fare Program for people with disabilities and senior citizens and MetroAccess Free Ride Program bus and rail ridership data.

# D12A02.01 GENERAL ADMINISTRATION (Continued)

Division of Workforce Development, Department of Labor, Licensing, and Regulation

Performance Measures Input: People with disabilities in Maryland Workforce Exchange <sup>9</sup> Output: Number of people with disabilities receiving training in MWE <sup>1</sup>	2009 Actual 9,805 0 802	<b>2010 Actual</b> 10,705 843	<b>2011 Estimated</b> 10,750 850	2012 Estimated 10,800 900
Mental Hygiene Administration, Department of Health and Mental Hygi	ene			
	2009	201011	2011	2012
Performance Measures Input: Adults (18 and over) with a mental health diagnosis receiving state-funded services in community alternatives (either Psych	Actual	Actual	Estimated	Estimated
Rehabilitation, Case Management, or Mobile Treatment Services)  Output: People with disabilities receiving supportive	12,319	15,727	18,080	21,153
employment services	2,450	2,639	2,873	3,131
Developmental Disabilities Administration, Department of Health and M	Mental Hygi	ene		
	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Persons with developmental disabilities receiving state-funded				
services in State Residential Facilities or in community alternatives	24,325	20,244	20,968	21,692
Output: Number of people with disabilities receiving day services	6,395	6,693	6,816	6,861
People with disabilities receiving supportive employment services	4,137	4,362	4,992	5,600
Objective 4.2 Increase the number of people with disabilities achieving in	ntegrated er	nployment o	outcomes.	
Division of Rehabilitation Services, Maryland State Department of Educa				
	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Outcome: Number of people with disabilities obtaining employment	2,309	2,410	2,600	2,950
Non-competitive employment	205	261	286	324
Competitive employment	2,106	2,149	2,314	2,626
Division of Workforce Development, Department of Labor, Licensing, and	nd Regulation	on		
	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Outcome: Total number of people with disabilities in Maryland Workforce Exchange (MWE) obtaining integrated employment	6,908	7,075	7,100	7,150
Persons with disabilities will have access to affordable, accessible housing  Objective 5.1. Increase affordable and accessible rental housing opportunity			_	aryland

Goal 5. Objective 5.1 Increase affordable and accessible rental housing opportunities for people with disabilities in Maryland.

Public Housing Authorities (PHAs) Rental Assistance	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Outcome: Number of persons receiving Supplemental Security Income				
(SSI) or Social Security Disability Insurance (SSDI) who were award	ed a			
Section 8 Housing Choice Voucher or who occupied public housing a	s			
reported in a survey of the six largest Public Housing Authorities <sup>12</sup>	13,370	13,324	13,278	13,232

 <sup>&</sup>lt;sup>9</sup>Maryland Workforce Exchange (MWE) includes Workforce Investment Act (WIA) customers and Labor Exchange (LE) customers.
 <sup>10</sup>Includes only WIA customers; LE does not collect data on number of participants in training.
 <sup>11</sup>Data is based on claims paid through 8/31/2010.
 <sup>12</sup>2009 data was revised to include data only from Anne Arundel, Baltimore, Howard, Prince George's Counties, Baltimore City, and DHCD PHAs.

# DEPARTMENT OF DISABILITIES

# D12A02.01 GENERAL ADMINISTRATION (Continued)

Division of Development Finance, Department of Housing and Community Development (DHCD)

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Rental Assistance				
Outcome: Cumulative number of Bridge Subsidy Demonstration Program	n			
participants provided rent subsidies over the course of the project <sup>13</sup>	97	112	112	112
Housing Unit Production				
Output: Rental units financed by DHCD that meet Section 504 accessibil				
requirements for individuals with mobility or sensory disabilities	14	201	135	135
Number of units (beds) -Group Homes for individuals with				
disabilities (homes licensed with a capacity of 1 to 4 individuals)	27	35	45	45

Objective 5.2 Increase opportunities for affordable home ownership and accessible home modification for people with disabilities in Maryland

Division of Development Finance, Department of Housing and Community Development

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Home Ownership				
Input: Number of applications received for Homeownership				
for Individuals with Disabilities Program (HIDP)	35	45	49	49
Outcome: Homeownerships for individuals with disabilities through H	IDP 29	21	23	23
Home Modification				
Output: Number of loan applications received for accessibility related				
improvements to the homes of seniors	46	35	42	42
Closed loans (dollars)	444,649	868,420	1,000,000	1,040,000
Closed loans (number of units)	16	21	25	26

**Goal 6.** Maryland's State facilities and technology are accessible and universally designed, promoting independence and participation of people with disabilities.

**Objective 6.1** Continually increase the number of State facilities (buildings or parks) that have increased physical access for persons with disabilities as a result of projects funded though the Access Maryland Program.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Projects in design stage (initiation stage) at end of year	8	10	3	5
Number of projects in construction stage at end of year	9	13	5	7
Number of projects completed during year	11	16	19	6
Outcome: Number of State facilities (buildings or parks) with				
increased access as a result of projects completed during year				
(some projects are multi-facility and/or multi-year)	14	18	22	6

<sup>&</sup>lt;sup>13</sup>Under the Maryland Bridge Subsidy Demonstration Program, the MD DHCD partnering with the Mental Hygiene Administration (MHA), the Developmental Disabilities Administration (DDA), specified Centers for Independent Living (CILs), and The Coordinating Center (TCC), provided independent living for families of people with disabilities.

<sup>&</sup>lt;sup>14</sup>New measure for which data not available.

# D12A02.01 GENERAL ADMINISTRATION

Appropriation Statement:			
Appropriation statements	2010 Actual	2011 Appropriation	2012 Allowance
Number of Authorized Positions	25.70	22.70	22.80
Number of Contractual Positions	8.90	8.90	8.90
01 Salaries, Wages and Fringe Benefits	1,954,916	2,036,734	2,066,245
02 Technical and Special Fees	367,109	527,504	398,841
03 Communication	45,989	43,909	45,176
04 Travel	54,543	69,400	75,565
06 Fuel and Utilities	12,890	13,911 32,720	13,277
07 Motor Vehicle Operation and Maintenance	34,469 278,130	622,071	34,440 345,584
09 Supplies and Materials	62,610	53,400	65,122
10 Equipment—Replacement	37,058	9,525	13,879
11 Equipment—Additional	39,445	48,029	25,758
12 Grants, Subsidies and Contributions	1,995,237	2,353,629	2,310,544
13 Fixed Charges	157,158	151,631	156,789
Total Operating Expenses	2,717,529	3,398,225	3,086,134
Total Expenditure	5,039,554	5,962,463	5,551,220
Original General Fund Appropriation	2,936,077	2,687,194	
Transfer of General Fund Appropriation	-211,289	_,	
Total General Fund Appropriation	2,724,788	2,687,194	
Less: General Fund Reversion/Reduction	158,103		
Net General Fund Expenditure	2,566,685	2,687,194	2,733,842
Special Fund Expenditure	179,474	193,097	167,545
Federal Fund Expenditure	2,056,273	2,387,895	2,246,363
Reimbursable Fund Expenditure	237,122	694,277	403,470
Total Expenditure	5,039,554	5,962,463	5,551,220
Special Fund Income:  D12304 Assistive Technology Guaranteed Loan Fund Interest	154,631 24,843	172,940 20,157	167,545
Total	179,474	193,097	167,545
Federal Fund Income:  84.224 Assistive Technology	540,044 894,342 621,887	475,113 979,839 932,943	480,076 1,021,429 744,858
Total	2,056,273	2,387,895	2,246,363
Reimbursable Fund Income:  D50H01 Military Department Operations and Maintenance M00A01 Department of Health and Mental Hygiene M00F06 DHMH-Office of Preparedness and Response M00M01 DHMH-Developmental Disabilities Administration M00Q01 DHMH-Medical Care Programs Administration R62I00 Maryland Higher Education Commission	20,303 117,074 96,245 3,500 237,122	267,074 423,889 3,314 694,277	228,048 175,422 ———————————————————————————————————
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#### PROGRAM DESCRIPTION

The Maryland Energy Administration (MEA) is the agency that serves the State on all energy-related matters. MEA conducts energy planning involving electricity, natural gas, heating oil, transportation fuels, and energy security. It also administers the Strategic Energy Investment Fund, which provides refunds to offset residential electric bills, supplements low income bill payments, finances a range of energy efficiency programs, and promotes renewable energy. MEA also reviews utility plans to comply with the EmPOWER Maryland Energy Efficiency Act, which establishes a goal of reducing statewide peak demand and overall energy consumption 15 percent by 2015. In addition, MEA manages the State Agency Loan Program to help reduce energy consumption in State facilities and operations; manages the Jane E. Lawton Loan Program to help reduce energy consumption by local governments, non-profits and commercial entities; manages programs that encourage the use of renewable energy resources; promotes energy efficiency in the industrial, commercial and residential sectors; and provides grants and loans for local governments, non-profit organizations and the commercial sector. MEA works to develop the infrastructure to support alternative fuel vehicles while encouraging the use of alternative fuel vehicles in the public and private sectors. MEA advises the Governor's Office on energy policy and managing energy disruptions and emergencies. MEA is the state conduit for Federal energy programs from the Department of Energy.

#### **MISSION**

The mission of the Maryland Energy Administration is to promote and ensure the availability of affordable, reliable and clean energy to fuel Maryland's future prosperity. We accomplish this by improving energy efficiency, reducing peak electricity demand and increasing the use of renewable energy and fuels. We implement programs, develop policies, and partner with public and private entities to increase energy efficiency, expand renewable energy, promote clean energy economic development, support a diversified resource portfolio and provide actionable policy recommendations.

#### VISION

Our vision is a State in which all sectors, State and local government, business, industry, and citizens, maximize energy efficiency and the use of renewable resources, thereby reducing costs, increasing profitability and minimizing environmental impacts. Reliable and affordable energy is important for optimum productivity, efficient operation of government and enhanced quality of life in the home, school or workplace. This will be achieved while maintaining or improving the quality of our air and water - especially of the Chesapeake Bay.

# KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES1

Goal 1. Increase Maryland's energy efficiency and energy conservation.

**Objective 1.1** Reduce per capita peak electricity demand and electricity consumption 15 percent by 2015, as established by EmPOWER Maryland.

	2009	2010	2011	2012
Performance Measures	Actual <sup>2</sup>	Estimated	Estimated	Estimated
Outcome: Change in per capita peak demand from the 2007 baseline				
(2.55 Kilowatts) in KW	-0.07	-0.19	-0.28	-0.36
Percent change in per capita peak demand compared to the 2007				
baseline	-2.75%	-7.45%	-10.98%	-14.12%
Change in per capita electricity consumption from the 2007				
baseline (12.32 Megawatt hours) in MWh	-0.04	-0.19	-0.31	-0.42
Percent change in per capita electricity consumption compared to the				
2007 baseline (12.32 MWh)	-0.32%	-1.54%	-2.51%	-3.41%
Change in tons of pollutants (SOx, NOx) emitted	-1,200	-5,770	-9,527	-13,027
Change in tons of greenhouse gases (CO2) emitted	-117,876	-566,683	-935,630	-1,279,360
Avoided electricity costs (in millions)	\$34.3	\$164.9	\$272.2	\$372.2

<sup>&</sup>lt;sup>1</sup> Estimates for 2011 are based on MEA's current appropriation, including revenue estimates for funding from the American Recovery and Reinvestment Act and the Regional Greenhouse Gas Initiative's Cap and Trade Program.

<sup>&</sup>lt;sup>2</sup> Data has changed from what was reported last year.

Goal 2. State agencies will reduce energy consumption.

Objective 2.1 Fund projects that will provide at least \$120,000 of annual savings in energy-related expenditures.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Input: State Agency Loan Program (SALP) funding	\$1,800,000	\$1,231,646	\$8,062,075	\$2,500,000
Output: Annual savings from SALP projects	\$225,045	\$165,106	\$1,041,987	\$377,532
Annual energy savings (million British Thermal Units or MMBT)	U's) 6,057	5,077	32,039	11,608

Goal 3. Local governments, non-profits and businesses will improve their energy efficiency.

**Objective 3.1** Provide loans that will result in \$250,000 in energy cost savings annually.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Input: MEA funding for Jane Lawton Loan Program	\$2,880,655	\$1,451,421	\$2,187,925	\$3,000,000
Output: Annual energy savings from Jane Lawton projects (\$'s)	\$283,950	\$110,880	\$130,000	\$178,000
Annual energy savings (million British Thermal Units or MMBT)	U's) 6,458	3,149	4,200	5,700

Goal 4. Increase electricity generation fuel diversity, improve air quality, and reduce greenhouse gas emissions through the increased use of renewable energy.

Objective 4.1 Increase the generation of clean, renewable energy by 120,000 Kilowatts (KW) by 2012 through grants, tax credits, and education outreach.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Kilowatts (KW) of commercial scale renewable energy				
in service <sup>3</sup>	44,274	84,274	210,517	140,000
Kilowatts (KW) of residential and small commercial renewable				
energy in service <sup>4</sup>	1,517	4,756	9,700	7,500

Goal 5. Reduce Maryland's consumption of petroleum fuels through increased use of alternative fuels (including ethanol, biofuels, and compressed natural gas) and advanced transportation technologies.

Objective 5.1 Reduce state petroleum consumption by 25 million gallons by 2012 through increased availability of alternative fuels and vehicles.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Number of State owned Alternative Fuel Vehicles (AFV)	1,419	1,263	1,463	1,563
Number of State owned Hybrid Vehicles	63	79	109	129
Percent of newly purchased light duty vehicles in the State vehicle				
fleet that are hybrid or alternative fueled vehicles	23.0%	26.8%	21.9%	20.0%
Total number of AFVs registered in state	193,272	424,756 <sup>5</sup>	438,904	455,797
Total number of Hybrids registered in state	49,816	$46,125^6$	48,431	50,853
Percentage increase in number of AFVs and Hybrids registered				
over previous year	40%	94%	3%	4%
Public stations where alternative fuel available	20	17	82	182
State stations where alternative fuel available	59	60	70	80
Outcome: Gallons of petroleum displacement (millions)	6.2	$1.5^{7}$	1.6	1.6

<sup>&</sup>lt;sup>3</sup> Includes projects greater than 100 KW. The estimated numbers for 2012 are based on market expectations, exclusive of MEA grant contributions.

<sup>4</sup> Includes projects less than or equal to 100 KW.

<sup>&</sup>lt;sup>5</sup> The significant jump in this figure is the result of a doubling of the number of major flex fuel vehicle manufacturers, combined with the 2009 "Cash for Clunkers" program requiring the purchase of high-efficiency vehicles (with stated minimum MPG ratings).

<sup>&</sup>lt;sup>6</sup> A review of national trends shows 2007 as the peak for hybrid sales. This reduction is theorized to reflect the sale of underpowered hybrids by early adopters and the switch to less expensive vehicles due to the recession and the stabilization of gas prices since the steep fuel increase that began in 2007 ending in early 2009.

<sup>&</sup>lt;sup>7</sup> This past year DOE changed the percentage that states can take credit for in their model. They also reduced the number of eligible projects.

# SUMMARY OF MARYLAND ENERGY ADMINISTRATION

	2010	2011	2012
	Actual	Appropriation	Allowance
Total Number of Authorized Positions	28.00	28.00	28.00
Total Number of Contractual Positions	2.00	6.00	6.00
Salaries, Wages and Fringe Benefits	2,462,313	2,570,056	2,772,224
	107,995	431,720	417,175
	55,763,810	73,396,096	22,272,165
Special Fund Expenditure	32,212,981	30,965,634	19,641,360
	25,997,635	45,310,103	5,690,498
	123,502	122,135	129,706
Total Expenditure	58,334,118	76,397,872	25,461,564

### **D13A13.01 GENERAL ADMINISTRATION**

Program Description:

This program provides general administrative support for all MEA programs. It also supports MEA energy planning activities, including the review of utility electricity efficiency and demand reduction programs required by the EmPOWER Maryland Initiative and MEA representation before the Public Service Commission and Federal Energy Regulatory Commission.

Appropriation Statement:	2010 Actual	2011 Appropriation	2012 Allowance
Number of Authorized Positions	28.00	28.00	28.00
Number of Contractual Positions	2.00	6.00	6.00
01 Salaries, Wages and Fringe Benefits	2,421,848	2,570,056	2,772,224
02 Technical and Special Fees	107,995	431,720	417,175
03 Communication	182,911 43,392 7,781	47,534 79,936	52,077 97,064
07 Motor Vehicle Operation and Maintenance	1,221 1,104,534 37,571	3,020 1,019,316 22,000	3,930 2,947,703 24,308
10 Equipment—Replacement	49,794 185,983 190,962	14,660 10,988 214,534 286,480	15,320 10,868 108,014 284,178
Total Operating Expenses	1,804,149	1,698,468	3,543,462
Total Expenditure	4,333,992	4,700,244	6,732,861
Special Fund Expenditure Federal Fund Expenditure Reimbursable Fund Expenditure	2,180,900 2,029,590 123,502	2,728,670 1,849,439 122,135	2,200,807 4,402,348 129,706
Total Expenditure	4,333,992	4,700,244	6,732,861

# D13A13.01 GENERAL ADMINISTRATION

Special Fund Income:			
D13301 The Jane E. Lawton Conservation Loan Program	46,241	58,276	67,290
D13302 Energy Overcharge Restitution Trust Fund (EORTF)	258,441	716,000	175,000
D13303 Environmental Trust Funds	279,388	710,000	250,000
D13304 State Agency Loan Program (SALP)	20,988	30,000	27,987
swf316 Strategic Energy Investment Fund	1,575,842	1,924,394	1,680,530
Total	2,180,900	2,728,670	2,200,807
Federal Fund Income:			
81.041 State Energy Program	476,000	470,902	915,292
81.087 Renewable Energy Research and Development	27,991		
81.090 State Heating Oil and Propane Program	10,000	10,000	10,000
81.117 Energy Efficiency and Renewable Energy Infor-			
mation Dissemination, Outreach, Training and	10.000		
Technical Analysis/Asistance	10,000 549,956		
		<del></del>	
Total	1,073,947	480,902	925,292
Federal Fund Recovery Income:			
81.041 State Energy Program	946,181	1,068,537	2,879,032
81.122 Electricity Delivery and Energy	·		
Reliability, Research, Development and Analysis	9,462	300,000	347,312
81.128 Energy Efficiency and Conservation Block Grant			
Program			250,712
Total	955,643	1,368,537	3,477,056
Reimbursable Fund Income:			
K00A01 Department of Natural Resources	123,502	122,135	129,706

#### D13A13.02 THE JANE E. LAWTON CONSERVATION LOAN PROGRAM-CAPITAL APPROPRIATION

**Program Description:** 

The Jane E. Lawton Conservation Loan Program is a self-sustaining program which provides financial assistance in the form of loans to schools, businesses, local governments, and non-profit organizations. Loans made through these programs are for the purpose of making energy conservation improvements. The General Assembly of Maryland authorized the Jane E. Lawton Conservation Loan Program to replace the Community Energy Loan Program and Energy Efficiency and Economic Development Loan Program in the 2008 Session.

Appropriation Statement:	2010 Actual	2011 Appropriation	2012 Allowance
14 Land and Structures	1,451,421	2,187,925	3,000,000
Total Operating Expenses	1,451,421	2,187,925	3,000,000
Total Expenditure	1,451,421	2,187,925	3,000,000
Special Fund ExpenditureFederal Fund Expenditure	851,421 600,000	2,187,925	3,000,000
Total Expenditure	1,451,421	2,187,925	3,000,000
Special Fund Income:  D13301 The Jane E. Lawton Conservation Loan Program swf316 Strategic Energy Investment Fund	851,421	2,187,925	3,000,000
Total	851,421	2,187,925	3,000,000
Federal Fund Recovery Income: 81.041 State Energy Program	600,000		

# D13A13.03 STATE AGENCY LOAN PROGRAM-CAPITAL APPROPRIATION

Program Description:

The State Agency Loan Program (SALP) is a self-sustaining program which provides financial assistance in the form of loans to state agencies. Loans made through these programs are for the purpose of making energy conservation improvements.

Appropriation Statement:	2010 Actual	2011 Appropriation	2012 Allowance
14 Land and Structures	1,231,646	8,062,075	2,500,000
Total Operating Expenses	1,231,646	8,062,075	2,500,000
Total Expenditure	1,231,646	8,062,075	2,500,000
Special Fund ExpenditureFederal Fund Expenditure	1,231,646	1,100,000 6,962,075	2,500,000
Total Expenditure	1,231,646	8,062,075	2,500,000
Special Fund Income: D13304 State Agency Loan Program (SALP)	1,231,646	1,100,000	2,500,000
Federal Fund Recovery Income: 81.041 State Energy Program		6,962,075	

#### D13A13.05 RESIDENTIAL ELECTRICITY RATE RELIEF PROGRAM

### **Program Description:**

Funding in this program is used to provide rate relief by offsetting electricity rates of residential customers, including an offset of surcharges imposed on ratepayers under §7-211 of the Public Utility Companies Article of the Annotated Code, on a per-customer basis and in a manner described by the Public Service Commission.

#### **Appropriation Statement:**

Tappa op-million Statements	2010 Actual	2011 Appropriation	2012 Allowance
12 Grants, Subsidies and Contributions	16,951,855	15,581,602	1,334,000
Total Operating Expenses	16,951,855	15,581,602	1,334,000
Total Expenditure	16,951,855	15,581,602	1,334,000
Special Fund Expenditure	16,951,855	15,581,602	1,334,000
Special Fund Income: swf316 Strategic Energy Investment Fund	16,951,855	15,581,602	1,334,000

# D13A13.06 ENERGY EFFICIENCY AND CONSERVATION PROGRAMS, LOW AND MODERATE INCOME RESIDENTIAL SECTOR

#### **Program Description:**

Funding in this program is used for energy efficiency and conservation programs, projects, or activities and demand response programs targeted to the low income residential sector at no cost to the participants and the moderate income residential sector with minimal cost to the participants.

	2010 Actual	2011 Appropriation	2012 Allowance
08 Contractual Services	6,690,246 3,248,950	3,986,027 2,600,000	2,928,540
Total Operating Expenses	9,939,196	6,586,027	2,928,540
Total Expenditure	9,939,196	6,586,027	2,928,540
Special Fund ExpenditureFederal Fund Expenditure	5,147,439 4,791,757	4,927,784 1,658,243	2,928,540
Total Expenditure	9,939,196	6,586,027	2,928,540
Special Fund Income: swf316 Strategic Energy Investment Fund	5,147,439	4,927,784	2,928,540
Federal Fund Recovery Income: 81.041 State Energy Program	4,791,757	1,658,243	

# D13A13.07 ENERGY EFFICIENCY AND CONSERVATION PROGRAMS, ALL OTHER SECTORS

**Program Description:**Funding in this program is used for energy efficiency and conservation programs, projects, or activities and demand response programs.

Appropriation Statement:			
	2010 Actual	2011 Appropriation	2012 Allowance
01 Salaries, Wages and Fringe Benefits	40,465		
03 Communication 08 Contractual Services	1,000 1,840,264 5,776,701 280	7,358,106 5,890,241	422,051 1,379,255
Total Operating Expenses	7,618,245	13,248,347	1,801,306
Total Expenditure	7,658,710	13,248,347	1,801,306
Special Fund ExpenditureFederal Fund Expenditure	2,143,400 5,515,310	1,115,157 12,133,190	513,156 1,288,150
Total Expenditure	7,658,710	13,248,347	1,801,306
Special Fund Income: swf316 Strategic Energy Investment Fund	2,143,400	1,115,157	513,156
Federal Fund Income: 81.119 State Energy Program Special Projects	1,164	197,500	383,765
Federal Fund Recovery Income: 81.041 State Energy Program	367,016	1,500,000	854,249
81.127 Energy Efficient Appliance Rebate Program (EEARP)	5,147,130	3,402,700	
81.128 Energy Efficiency and Conservation Block Grant Program	, .	7,032,990	50,136
Total	5,514,146	11,935,690	904,385

# D13A13.08 RENEWABLE AND CLEAN ENERGY PROGRAMS AND INITIATIVES

Program Description:

Funding in the program is used for renewable and clean energy initiatives, energy-related public education and outreach, and climate change programs.

Appropriation Statement:			
	2010 Actual	2011 Appropriation	2012 Allowance
08 Contractual Services	5,411,783 11,355,515	3,591,455 22,440,197	7,164,857
Total Operating Expenses	16,767,298	26,031,652	7,164,857
Total Expenditure	16,767,298	26,031,652	7,164,857
Special Fund ExpenditureFederal Fund Expenditure	3,706,320 13,060,978	3,324,496 22,707,156	7,164,857
Total Expenditure	16,767,298	26,031,652	7,164,857
Special Fund Income: swf316 Strategic Energy Investment Fund	3,706,320	3,324,496	7,164,857
Federal Fund Recovery Income:			
81.041 State Energy Program	12,550,904 510,074	17,293,040 5,414,116	
Total	13,060,978	22,707,156	

# SUMMARY OF EXECUTIVE DEPARTMENT — BOARDS, COMMISSIONS AND OFFICES

	2010 Actual	2011 Appropriation	2012 Allowance
Total Number of Authorized Positions	100.10	100.70	99.70
Total Number of Contractual Positions	19.70	16.90	17.90
Salaries, Wages and Fringe Benefits Technical and Special Fees Operating Expenses	8,072,141 1,468,711 93,867,527	8,028,714 1,302,019 104,798,741	8,628,921 1,542,401 103,346,717
Original General Fund Appropriation	95,536,755 -21,011,264	74,188,117	
Total General Fund Appropriation	74,525,491 312,639	74,188,117	
Net General Fund Expenditure	74,212,852 2,527,963 25,778,129 889,435	74,188,117 2,920,155 36,078,820 942,382	74,046,000 2,876,712 35,922,305 673,022
Total Expenditure	103,408,379	114,129,474	113,518,039

# EXECUTIVE DEPARTMENT – BOARDS, COMMISSIONS AND OFFICES

#### **D15A05.01 SURVEY COMMISSIONS**

#### PROGRAM DESCRIPTION

The Survey Commissions program provides funds for special commissions appointed to investigate and make recommendations concerning problems affecting the administration and welfare of the State, as well as other on-going non-departmental programs.

Authorized by Title 9, Subtitle 2 of the State Government Article, the State Commission on Uniform State Laws (SCUSL) was created in 1896 to recommend measures to the General Assembly to promote uniform laws within the states for the benefit of Maryland citizens. Maryland's Commissioners represent the State at the National Conference of Commissioners on Uniform State Laws, participate in drafting recommended uniform state legislation and promote the adoption of uniform laws within the states. They have recommended and the General Assembly has approved uniform or model legislation dealing with such diverse matters benefiting Maryland residents as gifts to minors, estate tax apportionment, facsimile signatures of public officials and interstate family support. A relatively small state such as Maryland also gains a substantial overall economic benefit when companies in the process of selecting a site for a new distribution center, factory or other money generating activity recognize Maryland's laws as being uniform with those of the company's home state.

The Judicial Nominating Commission System was established to recommend to the Governor the names of persons for appointment to the appellate and trial courts of Maryland. The Commissions are charged with evaluating the extent to which candidates have the following qualifications for judicial office: integrity, maturity, temperament, diligence, legal knowledge, intellectual ability, professional experience and community service, as well as the importance of having a diverse judiciary. The Commissions submit to the Governor the names of those persons found to be legally and most fully professionally qualified to fill a vacancy. Their reports are released to the public concurrently with submission to the Governor.

Under the State Publications Depository and Distribution Program, the State has designated sixteen libraries across Maryland and the Library of Congress in Washington D.C. to serve as Depository Libraries for State documents. The expenses of this program included in the Survey Commissions appropriation are primarily for updates to the Annotated Code of Maryland provided to the Depository Libraries.

The following commissions were active during the most recently completed fiscal year.

Survey Commission	Authorization	Fiscal Year 2010 Expenditures
State Commission on Uniform State Laws	Title 9, Subtitle 2, State Government Article	\$59,702
Judicial Nominating Commissions	Executive Order 01.01.2008.04	15,344
State Publications Depository	Title 23, Subtitle 3, Education Article	18,195
Other Executive Department Task Forces & Commissions		241

TOTAL \$93,482

# EXECUTIVE DEPARTMENT — BOARDS, COMMISSIONS AND OFFICES

# **D15A05.01 SURVEY COMMISSIONS**

другорі	nation Statement.	2010 Actual	2011 Appropriation	2012 Allowance
04 Travel		6,943		
08 Contra	actual Services	15,344	28,000	25,000
	Charges	71,195	70,000	80,000
T	otal Operating Expenses	93,482	98,000	105,000
	Total Expenditure	93,482	98,000	105,000
Total Less:	General Fund AppropriationGeneral Fund Reversion/Reduction	110,000 16,518	98,000	
	Net General Fund Expenditure	93,482	98,000	105,000

#### **D15A05.03 OFFICE OF MINORITY AFFAIRS**

#### PROGRAM DESCRIPTION

The Governor's Office of Minority Affairs (GOMA) is responsible for managing and overseeing the State's Minority Business Enterprise (MBE) and Small Business Reserve (SBR) Programs, providing support to the more than sixty participating State agencies to ensure they can achieve their program goals. GOMA is the principal advocate for Maryland's small, minority and womenowned businesses. In support of this role, GOMA promotes and coordinates the plans, programs and operations of State government that promote or otherwise affect the inclusion and growth of minority business enterprises. To assist in ensuring that agencies are in compliance with MBE goals, GOMA staff participates in StateStat management review meetings and performs a similar function regarding Base Realignment and Closure (BRAC) statistics and outcomes.

#### **MISSION**

To facilitate Maryland's Minority Business Enterprise (MBE) activities through providing the managerial and organizational framework for units of State government to plan and carry out projects that are intended to overcome the special problems of minority business enterprise initiatives. To encourage the private sector and local governments to aggressively pursue small, women-owned and minority businesses and advise the Governor on key MBE program and policy matters.

#### VISION

A "One Maryland" environment for businesses that embodies a standard of excellence, a level playing field and open competition that creates a marketplace where all businesses, regardless of race, sex or creed, can equally succeed.

#### KEY GOALS, OBJECTIVES AND PERFORMANCE MEASURES

Goal 1. Increase the number of MBEs that compete for State contracts.

**Objective 1.1** Provide small, women-owned and minority businesses with the information they need to get access to capital, procurement data and technical assistance.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Output: MBE participants at GOMA events	1,600	3,855	1,500	2,500
Visitors to the web portal to retrieve referral information	1,317,416	1,808,464	1,500,000	1,750,000
Responses to MBE requests for assistance	904	1,348	1,000	1,200
Outcome: Percentage increase of MBEs in GOMA contacts database	25%	25%	25%	25%

Goal 2. Improve the State's MBE and Small Business Reserve (SBR) programs by ensuring that data collection and reporting accurately reflect procurement in State Agencies.

**Objective 2.1** Implement data collection tools to increase accuracy in reporting MBE statistics and keeping State agencies and departments aware of their contract numbers and current year participation standing.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Output: State agencies using GOMA-developed data collection tools	60	60	60	60
Outcome: State agencies reporting accurate payment data	60	60	60	60

Objective 2.2 Monitor State agencies to ensure program compliance and to provide assistance as needed.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Input: State agencies requesting GOMA's support and advice	10	20	23	23
State agencies providing SBR reports	22	23	23	23
Output: Agency visits to conduct random reviews for the MBE				
and SBR programs (including StateStat meetings)	190	190	190	190

# **D15A05.03 OFFICE OF MINORITY AFFAIRS**

	2010 Actual	2011 Appropriation	2012 Allowance
Number of Authorized Positions	10.00	10.00	9.00
Number of Contractual Positions	1.00	<u> </u>	1.00
01 Salaries, Wages and Fringe Benefits	983,374	1,018,489	1,049,607
02 Technical and Special Fees	50,520	9,172	80,155
03 Communication 04 Travel	25,390 13,249 14,606 185,974 6,661 5,181 2,772 19,516 273,349 1,307,243	24,189 3,000 17,100 190,000 14,767 6,000 24,890 279,946 1,307,607	24,944 7,000 15,070 92,000 9,626 5,200 19,775 173,615
Original General Fund Appropriation  Transfer of General Fund Appropriation  Total General Fund Appropriation  Less: General Fund Reversion/Reduction	1,397,743 -133,753 1,263,990	1,235,193	
Net General Fund Expenditure Reimbursable Fund Expenditure Total Expenditure	1,263,978 43,265 1,307,243	1,235,193 72,414 1,307,607	1,227,722 75,655 1,303,377
Reimbursable Fund Income: T00A00 Department of Business and Economic Development	43,265	72,414	75,655

# EXECUTIVE DEPARTMENT – BOARDS, COMMISSIONS AND OFFICES

#### D15A05.05 GOVERNOR'S OFFICE OF COMMUNITY INITIATIVES

#### PROGRAM DESCRIPTION

The Governor's Office of Community Initiatives coordinates community and volunteer activities statewide and advises the Governor on policies to enhance and improve community programs. The Office also oversees the work of the Governor's Office on Service and Volunteerism and community affairs services within the Executive Branch of Maryland government and serves as the State government's principal liaison to the faith-based community and associated organizations.

Pursuant to Title 9.5 of the State Government Article, the Office of Community Initiatives includes responsibility for outreach to cultural and ethnic communities across Maryland. The Commission on Middle Eastern American Affairs was established in October 2007 by Executive Order. Beginning in fiscal year 2009, the appropriation for this Office includes the Commissions on Asian Pacific American Affairs, Indian Affairs and Hispanic Affairs, which were previously included in the appropriation of the Department of Human Resources, and the Commission on African American History and Culture which operates the Banneker-Douglass Museum, and was previously included within the Department of Planning. The Commission on African Affairs was established in May of 2009 by Executive Order. These and other State cultural commissions work to implement initiatives to ensure equal access by all Marylanders to the State's civic, social, economic, health and political affairs in a progressive manner that will achieve maximum positive outcomes.

The Governor's Office on Service and Volunteerism and the Governor's Commission on Service and Volunteerism support local volunteer efforts and administer Federal grants to operate AmeriCorps programs across Maryland.

Under the authority of Executive Order 01.01.2007.18, the Office of Community Initiatives was assigned responsibility for the overall direction and coordination of the Volunteer Maryland program, one of the Federally-funded AmeriCorps programs operated directly by the State Government. Formerly shown as a separate budget unit (D15A05.17), beginning with the fiscal year 2011 budget, this program has been consolidated under this Office. Volunteer Maryland places trained volunteer coordinators in nonprofit agencies, schools and other governmental agencies for one-year national service assignments. During the service year the volunteer coordinators, with the support of Volunteer Maryland staff, build or enhance volunteer management systems and recruit volunteers to serve Maryland citizens and the environment. Since 1992, 557 Volunteer Maryland AmeriCorps members have recruited 89,661 volunteers to provide 1,378,867 hours of service to communities in need around the State. The dollar value of this volunteer service is approximately \$23.9 million (as measured by a national wage equivalency scale). Examples of volunteer activities conducted include health education, Meals-On-Wheels to senior citizens and people with AIDS, low-cost housing construction and maintenance, free legal services, drug/alcohol awareness and counseling, emergency shelters for the homeless and victims of domestic abuse, friendly visitors for adults with emotional and physical disabilities, food collection and distribution, immigrant job counseling and language skill training, mentoring and tutoring disadvantaged youth, and tree planting and watershed monitoring.

### MISSION

Seek to mobilize public support for volunteer service and community, cultural and ethnic organizations and to encourage civic participation by individuals, businesses, municipalities, and community and faith-based organizations. Through statewide coordination of events that recognize outstanding volunteer service and innovative grassroots organizations, the Governor's Office of Community Initiatives will help highlight and strengthen programs that directly serve localities.

## VISION

A Maryland with an elevated level of civic engagement where all residents have equal access and opportunity to participate and benefit from government programs and in the State's political and civic affairs.

#### KEY GOALS, OBJECTIVES AND PERFORMANCE MEASURES

Goal 1. Coordinate volunteer and community service opportunities to address unmet needs and enhance the quality of life in Maryland.

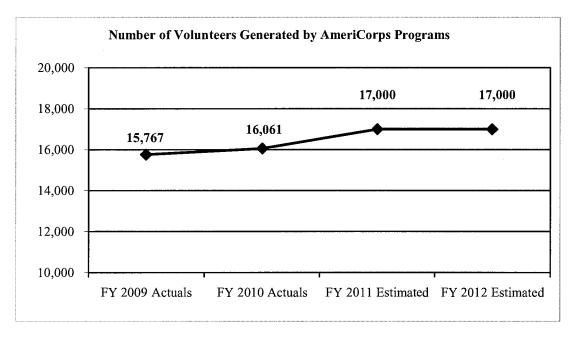
Objective 1.1 Continue to develop a network of sustainable volunteer and community organizations to serve communities across Maryland.

# D15A05.05 GOVERNOR'S OFFICE OF COMMUNITY INITIATIVES (Continued)

**Objective 1.2** Deploy available funding to engage community organizations, volunteers and national service participants to address State and local priorities.

Objective 1.3 Support community and volunteer organizations to meet needs of government and non-profit organizations.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Dollars granted to community based organizations:				
AmeriCorps	\$3,479,364	\$4,175,090	\$4,087,149	\$4,933,810
Volunteer Centers	\$11,900	\$19,393	\$150,000	\$150,000
Disability Access AmeriCorps in Maryland	\$15,008	\$2,798	\$3,000	\$3,000
Training and technical assistance	\$56,673	\$65,632	\$18,500	\$29,000
Total	\$3,562,945	\$4,262,913	\$4,258,649	\$5,115,810
Outcome: State Funding	\$2,113,783	\$2,004,165	\$1,996,498	\$2,125,247
Federal Funding	\$4,208,385	\$5,490,464	\$4,610,134	\$5,506,649
Ratio of State dollars to Federal dollars	1:2	1:3	1:2	1:3
Number of AmeriCorps members recruited and				
volunteers generated by AmeriCorps programs:				
Members	961	1,952	1,000	1,000
Volunteers	15,767	16,061	17,000	17,000



Objective 1.4 Build stronger, healthier communities through Volunteer Maryland (VM) by developing volunteer programs that meet critical needs in the areas of education, human needs, public safety, homeland security and the environment.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Number of volunteers	7,316	6,233	5,775	5,775
Number of hours contributed to State	78,989	73,423	69,300	69,300
Service sites reporting sustained or improved organizational				
capacity to manage volunteer activities after VM service year	91%	100%	85%	85%
Outcome: Value of volunteer hours and in-kind contributions	\$1,630,584	\$1,507,842	\$1,352,043	\$1,444,605
Percent of service sites reporting achievement of goals to meet				
critical community needs	94%	86%	85%	85%

# EXECUTIVE DEPARTMENT – BOARDS, COMMISSIONS AND OFFICES

# D15A05.05 GOVERNOR'S OFFICE OF COMMUNITY INITIATIVES (Continued)

Goal 2. Promote community-based service and volunteer service as a strategy to address unmet needs in Maryland.

Objective 2.1 Increase the number of Marylanders recognized for their service efforts by 10 percent annually.

Objective 2.2 Invite 100,000 Marylanders per year to volunteer in their communities through targeted marketing efforts.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Efficiency: Private match dollars generated	\$3,834,644	\$3,018,784	\$4,467,143	\$3,068,568
Ratio of private match dollars to grant dollars	1.00:1	1.00:1	1.00:1	1.00:1
Outcome: Marylanders recognized for service efforts (awards,				
certificates, State Fair passes)	111,000	216,034	200,000	200,000

**Goal 3.** Support municipalities and organizations in their efforts to develop and operate high quality community-based and volunteer service programs.

Objective 3.1 Increase citizen awareness while promoting the connection between Federal, State and local resources through aggressive geographically based outreach.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Number of municipalities	157	157	157	157
Number of contacts	7,500	8,000	8,500	8,500
Output: Number of municipalities visited	70	157	157	157

Goal 4. Increase outreach to ethnic and cultural communities in Maryland.

Objective 4.1 Increase involvement/participation in ethnic and cultural community events and distribution of information.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Number of festivals, fairs, meetings and other similar				
events attended:				
African	*	76	50	55
Asian Pacific American	268	250	255	260
Hispanic	178	220	225	250
American Indian (includes pow-wows)	153	75	80	85
Middle Eastern American	142	50	60	65
Brochures, pamphlets, reports, information requests and other				
informational materials distributed:				
African community	*	2,680	500	525
Asian Pacific American community	3,845	14,045	4,600	4,700
Hispanic community (English/Spanish)	7,325	11,371	4,300	4,500
American Indian community	6,346	31,526	2,600	2,800
Middle Eastern American community	1,835	2,316	600	625

**Note:** \* New performance measures for which data is not available.

# EXECUTIVE DEPARTMENT - BOARDS, COMMISSIONS AND OFFICES

# D15A05.05 GOVERNOR'S OFFICE OF COMMUNITY INITIATIVES (Continued)

Goal 5. Promote the interests of Maryland's ethnic and cultural communities in the areas of community, workforce, business and economic development.

Objective 5.1 Increase number of topic specific workshops and initiatives sponsored for ethnic and cultural communities.

	2009	2010	2011	2012
Performance Measures Ac	ctual	Actual	Estimated	Estimated
Output: Initiatives sponsored for:				
Maryland's African community	*	4	3	3
Asian Pacific American community	9	7	9	9
Maryland's American Indian community	10	5	11	11
Middle Eastern American community	9	6	5	5
Topic-specific workshops sponsored for Maryland's Hispanic community	14	6	12	12

Goal 6. Improve the visitor experience at the Banneker-Douglass Museum.

Objective 6.1 Increase annual visitation at the Banneker-Douglass Museum.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Outcome: Visitors to the Banneker-Douglass Museum	21,800	17,451	18,900	20,000

**Note:** \* New performance measures for which data is not available.

# D15A05.05 GOVERNOR'S OFFICE OF COMMUNITY INITIATIVES

Appropriation Statement:			
	2010 Actual	2011 Appropriation	2012 Allowance
Number of Authorized Positions	26.00	28.80	28.80
Number of Contractual Positions	3.80	2.00	2.00
01 Salaries, Wages and Fringe Benefits	2,102,832	2,002,331	2,146,407
02 Technical and Special Fees	618,009	531,029	547,813
03 Communication	46,746 65,822	48,584 46,021	38,618 47,100
06 Fuel and Utilities	110,031 3,481 299,046	77,991 4,150 339,612	102,600 5,102 305,003
09 Supplies and Materials	26,981 180 2,351	32,780 2,500 2,500	30,911 6,500
12 Grants, Subsidies and Contributions	4,945,786 38,439	4,173,715 23,572	4,985,972 36,108
Total Operating Expenses	5,538,863	4,751,425	5,557,914
Total Expenditure	8,259,704	7,284,785	8,252,134
Original General Fund Appropriation  Transfer of General Fund Appropriation	1,880,236 123,992	1,996,498	
Total General Fund Appropriation	2,004,228 63	1,996,498	
Net General Fund Expenditure	2,004,165	1,996,498	2,125,247
Special Fund ExpenditureFederal Fund Expenditure	334,223 5,490,464	267,030 4,610,134	219,000 5,506,649
Reimbursable Fund Expenditure	430,852	411,123	401,238
Total Expenditure	8,259,704	7,284,785	8,252,134
Special Fund Income: D15303 Site Matching Funds	304,223	223,030	185,000
D15306 Banneker-Douglas Museum	30,000	44,000	34,000
Total	334,223	267,030	219,000
Federal Fund Income:			
94.003 State Commissions	356,158 4,216,928	221,841 4,124,272	280,872 4,983,148
94.007 Planning and Program Development Grants	42,922	77,429	77,103
94.009 Training and Technical Assistance	227,922	140,640	135,526
94.013 Volunteers in Service to America	33,269	45,952	30,000
Total	4,877,199	4,610,134	5,506,649
Federal Fund Recovery Income: 94.006 AmeriCorps	613,265		
Reimbursable Fund Income: D15A05 Executive Department-Boards, Commissions and			
OfficesR62I00 Maryland Higher Education Commission	427,477 3,375	406,673 4,450	401,238
	430,852	411,123	401,238
Total	430,832	411,123	401,238

#### **D15A05.06 STATE ETHICS COMMISSION**

#### PROGRAM DESCRIPTION

Title 15 of the State Government Article establishes the State Ethics Commission as an independent agency of State government. The Commission administers the Maryland Public Ethics Law, which primarily includes disclosure and standards of conduct programs covering officials, employees and regulated lobbyists. The Commission renders advisory opinions concerning the law's application, investigates complaints, and receives and reviews financial disclosure statements and lobbyist registration and activity reports. The Commission assists and monitors the activity of local governments in implementing local public ethics laws by setting minimum standards for local laws and approving the content of those laws. The Commission also provides public information, training and education to those covered by the law's requirements.

#### MISSION

To carry out legislative mandates and policy in support of the public interest in having Maryland's government and its lobbyists conform to established standards of ethical conduct and disclosure.

#### VISION

A State in which government decisions, operations and services are carried out consistent with high ethical standards.

#### KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. Support public trust in its officials and employees.

Objective 1.1 Ensure that statutory disclosure filing requirements for officials and lobbyists are met.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Individuals required to file financial disclosure forms	12,852	13,428	13,350	13,600
Percentage of financial disclosure forms received by due date	71% <sup>1</sup>	$74\%^{2}$	76%	78%
Percentage of forms filed by due date submitted electronically	90%	91%	92%	92%
Output: Financial disclosure forms reviewed	3,619	3,614	3,650	3,700
Lobbyist registrations received and reviewed	2,983	3,146	3,025	3,050
Lobbyist activity reports received and reviewed	5,246	5,299	5,250	5,300

2000

2010

2012

**Objective 1.2** Develop and distribute information through the Internet or other means to explain Ethics Law requirements to officials, employees, regulated lobbyists and others impacted by the Public Ethics Law.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	<b>Estimated</b>	Estimated
Output: State officials receiving training	1,141	1,680	1,750	1,250
Lobbyists receiving training	102	204	250	300

Eighty-two percent of State employees and officials and 29 percent of board and commission members filed on time.

<sup>&</sup>lt;sup>2</sup> Eight-five percent of State Employees and officials and 34 percent of board and commission members filed on time.

# **EXECUTIVE DEPARTMENT – BOARDS, COMMISSIONS AND OFFICES**

# **D15A05.06 STATE ETHICS COMMISSION (Continued)**

Goal 2. To prevent the conduct of State business from being subject to improper influence and avoid, to the extent reasonably possible, the appearance of improper influence through fair but rigorous application of the Public Ethics Law.

Objective 2.1 Provide accurate and timely advice within 60 days to those subject to the requirements of the Ethics Law.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	<b>Estimated</b>	<b>Estimated</b>
Output: Commission informal ethics advice issued	355	350	350	350
Formal advisory opinions issued	2	1	2	2
Quality: Percentage of advice provided within 60 days	87%	81%	85%	87%

Objective 2.2 Maintain a system to issue and process complaints and other investigative or enforcement activities consistent with the requirements of the Public Ethics Law. Complete all complaint matters within twelve months of initiation.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Formal legal complaints issued	99	60	60	60
Output: Number of current year complaint actions completed	80	52	54	54
Number of prior year complaint actions completed	4	13	11	11
Amount of late fees, fines or settlements paid	\$67,165	\$13,770	\$7,000	\$7,000
Quality: Percentage of completed complaint actions closed within				
twelve months of initiation	81%	86%	87%	88%

Objective 2.3 Maintain standards for local government ethics laws and rules and ensure requirements are met through technical assistance and review procedures. Review all changes in local programs and respond within 60 days.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Number of local governments requesting assistance	17	15	10	24
Output: Local government ordinances approved	10	8	5	12
Quality: Percentage of responses provided within 60 days	90%	87%	80%	85%

# EXECUTIVE DEPARTMENT — BOARDS, COMMISSIONS AND OFFICES

# D15A05.06 STATE ETHICS COMMISSION

Appropriation	Statement:
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Appropriation Statement.	2010 Actual	2011 Appropriation	2012 Allowance
Number of Authorized Positions	10.50	10.50	10.50
01 Salaries, Wages and Fringe Benefits	847,768	842,911	934,965
02 Technical and Special Fees	3,675	4,200	4,200
03 Communication	7,159 1,591 10,810 1,870 3,600 20,096	3,699 1,425 6,884 3,260 24,866	4,080 1,425 6,600 1,800 3,600 27,355
Total Operating Expenses	45,126	40,134	44,860
Total Expenditure	896,569	887,245	984,025
Original General Fund Appropriation  Transfer of General Fund Appropriation	582,196 46,137	574,299	
Total General Fund Appropriation	628,333 152	574,299	
Net General Fund ExpenditureSpecial Fund Expenditure	628,181 268,388	574,299 312,946	710,778 273,247
Total Expenditure	896,569	887,245	984,025
Special Fund Income: D15301 Lobbyist Registration Fees	268,388	312,946	273,247

#### D15A05.07 HEALTH CARE ALTERNATIVE DISPUTE RESOLUTION OFFICE

#### PROGRAM DESCRIPTION

The Health Care Alternative Dispute Resolution Office (HCADRO) provides a system of mandatory arbitration filings for all medical malpractice claims in excess of \$30,000, pursuant to Title 3, Subtitle 2A and Section 5-109 of the Courts and Judicial Proceedings Article and Section 482A of Article 48A. The powers and duties of the Health Care Alternative Dispute Resolution Office are: (1) the selection of arbitration panels from a list of qualified persons prepared by the Director, or the appointment of a mediator; (2) the elimination of a specific dollar amount in pleadings; (3) the determination of liability and the awarding of damages and costs for each claim filed; (4) the opportunity for an appeal of a panel decision to the Courts; (5) the review of attorney fees when requested; (6) the provision that insurers may settle claims without restriction and repay certain costs of claimants; (7) the opportunity to waive the arbitration process and proceed at the Circuit Court level; and (9) the reporting of all claims against physicians to the Board of Physicians, the Maryland State Medical Society and, upon request, to health care facilities and the general public.

#### MISSION

To offer an expedient alternative resolution process for medical malpractice claims. To serve as the State's only accurate and accessible information source for health care facilities and the general public regarding medical malpractice complaints against physicians and other health care providers.

#### VISION

To further decrease the number of medical malpractice cases requiring trial at the Circuit and U.S. District Court Systems.

#### KEY GOALS, OBJECTIVES AND PERFORMANCE MEASURES

Goal 1. To alleviate the Circuit and U.S. District Courts' caseload by lowering the number of cases waiving the arbitration process.

Objective 1.1 Follow cases closely, closing as many as possible by promptly ruling on Motions to Dismiss or Dismissals for Lack of Prosecution or arbitration.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Number of cases pending at HCADRO	335	392	449	506
Output: Cases closed at HCADRO by panel	1	1	3	3
Cases closed at HCADRO by Director or parties	114	94	$100^{1}$	100

**Goal 2.** To make accurate information regarding medical malpractice claims more readily available to health care institutions and the general public.

Objective 2.1 Decrease the time required to fulfill requests for copies of medical malpractice claims.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Number of copies of claims requested by health care facilities	786	695	730	730
Output: Number of copies of claims forwarded to requesting health				
care facilities	774	685	720	720
Efficiency: Average time required to fulfill requests (in days)	7.9	4.8	6.0	6.0

Objective 2.2 Maintain or decrease the time required to fulfill written requests for information regarding medical malpractice claims against a physician.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Responses forwarded to requesting health care facilities	4,927	4,851	5,000	5,000
Average number of telephone calls responded to per day	11.3	8.0	8.0	8.0
Efficiency: Average time required to fulfill written requests (in hours)	4.2	2.3	3.5	3.5

<sup>1</sup> Does not reflect approximately 220 stent-related cases that were filed and are in the process of being transferred to Circuit Court.

# EXECUTIVE DEPARTMENT — BOARDS, COMMISSIONS AND OFFICES

# D15A05.07 HEALTH CARE ALTERNATIVE DISPUTE RESOLUTION OFFICE

# **Appropriation Statement:**

	2010 Actual	2011 Appropriation	2012 Allowance
Number of Authorized Positions	5.00	4.80	4.80
01 Salaries, Wages and Fringe Benefits	325,930	337,788	364,668
03 Communication 04 Travel 07 Motor Vehicle Operation and Maintenance 08 Contractual Services 09 Supplies and Materials 10 Equipment—Replacement 11 Equipment—Additional 12 Grants, Subsidies and Contributions 13 Fixed Charges Total Operating Expenses	10,604 1,217 2,130 -1,490 3,985 7,200 2,031 195 3,395 29,267	10,686 1,000 3,000 -1,700 2,000 3,450 18,736	9,686 1,250 2,500 -2,086 4,000 3,428 19,078
Total Expenditure	355,197 375,338 -30,843 344,495	356,524 311,904 311,904	383,746
Less: General Fund Reversion/Reduction  Net General Fund Expenditure  Special Fund Expenditure  Total Expenditure	340,076 15,121 355,197	311,904 44,620 356,524	338,746 45,000 383,746
Special Fund Income: D15302 Filing Fees	15,121	44,620	45,000

#### PROGRAM DESCRIPTION

Established in 1995, the Governor's Office of Crime Control and Prevention (GOCCP) administers numerous Federal and State grant programs and serves as a clearinghouse for information, research, analysis and other materials necessary for formulating crime control and prevention policy. GOCCP assists in the development of legislation, policies, plans, programs and budgets relating to the reduction and prevention of crime, violence, delinquency and substance abuse; the coordination of activities among relevant State and local agencies; the improvement of the administration of justice; and other public safety issues. GOCCP is charged with the tasks of more effectively managing Maryland's criminal justice resources, developing more collaborative approaches to juvenile delinquency and crime issues, and providing for a deliberative planning process for the use of those resources. GOCCP works collaboratively to address juvenile delinquency and crime prevention efforts with the Governor's Office for Children, the Department of Public Safety and Correctional Services, the Department of Juvenile Services, the Department of State Police, the Alcohol and Drug Abuse Administration in the Department of Health and Mental Hygiene, the Governor's Office of Homeland Security and the Department of Human Resources' Office of Victims Services. The Office also operates the Maryland Statistical Analysis Center (MSAC), part of a national network of state Statistical Analysis Centers. MSAC is the research, development and evaluation component of GOCCP, and serves as a repository for knowledge and tools pertaining to crime and the criminal justice systems of Maryland. Objective, independent and data driven, MSAC seeks, evaluates and publicizes Maryland's promising practices in public safety. Through its annual Research Program, MSAC solicits seasoned researchers to examine local policies and practices that will inform the policies and practices of the Governor and the State of Maryland, GOCCP also administers the School Bus Safety Enforcement Program and the State Aid for Police Protection Fund.

Beginning with the fiscal year 2012 budget, the State's contribution to the Baltimore City Criminal Justice Coordinating Council ("the Council") is budgeted within the GOCCP Local Law Enforcement Grants; it formerly appeared as a separate appropriation (D15A0521). The Council is active within the City's Criminal Justice System in identifying problems and coordinating solutions for the system. While the Council has no statutory authority to mandate member participation or specific activities, it is a vital entity for ensuring the participation of all stakeholders operating in and affected by the system. The Council assists the Judiciary and member agencies in the planning and delivery of quality services; facilitates the initiation, coordination, implementation and evaluation of effective practices and procedures; and promotes inter-agency decision-making, communication and the sharing of timely and accurate criminal justice information. The City, State, Federal and Judicial officials who comprise the Council and their respective agencies work cooperatively to enhance public safety and reduce crime, to advance the fair and timely disposition of cases, and to ensure justice for those accused of crimes and the victims of crimes. Council meetings are open to the public.

#### **MISSION**

GOCCP is Maryland's one-stop shop for resources to improve public safety. GOCCP exists to educate, connect and empower citizens and public safety entities through innovative funding, strategic planning, statistical analysis, best practices research and results-oriented customer service.

#### VISION

GOCCP is synchronized to meet regional challenges with the highest levels of performance and customer service through public safety funding, technical assistance, resources, best practices and crime data analysis. GOCCP aligns identified priorities and best practices to achieve strategic results for the safety of Maryland's citizens. GOCCP success is measured by sub-recipient success.

# KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. Increase productivity, customer service and interagency workings as the State Administering Agency.

Objective 1.1 Identify and implement the highest attainable standards in the administration of grant funds in order to

Objective 1.1 Identify and implement the highest attainable standards in the administration of grant funds in order to increase efficiency, accountability, monitoring, and auditing.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	<b>Estimated</b>
<b>Input:</b> Percent of grant applications submitted electronically <sup>1</sup>	96.7%	98.7%	99.0%	99.0%
Quarterly performance measure reports submitted electronically	99.1%	99.8%	99.9%	99.9%
Quarterly progress reports submitted electronically	99.5%	100%	100%	100%

<sup>&</sup>lt;sup>1</sup> State Aid for Police Protection grants are excluded prior to 2011 because grantees had not been given the option to apply electronically.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Quarterly requests for funds submitted electronically	99.8%	100%	100%	100%
Quarterly financial reports submitted electronically	99.8%	100%	100%	100%
Output: Ratio of grants to monitors	32:1	37:1	37:1	37:1
Percent of grants in a regular status	98%	96%	98%	98%
Percent of grants in risk status audited <sup>2</sup>	64%	66%	66%	66%
Percent of closed grants with above average compliance				
with conditions and regulations of grants	62%	68.9%	75%	75%
Percent of total grants receiving program consultations	13%	21.7%	25%	25%

Objective 1.2 Provide training and equipment to aid law enforcement and criminal justice agencies in the reduction of crime and to improve officer safety.

	2009	2010	2011	2012
Performance Measure	Actual	Actual	Estimated	Estimated
Output: Funds provided to law enforcement				
and criminal justice agencies to provide training	\$452,512	\$357,024	*	*
Funds provided for equipment	\$1,784,957	\$9,483,031	*	*
Number of grants to provide equipment	111	172	*	*

**Objective 1.3** Increase the number of victims who receive assistance through direct service, law enforcement, prosecution and the court system.

	CY2008	CY2009	CY2010	CY2011
Performance Measure	Actual	Actual	Estimated	Estimated
Output: Number of victims receiving outreach services through				
Violence Against Women Act (VAWA) funding <sup>3</sup>	12,494	14,288	14,288	14,288

Objective 1.4 Direct funding to accountability-based programs designed to reduce recidivism among juveniles.

	2009	2010	2011	2012
Performance Measure	Actual	Actual	Estimated	Estimated
Output: Number of youth accountability programs funded	17	20	24	24

**Objective 1.5** Provide technical assistance to potential applicants and sub-recipients regarding the application and reporting processes.

	2009	2010	2011	2012
Performance Measure	Actual	Actual	Estimated	Estimated
Output: Number of Technical Assistance trainings completed	19	19	19	19

Objective 1.6 Provide personnel grant funds to aid law enforcement and criminal justice agencies in reducing crime.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Number of grants allocating personnel funds	113	144	*	*
Funds provided for law enforcement overtime and salaries (\$)	12,427,686	11,180,285	*	*

**Note:** \* Estimates of future grant-related activity for these programs are not provided.

<sup>3</sup> VAWA programmatic reports are compiled on the calendar year basis.

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<sup>&</sup>lt;sup>2</sup> "At risk" grants in an elevated risk status are reviewed for a field or desk audit.

# EXECUTIVE DEPARTMENT – BOARDS, COMMISSIONS AND OFFICES

# D15A05.16 GOVERNOR'S OFFICE OF CRIME CONTROL AND PREVENTION (Continued)

Goal 2. Allocate available criminal justice funds to jurisdictions within each region based upon Maryland crime rates.

Objective 2.1 Provide public safety funding to support each major funding initiative within each region.

Objective 2.2 Distribute grant funds based upon current environmental factors (i.e., crime rates).

Output: FY 2009/FY 2010 Funding Allocations by Region & Consideration of Part I Crime by Region

FUNDING STREAMS⁴:	BJAG/ BYRN/ BJRA Allocations	GVRG Alloc.	VAWA/ VARA Alloc.	MVOC Alloc.	JJAB/ JJAC Alloc.	Other Alloc.	Totals	Percent of Discretion- ary Allocations	Percent of Violent Crime <sup>5</sup>
FY2009									
Western Region	\$698,748	\$280,966	\$617,281	\$274,389	\$138,740	\$1,377,518	\$3,387,642	23.75%	34.1%
Metro Region	\$1,164,889	\$581,375	\$853,293	\$258,629	\$1,122,634	\$3,815,818	\$7,796,638	54.66%	57.5%
Eastern Region	\$662,615	\$37,500	\$270,503	\$139,543	\$167,625	\$1,802,834	\$3,080,620	21.59%	8.4%
Totals, Discretionary Allocations	\$2,526,252	\$899,841	\$1,741,077	\$672,561	\$1,428,999	\$6,996,170	\$14,264,900		
Other - Statewide & Mandated	\$946,736	\$60,556	\$202,762	\$64,916	\$0	\$82,394,707	\$83,669,677		
FY2010				_					
Western Region	\$7,322,211	\$215,052	\$1,458,380	\$340,075	\$403,976	\$2,211,655	\$11,951,349	39.16%	34.0%
Metro Region	\$5,815,053	\$533,171	\$1,957,388	\$305,546	\$691,586	\$4,973,476	\$14,276,220	46.78%	56.6%
Eastern Region	\$1,565,722	\$36,685	\$701,855	\$114,668	\$244,122	\$1,629,241	\$4,292,293	14.06%	9.4%
Totals, Discretionary Allocations	\$14,702,986	\$784,908	\$4,117,623	\$760,289	\$1,339,684	\$8,814,372	\$30,519,862		
Other - Statewide & Mandated	\$6,288,971	\$137,317	\$283,162	\$0	\$275,711	\$59,738,897	\$66,724,058		

<sup>&</sup>lt;sup>4</sup> BJAG/BYRN/BJRA: Byrne Memorial Formula and Justice Assistance Grants (including Recovery Act funding); GVRG: Gun Violence Reduction Grants; VAWA/VARA: Violence Against Women Grants (including Recovery Act funding); MVOC: Maryland Victims of Crime Fund; JJAB/JJAC: Juvenile Justice Accountability Grants; Other: principally Collaborative Supervision and Focused Enforcement, Project Safe Neighborhoods, School Bus Safety Enforcement, Sex Offender and Compliance Enforcement, Body Armor for Local law Enforcement and State Aid for Police Protection.

<sup>&</sup>lt;sup>5</sup> Based upon FBI Uniform Crime Reports - calendar year 2007 for fiscal year 2009, calendar year 2008 for fiscal year 2010.

Goal 3. Impact public safety across Maryland by encouraging and participating in collaborations, focusing resources to assist local and State agencies in their fight against crime, and assisting criminal justice professionals and citizens across the State in creating a safer Maryland.

**Objective 3.1** Increase the number of citizens (victim, witnesses, family members, etc.) who have registered on the Victim Information and Notification Everyday (VINE) system.<sup>6</sup>

	2009	2010	2011	2012
Performance Measure	Actual	Actual	Estimated	Estimated
Output: Number of registrants for VINE	33,268	37,448	40,000	40,000

**Objective 3.2** Measure GOCCP's contribution to a reduction in crime across Maryland, particularly through the use of data driven practices, to promote information-sharing and coordination among criminal justice and allied agencies.

Performance Measure	2009 Actual	2010 Actual	2011 Estimated	2012 Estimated
Output: Number of agencies currently registered for online,				
publicly accessible crime mapping services	56	76	80	80
Number of agencies receiving CompStat-On-Demand	45	49	50	50
Number of crime analysts employed by agencies funded by GOCCP	17	40	40	40
Number of maps generated for various agencies via				
GOCCP mapping grant	490	323	400	400
Number of cross-jurisdictional Memoranda of				
Understanding facilitated by GOCCP	9	8	8	8
Number of major cross-jurisdictional criminal justice initiatives				
involving State and local collaborations facilitated by GOCCP	57	68	68	68
Sub-recipient Output <sup>7</sup> :				
Number of guns seized	6,145	4,655	*	*
Number of gun arrests	1,457	1,215	*	*
Number of gun cases referred for federal prosecution	975	467	*	*
Number of gun cases prosecuted	1,830	560	*	*
Number of gang members arrested	1,687	1,256	*	*
Number of victims served	24,100	29,829	*	*
Number of sex offender compliance verifications conducted	15,133	15,404	*	*
Number of protective orders entered by Domestic				
Violence Unit Pilot Program (DVUP) sub-recipients	16,030	27,387	*	*
	CY 2008	CY 2009	CY2010	CY2011
Statewide Output:	Actual	Actual	Estimated	Estimated
Number of DNA "hit" cases researched	338	208	*	*
Number of DNA-related arrests	69	103	*	*
Number of Violence Prevention Initiative (VPI) offenders identified	2,333	1,965	*	*
Number of homicide victims in Maryland	493	440	*	*
Number of juvenile victims of homicides	50	40	*	*

Note: \* Estimates of future grant-related activity for these programs are not provided.

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<sup>&</sup>lt;sup>6</sup> Beginning in fiscal year 2012, all State funding for the VINE system has been budgeted in the Department of Public Safety and Correctional Services (Q00A0102), while VINE operations and administration (including data measures) continue to reside with GOCCP.

<sup>&</sup>lt;sup>7</sup> Data based upon sub-recipient reports.

# **EXECUTIVE DEPARTMENT – BOARDS, COMMISSIONS AND OFFICES**

# D15A05.16 GOVERNOR'S OFFICE OF CRIME CONTROL AND PREVENTION (Continued)

Objective 3.3 Through the Baltimore City Criminal Justice Coordinating Council, enhance public safety through the implementation of effective and efficient practices and procedures by the judiciary and member agencies that: increase the number of Civil Citations issued; increase the number of felony drug cases closed annually; increase the number of arrest record expungements processed for arrestees released without charges; reduce the number of individuals released on "no charges"; decrease the rate of cases dismissed due to Failure to Appear by police officers; and decrease the number of jurors who fail to respond or appear.

	2009	2010	2011	2012
Performance Measure	Actual	Actual	<b>Estimated</b>	Estimated
Output: Number of Civil Citations issued	1,175	1,438	1,200	1,300
Number of felony drug cases closed annually	2,635	2,641	2,800	2,600
Number of arrest record expungements processed for				
arrestees released without charges*	9,439	9,333	9,000	9,300
Outcome: Number of individuals released on "no charges"	9,811	9,573	9,800	9,341
Percent of cases dismissed due to Failure to Appear by police officers	14%	17%	10%	12%
Percent of jurors who fail to respond or appear	31%	34%	29%	30%

Note: \* Expungements are automatic for all individuals released without charges effective October 2007.

# State Aid for Police Protection Fund

	2009 Actual	2010 Actual	2011 Estimated	2012 Estimated
Performance Measures/Performance Indicators				
Allegany Anne Arundel Baltimore City Baltimore County Calvert Caroline Caroll Cecil Charles Dorchester Frederick Garrett Harford Howard Kent Montgomery Prince George's Queen Anne's St. Mary's Somerset Talbot		565,744 4,323,397 53,839 6,317,434 513,835 223,356 1,044,214 635,123 800,823 248,740 1,491,173 154,606 1,785,739 2,256,458 130,799 9,846,736 11,694,871 266,490 558,918 161,907 264,152	565,744 4,323,397 53,839 6,317,434 513,835 223,356 1,044,214 635,123 800,823 248,740 1,491,173 154,606 1,785,739 2,256,458 130,799 9,846,736 11,694,871 266,490 558,918 161,907 264,152	565,744 4,323,397 53,839 6,317,434 513,835 223,356 1,044,214 635,123 800,823 248,740 1,491,173 154,606 1,785,739 2,256,458 130,799 9,846,736 11,694,871 266,490 558,918 161,907 264,152
Washington		959,605 665,452 457,571	959,605 665,452 457,571	959,605 665,452 457,571
		45,420,982	45,420,982	45,420,982

<sup>\*</sup> Totals may not add due to rounding

# Local Law Enforcement Grants General Funds

Ochiciai	I unds	

General Funds	2010 Actual	2011 Appropriation	2012 Allowance
Baltimore City Foot Patrol	2,763,600	2,763,600	2,763,600
Prince George's County Drug Grant	1,451,263	1,464,610	1,464,610
Baltimore City Community Policing	1,974,000	1,974,000	1,974,000
Body Armor for Local Law Enforcement	46,164	49,088	49,088
Baltimore City Violent Crime Control Grant	2,454,422	2,454,422	2,454,422
Prince George's County Violent Crime Grant	2,286,339	2,296,292	2,296,292
STOP Gun Violence Grant	928,478	928,478	928,478
Criminal Justice Coordinating Council	84,389	85,500	235,500
Capital City Safe Streets-Annapolis	171,735	295,855	295,855
Capital City Safe Streets-Salisbury		327,254	327,254
Community Service Grant	604,918	613,723	613,723
Child Advocacy Centers		250,000	250,000
SOCEM	726,363	728,916	728,916
ROPER Academy	145,195	156,933	156,933
State's Attorney's Coordinating Council	225,000	225,000	225,000
War Room-Baltimore City	716,137	716,397	716,397
Youth Strategies Program Initiative	304,611	305,334	305,334
Collaborative Supervision and Focused Enforcement	3,054,625	2,327,049	2,327,049
Victim Instant Notification Everyday	446,350	456,000	
Domestic Violence Unit Pilot	181,177	196,354	196,354
Baltimore City State Attorney's Office-Prosecution of Gun Crimes			
and Violent Offenders	1,925,157	1,959,195	1,959,195
Total	20,489,923	20,574,000	20,268,000

# **Appropriation Statement:**

Appropriation Statement:	2010 Actual	2011 Appropriation	2012 Allowance
Number of Authorized Positions	43.00	41.00	41.00
Number of Contractual Positions	10.90	10.90	10.90
01 Salaries, Wages and Fringe Benefits	3,232,835	3,267,058	3,512,112
02 Technical and Special Fees	514,081	501,923	618,444
03 Communication 04 Travel 07 Motor Vehicle Operation and Maintenance 08 Contractual Services 09 Supplies and Materials 10 Equipment—Replacement 11 Equipment—Additional 12 Grants, Subsidies and Contributions 13 Fixed Charges Total Operating Expenses	58,739 71,346 18,842 916,395 30,550 42,676 44,753 86,274,877 348,993 87,807,171	53,647 56,931 7,920 873,694 57,424 5,400 14,900 98,002,321 381,973 99,454,210	91,517 65,065 11,450 484,417 57,316 8,100 27,400 96,221,576 309,776 97,276,617
Total Expenditure	91,554,087	103,223,191	101,407,173
Original General Fund Appropriation  Transfer of General Fund Appropriation	90,429,442 -21,024,582	69,253,446	
Total General Fund Appropriation	69,404,860 283,058	69,253,446	
Net General Fund Expenditure	69,121,802 1,910,231 20,287,665 234,389 91,554,087	69,253,446 2,265,559 31,468,686 235,500 103,223,191	68,707,052 2,284,465 30,415,656 

Special Fu	nd Income:			
	Victims of Crime	1,025,496	1,290,559	1,309,465
D13311	Fund	300,000	300,000	300,000
D15313	Legal Services for Victims	50,686	75,000	75,000
J00385	School Bus Safety	534,049	600,000	600,000
•	Total	1,910,231	2,265,559	2,284,465
Federal Fu	nd Income:			
16.017	Sexual Assault Services Formula Program	10,764	272,842	85,135
16.523	Juvenile Accountability Incentive Block Grants	773,374	877,400	823,928
16.527 16.540	Supervised Visitation, Safe Havens for Children  Juvenile Justice and Delinquency Prevention-	4,412	200,000	197,707
10.540	Allocation to States	1,056,234	1,053,000	993,072
16.548	Title V—Delinquency Prevention Program	37,635	33,486	83,909
16.550	State Justice Statistics Program for	27,022	22,.00	00,,00
10,000	Statistical Analysis Centers	61,045	59,489	56,867
16.575	Crime Victim Assistance	,	7,200,000	7,477,981
16.588	Violence Against Women Formula Grants	2,082,119	2,255,795	2,252,637
16.593	Residential Substance Abuse Treatment for State	, ,	• •	
	Prisoners	370,351	164,288	465,122
16.607	Bulletproof Vest Partnership Program	115,717	97,445	95,000
16.609	Community Prosecution and Project Safe Neighborhoods	264,600	232,093	188,488
16.727	Combating Underage Drinking	367,967	360,000	352,187
16.727	Edward Byrne Memorial Justice Assistance Grant	,	•	•
16 740	GroupStatewide Automated Victim Information Notifica-	6,439,391	6,522,815	5,945,292
101.10	tion (SAVIN) Program	21,250		200,000
16.741	Forensic DNA Backlog Reduction Program	36,291		47,351
	Paul Coverdell Forensic Sciences Improvement	50,251		,5-1
1017 12	Grant Program	387,666	397,644	405,498
16.744	Anti-Gang Initiative	149,035	<i>571</i> ,511	102,150
16.803	Recovery Act-Edward Byrne Memorial Justice Assistance Grant (JAG) Program/Grants to	,		
	States and Territories	6,560,794	10,400,000	9,946,720
93.643	Children's Justice Grants to States	451,749	316,928	304,861
5	Гotal	19,190,394	30,443,225	29,921,755
	nd Recovery Income:		4.00=	
16.588	Violence Against Women Formula Grants	1,097,271	1,025,461	493,901
Daimhara -	hle Evand Incomes			
	ble Fund Income:	150,000	150,000	
	Judiciary	130,000	150,000	
DISAUS	Offices	84,389	85,500	
•	Fotal	234,389	235,500	

# EXECUTIVE DEPARTMENT – BOARDS, COMMISSIONS AND OFFICES

#### **D15A05.20 STATE COMMISSION ON CRIMINAL SENTENCING POLICY**

#### PROGRAM DESCRIPTION

Established in 1999, the State Commission on Criminal Sentencing Policy ("the Commission") is the successor to the Maryland Commission on Criminal Sentencing Policy and is a permanent body under the Criminal Procedure Article, §6-201 through §6-214. The Commission was created to oversee criminal sentencing policy in Maryland. The Commission consists of 19 members, including members of the judiciary, representatives of the criminal justice system, members of the State Senate and House of Delegates, and members of the general public.

The Commission assumes primary responsibility for the Maryland voluntary sentencing guidelines for Circuit Courts by distributing, collecting and compiling sentencing guidelines worksheets, and maintaining the sentencing guidelines database. The Commission conducts training and orientation for trial court judges, attorneys, probation officers and other interested parties as may be required. In addition, the Commission monitors judicial compliance with the guidelines, studies the factors driving judicial departures from the guidelines and adopts changes to the sentencing guidelines, if necessary.

In addition to overseeing the application of the sentencing guidelines, the Commission is expected to integrate corrections options programs into the sentencing guidelines system and to establish guidelines to identify appropriate candidates for participation in corrections options programs. The Commission uses a correctional population simulation model to provide estimates of the impact of proposed legislation or policy changes on State and local correctional resources. The work of the Commission is documented in an annual report to the General Assembly delivered before or on December 1 of each year.

#### **MISSION**

The State Commission on Criminal Sentencing Policy serves the citizens of Maryland by promoting fair and proportional criminal sentences without unwarranted disparity for all offenders with similar criminal histories committing similar offenses within a voluntary guidelines system providing judges probation, prison or corrections options. It also serves Maryland citizens by assisting understanding of actual time to be served by offenders and by protecting public safety through prioritizing the incarceration of violent and career offenders.

In establishing the Commission, the General Assembly stated its intent that unwarranted sentencing disparities should be reduced; truth-in-sentencing policies should be promoted; prison capacity and usage should give priority to the incarceration of violent and career offenders; meaningful judicial sentencing discretion should be preserved; and sentencing judges should be able to impose the most appropriate criminal penalties for offenders.

### **VISION**

A State where sentences are considered just by offenders and victims, well understood by the public and consistent with the State's voluntary guidelines; and individuals and communities possess knowledge and are empowered concerning crime and its effects on them.

#### KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. Minimal disparity in sentences of similar offenders sentenced for similar offenses.

**Objective 1.1** The Commission will review all guidelines for offenses to ensure proportionality and fairness in the ranking and classification of offenses.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Ouput: Guidelines subcommittee meetings held	4	3	4	4
Commission review and vote on reclassification of offenses and timely	<b>/</b>			
submission to COMAR	3	1	2	2
Reports on compliance rates	1	1	1	1
Outcome: Statewide aggregated guideline compliance rate	$79\%^{1}$	79%	78%	78%

# D15A05.20 STATE COMMISSION ON CRIMINAL SENTENCING POLICY (Continued)

Goal 2. Improved rates of judicial compliance with the State's voluntary sentencing guidelines.

Objective 2.1 Aggressive outreach and careful re-evaluation of criteria to improve compliance rates.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Guidelines subcommittee meetings held	4	3	4	4
Judicial review and training sessions held	5	8	8	8
Reports on compliance issued	1	1	1	1
Outcome: Percentage of (8) judicial circuits that met benchmark				
guideline compliance rate of 65 percent	100%	100%	100%	100%

Goal 3. Announced statements of time to be served by violent offenders when sentenced in circuit courts.

**Objective 3.1** Cooperation with the State Parole Commission in its ongoing efforts to obtain adherence by the courts to announce at sentencing that violent offenders are required to serve at least 50 percent of their sentence.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Judicial review and training sessions held	5	8	8	8
Outcome: Percentage of violent offense cases with 50 percent of				
sentence announced	51% <sup>1</sup>	62%	80%	80%

Goal 4. Availability of corrections options as needed in participating local jurisdictions.

**Objective 4.1** Utilize inventory of available options, public support and support of action groups to improve knowledge of and incorporation of corrections options programs throughout the State.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Commission meetings/trainings held	4	4	4	4
Inventory of corrections options created/updated	1	0	1	0
Percentage of judicial circuits utilizing correctional options programs	100%	100%	100%	100%

Goal 5. Address the increased proportion of inmates considered violent or career in State prisons.

Objective 5.1 Support for adoption and implementation of corrections options programs to supplement its current structured sentencing system.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Commission meetings/trainings held	4	4	4	4
Public hearing meetings held	1	1	1	1
Inventory of alternatives to incarceration available Statewide	1	0	1	0
Reports with statistics on proportion of inmates by general offense type	e			
(person, property, drug)	1	1	1	1

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<sup>&</sup>lt;sup>1</sup> Prior reports noted slightly different percentages for these two measures for fiscal year 2009. The differences are based on additional data collected since completion of these reports and a slight modification to the sentencing guidelines compliance calculation.

# EXECUTIVE DEPARTMENT — BOARDS, COMMISSIONS AND OFFICES

# D15A05.20 STATE COMMISSION ON CRIMINAL SENTENCING POLICY

# **Appropriation Statement:**

Appropriation Statement	2010 Actual	2011 Appropriation	2012 Allowance
Number of Contractual Positions	4.00	4.00	4.00
01 Salaries, Wages and Fringe Benefits	18,340	7,300	22,500
02 Technical and Special Fees	279,156	251,495	285,825
03 Communication 04 Travel 08 Contractual Services 09 Supplies and Materials 10 Equipment—Replacement 11 Equipment—Additional	5,781 4,161 7,119 943 154 70	7,088 1,750 5,200 1,675	6,158 3,168 6,913 1,100
13 Fixed Charges	25,302	26,625	25,565
Total Operating Expenses	43,530	42,338	42,904
Total Expenditure	341,026	301,133	351,229
Original General Fund Appropriation  Transfer of General Fund Appropriation	321,597 20,000	301,133	
Total General Fund Appropriation	341,597 571	301,133	
Net General Fund Expenditure	341,026	301,133	351,229

#### **D15A05.22 GOVERNOR'S GRANTS OFFICE**

#### PROGRAM DESCRIPTION

The Governor's Grants Office provides resources and technical assistance to State agencies, local governments, non-profit organizations, businesses and universities on all aspects of Federal grants and Federal funds. The Grants Office measures funds, identifies new funding opportunities and trains State agency staff in all aspects of grant writing and grants management.

#### MISSION

The mission of the Governor's Grants Office is to help State government meet its policy priorities by measuring and increasing the flow of Federal funds coming into Maryland, while improving the level of coordination on grants issues between State agencies, local governments, non-profits and foundations.

#### KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. Maintain or increase Federal funding to State agencies and other organizations (local governments, non-profits, universities, businesses).

Objective 1.1 Increase Federal grant dollars received by State agencies and throughout Maryland.

	2009	2010	2011	2012
Performance Measures <sup>1</sup>	Actual	Actual	Estimated	Estimated
Output: Federal grant dollars received by State agencies (billions)	\$7.9	\$9.3	\$9.3	\$8.7
Federal grant dollars received by State agencies, local governments,				
universities and non-profits (billions)	\$10.5	\$11.8	\$11.8	\$11.2

Goal 2. Improve working relationships between Maryland's funding recipients, foundations and Federal grants contacts.

Objective 2.1 Conduct regular meetings with State agency points-of-contact assigned to the Governor's Grants Office and local government counterparts who work on grants and grant management.

	2009	2010	2011	2012
Performance Measure	Actual	Actual	Estimated	<b>Estimated</b>
Output: Number of State Grants Team meetings conducted	4	4	4	4

Goal 3. Expand the level of expertise of government and non-profit personnel in the various facets of grants and grants management.

Objective 3.1 Develop and deliver specific training courses and presentations to State agency employees, with additional training courses offered to non-State entities (local governments and non-profits).

	2009	2010	2011	2012
Performance Measure	Actual	Actual	Estimated	Estimated
Output: Number of courses, trainings and conferences held	40	38	40	40
Number of individuals trained	4,100	4,800	5,000	5,000

Goal 4. Improve the quality of grants management in State agencies.

Objective 4.1 Provide timely and appropriate training and advice on grants management issues.

	2009	2010	2011	2012
Performance Measure	Actual	Actual	<b>Estimated</b>	<b>Estimated</b>
Output: Number of new Federal audit findings <sup>2</sup>	13	14	13	13

<sup>1</sup> Data based on U.S. Census reports for Federal fiscal years; data reported for 2010 represents Federal fiscal year 2009 activity. The values initially reported as "Actual" for a particular fiscal year for these measures may subsequently be adjusted due to a final reconciliation process, resulting in a change from what was reported in last year's budget book.

<sup>2</sup> Data reported based on the submission of the annual Federal Single Audit Report; findings represent activity for audits reported in the previous State fiscal year.

# D15A05.22 GOVERNOR'S GRANTS OFFICE

Special Fund Income:

Reimbursable Fund Income:

D15305 Grants Conference Registration Fees.....

D15A05 Executive Department-Boards, Commissions and

Offices....

2011 Appropriation	2012 Allowance
3.00	3.00
321,635	349,934
3,342 3,000 65,500 1,400	3,075 2,500 81,500 500
1,159	
74,401	87,575
396,036	437,509
336,036	
336,036	
336,036 30,000 30,000	357,509 55,000 25,000
396,036	437,509
:	30,000 30,000

30,000

30,000

55,000

25,000

# EXECUTIVE DEPARTMENT – BOARDS, COMMISSIONS AND OFFICES

#### D15A05.23 STATE LABOR RELATIONS BOARD

#### PROGRAM DESCRIPTION

The State Labor Relations Board (SLRB) and the Higher Education Labor Relations Board (HELRB) administer §3-101 through 3-602, Title 3, of the State Personnel and Pensions Article, which permits certain State employees and employees of State higher education institutions to determine whether they wish to elect an exclusive representative and enter into collective bargaining with their employers. Both Boards conduct representation elections, certify results and elected exclusive representatives, adopt regulations for same and for unfair labor practices, receive petitions and hear complaints under the statute and regulations. On a voluntary basis the Boards may assist parties in pursuing memoranda of understanding through negotiations. In addition, the SLRB also certifies employee units. There are approximately 30,000 State employees who fall under SLRB jurisdiction, while there are approximately 10,000 higher education employees who fall under SLRB jurisdiction. Under the provisions of SB 348 of 2006, the Boards retain separate jurisdictions and authorities but share a common administrative support staff and budget.

The passage of SB 590 and HB 243 (Chapters 324 and 325) of 2010 established the Public School Labor Relations Board (PSLRB) as an independent agency of the State Government to administer and enforce the labor relations laws for local boards of education and their employees. The PSLRB's authority over these matters was transferred from the State Board of Education, State Superintendent of Schools and local boards of education effective July 1, 2010, and will terminate on June 30, 2015. As the PSLRB was in the process of being constituted as the fiscal year 2012 budget was being developed, no projections as to future workloads are being made at this time. Given that the PSLRB will share staff and administrative resources with the SLRB and the HELRB, its anticipated fiscal impact is not projected to be significant; some provisions, however, have been made for it in this budget.

#### **MISSION**

Both Boards ensure that employees eligible for collective bargaining have a full and fair opportunity to determine whether they will elect an exclusive representative through fair election processes. The Boards assist the parties through staff, regulations, voluntary support and impartial decisions on disputes that may arise under the regulations governing fair and effective implementation of the statute.

The Boards support State employers, State institutions of higher education, employees and labor organizations in achieving high quality relationships through the processes of considering and possibly engaging in collective bargaining. In so doing, the Boards recognize widely accepted and historically practiced principles of labor law, such as those embodied in the Wagner Act (National Labor Relations Act) and the policies and decisions of the National Labor Relations Board and other private and public sector statutes and regulations. At the same time, the Boards observe and respect special circumstances that pertain to State employers and public higher education institutions and environments in Maryland, and craft regulations and decide cases with that sensitivity.

The Boards seek to minimize disputes and maximize appropriate but timely responses to inquiries, needs and petitions under the law while being fully respectful of due process for all parties. The Boards' staff obtains information, educational materials, consulting services and training in order to provide effective professional service to institutions and unions under the law.

#### VISION

The Boards will ensure that State employers, higher education management, employees, and any elected representative unions have a fair and positive environment in which to carry out their rights under the law. Additionally, the Boards will ensure that the State and all parties in the State's higher education system have support in the collective bargaining process.

# D15A05.23 STATE LABOR RELATIONS BOARD (Continued)

#### KEY GOALS, OBJECTIVES AND PERFORMANCE MEASURES

#### **Higher Education Labor Relations Board**

Goal 1. Provide efficient, fair and accurate employee elections regarding exclusive representation.

Objective 1.1 Certify election candidates, meet with all candidates and employer representatives to establish election rules and procedures, issue Election Orders, conduct secret ballot elections within 90 days of first petition submission, encourage high percentage of employee participation in elections and certify results.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Election petitions filed	0	0	1	1
Output: Elections held within 90 days	0	0	1	1
Elections certified	0	0	1	1
Outcome: Percent of eligible voters participating in elections	N/A	N/A	76%	72%

Goal 2. Receive and process petitions and complaints promptly, and address controversies efficiently and impartially.

Objective 2.1 Issue notice to respondent party within 48 hours of receipt of any properly filed petition providing clear timeline for response.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Unfair Labor Practice petitions received	1	1	3	3
Unit Clarification petitions received	0	0	0	0
Petitions for Declaratory Ruling received	0	0	0	0
Quality: Notices issued within 48 hours	1	1	3	3

Objective 2.2 Conduct impartial investigation into probable cause basis for any unfair labor practice or other petition properly filed.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Number of investigations	1	1	3	3
Output: Findings of Probable Cause	0	0	*	*
Motions to Reconsider	1	0	*	*
Outcome: Motions to Reconsider granted by Board	0	0	*	*

**Goal 3.** Conduct all Board/Agency business under an ethic of neutrality with fairness and impartiality in application of statute and regulations.

**Objective 3.1** Seek to ensure that all decisions and orders are issued impartially in accordance with applicable statutes and regulations.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
<b>Input:</b> Number of decisions and orders issued <sup>1</sup>	1	0	2	2
Output: Decisions and orders appealed to Circuit Court	0	0	*	*
Appeals withdrawn	0	0	*	*
Appeals pending	0	0	*	*
Outcome: Board decisions upheld by Court	0	0	*	*
Board overturned/remanded by Court	0	0	*	*

Note: \* As these measures reflect activity of a judicial or quasi-judicial nature, the Board does not project their future activity levels.

<sup>&</sup>lt;sup>1</sup>Board dispositions may not equal 100 percent since parties may settle or withdraw at any time prior to the issuance of a Probable Cause Investigative Report. The Board always encourages settlement.

# EXECUTIVE DEPARTMENT – BOARDS, COMMISSIONS AND OFFICES

### D15A05.23 STATE LABOR RELATIONS BOARD (Continued)

#### **State Labor Relations Board**

Goal 1. Provide efficient, fair and accurate employee elections regarding exclusive representation.

Objective 1.1 Certify election candidates, meet with all candidates and employer representatives to establish election rules and procedures, issue Election Orders, conduct secret ballot elections within 90 days of first petition submission, encourage high percentage of employee participation in elections and certify results.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Election petitions filed	0	0	0	1
Output: Elections certified	0	0	0	1
Quality: Elections held within 90 days	0	0	0	1
Outcome: Percent of eligible voters participating in elections	N/A	N/A	N/A	60%

Goal 2. Receive and process petitions and complaints promptly, and address controversies efficiently and impartially.

Objective 2.1 Issue notice to respondent party within 48 hours of receipt of any properly filed petition, providing clear timeline for response.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	<b>Estimated</b>
Input: Unfair Labor Practice petitions received	9	10	8	8
Unit Clarification petitions received	0	0	0	0
Petitions for Declaratory Ruling received	0	0	0	0
Output: Notices issued within 48 hours	9	10	8	8

**Goal 3.** Conduct all Board/Agency business under an ethic of neutrality with fairness and impartiality in application of statute and regulations.

Objective 3.1 Seek to ensure that all decisions and orders are issued impartially in accordance with applicable statutes and regulations.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
<b>Input:</b> Number of decisions and orders issued <sup>2</sup>	9	9	6	6
Output: Decisions and orders appealed to Circuit Court	0	0	*	*
Appeals withdrawn	0	0	*	*
Appeals pending	0	0	*	*
Outcome: Board decisions upheld by Court	0	0	*	*
Board overturned/reprimanded by Court	0	0	*	*

Note: \* As these measures reflect activity of a judicial or quasi-judicial nature, the Board does not project their future activity levels.

<sup>&</sup>lt;sup>2</sup>Board dispositions may not equal 100 percent since parties may settle or withdraw at any time prior to the issuance of a Probable Cause Investigative Report. The Board always encourages settlement.

# D15A05.23 STATE LABOR RELATIONS BOARD

Appropriation	Statement.
ADDFODFIALION	Statement:

	2010 Actual	2011 Appropriation	2012 Allowance
Number of Authorized Positions	2.60	2.60	2.60
01 Salaries, Wages and Fringe Benefits	232,262	231,202	248,728
02 Technical and Special Fees	3,270	4,200	5,964
03 Communication 04 Travel	1,156 1,539 1,380 115 131 2,400 18,956 25,677	2,150 3,520 1,746 5,522 675 1,500 24,438 39,551	1,791 5,200 1,700 2,965 775 1,500 25,223 39,154 293,846
Original General Fund Appropriation  Transfer of General Fund Appropriation	82,791 -2,465	81,608	
Total General Fund Appropriation	80,326 46	81,608	
Net General Fund Expenditure	80,280 180,929	81,608 193,345	122,717 171,129
Total Expenditure	261,209	274,953	293,846
Reimbursable Fund Income:  R65901 Public Higher Education Institutions	180,929	193,345	171,129

#### D16A06.01 OFFICE OF THE SECRETARY OF STATE

#### PROGRAM DESCRIPTION

Under the Maryland Constitution and State statutes, the Office of the Secretary of State is charged with a variety of responsibilities. The Secretary attests to the Governor's signature on all public papers and documents; certifies documents for international transactions; registers trademarks, service marks and insignia; administers the Notary Public laws; processes the extradition of prisoners; commissions Special Police and Railroad Police; registers charitable organizations, professional fundraisers and solicitors; educates the public concerning charitable organizations and solicitations; administers the Address Confidentiality Program; represents the State of Maryland and the Executive Department in intergovernmental and international affairs; and administers the Maryland Sister States Program. The Secretary also chairs the Governor's Subcabinet for International Affairs. In addition, the Office of the Secretary of State includes the Division of State Documents, which publishes all State administrative regulations in the Code of Maryland Regulations (COMAR) and the Maryland Register.

#### MISSION

To provide the citizens of Maryland with information, services and assistance relating to the constitutional, statutory and regulatory functions assigned to the Office of the Secretary of State. To promote Maryland's expanding role in international affairs by representing the Executive Department and the State of Maryland in diplomatic and related duties. To foster communication and cooperation across State, county and municipal borders through the coordination of intergovernmental activities.

#### VISION

We will exemplify the characteristics of dedicated public servants in our efforts to assist Maryland citizens by placing an increased emphasis on quality customer service and improving State relations, both nationally and internationally.

#### KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

**Goal 1.** Automate specific manual Maryland Register and COMAR lifecycle processes and convert all typesetting to in-house. Phase-out printed version of the Maryland Register and provide on-line only publication by 2011.

Objective 1.1 Automate many of the Maryland Register and COMAR lifecycle processes to make it easier to deliver the content in formats suited to the needs of Division of State Documents (DSD) customers.

Objective 1.2 Phase-out printed version of the Maryland Register and provide on-line only publication by 2011

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Maryland Register Subscription	400	349	265	275
Outcome: Automate manual MD Register and COMAR processes	0	50%	100%	100%

Goal 2. Strengthen and enhance Maryland's role and influence in international affairs.

Objective 2.1 Facilitate the development of short and long term international relationships through a full range of exchange programs via the Governor's Subcabinet on International Affairs and the Maryland Sister State Program.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Output: International meetings and contacts by the Office of the				
Secretary of State	1,617	1,838	1,925	1,975
Documents certified for international use <sup>1</sup>	32,520	22,509	24,300	25,800
Citizens and business leaders volunteering as members of Maryland				
Sister States committees	165	165	185	200
International events and delegations hosted	29	42	46	50

Data for all years has been revised to correct for a database report error.

# D16A06.01 OFFICE OF THE SECRETARY OF STATE (Continued)

Goal 3. Obtain accurate financial information from charitable organizations required to register with Office of the Secretary of State.

Objective 3.1 Ensure compliance with the requirements of the Maryland Solicitations Act by reviewing the financial information submitted by charitable organizations identified as having inconsistencies or potential problems.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Registered charitable organizations	8,813	9,419	9,700	10,000
Organizations required to submit financial statements	7,063	7,467	7,700	8,000
Output: Financial statements reviewed	141	160	180	200

Goal 4. Help Maryland residents make informed decisions when contributing to a charitable organization.

Objective 4.1 In conjunction with the Federal Trade Commission and other charity regulators, provide information to Maryland residents about wise charitable giving.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Responses to requests for information about charities'				
registration status with the Office of the Secretary of State	10,364	9,841	10,000	10,200

Goal 5. Maintain and expand the Address Confidentiality Program (ACP) for victims of domestic violence who have relocated to avoid further abuse. The program helps participants keep their home, work and/or school address secret by providing a substitute mailing address they can use instead. The program also permits State and local agencies to respond to requests for public information without disclosing the victim's actual address.

**Objective 5.1** Expand public outreach to ensure that the ACP is known to individuals in need and the service agencies that support them.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Applicant assistants registered <sup>2</sup>	52	66	120	150
Output: Number of statewide program participants <sup>2</sup>	225	313	420	540
Pieces of mail forwarded <sup>3</sup>	5,360	8,361	11,000	15,000
	2009	2010	2011	2012
Other Performance Measures	Actual	Actual	Estimated	Estimated
Input: COMAR partial subscriptions by title	8,000	7,000	6,500	6,200
Output: Notary Public Commissions processed	22,010	21,818	22,500	23,200
MD Register pages printed	2,293	2,067	2,500	2,500
COMAR pages printed	7,884	1,9364	$31,000^5$	8,000

<sup>&</sup>lt;sup>2</sup> Data has been revised to exclude expired certifications.

<sup>&</sup>lt;sup>3</sup> Data has been revised to more accurately capture participation and forwarded mail volume.

<sup>&</sup>lt;sup>4</sup> Division reorganization resulted in lower output.

<sup>&</sup>lt;sup>5</sup> Reflects a one-time reprint of all COMAR titles in new 8<sup>1/2</sup>" x 11" format.

# D16A06.01 OFFICE OF THE SECRETARY OF STATE

Appropriation	Statement:
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	2010 Actual	2011 Appropriation	2012 Allowance
Number of Authorized Positions	27.00	25.00	25.00
Number of Contractual Positions	1.00	1.00	1.00
01 Salaries, Wages and Fringe Benefits	1,905,893	1,774,127	1,905,442
02 Technical and Special Fees	42,811	68,953	68,954
03 Communication 04 Travel	99,586 6,944 4,783 238,241 19,448 25,073 537 13,917 408,529	72,835 2,300 7,000 257,932 26,900 17,500 3,000 12,740 400,207 2,243,287	86,828 2,700 5,340 221,311 21,700 19,500 2,000 9,938 369,317 2,343,713
Original General Fund Appropriation  Transfer of General Fund Appropriation	2,158,068 -315,014	1,893,780	
Total General Fund Appropriation	1,843,054 1,654	1,893,780	
Net General Fund ExpenditureSpecial Fund Expenditure	1,841,400 515,833	1,893,780 349,507	1,944,152 399,561
Total Expenditure	2,357,233	2,243,287	2,343,713
Special Fund Income: D16301 Sales of Publications, Binders and Data	515,833	349,507	399,561

# HISTORIC ST. MARY'S CITY COMMISSION

### **D17B01.51 ADMINISTRATION**

#### PROGRAM DESCRIPTION

Historic St. Mary's City is an outdoor history and archaeology museum that preserves, researches, and interprets the site of Maryland's first capital. Chapter 583, Acts of 1997, established the Historic St. Mary's City Commission as an independent unit of State government reporting to the Office of the Governor.

#### MISSION

The mission of the Historic St. Mary's City Commission is to preserve and protect the archaeological and historical record of Maryland's first colonial capital, and to appropriately develop and use this historic and scenic site for the education, enjoyment, and general benefit of the public.

#### **VISION**

Through the work of the Historic St. Mary's City Commission, all citizens of Maryland will understand how Historic St. Mary's City played a vital role in developing core principles of American democracy such as liberty of conscience, separation of church and state, representative government, and economic opportunity; and they will support the preservation and development of Historic St. Mary's City as a National Historic Landmark.

### KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

- Goal 1. Preservation and Research. Assure that the archaeological sites and collections, scenic views, and rural character of Maryland's most important historic site are safeguarded by preservation and research practices consistent with its status as a National Historic Landmark District (NHLD). Fully apply all appropriate historical, archaeological, and scientific resources to document the land features, structures, political and economic activities, and lives of individuals associated with the National Historic Landmark District where Maryland's first capital was situated.
  - Objective 1.1 Perform intensive archaeological investigations of new sites, including systematic excavation, screening, mapping and recording of at least 500 cubic feet annually of underlying cultural deposits, using professional archaeological and scientific processes, to increase knowledge about Maryland's first capital.

	2009	2010	2011	2012
Performance Measure	Actual	Actual	Estimated	Estimated
Outcome: Volume (cubic feet) of soil investigated for new artifacts	675	1,200	600	600

**Objective 1.2** Process, catalogue, curate, computerize at least 20,000 artifacts annually for the permanent museum archaeological collection.

	2009	2010	2011	2012
Performance Measure	Actual	Actual	Estimated	Estimated
Outcome: Number of artifacts added to artifact computer data base	28,909	26,807	25,000	25,000

Objective 1.3 Produce at least 600 pages annually of scholarly written products based on the Historic Saint Mary's City Commission research and scientific analysis program, including special studies, reports, books, and articles regarding the archaeology, history, and architecture of St. Mary's City.

	2009	2010	2011	2012
Performance Measure	Actual	Actual	Estimated	Estimated
Outcome: Number of pages of new research and analysis	805	760	700	700

# HISTORIC ST. MARY'S CITY COMMISSION

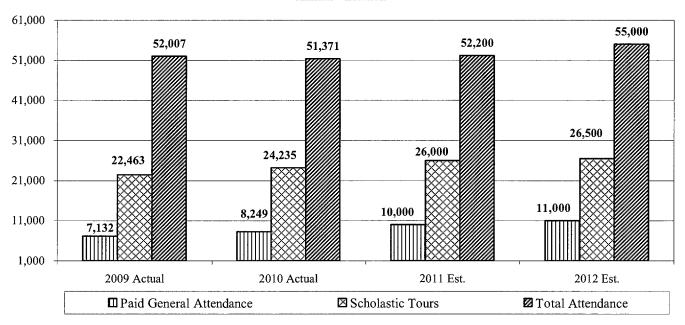
# **D17B01.51 ADMINISTRATION (Continued)**

Goal 2. Education and Interpretation. Engage large and diverse audiences of every age level, giving special attention to the school children of Maryland through interpretive and educational programs that bring to life the history of St. Mary's City and its relevance to our current society.

**Objective 2.1** Achieve or exceed an annual visitation level of 10,000 paid general admissions, 29,000 paid school tours, and 50,000 total site usage.

	2009	2010	2011	2012
Performance Measure	Actual	Actual	Estimated	Estimated
Outcome: Paid general public attendance	7,132	8,249	10,000	11,000
School children (scholastic tours)	22,463	24,235	26,000	26,500
Attendance for paid event (wedding, reception)	14,451	10,466	10,000	11,250
Paid member attendance	4,861	3,898	4,500	4,750
Free admissions (MD Day, Riverfest, PR)	3,100	4,523	1,700	1,500
Total served on-site	52,007	51,371	52,200	55,000

#### **Annual Visitation**



Goal 3. Governance and Management. Assure that Historic St. Mary's City is recognized for sound planning and fiduciary oversight and strong base of public and private support.

Objective 3.1 Acquire at least \$100,000 in grants/gifts and \$500,000 in earned revenue each year.

	2009	2010	2011	2012
Performance Measure	Actual	Actual	Estimated	Estimated
Outcome: Earned Special Funds	\$706,529	\$606,566	\$705,000	\$788,160
Grants and Gifts Received by HSMC Commission and				
HSMC Foundation (in-kind material donations included)	\$1,161,060	\$278,553	\$294,106	\$312,356
Volunteer (in-kind at \$20.25 per hour)	\$486,000	\$360,389	\$370,000	\$375,000
Total Gift, Grant and In-Kind Revenue	\$2,353,589	\$1,245,508	\$1,369,106	\$1,475,516

# D17B01.51 ADMINISTRATION

Appropriation Statement:			
	2010 Actual	2011 Appropriation	2012 Allowance
Number of Authorized Positions	37.00	31.00	31.00
Number of Contractual Positions	12.51	18.10	18.17
01 Salaries, Wages and Fringe Benefits	1,784,502	2,055,412	1,926,919
02 Technical and Special Fees	267,501	257,986	370,142
03 Communication 04 Travel 06 Fuel and Utilities 07 Motor Vehicle Operation and Maintenance 08 Contractual Services 09 Supplies and Materials 10 Equipment—Replacement 11 Equipment—Additional 13 Fixed Charges	11,024 7,348 103,001 37,861 148,260 93,346 200 1,326 17,392	13,000 5,788 110,960 40,228 227,044 129,963	13,000 5,234 104,000 47,219 219,397 129,850
Total Operating Expenses	419,758	545,226	540,089
Total Expenditure	2,471,761	2,858,624	2,837,150
Original General Fund Appropriation	1,965,256 -40,000	2,010,515	1 001 205
Net General Fund Expenditure	1,925,256 546,505	2,010,515 725,747 122,362	1,881,305 888,489 67,356
Total Expenditure	2,471,761	2,858,624	2,837,150
Special Fund Income: D17301 Historic St. Mary's City Revenue	546,505	725,747	888,489
Federal Fund Income: 45.164 Promotion of the Humanities—Public Programs 45.303 Conservation Project Support Total		48,623 73,739 122,362	67,356 67,356

#### **D18A18.01 GOVERNOR'S OFFICE FOR CHILDREN**

#### PROGRAM DESCRIPTION

The Governor's Office for Children (GOC) provides a coordinated, comprehensive, interagency approach to the development of integrated systems of care that are child and family focused and driven; emphasizes prevention, early intervention and community based services for all children and families; and pays special attention to at-risk populations. Building upon a background of the systems reform initiative, the work of the Local Management Boards (LMBs) and the utilization of results accountability, GOC informs and supports the collective and specific work of the Children's Cabinet; partners with LMBs to plan, coordinate and monitor the delivery of integrated services along the full continuum of care; oversees the use of monies from the Children's Cabinet Interagency Fund in accordance with policies and procedures established by the Children's Cabinet; and assists the Children's Cabinet in the allocation of any funds assigned for distribution as grants. Additional goals, objectives and performance measures pertinent to the work of GOC can be found in Program R00A04.01, Children's Cabinet Interagency Fund, under the Maryland State Department of Education.

#### MISSION

The Governor's Office for Children promotes the State's vision for a stable, safe and healthy environment for children and families. GOC conducts work needed to accomplish the Three-Year Children's Plan, including interagency policies to carry out the Plan and efficient interagency use of Federal and State funds. GOC also facilitates the work of the Maryland Children's Cabinet and promotes child well-being by:

- Using results and indicators in planning, decision-making and evaluation;
- Partnering with the Local Management Boards;
- Advancing integrated systems of care;
- Using data and technology (State Children, Youth and Family Information System SCYFIS) to continuously measure and evaluate outcomes; and
- Ensuring fiscal accountability.

#### VISION

Maryland will achieve child well-being through interagency collaboration and State and local partnerships.

# KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. Partner with Local Management Boards (LMBs) and other State and local stakeholders to increase the capacity of communities to meet the specific needs of their jurisdictions' children and families.

**Objective 1.1** Provide technical assistance to LMBs to support community plans and efforts to serve children and families locally with the most effective, responsive and culturally competent strategy available.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Quality: Percent of individuals trained reporting that training was useful	95%	95%	90%	90%
Percent of LMB staff and training participants who report				
satisfaction with technical assistance and trainings	92%	97%	90%	90%

Objective 1.2 Provide technical assistance to Local Coordinating Councils (LCCs) to meet their mandate to serve as interagency bodies that develop and implement plans of care for residential placement or alternatives to residential placement for children with special needs.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Quality: Percent of Local Coordinating Councils scoring 80 percent				
or better on the LCC monitoring checklist	90%	*	80%	80%

Note: \* Data is not available

### D18A18.01 GOVERNOR'S OFFICE FOR CHILDREN (Continued)

Goal 2. Use data and technology (including SCYFIS) to continuously monitor and evaluate outcomes.

**Objective 2.1** Develop user-friendly, data-based reports using the results and indicators to support policy and program development.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Percent of users requesting service assistance (via phone or onlin	e) 31%	20%	35%	35%
Quality: Percent of service requests that are resolved within 48 hours	84%	96%	87%	87%
Responders reporting satisfaction with SCYFIS modules and reports	78%	78%	80%	80%

**Goal 3.** Improve fiscal efficiency and accountability of programs that serve children and families, particularly those funded through the Children's Cabinet Interagency Fund.

Objective 3.1 Provide support and contract monitoring for youth enrolled under the Care Management Entity (CME).

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Number of youth enrolled under the CME	*	345	370	370
Quality <sup>1</sup> : Percent of families who reported a positive perception of				
outcomes of CME services	*	50%	80%	80%
Percent of youth who reported a positive perception of outcomes of				
CME services	*	56%	80%	80%

Objective 3.2 Support LMBs in leveraging additional funds to support locally identified priorities and community plans.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Percent of LMBs receiving additional revenue from outside				
sources (county funds, foundations, direct Federal grants, etc.) to				
fund administrative costs and/or programs/strategies	79%	92%	95%	95%

**Objective 3.3** Improve accountability for the Children's Cabinet Interagency Fund through monitoring and technical assistance, including providing assistance in the development and execution of corrective action plans.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Outcome: Percent of LMBs that demonstrate a reduction in the number				
of repeat findings (or maintain zero repeat findings) from GOC visit	s 88%	*	90%	90%

**Goal 4.** Provide support and assistance to the Children's Cabinet, the Children's Cabinet Results Team, Interagency Licensing Committee, the State Coordinating Council, and other interagency committees.

**Objective 4.1.** Screen cases submitted to the State Coordinating Council (SCC) for required documentation; schedule cases and manage agenda.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Number of cases scheduled and heard	165	203	200	200
Quality: Percentage of new cases heard by the SCC within ten				
calendar days of submission of all required documentation	75%	77%	85%	85%

Note: \* Data is not available

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<sup>&</sup>lt;sup>1</sup> The Youth Services Survey (YSS) has been utilized to measure family and youth satisfaction with services being provided through the CME. Quality measures have been updated to align with the YSS.

# GOVERNOR'S OFFICE FOR CHILDREN

### D18A18.01 GOVERNOR'S OFFICE FOR CHILDREN (Continued)

Goal 5. Provide support and assistance to members of the Partnership to End Childhood Hunger Initiative to ensure increased participation in food nutrition programs.

**Objective 5.1** Increase participation in the School Breakfast Program<sup>2</sup> by 5 percent over the prior fiscal year.

Maryland State Department of Education	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Average daily participation	15.5%	16.4%	17.6%	18.5%
Percent annual change in average daily participation	6.9%	5.8%	7.3%	5.1%

Objective 5.2 Increase the number of meals served by the Summer Food Service Program (SFSP) to individuals participating in the Free and Reduced Lunch program during the school year.

Maryland State Department of Education	CY 2009	CY 2010	CY 2011	CY 2012
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Total meals served	2,530,284	2,501,647	2,789,637	2,929,118
Percent annual change in total meals served	11.4%	-1.1%	11.5%	5.0%

Objective 5.3 Increase the number of children participating in At-Risk Afterschool Meal Programs at eligible sites.<sup>3</sup>

Maryland State Department of Education	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Average daily participation	*	1,623	3,908	4,103
Percent annual change in average daily participation	*	*	141%	5.0%

Objective 5.4 Increase the number of licensed centers participating in the Child and Adult Care Food Program (CACFP).

Maryland State Department of Education	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Number of licensed centers participating in the CACFP	474 <sup>4</sup>	493	645	677
Percent annual increase in licensed centers participating in the CACFP	2.8%	10.9%	30.8%	5.0%

Objective 5.5 Increase participation of eligible children (18 and under) in the Food Supplement Program<sup>5</sup>.

Department of Human Resources	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Number of eligible children participating in the program	218,566	260,100	282,627	299,585
Percent annual change in eligible children participating in program	23.4%	19.0%	8.7%	6.0%

Objective 5.6 Increase the total number of women under 18 and children participating in the Women, Infants, and Children (WIC) program<sup>6</sup>.

Department of Health and Mental Hygiene	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Number of participants 18 and under in the WIC program	113,484	112,587	120,807	124,360
Annual increase of participants 18 and under in the WIC program	9.0%	-0.8%	7.3%	2.9%

Note: \* Data is not available

<sup>&</sup>lt;sup>2</sup> Change in title of program. No change in data calculation.

<sup>&</sup>lt;sup>3</sup> Change in title of program and change in definition of data to include all children who participate in program. Change in output measure to reflect program objective.

<sup>&</sup>lt;sup>4</sup> Last year, end of month data was reported, which does not accurately represent program participation for the entire year. Values have been changed to represent the yearly average participation.

<sup>&</sup>lt;sup>5</sup> Definition of data changed to include all children who participate in the program and data changed to be consistent with 2008 actual data.

<sup>&</sup>lt;sup>6</sup> Change in objective and data to remain consistent with 5 year plan, which focuses on participants 18 and under, not all participants.

# D18A18.01 GOVERNOR'S OFFICE FOR CHILDREN

Federal Fund Income:

84.186 Safe and Drug-Free Schools—State Grants ......

Appropriation Statement:	2010 Actual	2011 Appropriation	2012 Allowance
Number of Authorized Positions	17.50	16.50	16.50
01 Salaries, Wages and Fringe Benefits	1,310,895	1,833,150	1,522,837
02 Technical and Special Fees	4,990		
03 Communication 04 Travel 07 Motor Vehicle Operation and Maintenance 08 Contractual Services 09 Supplies and Materials 10 Equipment—Replacement 11 Equipment—Additional 12 Grants, Subsidies and Contributions 13 Fixed Charges Total Operating Expenses	36,309 11,144 237 81,242 13,534 77,880 650 982,888 2,855 1,206,739	51,814 13,000 6,040 70,596 11,800 200 882,083 2,808 1,038,341	43,556 13,000 5,040 40,245 8,000 7,500 2,394 119,735
Total Expenditure	2,522,624 1,781,566 -216,006 1,565,560 25,824	2,871,491 1,989,408 1,989,408	1,642,572
Net General Fund ExpenditureFederal Fund Expenditure	1,539,736 982,888	1,989,408 882,083	1,642,572
Total Expenditure	2,522,624	2,871,491	1,642,572
		<del></del>	

982,888

882,083

# INTERAGENCY COMMITTEE FOR SCHOOL CONSTRUCTION

# SUMMARY OF INTERAGENCY COMMITTEE FOR SCHOOL CONSTRUCTION

	2010 Actual	2011 Appropriation	2012 Allowance
Total Number of Authorized Positions	18.00	18.00	18.00
Salaries, Wages and Fringe Benefits Technical and Special Fees	1,355,018	1,379,741 480	1,467,362 480
Operating Expenses	6,166,753	4,716,879	7,699,961
Original General Fund Appropriation	7,557,700 -35,711	6,097,100	
Total General Fund Appropriation  Less: General Fund Reversion/Reduction	7,521,989 218	6,097,100	
Net General Fund Expenditure	7,521,771	6,097,100	9,167,803

## **D25E03.01 GENERAL ADMINISTRATION**

### PROGRAM DESCRIPTION

The Public School Construction Program reviews and analyzes requests for State funds for capital improvement projects for public school buildings from each local education agency with the approval of the local government. The funded projects enable students and teachers to learn and teach in safe and educationally supportive learning environments. Local matching funds are required for projects which are funded through the Public School Construction Capital Improvement Program, such as renovations, additions, new and replacement schools, limited renovations, systemic renovations, and high school science and pre-kindergarten renovations and additions. Other funding programs include the Aging School Program (ASP) and the Qualified Zone Academy Bond (QZAB) program. The Public School Construction Program coordinates with the Department of General Services, the Maryland Department of Planning, and the Maryland State Department of Education to perform various work and services.

### **MISSION**

The Public School Construction Program provides leadership and resources to local education agencies in the development of school facilities so that all Maryland public school students, teachers, administrators and staff have safe and educationally supportive environments in which to teach and learn. The overriding goal of the Public School Construction Program is to promote equity in the quality of school facilities throughout the State of Maryland.

### VISION

A State in which all public school facilities enable students and educators to learn and teach in safe environments that are designed, constructed, and maintained to support the requirements of educational programs and services.

### KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

**Goal 1.** The Public School Construction Program will promote physical learning environments that support the educational goals of the Maryland State Department of Education (MSDE) and local education agencies (LEAs).

**Objective 1.1** Each fiscal year funding will be provided for at least 70 percent of the high school science lab projects that are requested that have no outstanding technical questions or issues.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Actual	Estimated
Input: Number of science projects requested without outstanding				
questions or issues	7	3	3	*
Output: Number of science projects without outstanding questions				
or issues that were approved	7	2	2	*
Outcome: Percent of science projects without outstanding questions				
or issues that were approved	100%	$67\%^{1}$	$67\%^{2}$	*

Note: \* Data not yet available

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<sup>&</sup>lt;sup>1</sup> The one science project not funded in fiscal year 2010 was the LEA's 34<sup>th</sup> local priority planning request and 35<sup>th</sup> local priority funding request out of 70 total requests, and consequently was not recommended for approval due to fiscal constraints.

<sup>&</sup>lt;sup>2</sup> The one science project not funded in fiscal year 2011 was the LEA's 26<sup>th</sup> local priority planning request and 27<sup>th</sup> local priority funding request out of 65 total requests, and consequently was not recommended for approval due to fiscal constraints.

## D25E03.01 GENERAL ADMINISTRATION (Continued)

**Objective 1.2** Each fiscal year 90 percent of the Pre-Kindergarten and Kindergarten projects in support of State mandates that are requested, and that have no outstanding questions or issues, will be funded.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Actual	Estimated
Input: Number of Pre-Kindergarten and Kindergarten projects				
requested that did not have outstanding questions or issues	14	8	9	*
Output: Number of Pre-Kindergarten and Kindergarten Projects				
without outstanding questions or issues that were approved	10	8	9	*
Outcome: Percent of Pre-Kindergarten and Kindergarten projects,				
without outstanding questions or issues that were approved	71%	100%	100%	*

- **Goal 2.** The Public School Construction Program (PSCP) promotes well maintained, safe physical environments in which to teach and learn.
  - Objective 2.1 Each fiscal year the PSCP conducts maintenance survey in a minimum of 230 schools.
  - Objective 2.2 PSCP reports findings to the Board of Public Works, IAC, and LEAs; requires LEAs to provide corrective information on specific items rated below adequate.
  - Objective 2.3 PSCP receives remediation plans for 100 percent of schools rated not adequate or poor overall; and reinspects all schools rated not adequate or poor overall in the previous year (unless remediation plan requires more time to correct the deficiency).

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Total number of schools surveyed	$145^{3}$	$182^{3}$	230	230
Output: Report on number of schools rated not adequate or poor to				
BPW, IAC, and LEAs	5	3	*	*
Outcome: Percent of remediation plans received by PSCP for				
schools rated not adequate or poor	100%	*	*	*
Percent of schools rated not adequate or poor that are re-inspected in				
the subsequent year and deficiencies are found to be corrected	100%	**	*	*

Goal 3. The Public School Construction Program will promote equity in the quality of school facilities throughout the State of Maryland.

**Objective 3.1** In any one year the deviation for each LEA from the statewide average age of the square footage will remain constant or improve from the baseline LEA deviation recorded in fiscal year 2006 (calendar 2005).

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Statewide average age of square footage (years)	. 27	27	27	*
Output: Deviation from statewide average age of square footage				
for each LEA	See chart	See chart	*	*

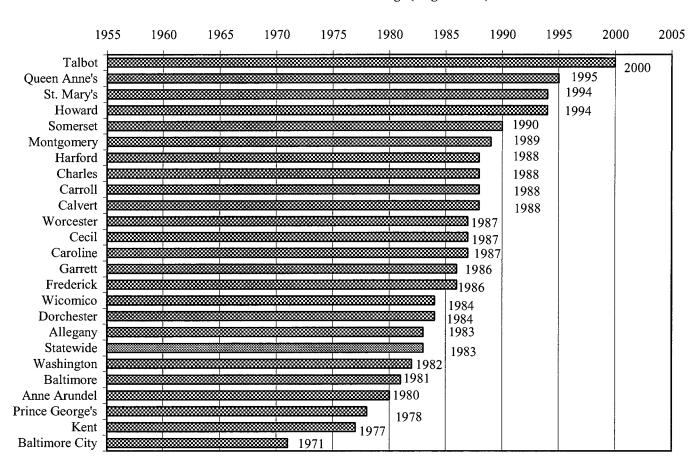
Note: \* Data not available

\*\* Data not available for fiscal year 2010 until the fiscal year 2011 inspections are completed.

<sup>&</sup>lt;sup>3</sup> The number of inspections in 2009 and 2010 were reduced due to budget constraints.

# **D25E03.01 GENERAL ADMINISTRATION (Continued)**

## Average Age of Square Feet LEA Deviation from Statewide Average (August 2010)



# INTERAGENCY COMMITTEE FOR SCHOOL CONSTRUCTION

# **D25E03.01 GENERAL ADMINISTRATION**

## **Appropriation Statement:**

2010 Actual	2011 Appropriation	2012 Allowance
18.00	18.00	18.00
1,355,018	1,379,741	1,467,362
	480	480
9,820 11,669 11,760 8,804 16,533 7,914 42,321 3,544	7,167 10,729 11,760 21,686 8,888 591 12,671 3,509	6,503 10,729 11,760 22,753 8,888 591 12,671 2,800
112,365	77,001	76,695
1,467,383	1,457,222	1,544,537
1,503,094 -35,711	1,457,222	
1,467,383	1,457,222	1,544,537
	9,820 11,669 11,760 8,804 16,533 7,914 42,321 3,544 112,365 1,467,383 1,503,094 -35,711	Actual         Appropriation           18.00         18.00           1,355,018         1,379,741           480         480           9,820         7,167           11,669         10,729           11,760         11,760           8,804         21,686           16,533         8,888           7,914         591           42,321         12,671           3,544         3,509           112,365         77,001           1,467,383         1,457,222           1,503,094         -35,711

## D25E03.02 AGING SCHOOLS PROGRAM

Program Description:

The Aging Schools Program was established in 1997 to provide funds (without local matching funds) for capital improvements, repairs, and maintenance projects at existing public school buildings. The Aging Schools Program provides state funds that are distributed to all school systems in the State of Maryland to address the needs of their aging school buildings.

	2009 Actual	2010 Actual	2011 Estimated	2012 Estimated
Performance Measures/Performance Indicators				
Aging Schools Program:				
Allegany	177,829	97,791	97,791	97,791
Anne Arundel	920,214	506,037	506,038	506,038
Baltimore City	2,523,893	1,387,923	1,387,924	1,387,924
Baltimore	1,589,753	874,226	874,227	874,227
Calvert	69,632	38,292	38,292	38,292
Caroline	91.057	50,074	50,074	50,074
Carroll	249,604	137,261	137,261	137,261
Cecil	174,616	96,024	96.024	96,024
Charles	91,057	50,074	50.074	50,074
Dorchester	69,632	38,292	38,292	38,292
Frederick	332,091	182,621	182,622	182,622
Garrett	69,632	38,292	38,292	38,292
Harford	395,296	217,379	217,379	217,379
Howard	159,618	87,776	87,776	87,776
	69,632	38,292	38,292	38,292
Kent	1,095,902	602,652	602,651	602,651
Montgomery				
Prince George's	2,199,301	1,209,425	1,209,426	1,209,426
Queen Anne's	91,057	50,074	50,074	50,074
St. Mary's	91,057	50,074	50,074	50,074
Somerset	69,632	38,292	38,292	38,292
Talbot	69,632	38,292	38,292	38,292
Washington	245,319	134,904	134,904	134,904
Wicomico	193,898	106,627	106,627	106,627
Worcester	69,632	38,292	38,292	38,292
Total	11,108,986	6,108,986	6,108,990	6,108,990
TIMS Accelerated Wiring Program:				
Master Equipment Lease Purchase Debt Service	8,017,840	6,054,388	4,639,878	1,514,276
Grand Total	19,126,826	12,163,374	10,748,868	7,623,266
Source of Funding:				
General Funds-Aging Schools	11,108,986			6,108,990
General Funds-TIMS	8,017,840	6,054,388	4,639,878	1,514,276
		<del></del>		
Subtotal-General Funds	19,126,826	6,054,388	4,639,878	7,623,266
G.O Bonds-Aging Schools		6,108,986	6,108,990	
Total	19,126,826	12,163,374	10,748,868	7,623,266

# INTERAGENCY COMMITTEE FOR SCHOOL CONSTRUCTION

## D25E03.02 AGING SCHOOLS PROGRAM

# **Appropriation Statement:**

	2010 Actual	2011 Appropriation	2012 Allowance
11 Equipment—Additional	6,054,388	4,639,878	1,514,276 6,108,990
Total Operating Expenses	6,054,388	4,639,878	7,623,266
Total Expenditure	6,054,388	4,639,878	7,623,266
Total General Fund Appropriation Less: General Fund Reversion/Reduction	6,054,606 218	4,639,878	
Net General Fund Expenditure	6,054,388	4,639,878	7,623,266

# SUMMARY OF DEPARTMENT OF AGING

	2010 Actual	2011 Appropriation	2012 Allowance
Total Number of Authorized Positions	56.70	54.70	57.70
Total Number of Contractual Positions	9.70	18.70	18.70
Salaries, Wages and Fringe Benefits Technical and Special Fees Operating Expenses	5,934,577 191,447 49,291,790	5,368,680 495,709 48,961,312	6,058,729 700,387 52,515,429
Original General Fund Appropriation	23,777,916 -980,209	23,058,528	
Total General Fund Appropriation	22,797,707 932	23,058,528	
Net General Fund Expenditure	22,796,775 548,789 31,163,864 908,386	23,058,528 483,032 29,141,683 2,142,458	22,765,596 362,652 31,256,892 4,889,405
Total Expenditure	55,417,814	54,825,701	59,274,545

### D26A07.01 GENERAL ADMINISTRATION

### PROGRAM DESCRIPTION

The Department of Aging (MDoA) has a responsibility for administering community-based long-term-care programs and services for older Marylanders, evaluating services they need and determining the extent to which public and private programs meet those needs. The Department also administers the state Aging and Disability Resource Center Program (ADRC) known as Maryland Access Point or MAP. The ADRC program is a national initiative to realign long term care information and access resources into a single point of entry system. The Department administers the MAP program through collaborative partnerships with state and local aging and disability agencies and stakeholders. With input from the local Area Agencies on Aging (AAAs), seniors and caregivers, and the Maryland Department of Disabilities and other sister agencies, the Department establishes priorities for meeting the needs of older Marylanders and advocates for frail and vulnerable seniors and for expansion of the MAP program. The Department promotes healthy lifestyles for older Marylanders, e.g. good nutrition, exercise, employment and volunteerism so that they remain active and engaged in their communities.

### MISSION

The Maryland Department of Aging, partnering with the Area Agencies on Aging and other organizations, provides leadership, advocacy and access to information and services for Maryland seniors, families, and caregivers and provides information and assistance to all individuals with disabilities through the MAP program.

### VISION

The Maryland Department of Aging envisions Maryland as a State where all people are able to live and age with dignity, opportunity, choice and independence.

## KEY GOALS, OBJECTIVES AND PERFORMANCE MEASURES

To ensure that older citizens served by the Aging Network are treated with dignity and respect, the Maryland Department of Aging, through leadership, advocacy and community partnerships, has developed the following goals for fiscal year 2010:

Goal 1. To enable older Marylanders to remain in their homes with a high quality of life for as long as possible.

**Objective 1.1** Provide assisted living and in-home community services in year 2012 to at least 10 percent of those in need of such services to remain in the community.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Number of seniors supported by home and community-based				
services <sup>1</sup>	$12,677^2$	13,253	13,416	13,416
Outcome: Percent of Marylanders over 50 in need of community-based				
support services receiving services financed by the Department	10.4%	10.6%	10.6%	10.6%
Output: Individuals transitioned from nursing homes to the				
community through the Money Follows the Person Program	3	216	300	350
Outcome: Number of individuals diverted from nursing home placemen	t			
through new programs.	3	34	150	320

Objective 1.2 Provide integrated access to long term care information and services by developing Maryland Access Point (MAP) sites serving all 24 jurisdictions statewide.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Outcome: Number of Maryland jurisdictions served by MAP sites	8	11	18	24

Programs include Medicaid Waiver for Older Adults, Congregate Housing Services, Senior Care, Senior Assisted Living Group Home Subsidy, and Home-Delivered Meal programs.

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<sup>&</sup>lt;sup>2</sup> Corrected figure.

<sup>&</sup>lt;sup>3</sup> New measure for which data not available.

# **D26A07.01 GENERAL ADMINISTRATION (Continued)**

Goal 2. Ensure the rights of older Marylanders and prevent their abuse, neglect, and exploitation.

Objective 2.1 To maintain effective advocacy activities for residents of long-term care facilities in fiscal year 2012 at least at the level as in the prior year.

	FFY2009	FFY2010	FFY2011	FFY2012
Performance Measures	Actual	Estimated	Estimated	Estimated
Input: Ombudsman FTEs monitoring long-term care facilities	35	35	35	35
Ombudsman volunteers monitoring long-term care facilities	98	98	105	148
Output: Complaints investigated and closed by ombudsmen	4	2,500	2,700	3,200
Abuse complaints investigated and closed by ombudsmen	424	424	424	424

Objective 2.2 To maintain effective public guardianship activities, including avoidance activities, to protect the rights of legally-declared incompetent adults over the age of 65 during fiscal year 2012 at a level no lower than the prior year.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Outcome: Number of clients for whom MDoA and AAAs serve as				
public guardians	$789^{5}$	808	828	848
Number of public guardianship cases avoided	323	327	312	297

Goal 3. To empower older Marylanders to stay active and healthy.

**Objective 3.1** Through fiscal year 2012, increase unsubsidized job placement rate for individuals participating in the Senior Employment Program to at least 24 percent.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Outcome: Percent of senior employment participants placed in jobs	12%	10%	12%	12%
Total number of senior employment program participants trained	198	270	200	200

**Objective 3.2** Through fiscal year 2012, increase opportunities for older Marylanders to participate in "Living Well" programs that improve their health.

	2009	2010	2011	2012
Performance Measures	Actual <sup>6</sup>	Actual	Estimated	Estimated
Input: Number of Maryland jurisdictions participating in evidence-				
based prevention programs funded through "Living Well" grants	12	15	16	17
Outcome: Number of older Marylanders completing evidence-based				
prevention programs funded through "Living Well" grants				
(unduplicated)	677	582	1,150	1,150

<sup>&</sup>lt;sup>4</sup> Definition of "complaints" changed in fiscal year 2010, so the prior year figures are not comparable.

<sup>&</sup>lt;sup>5</sup> Corrected figure.

<sup>&</sup>lt;sup>6</sup> Correction of prior year calculations/projections which were incorrectly reported on a cumulative basis.

## **D26A07.01 GENERAL ADMINISTRATION**

# **Appropriation Statement:**

Appropriation Statement.	2010 Actual	2011 Appropriation	2012 Allowance
Number of Authorized Positions	56.70	54.70	57.70
Number of Contractual Positions	9.70	18.70	18.70
01 Salaries, Wages and Fringe Benefits	5,934,577	5,368,680	6,058,729
02 Technical and Special Fees	191,447	495,709	700,387
03 Communication 04 Travel 07 Motor Vehicle Operation and Maintenance 08 Contractual Services 09 Supplies and Materials 10 Equipment—Replacement 12 Grants, Subsidies and Contributions 13 Fixed Charges 14 Land and Structures  Total Operating Expenses  Total Expenditure	62,738 104,482 6,985 2,128,508 36,417 61,801 46,308,334 132,525 48,841,790 54,967,814	80,382 43,377 7,500 1,938,278 51,907 9,946 46,195,840 131,582 2,500 48,461,312 54,325,701	74,886 38,877 7,410 1,774,814 36,178 9,946 49,841,817 229,001 2,500 52,015,429 58,774,545
Original General Fund Appropriation	23,277,916 -930,209 22,347,707 932	22,558,528	
Net General Fund Expenditure	22,346,775 548,789 31,163,864 908,386 54,967,814	22,558,528 483,032 29,141,683 2,142,458 54,325,701	22,265,596 362,652 31,256,892 4,889,405 58,774,545

# **D26A07.01 GENERAL ADMINISTRATION**

362,652
50,000
7,038 1,667,038
2,474 125,000
2,171
7,423 368,763
7,423 368,763
7,541 361,152
4,323 6,200,883
3,580 11,191,317
, ,
0,000 812,978
5,364 2,565,116
3,615 1,851,363
9,671 305,61I
7,071 303,011
200.000
300,000
1,449 3,840,000
0,205 I,301,361
1,683 30,940,582
30,7-10,502
0,000 316,310
0,000 316,310
190 881 260

# **D26A07.02 SENIOR CENTERS OPERATING FUND**

## PROGRAM DESCRIPTION

The Senior Centers Operating Fund (SCOF) provides additional funds for senior center programming.

# KEY GOALS, OBJECTIVES AND PERFORMANCE MEASURES

Goal 1. To empower older Marylanders to stay active and healthy.

**Objective 1.1** Through fiscal year 2012, increase opportunities for older Marylanders to participate in Senior Center programs that improve their health.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Number of Maryland jurisdictions participating in SCOF				
evidence-based prevention programs	10	10	15	15
Number of senior centers participating in evidence-based				
prevention programs	28	33	40	40
Outcome: Number of older Marylanders completing SCOF				
evidence-based prevention programs	1,418	2,215	2,300	2,500

# **D26A07.02 SENIOR CENTERS OPERATING FUND**

## **Appropriation Statement:**

	2010 Actual	2011 Appropriation	2012 Allowance
12 Grants, Subsidies and Contributions	450,000	500,000	500,000
Total Operating Expenses	450,000	500,000	500,000
Total Expenditure	450,000	500,000	500,000
Original General Fund Appropriation Transfer of General Fund Appropriation	500,000 50,000	500,000	
Net General Fund Expenditure	450,000	500,000	500,000

## **COMMISSION ON HUMAN RELATIONS**

### **D27L00.01 GENERAL ADMINISTRATION**

### PROGRAM DESCRIPTION

The Commission resolves allegations of discrimination based on race, color, creed, ancestry, religion, sex, age, sexual orientation, national origin, marital status, familial status, genetic information and physical or mental disability. Resolution occurs via conciliation, mediation, investigation and litigation in the areas of employment, housing and public accommodations. In addition, the Commission enforces the State of Maryland's Commercial Non-Discrimination Policy, which prohibits the State from contracting with business entities, both public and private, that discriminate in the solicitation, selection, hiring, or treatment of vendors, suppliers, subcontractors, or commercial customers. The Commission also, through its educational and outreach efforts, improves community relations and fosters a better understanding of the law, thus reducing the potential number of complaints generated. Efforts in fair employment practices and fair housing are supplemented by work sharing arrangements and contracts with the U.S. Equal Employment Opportunity Commission and the U.S. Department of Housing and Urban Development. The Commission engages in cooperative efforts with Federal, State, local and private agencies having comparable interests and/or legal authority.

### **MISSION**

The mission of the Maryland Commission on Human Relations is to ensure equal opportunity and promote better human relations for all who work in, live in, or visit Maryland.

### VISION

Our vision is a State free of any traces of unlawful discrimination.

## KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. Improve equal opportunity in Maryland through the use of effective, creative and efficient case processing activities and reduce, eliminate or resolve instances of unlawful discrimination.

Objective 1.1 Each year increase the percentage of complaints, electing mediation through the use of the Maryland Commission on Human Relations (MCHR) Mediation Program, in order to promote prompt resolution of disputes in an alternative, non-investigative and non-adversarial manner.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Inquiries received	7,230	7,697	7,500	7,500
Complaints received for processing	934	717	750	750
Output: Percent of eligible cases where parties elect to mediate	44%	36%	50%	50%
Average days in processing mediation resolution	111	139	110	110
Average days in processing full investigation resolution*	286	303	335	350
Outcome: Percentage of mediated complaints resolved**	55%	50%	55%	55%

**Note:** \* Employment figures used (80 percent of caseload).

\*\* Resolutions from the Mediation Program are one segment of the total number of cases settled at MCHR through predetermination settlements, conciliation agreements and withdrawals with benefits and settlements from the Office of General Counsel.

## **COMMISSION ON HUMAN RELATIONS**

## **D27L00.01 GENERAL ADMINISTRATION (Continued)**

Objective 1.2 Each year maintain the average time to process complaints below the Federal processing time standard, in order to process complaints in as prompt a manner as is feasible and to provide thorough investigations and resolutions of allegations of discrimination.\*

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Employment complaints closed	629	689	650	650
Housing complaints closed	84	82	85	85
Public accommodations cases closed	64	42	60	60
Quality: Average number of days to process a case **				
Employment	286	303	325	350
Housing	207	189	150	150
Public accommodations ***	505	628	600	600

**Objective 1.3** During fiscal year 2012, the Commercial Non-Discrimination Unit (CNDU) will maintain current intake, investigation, and litigation of complaints of alleged violations of the State's Commercial Non-Discrimination Policy.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Complaints investigated	2	2	4	5
Output: Cases closed	1	2	2	2

**Note:** \* The average age of a pending employment case (80 percent of caseload for MCHR) is 240 days, while the national average for similar agencies (Fair Employment Practices Agencies) is 726 days.

<sup>\*\*</sup> Average number of days to process a case indicates number of days to close an investigation or resolve the case through settlement. This figure excludes open cases with a finding of Probable Cause, systemic cases, and cases in litigation.

<sup>\*\*\*</sup> The substantial increase in this figure (2009 to 2010) is due to the concerted effort by MCHR to close the oldest cases in the public accommodation inventory.

## **D27L00.01 GENERAL ADMINISTRATION**

Total .....

Appropriation Statement:	2010 Actual	2011 Appropriation	2012 Allowance
Number of Authorized Positions	40.60	38.60	38.60
Number of Contractual Positions	1.00	1.00	1.00
01 Salaries, Wages and Fringe Benefits	3,075,945	2,977,530	3,069,320
02 Technical and Special Fees	30,515	30,403	29,309
03 Communication. 04 Travel	49,188 13,110 3,100 76,644 7,869 -8,724 -12,220 65,067 194,034 3,300,494	49,376 15,500 2,000 32,124 2,500 500 78,892 180,892 3,188,825	51,298 8,000 2,000 15,285 2,500 86,639 165,722 3,264,351
Original General Fund Appropriation  Transfer of General Fund Appropriation	2,661,323 -116,994	2,509,219	<del></del>
Net General Fund ExpenditureFederal Fund Expenditure	2,544,329 756,165	2,509,219 679,606	2,627,845 636,506
Total Expenditure	3,300,494	3,188,825	3,264,351
Federal Fund Income:  14.401 Fair Housing Assistance Program-State and Local  30.002 Employment Discrimination-State and Local	441,315	305,823	286,428
Fair Employment Practices Agency Contracts	314,850	373,783	350,078
Total	756 165	670.606	626 506

756,165

679,606

636,506

# **SUMMARY OF MARYLAND STADIUM AUTHORITY**

	2010 Actual	2011 Appropriation	2012 Allowance
Total Number of Authorized Positions	94.80	94.80	94.80
Total Number of Contractual Positions	37.00	40.00	40.00
Salaries, Wages and Fringe Benefits	7,043,760 571,952 76,233,683	6,997,919 586,177 79,190,057	7,982,624 584,593 68,893,267
Original General Fund AppropriationTransfer/Reduction	14,805,274 836,574	14,706,211	
Total General Fund Appropriation Less: General Fund Reversion/Reduction	15,641,848 147,116	14,706,211	
Net General Fund Expenditure Special Fund Expenditure Non-Budgeted Funds	15,494,732 19,600,000 48,754,663	14,706,211 20,000,000 52,067,942	14,706,849 20,000,000 42,753,635
Total Expenditure	83,849,395	86,774,153	77,460,484

### D28A03.02 MARYLAND STADIUM FACILITIES FUND

Program Description:

Section 7-312 of the State Finance and Procurement Article establishes the Maryland Stadium Facilities Fund as a special, non-lapsing fund that consists of monies that may be appropriated, transferred, credited or paid to it from any source relating to Camden Yards. Monies credited to the Maryland Stadium Facilities Fund may be used, in accordance with approved comprehensive financing plans, to pay rent to the Maryland Stadium Authority; to make grants or loans, not exceeding \$1 million in any fiscal year, to the Authority for its corporate purposes; to finance capital construction in lieu of issuing bonds; or to financially support, through equity investment, loan guarantee or otherwise, full or partial private financing of any element of the Camden Yards facilities.

Appropriation Statement:	2010 Actual	2011 Appropriation	2012 Allowance
12 Grants, Subsidies and Contributions	19,600,000	20,000,000	20,000,000
Total Operating Expenses	19,600,000	20,000,000	20,000,000
Total Expenditure	19,600,000	20,000,000	20,000,000
Special Fund Expenditure	19,600,000	20,000,000	20,000,000
Special Fund Income: D28301 Transfer from Lottery Revenue	19,600,000	20,000,000	20,000,000

### D28A03.41 GENERAL ADMINISTRATION

### PROGRAM DESCRIPTION

Administer funds earmarked for project construction and/or to support private investment for Ripken Stadium, Comcast Center at the University of Maryland College Park, University of Maryland Baltimore County (UMBC), Towson University Sports Complex, Montgomery County Conference Center, Hippodrome Performing Arts Center, Camden Station, Memorial Stadium demolition and Veterans Memorial.

## **MISSION**

To facilitate and coordinate cooperative efforts between the State of Maryland, local jurisdictions, and the private sector to produce top quality sports facilities, convention and conference centers and arts/entertainment venues on time and on budget that enhance quality of life for citizens of Maryland while stimulating economic development and community revitalization.

### VISION

To utilize our unique abilities and expertise to design, finance, build and manage a variety of projects throughout the State, encompassing many interests and industries, which are of high quality, operationally efficient and produce economic benefits and civic pride to the citizens.

## KEY GOALS, OBJECTIVES AND PERFORMANCE MEASURES

- Goal 1. To identify potential projects that would benefit from the Authority's expertise
  - Objective 1.1 Develop relationships with State and local jurisdictions.
  - **Objective 1.2** Explore potential projects in which other State agency and local jurisdictions would benefit from the Authority's expertise.
- Goal 2. Design and build facilities that are completed with available funds.
  - Objective 2.1 Develop responsible project budgets.
  - Objective 2.2 Monitor the process using construction management techniques.
- Goal 3. Complete projects within the established time frame.
  - Objective 3.1 Design an aggressive but achievable project schedule.
  - Objective 3.2 Attain user satisfaction on all projects undertaken by the Maryland Stadium Authority.
- **Goal 4.** To create a formula to be used to determine an amount the Authority should be reimbursed for construction projects.
  - Objective 4.1 To recover all expenses that the Authority incurs on each construction project.
- Goal 5. To become a diversified agency in all underutilized job classification
  - Objective 5.1 To recruit better in the vacancies that are underutilized.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Total projects completed	0	1	1	1
Outcome: Projects completed on schedule	0	1	1	1
Projects completed on budget	0	1	1	1
Management fees collected (thousands)	\$418	\$120	\$160	\$310

## **D28A03.41 GENERAL ADMINISTRATION**

## Appropriation Statement:

Арргорттацов Знасешент.	2010 Actual	2011 Appropriation	2012 Allowance
Number of Authorized Positions	22.80	22.80	22.80
Number of Contractual Positions	1.00	1.00	1.00
01 Salaries, Wages and Fringe Benefits	2,194,769	2,167,036	2,243,042
02 Technical and Special Fees	261,429	290,390	287,785
03 Communication 04 Travel 08 Contractual Services 09 Supplies and Materials 11 Equipment—Additional 13 Fixed Charges	39,806 15,626 641,819 48,142 3,286 47,849	45,000 15,000 653,500 45,000 15,000 40,000	45,000 15,000 653,500 45,000 15,000
Total Operating Expenses	796,528	813,500	813,500
Total Expenditure	3,252,726	3,270,926	3,344,327
Non-budgeted Fund Income: D28701 Maryland Stadium Authority Facilities Fund	3,252,726	3,270,926	3,344,327

## D28A03.42 CAPITAL PROGRAMS—BASEBALL/FOOTBALL PRE-CONSTRUCTION

Program Description:

The Capital Programs provide funds for construction at Camden Yards and other construction projects to support private investment, including renovations of Camden Station and the Northern and Southern Warehouse.

## **Appropriation Statement:**

	2010 Actual	2011 Appropriation	2012 Allowance
08 Contractual Services	11,619,521 2,977,036	19,802,412 1.575,122	10,000,000
14 Land and Structures	4,744,152	3,080,000	2,080,000
Total Operating Expenses	19,340,709	24,457,534	12,080,000
Total Expenditure	19,340,709	24,457,534	12,080,000
Non-budgeted Fund Income: D28701 Maryland Stadium Authority Facilities Fund	19,340,709	24,457,534	12,080,000

## **D28A03.44 FACILITIES MANAGEMENT**

### PROGRAM DESCRIPTION

The Facilities Management program oversees operations (including security, cleaning and maintenance) at the Camden Yards Sports Complex, which includes Oriole Park at Camden Yards (OPACY), Ravens Stadium, the Warehouse at Camden Yards and surrounding grounds and parking lots.

### MISSION

The mission of the Maryland Stadium Authority is to manage the facilities at Camden Yards in a safe and cost effective manner to ensure customer satisfaction while maximizing the economic return. To achieve greater revenue producing use of all Camden Yards facilities, through efforts of an active Camden Yards Sports and Entertainment Commission and closer association with State and city tourism officials.

### **VISION**

To operate the Camden Yards Complex in a manner that will place it in the top 25 percent of sports facilities in the Nation, make the Warehouse at Camden Yards one of the most desirable Class B rental facilities in the metropolitan area and attain recognition as a top location for catered events.

## KEY GOALS, OBJECTIVES AND PERFORMANCE MEASURES

Goal 1. Maximize the satisfaction of visitors to the facilities managed by the Maryland Stadium Authority.

Objective 1.1 Achieve a 100 percent satisfaction rating by tenants of the Warehouse at Camden Yards and Camden Station.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Percent warehouse occupancy	98%	95%	100%	100%
Average rental per square foot	\$18.05	\$18.60	\$18.60	\$19.06
Outcome: Warehouse rental income (in millions)	\$3.9	\$4.0	\$4.0	\$4.1
Quality: Percent of tenant satisfaction with warehouse environment	95%	95%	95%	95%

- **Goal 2.** Maximize revenues derived from the facilities managed by the Maryland Stadium Authority to reduce dependence on State lottery funds.
  - Objective 2.1 Increase the number of non-professional games held in the seating bowls of the Camden Yards Site.
  - Objective 2.2 Increase the number of catered events held in the facilities at Camden Yards.
  - Objective 2.3 Evaluate lease renewals to maximize full rental rates.
  - Objective 2.4 Evaluate event-related costs to minimize expenses wherever possible.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Number of seating bowl events	7	7	10	6
Number of catered events at OPACY, the Warehouse, and Ravens	205	175	200	220
Outcome: Amount generated from seating bowl events (thousands)	\$664	\$621	\$950	\$600
Amount generated from catered events (thousands)	\$560	\$571	\$525	\$525
Quality: Percent of fans satisfied at OPACY and Ravens Stadiums	97%	97%	100%	100%

- Goal 3. Ensure cost efficient maintenance and operational systems.
  - Objective 3.1 Monitor maintenance schedules for all equipment and systems to maximize efficiency.
  - Objective 3.2 Competitively bid all service related contracts to obtain the most cost efficient pricing.

## **D28A03.44 FACILITIES MANAGEMENT**

Appropriation	Statement:
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	2010 Actual	2011 Appropriation	2012 Allowance
Number of Authorized Positions	72.00	72.00	72.00
Number of Contractual Positions	36.00	39.00	39.00
01 Salaries, Wages and Fringe Benefits	4,848,991	4,830,883	5,739,582
02 Technical and Special Fees	310,523	295,787	296,808
03 Communication	108,109 7,576 4,722,265 49,803 12,986,166 706,973 460,506 29,416 352,926	83,682 6,100 4,049,941 47,450 10,978,707 1,071,964 500,000 126,750 47,130	130,435 6,000 5,582,643 55,569 11,307,522 1,113,717 500,000 108,745 181,649
Total Operating Expenses  Total Expenditure	24,583,254	22,038,394	25,022,670
Non-budgeted Fund Income: D28701 Maryland Stadium Authority Facilities Fund	24,583,254	22,038,394	25,022,670

## D28A03.48 FACILITIES MANAGEMENT—ORIOLE PARK

**Program Description:**This program manages the Capital Improvements Account established under the Orioles Lease.

App	pro	priation	Statement:
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Appropriation Statement.	2010 Actual	2011 Appropriation	2012 Allowance
08 Contractual Services	1,100,919	1,500,000	1,500,000
Total Operating Expenses	1,100,919	1,500,000	1,500,000
Total Expenditure	1,100,919	1,500,000	1,500,000
Non-budgeted Fund Income: D28701 Maryland Stadium Authority Facilities Fund	1,100,919	1,500,000	1,500,000

## **D28A03.55 BALTIMORE CONVENTION CENTER**

**Program Description:** 

The State contributes funding towards debt service, operating costs, and a maintenance reserve for the Baltimore City Convention Center.

## **Appropriation Statement:**

	2010 Actual	2011 Appropriation	2012 Allowance
08 Contractual Services	200,000	200,000	200,000
12 Grants, Subsidies and Contributions	4,508,904	3,863,400	3,863,400
13 Fixed Charges	5,048,625	5,061,006	5,061,006
Total Operating Expenses	9,757,529	9,124,406	9,124,406
Total Expenditure	9,757,529	9,124,406	9,124,406
Original General Fund Appropriation	9,194,844	9,124,406	
Transfer of General Fund Appropriation	562,685		
Net General Fund Expenditure	9,757,529	9,124,406	9,124,406

### **D28A03.58 OCEAN CITY CONVENTION CENTER**

**Program Description:** 

The State contributes funding towards debt service, operating costs, and a maintenance reserve for the Ocean City Convention Center.

## Appropriation Statement:

	2010 Actual	2011 Appropriation	2012 Allowance
08 Contractual Services	50,000 1,557,751 1,488,054	50,000 1,290,711 1,478,794	50,000 1,286,171 1,483,334
Total Operating Expenses	3,095,805	2,819,505	2,819,505
Total Expenditure	3,095,805	2,819,505	2,819,505
Original General Fund Appropriation Transfer of General Fund Appropriation	2,848,130 373,889	2,819,505	<u> </u>
Total General Fund Appropriation	3,222,019 126,214	2,819,505	
Net General Fund Expenditure	3,095,805	2,819,505	2,819,505

### **D28A03.59 MONTGOMERY COUNTY CONFERENCE CENTER**

**Program Description:** 

Non-budgeted funds reflect the expenditure of bond proceeds towards construction of the Mongomery County Conference Center. General funds reflect state contributions toward debt service and operating costs.

Appropriation Statement:	2010 Actual	2011 Appropriation	2012 Allowance
		pp. op	11110//111100
13 Fixed Charges	1,762,300	1,762,300	1,762,938
Total Operating Expenses	1,762,300	1,762,300	1,762,938
Total Expenditure	1,762,300	1,762,300	1,762,938
Original General Fund Appropriation  Transfer of General Fund Appropriation	1,762,300 -100,000	1,762,300	
Total General Fund Appropriation	1,662,300 20,902	1,762,300	
Net General Fund ExpenditureNon-Budgeted Funds	1,641,398 120,902	1,762,300	1,762,938
Total Expenditure	1,762,300	1,762,300	1,762,938
Non-budgeted Fund Income: D28759 Montgomery Conference Center	120,902		

### D28A03.60 HIPPODROME PERFORMING ARTS CENTER

**Program Description:** 

Senate Bill 125, provided funds to the Maryland Stadium Authority to implement the renovation and construction of the Hippodrome Performing Arts Center which includes the Hippodrome Theater and adjacent properties. The Authority is permitted to enter into contracts, engage consultants, make recommendations, and take other actions related to this purpose. The Stadium Authority shall work in conjunction with the Baltimore Center for Performing Arts in developing this project.

Appropriation Statement:			
	2010 Actual	2011 Appropriation	2012 Allowance
13 Fixed Charges	1,356,153	1,801,088	1,806,638
Total Operating Expenses	1,356,153	1,801,088	1,806,638
Total Expenditure	1,356,153	1,801,088	1,806,638
Net General Fund ExpenditureNon-Budgeted Funds	1,000,000 356,153	1,000,000 801,088	1,000,000 806,638
Total Expenditure	1,356,153	1,801,088	1,806,638
Non-budgeted Fund Income: D28760 Hippodrome Performing Art Center	356,153	801,088	806,638

# MARYLAND FOOD CENTER AUTHORITY

# SUMMARY OF MARYLAND FOOD CENTER AUTHORITY

	2010	2011	2012
	Actual	Appropriation	Allowance
Total Number of Authorized Positions	32.00	32.00	31.00
Salaries, Wages and Fringe Benefits Technical and Special Fees Operating Expenses	1,586,852	1,838,014	1,872,060
	41,671	60,610	87,572
	1,926,524	2,181,167	2,174,322
Non-Budgeted Funds	3,555,047	4,079,791	4,133,954

# MARYLAND FOOD CENTER AUTHORITY

## **D30N00.41 ADMINISTRATION**

### PROGRAM DESCRIPTION

The Maryland Food Center Authority (MFCA) is a non-budgeted enterprise agency that is involved in numerous aspects of the agricultural and food related industries. Primary experience and expertise is in the development of high-quality, lower cost facilities and support services for the agricultural and food related businesses seeking the most up-to-date and technologically advanced working environment.

### MISSION

The MFCA enhances and provides economic growth opportunities for Maryland's agricultural, seafood, and food related industries.

### **VISION**

An organization that will empower its employees, allowing effective contribution of their knowledge and skills, resulting in high quality services and facilities in furtherance of the mission, in exchange for continued personal growth and fulfillment through continuing education, broad industry involvement, and work diversification.

## KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

MFCA Board of Directors and management support attainment of the goals and objectives for all programs of the MFCA.

Goal 1. To maintain safe, sanitary and efficient facilities.

**Objective 1.1** To maximize the amount of waste that is recycled while minimizing the amount of landfill disposals.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Total amount of waste generated (tons)	5,751	5,907	6,100	6,200
Amount of waste sorted for recycling (tons)	*	220	2,440	3,100
Quality: Percent of waste that did not go into public landfill	N/A	4%	40%	50%
Objective 1.2 To maintain facilities in quality condition.				
	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	<b>Estimated</b>
Output: Number of significant capital improvement projects	3	1	5	5
Number of projects greater than \$100,000	1	1	5	5
Quality: Percent of projects completed in one year or less	33%	100%	100%	100%
Goal 2. To maintain open communication with customers.				
<b>Objective 2.1</b> To respond to customer's issues in timely manner.				
,	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Total number of Priority 1 maintenance requests received	14	10	12	10
Total number of Priority 1 requests resolved in 14 days	11	8	10	10
Quality: Percent of requests resolved within 14 days	79%	80%	83%	100%

**Objective 2.2** Conduct survey to determine satisfaction with facilities and support services.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Total number of surveys received from tenants	23	25	25	25
Total number of unsatisfactory responses	0	0	1	1
Quality: Percent of unsatisfactory responses	0%	0%	4%	4%

**Note:** \* Produce market recycling program was implemented in May 2010. Seafood market recycling program is projected to begin in fiscal year 2011.

# MARYLAND FOOD CENTER AUTHORITY

## D30N00.41 —ADMINISTRATION

Appropriation	Statement:
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Appropriation statement.	2010 Actual	2011 Appropriation	2012 Allowance
Number of Authorized Positions	12.00	12.00	12.00
01 Salaries, Wages and Fringe Benefits	584,408	761,584	823,206
02 Technical and Special Fees	24,503	36,000	31,000
03 Communication 04 Travel 06 Fuel and Utilities 07 Motor Vehicle Operation and Maintenance 08 Contractual Services 09 Supplies and Materials 10 Equipment—Replacement 11 Equipment—Additional 13 Fixed Charges	19,567 72,219 20,367 2,368 150,054 5,358 1,037 1,511 316,744	38,800 94,000 27,050 8,550 215,951 20,180 6,250 4,750 344,961	22,260 94,000 27,050 12,450 198,778 12,900 6,150 6,850 347,884
Total Operating Expenses	589,225	760,492	728,322
Total Expenditure	1,198,136	1,558,076	1,582,528
Non-budgeted Fund Income: D30701 Interest Income	69,636 1,128,500	70,000 1,488,076	230,000 1,352,528
Total	1,198,136	1,558,076	1,582,528

### D30N00.42 —MARYLAND WHOLESALE PRODUCE MARKET

### PROGRAM DESCRIPTION

The Maryland Wholesale Produce Market opened in 1976 and operates as an integral component of the Maryland Food Center Complex. The Produce Market consists of two buildings with approximately 330,000 square feet of space. The 101 individual units in the buildings continue to be leased by privately owned firms engaged in the wholesale distribution of fresh produce. Many of the companies are second and third generations of the same family-owned business. The produce dealers own and operate highly specialized companies and lease their offices, storage and dock facilities from the Maryland Food Center Authority (MFCA). Receiving/shipping terminals, handling, storage, refrigeration and processing functions for produce are centralized in a single location. These units have had to broaden their business; several companies include value added services that necessitate changes in their facility design.

### MISSION

MFCA develops, owns, operates, improves, and maintains a full service wholesale produce market in the State of Maryland that provides economical and sanitary facilities for product distribution.

### VISION

A market environment that will provide the State of Maryland with the most modern, safe, sanitary and efficient wholesale produce market on the East Coast.

### **Appropriation Statement:**

Appropriation Statement.	2010 Actual	2011 Appropriation	2012 Allowance
Number of Authorized Positions	12.15	12.55	12.15
01 Salaries, Wages and Fringe Benefits	627,750	703,386	694,905
02 Technical and Special Fees	10,274	18,727	28,286
03 Communication 04 Travel 06 Fuel and Utilities 07 Motor Vehicle Operation and Maintenance 08 Contractual Services 09 Supplies and Materials 10 Equipment—Replacement 11 Equipment—Additional 13 Fixed Charges Total Operating Expenses	10,242 7,466 103,920 108,814 440,340 34,053 1,914 1,760 11,168	13,750 10,000 135,000 140,023 372,400 48,500 10,500 28,000 10,620 768,793	12,750 12,000 116,000 144,408 379,407 43,150 18,000 11,300 9,137 746,152
Total Expenditure	1,357,701	1,490,906	1,469,343
Non-budgeted Fund Income: D30702 Rental Income. D30704 Entrance Fees	997,957 359,744	1,124,684 366,222	1,099,460 369,883
Total	1,357,701	1,490,906	1,469,343

### D30N00.47 —MARYLAND WHOLESALE SEAFOOD MARKET

### PROGRAM DESCRIPTION

The Maryland Wholesale Seafood Market operates in a similar method to the Maryland Wholesale Produce Market, consolidating all of the specialized storage, refrigeration, shipping/receiving and processing functions into one main facility expressly designed for the industry. The 36 individual units in the buildings continue to be leased by privately owned firms engaged in the wholesale distribution of fresh seafood. These businesses are often owned by the second and third generation of families. Due to the changes in health, sanitation and safety regulations, particularly in the seafood industry, seafood businesses have been affected by increasing regulations regarding food safety and handling; such examples include Hazard Analysis Critical Control Point and the United States Department of Commerce Certification Program. The predicted future trends regarding food safety and handling in the seafood industry indicate stronger concerns for food sanitation including the elimination of potentially harmful microbiological bacteria associated with cold product being distributed across a warm environment.

### MISSION

To develop, own, operate, improve, and maintain a full service wholesale seafood market in the State of Maryland that provides economical and sanitary facilities for product distribution.

### VISION

For the State of Maryland to be the state with the most modern, safe, sanitary and efficient wholesale seafood market on the East Coast.

Appropriation Statement:			
• •	2010 Actual	2011 Appropriation	2012 Allowance
Number of Authorized Positions	7.85	7.45	6.85
01 Salaries, Wages and Fringe Benefits	374,694	373,044	353,949
02 Technical and Special Fees	6,894	5,883	28,286
03 Communication	5,864 2,527 180,892 61,267 336,475 22,463 4,031 1,119 2,984	8,000 3,225 210,500 77,076 299,650 34,750 6,000 9,000 3,681	7,100 5,900 202,500 85,416 346,181 28,300 10,000 11,300 3,151
Total Operating Expenses	617,622	651,882	699,848
Total Expenditure	999,210	1,030,809	1,082,083
Non-budgeted Fund Income: D30702 Rental Income. D30704 Entrance Fees	878,304 120,906	910,373 120,436	961,653 120,430
Total	999,210	1,030,809	1,082,083

# SUMMARY OF STATE BOARD OF ELECTIONS

	2010 Actual	2011 Appropriation	2012 Allowance
Total Number of Authorized Positions	30.50	30.50	30.50
Total Number of Contractual Positions	2.10	2.10	2.10
Salaries, Wages and Fringe Benefits	2,340,687 64,238 18,997,068	2,318,004 327,169 24,748,729	2,444,458 200,510 18,945,294
Original General Fund Appropriation	8,854,987 700,051	9,478,487	
Total General Fund Appropriation	9,555,038 252,909	9,478,487	
Net General Fund Expenditure Special Fund Expenditure Federal Fund Expenditure.	9,302,129 3,896,299 8,203,565	9,478,487 8,320,230 9,595,185	12,649,324 6,642,198 2,298,740
Total Expenditure	21,401,993	27,393,902	21,590,262

## D38I01.01 GENERAL ADMINISTRATION

### PROGRAM DESCRIPTION

The State Board of Elections (SBE) supervises elections conducted by the 24 local election boards (LBEs) in Maryland. SBE monitors compliance with Maryland and Federal election laws; assists citizens in exercising their voting rights; and provides access to candidacy for all those seeking elective office.

### MISSION

The State Board of Elections' mission is to administer the process of holding democratic elections in a manner that inspires public confidence and trust.

### VISION

The State Board of Elections envisions an election management system in which:

- All persons served by the election system are treated fairly and equitably;
- All qualified persons may register and vote and those who are not qualified do not vote;
- Those who administer elections are well-trained, they serve both those who vote and those who seek votes, and they put the public interest ahead of partisan interests;
- Full information on elections is provided to the public, including disclosure of campaign finance information;
- Citizen convenience is emphasized in all aspects of the election process; and
- Security and integrity are maintained in the voter registration process, casting of ballots, canvass of votes, and reporting
  of election results.

## KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

**Note:** State Board of Elections data are based on election year cycles (EYC), which run from December of the previous year through November of each general election (2006 and 2010 Gubernatorial, 2008 and 2012 Presidential). When comparing election-related statistics, it is important to compare gubernatorial elections to gubernatorial elections and presidential elections to presidential elections. SBE's performance measures reflect increased voter participation in presidential elections.

Goal 1. Consistent with SBE's data integrity standards, voter registration data is compiled into a uniform statewide voter registration system meeting all of requirements of the Federal Help America Vote Act and is utilized to provide interactive voter services.

Objective 1.1 Local Board of Election (LBE) compliance with voter registration data quality standards.

	(G)2006	(P)2008	(G)2010	(P)2012
Performance Measure	Actual	Actual	Actual	Estimate
<b>Output:</b> Percent of LBEs in compliance with data quality standards <sup>1</sup>	75%	80%	90%	95%

Objective 1.2 Respond adequately to inquiries relating to polling place location and registration that SBE handles from close of registration through and including general election.

	(G)2006	(P)2008	(G)2010	(P)2012
Performance Measure	Actual	Actual	Actual	Estimated
<b>Output:</b> Number of election related telephone inquiries <sup>2</sup> at SBE				
from close of registration through the general election	1,247	$96,104^3$	34,783 <sup>4</sup>	100,000

<sup>&</sup>lt;sup>1</sup> Data quality standards are standards necessary to ensure the uniformity of the database. The standards do not relate to the accuracy of the data.

<sup>&</sup>lt;sup>2</sup> Inquiries related to the election include voter registration status confirmation, absentee ballot status, polling place location inquiries, and other election questions and issues.

<sup>&</sup>lt;sup>3</sup> This number is higher than the prior election year due to efforts to broadly publicize SBE's 800 number as a statewide voter hotline. SBE added a professional call center beginning at the voter registration deadline through the general election day. The call center answered calls for SBE, Prince George's County, Baltimore City, Baltimore County, and Anne Arundel County.

<sup>&</sup>lt;sup>4</sup> The actual number of calls answered by the call center for the Gubernatorial Primary Election was 19,895.

## STATE BOARD OF ELECTIONS

## D38I01.01 GENERAL ADMINISTRATION (Continued)

Objective 1.3 Expand online voter services provided on SBE's website.

	(G)2000	(P)2008	(G)2010	(P)2012
Performance Measures	Actual	Actual	Actual	Estimated
Output: Percent of absentee voters receiving absentee ballot via website	NA	NA	10.3%	15%
Percent of voter registration applications submitted through website	NA	NA	NA	15%
Number of users of online voter services provided on website	17,000	25,000	$20,000^{5}$	28,000

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Goal 2. Voters with disabilities will have access to polling places and voting methods that allow them to vote independently.

Objective 2.1 All voters will have access to polling places and voting methods that allow voters with disabilities the opportunity to vote independently.

	G)2006	(P)2008	(G)2010	(P)2012
Performance Measure	Actual	Actual	Actual	Estimated
Outcome: Percent of polling places accessible to voters with disabilities	95%	95%	98%	98%
Percentage of voters using the audio ballot	NA	$0.02\%^{6}$	0.02%	0.05%

Goal 3. Local boards of elections are conducting elections pursuant to the requirements of federal and State election laws, State information technology security requirements, and State Board regulations, guidelines, and policies.

**Objective 3.1** Create and implement expanded audits throughout different phases of the election.

	(G)2006	(P)2008	(G)2010	(P)2012
Performance Measure	Actual	Actual	Actual	Estimated
<b>Outcome:</b> Number of audits conducted on local boards <sup>7</sup>	50	150	470	300
Quality: Percent of LBEs achieving an acceptable report in the audits	82%	80%	90%	90%

Objective 3.2 Local boards of elections are properly implementing security procedures

	(G)2006	(P)2008	(G)2010	(P)2012
Performance Measure	Actual	Actual	Actual	Estimated
Outcome: Percent of LBEs in compliance with security requirements	82%	95%	100%8	95%

Objective 3.3 Select, certify, and implement a new voting system that is compliant with Election Law Article § 9-101

	(G)2006	(P)2008	(G)2010	(P)2012
Performance Measure	Actual	Actual	Estimated	Estimated
Quality: Percentage of voters that have confidence in voting system	83%	NA <sup>9</sup>	NA <sup>9</sup>	83%
In person voter errors as determined by analyzing the "No Vote" rate	$e^{10}$ 0.60%	0.34%	0.34%	$0.34\%^{9}$

<sup>&</sup>lt;sup>5</sup> Estimated figure.

<sup>&</sup>lt;sup>6</sup> In the 2008 Presidential General Election there were 427 audio ballots and 2,400,064 non-audio ballots issued.

Audits include observation of election judges training, site visits to inspect work, review of database activity, audits performed by Regional Managers under the voting services contract, and required self assessments performed by the LBEs.

<sup>&</sup>lt;sup>8</sup> A new voting system was not implemented and procedures did not change.

<sup>&</sup>lt;sup>9</sup> SBE did not allocate money in its budget to conduct public opinion research for the 2008 Presidential Election. In past years various researchers and media outlets have conducted research that may become available for this measure, which is useful in determining the success of any voting system. In 2006, 83 percent of voters expressed confidence in the system. No Maryland voter confidence surveys appear to have been conducted in 2010.

<sup>&</sup>lt;sup>10</sup> Percentage of "No Vote" for the highest office on the ballot (Governor or President) represents the number of *election day* voters not recorded as voting for Governor or President in each subdivision divided by the total number of voters who voted in each of the designated elections. A "No Vote" includes voters who deliberately did not cast a vote for Governor or President, who voted for more than one candidate for Governor or President, or who may not have had their vote accurately counted by the voting system utilized by the voter.

## STATE BOARD OF ELECTIONS

## D38I01.01 GENERAL ADMINISTRATION (Continued)

Objective 3.4 Implement early voting consistent with State law.

(	G)2000	(P)2008	(G)2010	(P)2012
Performance Measure	Actual	Actual	Actual	Estimated
Quality: Percent of LBEs in compliance with early voting requirements	NA	NA	98%	100%
Percentage of voter turnout during early voting	NA	NA	11.8%	30%
Percentage of early voting centers passing site evaluation program	NA	NA	$98\%^{11}$	100%

**Objective 3.5** Development and implementation of an elections certification program for employees of local boards of elections (LBEs).

	(G)2006	(P)2008	(G)2010	(P)2012
Performance Measure	Actual	Actual	Actual	Estimated
Output: Number of certification related courses offered by SBE	NA	NA	3	4
Number of LBE employees participating in the program	NA	NA	188	200
Number of LBE employees that have obtained certification	NA	NA	$118^{12}$	100

**Goal 4.** Ensure that campaign finance entities comply with the disclosure of the required campaign finance information in an accurate and timely fashion.

**Objective 4.1** By January 2012, increase the timeliness and accuracy of campaign finance reports.

	(G)2006	(P)2008	(G)2010	(P)2012
Performance Measure	Actual	Actual	Actual	Estimated
Output: Percent of campaign finance entities that file campaign finance	e			
reports on time	85%	87%	85%	90%
Percent of campaign finance entities that have reporting deficiencies	33%	33%	26%	30%
Percent of campaign finance entities filing required amendments on t	ime <sup>13</sup>	54%	70%	80%
Number of campaign finance classes held	13	3	15	5

**Objective 4.2** By January 2012, improve the access to and disclosure of information to the public in a manner that is meaningful and user-friendly.

Performance Measure	(G)2006 Actual	(P)2008 Actual	(G)2010 Actual	(P)2012 Estimated
<b>Quality:</b> Grade received by Campaign Disclosure Project <sup>14</sup> on the Disclosure Content Accessibility of the Internet <sup>15</sup>	13	Α	13	A
Grade received by the Campaign Disclosure Project on online Contextual and Technical Usability <sup>16</sup>	13	D	13	A

<sup>&</sup>lt;sup>11</sup> All early voting centers were submitted to the State Board for evaluation with regard to meeting the requirements set out in COMAR.

<sup>14</sup> The Campaign Disclosure Project is an independent organization that assesses the state-level campaign finance disclosure.

<sup>&</sup>lt;sup>12</sup>This represents the number of LBE directors, assistant directors, and staff who have achieved the minimum class attendance requirements toward certification during the 2010 election cycle.

<sup>&</sup>lt;sup>13</sup> Data not available.

<sup>&</sup>lt;sup>15</sup> The Campaign Disclosure Project evaluated Maryland on the following criteria: (1) how the content of disclosure reports is available to the public, (2) the ways in which that data could be analyzed, (3) whether site allowed the public to sort data online by reordering categories of information, browse records, or download data so it can be analyzed offline, (4) whether the site offered "smart search" features, such as partial name and "name sounds like" lookups; and (5) Maryland's efforts to make paper records accessible to the public. The report for 2010 has not yet been released.

<sup>&</sup>lt;sup>16</sup> The criteria for this rating were: (1) the degree to which state disclosure websites are technically and contextually "user-friendly" to the public; (2) the availability of analysis of campaign finance activity, which give the public a better understanding of how one candidate's fundraising and spending compares to another, and also how campaign finance trends change over time; and (3) the posting and clear labeling of amended reports, with the retention of original filings online. The report for 2010 has not yet been released.

## **D38I01.01 GENERAL ADMINISTRATION (Continued)**

**Objective 4.3** Increase the ability and capability for a treasurer of a campaign finance entity to file campaign finance reports, affidavits and other required forms via online applications.

	(G)2006	(P)2008	(G)2010	(P)2012
Performance Measure	Actual	Actual	Actual	Estimated
Output: Number of campaign finance forms and affidavits available	13	1	118	10
to file via on line applications <sup>17</sup>	13	1	-	1000/
Percentage of campaign finance entities filing a report on-line			18%	100%
OTHER ELECTION-RELATED M	IEASURES			
	(G)2006	(P)2008	(G)2010	(P)2012
Performance Measures	Actual	Actual	Actual	Estimated
Voter Registration				
Voting Age Population	4,253,596	4,332,000	4,347,543	4,489,000
Registered Voters	3,142,551	3,400,000	$3,469,450^{19}$	3,600,000
Percent registered that voted in Primary Election	30%	40%	$25.7\%^{19}$	40%
Percent registered that voted in General Election	57.53%	76.38%	54.5% <sup>19</sup>	80.00%
	(G)2006	(P)2008	(G)2010	(P)2012
Performance Measures	Actual	Actual	Estimated	Estimated
Campaign Finance				
Total number of campaign finance committees	1,648	1,313	2,571	1,350
Total number of new entities established	13	53	$1,767^{20}$	70
Number of candidates that filed a certificate of candidacy	652	839	701	700
Total number of campaign finance reports received	6,725	1,984	10,717	2,000
Percent of campaign finance entities electronically filing reports	13	89%	88%	100%
Total number of Contribution Disclosure Forms received	13	352	463	350
	(G)2006	(P)2008	(G)2010	(P)2012
Performance Measures	Actual	Actual	Actual	Estimated
Voting System				
Number of AccuVote DRE voting units deployed	$18,000^{21}$	$19,122^{21}$	15,828	18,000
Number of Electronic Pollbooks deployed	4,227	5,630	4,999	5,500
Number of ballot styles	847	97	847	100

**Note:** (G)Gubernatorial, (P) Presidential

<sup>17</sup> In 2008 the General Assembly passed legislation allowing the e-filing of an affidavit and other campaign finance documents. SBE developed software for a treasurer to file the Affidavit of Limited Contributions and Expenditures from any Internet browser.

<sup>&</sup>lt;sup>18</sup> Original estimate was for five new forms. However, since SBE received funds to implement an online filing system, it was determined that creating more forms that may not be compatible with the new system was not a prudent use of resources.

<sup>&</sup>lt;sup>19</sup> This represents the number of registered voters as of the close of registration for the General Election. The number of registered voters as of the close of registration for the Primary Election was 3,441,365. For the Primary, the percent who voted is based on the number eligible to vote which was 3,167,846.

<sup>&</sup>lt;sup>20</sup>Due to a change in State law, all campaign finance committees are now required to file with SBE. In the past, a non-continuing local committee only filed with the LBE and did not have to file electronically. In total there are over 1,000 more committees being managed. This represents an unprecedented increase in the number of committees being managed by the Candidacy and Campaign Finance Division. This is especially difficult for the division given the staffing reductions over the past few years.

These figures have been corrected since the publication of the Budget Book last year.

# D38I01.01 GENERAL ADMINISTRATION

# **Appropriation Statement:**

	2010 Actual	2011 Appropriation	2012 Allowance
Number of Authorized Positions	28.50	28.50	28.50
Number of Contractual Positions	2.10	2.10	2.10
01 Salaries, Wages and Fringe Benefits	2,139,824	2,131,792	2,244,863
02 Technical and Special Fees	63,831	115,969	94,910
03 Communication 04 Travel 07 Motor Vehicle Operation and Maintenance 08 Contractual Services 09 Supplies and Materials 10 Equipment—Replacement 12 Grants, Subsidies and Contributions 13 Fixed Charges  Total Operating Expenses  Total Expenditure	487,083 4,644 2,286 850,744 100,738 61,860 -10,300 292,762 1,789,817 3,993,472	615,509 9,500 2,906 1,247,121 34,196 294,730 2,203,962 4,451,723	661,263 8,086 2,371 768,865 40,349 3,297 322,907 1,807,138 4,146,911
Original General Fund Appropriation	4,079,704 10,776 4,090,480 97,008	3,951,723	<del></del>
Net General Fund ExpenditureSpecial Fund Expenditure	3,993,472	3,951,723 500,000	4,146,911
Total Expenditure	3,993,472	4,451,723	4,146,911
Special Fund Income: swf323 Fair Campaign Finance Fund		500,000	

# D38I01.02 HELP AMERICA VOTE ACT

Program Description:

The Federal Help America Vote Act (HAVA), passed in October 2002, imposed new election requirements on states and provided incentives to upgrade voting systems. In compliance with HAVA, SBE will use this program to appropriately account for expenditures related to improving election administration in the State. In partnership with the 24 local election boards in Maryland, SBE will develop and review the HAVA State Plan, implement a statewide voting system, and improve election administration in the State.

Appropriation Statement:	2010 Actual	2011 Appropriation	2012 Allowance
Number of Authorized Positions	2.00	2.00	2.00
01 Salaries, Wages and Fringe Benefits	200,863	186,212	199,595
02 Technical and Special Fees	407	211,200	105,600
03 Communication	4,373 59 7,524,419 155,666 50,253 9,350,874 121,607 17,207,251	14,326,978 937,533 7,249,317 30,939 22,544,767	9,387,725 227,364 7,798 7,444,075 71,194 17,138,156
Total Expenditure	17,408,521	22,942,179	17,443,351
Original General Fund Appropriation  Transfer of General Fund Appropriation  Total General Fund Appropriation	4,775,283 689,275 5,464,558	5,526,764	
Less: General Fund Reversion/Reduction	155,901	3,320,701	
Net General Fund Expenditure  Special Fund Expenditure  Federal Fund Expenditure  Total Expenditure	5,308,657 3,896,299 8,203,565 17,408,521	5,526,764 7,820,230 9,595,185 22,942,179	8,502,413 6,642,198 2,298,740 17,443,351
Special Fund Income:  D38301 Local Election Reform Payments	3,896,299	7,820,230	6,642,198
Federal Fund Income: 90.401 Help America Vote Act Requirements Payments	8,203,565	9,595,185	2,298,740

### D39S00.01 CONTRACT APPEALS RESOLUTION

#### PROGRAM DESCRIPTION

Title 15, Subtitle 2, of the State Finance and Procurement Article established the Maryland State Board of Contract Appeals and vested it with jurisdiction to hear and resolve all disputes relating to the formation of procurement contracts and the determination of successful bidders or offerors. The Board also has jurisdiction over all disputes arising under or relating to contracts that have been entered into by the State, including, but not limited to, those concerning the performance, breach, modification and termination of contracts.

### **MISSION**

It is the mission of the Maryland State Board of Contract Appeals to adjudicate disputes concerning the formation of State contracts, except for the procurement of architectural and engineering services, and adjudicate disputes relating to contracts that have been entered into by the State.

### VISION

Stakeholders will view the services provided by this Board as the most efficient, timely and creditable method to resolve contract formation and contract execution disputes.

### KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. To resolve bid protests and contract claims in the least time possible, consistent with established legal requirements.

Objective 1.1 Issue bid protest opinions within three months or less 1) after the receipt of the Agency Report if no hearing is held or 2) after the date of the closing of the record.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Number new appeals filed	28	34	35	35
Number of prior year appeals	14	21	21	24
Output: Number of appeals resolved without a written decision	10	16	18	18
Number of appeals requiring a written decision	11	18	14	14
Number of appeals carried forward	21	21	24	27
Efficiency: Percent decisions issued in 3 months or less	100%	100%	100%	100%
Quality: Number of opinions appealed this period	0	2	1	1
Number of opinions affirmed by Courts this period	0	2	*	*
Number of opinions reversed by Courts this period	0	0	*	*

Objective 1.2 Issue contract claim opinions within six months or less of the close of the record.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Disputes filed this period	18	20	20	20
Disputes carried over from prior period	24	19	16	14
Output: Number of cases resolved prior to hearing	22	20	20	20
Number of opinions issued	1	3	2	2
Number of opinions issued in 6 months or less	1	3	2	2
Number of cases carried forward	19	16	14	12
Efficiency: Percent decisions issued in 6 months or less	100%	100%	100%	100%
Quality: Number of opinions appealed this period	1	1	1	1
Number of opinions affirmed by Courts this period	0	1	*	*
Number of opinions reversed by Courts this period	0	1	*	*

Note: \* Estimates of future judicial decisions are not provided.

# MARYLAND STATE BOARD OF CONTRACT APPEALS

# D39S00.01 CONTRACT APPEALS RESOLUTION

# **Appropriation Statement:**

	2010 Actual	2011 Appropriation	2012 Allowance
Number of Authorized Positions	5.00	5.00	5.00
01 Salaries, Wages and Fringe Benefits	561,945	573,182	603,758
03 Communication	8,597	8,315 65	8,959
07 Motor Vehicle Operation and Maintenance	3,930	4,320	4,320
08 Contractual Services	8,255	4,006	9,009
09 Supplies and Materials	2,057	233	1,200
10 Equipment—Replacement	6,000		
11 Equipment—Additional	304		
13 Fixed Charges	1,557	1,365	1,290
Total Operating Expenses	30,700	18,304	24,778
Total Expenditure	592,645	591,486	628,536
Original General Fund Appropriation  Transfer of General Fund Appropriation	608,416 -15,771	591,486	
Net General Fund Expenditure	592,645	591,486	628,536

#### **MISSION**

Provide information and services that improve the ability of State and local governments, community development organizations and environmental organizations to support desirable growth in Maryland. Promote growth in Maryland that fosters vibrant, livable communities, preserves and protects the environment, and makes efficient use of State resources.

### **VISION**

Present and future policy makers have the creative and informational tools necessary to make decisions relative to Maryland's people and land.

#### **KEY GOALS**

- Goal 1. Preserve our valuable State natural resources, including forest and farmland.
- · Goal 2. Support and enhance the vitality of communities and neighborhoods that have existing or planned infrastructure.
- Goal 3. Increase return on infrastructure investments by encouraging new residential and employment growth in Priority Funding Areas (PFA's).
- Provide web-enabled information and services to the public over the Internet.

### SUMMARY OF DEPARTMENT OF PLANNING

	2010 Actual	2011 Appropriation	2012 Allowance
Total Number of Authorized Positions	160.00	159.50	159.50
Total Number of Contractual Positions	18.08	24.31	18.93
Salaries, Wages and Fringe Benefits Technical and Special Fees Operating Expenses	12,202,040 574,526 10,604,637	12,567,910 834,050 15,003,902	13,506,498 671,756 14,743,682
Original General Fund Appropriation	19,995,039 -1,389,759	21,619,538	
Total General Fund Appropriation	18,605,280 2,000,002	21,619,538	
Net General Fund Expenditure  Special Fund Expenditure  Federal Fund Expenditure  Reimbursable Fund Expenditure	16,605,278 4,201,112 994,227 1,580,586	21,619,538 4,367,920 957,386 1,461,018	21,993,149 4,570,417 947,468 1,410,902
Total Expenditure	23,381,203	28,405,862	28,921,936

# **D40W01.01 ADMINISTRATION**

#### PROGRAM DESCRIPTION

The Administration program provides administrative services to fulfill financial, personnel, procurement, and information technology needs for the Department of Planning. The program also provides planning and technical assistance for the Interagency Committee for Public School Construction. In this capacity, the Department looks to ensure adherence to the principles of comprehensive planning, development management, land use, capital budgeting, policy analysis and Smart Growth for annual and five-year programs of elementary and secondary school capital improvements funded or to be funded by the State for each county and Baltimore City.

#### MISSION

To provide resources and services to agency staff to ensure availability of the tools and support necessary to accomplish the mission of the agency.

# KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. Support and enhance the vitality of communities and neighborhoods that have existing or planned public school infrastructure.

Objective 1.1 In fiscal year 2012, have at least 75 percent of approved new school sites located within Priority Funding Areas (PFAs).

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Number of approved new school sites	6	1	3	3
Output: Percentage of new school sites located within designated PFAs	100%	100%	75%	75%

# D40W01.01 ADMINISTRATION

Appropriation Statement:	2010 Actual	2011 Appropriation	2012 Allowance
Number of Authorized Positions	31.00	31.00	31.00
01 Salaries, Wages and Fringe Benefits	2,556,539	2,470,555	2,674,789
02 Technical and Special Fees	-2,314		
03 Communication 04 Travel 07 Motor Vehicle Operation and Maintenance 08 Contractual Services 09 Supplies and Materials 10 Equipment—Replacement 13 Fixed Charges	114,628 14,665 6,405 179,374 70,130 126,110 24,794	93,155 5,000 24,436 153,827 50,256 81,548 20,372	88,707 5,000 13,479 84,596 39,869 4,048 17,345
Total Operating Expenses	536,106	428,594	253,044
Total Expenditure	3,090,331	2,899,149	2,927,833
Original General Fund Appropriation  Transfer of General Fund Appropriation	3,254,169 -300,123	2,754,534	
Net General Fund ExpenditureReimbursable Fund Expenditure	2,954,046 136,285	2,754,534 144,615	2,897,411 30,422
Total Expenditure	3,090,331	2,899,149	2,927,833
Reimbursable Fund Income:  C85E00 Maryland Tax Court  D13A13 Maryland Energy Administration  D18A18 Governor's Office for Children	8,400 37,440 73,700	8,400 45,770 73,700	9,079
D26A07 Department of Aging	16,745	16,745	21,343
Total	136,285	144,615	30,422

### D40W01.02 COMMUNICATIONS AND INTERGOVERNMENTAL AFFAIRS

#### INTERGOVERNMENTAL AFFAIRS

#### PROGRAM DESCRIPTION

Communications and Intergovernmental Affairs directs the Department's legislative agenda, provides information to the public, produces all Department publications, and develops and executes the Department's outreach programs. Under Communications and Intergovernmental Affairs are Internet Information Services, the Legislative Office, Outreach and Community Affairs, Planning Research Services, and the Public Information Office.

### **MISSION**

Coordinate all outreach and communications activities to promote the Department's policy initiatives, products and services. To strengthen and develop relationships with the Department's key constituent groups to ensure they are more aware of Department of Planning services, products and key policy initiatives. Coordinate intergovernmental communications and coordination within State government. Advocate the Department's legislative issues before the Maryland General Assembly.

#### VISION

Develop opportunities where citizens, key constituent groups and policy makers are informed of and included in the development and implementation of State land use policy initiatives and products. Broaden the appeal and overall public awareness of Department of Planning products, services and policy initiatives. Ensure that present and future policy makers have the creative and informational tools necessary to make decisions relative to Maryland's people and land.

### KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

**Goal 1.** Create a professional image for the Department and develop information that promotes the Department's products, services and policy initiatives. Keep all publications current and relevant to the Department's initiatives.

**Objective 1.1** Develop professional quality informative publications, brochures and graphic design to be used for outreach and educational programs.

	2009	2010	2011	2012
Performance Measures	Actual	Estimated	Estimated	Estimated
Output: Number of Department of Planning publications produced	12	18	20	20
Number of graphics products designed	300	300	300	300

### D40W01.02 COMMUNICATIONS AND INTERGOVERNMENTAL AFFAIRS

# STATE CLEARINGHOUSE

#### PROGRAM DESCRIPTION

The State Clearinghouse for Intergovernmental Assistance fulfills the State's need for intergovernmental coordination pursuant to the Federal Intergovernmental Cooperation Act. The State Clearinghouse serves as the single point of contact for Federal and State agencies seeking the views of State, regional and local elected officials on: (1) applications for Federal and State assistance, (2) Federal and State development projects, (3) certain planning activities such as power plant transmission lines applications, municipal annexations, easements or rights-of-way across State real property, transfer or disposal of State excess real property, substantial changes in the use of State real property, environmental assessment forms and environmental effects reports, applications by State agencies for Federal instructional contracts, instructional grants, research contracts, or research grants, and (4) other actions requiring intergovernmental coordination. The Clearinghouse program maintains the Catalog of State Assistance, prepares a weekly report detailing or listing Federal and State actions and maintains an inventory of State-owned real property.

#### MISSION

To serve as intergovernmental coordinator and a resource for: (1) master and sector plans proposed and developed in the State and (2) direct development and financial assistance activities proposed throughout the State.

### KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. To manage efficiently the Maryland Intergovernmental Review and Coordination (MIRC) process to ensure increased consistency of plans and proposed development projects with Federal, State and local plans, programs, objectives, Smart Growth policies, Priority Places Strategies and permitting requirements.

**Objective 1.1** To maintain at 100 percent, funding opportunities and development projects reviewed throughout the State that are consistent with Smart Growth policies and practices.

2000

2010

2012

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Number of MIRC projects received and reviewed	1,388	1,366	1,358	1,370
Percentage of projects consistent with Smart Growth	100%	100%	100%	100%

# D40W01.02 COMMUNICATIONS AND INTERGOVERNMENTAL AFFAIRS

# **Appropriation Statement:**

Experior Statement	2010 Actual	2011 Appropriation	2012 Allowance
Number of Authorized Positions	11.00	11.00	11.00
Number of Contractual Positions	1.00	1.00	
01 Salaries, Wages and Fringe Benefits	857,790	924,286	1,021,043
02 Technical and Special Fees	25,022	23,052	929
03 Communication 04 Travel 08 Contractual Services 09 Supplies and Materials 13 Fixed Charges	3,274 1,505 5,129 16,126 5,236	2,000 5,900 2,560 8,500 420	2,000 2,900 2,550 8,500
Total Operating Expenses	31,270	19,380	15,950
Total Expenditure	914,082	966,718	1,037,922
Original General Fund Appropriation  Transfer of General Fund Appropriation	950,270 -36,188	966,718	
Net General Fund Expenditure	914,082	966,718	1,037,922

### D40W01.03 PLANNING DATA SERVICES

#### PROGRAM DESCRIPTION

The Planning Data Services Division collects, analyzes and publishes current, past and projected socioeconomic, cultural, geographic, parcel and land use data; identifies and evaluates development issues in support of Smart Growth; prepares reports and studies on specific topics in support of the Executive Branch and as requested by the General Assembly; and maintains computerized property maps reflecting accurate and up-to-date information with linkages to parcels and a variety of other data sets.

#### MISSION

Develop, compile and maintain socioeconomic, demographic, cultural, geographic, land use and property data on Maryland in support of the Smart Growth, neighborhood revitalization and land preservation initiatives as well as other government, private sector and general public interests; prepare and maintain intelligent map and data products that integrate with other digital base maps and data to provide intelligent decision support tools in support of the Administration's interest in growth management, economic development, environmental and natural resource protection.

### VISION

A State which provides its leaders, people and businesses with intelligent information technology decision support tools and complete, comprehensive and accurate data and analyses to facilitate sound and effective decision making in support of Smart Growth and economic development for Maryland.

### KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

**Goal 1.** Provide timely data and intelligent tools to implement the Department's key goals, preserving our valuable natural resources, enhancing the vitality of existing communities and concentrating new growth in PFAs.

**Objective 1.1** Update two applications that use spatial data decision support tools to facilitate effective Smart Growth programs for State and local government.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Number of parcel records processed and included on each				
MdProperty View Edition update (thousands)*	2,255	2,262	2,268	2,275
Number of basemaps updated (excluding property maps)	24	23	20	20
Quality: Percent of property records for which x,y locations were				
maintained in the MdProperty View edition update*	99.2%	99.2%	99.2%	99.2%
Number of MdProperty View parcel records populated with a city				
style address/zip code in support of Statewide geocoding of address				
databases* (thousands)	1,990	2,014	2,020	2,020
* Year of MdProperty View edition update	2008	2009	2010	2011

**Objective 1.2** Annually update the Smart Growth Benchmarking tool for providing measurements to evaluate Smart Growth's effectiveness.

	CY2007	CY2008	CY2009	CY2010
Performance Measures	Actual	Actual	Estimated	Estimated
Outcome: Percent of statewide residential single family parcels				
(20 acres or less in size) developed inside PFAs	71.3%	69.8%	71.6%	71.6%
Percent of statewide acreage associated with residential single family				
parcels (20 acres or less in size) occurring inside PFAs	23.5%	24.4%	24.4%	24.4%

# **D40W01.03 PLANNING DATA SERVICES (Continued)**

**Objective 1.3** Prepare Annual School Enrollment Projections Report 2011 -2020 in support of State capital spending decisions, so that one-year projections are within 2 percent of statewide enrollment, consistent with Smart Growth.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Quality: One year projections within two percent of statewide				
actual enrollment	Met	Met	Meet	Meet
Five year projections within five percent of statewide				
actual enrollment	Met	Met	Meet	Meet

Goal 2. Continue to provide access to Census data in support of State and local planning and redistricting efforts.

Objective 2.1 Provide continued access to small area Census socio-economic profiles in support of State and local planning and redistricting via the address lookup web map and report application.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Existing Census profiles (redistricting and statistical) available				
for public access via the Web address lookup application	188,950	188,950	188,950	1

**Objective 2.2** During fiscal year 2012, continue to provide technical assistance for legislative and congressional redistricting, including access to maps and data for the current districts.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Number of Congressional and legislative district				
boundary maps prepared	155	160	250	300

<sup>&</sup>lt;sup>1</sup> This measure applies to 2000 Census products. The measure may change due to new products developed using new technology. Therefore an estimate is not provided for 2012.

# **D40W01.03 PLANNING DATA SERVICES**

Appropriation	Statement:
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	2010 Actual	2011 Appropriation	2012 Allowance
Number of Authorized Positions	22.00	21.00	21.00
Number of Contractual Positions	1.00	1.00	1.00
01 Salaries, Wages and Fringe Benefits	1,476,640	1,815,073	1,841,133
02 Technical and Special Fees	27,340	30,845	32,282
03 Communication 04 Travel 08 Contractual Services 09 Supplies and Materials 10 Equipment—Replacement	8,447 8,860 95,009 28,417 6,644	19,136 136,259 16,733	24,174 7,725 149,153 31,926
13 Fixed Charges	332 147,709	172,128	212,978
Total Expenditure	1,651,689	2,018,046	2,086,393
Original General Fund Appropriation  Transfer of General Fund Appropriation	1,312,663 -37,308	1,440,037	
Net General Fund Expenditure	1,275,355 154,279 222,055	1,440,037 272,549 305,460	1,536,006 298,323 252,064
Total Expenditure	1,651,689	2,018,046	2,086,393
Special Fund Income: D40300 Fees Collected from Goods and Services	154,279	272,549	298,323
Reimbursable Fund Income: D40901 Goods and Services to Various State Agencies	222,055	305,460	252,064

### **D40W01.04 PLANNING SERVICES**

#### PROGRAM DESCRIPTION

Ensure adherence to the principles of comprehensive planning, development management, land use, capital budgeting, policy analysis and Smart Growth for transportation planning, water and sewer planning, and the annual and five-year programs of elementary and secondary school capital improvements funded or to be funded by the State for each County and Baltimore City. The program seeks adherence to effective multi-modal planning principles, coordinated land use and transportation planning, transit-oriented development, tangible innovation in transportation planning, cooperation in regional transportation and regional land use, and effective use of transportation investments to support planned growth in Maryland's certified PFAs.

### MISSION

Coordinate infrastructure planning programs to implement the State's Development Policy by supporting Smart Growth and neighborhood conservation initiatives in planning for transportation, and water and sewer systems to ensure that funding for public school construction projects complies with Smart Growth principles and practices. To ensure that integrated transportation/land use planning is conducted by localities and the State to support and enhance Maryland's growth management policies and Priority Places Initiative, to promote multi-modal planning and development review, and to achieve wise and effective use of transportation investments to support planned growth in Maryland's certified PFAs.

### KEY GOALS, OBJECTIVES AND PERFORMANCE MEASURES

Goal 1. Increase return on infrastructure investments by concentrating new residential and employment growth in PFAs.

Objective 1.1 Annually at least 65 percent of local governments will adopt Capital Improvement Programs (CIPs).

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Outcome: Percent of local governments that have CIPs or other				
infrastructure planning tools	65%	65%	65%	65%

- Goal 2. Encourage growth and development inside of PFAs and protect resource lands outside of locally defined growth areas by improving the planning of public water and sewer infrastructure through the Department's mandate to provide advisory comments to local governments and the Department of the Environment (MDE) on county water and sewer plans and amendments.
  - Objective 2.1 Submit comments to local governments and the Department of the Environment concerning water and sewer plan consistency with Smart Growth, and local comprehensive plans. Consult with local governments, and other interested parties to improve and update the County Water and Sewer Plans.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Number of review comments letters submitted to local				
governments and MDE	174	197	200	200
Number of consultations	83	108	100	100
Outcome: Number of local water and sewer plans/amendments that are				
consistent with local and State development plans and policies <sup>1</sup>	161	188	190	190

Goal 3. To preserve our valuable State natural resources, including forests and farmland.

Objective 3.1 In each succeeding year, there will be three new infill and mixed use projects within PFAs that utilize Maryland Department of Planning (MDP) design assistance, streetscape assistance, or professional planning expertise.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Number of new assistance projects and publications	7	8	7	7

<sup>&</sup>lt;sup>1</sup> This figure is based on county plans. The 2009, 2010 and 2011 are an assessment of county and municipal plans submitted.

# **D40W01.04 PLANNING SERVICES (Continued)**

**Objective 3.2** By 2012, 40 local governments will incorporate one or more Smart Growth or resource conservation principles into their comprehensive plans and ordinances.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Comprehensive plans/ordinances written for local governments <sup>2</sup>	5	5	3	3
Number of local plans/amendments analyzed and commented on <sup>3</sup>	267	123	75	65
Outcome: Updated local comprehensive plans/ordinances to include one				
or more improved Smart Growth or resource conservation principles	46	23	30	40

Objective 3.3 By 2012 permanently preserve from development 20 percent of the land area in Maryland.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	<b>Estimated</b>
Outcome: New dwellings built outside of PFAs <sup>4</sup>	4,214	3,553	3,500	3,500
Improved parcels outside of PFAs in proportion to total population <sup>5</sup>	0.065	0.065	0.065	0.065
Percent of Maryland that is protected <sup>6</sup>	21.7%	23.0%	23.3%	23.6%
Number of improved parcels outside PFAs <sup>7</sup>	369,516	373,069	376,069	379,069
Acres of improved parcels outside PFAs	768,512	774,921	780,921	785,921
Number of improved parcels inside PFAs <sup>8</sup>	1,261,367	1,269,370	1,277,370	1,283,370
Acres of improved parcels inside PFAs	426,280	428,223	430,223	432,223
Objective 3.4 Increase assistance to local governments.				
	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Analyses with completed technical assistance related to Smar	t			
Growth, including rural preservation and new household capacity	130	143	125	125

Goal 4. Support and enhance the vitality of existing communities and neighborhoods where infrastructure is already in place or planned.

Objective 4.1 Make available to State and local government and the legislature an inventory of the available capacity for new households in existing communities and neighborhoods with sewer service.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Capacity for new households in existing communities				
and neighborhoods with sewer service	202,487 <sup>9</sup>	207,616	205,000	202,000
Outcome: Population inside PFAs <sup>10</sup>	4,605,178	4,621,322	4,634,597	4,650,731
Percent of housing units occupied in PFAs	93.2%	93.3%	93.4%	93.4%

**Objective 4.2** Make available to State and local government and The Legislature an inventory of available capacity for new households in PFAs.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Capacity for new households in existing neighborhoods	528,364	513,686	510,000	507,000

<sup>&</sup>lt;sup>2</sup> MDP has stopped writing plans and ordinances for local governments. Plans written in 2009 are still under contract.

<sup>&</sup>lt;sup>3</sup> Includes comprehensive plans, water and sewer plans, educational facilities master plans, and annexations.

<sup>&</sup>lt;sup>4</sup> 2009 Actual = Calendar year 2007. 2010 Actual = Calendar year 2008.

<sup>&</sup>lt;sup>5</sup> This is an estimate based on the ten-year Census 2000 population numbers.

<sup>&</sup>lt;sup>6</sup> Protected lands defined as non-military Federal land, State and county owned parks, State easements, local easements, private easements.

<sup>7</sup> Improved parcels are defined as any parcel with an improvement value greater than \$10,000.

<sup>8</sup> Source: DNR's protected lands online database: <a href="http://dnrweb.dnr.state.md.us/gis/plreports/index.asp">http://dnrweb.dnr.state.md.us/gis/plreports/index.asp</a>.

<sup>&</sup>lt;sup>9</sup> 2009 increase mainly due to increases in Anne Arundel and Montgomery Counties from data updates in Sewer and Maryland Property View datasets.

<sup>&</sup>lt;sup>10</sup> 2008 and 2009 estimated (based on Census Estimates and MDP projections); 2009 lower than reported last year due to an error.

# **D40W01.04 PLANNING SERVICES**

Appropriation Statement:			
	2010 Actual	2011 Appropriation	2012 Allowance
Number of Authorized Positions	34.00	34.50	34.50
01 Salaries, Wages and Fringe Benefits	2,721,042	2,813,559	3,073,963
03 Communication	13,941	20,314	18,299
04 Travel	68,142 7,183	53,402 14.583	53,402 7,000
07 Motor Vehicle Operation and Maintenance	242,405	31,344	31,344
09 Supplies and Materials	6,681	13,484	19,062
10 Equipment—Replacement	97,182	18,000	18,000
13 Fixed Charges	22,266	10,000	14,964
Total Operating Expenses	457,800	151,127	162,071
Total Expenditure	3,178,842	2,964,686	3,236,034
Original General Fund Appropriation  Transfer of General Fund Appropriation	2,141,015 -177,378	2,064,128	
Net General Fund Expenditure	1,963,637	2,064,128	2,232,590
Federal Fund Expenditure	52,870		53,146
Reimbursable Fund Expenditure	1,162,335	900,558	950,298
Total Expenditure	3,178,842	2,964,686	3,236,034
Federal Fund Income:  23.011 Appalachian State Research, Technical Assistance, and Demonstration Projects	52,870		53,146
Reimbursable Fund Income:			
J00A01 Department of Transportation	350,000	350,000	353,803
K00A01 Department of Natural Resources	307,259	307,259	310,597
K00A14 DNR-Watershed Services	237,450	78,299	119,105
L00A11 Department of Agriculture	165,000	165,000	166,793
T00A00 Department of Business and Economic Development	102,626	<u>,</u>	
Total	1,162,335	900,558	950,298

### D40W01.07 MANAGEMENT PLANNING AND EDUCATIONAL OUTREACH

#### PROGRAM DESCRIPTION

The Management Planning and Educational Outreach Program provides direction, coordination, central administration, outreach, and planning for the Division of Historical and Cultural Programs, and administers non-capital grants and the Maryland Heritage Areas Program. The Office also provides administrative support and management.

# **MISSION**

To stimulate economic development through heritage tourism, and to assist local communities in heritage planning activities.

### KEY GOALS, OBJECTIVES AND PERFORMANCE MEASURES

**Goal 1.** Encourage economic development by enhancing historical resources. Increase economic development by leveraging non-State investment in heritage tourism and preservation activities within Certified Heritage Areas (CHA).

**Objective 1.1** Leverage a non-state match of more than 50 percent for each Maryland Heritage Areas Authority (MHAA) grant awarded within a CHA.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Number of CHA's in Maryland	11	$11^{1}$	12	12
Amount of MHAA grants awarded to CHA's (\$000)	\$2,795	$$2,801^2$	\$2,700	\$2,700
Total amount of non-State match leveraged by MHAA grants (\$000)	\$8,937	$$7,207^3$	\$7,000	\$7,200
Quality: Percent of non-State investment leveraged by MHAA grants				
in CHA's to total project cost	76.2%	72.0%	72.2%	72.7%

**Goal 2.** Restore and Preserve Historic Properties. Provide historic preservation training and technical assistance to local communities to increase the protection of historic resources at the local jurisdiction level.

**Objective 2.1** Maintain the percentage of certified local governments whose annual performance evaluations meet or exceed standards at 80 percent.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Number of local communities served by on-site training				
and technical assistance annually	34	32	30	35
Number of certified local governments evaluated annually	18	18	18	18
Outcome: Percent of certified local governments whose annual				
evaluations meet or exceed standards	83% <sup>4</sup>	83%	83%	83%

<sup>&</sup>lt;sup>1</sup>The Garrett County Recognized Heritage Area, which was anticipated to become certified in fiscal year 2010, has not completed its management plan, but does have a draft of the plan finished, and should complete the process in fiscal year 2011.

<sup>&</sup>lt;sup>2</sup> The actual grant award was higher than estimated because the Authority awarded a higher amount during its regular grant round, and also awarded an emergency grant of \$85,000 to the Chesapeake Bay Field Lab for the restoration of the Skipjack *Dee of St. Mary's*.

<sup>&</sup>lt;sup>3</sup> The actual funds leveraged were lower for fiscal year 2010 as a result of the weak economy. Fewer grantees were able to provide the required match, and in some instances grants had to be reduced due to the grantee match falling through.

<sup>&</sup>lt;sup>4</sup> Last year's fiscal year 2009 actual figure was in error. In part this is due to the fact that the certified local government program operates on a Federal fiscal year cycle and final actual data are not available until October/November of that year.

# D40W01.07 MANAGEMENT PLANNING AND EDUCATIONAL OUTREACH

Appropriation Statement:	2010	2011	2012
	2010 Actual	2011 Appropriation	2012 Allowance
Number of Authorized Positions	15.00	15.00	15.00
Number of Contractual Positions		1.00	.51
01 Salaries, Wages and Fringe Benefits	1,047,607	1,159,527	1,262,576
02 Technical and Special Fees		43,218	21,293
03 Communication	36,354	29,850	29,850
04 Travel	24,636	23,456	25,294
07 Motor Vehicle Operation and Maintenance	19,377	2,720	2,720
08 Contractual Services	49,047 12,009	264,365 19,078	143,298 19,078
12 Grants, Subsidies and Contributions	3,104,322	2,777,113	2,923,000
13 Fixed Charges	63,555	120,363	120,231
Total Operating Expenses	3,309,300	3,236,945	3,263,471
Total Expenditure	4,356,907	4,439,690	4,547,340
Original General Fund Appropriation	1,170,868	949,654	
Transfer of General Fund Appropriation	-210,607		
Net General Fund Expenditure	960,261	949,654	1,001,969
Special Fund Expenditure	3,115,711	3,136,732	3,213,278
Federal Fund Expenditure	274,935	288,041	228,806
Reimbursable Fund Expenditure	6,000	65,263	103,287
Total Expenditure	4,356,907	<u>4,439,690</u>	4,547,340
Special Fund Income:  D40302 War of 1812 Travel Guide		37,500	
S00314 Maryland Heritage Areas Authority Financing Fund	3,022,639	2,993,814	3,143,860
S00320 Revenues from Publications	591	32,200	28,697
S00330 Preservation Fund	8,928	58,218	35,790
S00332 Grey Gable	17,493	15,000	4,931
S00333 Archaeology DonationsS00343 PAYGO Operating	66,060		
Total	3,115,711	3,136,732	3,213,278
Federal Fund Income:			
15.904 Historic Preservation Fund Grants-In-Aid	236,351	208,781	222,911
15.922 Native American Graves Protection	13,917		2.012
and Repatriation Act15.926 American Battlefield Protection Program	24,667	9,260	2,012 3,883
15.930 Chesapeake Bay Gateways Network	21,007	70,000	3,003
Total	274,935	288,041	228,806
Reimbursable Fund Income:			
J00B01 DOT-State Highway Administration	( 000		42,550
K00A01 Department of Natural Resources	6,000	6,000	
T00A00 Department of Business and Economic Development		59,263	
T00G00 DBED-Division of Tourism, Film and the Arts		· r	60,737
Total	6,000	65,263	103,287
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### **D40W01.08 MUSEUM SERVICES**

### PROGRAM DESCRIPTION

Museum Services provides financial and technical assistance to more than 220 historical and cultural museums statewide and operates the Jefferson Patterson Park and Museum (JPPM) in Calvert County.

#### MISSION

To measurably strengthen Maryland's heritage museums as tourism destinations and increase their professionalism in order to positively impact the State's economy and to improve the visitor experience.

### KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. Encourage economic development by enhancing historic resources. Improve the visitor experience at Maryland's history museums.

Objective 1.1 Annually provide technical and financial assistance to 20 percent of the State's history museums to strengthen them as tourism destinations and increase their professionalism.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Non-State history museums receiving technical assistance	34	31	35	35
Non-State history museums receiving Museum Assistance Grant				
funds	20	22	20	20
Percent of non-State history museums served by the museum				
Assistance program on an annual basis	24.5%	24.1%	25.0%	25.0%

Objective 1.2 Increase annual visitation at Jefferson Patterson Park and Museum (JPPM).

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Outcome: Visitors to the Jefferson Patterson Park and Museum	$45,342^{1}$	48,638	48,000	$52,000^2$

**Goal 2.** Restore and Preserve Historic Properties. Conserve and protect the State's collection of archeological artifacts and historical objects.

**Objective 2.1** Maintain a 36CFR79 qualified curation facility capable of processing archeological artifacts and upgrading documents to professional standards.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Outcome: Number of artifacts and documents upgraded at the				
Maryland Archeological Conservation Laboratory	589,000	903,000	$628,940^3$	525,000

<sup>&</sup>lt;sup>1</sup> In 2009, the economy had a dampening effect on overall attendance growth. Despite this, there were increases in virtually all programmatic categories (walk-ins, special events, school programs, etc.) in fiscal year 2009 (as compared to fiscal year 2008). Attendance at private events and attendance at outreach events was down significantly. Considering the bad state of the economy in fiscal year 2009, any overall increases in visitation can be viewed as a major accomplishment.

<sup>&</sup>lt;sup>2</sup> JPPM anticipates an increase in visitation in 2012 in connection with the War of 1812 bicentennial celebration and the Park's focus on this subject, and the warship recovered from the 9/11 World Trade Center site.

<sup>&</sup>lt;sup>3</sup> JPPM anticipates fewer artifacts upgraded in fiscal year 2011 and fiscal year 2012 due to an anticipated reduction in the Collection Technician position's work schedule.

# **D40W01.08 MUSEUM SERVICES**

Appropriation Statement:			
Appropriation statement	2010 Actual	2011 Appropriation	2012 Allowance
Number of Authorized Positions	20.00	20.00	20.00
Number of Contractual Positions	13.89	17.10	13.90
01 Salaries, Wages and Fringe Benefits	1,423,349	1,302,212	1,404,030
02 Technical and Special Fees	432,424	555,259	463,959
03 Communication	12,511	10,774	10,774
04 Travel	11,604	11,106	12,006
06 Fuel and Utilities	297,897	303,445	287,943
07 Motor Vehicle Operation and Maintenance	36,083	29,942	29,942
08 Contractual Services	239,662	199,228	238,783
09 Supplies and Materials	109,276	62,822	57,182
10 Equipment—Replacement	1,159	7,000	7,000
12 Grants, Subsidies and Contributions	185,327	203,259	ŕ
13 Fixed Charges	2,200	1,850	1,850
Total Operating Expenses	895,719	829,426	645,480
Total Expenditure	2,751,492	2,686,897	2,513,469
Original General Fund Appropriation  Transfer of General Fund Appropriation	2,607,971 -608,628	2,042,209	
Net General Fund Expenditure	1,999,343	2,042,209	1,811,059
Special Fund Expenditure	642,993	485,323	602,003
Federal Fund Expenditure	109,156	142,787	76,407
Reimbursable Fund Expenditure	202,220	16,578	24,000
Total Expenditure	2,751,492	2,686,897	2,513,469
Special Fund Income:  S00308 Jefferson Patterson Park and Museum Revenues S00330 Preservation Fund	639,670 3,323	485,323	602,003
Total	642,993	485,323	602,003
Federal Fund Income:  AA.S00 Defense Legacy Resource Management Program  12.420 Military Medical Research and Development  15.915 NPS-Revolutionary War Survey	67,250 10,379 21,095 10,432	62,497 80,290	76,407
Total	109,156	142,787	76,407
Reimbursable Fund Income: J00B01 DOT-State Highway Administration		16,578 16,578	24,000

### D40W01.09 RESEARCH SURVEY AND REGISTRATION

#### PROGRAM DESCRIPTION

Research Survey and Registration provides assistance to advance research, documentation, evaluation, and retrieval of information about Maryland's historical and cultural resources. Major activities include the Maryland Inventory of Historic Properties, the National Register of Historic Places, the Cultural Conservation Program, the library, and the Geographic Information System.

# **MISSION**

To identify, document, and evaluate historical, archeological, and cultural resources in order to preserve and interpret the legacy of Maryland's past.

### KEY GOALS, OBJECTIVES AND PERFORMANCE MEASURES

**Goal 1.** Restore and Preserve Historic Properties. Exercise due diligence in the identification of properties that are eligible for listing on the National Register of Historic Properties.

Objective 1.1 Maintain the number of National Register nominations denied by the Keeper of the National Register at zero.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	<b>Estimated</b>	Estimated
Output: Number of National Register nominations recommended				
to the Keeper of the National Register	21	$22^{1}$	20	20
Outcome: Number of National Register nominations denied by the				
keeper of the National Register	0	0	0	0

<sup>&</sup>lt;sup>1</sup> Development activity, which stimulates the submission of National Register nominations, remained slow over the past fiscal year; this accounts for a decrease in the fiscal year 2010 actuals compared to estimates and revised projections for fiscal years 2011-2012. Staff is working to cultivate alternative sources of National Register activity, by providing increased levels of assistance to volunteer and non-professional preparers, and by preparing selected nominations in-house.

# D40W01.09 RESEARCH SURVEY AND REGISTRATION

Appropriation Statement:	2010 Actual	2011 Appropriation	2012 Allowance
Number of Authorized Positions	13.00	13.00	13.00
Number of Contractual Positions	1.85	3.21	2.35
01 Salaries, Wages and Fringe Benefits	1,094,335	1,012,518	1,076,032
02 Technical and Special Fees	77,302	138,458	102,646
03 Communication	1,138 3,148 34,575 8,297 1,481 3,305	658 34,891 8,348	1,596 63,404 3,729 1,000
Total Operating Expenses	51,944	43,897	69,729
Total Expenditure	1,223,581	1,194,873	1,248,407
Original General Fund Appropriation  Transfer of General Fund Appropriation	891,634 -98,700	759,437	
Total General Fund Appropriation  Less: General Fund Reversion/Reduction	792,934 1	759,437	
Net General Fund Expenditure	792,933 30,781 345,956 53,911 1,223,581	759,437 89,640 317,252 28,544 1,194,873	808,866 61,171 327,539 50,831 1,248,407
Special Fund Income:  S00319 GIS Data Sales	6,332 24,449 30,781	89,640 89,640	1,000 60,171 61,171
Federal Fund Income: 15.904 Historic Preservation Fund Grants-In-Aid	345,956	295,341 21,911	306,402 21,137
Total	345,956	317,252	327,539
Reimbursable Fund Income: J00B01 DOT-State Highway Administration	53,911	28,544	50,831

### D40W01.10 PRESERVATION SERVICES

### PROGRAM DESCRIPTION

Preservation Services provides assistance to protect and enhance historical and cultural properties via State and Federal regulatory reviews, historic preservation easements, and historic rehabilitation tax credits. The program also administers capital loans and grants.

#### MISSION

To preserve historical and archeological resources by providing financial incentives to property owners and enforcing regulations.

#### KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. Encourage investment in revitalization of historic communities using the Rehabilitation Tax Credit (RTC).

**Objective 1.1** Leverage other investment of at least 80 percent per project in the restoration and preservation of commercial historic properties using the State RTC incentive.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Approved commercial projects using State RTCs in calendar	year <sup>1</sup> 15	3	17	15
Value of approved commercial rehabilitation expenditures				
incentivized by the State RTC (\$millions)	\$50.0	\$19.1	\$55.9	\$50.0
Outcome: Investment leveraged by the State RTC in the				
rehabilitation of historic commercial properties (\$millions)	\$40.0	\$15.3	\$44.7	\$40.0
Percent of other investment leveraged by the RTC	80%	80%	80%	80%

Objective 1.2 Leverage private investment of at least 80 percent per project in the restoration and preservation of single family, owner-occupied historic properties benefiting from the State RTC.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Number of approved proposed owner occupied residential				
applications for the State Rehabilitation Tax Credit <sup>2</sup>	186	145	220	220
Residential rehabilitation expenditures approved for RTC (\$ millions)	\$12.9	\$8.9	\$13.5	\$13.5
Outcome: Private investment leveraged by State RTC in rehabilitation				
of historic owner occupied residential properties (\$ millions)	\$10.3	\$7.1	\$10.8	\$10.8
Percent of private investment leveraged	80%	80%	80%	80%

**Goal 2.** Manage environmental change. Exercise due diligence in the evaluation and generation of alternatives to proposed development that might have adverse effects on heritage resources.<sup>3</sup>

**Objective 2.1** Maintain the number of successful adverse effect determinations where effects cannot be reduced to below one percent annually.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Federal and/or State environmental reviews completed	4,254	5,955 <sup>4</sup>	4,200	5,000
Outcome: Percent of project reviews resulting in adverse effects on				
heritage resources where effects cannot be satisfactorily reduced	0%	0%	0%	0%
	0%	0%	0%	0%

<sup>1</sup>Total number and value of projects in fiscal year 2009 were lower due to reduction of commercial credits from \$15 million to \$10 million. Fiscal year 2010 appropriation was \$5 million and funded 4 projects. Only 3 projects paid the required fee. \$12 million (the unclaimed fiscal year 2010 funds) rolled over to be awarded in fiscal year 2011. Estimated fiscal year 2011 figures assume \$10 million appropriation added to \$1.2 million rolled over from fiscal year 2010. Project number estimates are based on average per project cost from fiscal year 2009 which totaled \$666,000. <sup>2</sup>Staffing shortage in fiscal year 2009 resulted in backlog that continued through fiscal year 2010, totaling 73 projects. Backlog plus new projects are less than estimated, likely due to a general slowdown in the economy. Numbers for fiscal years 2011 and 2012 project stable application rates, and take into account a lower average cost for homeowner projects to \$61,366.81 in fiscal year 2010. Figures do not reflect any increase in demand generated by provisions of a new law that allows for mixed use owner-occupied residential – commercial projects.

<sup>3</sup>This includes resolution of adverse effects via negotiation and implementation of Programmatic Agreements or Memoranda of Agreement. <sup>4</sup>Increase in total number of completed project reviews due to influx of funding from Federal American Recovery and Reinvestment Act (ARRA).

# **D40W01.10 PRESERVATION SERVICES**

Appropriation Statement:	2010 Actual	2011 Appropriation	2012 Allowance
Number of Authorized Positions	12.00	12.00	12.00
Number of Contractual Positions	.34	1.00	1.17
01 Salaries, Wages and Fringe Benefits	840,482	884,199	941,435
02 Technical and Special Fees	14,752	43,218	50,647
03 Communication 04 Travel 08 Contractual Services 09 Supplies and Materials 10 Equipment—Replacement 13 Fixed Charges	6,864 3,772 8,070 4,698 779 606	2,450 1,942 1,546 4,400 567	2,450 1,942 100 4,400 567
Total Operating Expenses	24,789	10,905	9,459
Total Expenditure	880,023	938,322	1,001,541
Original General Fund Appropriation  Transfer of General Fund Appropriation	477,144 84,222	445,340	
Total General Fund Appropriation	561,366 1	445,340	
Net General Fund Expenditure	561,365 107,348 211,310	445,340 283,676 209,306	444,329 295,642 261,570
Total Expenditure	880,023	938,322	1,001,541
Special Fund Income:  D40301 Heritage Structure Rehabilitation Tax Credit Fees  S00302 Historic Preservation-Capital Projects	53,052 39,544 14,752 107,348	242,504 41,172 ————————————————————————————————————	259,894 35,748 
Federal Fund Income: 15.904 Historic Preservation Fund Grants-In-Aid	211,310	209,306	261,570

### D40W01.11 HISTORIC PRESERVATION—CAPITAL APPROPRIATION

### **Program Description:**

The Maryland Historical Trust Revolving Loan Fund provides loans to nonprofit organizations, local jurisdictions, business entities, and individuals to assist in the protection of historic property. Loan funds can be used to acquire, rehabilitate, or restore historic property listed on, or eligible for, the National Register of Historic Places. As of July 1, 2004, loan funds may be used to refinance historic properties if it can be demonstrated that this is in the best interest of the property for proper preservation. Loan funds may be used for short-term financing of studies, surveys, plans and specifications, and architectural, engineering, or other special services directly related to preconstruction work required or recommended by the Trust or the State Historic Preservation officer on projects being funded with Federal or State monies. Successful applicants must convey a perpetual historic preservation easement to the Trust.

#### Appropriation Statement:

Appropriation Statement.	2010 Actual	2011 Appropriation	2012 Allowance
14 Land and Structures	150,000	100,000	100,000
Total Operating Expenses	150,000	100,000	100,000
Total Expenditure	150,000	100,000	100,000
Special Fund Expenditure	150,000	100,000	100,000
Special Fund Income: S00302 Historic Preservation-Capital Projects	150,000	100,000	100,000

#### **D40W01.12 SUSTAINABLE COMMUNITIES TAX CREDIT**

### **Progam Description:**

The Sustainable Communities Tax Credit Program provides Maryland income tax credits equal to 20 percent of the qualified capital costs expended in the rehabilitation of certified heritage structures, both residential and commercial. The Reserve Fund is used to reimburse the State General Fund in the year the income tax credits are claimed.

### **Appropriation Statement:**

	2010 Actual	2011 Appropriation	2012 Allowance
12 Grants, Subsidies and Contributions	5,000,000	10,000,000	10,000,000
Total Operating Expenses	5,000,000	10,000,000	10,000,000
Total Expenditure	5,000,000	10,000,000	10,000,000
Total General Fund Appropriation	7,000,000 2,000,000	10,000,000	
Net General Fund Expenditure	5,000,000	10,000,000	10,000,000

# **D40W01.13 OFFICE OF SMART GROWTH**

#### PROGRAM DESCRIPTION

The Maryland Office of Smart Growth is the principal coordinating agency for the State's Smart Growth effort, working with State agencies, local governments, and the private sector to develop and implement a strategy for achieving smarter, more sustainable growth in Maryland.

### MISSION

Work with local governments and community partners to foster economic growth and prosperity, and the development of more livable and sustainable communities in Maryland while preserving and enhancing the State's natural and cultural resources.

# **Appropriation Statement:**

	2010 Actual	2011 Appropriation	2012 Allowance
Number of Authorized Positions	2.00	2.00	2.00
01 Salaries, Wages and Fringe Benefits	184,256	185,981	211,497
03 Communication		1,500 10,000	1,500 10,000
Total Operating Expenses		11,500	11,500
Total Expenditure	184,256	197,481	222,997
Original General Fund Appropriation  Transfer of General Fund Appropriation	189,305 5,049	197,481	
Net General Fund Expenditure	184,256	197,481	222,997

### PROGRAM DESCRIPTION

This program provides the overall statewide direction, development, and maintenance of the Maryland National Guard as well as authority for operating the Maryland Emergency Management Agency.

### MISSION

The Military Department has three missions:

Our **State** mission is to provide highly trained personnel, equipment, and facilities capable of protecting life and property and preserving, peace, order, and public safety.

Our Federal mission is to be prepared to defend the nation and its vital national security interest.

Our **Community** mission is to add value to the communities by providing highly trained and skilled citizen-soldiers and citizen-airmen whose military skills and discipline accrue to the benefit of employers and civic organizations.

# **VISION**

The Military Department comprises quality people, equipment, facilities and systems to enhance our partnerships with communities, and local, State, and federal governments.

# KEY GOALS, OBJECTIVES AND PERFORMANCE MEASURES

**Goal 1.** To ensure that the readiness of the Military Department, through preparedness, is capable of responding to State, federal, and community requirements.

**Objective 1.1** To demonstrate the Military Department's capability to respond to these requirements through successful completion of exercises and actual occurrences.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Quality: Successful completion of readiness program requirements	100%	100%	100%	100%

# SUMMARY OF MILITARY DEPARTMENT OPERATIONS AND MAINTENANCE

	2010 Actual	2011 Appropriation	2012 Allowance
Total Number of Authorized Positions	359.50	343.50	343.50
Total Number of Contractual Positions	44.50	17.00	19.00
Salaries, Wages and Fringe Benefits	19,843,265 2,277,449 91,947,733	20,281,054 619,713 96,500,500	20,920,257 700,767 81,236,077
Original General Fund Appropriation Transfer/Reduction	15,054,602 -1,434,561	12,767,372	
Total General Fund Appropriation	13,620,041 405	12,767,372	
Net General Fund Expenditure	13,619,636 11,967,195 88,481,616	12,767,372 12,799,267 91,834,628	11,849,055 12,799,267 78,208,779
Total Expenditure	114,068,447	117,401,267	102,857,101

# **D50H01.01 ADMINISTRATIVE HEADQUARTERS**

### PROGRAM DESCRIPTION

The Administrative Headquarters program provides overall direction for the Military Department, including agency headquarters, financial management, personnel, procurement, recruitment and retention, public outreach and education, records management, and administration of all facilities used by the State's military forces.

### MISSION

To manage fiscal and administrative requirements in order to enhance readiness for the Military Department to support State, federal, and community needs.

### VISION

Administrative Headquarters seeks to support the Military Department as the most effective military and emergency management organization.

# KEY GOALS, OBJECTIVES AND PERFORMANCE MEASURES

Goal 1. To provide resources and services to the Military Department.

Objective 1.1 The Military Department will attain 90 percent authorized military end strength by 2011.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Number of Guardsmen authorized	6,899	6,649	6,700	6,700
Output: Percent of authorized strength	94%	97%	90%	90%

# **D50H01.01 ADMINISTRATIVE HEADQUARTERS**

Appropriation	Statement:

	2010 Actual	2011 Appropriation	2012 Allowance
Number of Authorized Positions	31.00	30.00	30.00
Number of Contractual Positions	5.00	2.00	2.00
01 Salaries, Wages and Fringe Benefits	2,452,589	2,323,330	2,575,430
02 Technical and Special Fees	249,994	106,139	106,167
03 Communication	29,079 13,719 5,264	79,806	11,552
07 Motor Vehicle Operation and Maintenance 08 Contractual Services	4,981 113,915 99,862 5,153	39,597 103,792 12,750	36,355 93,478 10,000
12 Grants, Subsidies and Contributions	16,091 95,206	39,976 113,090	39,976 97,897
Total Operating Expenses	383,270	389,011	289,258
Total Expenditure	3,085,853	2,818,480	2,970,855
Original General Fund Appropriation  Transfer of General Fund Appropriation	2,466,085 584,642	2,661,362	
Total General Fund Appropriation	3,050,727 248	2,661,362	
Net General Fund Expenditure	3,050,479 35,374	2,661,362 52,276 104,842	2,865,615 52,276 52,964
Total Expenditure	3,085,853	2,818,480	2,970,855
Special Fund Income: D50301 Armory Rentals	35,374	52,276	52,276
Federal Fund Income: 12.401 National Guard Military Operations and Maintenance Projects		104,842	52,964

# **D50H01.02 AIR OPERATIONS AND MAINTENANCE**

### PROGRAM DESCRIPTION

This program operates and maintains the Warfield Air National Guard Base at Martin State Airport. This reservation is used by the Maryland Air National Guard, which is represented by the 175<sup>th</sup> Wing. Federal shops for repair of Maryland Air National Guard aircraft are also located here. These facilities support the operations, training and readiness for over 1,500 Maryland Air National Guard members who perform humanitarian and national security missions (federally underwritten) and response for State and local support requests, to include responses to man-made and natural disasters.

### **MISSION**

To provide the base support for the Maryland Air National Guard (MDANG). This includes operations, custodial support, repair and maintenance of the MDANG's airbase facility at Warfield Air National Guard Base, Martin State Airport.

#### VISION

This vision of the Maryland Air National Guard, supported by state-of-the-art facilities, is to be the premier unit equipped with leading edge technology and poised in readiness to meet tomorrow's challenges.

### KEY GOALS, OBJECTIVES AND PERFORMANCE MEASURES

**Goal 1.** All facilities and real property support the operational and training needs of the Maryland Air National Guard to support ongoing Maryland Air National Guard operations and respond to State and local emergencies.

**Objective 1.1** To maintain 95 percent or more of the facilities in a fully functional status in compliance with National Guard Bureau requirements.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Number of facilities	57	57	59	62
Quality: Percent of facilities in fully functional status	100%	100%	100%	100%

Goal 2. All operations and maintenance of facilities performed in a safe manner that promotes the health and welfare of the workforce.

**Objective 2.1** To provide a safe workplace for the workforce and members of the Maryland Air National Guard by reducing lost work hours as a result of accidents.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Number of accidents	5	4	4	4
Outcome: Number of lost work hours as a result of accidents	760	1,397	200	200

# D50H01.02 AIR OPERATIONS AND MAINTENANCE

Appropriation Statement:	2010 Actual	2011 Appropriation	2012 Allowance
Number of Authorized Positions	64.00	59.00	59.00
01 Salaries, Wages and Fringe Benefits	4,036,267	3,985,552	3,944,653
03 Communication 04 Travel 06 Fuel and Utilities 07 Motor Vehicle Operation and Maintenance 08 Contractual Services 09 Supplies and Materials 13 Fixed Charges	265 6,811 713,006 1,802 147,122 104,452 18,701	124 656 732,976 2,800 66,000 187,200 14,800	124 656 749,066 2,800 66,000 59,200 14,800
Total Operating Expenses	992,159	1,004,556	892,646
Total Expenditure	5,028,426	4,990,108	4,837,299
Original General Fund Appropriation Transfer of General Fund Appropriation	760,589 -135,050	646,839	

Total Expenditure	5,028,426	4,990,108	4,837,299
Federal Fund Income: 12.401 National Guard Military Operations and Maintenance Projects	4,402,887	4,343,269	4,204,140

625,539

4,402,887

646,839

4,343,269

633,159

4,204,140

# **D50H01.03 ARMY OPERATIONS AND MAINTENANCE**

#### PROGRAM DESCRIPTION

This program operates and maintains 36 armories in 19 counties and Baltimore City. These armories are used by the Maryland Army National Guard, represented by units of the historic 29<sup>th</sup> Infantry Division (Light), the 58<sup>th</sup> Infantry Brigade Combat Team, the 58<sup>th</sup> Troop Command and the Joint Force Headquarters. Support facilities include the United States Property and Fiscal office located in Havre de Grace; an army air field at Aberdeen Proving Ground; various vehicle, equipment and aircraft maintenance facilities; and four training sites to include its major facility, Camp Fretterd, in Reisterstown. These facilities, comprised of over 360 buildings and 4,175 acres of land, are valued at over \$306M dollars and staffed with over 100 Military Department employees. These employees support the operations, training and readiness for over 4,800 Maryland Army National Guard members who perform humanitarian and national security missions (federally underwritten) and response for State and local support request, to include responses to man-made and natural disasters.

#### **MISSION**

To provide facility and functional support for the Maryland Army National Guard (MDARNG). This includes operations, preventive and critical maintenance, and custodial support for the MDARNG's facilities located throughout the State of Maryland.

#### VISION

The vision of the Maryland Army National Guard, supported by the state-of-the-art facilities, is to be the premier unit equipped with leading edge technology and poised in readiness to meet tomorrow's challenges.

# KEY GOALS, OBJECTIVES AND PERFORMANCE MEASURES

**Goal 1.** All facilities and real property support the operational and training needs of the Maryland Army National Guard to support ongoing Maryland Army National Guard operations and respond to State and local emergencies.

**Objective 1.1** To maintain 95percent or more of the facilities in a fully functional status in compliance with National Guard Bureau requirements.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Number of facilities	36	36	36	36
Output: Percent of facilities in fully functional status	75%	78%	80%	83%

**Objective 1.2** To provide a safe workplace for the workforce and members of the Maryland Army National Guard by reducing lost work hours as a result of accidents.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Number of accidents	3	2	4	4
Output: Number of lost work hours	100	238	200	250

**Goal 2.** The reduction in overall consumption of energy at all facilities without degrading quality of life and operational readiness for the Maryland Army National Guard.

Objective 2.1 To reduce energy consumption.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Percent reduction in BTU's consumed	17%	14%	17%	15%

**Objective 2.2** To reduce water consumption in line with the Governor's mandate.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	<b>Estimated</b>	Estimated
Input: Percent reduction in water consumed	2%*	2%	3%	3%

Note: \* Data changed since Budget Book publication last year.

# **D50H01.03 ARMY OPERATIONS AND MAINTENANCE**

Appropriation Statement:	2010 Actual	2011 Appropriation	2012 Allowance
Number of Authorized Positions	115.50	111.50	111.50
Number of Contractual Positions	10.00	5.00	5.00
01 Salaries, Wages and Fringe Benefits	5,842,264	5,661,068	5,899,788
02 Technical and Special Fees	625,689	226,885	226,885
03 Communication. 04 Travel	135,009 41,336 2,529,600 177,258 2,304,009 721,871 67,827 3,568 2,665 804,650 6,787,793 13,255,746	37,532  2,442,245 99,000 689,594 294,117 53,750  2,000 1,287,910  4,906,148  10,794,101	37,532  2,212,865 119,000 842,673 228,741 53,750  2,000 1,287,910 4,784,471 10,911,144
Original General Fund Appropriation	5,405,148 -990,600 4,414,548 157 4,414,391 181,991 8,659,364 13,255,746	3,767,510 3,767,510 3,767,510 121,991 6,904,600 10,794,101	3,556,160 121,991 7,232,993
Special Fund Income: D50301 Armory Rentals  Federal Fund Income: 12.401 National Guard Military Operations and Maintenance Projects	181,991	121,991	121,991

# **D50H01.04 CAPITAL APPROPRIATION**

Program Description:
This program carries out capital projects for the Military Department's facility projects.

Appropriation Statement:	2010 Actual	2011 Appropriation	2012 Allowance
14 Land and Structures	13,899,338		27,823,000
Total Operating Expenses	13,899,338		27,823,000
Total Expenditure	13,899,338		27,823,000
Federal Fund Expenditure	13,899,338		27,823,000
Federal Fund Income:  12.401 National Guard Military Operations and Maintenance Projects	13,899,338		27,823,000

# **D50H01.05 STATE OPERATIONS**

#### PROGRAM DESCRIPTION

The State Operations program provides overall direction for the Military Department related to our community missions to include: youth programs, veterans' burial honor detail, and distributive training technology (DTT) and telework centers. This program seeks partnerships with employers and educational institutions to recruit and retain quality personnel. The Military Department views this organization as one that values teamwork, provides a role model for youths and shows proper burial recognition to veterans who served their country.

#### MISSION

To enhance the communities by providing highly trained and skilled citizen-soldiers and citizen-airmen whose military skills and discipline accrue to the benefit of our youth, employers, civic organizations, and citizens of Maryland.

#### VISION

State Operations is intent on establishing and maintaining community partnerships that strengthen the organization and provide benefits to our citizens now and in the future.

### KEY GOALS, OBJECTIVES AND PERFORMANCE MEASURES

Goal 1. At risk youth (Freestate ChalleNGe Academy (FCA) graduates) will become productive citizens.

**Objective 1.1** Increase the percentage of MYC graduates who continue their schooling, get a job, or enter the military to 80 percent.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Number of students	202	190	200	200
Output: Percent of FCA graduates who continue working	86%	75%	80%	80%

Objective 1.2 Increase the percentage of FCA graduates who achieve their GED diploma to 65 percent.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Number of students	202	190	200	200
Output: Percent of FCA graduates with GED diploma	52%	56%	65%	65%

Note: Students increase an average of 2 ½ grade levels in reading and math during their 22 week residence

**Objective 1.3** To maintain the percentage of FCA graduates in their Post Residential Phase who have active mentor relationships beyond six months at 60 percent.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Number of students	202	190	200	200
Output: Percent of FCA graduates with active mentor relationships	48%	50%	60%	60%

**Note:** 100 percent of cadets who graduate are matched with at least one mentor.

Objective 1.4 To graduate at least 100 FCA students per class.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Number of students per class	101	100	100	100
Output: Average number of FCA graduates	101	95	100	100

# **D50H01.05 STATE OPERATIONS (Continued)**

Goal 2. Operate the Veterans Burial Detail Program to provide honor with dignity for deceased veterans and their families in Maryland

Objective 2.1 Maintain the percentage of services performed without complaint at 99 percent or higher.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Number of services performed	3,442	3,418	3,600	3,600
Output: Percent of services performed without complaint	100%	100%	100%	100%

Goal 3. Operate the DTTP/Telework Program to provide at least 14 sites located in key strategic geographic areas. 

Objective 3.1 To provide alternative work sites for teleworking, emergency management response and training.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Number of users	6,782	7,424	7,000	7,000
Output: Number of usage hours <sup>1</sup>	7,421	15,675	8,000	8,000

<sup>&</sup>lt;sup>1</sup>The DTTP sites are set up to cover several programs: video conferencing, video class, video training, computer classes, tele-work, etc. Usage hours are decreasing due to soldier deployments and a change in the reporting requirements mandated by the National Guard Bureau.

# **D50H01.05 STATE OPERATIONS**

Appropriation Statement:	2010 Actual	2011 Appropriation	2012 Allowance
Number of Authorized Positions	74.00	72.00	72.00
Number of Contractual Positions	29.50	10.00	12.00
01 Salaries, Wages and Fringe Benefits	2,981,509	3,674,434	3,750,283
02 Technical and Special Fees	1,401,766	286,689	367,715
03 Communication 04 Travel 06 Fuel and Utilities 07 Motor Vehicle Operation and Maintenance 08 Contractual Services 09 Supplies and Materials 10 Equipment—Replacement 12 Grants, Subsidies and Contributions. 13 Fixed Charges  Total Operating Expenses  Total Expenditure	49,865 202,982 10,647 57,589 690,030 412,140 16,595 228,251 1,668,099 6,051,374	100,893 57,940 45,197 43,085 567,401 197,039 19,999 395,147 91,424 1,518,125 5,479,248	98,577 15,800 38,500 51,517 475,305 332,532 40,868 254,876 77,104 1,385,079 5,503,077
Original General Fund Appropriation  Transfer of General Fund Appropriation	3,363,870 -680,353	3,078,431	
Net General Fund Expenditure	2,683,517 507,805 2,860,052 6,051,374	3,078,431 2,400,817 5,479,248	2,565,402 2,937,675 5,503,077
Special Fund Income: D50302 About Face Program	507,805		
Federal Fund Income: 12.401 National Guard Military Operations and Maintenance Projects	2,860,052	2,400,817	2,937,675

#### D50H01.06 MARYLAND EMERGENCY MANAGEMENT AGENCY

#### PROGRAM DESCRIPTION

This program provides the overall statewide direction, development, implementation and coordination of mitigation, preparedness, response, and recovery activities with local jurisdictions, State departments/agencies, federal departments/agencies, and non-governmental organizations (NGO).

- Mitigation: Taking sustained actions to reduce or eliminate long-term risk to people and property from hazards and their effects
- **Preparedness:** Building the emergency management profession to prepare effectively for, mitigate against, respond to and recover from likely or potential Maryland hazards by planning, training, and exercising.
- Response: Conducting emergency operations to save lives and property by positioning emergency equipment and supplies, evacuating potential victims, providing food, water, shelter, and medical care to those in need, and restoring critical public services.
- Recovery: Rebuilding communities so individuals, businesses, and governments can function on their own, return to normal life, and protect against future hazards.

#### MISSION

To lead, coordinate, and support the State of Maryland in a comprehensive, all-hazard emergency management system of mitigation, preparedness, response, recovery and homeland defense for the purpose of reducing the loss of life and property and protecting our institutions and environment.

#### VISION

To be the national model for state emergency management organizations.

# KEY GOALS, OBJECTIVES AND PERFORMANCE MEASURES

**Goal 1. Readiness.** Develop and maintain the capability to effectively perform the 15 program areas as defined by the National Emergency Management Association (NEMA) in the Emergency Management Accreditation Program (EMAP) to prepare for, mitigate against, respond to, and recover from disasters.

**Objective 1.1** To obtain an increased level of federal Emergency Management Performance Grant (EMPG) funds for State and local emergency management operating costs.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Input: General Fund match divided by federal EMPG share				
of State/local emergency management operating costs	50%	50%	50%	50%

**Goal 2. Performance.** Demonstrate the state's capability to respond to emergencies through evaluated exercises, incorporating lessons learned in improvements.

Objective 2.1 To maintain a rating of "success" in 90 percent of evaluated areas on an annual basis.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
<b>Quality:</b> Evaluated exercise rating <sup>1</sup>	99%	99%	99%	99%

Ratings are based upon objectives for annually evaluated exercises for the Calvert Cliffs and Peach Bottom nuclear power plants whose emergency preparedness zones include local jurisdictions in Maryland. The ratings are indicators of probable performance in an actual emergency. The Radiological Emergency Preparedness (REP) at Calvert Cliffs, and Peach Bottom are the exercises by which MEMA is federally evaluated. Each exercise has its own objectives.

### D50H01.06 MARYLAND EMERGENCY MANAGEMENT AGENCY (Continued)

**Goal 3. Administration.** To reduce death, injury, and economic loss by providing guidance and assistance for development, maintenance, and enhancement of emergency preparedness, including homeland defense, mitigation, recovery and disaster response throughout the state in conjunction with local jurisdictions, emergency managers and state agencies.

**Objective 3.1** Provide grant allotments and technical assistance annually in support of grant activities to 100 percent of the State's emergency management jurisdictions.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Percent of local emergency management jurisdictions				
provided grants and technical assistance	100%	100%	100%	100%

Goal 4. Administration. Achieve accreditation from the Emergency Management Accreditation Program <sup>2</sup>
Objective 4.1 Meet or exceed the 58 EMAP standards

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Compliant standards	58	58	58	58
Output: Percentage compliant	100%	100%	100%	100%

Objective 4.2 Pass the on-site EMAP assessment, and maintain compliance through submission of an annual report, and recertification every five (5) years.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Compliance rating	100%	100%	100%	100%

In June 2006 the Maryland Emergency Management Agency set as a goal to pursue the achievement of accreditation by the Emergency Management Accreditation Program (EMAP). The objectives established to achieve accreditation involved a self assessment of the compliance of the Maryland emergency management program with each of the 58 standards required by the Emergency Management Accreditation Program. The self assessment was completed in May 2007. The second step was to make the requisite improvements so that MEMA could be fully compliant with all EMAP standards. This process began in August 2006 and was completed in August 2007. MEMA has received accreditation. An annual report will be submitted to the Emergency Management Accreditation Program verifying Maryland's continued compliance with every standard. Every five years from the date of accreditation, Maryland will re-conduct a thorough self assessment, and again host an on-site peer assessment.

# D50H01.06 MARYLAND EMERGENCY MANAGEMENT AGENCY

# WILLIAM H. AMOSS FIRE, RESCUE, AND AMBULANCE FUND

	2009 Actual	2010 Actual	2011 Estimated	2012 Estimated
Performance Measures/Performance Indicators				
Allegany	206,278	240,240	224,948	224,948
Anne Arundel	761,968	805,651	810,309	810,309
Baltimore City	942,903	930,294	931,030	931,030
Baltimore County	1,176,054	1,160,698	1,165,923	1,165,923
Calvert	201,040	200,000	200,000	200,000
Caroline	206,044	208,977	206,537	206,537
Carroll	263,118	263,975	260,708	260,708
Cecil	207,011	205,616	205,714	205,714
Charles	243,395	241,502	243,465	243,465
Dorchester	226,651	217,331	208,322	208,322
Frederick	365,466	362,941	365,086	365,086
Garrett	201,040	200,000	200,000	200,000
Harford	379,037	376,203	379,143	379,143
Howard	393,387	392,287	396,741	396,741
Kent	215,372	204,139	203,707	203,707
Montgomery	1,314,887	1,282,555	1,306,447	1,306,447
Prince George's	1,140,649	1,131,876	1,143,775	1,143,775
Queen Anne's	201,040	200,000	200,000	200,000
St. Mary's	201,040	200,000	200,000	200,000
Somerset	215,735	215,666	207,817	207,817
Talbot	218,202	238,684	216,137	216,137
Washington	234,300	230,022	232,099	232.099
Wicomico	221,753	230,167	229,920	229,920
Worcester	263,630	261,176	262,172	262,172
Total	10,000,000	10,000,00	10,000,000	10,000,000
Maryland State Firemens' Association Expenditures Volunteer Company Assistance Fund				
Special Funds: MEMSOF	400,000		400,000	
Special Funds: Fire Truck Loan Fund	125,000		,	
Special Funds: VCAF Loan Payments	1,059,432		1,225,000	1,225,000
Special Funds: Moving Violations	1,000,102	1,000,000	1,000,000	1,400,000
Maryland State Firemens' Association Administration		1,000,000	1,000,000	1,100,000
General Funds	200,000	200,000	200,000	200,000
Special Funds: Fire Truck Loan Fund	200,000	200,000	200,000	200,000
Maryland State Firemens' Association Widows and Orphans				
General Funds	98,000	275,000	275,000	275,000
Special Funds: Fire Truck Loan Fund	127,000	275,000	275,000	275,000
Maryland Emergency Management System Operations Fund Repayment	127,000			
Special Funds: MEMSOF	1,000,000			
Amoss Fund	1,000,000			
Special Funds: MEMSOF	10,000,000	10,000,000	10,000,000	10,000,000
•				<u> </u>
Grand Total	13,009,432	11,475,000	13,100,000	13,100,000

# D50H01.06 MARYLAND EMERGENCY MANAGEMENT AGENCY

Appropriation	Statement:
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	2010 Actual	2011 Appropriation	2012 Allowance
Number of Authorized Positions	75.00	71.00	71.00
01 Salaries, Wages and Fringe Benefits	4,530,636	4,636,670	4,750,103
03 Communication	308,619	334,880	291,836
04 Travel	33,098		
06 Fuel and Utilities	83,746	111,254	111,254
07 Motor Vehicle Operation and Maintenance	60,298	54,272	54,272
08 Contractual Services	2,985,798	1,818,524	1,640,531
09 Supplies and Materials	74,129	16,060	16,060
10 Equipment—Replacement	24,423	15,930	15,930
11 Equipment—Additional		34,682	34,682
12 Grants, Subsidies and Contributions	63,540,731	83,570,916	41,170,916
13 Fixed Charges	106,232	101,142	101,142
14 Land and Structures	1,000,000	2,625,000	2,625,000
Total Operating Expenses	68,217,074	88,682,660	46,061,623
Total Expenditure	72,747,710	93,319,330	50,811,726
Original General Fund Appropriation  Transfer of General Fund Appropriation	3,058,910 -213,200	2,613,230	
Net General Fund Expenditure	2,845,710	2,613,230	2,228,719
Special Fund Expenditure	11,242,025	12,625,000	12,625,000
Federal Fund Expenditure	58,659,975	78,081,100	35,958,007
Total Expenditure	72,747,710	93,319,330	50,811,726
Special Fund Income:  D50304 Amoss Fire, Rescue and Ambulance Fund  D50305 Emergency Management Assistance Compact  D50311 Fire Truck Loan Fund  D50313 Maryland Emergency Medical System Operations	10,000,000 242,025	10,000,000	10,000,000
Fund		400,000	
D50330 Volunteer Company Assistance Fund D50331 Moving Violations Surcharge-Volunteer		1,225,000	1,225,000
Company Assistance Fund	1,000,000	1,000,000	1,400,000
Total	11,242,025	12,625,000	12,625,000

# D50H01.06 MARYLAND EMERGENCY MANAGEMENT AGENCY

#### Federal Fund Income:

11.555	Public Safety Interoperable			
	Communications Grant Program	14,933,479		
20.703	Interagency Hazardous Materials Public			
	Sector Training and Planning Grants	275,480	200,000	200,000
97.008	Urban Areas Security Initiative	14,728,039	11,000,000	11,000,000
97.023	Community Assistance Programs-State Support			
	Services Element	132,248	100,000	100,000
97.029	Flood Mitigation Assistance	39,977	100,000	100,000
97.036	Public Assistance Grants	8,502,818	47,400,000	5,000,000
97.039	Hazard Mitigation Grant	77,061	2,000,000	2,000,000
97.042	Emergency Management Performance Grants	3,894,110	5,381,100	5,658,007
97.047	Pre-Disaster Mitigation	82,235	300,000	300,000
97.053	Citizens Corp	183,933	300,000	300,000
97.055	Interoperable Emergency Communications	94,247		
97.056	Port Security Grant	12,760	3,000,000	3,000,000
97.067	Homeland Security Grant Program	10,255,559	6,000,000	6,000,000
97.071	Metropolitan Medical Response System	258,209	300,000	300,000
97.074	Law Enforcement Terrorism Prevention Program	4,061,142		
97.078	Buffer Zone Protection Program	520,094	2,000,000	2,000,000
97.111	Regional Catastrophic Preparedness Grant Program			
	(RCPGP)	608,584		
7	Total	58,659,975	78,081,100	35,958,007

# SUMMARY OF MARYLAND INSTITUTE FOR EMERGENCY MEDICAL SERVICES SYSTEMS

	2010	2011	2012
	Actual	Appropriation	Allowance
Total Number of Authorized Positions	94.10	94.10	94.10
Total Number of Contractual Positions	10.90	7.30	7.30
Salaries, Wages and Fringe Benefits Technical and Special Fees Operating Expenses	7,645,049	7,692,632	8,154,534
	608,201	339,693	341,927
	4,765,472	5,947,187	4,781,026
Special Fund ExpenditureFederal Fund Expenditure	11,983,724	12,243,808	12,502,631
	111,210	610,000	129,136
	923,788	1,125,704	645,720
Total Expenditure	13,018,722	13,979,512	13,277,487

# MARYLAND INSTITUTE FOR EMERGENCY MEDICAL SERVICES SYSTEMS

#### **D53T00.01 GENERAL ADMINISTRATION**

#### PROGRAM DESCRIPTION

The Maryland Institute for Emergency Medical Services Systems (MIEMSS) oversees and coordinates all components of the statewide Emergency Medical Services (EMS) system (including planning, operations, evaluation, and research), provides leadership and medical direction, conducts, approves and/or supports EMS educational programs, operates and maintains a statewide communications system, designates trauma and specialty centers, licenses and regulates commercial ambulance services, and participates in EMS-related public education and prevention programs. MIEMSS provides the executive support for the EMS Board and provides the administrative and staff support for the Statewide EMS Advisory Council and five EMS regional councils.

#### MISSION

Consistent with Maryland law and guided by the EMS Plan, to provide the resources (communications, infrastructure, grants, and training), leadership, (vision, expertise, and coordination), and oversight (medical, regulatory, and administrative) necessary for Maryland's statewide emergency medical services system to function optimally and to provide effective care to patients by reducing preventable deaths, disability, and discomfort.

#### VISION

To be a state EMS system acknowledged as a leader for providing the highest quality patient care and sought out to help other EMS systems attain the same level of quality care.

#### KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. Provide high quality, systematic, medical care to individuals receiving emergency medical services.

**Objective 1.1** Maryland will maintain its trauma patient care performance above the national norm at a 95 percent or higher statistical level of confidence.

	CY 2008	CY 2009	CY 2010	CY 2011
Performance Measures	Actual	Actual	Estimated	Estimated
Outcome: At least 95 percent statistical level of confidence	Yes	Yes	Yes	Yes
Survivability rate for Trauma Center admissions	96.6%	96.5%	96.5%	96.5%

Objective 1.2 Through 2011, increase by 5 percent annually the number of prehospital acute ischemic stroke patients receiving Tissue Plasminogen Activator (tPA) medication upon hospital arrival within 3 hours of symptom onset.

	CY 2008	CY 2009	CY 2010	CY2011
Performance Measures	Actual	Actual	Estimated	Estimated
Outcome: Statewide stroke candidates receiving tPA < 3 hours	298	314	330	346

Goal 2. Maintain a well-functioning emergency medical services system.

Objective 2.1 Transport at least 89 percent of seriously injured patients to a designated trauma center through 2011.

	CY 2008	CY 2009	CY 2010	CY2011
Performance Measures	Actual	Actual	Estimated	Estimated
Quality: Percent of seriously injured patients transported to designated	[			
trauma center	89%	87%	90%	90%

# MARYLAND INSTITUTE FOR EMERGENCY MEDICAL SERVICES SYSTEMS

#### **D53T00.01 GENERAL ADMINISTRATION**

Appropriation Statement:			
Appropriation statements	2010 Actual	2011 Appropriation	2012 Allowance
Number of Authorized Positions	94.10	94.10	94.10
Number of Contractual Positions	10.90	7.30	7.30
01 Salaries, Wages and Fringe Benefits	7,645,049	7,692,632	8,154,534
02 Technical and Special Fees	608,201	339,693	341,927
03 Communication	1,523,329	1,432,368	1,106,791
04 Travel	73,626	98,940	96,122
06 Fuel and Utilities	117,938	131,000	128,000
07 Motor Vehicle Operation and Maintenance	178,932	201,978	226,329
08 Contractual Services	1,533,502	1,736,043	1,260,373
09 Supplies and Materials	208,355	168,060	158,520
10 Equipment—Replacement	177,376	58,500	101,500
11 Equipment—Additional	53,333 815,380	86,100 1,754,864	44,000 1,515,868
12 Grants, Subsidies and Contributions	83,441	79,334	78,163
14 Land and Structures	260	79,334	76,103
Total Operating Expenses	4,765,472	5,747,187	4,715,666
Total Expenditure	13,018,722	13,779,512	13,212,127
Special Fund Expenditure	11,983,724	12,143,808	12,437,271
Federal Fund Expenditure	111,210	610,000	129,136
Reimbursable Fund Expenditure	923,788	1,025,704	645,720
Total Expenditure	13,018,722	13,779,512	13,212,127
Special Fund Income:  D53302 Commercial Ambulance Licensing/Inspection Fees. D53303 Miscellaneous Service Charges	328,843 71,873 11,583,008 11,983,724	300,000 140,000 	320,000 120,000 11,997,271 12,437,271
Federal Fund Income: 93.127 Emergency Medical Services for Children	111,210	130,000 480,000	129,136
Total	111,210	610,000	129,136
Reimbursable Fund Income:  D50H01 Military Department Operations and Maintenance J00B01 DOT-State Highway Administration M00F03 DHMH-Family Health Administration M00F06 DHMH-Office of Preparedness and Response	455,295 98,803 93,548 276,142	300,000 143,948 101,756 480,000	150,000 149,000 106,720 240,000
Total	923,788	1,025,704	645,720

# MARYLAND INSTITUTE FOR EMERGENCY MEDICAL SERVICES SYSTEMS

# D53T00.02 MAJOR INFORMATION TECHNOLOGY DEVELOPMENT PROJECTS

Program Description:

This program reflects Major Information Technology Development Projects in support of the statewide emergency medical services (EMS) system.

Appropriation Statement:	2010	2011	2012
	Actual	Appropriation	Allowance
08 Contractual Services		200,000	65,360
Total Operating Expenses	_	200,000	65,360
Total Expenditure		200,000	65,360
Special Fund ExpenditureReimbursable Fund Expenditure	_	100,000 100,000	65,360
Total Expenditure		200,000	65,360
Special Fund Income: swf317 Maryland Emergency Medical System Operations Fund		100,000	65,360
Reimbursable Fund Income: J00B0I DOT-State Highway Administration		100,000	

#### PROGRAM DESCRIPTION

The Department of Veterans Affairs provides administrative services to veterans and their dependents through eight veterans service centers, operates and maintains five veterans' cemeteries, maintains four veterans' war memorials, manages the Veterans Home and conducts statewide outreach efforts.

#### **MISSION**

The Maryland Department of Veterans Affairs (MDVA) delivers services and programs to assist veterans, their families and survivors in obtaining Federal, State and local benefits provided by law in recognition of their service to state and country.

#### VISION

The Department is as an advocate of veterans' issues and will dedicate itself to the preservation and enhancement of benefits, rights, and entitlements to ensure those veterans and their families live productive and successful lives.

#### KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. Promote awareness of services and benefits available to veterans, their dependents, and survivors.

Objective 1.1 Increase the number of client contacts above fiscal 2010 levels in fiscal years 2011 and 2012.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Maryland veteran population	476,202	471,238	465,727	459,198
Output: Number of client contacts	65,547	89,547	72,000	72,000
Number of new power-of-attorney assignments	600	944	850	850

**Goal 2.** Assure maintenance of burial areas, surrounding lawn areas, buildings, and roads that fulfills the expectations of family members and members of the veteran's community.

Objective 2.1 Reduce grounds maintenance complaints filed by family members by 10 percent in fiscal year 2012 while increasing the number of complaints resolved within 30 days to 97 percent.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Number of burial sites	73,237	76,440	79,700	82,900
Outcome: Number of complaints received	82	75	67	60
Quality: Percent change in number of complaints	-4%	-9%	-11%	-10%
Percent of complaints resolved within 30 days	97%	97%	97%	97%

Goal 3. Maintain or improve the resident's quality of life.

Objective 3.1 Provide an environment in which indicators of resident quality of life are at or below the State average each fiscal year.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Resident population	390	394	402	420
Outcome: Incidence of cognitive impairment	15.4%	20.6%	15.0%	15.0%
Residents whose ability to move in and around their room got worse	14.6%	10.6%	13.5%	13.5%
Incidence of decline in range of motion	7.7%	12.6%	7.0%	7.0%
Residents who need help with daily activities	16.7%	18.5%	15.2%	15.2%
Quality: State Average:				
Incidence of cognitive impairment	11.0%	9.7%	10.6%	10.6%
Residents whose ability to move in and around their room got worse	17.9%	12.8%	13.5%	13.5%
Incidence of decline in range of motion	7.9%	4.8%	5.9%	5.9%
Residents who need help with daily activities	17.9%	14.2%	15.2%	15.2%

# SUMMARY OF DEPARTMENT OF VETERANS AFFAIRS

	2010 Actual	2011 Appropriation	2012 Allowance
Total Number of Authorized Positions	73.00	74.00	76.00
Total Number of Contractual Positions	4.88	4.38	2.38
Salaries, Wages and Fringe Benefits	3,968,309 121,259 18,822,057	4,062,425 71,340 15,304,602	4,456,302 81,123 17,409,261
Original General Fund Appropriation Transfer/Reduction	8,374,519 -375,660	7,470,154	
Net General Fund Expenditure	7,998,859 710,628 14,202,138	7,470,154 871,838 11,096,375	7,870,592 877,881 13,198,213
Total Expenditure	22,911,625	19,438,367	21,946,686

#### **D55P00.01 SERVICE PROGRAM**

#### PROGRAM DESCRIPTION

The Veterans Service Program provides Outreach and Advocacy, information, guidance, and assistance to veterans, their dependents, and survivors in applying for and obtaining federal, state and local benefits and entitlements granted by law.

#### MISSION

The Veterans Service Program aids veterans, their dependents, and survivors in the preparation, development, and resolution of claims for: service-connected disability compensation, pension, death benefits, educational assistance, home loans, medical care, and other benefits available from federal, state and local organizations.

#### VISION

We envision a State that improves the economic well being of its veterans and their families by providing quality benefits information and counseling.

#### KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. Promote awareness of services and benefits available to veterans, their dependents, and survivors.

Objective 1.1 Increase the number of client contacts at fiscal 2010 levels in fiscal year 2011 and 2012.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Maryland veteran population	476,202	471,238	465,727	459,198
Output: Number of client contacts	65,547	89,547	72,000	72,000
Number of new power-of-attorney assignments	600	944	850	850

Goal 2. Provide effective benefits counseling and claim development services to veterans and their dependents.

Objective 2.1 Prepare and submit 100 percent of claims within the month of receipt in fiscal year 2011 and 2012.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Number of claims filed	3,627	3,899	4,000	4,000
Quality: Percentage of claims filed within month of receipt	100%	100%	100%	100%

Objective 2.2 Maintain the proportion of benefit awards during fiscal year 2011 and 2012.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Number of decisions on initial claims	1,399	1,456	1,500	1,500
Number of decisions on appeal issues heard	221	238	250	250
Quality: Percent of benefit awards on initial claims	58%	65%	60%	60%
Percent of benefits denials on initial claims	42%	35%	40%	40%
Percent of benefit awards on appeal issues heard	54%	48%	40%	45%
Percent of benefit denials on appeal issues heard	7%	8%	10%	10%
Outcome: Value of new claims benefits awarded during year (\$)	15,166,082	22,252,326	25,000,000	25,000,000

Objective 2.3 Achieve minimum customer service satisfaction of at least 96 percent during fiscal year 2011 and 2012.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Number of customer satisfaction surveys solicited	0	0	750	750
Quality: Percentage of customers rating service excellent or good	0%	0%	96%	96%
Percentage of customers rating service fair or poor	0%	0%	4%	4%

# D55P00.01 SERVICE PROGRAM

# **Appropriation Statement:**

	2010 Actual	2011 Appropriation	2012 Allowance
Number of Authorized Positions	16.00	16.00	16.00
Number of Contractual Positions	1.00	1.00	1.00
01 Salaries, Wages and Fringe Benefits	1,043,974	925,721	998,033
02 Technical and Special Fees	25,704	28,651	27,398
03 Communication 04 Travel 07 Motor Vehicle Operation and Maintenance 08 Contractual Services 09 Supplies and Materials 10 Equipment—Replacement 11 Equipment—Additional 13 Fixed Charges	18,581 10,649 2,341 19,240 14,396	21,848 10,000 7,709 78,450 15,300 2,300 5,200	18,711 10,000 7,709 48,450 15,300 2,300 5,200
Total Operating Expenses	67,618	140,807	107,670
Total Expenditure	1,137,296	1,095,179	1,133,101
Original General Fund Appropriation  Transfer of General Fund Appropriation	1,105,903 31,393	1,095,179	
Net General Fund Expenditure	1,137,296	1,095,179	1,133,101

#### **D55P00.02 CEMETERY PROGRAM**

#### PROGRAM DESCRIPTION

The Veterans Cemetery Program operates and maintains five veterans' cemeteries to provide interment for eligible Maryland veterans and their dependents.

#### MISSION

The Veterans Cemetery Program offers a final resting place for Maryland veterans and their eligible dependents. We will assist veterans and their families in establishing burial eligibility both prior to and at the time of need, provide professional and dignified burial services, and perform perpetual care of burial areas, the surrounding grounds, buildings and roads.

#### VISION

Veterans Cemetery Personnel will ensure that service and perpetual care that is customer focused. Our cemeteries will be operated and maintained in such a manner that veterans and their families will be proud to bury their loved ones in a State Veterans Cemetery.

#### KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. Provide interment services that are responsive to the needs of eligible veterans and their family members.

**Objective 1.1** During fiscal year 2012, provide burial services for 100 percent of those eligible and their dependents that desire to be buried in a Maryland Veterans Cemetery.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Interment services provided (veterans and dependents)	3,188	3,203	3,210	3,210
Outcome: Percent of those eligible and desiring that are interred	100%	100%	100%	100%

**Objective 1.2** Increase by one percent per year the percent of those eligible to be buried in a veterans' cemetery who are interred in a veterans' cemetery.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Estimated death population eligible for interment (veterans)	11,581	11,604	11,601	11,575
Output: Interment services provided (veterans)	2,146	2,162	2,185	2,185
Outcome: Percentage of those eligible that are interred	19%	19%	19%	19%

Goal 2. Assure maintenance of burial areas, surrounding lawn areas, buildings, and roads that fulfills the expectations of family members and members of the veterans' community.

**Objective 2.1** Reduce grounds maintenance complaints filed by family members by 10 percent in fiscal year 2012 while increasing the number of complaints resolved within 30 days to 97 percent.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Number of burial sites	73,237	76,440	79,700	82,900
Output: Number of complaints received	82	75	67	60
Quality: Percent change in number of complaints	-4%	-9%	-11%	-10%
Percent of complaints resolved within 30 days	97%	97%	97%	97%

# **D55P00.02 CEMETERY PROGRAM**

# **Appropriation Statement:**

	2010 Actual	2011 Appropriation	2012 Allowance
Number of Authorized Positions	42.00	42.00	44.00
Number of Contractual Positions	2.88	2.38	.38
01 Salaries, Wages and Fringe Benefits	1,878,582	1,901,090	2,121,178
02 Technical and Special Fees	65,679	37,689	10,516
03 Communication 04 Travel 05 Fuel and Utilities 07 Motor Vehicle Operation and Maintenance 08 Contractual Services 09 Supplies and Materials 10 Equipment—Replacement 13 Fixed Charges	14,612 3,205 104,676 165,898 791,605 63,006 9,215	15,475 3,000 122,150 93,500 2,614,661 53,793 573 696	15,175 3,000 122,150 93,500 1,290,161 53,793 573
Total Operating Expenses	1,152,217	2,903,848	1,578,352
Total Expenditure	3,096,478	4,842,627	3,710,046
Original General Fund Appropriation  Transfer of General Fund Appropriation	1,871,148 -38,808	1,807,905	
Net General Fund Expenditure	1,832,340 595,672 668,466	1,807,905 632,347 2,402,375	1,675,059 642,881 1,392,106
Special Fund Income:  D55301 Interment Fees—Dependents	3,096,478 595,672	4,842,627 632,347	3,710,046
Federal Fund Income: 64.101 Burial Expenses Allowance for Veterans	668,466	2,402,375	1,392,106

### D55P00.03 MEMORIALS AND MONUMENTS PROGRAM

#### PROGRAM DESCRIPTION

This program operates, secures, and maintains three veterans' memorials and monuments.

#### **MISSION**

The Memorials and Monuments Program will assure quality maintenance of the memorials honoring Maryland veterans who served in the U.S. Armed Forces during World War II, Korean Conflict, and Vietnam Era.

#### VISION

The superior appearance of our veterans' memorials will place Maryland at the forefront of honoring the military history and contributions of its men and women who served and sacrificed for their state and nation.

#### KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. Assure that the maintenance of grounds and structures preserves the reverent symbolism of the Maryland Veterans' Memorials.

**Objective 1.1** During fiscal year 2012, all organizations using the memorials for ceremonial functions will rate the appearance and use of the memorials as acceptable as or better than acceptable.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Number of ceremonies conducted	15	15	15	15
Number of satisfaction surveys returned	15	15	15	15
Outcome: Percent rated as acceptable as or better than acceptable	100%	100%	100%	100%

# D55P00.03 MEMORIALS AND MONUMENTS PROGRAM

# **Appropriation Statement:**

Appropriation Statement.	2010 Actual	2011 Appropriation	2012 Allowance
Number of Authorized Positions	3.00	3.00	3.00
01 Salaries, Wages and Fringe Benefits	169,422	153,196	163,661
03 Communication 04 Travel 06 Fuel and Utilities 07 Motor Vehicle Operation and Maintenance 08 Contractual Services 09 Supplies and Materials 10 Equipment—Replacement	2,217 4,550 9,674 1,728 35,616 5,702 56	2,150 5,000 12,605 1,500 21,750 1,100	2,150 12,605 1,500 21,750 1,100
12 Grants, Subsidies and Contributions	195,465	217,000	140,000
Total Operating Expenses	255,008	261,105	179,105
Total Expenditure	424,430	414,301	342,766
Original General Fund Appropriation  Transfer of General Fund Appropriation	397,799 26,631	414,301	
Net General Fund Expenditure	424,430	414,301	342,766

# D55P00.04 CEMETERY PROGRAM—CAPITAL APPROPRIATION

**Program Description:**The Capital Appropriation provides funds to expand the capacity of the existing Veterans Cemeteries in Maryland.

Appropriation Statement:	2010 Actual	2011 Appropriation	2012 Allowance
14 Land and Structures	736,000		
Total Operating Expenses	736,000		
Total Expenditure	736,000		
Net General Fund ExpenditureFederal Fund Expenditure	60,000 676,000		
Total Expenditure	736,000		
Federal Fund Income: 64.203 State Cemetery Grants	676,000		

#### **D55P00.05 VETERANS HOME PROGRAM**

#### PROGRAM DESCRIPTION

The Veterans Home Program is charged with exercising general supervision over and proscribing rules for the government and management of the Home, making all necessary bylaws and regulations governing the admission, maintenance and discharge of the residents, monitoring of the Contractor providing the health care management in the Home, and all things necessary to successfully carry into effect these purposes.

#### MISSION

The Charlotte Hall Veterans Home provides an Assisted Living and Skilled Nursing care facility for Maryland veterans who are unable to take care of themselves due to disability, advancing age, or have requirements for nursing home care. The Home provides the support and services required for shelter, sustenance, social support, and medical care with the intent to improve resident quality of life and, when practical, return the resident to the community.

#### VISION

Provide the highest quality assisted living and long-term care to Maryland veterans.

#### KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. Promote the functional independence of each resident.

Objective 1.1 Maintain the residents' ability to perform their daily living requirements at or below the State average during each fiscal year.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Resident population	390	394	402	420
Outcome: Incidence of cognitive impairment	15.4%	20.6%	15.0%	15.0%
Residents whose ability to move in and around their room got worse	14.6%	10.6%	13.5%	13.5%
Incidence of decline in range of motion	7.7%	12.6%	7.0%	7.0%
Residents who need help with daily activities	16.7%	18.5%	15.2%	15.2%
Quality: State Average:				
Incidence of cognitive impairment	11.0%	9.7%	10.6%	10.6%
Residents whose ability to move in and around their room got worse	17.9%	12.8%	13.5%	13.5%
Incidence of decline in range of motion	7.9%	4.8%	5.9%	5.9%
Residents who need help with daily activities	17.9%	14.2%	15.2%	15.2%

#### Goal 2. Provide a safe living environment.

Objective 2.1 Maintain the danger to residents from accidents and preventable medical conditions at or below the State average during each fiscal year.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Resident population	390	394	402	420
Outcome: Incidence of new fractures	2.2%	0.1%	1.9%	1.9%
Prevalence of falls	21.4%	21.5%	19.0%	19.0%
Residents with a urinary tract infection	7.5%	7.7%	7.5%	7.5%
High-risk residents with pressure ulcers	11.5%	16.1%	11.5%	11.0%
Quality: State Average:				
Incidence of new fractures	1.2%	1.1%	1.2%	1.2%
Prevalence of falls	12.2%	11.6%	12.2%	12.2%
Residents with a urinary tract infection	8.8%	9.2%	8.8%	8.8%
High-risk residents with pressure ulcers	14.3%	13.6%	14.3%	14.3%

# **D55P00.05 VETERANS HOME PROGRAM (Continued)**

Goal 3. Maintain or improve the resident's quality of life.

Objective 3.1 Provide an environment in which indicators of resident quality of life is at or below the State average each fiscal year.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Resident population	390	394	402	420
Outcome: Prevalence of daily physical restraints	0.0%	0.0%	0.0%	0.0%
Prevalence of behavioral symptoms affecting others: Overall	24.6%	21.5%	24.6%	24.6%
Prevalence of antipsychotic drug use – High risk	56.5%	65.3%	55.0%	55.0%
Prevalence of behavioral symptoms affecting others – High Risk	26.8%	24.1%	22.0%	22.0%
Quality: State Average:				
Prevalence of daily physical restraints	2.5%	1.9%	2.5%	2.5%
Prevalence of behavioral symptoms affecting others: Overall	9.6%	9.8%	9.6%	9.6%
Prevalence of antipsychotic drug use	40.9%	40.6%	40.9%	40.9%
Prevalence of behavioral symptoms affecting others - High Risk	11.4%	11.6%	11.4%	11.4%

## Goal 4. Increase the resident population.

**Objective 4.1** In fiscal year 2012 increase average occupancy to 160 Assisted Living residents and to 260 Skilled Nursing residents.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Total available beds:				
Assisted Living Care	184	184	184	184
Skilled Nursing Care	278	278	278	278
Output: Average daily residents:				
Assisted Living Care (Residents)	145	144	148	160
Skilled Nursing Care (Residents)	245	250	254	260
Total Occupancy (Percent)	84.4%	85.3%	87.0%	90.9%
Percent occupancy - Assisted Living (Domiciliary) Care	78.8%	78.3%	80.4%	87.0%
Percent occupancy - Skilled Nursing Care	88.1%	89.9%	91.4%	93.5%
Efficiency: National occupancy average in State Veterans Homes:				
Assisted Living (Domiciliary)	69%	69%	70%	71%
Skilled Nursing Care	88%	88%	89%	90%

# D55P00.05 VETERANS HOME PROGRAM

Appropriation Statement:	2010	2011	2012
	Actual	Appropriation	Allowance
Number of Authorized Positions	4.00	4.00	4.00
Number of Contractual Positions	.50	1.00	1.00
01 Salaries, Wages and Fringe Benefits	282,657	267,237	284,959
02 Technical and Special Fees	14,726	3,500	41,709
03 Communication	1,321 4,316 372,480 7,000 11,859,388 299,308 120,941 30,947 1,291 1,992	1,250 500 428,780 1,600 10,971,866 17,100 46,000 75,803 1,725 38,000 11,582,624	9,518 423,862 14,093,358 41,800 54,200 255,000 1,000 261,522 15,140,260
Total Expenditure	12,996,367	11,853,361	15,466,928
Original General Fund Appropriation  Transfer of General Fund Appropriation	4,172,359 -405,959	3,159,361	
Net General Fund Expenditure	3,766,400 72,295 9,157,672 12,996,367	3,159,361 <u>8,694,000</u> 11,853,361	3,660,821 11,806,107 15,466,928
Special Fund Income: D55304 Gifts and Bequests  Federal Fund Income: 64.014 Veterans State Domiciliary Care	72,295 1,901,814 7,255,858	1,950,000 6,744,000	2,445,907 9,360,200
Total	9,157,672	8,694,000	11,806,107

# D55P00.06 VETERANS HOME PROGRAM—CAPITAL APPROPRIATION

**Program Description:**The Capital Appropriation provides funds for expansion and equipment of Charlotte Hall Veterans Home.

Appropriation Statement:	2010 Actual	2011 Appropriation	2012 Allowance
14 Land and Structures	3,700,000		
Total Operating Expenses	3,700,000		
Total Expenditure	3,700,000		
Federal Fund Expenditure	3,700,000		
Federal Fund Income: 64.015 Veterans State Nursing Home Care	3,700,000		

#### **D55P00.08 EXECUTIVE DIRECTION**

#### PROGRAM DESCRIPTION

The Office of the Secretary provides overall executive direction and coordination for all programs and activities of Maryland Department of Veterans Affairs. It establishes policy, sets priorities and provides central support services, oversight and accountability for the programs that constitute the Department.

#### **MISSION**

The Maryland Department of Veterans Affairs is to be an advocate and facilitator for veteran's issues and to ensure that the level of services and delivery are of the highest quality.

#### **VISION**

The Department is as an advocate of veterans' issues and will dedicate itself to the preservation and enhancement of benefits, rights, and entitlements to ensure those veterans and their families live productive and successful lives.

# KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. The Maryland Department of Veterans Affairs will manage resources to produce the highest level of service to our state's veterans and their families.

Objective 1.1 To achieve 80 percent satisfaction level from veterans receiving Departmental assistance.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Maryland veteran population	476,202	471,238	465,727	459,198
Output: Number of client contacts	65,547	89,547	72,000	72,000
Number of surveys performed*	N/A	N/A	750	750
Percentage of clients that indicates the Department meets their needs				
and expectations*	N/A	N/A	*	*

**Note:** \* New performance measures have been established for this Office. Data will be collected for these new measures starting fiscal year 2010.

Goal 2. Improve Department business process and customer service.

Objective 2.1 During fiscal year 2012, 99 percent of invoices will be paid within 30 days of receipt of invoice or goods.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Number of invoices	4,526	4,123	4,500	4,000
Outcome: Percent paid within 30 days	97.7%	97.7%	99.0%	99.0%

# **D55P00.08 EXECUTIVE DIRECTION**

Appropriation Statement:	2010	2011	2012
	Actual	Appropriation	Allowance
Number of Authorized Positions	6.00	7.00	7.00
Number of Contractual Positions	.50		
01 Salaries, Wages and Fringe Benefits	473,431	682,515	757,143
02 Technical and Special Fees	15,150	1,500	1,500
03 Communication	15,130 6,707 7,605 25,593 18,688 1,745 2,815	17,897 4,000 10,474 35,506 5,800	15,582 4,000 8,235 68,834 58,800
12 Grants, Subsidies and Contributions	47,581	239,491 50,290	150,000 45,663
Total Operating Expenses	125,864	363,458	351,114
Total Expenditure	614,445	1,047,473	1,109,757
Original General Fund Appropriation  Transfer of General Fund Appropriation	557,050 14,734	807,982	
Net General Fund ExpenditureSpecial Fund Expenditure	571,784 42,661	807,982 239,491	874,757 235,000
Total Expenditure	614,445	1,047,473	1,109,757
Special Fund Income: D55307 Veterans Trust Fund	42,661	239,491	235,000

#### D55P00.11 OUTREACH AND ADVOCACY

#### PROGRAM DESCRIPTION

The Outreach and Advocacy Program actively seeks veterans, their dependents and survivors to inform them of their benefits and entitlements granted by law. In addition, the Program seeks to identify the needs of the veteran community so that the executive and legislative branches of government may be informed and their needs can be appropriately addressed.

#### **MISSION**

Enhance public awareness and communication with veterans, their families and other stakeholders to encourage statewide participation in solving problems faced by Maryland veterans. Advise the Secretary of Veterans Affairs regarding issues of importance to veterans.

#### VISION

We envision a State that plays an active role in veterans' lives and provides an excellent quality of life for its residents.

### KEY GOALS, OBJECTIVES AND PERFORMANCE MEASURES

**Goal 1.** Provide outreach and direct marketing to inform veterans, their dependents and survivors of services and benefits provided by the State of Maryland.

Objective 1.1 Strengthen outreach and marketing efforts

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Maryland veteran population	476,202	471,238	465,727	459,198
Output: Number of client contacts	65,547	89,547	72,000	72,000
Number of information briefings given statewide	50	45	50	50

Goal 2. Provide comprehensive benefits information to veterans, their dependents and survivors.

Objective 2.1 Collaborate with state and federal agencies, veterans' service organizations, and nonprofit organizations to ensure a wider audience is identified.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	<b>Estimated</b>	Estimated
Input: Maryland veteran population	476,202	471,238	465,727	459,198
Output: Number of agencies/organizations involved	25	28	30	30

Objective 2.2 Publish a newsletter, consistently update MDVA website and publish a benefits pamphlet.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Maryland veteran population	476,202	471,238	465,727	459,198
Output: Number of client contacts	65,547	89,547	72,000	72,000
Number of newsletters distributed	64,000	72,000	80,000	80,000
Number of requests processed by website server	1,921,297	3,256,758	3,800,000	3,800,000
Number of pamphlets distributed	66,000	80,000	88,000	88,000

# D55P00.11 OUTREACH AND ADVOCACY

# **Appropriation Statement:**

	2010 Actual	2011 Appropriation	2012 Allowance
Number of Authorized Positions	2.00	2.00	2.00
01 Salaries, Wages and Fringe Benefits	120,243	132,666	131,328
03 Communication. 04 Travel	3,296 1,052 34,302 216 47,500	16,360 3,000 32,000 500	16,360 3,000 32,000 500
Total Operating Expenses	86,366	52,760	52,760
Total Expenditure	206,609	185,426	184,088
Original General Fund Appropriation  Transfer of General Fund Appropriation	210,260 -3,651	185,426	
Net General Fund Expenditure	206,609	185,426	184,088

#### MISSION

The State Archives is the central depository for Maryland government records, and certain designated private records of permanent value. Holdings date from 1634 to the present. They include colonial and State executive, legislative and judicial records; county probate, land and court records; municipal records; and publications and reports of State, county and municipal government. Special collections preserve records of businesses and associations, fine and decorative arts, as well as maps, newspapers, photographs, and private papers, including oral histories, and religious bodies (particularly as they relate to the recording of births, deaths, and marriages). Our central mission is to identify, appraise, acquire, describe, preserve, and make electronically available the permanent records of the past, while providing reliable current information about Maryland State, county and municipal government. Materials are made accessible through a secure and (where appropriate) web-enabled environment, continually compiled and updated for the benefit and use of Maryland citizens and public officials.

#### VISION

A State that preserves government records (as well as certain designated private records) and provides access to them in a convenient, cost-effective manner, and in a web-enabled environment.

#### **KEY GOALS**

- Goal 1. Identify, appraise, acquire, describe, preserve, and make accessible records deemed to have permanent administrative, fiscal, legal, historical or educational value. Where appropriate, make these materials available online.
- Goal 2. Describe the agencies, budgets, functions, historical evolution, organizational structure, origin, personnel, reports (mandated) and other aspects of State, county and municipal government in the Maryland Manual On-Line (mdmanual.net).
- Goal3. Facilitate a broad and better understanding of the archival record through educational programs and published historical works searchable in the Archives of Maryland Online (aomol.net).
- Goal 4. Manage, conserve, exhibit, and interpret State fine arts collections.

#### SUMMARY OF STATE ARCHIVES

	2010 Actual	2011 Appropriation	2012 Allowance
Total Number of Authorized Positions	47.50	47.50	47.50
Total Number of Contractual Positions	54.20	55.20	54.70
Salaries, Wages and Fringe Benefits	3,862,313 1,696,202 2,146,840	3,878,394 2,193,797 2,915,960	4,095,142 2,063,694 2,530,539
Original General Fund Appropriation	2,695,503 -583,717	2,412,335	
Total General Fund Appropriation Less: General Fund Reversion/Reduction	2,111,786 8	2,412,335	
Net General Fund Expenditure  Special Fund Expenditure  Federal Fund Expenditure	2,111,778 5,573,610 19,967	2,412,335 6,425,816 150,000	2,386,881 6,302,494
Total Expenditure	7,705,355	8,988,151	8,689,375

#### **D60A10.01 ARCHIVES - STATE ARCHIVES**

#### PROGRAM DESCRIPTION

The State Archives identifies, appraises, acquires, describes, preserves, and makes permanent records accessible within a secure environment. The agency also describes the origin, functions, structure, personnel, and other aspects of Maryland State, county and municipal government, and encourages the study of Maryland history and government.

#### MISSION

Our central mission is to acquire, describe, preserve, and make electronically available (in a secure and dynamic environment) the permanent records of the past, while providing reliable current information to Maryland citizens and public officials for a better understanding of Maryland government and history.

#### KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

**Goal 1.** Identify, appraise, acquire, describe, and preserve records deemed to have permanent historical, administrative, fiscal, legal or educational value.

**Objective 1.1** Seek resources to secure all permanent records transferred to the Archives through fiscal year 2012.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	<b>Estimated</b>	Estimated
Input: Record storage capacity (cubic feet)	168,680	168,680	168,680	168,680
Records in custody (cubic feet) <sup>1</sup>	334,458	359,631	369,881	378,881
Outcome: Percent of storage capacity filled	198%	213%	219%	225%

Objective 1.2 Annually monitor and assess requirements for the permanent storage of electronic records that are legally mandated to be transferred to or backed up by the Archives, and provide the information technology infrastructure to achieve these objectives.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Electronic record storage capacity (gigabytes)	153,600	153,600	153,600	153,600
Output: Electronic data managed (gigabytes)	76,031	77,018	78,070	79,122
Website files online (images, htmls, etc.)	205,607,595	216,334,262	227,364,262	238,394,262
Database records managed (millions)	12,525	15,291	16,291	17,291
Efficiency: Ratio of electronic data managed to storage capacity	49%	50%	51%	52%

**Goal 2.** Make accessible records of permanent value. Where appropriate and possible, make those records available online. **Objective 2.1** By fiscal year 2012, increase data transferred via web by at least 5,527% over fiscal year 2004.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Inquiries received via traditional sources	126,128	$75,060^2$	149,853	164,858
In-person visits to the Archives	6,083	6,712	7,383	8,121
Output: Items circulated to Searchroom (in person)	9,587	10,546	11,600	12,760
Data transferred via web (gigabytes)	62,581	69,554	77,304	85,917
Outcome: Increase in data transferred electronically <sup>3</sup>	3,998%	4,455%	4,962%	5,527%

<sup>&</sup>lt;sup>1</sup> Records held in the Archives' warehouses exceed archival storage capacity. More than half (53 percent) of all records in Archives custody are not housed in environmentally controlled space, are not properly shelved, and many are held on pallets on floor space. In fiscal year 2010, total holdings were at 213 percent of archival capacity. Total holdings are estimated to be at 219 percent of archival capacity in fiscal year 2011, and at 225 percent of archival capacity in fiscal year 2012.

<sup>&</sup>lt;sup>2</sup> Requests were impacted by a significant decrease in interfiles transferred to the Archives by the Judiciary. Analysis of four years of data indicates that the decrease is likely an aberration of timing. Interfiles have resumed their historical increase.

<sup>&</sup>lt;sup>3</sup> Calculated from fiscal year 2004 baseline of 1,527 gigabytes.

# STATE ARCHIVES

# **D60A10.01 ARCHIVES - STATE ARCHIVES (Continued)**

**Goal 3.** Facilitate a broad and better understanding of Maryland government and the archival record through the *Maryland Manual*, educational programs, and published historical works; and preserve for research Maryland government publications and reports.

**Objective 3.1** Annually describe Maryland State, county and municipal government in the *Maryland Manual Online* and identify, preserve, and make accessible online government publications and reports.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Government agencies described	723	732	732	732
Output: Files maintained, compiled, edited, and posted	9,431	10,269	11,295	12,424
Graphics accessioned and scanned	1,138	453	500	500
Government publications accessioned	8,895	24,755	9,000	9,500

Objective 3.2 Annually add value to the understanding of the archival record by interpretation of records, electronic publication of historical compilations and analyses, and research on the constitutional, legal, legislative, judicial and administrative basis of Maryland government (aomol.net), and the Legacy of Slavery in Maryland (mdslavery.net.)

	2009	2010	2011	2012
Performance Measures*	Actual	Actual	Estimated	Estimated
Output: Number of volumes of Archives of Maryland Online	816	833	845	857
Image files of the Archives of Maryland Online posted on web	600,046	604,670	610,000	615,000
Archives of Maryland Online website requests - hits on servers	12,092,964	8,277,037	8,880,000	9,380,000
Number of individuals identified by Legacy of Slavery Program	47,961	50,285	53,300	56,000
Number of outreach activities by Legacy of Slavery Program	65	58	85	85
Outcome: Archives of Maryland Online increased use over prior year	ır -52%	-32%	7%	6%

Note: \* For non-land record related volumes.

# D60A10.01 ARCHIVES

Appropriation Statement:	2010 Actual	2011 Appropriation	2012 Allowance
Number of Authorized Positions	44.50	44.50	44.50
Number of Contractual Positions	52.20	54.20	53.70
01 Salaries, Wages and Fringe Benefits	3,642,742	3,668,430	3,877,565
02 Technical and Special Fees	1,612,491	2,156,952	2,026,041
03 Communication	159,205 12,512 9,792 5,261 969,695 109,229 2,850 88,464 679,457 2,036,465 7,291,698 2,412,264 -578,063 1,834,201 5,437,530 19,967 7,291,698	315,120 17,315 27,091 5,917 986,010 197,068 503,750 170,000 619,184 2,841,455 8,666,837 2,201,161 6,315,676 150,000 8,666,837	180,687 14,458 9,792 6,696 910,310 136,095 653,798 553,564 2,465,400 8,369,006
Special Fund Income:  D60344 Consolidated Publications Account  Federal Fund Income:  84.345 Underground Railroad Educational and Cultural Programs	5,437,530	6,315,676	6,201,158
89.003 National Historical Publications and Records	17,507	,	
Grants	10.067	50,000	
Total	19,967	150,000	

#### **D60A10.02 ARTISTIC PROPERTY - STATE ARCHIVES**

#### PROGRAM DESCRIPTION

The Commission on Artistic Property is the official custodian of the State's art collections. Artistic Property, Preservation and Public Outreach is responsible, through the Commission on Artistic Property, for the care and management of all State-owned art objects that comprise the Annapolis Collection and the Peabody Art Collection. This program provides research on the State House and Government House, and support for the State House Trust and Government House Trust. Support of the State House Trust includes management of the State House Visitor Center, and providing guided tours and interpretation to visitors. This program also creates exhibitions of State-owned art collections and other archival materials.

#### MISSION

To manage the State art collections through their proper appraisal, storage, and conservation. To provide support for the State House Trust, and Government House Trust, and research their documentary histories. To interpret and exhibit State-owned artwork through display in public buildings and other places accessible to the public.

#### **VISION**

A State that promotes an understanding of its most historic buildings and an appreciation of Maryland's visual and decorative arts through the exhibition and interpretation of its artistic property.

#### KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASUREMENTS

Goal 1. Inventory, catalogue, insure, and preserve State art collections.

Objective 1.1 Inventory, catalogue, and insure all of the State art collections annually.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Input: State-owned art collection:				
Number of objects in collection	3,310	3,481	3,496	3,511
Insured value of collection (in millions)	\$31,080	\$31,114	\$31,140	\$31,165
Output: Percent of collection inventoried	100%	100%	100%	100%
Quality: Rate of compliance with government regulations to				
inventory state art collections	100%	100%	100%	100%

Objective 1.2 By the close of fiscal year 2012, conserve all objects in the state-owned art collection that are on public display and are classified as being in poor or fair condition (per fiscal year 2000 condition survey), in order to preserve the State's investment in the collections and increase the number of works available for exhibition.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Input: State-owned art collection				
Objects in good condition	1,359	1,419	1,422	1,425
Objects in fair condition	1,309	1,368	1,375	1,382
Objects in poor condition	642	694	699	704
Output: Number of objects conserved	12	6	3	0
Outcome: Number of objects in poor or fair condition conserved	8	4	2	1
Percent of objects in good condition	41%	41%	41%	41%

# **STATE ARCHIVES**

# **D60A10.02** ARTISTIC PROPERTY - STATE ARCHIVES (Continued)

Goal 2. Provide public access to State art collections and guided tours and interpretation of the State House.

Objective 2.1 By June 2012, increase the number of objects in the state-owned art collection on display to the public.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Number of objects in the state-owned art collection	3,310	3,481	3,496	3,511
Output: Total number of items on display	803	820	821	831
Outcome: Percent of state-owned art collection on display	24%	24%	23%	24%

Objective 2.2 By June 2012, increase the number of online catalogue pages for the State art collections on the web by 10 percent over fiscal year 2009 baseline of 1,527 pages in order to promote public awareness of the collections.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Online catalog pages of State-owned art collections				
available on Archives' website*	1,527	1,579	1,629	1,675

Objective 2.3 By June 2012, increase the number of visitors to the State House who receive a guided interpretive tour.

2009	2010	2011	2012
Actual	Actual	Estimated	Estimated
92,112*	139,084	150,000	165,000
9,395*	17,374	21,000	26,400
10%	12%	14%	16%
	Actual 92,112* 9,395*	Actual         Actual           92,112*         139,084           9,395*         17,374	Actual         Actual         Estimated           92,112*         139,084         150,000           9,395*         17,374         21,000

**Note:** \* Fiscal year 2009 data available for January through June only.

# D60A10.02 ARTISTIC PROPERTY

Special Fund Income:
D60344 Consolidated Publications Account......

Appropriation Statement:			
•	2010 Actual	2011 Appropriation	2012 Allowance
Number of Authorized Positions	3.00	3.00	3.00
Number of Contractual Positions	2.00	1.00	1.00
01 Salaries, Wages and Fringe Benefits	219,571	209,964	217,577
02 Technical and Special Fees	83,711	36,845	37,653
03 Communication 04 Travel	1,673 900 408 87,643 8,706 1,288 9,757	1,863 3,400 1,394 40,546 12,502	3,195 900 2,400 31,027 8,706
Total Operating Expenses	110,375	74,505	65,139
Total Expenditure	413,657	321,314	320,369
Original General Fund AppropriationTransfer of General Fund Appropriation	283,239 -5,654	211,174	
Total General Fund Appropriation	277,585 8	211,174	
Net General Fund Expenditure	277,577 136,080	211,174 110,140	219,033 101,336
Total Expenditure	413,657	321,314	320,369

136,080

110,140

101,336

#### MARYLAND AUTOMOBILE INSURANCE FUND

#### MISSION

To help protect Maryland citizens from economic loss resulting from automobile accidents.

#### VISION

MAIF values all its customers, both internal and external, and will demonstrate this commitment with its excellent service.

#### **KEY GOALS**

- Goal 1.To offer insurance to all eligible Maryland citizens who are unable to obtain insurance in the private market.
- · Goal 2.To handle claims for MAIF policyholders and claimants in a fair, expeditious and professional manner.
- Goal 3.To provide efficient services to minimize the subsidy from the insured motorists of Maryland.

#### SUMMARY OF MARYLAND AUTOMOBILE INSURANCE FUND

	2010 Estimated	2011 Estimated	2012 Estimated
Total Number of Authorized Positions	399.30	377.60	
Total Number of Contractual Positions	2.50	2.50	
Salaries, Wages and Fringe Benefits	32,332,771 5,827,306 7,918,490	32,819,221 6,181,524 9,276,335	
Non-Budgeted Funds	46,078,567	48,277,080	

#### **D70J00.42 INSURED DIVISION**

#### PROGRAM DESCRIPTION

The statutory purpose of the Insured Program is to provide automobile insurance policies to those eligible Maryland residents unable to obtain insurance in the private market. Net premium income and investment income from policies are available for the payment of claims and Maryland Automobile Insurance Fund (MAIF) administrative expenses. MAIF receives no State General Fund appropriations, and the debts or obligations of MAIF are not deemed in any manner to be a debt of the State or a pledge of its credit.

## MISSION

To help protect Maryland citizens from economic loss resulting from automobile accidents and control, in part, the cost of compulsory insurance for Marylanders by providing insurance coverage to qualified Maryland licensed drivers who are unable to obtain automobile insurance in the private market.

Appropriation Statement:	2008 Estimated	2009 Estimated	2010 Estimated
Number of Authorized Positions	384.70	363.80	
Number of Contractual Positions	2.50	2.50	
01 Salaries, Wages and Fringe Benefits	30,199,019	30,710,584	
02 Technical and Special Fees	5,744,914	6,103,144	
03 Communication 04 Travel 06 Fuel and Utilities 07 Motor Vehicle Operation and Maintenance 08 Contractual Services 09 Supplies and Materials 10 Equipment—Replacement 11 Equipment—Additional 13 Fixed Charges 14 Land and Structures	1,323,040 117,792 379,025 368,220 4,045,036 329,978 1,973 769,883 320,264 52,000	1,512,435 131,786 391,755 404,994 4,603,664 418,453 16,925 1,029,720 307,959 208,000	
Total Operating Expenses	7,707,211	9,025,691	
Total Expenditure	43,651,144	45,839,419	
Non-budgeted Fund Income: D70742 Net Premium and Income Accruing Therefrom	43,651,144	45,839,419	

#### **D70J00.47 UNINSURED DIVISION**

#### PROGRAM DESCRIPTION

The purpose of the Uninsured Program is to administer and pay claims when no other insurance recovery is available. Only Maryland residents involved in Maryland accidents with uninsured or unidentifiable motorists, or hit and run incidents are eligible to collect from the Uninsured Program. Payments issued by the Uninsured Program may be recovered from the uninsured at-fault party in any manner provided by the law. Sources of income to operate the Uninsured Program are investment income, uninsured motorist fines and collections on notes and judgements.

#### MISSION

To help protect Maryland citizens from economic loss resulting from automobile accidents where the responsible party is either uninsured or cannot be found.

Appropriation Statement:			
	2008 Estimated	2009 Estimated	2010 Estimated
Number of Authorized Positions	14.60	13.80	
01 Salaries, Wages and Fringe Benefits	2,133,752	2,108,637	
02 Technical and Special Fees	82,392	78,380	
03 Communication 04 Travel	30,967 990 11,437 130,623 5,912 99 27,243 4,008 211,279	39,156 955 12,799 149,459 6,120 300 38,049 3,806 250,644	
Total Expenditure	2,427,423	2,437,661	
Non-budgeted Fund Income: D70747 Uninsured Motorist Fines, Investment Income and Collections on Notes and Judgements	2,427,423	2,437,661	

# MARYLAND HEALTH INSURANCE PLAN

# SUMMARY OF HEALTH INSURANCE SAFETY NET PROGRAMS

	2010 Actual	2011 Appropriation	2012 Allowance
Total Number of Authorized Positions	12.00	12.00	12.00
Total Number of Contractual Positions	2.50	2.50	2.20
Salaries, Wages and Fringe Benefits Technical and Special Fees Operating Expenses	870,645 151,640 185,971,975	971,619 191,070 244,250,014	1,067,191 165,998 281,694,077
Special Fund Expenditure	115,448,569 3,680,291 67,865,400	144,986,003 3,000,000 10,000,000 87,426,700	143,982,086 22,583,680 10,000,000 106,361,500
Total Expenditure	186,994,260	245,412,703	282,927,266

## MARYLAND HEALTH INSURANCE PLAN

#### D79Z02.01 MHIP HIGH RISK POOLS - HEALTH INSURANCE SAFETY NET PROGRAMS

#### PROGRAM DESCRIPTION

The Maryland Health Insurance Plan (MHIP) is an independent unit of State government formerly part of the Maryland Insurance Administration. The purpose of this program is to provide access to affordable, comprehensive health benefits for medically uninsurable residents of the State. This program is funded in part by a one percent assessment on the gross revenue of each acute care hospital in the State.

#### **MISSION**

Decrease uncompensated care costs by providing access to affordable, comprehensive health benefits for medically uninsurable residents.

#### VISION

To ensure affordable health insurance coverage for Maryland residents who have no other coverage options.

### KEY GOALS, OBJECTIVES AND PERFORMANCE MEASURES

Goal 1. Provide access to affordable health insurance coverage.

**Objective 1.1** Make MHIP coverage available to eligible individuals by reviewing and acting on complete applications within 3 calendar days after receipt.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Applications received	7,388	8,123	8,858	9,593
Quality: Percentage processed within 3 business days	99.8%	99.9% <sup>1</sup>	99.8%	99.8%
Outcome: New MHIP applications as a percentage of applications				
denied or offered substandard coverage by other carriers	36.4%	37.9%	37.2%	37.2%

Objective 1.2 Resolve 98 percent of MHIP claims during 2010 within 30 calendar days.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Claims received	288,651	295,774 <sup>1</sup>	302,897	310,020
Quality: Percentage of claims adjudicated within 30 days	99.4%	$99.6\%^{1}$	99.5%	99.5%
Outcome: Percentage of covered claims cost paid by MHIP,				
which reduces uncompensated care	50.8%	49.8%	50.3%	50.3%

Objective 1.3 Third Party Administrators will answer 95 percent of calls received from customers during 2010.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Quality: Percentage of calls answered	97.1%	97.4%	97.4%	97.4%

<sup>&</sup>lt;sup>1</sup> Unaudited

# D79Z02.01 MHIP HIGH-RISK POOLS—HEALTH INSURANCE SAFETY NET PROGRAMS

Appropriation Statement:	2010 Actual	2011 Appropriation	2012 Allowance
Number of Authorized Positions	12.00	12.00	12.00
Number of Contractual Positions	.30	.30	
01 Salaries, Wages and Fringe Benefits	369,235	594,388	818,801
02 Technical and Special Fees	15,197	19,391	
03 Communication 04 Travel	6,536 5,880 9,460 172,256,563 78,886 3,165 9,678 36,376 172,406,544 172,790,976 101,245,285 3,680,291	16,695 16,063 13,860 226,295,835 53,373 4,217 35,654 226,435,697 227,049,476 126,622,776 3,000,000 10,000,000	13,890 10,360 15,200 263,849,044 92,010 6,540 16,140 51,789 264,054,973 264,873,774 125,928,594 22,583,680 10,000,000
Non-Budgeted Funds	67,865,400	87,426,700 227,049,476	106,361,500
Special Fund Income: D79306 Maryland Health Insurance Plan	101,245,285	126,622,776	125,928,594
Federal Fund Income:  AA.D79 Pre-Existing Condition Insurance Plan	3,680,291 3,680,291	3,000,000	22,583,680
Reimbursable Fund Income:  M00Q01 DHMH-Medical Care Programs Administration		10,000,000	10,000,000
Non-budgeted Fund Income: D79701 Premium Collections	67,865,400	87,426,700	106,361,500

# D79Z02.02 SENIOR PRESCRIPTION DRUG ASSISTANCE PROGRAM - HEALTH INSURANCE SAFETY NET PROGRAMS

#### PROGRAM DESCRIPTION

The Maryland Senior Prescription Drug Assistance Program (SPDAP) provides subsidies that reduce out of pocket costs for low and moderate income Medicare recipients enrolled in the federal Medicare Part D prescription drug coverage (MedicareRx). Funding is provided from a portion of the value of CareFirst's premium tax exemption.

#### MISSION

Provide subsidies that reduce out of pocket costs for low and middle-income Medicare recipients enrolled in the federal Medicare Part D prescription drug coverage.

#### VISION

Affordable prescription drug coverage for Maryland residents.

# KEY GOALS, OBJECTIVES AND PERFORMANCE MEASURES

### Goal 1. Provide access to affordable prescription drug benefits.

**Objective 1.1** Make SPDAP subsidies available to eligible individuals by reviewing and acting on complete applications within 3 calendar days after receipt.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Applications received	5,864	7,076	8,288	9,500
Enrollment	21,635	22,260	22,885	23,510
Output: Number of applications reviewed within 3 business days	5,748	6,975	8,202	9,429
Quality: Percentage processed within 3 days	98.0%	98.6%	99.0%	99.3%
Outcome: SPDAP members as a percentage of total program				
enrollment capacity <sup>1</sup>	72.1%	74.2%	76.3%	78.4%

Objective 1.2 Subsidize enrollment of at least 90 percent of SPDAP participants in MedicareRx during 2010.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Quality: Percentage of payments processed within 30 days from receipt				
of the premium data file	78.8%	83.3%	85.0%	90.0%
Outcome: Percentage of SPDAP participants whose MedicareRx				
plan costs are being subsidized	87.5%	96.1%	98.9%	99.5%

Objective 1.3 Third Party Administrators will answer 95 percent of calls received from customers during 2010.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Quality: Percentage of calls answered	98.5%	97.5%	96.8%	96.3%

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<sup>&</sup>lt;sup>1</sup> Enrollment capacity is 30,000 for fiscal years 2009 and beyond.

# D79Z02.02 SENIOR PRESCRIPTION DRUG ASSISTANCE PROGRAM—HEALTH INSURANCE SAFETY NET PROGRAMS

## **Appropriation Statement:**

- F. F F	2010 Actual	2011 Appropriation	2012 Allowance
Number of Contractual Positions	2.20	2.20	2.20
01 Salaries, Wages and Fringe Benefits	501,410	377,231	248,390
02 Technical and Special Fees	136,443	171,679	165,998
03 Communication	125,658 1,886 12,405 13,286,127 87,297 3,165 15,865 33,028	129,648 4,305 13,860 17,577,217 52,382 4,217 32,688	128,910 4,300 12,800 17,366,196 72,190 5,460 13,860 35,388
Total Operating Expenses	13,565,431	17,814,317	17,639,104
Total Expenditure	14,203,284	18,363,227	18,053,492
Special Fund Expenditure	14,203,284	18,363,227	18,053,492
Special Fund Income: D79307 Senior Prescription Drug Assistance Program	14,203,284	18,363,227	18,053,492

# SUMMARY OF INSURANCE ADMINISTRATION AND REGULATION

	2010 Actual	2011 Appropriation	2012 Allowance
Total Number of Authorized Positions	282.00	277.00	277.00
Total Number of Contractual Positions	13.80	15.00	14.65
Salaries, Wages and Fringe Benefits Technical and Special Fees Operating Expenses	20,272,470 915,758 5,236,615	20,955,012 851,430 6,565,135	21,724,706 802,177 5,545,855
Special Fund ExpenditureFederal Fund Expenditure	26,424,843	27,371,577 1,000,000	28,072,738
Total Expenditure	26,424,843	28,371,577	28,072,738

# REVENUE COLLECTIONS

	2009 Actual	2010 Actual	2011 Estimated	2012 Estimated
Revenue(\$):				
Premium Taxes	274,569,564	277,195,285	287,044,000	300,027,000
Retaliatory Taxes	582,733	133,990	250,000	250,000
Fines and Costs	3,043,155	1,713,676	2,000,000	2,000,000
Company Licensing Fees	1,595,243	1,574,416	1,600,000	1,750,000
Agent/Broker Licensing Fees	4,831,200	4,147,913	4,000,000	4,150,000
Rate and Form Filing Fees	3,453,390	3,064,702	2,800,000	3,000,000
Financial/Market Conduct Examination Fees	2,867,955	2,626,971	2,500,000	2,500,000
Miscellaneous Fees	74,090	23,467	50,000	25,000
Insurance Fraud Prevention Fee	1,451,785	1,492,390	1,400,000	1,500,000
Interest Income	435,700			250,000
Cash Forward	7,352,415	5,996,435	2,977,924	1,301,805
Health Regulatory Fund	1,711,952	1,186,010	1,307,474	1,529,575
Insurance Regulatory Fund	10,657,213	11,684,419	10,671,120	11,962,620
	312,626,395	310,839,674	316,600,518	330,246,000
Premium and Retaliatory Taxes	275,152,297	277,329,275	287,294,000	300,277,000
Fines and Costs	3,043,155	1,713,676	2,000,000	2,000,000
All Other Revenues	34,430,943	31,796,723	27,306,518	27,969,000
Total Revenue	312,626,395	310,839,674	316,600,518	330,246,000
Total General Fund Revenue	278,195,452	279,042,951	289,294,000	302,277,000
Total Special Fund Revenue	34,430,943	31,796,723	27,306,518	27,969,000

# D80Z01.01 ADMINISTRATION AND OPERATIONS - INSURANCE ADMINISTRATION AND REGULATION

#### PROGRAM DESCRIPTION

The Maryland Insurance Administration develops policies, procedures and regulations as well as implements laws that affect Maryland's insurance industry. The Agency performs rate and form reviews, financial audits, licensing examinations, market conduct examinations, and fraud investigations. It also resolves consumer complaints, as well as issues Producer (Agent/Broker) and Company licenses.

#### MISSION

To regulate Maryland's insurance industry and protect its citizens by actively and fairly enforcing the insurance laws of the State of Maryland.

#### VISION

A State with competitive, stable, and viable insurance markets in which insurance consumers are treated fairly.

#### KEY GOALS, OBJECTIVES AND PERFORMANCE MEASURES

Goal 1. Ensuring that the terms and conditions of insurance contracts are reasonable and meet the requirements of Maryland law.

Objective 1.1 During fiscal year 2012, review for compliance with insurance statutes and regulations 100 percent of Life and Health form filings within 60 days after receipt of initial filing<sup>1</sup>.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Total – All Filings	18,348	14,007	13,070	13,115
Form Filings	14,186	9,948	9,630	9,630
Other Filings	4,162	4,059	3,440	3,485
Output: Total form filings processed within 60 days	14,175	9,938	13,070	13,115
Efficiency: Percent of form filings processed within 60 days:				
Life Insurance	99.8%	100%	100%	100%
Health Insurance	100%	99.8%	100%	100%
Annuities	100%	100%	100%	100%
HMO's	100%	100%	100%	100%
Credit Insurance	100%	100%	100%	100%
All Lines	99.9%	99.9%	100%	100%

Objective 1.2 During fiscal year 2012, review for compliance with insurance statutes and regulations, 99 percent of Property and Casualty forms filings within 30<sup>2</sup> working days after receipt of initial filing.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Property and Casualty insurance total forms reviewed.	29,662	31,878	32,500	34,000
Efficiency: Percentage of Property and Casualty insurance				
forms reviewed within 30 working days	99%	97%	99%	99%

<sup>&</sup>lt;sup>1</sup> See Insurance Article §12-203(c). The 60-day objective is more restrictive than the current statutory requirement, because the statute permits the Commissioner to extend the initial 60 day review period an additional 30 days, making the total possible review period 90 days from the initial filing.

<sup>&</sup>lt;sup>2</sup> The objective of 30 working days is actually more restrictive than the Statute, which allows the Commissioner to extend the initial 30-working-day review period an additional 30 working days.

# D80Z01.01 ADMINISTRATION AND OPERATIONS - INSURANCE ADMINISTRATION AND REGULATION (Continued)

Goal 2. Adjudicating consumer complaints in accordance with insurance law and in a prompt and fair manner.

Objective 2.1 During fiscal year 2012, resolve all Health medical necessity complaints within time frames required by law.<sup>3</sup>

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Health medical necessity complaints received	819	684	700	700
Efficiency: Percentage of Health medical necessity				
complaints resolved within 60 days	91.8%	94.2%	100%	100%

**Objective 2.2** During fiscal year 2012, resolve 85 percent of Life and Health (non-medical necessity) complaint investigations within 90 days from receipt of complaint. 4

	2009	2010	2011	2012
Performance Measures	Actual	Actual	<b>Estimated</b>	Estimated
Input: Life and Health non-medical necessity complaints received	3,442	3,324	3,500	3,500
Efficiency: Percentage of Life and Health non-medical				
necessity complaints resolved within 90 days	93.6%	93.7%	85%	85%

**Objective 2.3** During fiscal year 2012, 95 percent of complaint investigations for Property and Casualty complaints are issued determinations within 90 days from receipt of complaint.

	2009	2010	2011	2012
Performance Measures <sup>5</sup>	Actual	Actual	Estimated	Estimated
Input: Property and Casualty complaints received	5,849	5,820	6,250	6,500
Efficiency: Percentage of Property and Casualty				
complaints adjudicated within 90 days	83%	83%	95%	95%

Goal 3. Protecting the public from unfair trade practices and other violations of the Insurance Code.

**Objective 3.1** During fiscal year 2012, the Compliance and Enforcement Unit will complete 75 percent of Life and Health insurance company market conduct examinations in relation to the number of examinations initiated.

	2009	$2010^{6}$	2011	2012
Performance Measures: Life and Health Market Conduct Unit	Actual	Actual	Estimated	Estimated
Input: Number of market conduct examinations of Life and Health				
insurance companies initiated	11	39	20	25
Output: Number of market conduct examinations of Life and				
Health companies completed	16	13	16	20
Efficiency: Percentage of completed Market Conduct examinations				
in relation to initiated examinations	145%	33%	80%	80%
Outcome: Percent of remediation orders/penalties issued against				
Life and Health insurance companies examined	100%	100%	80%	50%
Total restitution (money returned to Maryland citizens)	\$1,925,256	\$8,680,385	N/A	N/A
Total penalties assessed (money to General Fund)	\$1,993,626	\$991,875	N/A	N/A

<sup>3</sup> Timeliness of adjudication of complaints received within a fiscal year is measured, and can only include complaints that can be received and adjudicated within the fiscal year. The objective is to adjudicate Health medical necessity complaints in 60 days. Data cannot reflect complaints received after April 30 because those complaints may not be adjudicated prior to the end of the fiscal year.

<sup>&</sup>lt;sup>4</sup> Timeliness of adjudication of complaints received within a fiscal year is measured, and can only include complaints that can be received and adjudicated within the fiscal year. The objective is to adjudicate Life and Health non-medical necessity complaints in 90 days. Data cannot reflect complaints received after March 31. Those complaints may not be adjudicated prior to end of the fiscal year.

<sup>&</sup>lt;sup>5</sup> Timeliness of adjudication of complaints received within a fiscal year is measured, and can only include complaints that can be received and adjudicated within the fiscal year. The average time frame to adjudicate the Property and Casualty complaints is approximately 90 days. The data cannot reflect complaints received after March 31 because those complaints may not be adjudicated prior to the end of the fiscal year.

<sup>&</sup>lt;sup>6</sup> Compliance and Enforcement Unit implemented a strategic plan to conduct more market conduct investigations and limited scope examinations rather than comprehensive examinations of Life and Health insurers, except when required by statute.

# D80Z01.01 ADMINISTRATION AND OPERATIONS - INSURANCE ADMINISTRATION AND REGULATION (Continued)

Objective 3.2 During fiscal year 2012, the Compliance and Enforcement Unit will complete 75 percent of Property and Casualty insurance company market conduct examinations in relation to the number of examinations initiated.

	2009	$2010^{7}$	2011	2012
Performance Measures: Property and Casualty Market Conduct	Actual	Actual	<b>Estimated</b>	Estimated
Input: Number of market conduct examinations of Property and				
Casualty companies initiated	3	9	15	25
Output: Number of market conduct examinations of Property and				
Casualty insurance companies completed	5	3	12	20
Efficiency: Percentage of completed Market Conduct examinations				
in relation to initiated examinations	167%	33%	80%	80%
Outcome: Percent of remediation orders/penalties issued against				
Property and Casualty insurance companies examined	80%	100%	80%	50%
Total restitution (money returned to Maryland citizens)	\$994,946	\$2,419,193	N/A	N/A
Total penalties assessed (money to General Fund)	\$593,500	\$699,500	N/A	N/A

Objective 3.3 During fiscal year 2012, the Compliance and Enforcement Unit will complete 75 percent of Producer Enforcement case investigations in relation to the number of investigations initiated.

	2009	$2010^{8}$	2011	2012
Performance Measures: Producer Enforcement Unit Investigations	Actual	Actual	Estimated	Estimated
Input: Number of Producer Enforcement case investigations initiated	1,127	918	1,000	1,000
Output: (a) Number of Producer Enforcement case investigations				
completed	825	1,100	750	750
(b) Number of orders (not including revocations) issued against				
insurance producers as a result of case investigations	49	40	N/A	N/A
(c) Number of revocation orders issued against insurance producers				
as a result of case investigations	26	44	N/A	N/A
Efficiency: Percentage of completed case investigations in relation to	)			
case investigations initiated	73%	120%	75%	75%
Outcome: (a) Total penalties assessed (money to General Fund)	\$13,250	\$81,000	N/A	N/A
(b)Total restitution (money returned to Maryland Citizens)	\$1,339,941	\$17,938,662	N/A	N/A
(c)Total restitution to Maryland Affordable Housing Trust as a resu	lt			
of certain title insurance investigations	\$28,731	\$53,208	N/A	N/A

Objective 3.4 During fiscal year 2012, the Compliance and Enforcement Unit will complete 100 percent of Level 1 Market Analysis reviews of the Life & Health and Property & Casualty insurance companies initiated.

	2009	2010	2011	2012
Performance Measures: Market Analysis Reviews <sup>9</sup>	Actual	Actual	Estimated	Estimated
Input: Number of Level 1 market analyses of Life & Health				
and Property & Casualty companies initiated	42	25	25	25
Output: (a) Number of Level 1 market analyses of Life and Health				
and Property & Casualty companies completed	42	25	25	25
(b) Percent of Level 1 market analyses of Life & Health and Property				
& Casualty insurers completed in relation to those initiated	100%	100%	100%	100%

<sup>&</sup>lt;sup>7</sup> Compliance and Enforcement Unit implemented a strategic plan to conduct more market conduct investigations and limited scope examinations rather than comprehensive examinations of Property and Casualty insurers, except when required by statute.

<sup>8</sup> Largely understaffed in fiscal year 2009, additional staff was obtained in the 4<sup>th</sup> quarter that permitted Producer Enforcement to close more cases than were received, while eliminating the case backlog of the previous year.

<sup>&</sup>lt;sup>9</sup> Various types of Life and Health or Property and Casualty insurance market information and/or insurance company conduct surveys were coded as investigations and included in corresponding performance measures data under Objectives 3.1 and 3.2.

## MARYLAND INSURANCE ADMINISTRATION

# D80Z01.01 ADMINISTRATION AND OPERATIONS - INSURANCE ADMINISTRATION AND REGULATION (Continued)

Goal 4. Enforcing solvency standards to ensure that insurers have the financial ability to pay claims when due.

Objective 4.1 During fiscal year 2012, complete 90 percent of financial examinations on domestic companies scheduled consistent with statutory time frames, with no more than a 15 percent variance from the time budgeted for that examination.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Number of examinations completed	17	19	17	16
Efficiency: Percentage of examinations completed with no				
more than a 15 percent variance of budgeted time	94%	100%	100%	100%

Goal 5. Protect Maryland citizens through enforcement of the Annotated Code of Maryland provisions relating to Insurance Fraud. Objective 5.1 Close 75 percent of referrals opened for investigation within 180 days. 11

	$2009^{12}$	2010	2011	2012
Performance Measures <sup>13</sup>	Actual	Actual	Estimated	Estimated
<b>Input:</b> Number of referrals opened and assigned for investigation <sup>14</sup>	1,570	1,698	1,700	1,700
Output: Assigned referrals closed within 180 days	1,180	1,276	1,276	1,276
Efficiency: Percentage of assigned referrals open for				
investigation and closed within 180 days	75%	75%	75%	75%
Outcome: Percentage of assigned referrals investigated				
and referred for prosecution <sup>15</sup>	25%	28%	25%	25%
Percentage of assigned referrals investigated and charged <sup>16</sup>	60%	53%	50%	50%
Amount of restitution ordered <sup>17</sup>	N/A	N/A	N/A	N/A

<sup>&</sup>lt;sup>10</sup> Insurance Article §2-405 sets forth the general powers and duties of the Insurance Fraud Division including investigation and, where appropriate, referral for prosecution, notification of appropriate licensing authorities, cooperation with the Maryland State Police and the Office of the Attorney General, operation of a toll free insurance fraud hotline, as well as conducting a public outreach and awareness program.

If An investigation is considered closed when: (1) the investigator, in consultation with his or her supervisor, determines that it would not yield a successful prosecution, (2) the matter is presented to a prosecutor for prosecution, or (3) an application for a statement of charges has been prepared by the investigator.

The figure presented comprises some amount of carryover from the previous fiscal years(s).

<sup>&</sup>lt;sup>13</sup> The listed Measures were adopted decades ago by personnel who have since left the Agency. Since current management does not believe that they accurately and completely reflect the work, performance and efficiency of the Fraud Division, we intend to revise said Measures by the next report. As a result, the estimated figures given in the columns for 2011 and 2012 will most likely be rendered moot.

<sup>&</sup>lt;sup>14</sup> The Division is currently operating under an "open, unassigned" carryover of 138 complaints into fiscal year 2011.

<sup>&</sup>lt;sup>15</sup> The Insurance Fraud Division relies primarily on the State's Attorneys in the 23 Counties and Baltimore City to prosecute the majority of its cases. Each County and Baltimore City has a distinct protocol for the handling of prosecutorial referrals. Depending upon the level of the court system, a prosecution may be initiated either by Statement of Charges, Indictment or Criminal Information. The Attorney General's Investigative Team, housed at MIA, carries out certain investigations and prosecutions that frequently involve the use of search warrants and grand jury testimony and may either proceed by way of Indictment or Criminal Information. This unit consists of three Assistant Attorneys General, two of the Division's line investigators, MSP investigator(s) and two forensic auditors.

<sup>&</sup>lt;sup>16</sup> A disparity may exist between the number of "open investigations referred for prosecution" and the number of "open investigations charged." As indicated in the previous footnote, an investigation may be referred for prosecution to a local State's Attorneys Office, but fail to meet that jurisdiction's established charging criteria.

<sup>&</sup>lt;sup>17</sup> A presiding judge can order restitution to a crime victim at trial. Restitution should be distinguished from fines and court costs which go to General Funds. Figures for this element are unavailable due to inadequacy of the case tracking system to gather this data.

# **D80Z01.01 ADMINISTRATION AND OPERATIONS**

Appropriation Statement:	2010 Actual	2011 Appropriation	2012 Allowance
Number of Authorized Positions	282.00	277.00	277.00
Number of Contractual Positions	13.80	15.00	14.65
01 Salaries, Wages and Fringe Benefits	20,272,470	20,955,012	21,724,706
02 Technical and Special Fees	915,758	851,430	802,177
03 Communication 04 Travel	380,579 396,217 204,544 1,216,096 238,533 64,998 490,468 504,296 1,553,556 5,049,287 26,237,515 26,237,515	366,445 390,500 227,576 2,684,062 342,890 94,958 6,586 484,846 1,767,272 6,365,135 28,171,577 1,000,000 28,171,577	424,887 374,500 178,420 1,943,164 302,610 1,200 517,446 1,602,028 5,345,855 27,872,738 27,872,738
Special Fund Income:  D80304 Health Care Regulatory Fund  D80305 Insurance Regulation Fund  Total  Federal Fund Income:  93.511 Affordable Care Act Grants to States for Health Insurance Premium Review	1,536,525 24,700,990 26,237,515	1,521,381 25,650,196 27,171,577	1,537,354 26,335,384 27,872,738

#### MARYLAND INSURANCE ADMINISTRATION

#### **D80Z01.05 RATE STABILIZATION FUND**

#### **Program Description:**

This program was created during the General Assembly Special Session of 2004. The Fund was used to pay health care provider medical malpractice rate subsidies through fiscal year 2009. In addition, the Fund is used to provide an increase in fee-for-service health care provider rates paid by the Maryland Medical Assistance Program, and to provide an increase in capitation payments to managed care organizations participating in the Maryland Medical Assistance Program. The source of funds is a premium tax imposed upon Health Maintenance Organizations and Managed Care Organizations. Funding in MIA is used for annual audits to verify the subsidy amounts received by insurance companies participating in the Fund.

Appropriation Statement:	2010 Actual	2011 Appropriation	2012 Allowance
08 Contractual Services	187,328	200,000	200,000
Total Operating Expenses	187,328	200,000	200,000
Total Expenditure	187,328	200,000	200,000
Special Fund Expenditure	187,328	200,000	200,000
Special Fund Income: swf310 Rate Stabilization Fund	187,328	200,000	200,000

#### **D90U00.01 GENERAL ADMINISTRATION**

#### PROGRAM DESCRIPTION

Canal Place Heritage Area is a major heritage tourism development focusing on the historical significance of the C&O Canal and the economic redevelopment of the immediate area. Major ongoing activities include: preserving key historic resources and cultural traditions of the preservation district; rewatering the C&O Canal and offering interpretive boat excursions; developing special events and recreational programming; encouraging private commercial investment; participating in a local and regional tourism marketing and promotion program; providing adequate and convenient parking for visitors as well as improved pedestrian access within Canal Place; providing a convenient way-finding system for visitors within Canal Place; and developing a comprehensive operations framework.

#### MISSION

The Canal Place Preservation and Development Authority's mission is to be the catalyst for the preservation, development, and management of the lands adjacent to the C&O Canal in Cumberland, to be the coordinator of activities and programs partnering with various agencies and organizations to present a variety of events at the Canal Place festival area, and to be the advocate for preservation and development within the Canal Place Preservation District and the greater Cumberland area, for the purpose of enhancing heritage tourism in Western Maryland.

#### VISION

Looking ten years into the future, the City of Cumberland, Allegany County, and all of the tri-state area will continue to benefit from the development of the Canal Place Heritage Area and the C&O Canal's western terminus as a source of tourism-based economic revitalization and community pride for the City, region, and the State of Maryland.

#### KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. Develop and implement educational and interpretive programs that will enhance visitorship to the Canal Place Heritage Area. Objective 1.1 In cooperation with the National Park Service (NPS), conduct regular interpretive tours of the Canal Boat replica, The Cumberland, the NPS Canal Museum and develop educational/interpretive program opportunities with the Allegany County School District.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Number of visitors to NPS Canal Museum and canal boat	28,654	26,511	30,500	35,500

Goal 2. Facilitate public development within the Canal Place Heritage Area.

Objective 2.1 During fiscal year 2010 continue partnership with the C&O Canal National Historical Park, City of Cumberland, and U.S. Army Corps of Engineers to complete engineering documents and secure funding from the Federal government to implement construction to rewater the remaining mile of the C&O Canal prism.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Outcome: Federal commitment	\$200,000	\$0	\$500,000	\$7,125,500

**Goal 3.** Facilitate private development within the Canal Place Heritage Area.

Objective 3.1 Continue private development of the former Cumberland Electric Site (Parcel A) leading to the planned opening of a Fairfield Inn & Suites during summer 2009.1

	2009	2010	2011	2011
Performance Measures	Actual	Actual	Estimated	Estimated
Output: New hotel rooms created	0	108	Completed	Completed
Outcome: New hotel tax generated	0	$$146,589^2$	\$196,000	\$196,000
New hotel jobs created	0	32	Completed	Completed

<sup>&</sup>lt;sup>1</sup>The Fairfield Inn & Suites opened on August 4, 2009.

<sup>&</sup>lt;sup>2</sup> Figure based upon hotel/motel tax revenue received from Allegany County Government.

## **D90U00.01 GENERAL ADMINISTRATION (Continued)**

Objective 3.2 Continue private development project to include the redevelopment of the 33,000+ square foot Footer Dye Works building and construction of a 100 seat restaurant (Parcel B).

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Outcome: New restaurant jobs created	0	0	0	50
Square footage under contract in Footer Building	0	0	10,000	15,000
New jobs created in Footer Building	0	0	0	35

**Goal 4.** Secure public and private support for the Canal Place Heritage Area through corporate sponsorship, community membership, and private donations.

**Objective 4.1** During fiscal year 2012, solicit corporate and private sponsorships/contributions and grants for Canal Place programs and activities.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Outcome: Funds raised for CanalFest/RailFest	\$12,097	\$20,566	\$20,000	\$17,500
Sponsorship for Saturdays Live Music Series	\$0	\$2,500		
Sponsorship for Canal Place Live music events	\$0	\$1,250	\$2,500	\$3,000
Other Donations	\$1,320	\$146	\$500	\$500
Grant Awards	\$165,000*	\$205,000	\$137,500	\$150,000
Allegany County funding support	\$0	\$20,830	\$49,000	\$49,000
City of Cumberland funding support	\$0	\$19,690	\$49,000	\$49,000

Goal 5. Partner with local tourism to promote events and activities at Canal Place.

**Objective 5.1** Coordinate with Allegany County Tourism and other stakeholders to continue implementing a marketing strategy for Canal Place.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Outcome: CanalFest/RailFest (attendees)	5,000	3,000	5,000	5,000
Scenic Railroad ridership (attendees)	34,646	32,256	34,000	34,000
Allegany Highlands Trail biker/hiker traffic	53,000	73,521	110,800	142,100
Economic impact (per heritage visitor)	\$102.83	\$102.83	\$102.83	\$102.83
Economic impact (per hiker-biker)	\$15.00	\$15.00	\$15.00	\$15.00
Total economic impact	\$7,304,139	\$7,145,826	\$8,294,535	\$9,278,185
Visitor parking revenues	\$5,851	\$6,091	\$6,500	\$6,750
Canal Place Live musical events revenue	-	\$4,831	\$2,000	\$2,500

Goal 6. Identify programming designed to encourage visitation to Canal Place.

**Objective 6.1** Develop and implement events, activities and programming at Canal Place as the venue of choice for citizens, groups and organizations.

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Non-profit contracted events (number of events)	6	12	12	15
Contracted events (number of events)	11	12	12	15
Canal Place sponsored events (number of events)	24	33	28	32
Total contract event revenue	\$10,740	\$4,173	\$7,500	\$10,000

**Note:** \* Number revised to reflect corrected data.

# **D90U00.01 GENERAL ADMINISTRATION**

Appropriation S	tatement:
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Appropriation Statement.	2010 Actual	2011 Appropriation	2012 Allowance
Number of Authorized Positions	3.00	3.00	3.00
01 Salaries, Wages and Fringe Benefits	170,776	195,066	185,651
02 Technical and Special Fees	106		
03 Communication 04 Travel 06 Fuel and Utilities 07 Motor Vehicle Operation and Maintenance 08 Contractual Services 09 Supplies and Materials 10 Equipment—Replacement 11 Equipment—Additional 13 Fixed Charges 14 Land and Structures	6,693 340 86,424 1,220 236,161 22,067 7,325 8,007 -9,662	11,726 450 101,393 1,425 217,953 21,650 6,600 750 6,908 13,500	12,102 500 91,416 1,770 229,431 23,350 3,750 1,500 5,227 6,500
Total Operating Expenses	358,575	382,355	375,546
Total Expenditure	529,457	577,421	561,197
Original General Fund Appropriation  Transfer of General Fund Appropriation	91,167 -3,322	32,962	
Net General Fund ExpenditureSpecial Fund Expenditure	87,845 441,612	32,962 544,459	561,197
Total Expenditure	529,457	577,421	561,197
Special Fund Income:  D90301 Maryland Heritage Area Grant D90302 Rental Income D90303 Allegany County D90304 City of Cumberland	155,500 245,592 20,830 19,690	137,500 308,959 49,000 49,000	150,000 313,197 49,000 49,000
Total	441,612	544,459	561,197

#### **D99A11.01 GENERAL ADMINISTRATION**

#### PROGRAM DESCRIPTION

The Office of Administrative Hearings conducts administrative hearings on behalf of State and other government agencies. As provided by law, persons adversely affected by agency actions or proposed actions are entitled to an administrative hearing. The hearings are conducted by Administrative Law Judges who adjudicate questions of fact and law.

#### MISSION

To provide flexible due process for any person affected by the action or proposed action of State agencies.

#### VISION

A State which guarantees every person the right to a fair, timely, and easily accessible administrative adjudicatory process.

#### KEY GOALS, OBJECTIVES AND PERFORMANCE MEASURES

Goal 1. To complete the administrative hearing process, from appeal to disposition, in an efficient and timely manner.<sup>1</sup>

Objective 1.1 By July 1, 2012, maintain the current average number of days from date appeal received to disposition date at 25.1 days for cases from the Department of Health and Mental Hygiene (DHMH).<sup>2</sup>

	2009	2010	2011	2012
Performance Measure	Actual	Actual	Estimated	<b>Estimated</b>
Efficiency: Average number of days between date				
appeal received to date of disposition	26.6	25.1	25.1	25.1

Objective 1.2 By July 1, 2012, reduce the average number of days from date appeal received to disposition date from 66.6 days to 62 days for cases from the Department of Human Resources (DHR).<sup>3</sup>

	2009	2010	2011	2012
Performance Measure	Actual	Actual	<b>Estimated</b>	Estimated
Efficiency: Average number of days between date				
appeal received to date of disposition	64.0	66.6	64.0	62.0

Objective 1.3 By July 1, 2012, reduce the average number of days from date appeal received to disposition date from 243.7 days to 221 days for cases from the Department of Labor, Licensing and Regulation (DLLR).<sup>4</sup>

	2009	2010	2011	2012
Performance Measure	Actual	Actual	Estimated	Estimated
Efficiency: Average number of days between date				
appeal received to date of disposition	221.5	243.7	231.0	221.0

<sup>&</sup>lt;sup>1</sup> There are certain case types where the Office of Administrative Hearings does not control the scheduling of the hearing; rather, the agency schedules the hearing and forwards the case to the Office of Administrative Hearings along with the hearing date. These include cases from the Inmate Grievance Office, the Retirement and Pension Systems, Occupational Safety and Health cases from the Department of Labor, Licensing and Regulation, and Involuntary Admission cases and medical board cases (e.g. State Board of Physicians) from the Department of Health and Mental Hygiene. The objectives measure the period of time beginning when the Office of Administrative Hearings receives the case and ending when the decision is issued and the case is closed.

<sup>&</sup>lt;sup>2</sup> E.g. Medical Assistance and medical boards such as the State Board of Physicians.

<sup>&</sup>lt;sup>3</sup> E.g. Food Stamps, Temporary Cash Assistance, Child Abuse and Neglect, foster care licensing.

<sup>&</sup>lt;sup>4</sup> E.g. Home Improvement Commission, Real Estate Commission, Occupational Safety and Health.

## D99A11.01 GENERAL ADMINISTRATION (Continued)

Objective 1.4 By July 1, 2012, reduce the average number of days from date appeal received to disposition date from 81.0 days to 78.3 days for cases from the Inmate Grievance Office of the Department of Public Safety and Correctional Services (DPSCS).

	2009	2010	2011	2012
Performance Measure	Actual	Actual	Estimated	Estimated
Efficiency: Average number of days between date				
appeal received to date of disposition	80.9	81.0	79.5	78.3

Objective 1.5 By July 1, 2012, reduce the average number of days from date appeal received to disposition date from 47.5 to 46.0 days for cases from the Motor Vehicle Administration of the Department of Transportation (MVA).

	2009	2010	2011	2012
Performance Measure	Actual	Actual	Estimated	Estimated
Efficiency: Average number of days between date				
appeal received to date of disposition	47.8	47.5	47.0	46.0

**Objective 1.6** By July 1, 2012, reduce the average number of days from date appeal received to disposition date from 87.7 days to 82.7 for cases from the Maryland Insurance Administration (MIA).

	2009	2010	2011	2012
Performance Measure	Actual	Actual	<b>Estimated</b>	Estimated
Efficiency: Average number of days between date				
appeal received to date of disposition	82.7	87.7	84.7	82.7

Objective 1.7 By July 1, 2012, reduce the average number of days from date appeal received to disposition date from 39.8 days to 36.0 days for all cases from the Maryland State Department of Education (MSDE).

	2009	2010	2011	2012
Performance Measure	Actual	Actual	Estimated	Estimated
Efficiency: Average number of days between date				
appeal received to date of disposition	39.4	39.8	37.5	36.0

**Objective 1.8** By July 1, 2012, maintain the current average number of days from date appeal received to disposition date at 85.5 days for personnel cases (PERS).<sup>5</sup>

	2009	2010	2011	2012
Performance Measure	Actual	Actual	<b>Estimated</b>	Estimated
Efficiency: Average number of days between date				
appeal received to date of disposition	89.8	85.5	85.5	85.5

**Objective 1.9** By July 1, 2012, maintain the current average number of days from date appeal received to disposition date at 86.5 days for cases from agencies not covered by objectives 1.1 through 1.8.6

	2009	2010	2011	2012
Performance Measure	Actual	Actual	Estimated	Estimated
Efficiency: Average number of days between date				
appeal received to date of disposition	86.9	86.5	86.5	86.5

<sup>5</sup> E.g. State Personnel Management System, Transportation Human Resources System, University System of Maryland.

<sup>&</sup>lt;sup>6</sup> E.g. Retirement and Pension Systems; Department of the Environment; Department of Natural Resources; Central Collection Unit of the Department of Budget and Management; State Police handgun licensing; Department of Transportation dealer, vehicle salesperson and inspection station licensing; Commission on Human Relations; Public Information Act.

## **D99A11.01 GENERAL ADMINISTRATION (Continued)**

**Objective 1.10** By July 1, 2012 increase percentage of non-bench decisions issued timely to 99 percent or better.<sup>7</sup>

	2009	2010	2011	2012
Performance Measures	Actual	Actual	Estimated	Estimated
Quality: Percent of decisions issued timely	98.2%	98.4%	98.7%	99.0%

Goal 2. To use Alternative Dispute Resolution techniques to resolve cases prior to the contested case hearing.

**Objective 2.1** By July 1, 2012, increase percentage of cases resolved using Alternative Dispute Resolution techniques (mediation and settlement conferences) from 32.3 percent to 50.0 percent.<sup>8</sup>

	2009	2010	2011	2012
Performance Measure	Actual	Actual	Estimated	Estimated
Quality: Percent of cases resolved using				
Alternative Dispute Resolution techniques	45.2%	32.3%	41.0%	50.0%

Goal 3. To conduct administrative proceedings in a professional and competent manner.

**Objective 3.1** By July 1, 2012, 93 percent of participants in administrative proceedings will rate the preparation for and organization of the proceedings as satisfactory or excellent.

	2009	2010	2011	2012
Performance Measure	Actual	Actual	Estimated	Estimated
Quality: Percent of participants who rate the preparation and				
organization as satisfactory or excellent	91.8%	90.3%	91.8%	93.0%

**Objective 3.2** By July 1, 2012, 95 percent of participants in administrative proceedings will rate the fairness of the proceedings as satisfactory or excellent.

	2009	2010	2011	2012
Performance Measure	Actual	Actual	Estimated	Estimated
Quality: Percent of participants who rate the fairness as satisfactory				
or excellent	94.2%	90.7%	92.7%	95.0%

Goal 4. To issue decisions that address and resolve the issues raised by participants in administrative proceedings.

**Objective 4.1** By July 1, 2012, 92 percent of participants in administrative proceedings will rate the decision as satisfactory or excellent in addressing and resolving the issues raised during the proceedings.

Performance Measure	2009 Actual	2010 Actual	2011 Estimated	2012 Estimated
Outcome: Percent of participants who rate the decision				
as satisfactory or excellent	90.9%	88.6%	90.5%	92.0%

<sup>&</sup>lt;sup>7</sup> Federal and State laws set forth specific timeframes for the issuance of decisions. These due dates vary according to case type and are too numerous to identify in this document.

<sup>&</sup>lt;sup>8</sup> This objective is measured by comparing the number of cases settled to the number scheduled for mediation or a settlement conference. It does not include those cases in which the parties settle on their own without assistance from the Office of Administrative Hearings. Note that not all case types are eligible to be scheduled for mediation or settlement, e.g., the State Personnel Management System has instituted its own settlement procedures and specifically requested that the Office of Administrative Hearings discontinue the practice of holding settlement conferences in these matters.

# D99A11.01 GENERAL ADMINISTRATION (Continued)

#### CASES DISPOSED BY AGENCY

	FY2009	FY2010
Source Agency:	Actual	Actual
Department of Health and Mental Hygiene	11,373	12,289
Department of Human Resources	5,499	6,282
Department of Labor, Licensing and Regulation	425	477
Department of Public Safety and Correctional Services	313	511
Department of Transportation – Motor Vehicle Administration	26,056	23,069
Maryland Insurance Administration	362	277
Maryland State Department of Education	924	944
Department of Budget and Management - Personnel	493	477
Miscellaneous	579	502
Total	46,024	44,8289

#### OTHER PERFORMANCE MEASURES

	FY2009	FY2010	FY2011	FY2012	
	Actual	Actual	Estimated	<b>Estimated</b>	
Caseload Data:					
Cases brought forward from prior year	7,268	7,049	5,933	4,933	
Cases received	45,805	43,712	47,000	49,000	
Cases disposed	46,024	44,828	48,000	49,500	
Cases carried forward to next year	7,049	5,933	4,933	4,433	
Hearings Scheduled:	55,473	55,243	59,200	61,000	
Decision Data:					
Hearings with Bench decisions	25,278	22,504	27,000	29,000	
Hearings with Non-Bench decisions	2,886	2,958	3,050	3,200	
Alternative Dispute Resolution:					
Mediations and settlement conferences held	306	293	300	320	

<sup>&</sup>lt;sup>9</sup> Since March of 2008, the OAH has been delegated authority to hear Unemployment Insurance Appeals from the DLLR. In fiscal year 2010, the OAH received 1,436 such cases. As this delegation was brought about by the unusually high volume of appeals received as a result of the struggling economy and is expected to last only through the spring of 2011, these cases have not been included in this number.

## **D99A11.01 GENERAL ADMINISTRATION**

## **Appropriation Statement:**

	2010 Actual	2011 Appropriation	2012 Allowance
Number of Authorized Positions	122.00	120.00	120.00
Number of Contractual Positions		3.00	3.00
01 Salaries, Wages and Fringe Benefits	10,173,622	10,689,948	11,087,300
02 Technical and Special Fees	951	359,218	359,218
03 Communication	175,928	182,374	199,290
04 Travel	138,408	135,428	135,428
06 Fuel and Utilities	136,952	152,443	141,061
07 Motor Vehicle Operation and Maintenance	17,436	29,154	26,625
08 Contractual Services	501,041	546,737	559,110
09 Supplies and Materials	138,887	136,321	132,533
10 Equipment—Replacement	87,741	46,008	13,000
11 Equipment—Additional	97,165	45,000	,
13 Fixed Charges	1,039,515	1,042,737	945,051
Total Operating Expenses	2,333,073	2,316,202	2,152,098
Total Expenditure	12,507,646	13,365,368	13,598,616
Special Fund Expenditure	14,123	832,600	815,595
Reimbursable Fund Expenditure	12,493,523	12,532,768	12,783,021
Total Expenditure	12,507,646	13,365,368	13,598,616

Special Fund Income:			
D99303 Commissions	2,000	2.000	2,000
D99304 Photocopier and Tape Fees	4,000	4,000	4,000
D99305 Miscellaneous Billings	8,123	42,213	42,213
swf322 Housing Counseling and Foreclosure Mediation Fund	·	784,387	767,382
		<del></del>	
Total	14,123	832,600	815,595
m.,			
Reimbursable Fund Income:	2.170	2.511	
C80B00 Office of the Public Defender	2,179	2,511	(5.520
C81C00 Office of the Attorney General	57,934	209,073	65,530
C98F00 Workers' Compensation Commission D12A02 Department of Disabilities			4,930 532
D15A05 Executive Department-Boards, Commissions and			332
Offices		5,022	2,465
D27L00 Commission on Human Relations	55,469	5,234	3,083
D50H01 Military Department Operations and Maintenance	28,323	10,043	5,005
D53T00 Maryland Institute for Emergency Medical Services	,	,-	
Systems		25,108	24,648
D79Z02 Maryland Health Insurance Plan	2,061		
D80Z01 Maryland Insurance Administration	114,705	261,682	492,184
D99901 OAH Fund Adjustment	-412,945	-300,152	
E00A05 Compliance Division	10,893	2,511	7,394
E50C00 State Department of Assessments and Taxation	4,357	7,532	
F10A01 Department of Budget and Management	13,238	149,396	159,338
G20J01 Maryland State Retirement and Pension Systems	180,912	107,539	100,972
H00A01 Department of General Services	4,357	7,532	100 774
J00B01 DOT-State Highway Administration	63,182	95,927	120,774
J00D00 DOT-Maryland Port Administration	6,536 4,361,615	25,108 2,993,366	22,183 2,642,097
J00E00 DOT-Motor Vehicle Administration  J00H01 DOT-Maryland Transit Administration	15,251	2,993,300	7,394
J00I00 DOT-Maryland Aviation Administration	28,323	20,086	39,436
J00J00 DOT-Maryland Aviation Authority	4,357	32,640	44,366
K00A01 Department of Natural Resources	103,431	135,500	85,238
L00A11 Department of Agriculture	8,715	100,011	12,324
M00A01 Department of Health and Mental Hygiene	1,272,578	2,948,751	3,062,233
N00I00 DHR-Family Investment Administration	2,151,171	1,957,412	2,026,534
P00D01 DLLR-Division of Labor and Industry	2,039,469	812,288	819,680
Q00A01 Department of Public Safety and Correctional Ser-			
vices	360,290	611,486	500,350
Q00E00 DPSCS-Inmate Grievance Office	147,161	261,507	421,344
R00A01 State Department of Education-Headquarters	1,500,265	1,471,307	1,414,133
R13M00 Morgan State University	28,323	7,532	2,465
R14D00 St. Mary's College of Maryland	26,144	17,575	7,394
R30B21 USM-BaltimoreR30B22 USM-College Park	23,966	30,129	12,324 12,324
R30B23 USM-College Park	4,357 4,357	17,575 5,022	12,324
R30B24 USM-Towson University	2,179	2,511	7,394
R30B25 USM-Eastern Shore	8,715	2,511	2,465
R30B26 USM-Frostburg State University	0,713	2,511	2,465
R30B27 USM-Coppin State University	8,715	2,511	2,103
R30B28 USM-University of Baltimore	-,,	_,	2,465
R30B29 USM-Salisbury University	4,357	2,511	2,465
R30B30 USM-University College	,	7,532	2,465
R30B31 USM-Baltimore County		•	2,465
R95C00 Baltimore City Community College	4,357		
R99E01 Maryland School for the Deaf-Frederick Campus			2,465
S00A20 Department of Housing and Community Development.		.=	2,465
U00A01 Department of the Environment	184,896	485,528	517,216
V00D02 DJS-Departmental Support	50,110	42,284	71,479
W00A01 Maryland State Police	19,220	41,095	41,219
Total	12,493,523	12,532,768	12,783,021

Classification Title	FY 2010 Positions	FY 2010 Expenditure	FY 2011 Positions	FY 2011 Appropriation	FY 2012 Positions	FY2012 Allowance	Symbol
d05e01 Board of Public Works							
d05e0101 Administration Office							
prgm mgr senior iii	1.00	109,887	1.00	111,178	1.00	111,178	
•	1.00	•				-	
prgm mgr senior ii		108,943		106,159		106,159	
prgm mgr senior i	1.00	91,587		92,164		92,164	
administrator iii	1.00	70,312		70,562		70,562	
administrator i	1.00	60,419		60,757		60,757	
admin spec iii	2.00	91,782	2.00	92,110	2.00	92,110	
TOTAL d05e0101*	7.00	532,930	7.00	532,930	7.00	532,930	
d05e0105 Wetlands Administration							
administrator vi	1.00	87,276	1.00	87,334	1.00	87,334	
admin spec ii	1.00	43,309	1.00	43,251	1.00	43,251	
TOTAL - 105 - 0405#	2.00	470 505	3.00	470 505	2.00	470 505	
TOTAL d05e0105*	2.00	130,585		130,585		130,585	
TOTAL d05e01 **	9.00	663,515	9.00	663,515	9.00	663,515	
d10a01 Executive Department - 0	Governor						
d10a0101 General Executive Direct		rol					
governor state of maryland	1.00	144,247	1.00	150,000	1.00	150,000	
executive senior	1.00	127,002		150,858		150,858	
lieutenant governor	1.00	120,206		125,000		125,000	
exec aide xi	2.00	272,833		293,760		293,760	
exec aide x	3.00	407,320		439,257		439,257	
exec aide ix	3.00	347,116		368,937		368,937	
exec ix	.00	0		143,270		143,270	
exec aide viii	2.00	110,577		119,646	1.00	119,646	
exec aide vii	4.00	420,768		454,775	4.00	454,775	
exec aide vi	4.00	418,531		333,660		333,660	
exec aide v	2.00	200,426		516,160		516,160	
exec aide iv	6.00	408,393		357,777		357,777	
administrator vii	2.00	159,305		171,133	2.00	171,133	
exec aide iii	1.00	85,218		0		0	
prgm mgr iv	.00	0		81,609	1.00	81,609	
administrator vi	1.00	75 <b>,</b> 461	2.00	144,233	2.00	144,233	
exec aide ii	3.00	219,615	3.00	247,635	3.00	247,635	
administrator v	4.00	282,570		286,091	4.00	286,091	
exec aide i	1.00	64,515	1.00	74,499	1.00	74,499	
exec asst ii exec dept	.00	0		59,276	1.00	59,276	
prgm mgr i		51 <b>,83</b> 0		0		37,270 0	
administrator iii	1.00 1.00		.00	0	.00	0	
administrator iii		18,874 142,933	.00.		.00		
	2.00	•		118,489	2.00	118,489	
exec asst i exec dept	4.00	238,282		335,173	5.00	335,173	
administrator iv	1.00	66,116	3.00	201,556	3.00	201,556	
administrator ii	5.00	287,397	5.00	306,397	5.00	306,397	

d10a01 Executive Department - Governor d10a0101 General Executive Direction and Control apec asst iii exec dept 6.50 397,818 9.50 501,020 9.50 501,020 admin officer iii 7.00 263,244 5.00 235,310 5.00 235,310 admin officer iii 1.00 32,336 .00 0 0.00 0 0 0 0 admin officer iii 2.00 26,775 1.00 38,981 1.00 38,981 spec asst ii exec dept 11.00 361,962 8.00 350,589 8.00 350,589 admin officer i 0.00 0 1.00 36,639 1.00 36,639 admin aide iii exec dept 2.00 93,251 3.00 105,597 3.00 105,597 exec assoc ii .00 0 1.00 36,639 1.00 37,177 1.00 39,175 1.00 39,181 1.00 3	Classification Title	FY 2010 Positions	FY 2010 Expenditure	FY 2011 Positions	FY 2011 Appropriation	FY 2012 Positions	FY2012 Allowance	Symbol
Additional Companies   Security   Direction   And Control   Special Still   Executive Direction   And Control   Special Still   Executive Direction   Special Still   Specia	JAO OA Franchisco December 14							
spec asst iii exec dept         6.50         397,818         9.50         501,020         9.50         501,020           admin officer iii         7.00         263,244         5.00         235,310         5.00         235,310           admin officer ii         2.00         26,775         1.00         38,981         1.00         38,981           spec asst ii exec dept         11.00         361,962         8.00         350,589         8.00         350,589           admin officer i         .00         0         1.00         36,639         1.00         36,639           admin add iii exec dept         2.00         93,251         3.00         105,597         3.00         105,597           exec assoc ii         .00         90         1.00         43,016         1.00         43,016           admin aide i exec dept         2.00         53,493         1.00         39,177         1.00         43,016           admin aide i exec dept         2.00         53,493         1.00         39,177         1.00         43,016           admin aide i exec dept         2.00         5,898,414         87.50         6,829,520         87.50         6,829,520           dottal acceleration aide iiiexe dept         2.00			t na l					
admin officer iii 7.00 263;244 5.00 235,310 5.00 235,310 admin officer ii 1.00 32,336 .00 0 0.00 0 0 0 0 admin officer ii 2.00 26,775 1.00 38,981 1.00 38,981 spec asst ii exec dept 11.00 361,962 8.00 350,589 8.00 350,589 admin aide ficer i 0.00 0 1.00 36,639 1.00 36,639 admin aide iii exec dept 2.00 93,251 3.00 105,597 3.00 105,597 exec associi 0.00 0 1.00 43,016 1.00 43,016 admin aide iii exec dept 2.00 53,493 1.00 39,177				0.50	E01 020	0.50	E01 020	
admin officer ii 2.00 26,775 1.00 38,981 1.00 38,981 spec asst ii exec dept 11.00 361,962 8.00 350,589 8.00 350,589 admin officer i .00 0 1.00 36,639 1.00 36,639 admin officer i .00 0 0 1.00 36,639 1.00 36,639 admin officer i .00 0 0 1.00 36,639 1.00 36,639 admin officer i .00 0 0 1.00 43,016 1.00 43,016 admin aide iii exec dept 2.00 93,251 3.00 105,597 3.00 105,597 exec assoc ii .00 0 0 1.00 43,016 1.00 43,016 admin aide i exec dept 2.00 53,493 1.00 39,177 1.00 39,177  TOTAL d10a0101* 86.50 5,898,414 87.50 6,829,520 87.50 6,829,520 TOTAL d10a01 ** 86.50 5,898,414 87.50 6,829,520 87.50 6,829,520 TOTAL d10a01 ** 86.50 5,898,414 87.50 6,829,520 87.50 6,829,520 TOTAL d10a01 ** 2.00 1.00 50,151 1.00 50,151 spec asst i exec dept .00 0 1.00 50,151 1.00 50,151 spec asst i exec dept .00 37,066 1.00 38,981 1.00 38,981  TOTAL d11a0401* 2.00 127,822 3.00 186,710 3.00 186,710 TOTAL d11a0401* 2.00 127,822 3.00 186,710 3.00 186,710 TOTAL d11a0401* 2.00 127,822 3.00 186,710 3.00 186,710 d12a02 Department of Disabilities d12a0201 General Administration secy dept disabilities 1.00 88,698 1.00 95,365 1.00 95,365 administrator vi 1.00 79,545 1.00 88,698 1.00 95,365 1.00	,		· · · · · · · · · · · · · · · · · · ·		•			
admin officer ii 2.00 26,775 1.00 38,981 1.00 38,981 spec asst ii exec dept 11.00 361,962 8.00 350,589 8.00 350,589 admin aidei iii exec dept 2.00 93,251 3.00 105,597 3.00 105,597 admin aidei iii exec dept 2.00 93,251 3.00 105,597 3.00 105,597 admin aidei iii exec dept 2.00 53,493 1.00 39,177 1.00 39,177							=	
spec asst ii exec dept							_	
admin officer i .00 0 1.00 36,639 1.00 36,639 admin aide iii exec dept 2.00 93,251 3.00 105,597 3.00 105,597 exec associi			-		-			
admin aide iii exec dept	·		-					
exec assoc ii					·			
admin aide i exec dept 2.00 53,493 1.00 39,177 1.00 39,177  TOTAL d10a0101* 86.50 5,898,414 87.50 6,829,520 87.50 6,829,520  TOTAL d10a01 *** 86.50 5,898,414 87.50 6,829,520 87.50 6,829,520  d11a04 Office of the Deaf and Hard of Hearing d11a0401 Executive Direction exec aide iv 1.00 90,756 1.00 97,578 1.00 97,578 exec asst i exec dept 1.00 0 0 1.00 50,151 1.00 50,151 spec asst ii exec dept 1.00 37,066 1.00 38,981 1.00 38,981  TOTAL d11a0401* 2.00 127,822 3.00 186,710 3.00 186,710 10TAL d11a04 ** 2.00 127,822 3.00 186,710 3.00 186,710  d12a02 Department of Disabilities d12a0201 General Administration secy dept disabilities 1.00 88,698 1.00 95,365 1.00 95,365 administrator vi 1.00 79,545 1.00 85,697 1.00 85	•		•		-		-	
TOTAL d10a0101* 86.50 5,898,414 87.50 6,829,520 87.50 6,829,520  d11a04 Office of the Deaf and Hard of Hearing d11a0401 Executive Direction     exec aide iv					•			
Mathematical Content	admin aide i exec dept	2.00	د493, دכ 	1.00	39,177	1.00		
Mathematical Content	TOTAL d10a0101*	86.50	5,898,414	87.50	6,829,520	87.50	6,829,520	
d11a0401 Executive Direction exec aide iv 1.00 90,756 1.00 97,578 1.00 97,578 exec asst i exec dept .00 0 1.00 50,151 1.00 50,151 spec asst ii exec dept 1.00 37,066 1.00 38,981 1.00 38,981  TOTAL d11a0401* 2.00 127,822 3.00 186,710 3.00 186,710  TOTAL d11a04 ** 2.00 127,822 3.00 186,710 3.00 186,710  d12a02 Department of Disabilities d12a0201 General Administration secy dept disabilities 1.00 113,279 1.00 122,038 1.00 95,365 administrator vi 1.00 79,545 1.00 95,365 1.00 95,365 administrator vi 1.00 79,545 1.00 85,697 1.00 85,697 prgm mgr ii 2.00 134,698 2.00 145,155 2.00 145,155 prgm mgr ii 1.00 74,716 1.00 80,333 1.00 80,333 admin prog mgr i 1.00 65,890 1.00 71,129 1.00 71,129 administrator iv 1.00 68,604 1.00 61,044 1.00 61,044 administrator iv 3.00 161,993 2.90 183,634 2.80 176,711 Abolish administrator ii 3.00 161,993 2.90 183,634 2.80 176,711 Abolish administrator ii 1.70 92,055 1.80 102,150 2.00 113,500 New administrator i 2.00 107,611 3.00 159,436 administrator i 2.00 17,611 3.00 159,436 administrator i 2.00 17,611 3.00 60,757 uebmaster i 1.00 44,884 1.00 48,162 exec associii 1.00 47,213 1.00 50,668 1.00 32,226  TOTAL d12a0201* 25.70 1,367,223 22.70 1,479,751 22.80 1,484,178	TOTAL d10a01 **	86.50						
d11a0401 Executive Direction exec aide iv 1.00 90,756 1.00 97,578 1.00 97,578 exec asst i exec dept .00 0 1.00 50,151 1.00 50,151 spec asst ii exec dept 1.00 37,066 1.00 38,981 1.00 38,981  TOTAL d11a0401* 2.00 127,822 3.00 186,710 3.00 186,710  TOTAL d11a04 ** 2.00 127,822 3.00 186,710 3.00 186,710  d12a02 Department of Disabilities d12a0201 General Administration secy dept disabilities 1.00 113,279 1.00 122,038 1.00 95,365 administrator vi 1.00 79,545 1.00 95,365 1.00 95,365 administrator vi 1.00 79,545 1.00 85,697 1.00 85,697 prgm mgr ii 2.00 134,698 2.00 145,155 2.00 145,155 prgm mgr ii 1.00 74,716 1.00 80,333 1.00 80,333 admin prog mgr i 1.00 65,890 1.00 71,129 1.00 71,129 administrator iv 1.00 68,604 1.00 61,044 1.00 61,044 administrator iv 3.00 161,993 2.90 183,634 2.80 176,711 Abolish administrator ii 3.00 161,993 2.90 183,634 2.80 176,711 Abolish administrator ii 1.70 92,055 1.80 102,150 2.00 113,500 New administrator i 2.00 107,611 3.00 159,436 administrator i 2.00 17,611 3.00 159,436 administrator i 2.00 17,611 3.00 60,757 uebmaster i 1.00 44,884 1.00 48,162 exec associii 1.00 47,213 1.00 50,668 1.00 32,226  TOTAL d12a0201* 25.70 1,367,223 22.70 1,479,751 22.80 1,484,178	d11a04 Office of the Deaf and	Hard of Hear	ing					
exec asst i exec dept								
exec asst i exec dept		1.00	90.756	1.00	97.578	1.00	97.578	
spec asst ii exec dept 1.00 37,066 1.00 38,981 1.00 38,981  TOTAL d11a0401* 2.00 127,822 3.00 186,710 3.00 186,710  TOTAL d11a04 ** 2.00 127,822 3.00 186,710 3.00 186,710  d12a02 Department of Disabilities d12a0201 General Administration  secy dept disabilities 1.00 113,279 1.00 122,038 1.00 122,038  dep secy dept disabilities 1.00 88,698 1.00 95,365 1.00 95,365  administrator vi 1.00 79,545 1.00 85,697 1.00 85,697  prgm mgr iii 2.00 134,698 2.00 145,155 2.00 145,155  prgm mgr ii 1.00 74,716 1.00 80,333 1.00 80,333  admin prog mgr i 1.00 65,890 1.00 71,129 1.00 71,129  administrator iv 1.00 68,604 1.00 61,044 1.00 61,044  administrator iv 3.00 161,993 2.90 183,634 2.80 176,711 Abolish  administrator i 1.70 92,055 1.80 102,150 2.00 113,500 New  administrator i 2.00 107,611 3.00 159,436 3.00 159,436  administrator i 2.00 107,611 3.00 159,436 3.00 159,436  administrator i 1.00 44,884 1.00 48,162 1.00 48,162  exec assoc iii 1.00 47,213 1.00 50,668 1.00 50,668  office secy ii 1.00 36,305 1.00 38,180 1.00 32,226  TOTAL d12a0201* 25.70 1,367,223 22.70 1,479,751 22.80 1,484,178			•					
TOTAL d11a0401* 2.00 127,822 3.00 186,710 3.00 186,710  TOTAL d11a04 ** 2.00 127,822 3.00 186,710 3.00 186,710  d12a02 Department of Disabilities d12a0201 General Administration  secy dept disabilities 1.00 113,279 1.00 122,038 1.00 122,038 dep secy dept disabilities 1.00 88,698 1.00 95,365 1.00 95,365 administrator vi 1.00 79,545 1.00 85,697 1.00 85,697 prgm mgr iii 2.00 134,698 2.00 145,155 2.00 145,155 prgm mgr iii 1.00 74,716 1.00 80,333 1.00 80,333 admin prog mgr i 1.00 65,890 1.00 71,129 1.00 71,129 administrator iv 1.00 68,604 1.00 61,044 1.00 61,044 administrator iii 3.00 161,993 2.90 183,634 2.80 176,711 Abolish administrator ii 1.70 92,055 1.80 102,150 2.00 143,777 administrator ii 2.00 107,611 3.00 159,436 3.00 159,436 administrator ii 2.00 107,611 3.00 159,436 3.00 159,436 administrator ii 1.00 23,077 .00 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0			37,066		•			
TOTAL d11a04 ** 2.00 127,822 3.00 186,710 3.00 186,710  d12a02 Department of Disabilities d12a0201 General Administration secy dept disabilities 1.00 113,279 1.00 122,038 1.00 122,038 dep secy dept disabilities 1.00 88,698 1.00 95,365 1.00 95,365 administrator vi 1.00 79,545 1.00 85,697 1.00 85,697 prgm mgr iii 2.00 134,698 2.00 145,155 2.00 145,155 prgm mgr ii 1.00 74,716 1.00 80,333 1.00 80,333 admin prog mgr i 1.00 65,890 1.00 71,129 1.00 71,129 administrator iv 1.00 68,604 1.00 61,044 1.00 61,044 administrator iii 3.00 161,993 2.90 183,634 2.80 176,711 Abolish administrator ii 1.70 92,055 1.80 102,150 2.00 113,500 New administrator i 2.00 107,611 3.00 159,436 3.00 159,436 administrator i 3.00 23,077 .00 0 .00 0 administrator i 1.00 44,884 1.00 48,162 1.00 50,668 office secy ii 1.00 36,305 1.00 32,226  TOTAL d12a0201* 25.70 1,367,223 22.70 1,479,751 22.80 1,484,178	•		-		•		•	
TOTAL d11a04 ** 2.00 127,822 3.00 186,710 3.00 186,710  d12a02 Department of Disabilities d12a0201 General Administration secy dept disabilities 1.00 113,279 1.00 122,038 1.00 122,038 dep secy dept disabilities 1.00 88,698 1.00 95,365 1.00 95,365 administrator vi 1.00 79,545 1.00 85,697 1.00 85,697 prgm mgr iii 2.00 134,698 2.00 145,155 2.00 145,155 prgm mgr iii 1.00 74,716 1.00 80,333 1.00 80,333 admin prog mgr i 1.00 65,890 1.00 71,129 1.00 71,129 administrator iv 1.00 68,604 1.00 61,044 1.00 61,044 administrator iii 3.00 161,993 2.90 183,634 2.80 176,711 Abolish administrator ii 1.70 92,055 1.80 102,150 2.00 113,500 New administrator ii 2.00 107,611 3.00 159,436 3.00 159,436 administrator i 3.00 23,077 .00 0.00 0 administrator i 1.00 44,884 1.00 48,162 1.00 48,162 exec associii 1.00 47,213 1.00 50,668 1.00 32,226  TOTAL d12a0201* 25.70 1,367,223 22.70 1,479,751 22.80 1,484,178	TOTAL d11a0401*	2.00	127,822	3.00	186,710	3.00	186,710	
d12a0201 General Administration secy dept disabilities 1.00 113,279 1.00 122,038 1.00 122,038 dep secy dept disabilities 1.00 88,698 1.00 95,365 1.00 95,365 administrator vi 1.00 79,545 1.00 85,697 1.00 85,697 prgm mgr iii 2.00 134,698 2.00 145,155 2.00 145,155 prgm mgr ii 1.00 74,716 1.00 80,333 1.00 80,333 admin prog mgr i 1.00 65,890 1.00 71,129 1.00 71,129 administrator iv 1.00 68,604 1.00 61,044 1.00 61,044 administrator ii 3.00 161,993 2.90 183,634 2.80 176,711 Abolish administrator ii 1.70 92,055 1.80 102,150 2.00 113,500 New administrator i 2.00 107,611 3.00 159,436 3.00 159,436 administrator i 3.00 23,077 .00 0 0.00 0 administrator i 1.00 44,884 1.00 48,162 exec assoc iii 1.00 36,305 1.00 38,180 1.00 38,180 office secy i 1.00 26,903 1.00 32,226 1.00 32,226  TOTAL d12a0201* 25.70 1,367,223 22.70 1,479,751 22.80 1,484,178	TOTAL d11a04 **	2.00	*		186,710	3.00		
d12a0201 General Administration secy dept disabilities 1.00 113,279 1.00 122,038 1.00 122,038 dep secy dept disabilities 1.00 88,698 1.00 95,365 1.00 95,365 administrator vi 1.00 79,545 1.00 85,697 1.00 85,697 prgm mgr iii 2.00 134,698 2.00 145,155 2.00 145,155 prgm mgr ii 1.00 74,716 1.00 80,333 1.00 80,333 admin prog mgr i 1.00 65,890 1.00 71,129 1.00 71,129 administrator iv 1.00 68,604 1.00 61,044 1.00 61,044 administrator ii 3.00 161,993 2.90 183,634 2.80 176,711 Abolish administrator ii 1.70 92,055 1.80 102,150 2.00 113,500 New administrator i 2.00 107,611 3.00 159,436 3.00 159,436 administrator i 3.00 23,077 .00 0 0.00 0 administrator i 1.00 44,884 1.00 48,162 exec assoc iii 1.00 36,305 1.00 38,180 1.00 38,180 office secy i 1.00 26,903 1.00 32,226 1.00 32,226  TOTAL d12a0201* 25.70 1,367,223 22.70 1,479,751 22.80 1,484,178	d12a02 Department of Disabili	ties						
secy dept disabilities         1.00         113,279         1.00         122,038         1.00         122,038           dep secy dept disabilities         1.00         88,698         1.00         95,365         1.00         95,365           administrator vi         1.00         79,545         1.00         85,697         1.00         85,697           prgm mgr iii         2.00         134,698         2.00         145,155         2.00         145,155           prgm mgr ii         1.00         74,716         1.00         80,333         1.00         80,333           admin prog mgr i         1.00         65,890         1.00         71,129         1.00         71,129           administrator iv         1.00         68,604         1.00         61,044         1.00         61,044           administrator iii         3.00         161,993         2.90         183,634         2.80         176,711 Abolish           administrator ii         1.70         92,055         1.80         102,150         2.00         113,500 New           administrator i         2.00         107,611         3.00         159,436         3.00         159,436           administrator i         3.00         56,624         1	•							
dep secy dept disabilities         1.00         88,698         1.00         95,365         1.00         95,365           administrator vi         1.00         79,545         1.00         85,697         1.00         85,697           prgm mgr iii         2.00         134,698         2.00         145,155         2.00         145,155           prgm mgr ii         1.00         74,716         1.00         80,333         1.00         80,333           admin prog mgr i         1.00         65,890         1.00         71,129         1.00         71,129           administrator iv         1.00         68,604         1.00         61,044         1.00         61,044           administrator iii         3.00         161,993         2.90         183,634         2.80         176,711 Abolish           administrator ii         1.70         92,055         1.80         102,150         2.00         113,500 New           administrator i         2.00         107,611         3.00         159,436         3.00         159,436           administrator i         3.00         56,624         1.00         60,757         1.00         60,757           webmaster i         1.00         23,077         .00			113,279	1.00	122,038	1.00	122.038	
administrator vi         1.00         79,545         1.00         85,697         1.00         85,697           prgm mgr iii         2.00         134,698         2.00         145,155         2.00         145,155           prgm mgr ii         1.00         74,716         1.00         80,333         1.00         80,333           admin prog mgr i         1.00         65,890         1.00         71,129         1.00         71,129           administrator iv         1.00         68,604         1.00         61,044         1.00         61,044           administrator iii         3.00         161,993         2.90         183,634         2.80         176,711 Abolish           administrator ii         3.00         145,128         2.00         143,777         2.00         143,777           administrator ii         1.70         92,055         1.80         102,150         2.00         113,500 New           administrator i         2.00         107,611         3.00         159,436         3.00         159,436           administrator i         3.00         56,624         1.00         60,757         1.00         60,757           webmaster i         1.00         24,884         1.00	•				·			
prgm mgr iii         2.00         134,698         2.00         145,155         2.00         145,155           prgm mgr ii         1.00         74,716         1.00         80,333         1.00         80,333           admin prog mgr i         1.00         65,890         1.00         71,129         1.00         71,129           administrator iv         1.00         68,604         1.00         61,044         1.00         61,044           administrator iii         3.00         161,993         2.90         183,634         2.80         176,711 Abolish           administrator ii         3.00         145,128         2.00         143,777         2.00         143,777           administrator ii         1.70         92,055         1.80         102,150         2.00         113,500 New           administrator i         2.00         107,611         3.00         159,436         3.00         159,436           administrator i         3.00         56,624         1.00         60,757         1.00         60,757           webmaster i         1.00         23,077         .00         0         .00         0           admin officer i         1.00         47,213         1.00         50,668	• • •				-		•	
prgm mgr ii         1.00         74,716         1.00         80,333         1.00         80,333           admin prog mgr i         1.00         65,890         1.00         71,129         1.00         71,129           administrator iv         1.00         68,604         1.00         61,044         1.00         61,044           administrator iii         3.00         161,993         2.90         183,634         2.80         176,711 Abolish           administrator iv         3.00         145,128         2.00         143,777         2.00         143,777           administrator ii         1.70         92,055         1.80         102,150         2.00         113,500 New           administrator i         2.00         107,611         3.00         159,436         3.00         159,436           administrator i         3.00         56,624         1.00         60,757         1.00         60,757           webmaster i         1.00         23,077         .00         0         .00         0           admin officer i         1.00         44,884         1.00         48,162         1.00         48,162           exec assoc iii         1.00         36,305         1.00         38,180	prgm mgr iii							
admin prog mgr i 1.00 65,890 1.00 71,129 1.00 71,129 administrator iv 1.00 68,604 1.00 61,044 1.00 61,044 administrator iii 3.00 161,993 2.90 183,634 2.80 176,711 Abolish administrator iv 3.00 145,128 2.00 143,777 2.00 143,777 administrator ii 1.70 92,055 1.80 102,150 2.00 113,500 New administrator i 2.00 107,611 3.00 159,436 3.00 159,436 administrator i 3.00 56,624 1.00 60,757 1.00 60,757 webmaster i 1.00 23,077 .00 0 .00 0 admin officer i 1.00 44,884 1.00 48,162 1.00 48,162 exec assoc iii 1.00 47,213 1.00 50,668 1.00 50,668 office secy ii 1.00 36,305 1.00 38,180 1.00 38,180 office secy i 1.00 26,903 1.00 32,226 1.00 32,226	prgm mgr ii	1.00	74,716				•	
administrator iv       1.00       68,604       1.00       61,044       1.00       61,044         administrator iii       3.00       161,993       2.90       183,634       2.80       176,711 Abolish         administrator iv       3.00       145,128       2.00       143,777       2.00       143,777         administrator ii       1.70       92,055       1.80       102,150       2.00       113,500 New         administrator i       2.00       107,611       3.00       159,436       3.00       159,436         administrator i       3.00       56,624       1.00       60,757       1.00       60,757         webmaster i       1.00       23,077       .00       0       .00       0         admin officer i       1.00       44,884       1.00       48,162       1.00       48,162         exec assoc iii       1.00       47,213       1.00       50,668       1.00       50,668         office secy ii       1.00       26,903       1.00       32,226       1.00       32,226         TOTAL d12a0201*       25.70       1,367,223       22.70       1,479,751       22.80       1,484,178	admin prog mgr i	1.00	· · · · · · · · · · · · · · · · · · ·					
administrator iii 3.00 161,993 2.90 183,634 2.80 176,711 Abolish administrator iv 3.00 145,128 2.00 143,777 2.00 143,777 administrator ii 1.70 92,055 1.80 102,150 2.00 113,500 New administrator i 2.00 107,611 3.00 159,436 3.00 159,436 administrator i 3.00 56,624 1.00 60,757 1.00 60,757 webmaster i 1.00 23,077 .00 0 0.00 0 admin officer i 1.00 44,884 1.00 48,162 1.00 48,162 exec associii 1.00 47,213 1.00 50,668 1.00 50,668 office secy ii 1.00 36,305 1.00 38,180 1.00 38,180 office secy i 1.00 25,70 1,367,223 22.70 1,479,751 22.80 1,484,178	administrator iv	1.00						
administrator iv 3.00 145,128 2.00 143,777 2.00 143,777 administrator ii 1.70 92,055 1.80 102,150 2.00 113,500 New administrator i 2.00 107,611 3.00 159,436 3.00 159,436 administrator i 3.00 56,624 1.00 60,757 1.00 60,757 webmaster i 1.00 23,077 .00 0 .00 0 0 admin officer i 1.00 44,884 1.00 48,162 1.00 48,162 exec associii 1.00 47,213 1.00 50,668 1.00 50,668 office secy ii 1.00 36,305 1.00 38,180 1.00 38,180 office secy i 1.00 25,70 1,367,223 22.70 1,479,751 22.80 1,484,178	administrator iii	3.00					-	Abolish
administrator ii 1.70 92,055 1.80 102,150 2.00 113,500 New administrator i 2.00 107,611 3.00 159,436 3.00 159,436 administrator i 3.00 56,624 1.00 60,757 1.00 60,757 webmaster i 1.00 23,077 .00 0 .00 0 .00 0 admin officer i 1.00 44,884 1.00 48,162 1.00 48,162 exec assoc iii 1.00 47,213 1.00 50,668 1.00 50,668 office secy ii 1.00 36,305 1.00 38,180 1.00 38,180 office secy i 1.00 26,903 1.00 32,226	administrator iv	3.00						
administrator i 2.00 107,611 3.00 159,436 3.00 159,436 administrator i 3.00 56,624 1.00 60,757 1.00 60,757 webmaster i 1.00 23,077 .00 0 .00 0 admin officer i 1.00 44,884 1.00 48,162 1.00 48,162 exec associii 1.00 47,213 1.00 50,668 1.00 50,668 office secy ii 1.00 36,305 1.00 38,180 1.00 38,180 office secy i 1.00 26,903 1.00 32,226	administrator ii	1.70	-		-		=	New
administrator i 3.00 56,624 1.00 60,757 1.00 60,757 webmaster i 1.00 23,077 .00 0 .00 0 admin officer i 1.00 44,884 1.00 48,162 1.00 48,162 exec assoc iii 1.00 47,213 1.00 50,668 1.00 50,668 office secy ii 1.00 36,305 1.00 38,180 1.00 38,180 office secy i 1.00 26,903 1.00 32,226  TOTAL d12a0201* 25.70 1,367,223 22.70 1,479,751 22.80 1,484,178	administrator i	2.00						
webmaster i       1.00       23,077       .00       0       .00       0         admin officer i       1.00       44,884       1.00       48,162       1.00       48,162         exec assoc iii       1.00       47,213       1.00       50,668       1.00       50,668         office secy ii       1.00       36,305       1.00       38,180       1.00       38,180         office secy i       1.00       26,903       1.00       32,226       1.00       32,226    TOTAL d12a0201*          25.70       1,367,223       22.70       1,479,751       22.80       1,484,178	administrator i	3.00		1.00		1.00		
admin officer i 1.00 44,884 1.00 48,162 1.00 48,162 exec associii 1.00 47,213 1.00 50,668 1.00 50,668 office secy ii 1.00 36,305 1.00 38,180 1.00 38,180 office secy i 1.00 26,903 1.00 32,226 1.00 32,226	webmaster i							
exec assoc iii 1.00 47,213 1.00 50,668 1.00 50,668 office secy ii 1.00 36,305 1.00 38,180 1.00 38,180 office secy i 1.00 26,903 1.00 32,226 1.00 32,226  TOTAL d12a0201* 25.70 1,367,223 22.70 1,479,751 22.80 1,484,178	admin officer i				48,162		48,162	
office secy ii       1.00       36,305       1.00       38,180       1.00       38,180         office secy i       1.00       26,903       1.00       32,226       1.00       32,226         TOTAL d12a0201*       25.70       1,367,223       22.70       1,479,751       22.80       1,484,178	exec assoc iii							
office secy i 1.00 26,903 1.00 32,226 1.00 32,226  TOTAL d12a0201* 25.70 1,367,223 22.70 1,479,751 22.80 1,484,178					=			
· · · · · · · · · · · · · · · · · · ·							•	
· · · · · · · · · · · · · · · · · · ·	TOTAL d12a0201*	25 70	1.367.223	22 70	1,479,751	22 80	1 484 178	

Classification Title	FY 2010 Positions	FY 2010 Expenditure	FY 2011 Positions	FY 2011 Appropriation	FY 2012 Positions	FY2012 Allowance	Symbol
d13a13 Maryland Energy Adminis							
exec aide viii	1.00	120,713	1.00	130,050	1.00	130,050	
exec aide vi	1.00	100,367		. 0		. 0	
asst attorney general viii	1.00	101,966		110,297		110,297	
exec aide v	3.00	287,690		505,221		505,221	
exec aide iv	1.00	83,569		93,932		93,932	
asst attorney general vi	2.00	141,744		167,921		167,921	
administrator vi	.00	0		73,674		73,674	
administrator v	6.00	312,226		282,476		282,476	
exec asst ii exec dept	1.00	34,687		. 0		. 0	
administrator iii	4.00	185,388		118,932		118,932	
administrator ii	1.00	27,557		60,083		60,083	
administrator ii	3.00	230,025		286,464		286,464	
spec asst iii exec dept	.00	, 0		41,074		41,074	
admin officer iii	1.00	51,072		109,618		109,618	
admin officer ii	1.00	48,990		52,356		52,356	
spec asst ii exec dept	1.00	45,994		52,356		52,356	
admin aide i exec dept	1.00	16,823		. 0		. 0	
TOTAL d13a1301*	28.00	1,788,811	28.00	2,084,454	28.00	2,084,454	
TOTAL d13a13 **	28.00	1,788,811		2,084,454	28.00	2,084,454	
<pre>d15a05 Executive Dept-Boards, d15a0503 Office of Minority Affa</pre>		and Offices					
exec aide ix	1.00	120,713	1.00	130,050	1.00	130,050	
exec aide v	1.00	100,440		108,208		108,208	
exec aide iv	1.00	89,583		95,738	1.00	95,738	
administrator vii	1.00	78,820	1.00	84,756	1.00	84,756	
exec aide iii	1.00	79,552		78,584		78,584	
administrator v	2.00	137,807		147,698		147,698	
exec asst ii exec dept	.00	0	1.00	52,950		0	Abolish
exec asst i exec dept	1.00	60,056	1.00	67,912	1.00	67,912	
administrator i	2.00	54,508	1.00	58,487	1.00	58,487	
TOTAL d15a0503*	10.00	721,479	10.00	824,383	9.00	771,433	
d15a0505 Governor's Office of Co	ommunity Init	iatives					
exec aide viii	1.00	112,560	1.00	121,021	1.00	121,021	
exec aide v	1.00	86,401		92,896		92,896	
exec aide iv	1.00	81,271		83,824		83,824	
exec asst ii exec dept	1.00	63,090		67,697		67,697	
prgm mgr ii	1.00	75 <b>,</b> 840		78,832		78,832	
administrator iv	.00	0		71,129		71,129	
administrator iii	.00	0		46,563		46,563	
administrator iii	1.00	48,811		108,450		108,450	
Gamillioti Gtor 111	1.00	-0,011	2.30	.00, 150	2.30	.52,750	

	FY 2010	FY 2010	FY 2011	FY 2011	FY 2012	FY2012	
Classification Title	Positions	Expenditure	Positions	Appropriation	Positions	Allowance	Symbol
d15a0505 Governor's Office of Com	munity Init	iatives					
administrator iv	3.00	178,884	.00	0	.00	0	
administrator ii	.00	0	1.00	43,725	1.00	43,725	
administrator i	3.00	103,573	2.00	108,498		108,498	
research preservation supv	2.00	39,656	1.00	44,168		44,168	
spec asst iii exec dept	1.00	59,863	2.80	132,295	2.80	132,295	
admin officer iii	5.00	213,925	5.00	228,803	5.00	228,803	
education exhibition spec ii	1.00	49,515	1.00	53,359	1.00	53,359	
spec asst ii exec dept	.00	0		118,137		118,137	
admin officer i	1.00	52,099	.00	0		. 0	
admin officer i	1.00	31,825		35,351	1.00	35,351	
admin aide iii exec dept	1.00	45,959	1.00	32,091		32,091	
admin aide	1.00	40,470		43,251		43,251	
maint chief iv non-licensed	1.00	39,049		41,567		41,567	
				·			
TOTAL d15a0505*	26.00	1,322,791	28.80	1,551,657	28.80	1,551,657	
d15a0506 State Ethics Commission							
exec aide vi	1.00	102,781	1.00	111,178	1.00	111,178	
exec aide iv	1.00	88,853		95,738		95,738	
administrator vii	2.00	146,810		158,171		158, 171	
administrator ii	1.00	59,051		63,618		63,618	
admin spec iii	1.00	38,366		41,250		41,250	
spec asst i exec dept	4.50	147,665		166,464		166,464	
•							
TOTAL d15a0506*	10.50	583,526	10.50	636,419	10.50	636,419	
		•		-		•	
d15a0507 Health Care Alternative	Dispute Res	olution Office					
exec aide iii	1.00	87,616	1.00	96,808	1.00	96,808	
spec asst iii exec dept	1.00	36,373	1.00	54,207	1.00	54,207	
spec asst i exec dept	2.00	69,532	1.80	69,254	1.80	69,254	
admin aide ii exec dept	1.00	38,066	1.00	40,939	1.00	40,939	
TOTAL d15a0507*	5.00	231,587	4.80	261,208	4.80	261,208	
d15a0516 Governor's Office of Cri	me Control	and Prevention					
exec aide viii	1.00	120,411	1.00	130,000	1.00	130,000	
exec aide vii	1.00	82,190	1.00	96,194	1.00	96,194	
exec aide iv	1.00	64,666	1.00	103,328	1.00	103,328	
administrator vii	4.00	315,512	4.00	330,168	4.00	330,168	
administrator vi	3.00	212,594	3.00	228,464	3.00	228,464	
exec aide ii	1.00	72,664	1.00	77,968	1.00	77,968	
administrator v	1.00	75,954	1.00	57,083	1.00	57,083	
exec aide i	1.00	79,232	1.00	85,017	1.00	85,017	
administrator iii	4.00	183,960	3.00	173,892	3.00	173,892	
exec asst i exec dept	1.00	59,525	1.00	64,129	1.00	64,129	
		-		•		•	

#### Executive and Administrative Control

	FY 2010	FY 2010	FY 2011	FY 2011	FY 2012	FY2012	
Classification Title	Positions	Expenditure	Positions	Appropriation	Positions	Allowance	Symbol
d15a0516 Governor's Office of C	Crime Control	and Prevention					
administrator iv	2.00	141,229	3.00	175,996	3.00	175,996	
administrator ii	7.00	379,936	7.00	408,734	7.00	408,734	
spec asst iii exec dept	1.00	49,541	2.00	97,020	2.00	97,020	
admin officer iii	.00	0	1.00	46,268	1.00	46,268	
admin officer iii	8.00	367,453	8.00	370,759	8.00	370,759	
admin officer ii	.00	0	1.00	43,448	1.00	43,448	
spec asst ii exec dept	3.00	88,116	2.00	94,457	2.00	94,457	
TOTAL d15a0516*	39.00	2,292,983	41.00	2,582,925	41.00	2,582,925	
d15a0517 Volunteer Maryland							
administrator iii	1.00	54,469	.00	0	.00	0	
spec asst iii exec dept	1.00	36,228	.00	0	.00	0	
spec asst ii exec dept	2.00	65,780	.00	0	.00	0	
TOTAL d15a0517*	4.00	156,477	.00	0	.00	0	
d15a0522 Governor's Grants Offi	ce						
exec aide vi	1.00	104,980	1.00	113,327	1.00	113,327	
exec aide v	1.00	92,401	1.00	98,356	1.00	98,356	
administrator ii	1.00	60,313	1.00	64,847	1.00	64,847	
TOTAL d15a0522*	3.00	257,694	3.00	276,530	3.00	276,530	
d15a0523 State Labor Relations	Board						
exec aide vi	1.00	79,075	1.00	85,190	1.00	85,190	
asst attorney general vii	.60	43,288		46,636		46,636	
spec asst iii exec dept	1.00	41,158	1.00	44,168	1.00	44,168	
TOTAL d15a0523*	2.60	163,521	2.60	175,994	2.60	175,994	
TOTAL d15a05 **	100.10	5,730,058		6,309,116		6,256,166	
d16a06 Secretary of State							
d16a0601 Office of the Secretar	v of State						
secy of state	1.00	84,144	1.00	87,500	1.00	87,500	
exec aide v	1.00	51,208	1.00	68,692	1.00	68,692	
exec aide iv	1.00	73,815	1.00	79,205	1.00	79,205	
administrator vii	2.00	149,210	2.00	160,726	2.00	160,726	
administrator vi	1.00	128,334	1.00	82,514	1.00	82,514	
administrator v	1.00	68,852	1.00	74,499		74,499	
administrator iv	3.00	107,164	2.00	115,354	2.00	115,354	
administrator ii	2.00	64,589	1.00	50,668	1.00	50,668	
spec asst iii exec dept	1.00	50,417	1.00	54,207	1.00	54,207	
admin officer iii	2.00	94,081	2.00	101,077	2.00	101,077	
admin officer ii	1.00	49,422	1.00	53,359	1.00	53,359	

Classification Title	FY 2010 Positions	FY 2010 Expenditure	FY 2011 Positions	FY 2011 Appropriation	FY 2012 Positions	FY2012 Allowance	Symbol
d16a06 Secretary of State							
d16a0601 Office of the Secretary	of State						
spec asst ii exec dept	5.00	187,448	5.00	216,174	5.00	216,174	
admin officer i	1.00	44,779		40,814		40,814	
admin aide iii exec dept	5.00	147,141		186,911		186,911	
TOTAL d16a0601*	27.00	1,300,604	25.00	1,371,700	25.00	1,371,700	
TOTAL d16a06 **	27.00	1,300,604	25.00	1,371,700		1,371,700	
d17b01 Historic St. Mary's Cit	y Commission						
d17b0151 Administration	20.00	4 400 047	27 00	4 4/4 504	27.00	4 25/ 547	
administrative positions staff positions	29.00 8.00	1,108,867 128,156		1,161,501 128,339		1,254,517 124,020	
TOTAL d17b0151*	37.00	1,237,023		1,289,840		1,378,537	
TOTAL d17b01 **	37.00	1,237,023	31.00	1,289,840	31.00	1,378,537	
d18a18 Governor's Office for C	hildren						
d18a1801 Governor's Office for C	hildren						
exec aide viii	1.00	103,280	1.00	115,000	1.00	115,000	
asst attorney general viii	.50	37,661		39,930	.50	<b>39,93</b> 0	
exec aide iv	1.00	85,693	1.00	88,728	1.00	88,728	
administrator vii	3.00	224,840	3.00	248,635	3.00	248,635	
administrator vi	1.00	63,209	.00	0		0	
administrator v	.00	0		74,499		74,499	
administrator iii	5.00	124,538		211,633		211,633	
administrator iv	1.00	55,254		59,894		59,894	
administrator ii	1.00	53,905		<b>57,84</b> 0		<b>57,84</b> 0	
spec asst iii exec dept	1.00	41,500		45,806		45,806	
admin officer i	1.00	28,357		34,113		34,113	
admin aide iii exec dept	2.00	75,835		76,775		76,775	
admin aide i exec dept	.00	0	.00	0	.00	0	
TOTAL d18a1801*	17.50	894,072	16.50	1,052,853	16.50	1,052,853	
TOTAL d18a18 **	17.50	894,072	16.50	1,052,853	16.50	1,052,853	
d25e03 Interagency Committee for d25e0301 General Administration	or School Co	nstruction					
exec vii	1.00	114,627	1.00	119,594	1.00	119,594	
prgm mgr senior ii	1.00	95,018		98,356		98,356	
admin prog mgr iii	1.00	93,018 82,789		85,697		85,697	
prom mgr i	4.00	249,812		258,582		258,582	
financial compliance auditor p		59,750		61,729		61,729	
administrator i	1.00	49 <b>,</b> 475	1.00	51,729 51,214		51,729	
internal auditor ii	1.00	49,475	1.00	51,214		51,214	
agency budget spec ii	1.00	49,204		44,610		44,610	
agency budget spec ii	1.00	43,203	1.00	44,010	1.00	44,010	

Classification Title	FY 2010 Positions	FY 2010 Expenditure		FY 2011 Appropriation	Positions	FY2012 Allowance	Symbol
105-07	0.1				*******		
d25e03 Interagency Committee for d25e0301 General Administration	or School Cor	nstruction					
admin officer ii	1.00	49,632	1.00	51,375	1.00	51,375	
admin spec iii	1.00	0		32,091		32,091	
admin spec iii	1.00	36,632		37,002		37,002	
services supervisor i	1.00	31,231		31,587		31,587	
exec assoc i	1.00	45,563		46,769		46,769	
admin aide	1.00	31,231		30,200		30,200	
office secy iii	1.00	29,859		31,587		31,587	
TOTAL d25 00701*	19.00	049 144		1 071 407		1 071 407	
TOTAL d25e0301* TOTAL d25e03 **	18.00 18.00	968,166 968,166		1,031,607 1,031,607		1,031,607 1,031,607	
TOTAL GESCOS	10.00	700,100	10,00	1,031,001	10.00	1,031,007	
d26a07 Department of Aging							
d26a0701 General Administration							
secy dept aging	1.00	115,418	1.00	124,848	1.00	124,848	
dep secy dept aging	1.00	86,889	1.00	93,636	1.00	93,636	
asst attorney general viii	1.00	101,966	1.00	110,297		110,297	
asst attorney general vi	1.00	89,858	1.00	96,808	1.00	96,808	
prgm mgr iv	1.00	74,310	1.00	80,081	1.00	80,081	
admin prog mgr ii	1.00	73,468	1.00	78,832	1.00	78,832	
prgm mgr ii	3.00	211,072	3.00	226,530	3.00	226,530	
personnel administrator iii	1.00	70,196	1.00	75 <b>,3</b> 20	1.00	75 <b>,3</b> 20	
prgm mgr i	.00	0	1.00	49,638	1.00	49,638	
administrator iii	1.00	61,163	1.00	65,366	1.00	65,366	
computer network spec mgr	1.00	73,448	1.00	78,832	1.00	78,832	
database specialist ii	1.00	56,427	1.00	60,563	1.00	60,563	
administrator ii	6.00	335,708	5.00	314,822	5.00	314,822	
administrator ii	.00	0	.00	0	1.00	43,725	New
computer network spec ii	.00	28 <b>,</b> 0 <b>3</b> 6	1.00	54,635	1.00	54 <b>,63</b> 5	
internal auditor officer	1.00	52,676	1.00	56,750	2.00	100,475	New
accountant advanced	2.00	101,594	2.00	109,452	2.00	109,452	
computer network spec i	1.00	21,353	.00	0	.00	0	
hum ser spec v aging	4.00	173,656		162,588	4.00	203,662	New
nutritionist iii	1.00	38,966	1.00	53,189	1.00	53,189	
admin officer iii	1.00	46,267		49,859	1.00	49,859	
hum ser spec iv aging	6.70	319,120	4.70	259,649	4.70	259,649	
admin officer ii	2.00	95,944	3.00	136,408	3.00	136,408	
hum ser spec iii aging	1.00	43,580	1.00	46,769	1.00	46,769	
personnel officer i	1.00	48,593	1.00	52,356	1.00	52,356	
admin spec iii	2.00	76,904	2.00	82,519	2.00	82,519	
admin spec ii	4.00	169,126	5.00	195,909	5.00	195,909	
admin spec i	1.00	15,769	.00	0	.00	0	
fiscal accounts technician ii	2.00	70,546	2.00	88,122	2.00	88,122	
exec assoc iii	1.00	53,676	1.00	57,840	1.00	57,840	
exec assoc ii	1.00	46,553	1.00	49,859	1.00	49,859	

Classification Title	FY 2010 Positions	FY 2010 Expenditure	FY 2011 Positions	FY 2011 Appropriation	FY 2012 Positions	FY2012 Allowance	Symbol
d26a07 Department of Aging							
d26a0701 General Administration							
management associate	2.00	89,288	2.00	96,423	2.00	96,423	
admin aide	1.00	39,734	1.00	42,464	1.00	42,464	
office secy iii	1.00	36,581	1.00	38,471	1.00	38,471	
office secy ii	1.00	29,278	1.00	30,790	1.00	30,790	
office clerk ii	1.00	30,817	1.00	32,564	1.00	32,564	
senior citizen aide	.00	1,334,379	.00	0	.00	0	
TOTAL d26a0701*	56.70	4,312,359	54.70	3,152,189	57.70	3,280,713	
TOTAL d26a07 **	56.70	4,312,359				3,280,713	
d27l00 Commission on Human Rela d27l0001 General Administration							
exec dir comm on human relatns	1.00	106,941		110,699		110,699	
dep dir human relatns	1.00	94,345		96,845		96,845	
admin prog mgr iv	1.00	90,763		93,194		93,194	
it director i	1.00	66,746		68,238		68,238	
administrator iv	1.00	67,685		69,780		69,780	
general counsel human relations		112,083		115,518		115,518	
asst gen counsel i human rel	4.00	191,702		241,815		188,865	
it technical support spec ii	1.00	61,414		62,917		62,917	
administrator ii	1.00	56,226		57,840		57,840	
hum rel rep supv	3.00	190,099		194,609		194,609	
hum rel rep adv/ld	8.00	423,324	7.00	399,855	7.00	399,855	
obs-fiscal specialist iii	.60	35,825	.60	36,454	.60	36,454	
hum rel repiii	8.60	397,305	7.60	407,462	7.60	407,462	
admin officer i	1.00	47,903	1.00	49,080	1.00	49,080	
hum rel rep ii	1.00	67,700	2.00	84,731	2.00	84,731	
human relations representative	.40	0	.40	13,645	.40	0	
hum rel rep i	2.00	56,400	1.00	32,091	1.00	0	
obs-admin spec i	1.00	<b>37,7</b> 02		37,779		37,779	
exec assoc ii	1.00	55,452		56,930		56 <b>,93</b> 0	
admin aide	1.00	42,383	1.00	43,251	1.00	43,251	
office secy ii	1.00	20,571		28,707	1.00	28,707	
office services clerk	.00	7,608	.00	0	.00	0	
TOTAL d2710001*	40.60	2,230,177	38.60	2,301,440	38.60	2,202,754	
TOTAL d27100 **	40.60	2,230,177	38.60	2,301,440	38.60	2,202,754	
d28a03 Maryland Stadium Authori d28a0341 General Administration							
executive director	1.00	0	1.00	0	1.00	0	
project executive	1.00	183,777	1.00	191,538	1.00	191,538	
chief financial officer	1.00	122,139	1.00	126,791	1.00	126,791	
procurement officer	1.00	128,241	1.00	127,005	1.00	127,005	

	FY 2010	FY 2010	FY 2011	FY 2011	FY 2012	FY2012	
Classification Title	Positions	Expenditure		Appropriation		Allowance	Symbol
d28a03 Maryland Stadium Authori	tv						
d28a0341 General Administration	-,						
project director	1.00	115,430	1.00	119,825	1.00	119,825	
principal counsel	1.00	106,266		112,253	1.00	112,253	
administrator	3.00	234,503		163,256	3.00	163,256	
fiscal administrator	1.00	84,892	1.00	<b>88,12</b> 5	1.00	88,125	
msa executive associate iii	1.00	74,197	1.00	77,026	1.00	77,026	
assistant project manager	1.00	58,706	1.00	60,824	2.00	60,824	
procurement specialist	1.00	31,471	1.00	60,000	1.00	60,000	
human resource manager	1.00	69,880	1.00	78,000	1.00	78,000	
msa executive associate ii	3.80	187,251	3.80	139,345	3.80	139,345	
administrative specialist	2.00	78,900	2.00	111,000	2.00	111,000	
procurement associate	1.00	41,198	1.00	42,601	1.00	42,601	
administrative clerk	1.00	30,997	1.00	31,450	1.00	31,450	
project manager	1.00	77,021	1.00	76,173	.00	76,173	
TOTAL d28a0341*	22.80	1,624,869	22.80	1,605,212	22.80	1,605,212	
d28a0344 Facilities Management							
director of facilities mgmt	1.00	122,002	1.00	131,438	1.00	131,438	
stadium engineer	1.00	92,586	1.00	99,098	1.00	99,098	
manager of technical systems	1.00	92,579	1.00	99,337	1.00	99,337	
director of security	1.00	88,266	1.00	95,093	1.00	95,093	
maintenance manager	1.00	156,879	2.00	162,923	2.00	162,923	
operations assistant	1.00	0	1.00	78 <b>,83</b> 1	1.00	78 <b>,83</b> 1	
maintenance supervisors	3.00	215,506	2.00	153,401	2.00	153,401	
director of operations	4.00	212,053	3.00	296,745	3.00	296,745	
deputy director security	1.00	61,612	1.00	66,377	1.00	66,377	
administrative manager	1.00	59,006		<b>63,8</b> 45	1.00	63,845	
security manager	3.00	221,752	4.00	<b>236,8</b> 55	4.00	<b>236,8</b> 55	
senior maintenance technician	17.00	724,562	18.00	889,857		889,857	
executive associate ii	1.00	49,158		52 <b>,7</b> 81		52,781	
administrative officer	2.00	91,598	2.00	98,286		98,286	
security shift supervisor	2.00	32,647	1.00	89,702	1.00	89,702	
maintenance technician	11.00	<b>3</b> 07 <b>,3</b> 10	11.00	<b>324,7</b> 55		<b>324,7</b> 55	
security officers	11.00	427,103	11.00	443,839	11.00	443,839	
maintenance general	8.00	133,636	8.00	249,210	8.00	249,210	
administrative clerk	1.00	31,590	1.00	33,355	1.00	<b>33,3</b> 55	
administrative specialist	1.00	29,702	1.00	31,236	1.00	31,236	
TOTAL d28a0344*	72.00	3,149,547	72.00	3,696,964		3,696,964	
TOTAL d28a03 **	94.80	4,774,416	94.80	5,302,176	94.80	5,302,176	
d38i01 State Board of Elections	<b>s</b>						
d38i0101 General Administration							
state admin of election laws	1.00	101,084	1.00	109,372	1.00	109,372	

Classification Title	FY 2010 Positions	FY 2010 Expenditure	FY 2011	FY 2011 Appropriation	FY 2012	FY2012 Allowance	Symbol
ctassification fitte				Appropriation			
d38i01 State Board of Elections							
d38i01 State Board of Elections d38i0101 General Administration	•						
prgm mgr senior ii	1.00	77,265	1.00	82,905	1.00	82,905	
prgm mgr senior i	1.00	83,928		90,431		90,431	
prgm mgr iii	4.00	254,879		215,872		215,872	
it asst director i	2.00	128,441		138,113		138,113	
fiscal services admin ii	1.00	60,001		64,642		64,642	
computer network spec supr	1.00	00,001		04,042		04,042	
database specialist supervisor	1.00	100,808		116,798		116,798	
it technical support spec ii	2.00	111,581		119,984		119,984	
computer network spec ii	.00	13,555		0		0	
personnel administrator i	.00	0		66,096		66,096	
webmaster ii	1.00	43,100		50,668		50,668	
administrator i	.00	58 <b>,</b> 578		0,000		0	
database specialist i	1.00	45,958		49,313		49,313	
it technical support spec i	1.00	40,787		41,074		41,074	
personnel officer iii	1.00	57,590		41,014		41,074	
webmaster i	.00	3,681		0		0	
admin officer iii	2.00	96,114		103,562		103,562	
agency procurement spec ii	.00	0,114		47,129		47,129	
financial compliance auditor ii		47,960		51,781		51,781	
admin officer i	.00	147,697		0		0	
personnel specialist	1.00	43,423		46,408		46,408	
admin spec i	1.00	31,223		31,587		31,587	
obs-admin spec trainee	.00	25		0		0	
computer user support spec ii	1.00	33,015		50,563		50,563	
management associate	.00	98,581		0		0	
admin aide	2.00	86,867		39,473		39,473	
office secy iii	1.00	30,142		30,494		30,494	
office secy ii	.00	9,812		28,707		28,707	
office services clerk	.50	40,399				49,228	
office services clerk	1.00	40,3//		47,220		47,220	
STATE SELVISES STELK							
TOTAL d38i0101*	28.50	1,846,494	28.50	1,624,200	28.50	1,624,200	
d38i0102 Help America Vote Act							
prgm mgr iii	1.00	81,228	1.00	87,334	1.00	87,334	
administrator i	1.00	59,707		64,331	1.00	64,331	
TOTAL d38i0102*	2.00	140,935	2.00	151,665	2.00	151,665	
TOTAL d38i01 **	30.50	1,987,429		1,775,865		1,775,865	
d39s00 Maryland State Board of d39s0001 Contract Appeals Resolut		peals					
chair bd of contract appeals	1.00	108,543	1.00	116,469	1.00	116,469	
mbr bd contract appeals	2.00	194,227		210,096		210,096	
mor bu contract appears	2.00	174,227	2.00	210,090	2.00	210,090	

Classification Title	FY 2010 Positions	FY 2010 Expenditure	FY 2011 Positions	FY 2011 Appropriation	FY 2012 Positions	FY2012 Allowance Sy	ymbol
••••							
d39s00 Maryland State Board of		peals					
d39s0001 Contract Appeals Resolut							
obs-executive associate iii	1.00	56,843				61,239	
exec assoc ii	1.00	50,121	1.00	53,780		53,780	
TOTAL d39s0001*	5.00	409,734				441,584	
TOTAL d39s00 **	5.00	409,734		441,584	5.00	441,584	
d40w01 Department of Planning							
d40w0101 Administration							
secy dept planning	1.00	115,852	1.00	124,848	1.00	124,848	
principal counsel	1.00	108,397		117,751		117,751	
asst attorney general viii	1.00	97,929		106,159		106,159	
asst attorney general vii	1.00	78,747		83,824		83,824	
it director iii	1.00	89,223		95,738		95,738	
prgm mgr senior i	1.00	. 0		83,824		83,824	
ît programmer analyst manager	1.00	74,706		80,333		80,333	
personnel administrator iii	1.00	68,456		61,044		61,044	
accountant manager iii	1.00	69,694		75,085		75,085	
computer network spec mgr	1.00	40,452		75,914		75,914	
computer network spec supr	1.00	65,032		69,780		69,780	
fiscal services chief ii	1.00	64,771	1.00	69,780		69,780	
it programmer analyst superviso		62,465		67,160		67,160	
computer network spec lead	1.00	55,256		59,421		59,421	
database specialist ii	1.00	57,414		61,729		61,729	
it technical support spec ii	1.00	-1,787		46,563	1.00	46,563	
accountant advanced	1.00	12,295		41,074	1.00	41,074	
it functional analyst ii	2.00	48,446	2.00	105,381	2.00	105,381	
personnel officer iii	1.00	52,370	1.00	56,306	1.00	56,306	
accountant ii	1.00	37,420	1.00	38,594	1.00	38,594	
planner iii	1.00	46,466	1.00	49,859	1.00	49,859	
admin officer ii	1.00	46,789	1.00	50,414	1.00	50,414	
planner ii	.00	44,487	.00	0	.00	0	
admin spec iii	1.00	42,921	1.00	46,055	1.00	46,055	
paralegal ii	1.00	42,919	1.00	46,055	1.00	46,055	
fiscal accounts technician ii	.00	7,516	1.00	32,405	1.00	32,405	
fiscal accounts technician i	1.00	21,771	.00	0	.00	0	
management associate	1.00	46,800	1.00	50,015	1.00	50,015	
admin aide	3.00	96,994	3.00	106,097	3.00	106,097	
office secy ii	1.00	31,306	1.00	33,054	1.00	33,054	
TOTAL d40w0101*	31.00	1,625,107	31.00	1,934,262	31.00	1,934,262	
d40w0102 Communications and Inter	governmental	Affairs					
prgm mgr senior i	2.00	179,457	2.00	193,389	2.00	193,389	
administrator vi	1.00	61,420	1.00	82,514	1.00	82,514	

	FY 2010	FY 2010	FY 2011	FY 2011	FY 2012	FY2012	
Classification Title	Positions	Expenditure		Appropriation	Positions	Allowance	Symbol
d40w0102 Communications and Inter	governmental	Affairs					
administrator iv	1.00	66,289	1.00	71,129	1.00	71,129	
administrator iii	1.00	64,385	1.00	69,224	1.00	69,224	
planner v	2.00	128,639	2.00	138,448	2.00	138,448	
webmaster ii	1.00	11,940	1.00	52,605	1.00	52,605	
administrator i	1.00	56,396	1.00	60,757	1.00	60,757	
admin spec iii	1.00	40,779	1.00	43,581	1.00	43,581	
admin aide	1.00	38,773		41,694		41,694	
TOTAL d40w0102*	11.00	648,078	11.00	753,341	11.00	753,341	
d40w0103 Planning Data Services							
prgm mgr senior ii	1.00	25,724	1.00	98,356	1.00	98,356	
prgm mgr iii	2.00	162,129		174,668		174,668	
prgm mgr ii	1.00	68,390		73,087		73,087	
principal planner	2.00	145,318		156,247		156,247	
database specialist supervisor	1.00	71,381		, 76,750		76,750	
it quality assurance spec super		64,846		69,780		69,780	
it programmer analyst lead/adva		130,145		139,786		139,786	
planner v	1.00	59,389		64,129		64,129	
planner iv	1.00	50,212		56,750		56,750	
it functional analyst ii	2.00	105,995		113,946		113,946	
admin officer iii	1.00	36,144		38,594		38,594	
planner iii	1.00	52,935		54,809		54,809	
admin officer i	1.00	44,796		50,015		50,015	
obs-data proc prog analyst spec		46,511		50,015		50,015	
admin spec iii	.00	-1,342		0		0	
cartographer ii	3.00	119,457		128,179		128,179	
TOTAL d40w0103*	22.00	1,182,030	21.00	1,345,111	21.00	1,345,111	
						.,=,	
d40w0104 Planning Services							
dep dir office planning	1.00	107,145		115,000		115,000	
prgm mgr senior ii	1.00	95,037		102,180		102,180	
prgm mgr iv	3.00	245,706		264,520		264,520	
prgm mgr iii	2.00	150,676	2.00	162,210		162,210	
principal planner	5.00	279,207	4.00	303,830	4.00	303,830	
it programmer analyst lead/adva	1.00	48,621	1.00	50,151	1.00	50,151	
planner v	9.00	483,444	10.00	627,565	10.00	627,565	
planner iv	4.00	214,065	4.00	234,999	4.00	234,999	
administrator i	1.00	54,059	1.00	58,487	1.00	58,487	
it programmer analyst i	.00	-1,660	.00	0	.00	0	
planner iii	.00	0	1.00	47,129	1.00	47,129	
planner iii	1.00	51,755	1.00	52,770	1.00	52,770	
planner ii	2.00	40,579	3.00	124,223	3.00	124,223	
planner ii	.00	-1,859	.00	0	.00	0	

Classification Title	FY 2010 Positions	FY 2010 Expenditure	FY 2011 Positions	FY 2011 Appropriation	FY 2012 Positions	FY2012 Allowance	Symbol
d40w0104 Planning Services							
planner i	1.00	29,375	.00	0	.00	0	
exec assoc iii	1.00	41,981	1.00	48,807	1.00	48,807	
admin aide	1.00	35,404	1.00	37,381	1.00	37,381	
office secy iii	.50	15,417	.50	17,259	.50	17,259	
office secy ii	.50	0	.00	0	.00	0	
TOTAL d40w0104*	34.00	1,888,952	<b>34.</b> 50	2,246,511	34.50	2,246,511	
d40w0107 Management Planning and	Educational	Outreach					
exec v	1.00	94,881	1.00	103,080	1.00	103,080	
prgm mgr iv	1.00	72,923		78,584		78,584	
prgm mgr ii	1.00	49,820		65,157		65,157	
prgm mgr i	1.00	71,795		76,750		76,750	
administrator iii	1.00	65,628	1.00	70,562	1.00	70,562	
archaeologist iv	1.00	65,213	1.00	70,562	1.00	70,562	
administrator ii	1.00	55,770	1.00	60,083	1.00	60,083	
administrator i	.00	29,735	1.00	50,255	1.00	50,255	
administrator i	3.00	48 <b>,3</b> 25	2.00	108,742	2.00	108,742	
agency grants spec lead	1.00	56,396	1.00	60,757	1.00	60,757	
agency grants spec ii	1.00	51,849	1.00	55,859	1.00	55,859	
admin aide	1.00	35,545		37,381		37,381	
office secy iii	2.00	38,717	2.00	77,814	2.00	77,814	
TOTAL d40w0107*	15.00	736,597	15.00	915,586	15.00	915,586	
d40w0108 Museum Services							
prgm mgr ii	1.00	70,250	1.00	81,864	1.00	81,864	
prgm mgr i	1.00	61,915	1.00	65,887	1.00	65,887	
administrator ii	2.00	121,909	2.00	130,943	2.00	130,943	
administrator i	1.00	108,577	1.00	58,487	1.00	58,487	
education exhibition supv	1.00	44,278	1.00	47,511	1.00	47,511	
maint supv ii	1.00	48,061	1.00	51,781	1.00	5 <b>1,</b> 781	
research preservation spec le	2.00	91,955	2.00	98,787	2.00	98,787	
education exhibition spec ii	1.00	44,755		47,639		47,639	
research preservation spec ii	2.00	85,044	2.00	91,087	2.00	91,087	
education exhibition spec i	2.00	68,549	2.00	72,090	2.00	72,090	
research preservation trainee		37,464		40,200	1.00	40,200	
maint chief i	2.00	29,531	1.00	32,723	1.00	32,723	
office secy iii	1.00	68,671	1.00	35,783	1.00	35,783	
maint chief iii	1.00	43,719		46,911	1.00	46,911	
maint chief ii	1.00	0		0	.00	0	
maint chief ii non lic	.00	42,710		44,052	1.00	44,052	
park technician iv	.00	34,120		34,518	1.00	34,518	
maint mechanic senior	.00	-1,148	.00	0	.00	0	
TOTAL d40w0108*	20.00	1,000,360	20.00	980,263	20.00	980,263	

Classification Title	FY 2010 Positions	FY 2010 Expenditure	FY 2011 Positions	FY 2011 Appropriation	FY 2012 Positions	FY2012 Allowance	Symbol
d/0.0100 Becample Cumical and Beni							
d40w0109 Research Survey and Regi	1.00	81,382	1.00	87,334	1.00	87,334	
administrator iv	1.00	63,543		68,457		68,457	
administrator iii	1.00	60,090		69,224		69,224	
archaeologist iv	1.00	64,255		69,224		69,224	
administrator i	3.00	159,281		169,191		169,191	
research preservation supv	1.00	56,396		60,757		60,757	
admin officer iii	2.00	156,770		156,829		156,829	
archaeologist iii	1.00	52,828		56,930		56,930	
research preservation spec le		0		0		0	
admin officer ii	.00	-1,758		0		0	
research preservation spec ii		-1,859		0		0	
office secy iii	1.00	37,935	1.00	39,895	1.00	39,895	
TOTAL d40w0109*	13.00	728,863	13.00	777,841	13.00	777,841	
d40w0110 Preservation Services							
prgm mgr ii	1.00	73,763	1.00	78,832	1.00	78,832	
administrator iii	1.00	65,496	1.00	70,562	1.00	70,562	
archaeologist iv	1.00	65,232		70,562	1.00	70,562	
administrator ii	2.00	90,659	2.00	115,699		115,699	
administrator i	3.00	178,923	4.00	206,180	4.00	206,180	
research preservation supv	2.00	40,032		50,255	1.00	50,255	
admin officer iii	1.00	46,756		50,811		50,811	
research preservation spec le		-1,509		0		0	
office secy iii	1.00	28,881	1.00	30,494	1.00	30,494	
TOTAL d40w0110*	12.00	588,233	12.00	673,395	12.00	673,395	
d40w0113 Office of Smart Growth							
prgm mgr senior ii	1.00	101,731	1.00	110,297	1.00	110,297	
admin officer iii	.00	0	1.00	48,928	1.00	48,928	
planner i	1.00	30,356	.00	0	.00	0	
TOTAL d40w0113*	2.00	132,087	2.00	159,225	2.00	159,225	
TOTAL d40w01 **	160.00	8,530,307	159.50	9,785,535	159.50	9,785,535	

	FY 2010		FY 2011	FY 2011	FY 2012	FY2012	
Classification Title	Positions			Appropriation		Allowance	Symbol
d50h01 Military Department Oper	ations and I	faintenance					
d50h0101 Administrative Headquart							
adjutant general	1.00	120,661	1.00	130,560	1.00	130,560	
prgm mgr senior iii	1.00	94,193		117,751	1.00	117,751	
prgm mgr senior i	1.00	102,025		88,728		88,728	
admin prog mgr iv	1.00	75,750		81,609		81,609	
prgm mgr iv	1.00	, 74,332		80,081		80,081	
administrator v	1.00	25,956		73,087		73,087	
administrator iii	3.00	186,156		199,417		199,417	
fiscal services chief ii	2.00	133,371		144,335		144,335	
administrator ii	1.00	61,708		66,096		66,096	
administrator ii	1.00	60,188		64,847		64,847	
computer info services spec sup		50,699		54,635		54,635	
administrator i	1.00	25,029		54,207		54,207	
personnel officer iii	1.00	57,944		61,927		61,927	
agency procurement spec ii	1.00	48,156		51,781		51 <b>,</b> 781	
computer info services spec ii	1.00	45,965		48,928		48,928	
admin officer ii	1.00	49,712		53,359		53 <b>,3</b> 59	
agency procurement spec i	1.00	44,053		47,272		47,272	
inventory control specialist	1.00	43,353		46,055		46,055	
fiscal accounts technician supv		86,234		94,640		94,640	
personnel associate iii	1.00	42,921		46,055		46,055	
fiscal accounts technician ii	4.00	85,771		86,516		86,516	
personnel associate ii	1.00	34,281		36,052		36,052	
obs-executive associate iii	1.00	52,676		56,750		56,750	
office services clerk	1.00	36,028		37,890		37,890	
automotive services mechanic	1.00	37,854		40,630		40,630	
		·					
TOTAL d50h0101*	31.00	1,675,016	30.00	1,863,208	30.00	1,863,208	
d50h0102 Air Operations and Maint	enance						
exec vii	1.00	93,095	1.00	120,054	1.00	120,054	
mil airport div fire chief	2.00	124,194		138,448		138,448	
mil airport firefight capt tng	1.00	55,554		43,725		43,725	
mil airport firefighter captain		183,336		173,419		173,419	
maint supv iii	1.00	55,314		59,609		59,609	
mil airport firefighter lt	4.00	188,726		211,575	4.00	211,575	
admin officer iii	1.00	44,840		52,770		52,770	
envrmntl spec ii general	1.00	44,354		45,914		45,914	
engr îi cîvil-general	1.00	41,243		36,280		36,280	
mil airport firefighter ii	8.00	285,055		322,303		322,303	
mil airport firefighter i	2.00	130,193		374,693		381,577	
police officer suprv military	1.00	150,175		0,4,0,5	.00	0	
mil airport firefighter trainee		108,258		72 <b>,09</b> 0	2.00	72,090	
police officer military	15.00	444,587		368,015	10.00	368,015	
exec assoc i	1.00	49,524		53,359		53,359	
EVEC 0220C 1	1.00	47, 324	1.00	75,579	1.00	ورد, در	

al	FY 2010		FY 2011	FY 2011	FY 2012	FY2012	
Classification Title	Positions			Appropriation		Allowance	Symbol
d50h0102 Air Operations and Main	tenance						
admin aide	1.00	41,814	1.00	44,871	1.00	44,871	
supply officer iii	1.00	34,748	1.00	36,544	1.00	36,544	
carpenter supervisor	1.00	28,135	1.00	37,101	1.00	37,101	
maint chief i non lic	1.00	29,434	1.00	37,101	1.00	37,101	
carpenter trim	1.00	34,386	1.00	36,162	1.00	36,162	
electrician	2.00	64,748	2.00	69,762	2.00	69,762	
painter	1.00	17,937	1.00	26,783	1.00	26,783	
maint mechanic senior	3.00	31,759	1.00	33,400	1.00	33,400	
grounds supervisor	1.00	0	.00	0	.00	0	
building services worker	5.00	129,788	5.00	136,773	5.00	136,773	
TOTAL d50h0102*	64.00	2,261,022	59.00	2,530,751	59.00	2,537,635	
d50h0103 Army Operations and Mai	ntenance						
exec vii	1.00	107,025	1.00	108,460	1.00	108,460	
admin prog mgr iv	1.00	54,203	1.00	86,377	1.00	86,377	
prgm mgr i	1.00	61,773	1.00	65,887	1.00	65,887	
administrator iii	2.00	106,828	2.00	112,252	2.00	112,252	
administrator iii	2.00	120,738	2.00	129,544	2.00	129,544	
maint engineering asst mgr	1.00	53,764		58,299		58,299	
agency project engr-arch supv	1.00	38,505		69,003		69,003	
computer network spec supr	1.00	63,799		68,457		68,457	
administrator ii	1.00	42,257		45,347		45,347	
maint engineer ii	1.00	63,607		68,674		68,674	
administrator i	1.00	13,233		41,074		41,074	
administrator i	1.00	60,598	1.00	65,568	1.00	65,568	
admin officer iii	5.00	218,550	5.00	246,822	5.00	246,822	
computer info services spec ii	1.00	47,258	1.00	50,811	1.00	50,811	
envrmntl spec ii general	1.00	40,491	1.00	43,448	1.00	43,448	
maint supv i non lic	1.00	49,529	1.00	53,359	1.00	53,359	
bldg construction insp iii	2.00	57,552	2.00	87,849	2.00	87,849	
envrmntl enforcement inspec ii	2.00	69,264	2.00	72,804	2.00	72,804	
services supervisor ii	.00	37,396	1.00	39,473	1.00	39,473	
police officer military	9.00	181,136	9,00	337,571	9.00	337,571	
building security officer ii	13.00	332,352		323,286	11.00	323,286	
exec assoc i	1.00	48,598	1.00	52,356	1.00	52,356	
admin aide	1.00	40,470	1.00	43,251	1.00	43,251	
office secy iii	1.00	32,238	1.00	33,903	1.00	33,903	
services specialist	2.00	18,568	1.00	26,783	1.00	26,783	
office services clerk	1.00	34,748	1.00	36,544	1.00	36,544	
supply officer ii	1.00	27,349	1.00	28,762	1.00	28,762	
maint chief iv non lic	2.00	85,977	2.00	92,348	2.00	92,348	
electrician senior	1.00	40,132	1.00	43,251	1.00	43,251	
maint chief ii licensed	1.00	39,484	1.00	42,464	1.00	42,464	
maint chief ii non lic	1.00	40,458	1.00	43,251	1.00	43,251	

Classification Title	FY 2010 Positions	FY 2010 Expenditure	FY 2011 Positions	FY 2011 Appropriation	FY 2012 Positions	FY2012 Allowance	Symbol
JEOLOGOZ Auma Omanakiana and Main							
d50h0103 Army Operations and Mair		112 227	3.00	119,731	3.00	119,731	
maint chief i non lic	3.00	112,223		40,630		40,630	
refrigeration mechanic	1.00	25,473 99,174		104,298		104,298	
carpenter trîm	3.00			69,288			
electrician	2.00	65,884		•		69,288	
mason plasterer	1.00	36,305		38,180		38,180	
painter	1.00	36,305		38,180		38,180	
plumber	2.00	62,142		71,080		71,080	
steam fitter	1.00	35,653		37,495		37,495	
maint mechanic senior	2.00	0		25,239		25,239	
maint mechanic	22.50	639,184				688,740	
building services worker	17.00	397,778	17.00	463,998	17.00	463,998	
TOTAL d50h0103*	115.50	3,738,001	111.50	4,314,137	111.50	4,314,137	
d50h0105 State Operations							
prgm mgr ii	1.00	72,857	1.00	78,832	1.00	78,832	
prgm mgr i	1.00	121,417		135,617		135,617	
administrator iii	1.00	83,789		115,547		115,547	
administrator iii	1.00	7,288		. 0		0	
administrator ii	1.00	50,163		53,610		53,610	
computer info services spec sup		19,510		54,635		54,635	
administrator i	4.00	38,477		0		, 0	
mil youth counselor supr	1.00	50,722		54,207		54,207	
admin officer iii	1.00	0		0		0	
agency budget spec ii	1.00	0		38,594		38,594	
computer info services spec ii	4.00	177,178		229,576		229,576	
military youth counselor ii	3.00	104,405		127,208		127,208	
admin officer ii	2.00	78,567		83,798		83,798	
military youth counselor i	2.00	78,999		84,055		84,055	
admin spec iii	3.00	113,384		120,052		120,052	
inventory control specialist	1.00	37,138		39,056		39,056	
mil youth worker supv	1.00	45,018		48,162		48,162	
computer user support spec ii	1.00	40,393		39,773		39,773	
computer user support spec i	1.00	15,600		31,587		31,587	
• • • • • • • • • • • • • • • • • • • •				38,594		36,280	
mil airport firefighter i	.00	70.711		•		•	
mil youth worker lead	2.00	79,311		84,158		84,158 170,70/	
mil youth worker ii	5.00	126,097		170,394		170,394	
mil youth worker i	5.00	113,464		142,632		142,632	
exec assoc i	1.00	46,691		50,414		50,414	
admin aide	2.00	77,273		82,208		82,208	
office secy iii	1.00	34,025		35,783		35,783	
office clerk ii	1.00	35,114		36,928		36,928	
mil honor guard spec mgr	4.00	86,011		163,135		163,135	
mil honor guard spec supv	4.00	45,928		140,283		140,283	
mil honor guard spec ld	3.00	7,436	3.00	93 <b>,</b> 9 <b>3</b> 7	3.00	93,937	

Classification Title	FY 2010 Positions	FY 2010 Expenditure	FY 2011 Positions	FY 2011 Appropriation	FY 2012 Positions	FY2012 Allowance	Symbol
d50h0105 State Operations							
mil honor guard spec ii	14.50	105,943	14.50	398,299	14.50	398,299	
mil honor guard spec i	.50	1,035				11,898	
TOTAL d50h0105*	74.00	1,893,233	72.00	2,782,972	72.00	2,780,658	
d50h0106 Maryland Emergency Manag	ement Agency	,					
exec viii	1.00	117,870	1.00	127,500	1.00	127,500	
prgm mgr senior ii	1.00	83,524	1.00	68,692	1.00	68,692	
prgm mgr senior i	1.00	0	.00	0	.00	0	
prgm mgr iv	1.00	82,371	1.00	88,030	1.00	88,030	
administrator vi	1.00	0	.00	0	.00	0	
prgm mgr ii	3.00	130,303	2.00	142,756	2.00	142,756	
principal planner	1.00	67 <b>,9</b> 70	1.00	73,087	1.00	73,087	
administrator iv	1.00	58,220	2.00	111,858	2.00	111,858	
prgm mgr i	.00	-2,295	.00	0	.00	0	
administrator iii	3.00	146,792	3.00	182,855	3.00	182,855	
administrator iii	.00	-2,320	.00	0	.00	0	
it systems technical spec super	.00	55,907	1.00	70,339	1.00	70,339	
it systems technical spec	2.00	73,693	1.00	68,457	1.00	68,457	
obs-data proc mgr iv	1.00	65,874	1.00	70,562	1.00	70,562	
planner v	1.00	60,919	1.00	65,366	1.00	65,366	
administrator ii	17.00	825,924	17.00	984,040	17.00	984,040	
computer network spec ii	2.00	51,476	1.00	55,682	1.00	55,682	
planner iv	4.00	198,147	4.00	236,067	4.00	236,067	
webmaster i	1.00	50,518	1.00	54,207	1.00	54,207	
admin officer iii	2.00	69,936	1.00	61,427	1.00	61,427	
agency grants spec ii	1.00	52,838	1.00	56,930	1.00	56,930	
computer info services spec ii	1.00	53,056	1.00	56,930	1.00	56,930	
planner iii	2.00	0	1.00	38,594	1.00	38,594	
admin officer ii	4.00	143,080	3.00	140,616	3.00	140,616	
admin officer i	2.00	86,607	2.00	93,133	2.00	93,133	
admin spec iii	3.00	118,462	3.00	120,159	3.00	120,159	
emergency mgmt operations off s	6.00	171,164	6.00	243,894	6.00	243,894	
emergency mgmt operations off	10.00	262,029	12.00	397,207	12.00	397,207	
personnel associate iv	1.00	45,740	1.00	49,080	1.00	49,080	
admin aide	1.00	35,545		37,381	1.00	37,381	
maint chief iv non lic	1.00	46,418	1.00	50,015	1.00	50,015	
TOTAL d50h0106*	75.00	3,149,768	71.00	3,744,864	71.00	3,744,864	
TOTAL d50h01 **	359.50	12,717,040		15,235,932		15,240,502	
d53t00 Md Institute for Emergen d53t0001 General Administration	cy Medical S	Services System	s				
physician administration direct	1.00	174,267	1.00	188,560	1.00	188,560	
physician program manager ii	1.00	150,312		161,981	1.00	161,981	

Classification Title	FY 2010 Positions	FY 2010 Expenditure	FY 2011 Positions	FY 2011 Appropriation	FY 2012 Positions	FY2012 Allowance	Symbol
d53t00 Md Institute for Emerger	ncy Medical	Services System	s				
d53t0001 General Administration	•	,					
prgm mgr senior ii	2.00	170,962	2.00	189,683	2.00	189,683	
prgm mgr senior i	1.00	92,662		93,932		93,932	
asst attorney general vi	1.60	138,840		149,110		149,110	
it director ii	1.00	51,157		77,116		77,116	
prgm mgr iv	5.00	411,711		441,072		441,072	
administrator vi	1.00	75,148		80,969		80,969	
ems nursing pgm consult/admin s	1.00	80,015		85,697		85,697	
prgm mgr iii	3.00	200,750		238,570		238,570	
administrator v	1.00	65,544	1.00	70,339	1.00	70,339	
nursing prgm conslt/admin ii	1.00	74,706		80,333		80,333	
prgm mgr ii	4.00	292,127		301,118	4.00	301,118	
admin prog mgr i	1.00	74,260		79,693		79,693	
prgm mgr i	2.00	124,529		134,320		134,320	
ems assoc regional admin	3.00	114,417		146,938		146,938	
ems exec dir	1.00	221,069		238,168		238,168	
ems systems eng	1.00	64,274		69,003		69,003	
it systems technical spec	1.00	69,710		73,910		73,910	
computer network spec lead	1.00	59,525		64,129		64,129	
database specialist ii	1.00	53,556		60,563		60,563	
ems training spec iii	2.00	144,534		184,393		184,393	
epidemiologist iii	.00	-2,110		0		. 0	
fiscal services admin i	1.00	64,245		69,224		69,224	
it programmer analyst lead/adva		58,636		62,917		62,917	
administrator ii	5.00	293,910		315,907		315,907	
computer network spec ii	1.00	37,445		56,750		56,750	
administrator i	3.00	115,810		157,076		157,076	
ems training spec ii	.00	3,978		0		0	
it functional analyst ii	.50	26,633		28,693		28,693	
webmaster i	1.00	56,396		60,757		60,757	
admin officer iii	2.00	101,901		109,700		109,700	
ems training spec i	1.00	63,152		54,809		54,809	
admin officer ii	1.00	37,732		40,411		40,411	
commercial ambulance svc specia		40,655		79,728		79,728	
admin officer i	.00	26,320	1.00	50,015	1.00	50,015	
ems systems tech ii	5.00	252,205	5.00	269,205	5.00	269,205	
ems comm oper lead	4.00	152,152	3.00	140,733	3.00	140,733	
ems comm oper ii	10.00	424,630	14.00	501 <b>,38</b> 5	14.00	501,385	
ems photographer	1.00	40,308	1.00	43,251	1.00	43,251	
ems comm oper i	6.00	60,899	2.00	60,988	2.00	60,988	
it production control spec ii	1.00	37,253	1.00	39,177	1.00	39,177	
fiscal accounts technician ii	1.00	38,153	1.00	40,939	1.00	40,939	
exec assoc i	1.00	35,176	1.00	41,899	1.00	41,899	
office manager	1.00	7,426	.00	0	.00	41,0//	
admin aide	2.00	95,750	3.00	116,702	3.00	116,702	

Classification Title	FY 2010 Positions	FY 2010 Expenditure	FY 2011 Positions	FY 2011 Appropriation	FY 2012 Positions	FY2012 Allowance	Symbol
157.00 MJ to 111.1 ( 5		0					
d53t00 Md Institute for Emerge d53t0001 General Administration	•	Services System	S				
office secy iii	6.00	177,040	5.00	183,979	5.00	183,979	
office services clerk lead	1.00	•		•		31,895	
TOTAL d53t0001*	94.10	5,180,098	94.10	5,765,737	94.10	5,765,737	
TOTAL d53t00 **	94.10	5,180,098	94.10	5,765,737	94.10	5,765,737	
d55p00 Department of Veterans	Affairs						
d55p0001 Service Program							
secy dept veterans affairs	.00	81,653	.00	0		0	
administrator v	1.00	•		•		•	
administrator i	1.00	•		•		•	
admin officer iii	1.00	•		-		56,930	
veteran benefits specialist su				•		105,620	
veteran benefits specialist ii				•		241,814	
veteran benefits specilist i	2.00	•		-		68,963	
office secy iii	1.00	•		•		42,919	
office secy ii	2.00	51,832	2.00	54,509	2.00	54,509	
TOTAL d55p0001*	16.00	735,966	16.00	699,087	16.00	699,087	
d55p0002 Cemetery Program							
prgm mgr ii	1.00	50,927	1.00	54,977	1.00	54,977	
veterans cemetery supt	5.00	214,847	5.00	230,549	5.00	230,549	
admin officer i	2.00	•		90,291	2.00	90,291	
admin aide	1.00	40,389	1.00	43,251	1.00	43,251	
office secy ii	2.00	63,245	2.00	67,845	4.00	124,642	New
motor equipment operator iii	8.00	252,993	8.00	268,110		268,110	
veterans cemetary supv	3.00	80,253		•		89,082	
motor equipment operator ii	1.00	•		•		24,018	
veterans cemetary caretaker	12.00	•		•		334,460	
building services worker	7.00	111,897	7.00	149,036	7.00	149,036	
TOTAL d55p0002*	42.00	1,229,395	42.00	1,351,619	44.00	1,408,416	
d55p0003 Memorials and Monuments	s Program						
administrator i	1.00	50,316	1.00	54,207	1.00	54,207	
grounds supervisor	1.00	30,101	1.00	31,656	1.00	31,656	
building services worker	1.00	25,572	1.00	26,893	1.00	26,893	
TOTAL d55p0003*	3.00	105,989	3.00	112,756	3.00	112,756	
d55p0005 Veterans Home Program							
prgm mgr ii	1.00	61,896	1.00	66,414	1.00	66,414	
administrator i	1.00	55,330	1.00	59,609	1.00	59,609	

Classification Title	FY 2010 Positions	FY 2010 Expenditure	FY 2011 Positions	FY 2011 Appropriation	FY 2012 Positions	FY2012 Allowance	Symbol
JEE-200E Votanona Hama Daggara							
d55p0005 Veterans Home Program admin officer ii	1.00	45,617	1.00	48,543	1.00	48,543	
admin spec ii	1.00	30,691		32,405		32,405	
adiiiii spec ii	1.00	30,071	1.00	32,403	1.00	32,403	
TOTAL d55p0005*	4.00	193,534	4.00	206,971	4.00	206,971	
d55p0008 Executive Direction							
secy dept veterans affairs	1.00	0	1.00	104,092	1.00	104,092	
exec aide vi	.00	0	1.00	117,751	1.00	117,751	
admin prog mgr iv	1.00	70,387	1.00	75,677	1.00	75,677	
prgm mgr iv	1.00	76,055	1.00	81,609	1.00	81,609	
fiscal services chief i	1.00	58,637	1.00	62,917	1.00	62,917	
fiscal accounts technician ii	1.00	38,857	1.00	41,694	1.00	41,694	
exec assoc iii	1.00	49,761	1.00	53,610	1.00	53,610	
TOTAL d55p0008*	6.00	293,697	7.00	537,350	7.00	537,350	
d55p0011 Outreach and Advocacy							
administrator v	1.00	50,065	1.00	52,950	1.00	52,950	
administrator i	1.00	38,444	1.00	41,074	1.00	41,074	
TOTAL d55p0011*	2.00	88,509	2.00	94,024	2.00	94,024	
TOTAL d55p00 **	73,00	2,647,090		3,001,807		3,058,604	
d60a10 State Archives							
d60a1001 Archives							
state archivist	1.00	113,757	1.00	123,051	1.00	123,051	
prgm mgr senior ii	2.00	192,604	2.00	208,339		208,339	
it asst director iii	1.00	86,504	1.00	93,194	1.00	93,194	
prgm mgr iv	1.00	84,874	1.00	91,438		91,438	
it asst director ii	1.00	79,706	1.00	85,697		85,697	
prgm mgr iii	1.00	65,636	1.00	70,903		70,903	
administrator v	2.00	140,006	2.00	150,672		150,672	
administrator iv	1.00	63,543		68,457		68,457	
computer network spec mgr	.50	36,735	.50	39,416		39,416	
computer network spec supr	1.00	58,859	1.00	63,420	1.00	63,420	
database specialist supervisor	1.00	56,662	1.00	61,044	1.00	61,044	
it programmer analyst superviso		56,656	1.00	61,044	1.00	61,044	
archivist supervisor	6.00	365,253	6.00	391,549	6.00	391,549	
archivist supervisor	1,00	60,667	1.00	65,366	1.00	65,366	
administrator ii	2.00	73,039	1.00	57,840	1.00	57,840	
computer network spec ii	1.00	55,270	1.00	58,949	1.00	58,949	
archivist ii	4.00	212,849	5.00	268,490	5.00	268,490	
webmaster i	1.00	44,278	1.00	47,511	1.00	47,511	
agency buyer v	1.00	50,561	1.00	52,356	1.00	52,356	
archivist i	8.00	351,990	8.00	379,664	8.00	379,664	

Classification Title	FY 2010 Positions	FY 2010 Expenditure	FY 2011 Positions	FY 2011 Appropriation	FY 2012 Positions	FY2012 Allowance	Symbol
d60a10 State Archives							
d60a1001 Archives							
personnel officer i	1.00	48,696	1.00	52,356	1.00	52,356	
agency procurement spec i	.00	-1,845		0	.00	0	
archivist trainee	2.00	79,764	2.00	85,111	2.00	85,111	
photographer īiī	2.00	73,273	2.00	77,059	2.00	77,059	
exec assoc iii	1.00	49,856	1.00	53,610	1.00	53,610	
obs-executive associate i	1.00	43,674	1.00	46,769	1.00	46,769	
TOTAL d60a1001*	44.50	2,542,867	44.50	2,753,305	44.50	2,753,305	
d60a1002 Artistic Property							
administrator iv	1.00	0	.00	0	.00	0	
archivist ii	1.00	48,446	1.00	52,192	1.00	52,192	
archivist ii	1.00	50,410	1.00	54,207	1.00	54,207	
archivist i	.00	39,617	1.00	43,448	1.00	43,448	
TOTAL d60a1002*	3.00	138,473	3.00	149,847	3.00	149,847	
TOTAL d60a10 **	47.50	2,681,340		2,903,152		2,903,152	
d70j00 Maryland Automobile Insu		/1 124	00	27 /54	00	0	
administrative aide - general	1.00	41,126		23,456		0	
bldg services worker building security off. i	4.00	107,326		98,643		0	
building security off. ii	2.00 2.00	48,178 53,430		49,780		0	
computer operator ii	1.00	45,575		59,346 47,948		0	
div. dir. office of attorney ge		146,589		121,136		0	
executive director, maif	1.00	175,559		187,287		0	
fiscal accounts clerk i	1.00	33,816		35,340		0	
maif associate dir.	2.00	180,255	2.00	188,188		0	
maif claims clerk iii	1.00	34,449		35,983		0	
maif deputy exec. dir.	1.00	153,352		149,607		0	
maif director i	6.00	665,174		697,147		0	
maif director ii	2.00	262,255	2.00	266,010		0	
maif manager i	2.00	168,119	2.00	174,693	.00	0	
maif manager ii	13.00	1,169,582	12.00	1,148,940	.00	0	
maif manager iii	4.00	379,034	4.00	399,996	.00	0	
maif manager iv	1.00	114,121	1.00	121,744	.00	0	
maif specialist i	19.00	906,948	18.00	859,903	.00	0	
maif specialist ii	49.20	2,568,706	45.20	2,539,894	.00	0	
maif specialist iii	59.60	3,548,022	53.00	3,407,105	.00	0	
maif specialist iv	30.80	2,144,695	30.80	2,207,029	.00	0	
maif specialist v	10.00	771,898	10.00	808,223	.00	0	
maif specialist vi	7.00	626,358	7.00	659,673	.00	0	
maif supervisor i	4.00	193,634	4.00	205,018	.00	0	

	FY 2010	FY 2010	FY 2011	FY 2011	FY 2012	FY2012
Classification Title	Positions	Expenditure	Positions	Appropriation	Positions	Allowance Symbol
d70j00 Maryland Automobile Ins	surance Fund					
d70j0042 Insured Division	44.00	(45.000	44 00	//O 007	00	•
maif supervisor ii	11.00	615,982		648,993		0
maif supervisor iii	11.00	681,315		714,967		0
maif supervisor iv	8.00	582,419		607,726		0
maif supervisor v	8.00	625,155		654,772	.00	0
maif supervisor vi	2.00	167,071		176,851	.00	0
maif technician i	10.00	348,605		329,458		0
maif technician ii	21.40	826,506		781,864		0
maif technician iii	36.40	1,589,491		1,571,430		0
maif technician iv	33.60	1,580,671		1,595,228		0
office clerk ii	2.00	67,208		70,080	.00	0
office clerk ii	1.00	36,460		35,340		0
office processing clerk ii	.80	27,440		28,787		0
office secretary ii	.00	2,938		0	.00	0
office secretary ii - gen	1.00	34,326		35,873	.00	0
office secretary iii - gen	1.00	39,420		41,463	.00	0
office services clerk	6.00	213,019		219,473	.00	0
offices services clerk	3.00	109,427		111,405	.00	0
offset machine operatorii	1.00	33,816		35,340	.00	0
services specialist	1.00	36,483		35,235		0
temporary employees	1.90	231,748	2.40	514,620	.00.	0
TOTAL d70j0042*	384.70	22,387,701	363.80	22,700,994	.00	0
d70j0047 Uninsured Division						
maif specialist i	4.00	144,889	4.00	170,787	.00	0
maif specialist ii	1.80	92,558	1.80	103,904	.00	0
maif specialist iii	2.00	121,665	2.00	128,707	.00	0
maif specialist iv	.00	300	.00	0	.00	0
maif specialist v	.80	68,222	.00	0	.00	0
maif supervisor ii	1.00	60,764	1.00	64,660	.00	0
maif supervisor iii	1.00	61,652	1.00	65,476	.00	0
maif technician ii	2.00	92,588	2.00	76,367	.00	0
maif technician iii	2.00	84,016	2.00	91,103	.00	0
TOTAL d70j0047*	14.60	726,654	13.80	701,004	.00	0
TOTAL d70j00 **	399.30	23,114,355	377.60	23,401,998	.00	0
d79z02 Health Insurance Safety	/ Net Programs	<b>3</b>				
d79z0201 MHIP High-Risk Pools						
mia executive iv	1.00	96,253	1.00	73,341	1.00	73,341
asst attorney general vii	1.00	84,096	1.00	90,431	1.00	90,431
mia executive ii	1.00	83,939	1.00	90,431	1.00	90,431
fiscal services admin iii	1.00	03,737	1.00	52,950	1.00	52,950
mia administrator iv	.00	25,085	1.00	73,087	1.00	73,087
	•		•			•

	FY 2010	FY 2010	FY 2011	FY 2011	FY 2012	FY2012	
Classification Title	Positions			Appropriation		Allowance	Symbol
d79z02 Health Insurance Safety d79z0201 MHIP High-Risk Pools	Net Programs						
mia administrator iii	1.00	62,322	1.00	67,161	1.00	67,161	
mia administrator ii	1.00	55,324		61,729		61,729	
mia administrator i	1.00	58,747		60,083		60,083	
mia analyst i	1.00	42,501		46,268		46,268	
admin officer ii	1.00	0				0	
mia officer ii	2.00	64,094				88,636	
mia officer i	1.00	36,112		37,977		37,977	
TOTAL d79z0201*	12.00	608,473	12.00	742,094	12.00	742,094	
TOTAL d79z02 **	12.00	608,473				742,094	
d80z01 Insurance Administration	-	ion					
d80z0101 Administration and Opera							
mia insurance commissioner	1.00	76,619		124,175		124,175	
mia associate dep commissioner	1.00	113,651		122,970		122,970	
mia chief actuary	1.00	73,684		0		0	
mia deputy ins comm	1.00	122,035		123,708		123,708	
div dir ofc atty general	1.00	111,608		121,005		121,005	
mia executive v	3.00	267,563		320,425		320,425	
mia executive iv	6.00	740,745	8.00	898,564	8.00	898,564	
asst attorney general viii	1.00	91,836	1.00	98,356	1.00	98,356	
mia executive iii	2.00	70,198	.00	0	.00	0	
asst attorney general vii	1.00	111,827	2.00	195,492	2.00	195,492	
mia executive ii	7.00	505,039	8.00	688,864	8.00	688,864	
asst attorney general vi	9.00	677,805	8.00	699,400	8.00	699,400	
mia executive i	6.00	384,820	5.00	417 <b>,73</b> 0	5.00	417,730	
mia administrator v	4.00	161,617	2.00	162 <b>,</b> 777	2.00	162,777	
mia administrator iv	11.00	750,128	14.00	986,179	14.00	986,179	
mia administrator iii	9.00	447,336	10.00	659,794	10.00	659,794	
mia administrator ii	22.00	1,210,738	23.00	1,355,271	23.00	1,355,271	
mia administrator i	22.00	1,066,407	19.00	1,101,055	19.00	1,101,055	
mia analyst ii	27.00	1,271,599	30.00	1,556,987	30.00	1,556,987	
obs-actuary iii life and health	1.00	56,396	1.00	60,757	1.00	60,757	
mia analyst i	56.00	2,561,151	60.00	2,866,117	60.00	2,866,117	
obs-insurance examiner v	1.00	0	.00	0	.00	0	
mia officer ii	25.00	823,017	18.00	759,670	18.00	759,670	
mia officer i	9.00	366,021	11.00	483,473	11.00	483,473	
mia associate vi	8.00	335,944	8.00	342,826	8.00	342,826	
mia associate v	15.00	506,815	13.00	494,713	13.00	494,713	
mia associate iv	7.00	279,430	10.00	342,629	10.00	342,629	
mia associate iii	6.00	154,137	5.00	158,467	5.00	158,467	
personnel clerk	1.00	36,969	1.00	38,879	1.00	38,879	
mia associate ii	4.00	104,946	3.00	84,014	3.00	84,014	
mia associate i	4.00	55,423	2.00	69,966	2.00	69,966	

Classification Title	FY 2010	FY 2010	FY 2011	FY 2011 Appropriation	FY 2012	FY2012 Allowance	Symbol
Classification Title	Positions	Expenditure	POSITIONS	Appropriation		Attowance	
d80z01 Insurance Administrati d80z0101 Administration and Ope		tion					
management associate	2.00	88,456	2.00	94,640	2.00	94,640	
admin aide	1.00	41,137	1.00	44,052	1.00	44,052	
office secy iii	5.00	150,950	4.00	158,326	4.00	158,326	
office secy ii	1.00	36,969	.00	0	.00	0	
office services clerk	1.00	34,748	1.00	36,544	1.00	36,544	
TOTAL d80z0101*	282.00	13,887,764	277.00	15,667,825	277.00	15,667,825	
TOTAL d80z01 **	282.00	13,887,764		15,667,825		15,667,825	
d90u00 Canal Place Preservati	on and Develor	oment Authority					
d90u0001 General Administration	-	,					
administrator v	1.00	62,837	1.00	67,697	1.00	67,697	
admin officer iii	.00	15,415		38,594		38,594	
admin officer i	.00	11,038	.00	0		0	
admin spec ii	1.00	5,722		0	.00	0	
admin aide	1.00	32,948		34,788	1.00	34,788	
TOTAL d90u0001*	3.00	127,960	3.00	141,079	3.00	141,079	
TOTAL d90u00 **	3.00	127,960		141,079		141,079	
		,		•		,	
d99a11 Office of Administrati	ve Hearings						
d99a1101 General Administration							
chf admin law judge	1.00	109,750	1.00	118,000	1.00	118,000	
prgm mgr senior iv	2.00	202,370	2.00	218,304	2.00	218,304	
prgm mgr senior iii	2.00	184,286	2.00	198,617	2.00	198,617	
prgm mgr senior i	1.00	83,939		90,431		90,431	
fiscal services admin iv	.00	2,817		0		0	
it director i	1.00	69,836		75,085		75,085	
administrator iv	1.00	69,913		75,320		75,320	
administrator iii	3.00	181,890		195,815		195,815	
admin law judge iii	55.00	4,232,888		4,947,931		4,947,931	BPW(3)
fiscal services chief ii	1.00	67,096		75,320		75,320	
computer network spec lead	1.00	64,245		69,224		69,224	
administrator ii	1.00	54,717		58,949		58,949	
computer network spec ii	1.00	50,706		54,635	1.00	54,635	
administrator i	1.00	7,970		0		0	
personnel officer iii	1.00	56,137		60,757		60,757	
admin officer iii	3.00	130,734	4.00	190,665	4.00	190,665	
admin officer i	2.00	85,054		91,582	2.00	91,582	
admin spec iii	2.00	57,736		86,684	2.00	86,684	
admin spec ii	1.00	38,851	1.00	43,251	1.00	43,251	
paralegal ii	1.00	37,669		40,506	1.00	40,506	
management associate	4.00	164,843		185,304	4.00	185,304	
admin aide	1.00	37,534	.00	0	.00	0	

## PERSONNEL DETAIL

Classification Title	FY 2010 Positions	FY 2010 Expenditure	FY 2011 Positions	FY 2011 Appropriation	FY 2012 Positions	FY2012 Allowance	Symbol
d99a11 Office of Administrativ	e Hearings						
d99a1101 General Administration							
docket clerk senior	11.00	342,889	10.00	352,934	10.00	352,934	
office secy iii	10.00	356,913	10.00	392,191	10.00	392,191	
docket clerk	6.00	136,116	4.00	122,363	4.00	122,363	
fiscal accounts clerk ii	1.00	30,873	1.00	32,468	1.00	32,468	
office services clerk lead	1.00	13,414	.00	0	.00	0	
office services clerk	6.00	165,846	5.00	155,483	5.00	155,483	
office clerk ii	1.00	45,672	6.00	145,350	6.00	145,350	
TOTAL d99a1101*	122.00	7,082,704	120.00	8,077,169	120.00	8,077,169	
TOTAL d99a11 **	122.00	7,082,704	120.00	8,077,169	120.00	8,077,169	