# **GENERAL SERVICES**

**Department of General Services** 

Office of the Secretary Office of Facilities Security Office of Facilities Operations and Maintenance Office of Procurement and Logistics Office of Real Estate Office of Facilities Planning, Design and Construction

# MISSION

The mission of the Maryland Department of General Services is to provide leading-edge professional and technical services to keep State and local government working today and in the future. DGS does this by creating safe and secure work environments; designing, building, leasing, managing and maintaining facilities; leading energy conservation efforts; procuring goods and services; and providing essential functions such as fuel management, disposition of surplus property and records storage. We are committed to Doing Great Service!

# KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

- Goal 1. Operate efficiently and effectively.
  - **Objective 1.1** Annually maintain the percentage of DGS' MFR objectives that meet or make notable progress toward targets at 80 percent or better.

	2011	2012	2013	2014
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Total number of objectives	22	16	24	24
Outcome: Percentage of MFR objectives meeting or making	1	1	80%	80%
notable progress toward targets				

**Objective 1.2** Annually complete 80 percent of small contract procurements within 10 days.

Performance Measures	2011 Actual	2012 Actual	2013 Estimated	2014 Estimated
Output: Percent of small procurements (\$24,999 and below)				
obtained through e-commerce	80%	80%	80%	80%
Outcome: Percent of small procurements completed within 10 days	50%	87%	80%	80%

Goal 2. Provide a safe and secure environment for State employees and visitors.

**Objective 2.1** One-hundred percent of managed entry points at facilities secured by DGS Maryland Capitol Police will have prox, camera surveillance or personnel controlled entry systems.

Performance Measures	2011	2012	2013	2014
	Actual	Actual	Estimated	Estimated
<b>Outcome:</b> Percent of facilities with prox, camera, or personnel enty systems	100%	100%	100%	100%

Goal 3. Provide best value for customer agencies and taxpayers.

**Objective 3.1** By fiscal year 2016, reduce by 10 percent the rate of change orders resulting from design errors and omissions on capital improvement projects completed during the evaluated fiscal year. (Baseline: fiscal year 2008 = 1.47 percent change orders due to errors and omissions.)

	2011	2012	2013	2014
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Original contract amount for projects completed during				
the fiscal year (millions)	\$61	\$78	\$80	\$100
<b>Output:</b> Value of approved change orders due to design errors	\$0.72	\$2.52	\$1.16	\$1.42
Percent change from original contract amount	1.18%	3.24%	1.45%	1.42%
Outcome: Percent change in rate of change orders due to design				
errors and omissions	-19.7%	120.4%	-1.4%	-3.4%

**Objective 3.2** Annually at least 80 percent of new procurements in DGS-supported agencies will be on time and on target to meet identified requirements.

<sup>1</sup> Goals and reporting have been revised to focus on departmental results. Goal 1: Objective 1.1 will examine the outcome of these results. Because this is a new objective, data was not reported for prior fiscal years.

# **DEPARTMENT OF GENERAL SERVICES**

	2011	2012	2013	2014
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Number of new procurements	393	408	449	494
Output: Number of new procurements completed on time, on budget	•			
on target	200	253	380	420
Outcome: Percent on time, on budget, and on target <sup>2</sup>	51%	62%	85%	85%
<ul><li>Goal 4. Carry out social, economic, and other responsibilities as a State agency.</li><li>Objective 4.1 Annually increase by one the number of EEO categories</li></ul>	that meet or e <b>2011</b>	xceed statev 2012	vide diversity 2013	goals. <b>2014</b>
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Number of EEO job categories	48	48	48	48
Output: Number of EEO Job Categories that meet or exceed				
statewide goals	24	22	25	25
<b>Objective 4.2</b> Annually meet or exceed 25 percent Minority Business	s Enterprise (N	/IBE) partic	ipation in the	Department's

total procurement dollars.

	2011	2012	2013	2014
Performance Measures	Actual	Actual	Estimated	Estimated
Outcome: Percent MBE participation	34%	16%	25%	25%

**Objective 4.3** Successfully certify and recertify the Small Business Reserve (SBR) program participants from Maryland's small business community, and ensure that contract award amounts increase by at least 10 percent annually.

	2011	2012	2013	2014
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Number of companies that self certify	7,466	4,408	4,848	5,333
Output: Dollars realized through State SBR contracts (millions)	\$16.6	\$23.3	\$25.6	\$28.2
Outcome: Percentage increase in award amounts annually	-20%	40%	10%	10%

<sup>&</sup>lt;sup>2</sup> Budget estimates from using agencies may vary due to market conditions.

# SUMMARY OF DEPARTMENT OF GENERAL SERVICES

	2012 Actual	2013 Appropriation	2014 Allowance
Total Number of Authorized Positions	574.00	576.00	580.00
Total Number of Contractual Positions	16.89	29.52	32.53
Salaries, Wages and Fringe Benefits Technical and Special Fees Operating Expenses	39,380,477 1,314,811 47,117,003	40,573,591 1,070,083 47,145,252	42,375,882 1,211,400 51,087,897
Original General Fund Appropriation Transfer/Reduction	53,254,023 1,872,319	54,208,683	
Total         General Fund Appropriation           Less:         General Fund Reversion/Reduction	55,126,342 2,767	54,208,683	
Net General Fund Expenditure Special Fund Expenditure Federal Fund Expenditure Reimbursable Fund Expenditure	55,123,575 2,706,042 1,051,745 28,930,929	54,208,683 3,767,345 1,115,622 29,697,276	61,456,043 3,418,878 1,158,879 28,641,379
Total Expenditure	87,812,291	88,788,926	94,675,179

# SUMMARY OF OFFICE OF THE SECRETARY

2012 Actual	2013 Appropriation	2014 Allowance
38.00	38.00	38.00
.59	.59	.60
3,314,796 139,487 1,250,244	3,471,513 28,998 1,090,108	3,321,107 30,503 1,278,703
4,357,255 349,164	4,504,325	
4,706,419 1,892	4,504,325	
4,704,527	4,504,325 86,294	4,630,313
4,704,527	4,590,619	4,630,313
	Actual 38.00 .59 3,314,796 139,487 1,250,244 4,357,255 349,164 4,706,419 1,892 4,704,527	$\begin{array}{c c c c c c c c c c c c c c c c c c c $

# H00A01.01 EXECUTIVE DIRECTION - OFFICE OF THE SECRETARY

#### **PROGRAM DESCRIPTION**

The Office of the Secretary provides direction and coordination of the functions carried out by the operating units of the Department. It establishes policies, sets priorities, provides support for operating units to achieve success, and communicates on behalf of the Department.

In accordance with State Procurement Regulations, the Board of Public Works delegates authority to the Secretary for the approval and award of the following procurement contracts within the Department's jurisdiction: capital construction; capital construction-related service; architecture and engineering; maintenance; capital equipment; contract modifications; sole source procurements; single bids; invoices necessary for the administration of capital improvement contracts; all commodities and supplies; and statewide printing contracts. The Secretary advises the Governor on all matters assigned to the Department.

#### MISSION

Through centralized administrative and technical expertise, the Office of the Secretary provides executive direction to achieve the Department's goals and objectives. All DGS operations receive the highest quality support services employing best practices to enable them to achieve optimal performance. The Office meets customer needs by providing accurate and timely services. The Secretary assists and advises the Board of Public Works and other State agencies on all matters of engineering, surveys, plans, specifications, and contracts for public improvements, including the review and approval of any changes.

#### KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

#### Goal 1. Operate efficiently and effectively.

**Objective 1.1** Annually maintain the percentage of DGS's MFR objectives that meet or make notable progress toward targets at 80% or better.

	2011	2012	2013	2014
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Total number of Objectives	22	16	24	24
Outcome: Percentage of MFR objectives that meet or make	3	3	80%	80%
notable progress toward targets				

Goal 2. Carry out social, economic, and other responsibilities as a State agency.

**Objective 2.1** Annually increase by one the number of EEO categories that meet or exceed statewide diversity goals.

	2011	2012	2013	2014
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Number of EEO job categories	48	48	48	48
Output: Number of EEO Job Categories that meet or exceed				
statewide goals	24	22	25	25

<sup>&</sup>lt;sup>3</sup> The MFR goals and reporting have been revised to focus on departmental results. Goal 1: Objective 1.1 will examine the outcome of these results. Because this is a new objective, data was not reported in prior fiscal years.

# **OFFICE OF THE SECRETARY**

## H00A01.01 EXECUTIVE DIRECTION

Appropriation Statement:	2012 Actual	2013 Appropriation	2014 Allowance
Number of Authorized Positions	8.00	9.00	9.00
Number of Contractual Positions	.49	.59	.60
01 Salaries, Wages and Fringe Benefits	951,905	919,927	994,595
02 Technical and Special Fees	75,766	28,998	30,503
03       Communication	15,297 12,408 2,460 424,811 13,275 -600	12,948 768 411,359 5,707	15,369 2,560 995 413,843 6,141
<ol> <li>Equipment—Additional</li> <li>Fixed Charges</li> </ol>	626 7,764	14,473	4,324
Total Operating Expenses	476,041	445,255	443,232
Total Expenditure	1,503,712	1,394,180	1,468,330
Original General Fund Appropriation Transfer of General Fund Appropriation	1,373,063 130,649	1,389,272	
Net General Fund Expenditure Special Fund Expenditure	1,503,712	1,389,272 4,908	1,468,330
Total Expenditure	1,503,712	1,394,180	1,468,330
Special Fund Income: swf325 Budget Restoration Fund		4,908	

# H00A01.02 ADMINISTRATION – OFFICE OF THE SECRETARY

## **PROGRAM DESCRIPTION**

The Office of Administration provides support services for the Department: personnel services, fiscal services and Information Technology support. The Personnel Division provides management and coordination of all human resources activities including recruitment, hiring, salary and classification determinations, promotion, employment counseling, benefits management, grievance resolution, affirmative action compliance and various training initiatives. Fiscal Services provides budget management and accounting services for DGS and the statewide capital construction and DGS maintenance projects. The Information Technology group is responsible for automation of DGS processes including vendor and product selection, systems development, systems installation and integration, data center operations, system maintenance and end-user support. The head of the Division advises the Secretary on all administrative matters within the Department.

#### MISSION

The Office of Administration provides centralized administrative and technical expertise to the Office of the Secretary. The Office meets customer needs by providing accurate and timely fiscal, personnel or information technology services.

## KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. Improve efficiencies throughout the Department.

Objective 1.1 Reduce DGS fixed asset inventory loss to one percent or less per year.

	2011	2012	2013	2014
Performance Measures	Actual	Actual	Estimated	Estimated
<b>Input:</b> Number of items in inventory at beginning of fiscal year	13,370	11,768	12,360	12,500
Quality: Number of items lost or missing	164	120	117	118
Percent of inventory lost or missing	1.2%	1.0%	$0.9\%^{4}$	0.9%

<sup>&</sup>lt;sup>4</sup> A significant decrease in lost and missing items will continue to be achieved through policy and procedure updates, managerial monitoring, accountability training, and segregation of duties where possible.

# **OFFICE OF THE SECRETARY**

## H00A01.02 ADMINISTRATION

Appropriation Statement:	2012 Actual	2013 Appropriation	2014 Allowance
Number of Authorized Positions	30.00	29.00	29.00
Number of Contractual Positions	.10		
01 Salaries, Wages and Fringe Benefits	2,362,891	2,551,586	2,326,512
02 Technical and Special Fees	63,721		
03 Communication 04 Travel	325,609	325,418	248,285
<ul> <li>Motor Vehicle Operation and Maintenance</li> <li>Contractual Services</li> <li>Supplies and Materials</li> <li>Equipment—Replacement</li> </ul>	4,874 226,217 44,520 69,165 9,758	625 282,247 21,728	2,232 305,433 26,178 250,000
<ol> <li>Equipment—Additional</li> <li>Fixed Charges</li> </ol>	92,750	14,835	3,343
Total Operating Expenses	774,203	644,853	835,471
Total Expenditure	3,200,815	3,196,439	3,161,983
Original General Fund Appropriation Transfer of General Fund Appropriation	2,984,192 218,515	3,115,053	<u></u>
Total       General Fund Appropriation         Less:       General Fund Reversion/Reduction	3,202,707 1,892	3,115,053	
Net General Fund Expenditure Special Fund Expenditure	3,200,815	3,115,053 81,386	3,161,983
Total Expenditure	3,200,815	3,196,439	3,161,983
Special Fund Income: swf325 Budget Restoration Fund		81,386	

# H00B01.01 FACILITIES SECURITY - OFFICE OF FACILITIES SECURITY

## **PROGRAM DESCRIPTION**

The Department of General Service Maryland Capitol Police (MCP) provides 24 hour law enforcement and security services to the Annapolis and Baltimore State Office Complexes. MCP oversees both scheduled and unscheduled demonstrations held on state property and coordinates closely with allied law enforcement on situations of mutual concern. MCP works closely with other federal, state, and local agencies on homeland defense and security missions. MCP security card processing center (SCPC) is responsible for issuing state ID cards to all state employees, contractors, lobbyists and local government officials. MCP will continue to manage this program for effectiveness and accuracy. MCP support services/training division provides yearly in-service training to 173 police officers and security personnel, mandated by the Maryland Police Training Commission. The training department also provides in-service training to other state law enforcement agencies.

The Baltimore detachment provides law enforcement and security for a total of 11 buildings, six state parking lots and four parking garages. The Annapolis detachment of MCP controls entry/provides security at 19 buildings, including the Maryland State Capitol, the Revenue Administration and the Goldstein Treasury Buildings, as well as the Lowe House Office Building, the James Senate Office Building and the Miller Senate Office Building. In addition, the detachment covers five parking garages and 11 surface parking lots.

#### MISSION

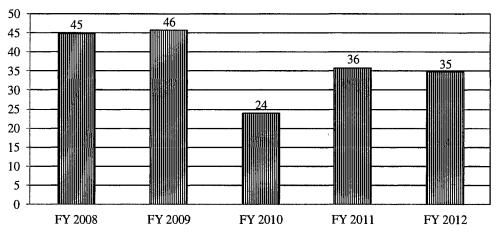
The Department of General Services Maryland Capitol Police will provide a safe environment for all visitors, employees and government leaders at our facilities and State office centers, and will protect lives and property as a premier security and law enforcement organization.

## KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. Provide a safe and secure environment for State employees and visitors by educating State employees through proactive policing and crime prevention initiatives.

**Objective 1.1** Reduce criminal activity at DGS-MCP secured facilities by 15 percent below the 2009 baseline of 46 thefts.<sup>5</sup>

	2011	2012	2013	2014
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Total number of DGS-MCP secured facilities	30	30	30	30
Outcome: Number of thefts at DGS managed facilities	36	35	35	35
Percent change from the 2009 baseline in thefts at DGS				
managed facilities	-22%	-24%	-24%	-24%



#### Number of Thefts at DGS Managed Facilities

<sup>5</sup> Baseline changed from fiscal 2002 to fiscal 2009.

# H00B01.01 FACILITIES SECURITY - OFFICE OF FACILITIES SECURITY (Continued)

**Objective 1.2** One-hundred percent of managed entry points at facilities secured by DGS-MCP will have prox, camera surveillance or personnel controlled entry systems.

	2011	2012	2013	2014
Performance Measures	Actual	Actual	Estimated	Estimated
Outcome: Percent of facilities with prox, camera, or personnel entry				
systems	100%	100%	100%	100%

**Objective 1.3** DGS-MCP will continue to develop and rehearse emergency evacuation and shelter-in-place plans semiannually for every DGS-secured facility.

Performance Measures	2011 Actual	2012 Actual	2013 Estimated	2014 Estimated
Outcome: Percent of plans reviewed and rehearsed at least				
semi-annually	100%	100%	100%	100%

2012

2013

2014

# **OFFICE OF FACILITIES SECURITY**

## H00B01.01 FACILITIES SECURITY

	Actual	Appropriation	Allowance
Number of Authorized Positions	175.00	173.00	173.00
01 Salaries, Wages and Fringe Benefits	10,733,720	11,042,457	11,360,556
03 Communication 04 Travel	42,276 4,248	26,697	35,837 483
<ul> <li>07 Motor Vehicle Operation and Maintenance</li></ul>	77,463 373,375 206,299 18,047 49,982	21,093 339,240 54,719	30,701 293,169 90,408
<ol> <li>Equipment—Additional</li> <li>Fixed Charges</li> </ol>	49,982 8,049	9,699	10,454
Total Operating Expenses	779,739	451,448	461,052
Total Expenditure	11,513,459	11,493,905	11,821,608
Original General Fund Appropriation Transfer of General Fund Appropriation	7,236,779 35,559	7,072,281	· · · · · · · · · · · · · · · · · · ·
Net General Fund Expenditure Special Fund Expenditure Federal Fund Expenditure Reimbursable Fund Expenditure	7,272,338 68,772 236,713 3,935,636	7,072,281 119,823 258,928 4,042,873	7,377,360 86,717 279,706 4,077,825
Total Expenditure	11,513,459	11,493,905	11,821,608
Special Fund Income:			
H00314 State ID Badge Revenue swf325 Budget Restoration Fund	68,772	82,930 36,893	86,717
Total	68,772	119,823	86,717
Federal Fund Income:	00/ 710	050 000	270 704
93.778 Medical Assistance Program	236,713	258,928	279,706
Reimbursable Fund Income:			
H00905 Security Services	3,935,636	4,042,873	4,077,825

# SUMMARY OF FACILITIES OPERATION AND MAINTENANCE

	2012 Actual	2013 Appropriation	2014 Allowance
Total Number of Authorized Positions	203.00	203.00	207.00
Total Number of Contractual Positions	.70	.70	.70
Salaries, Wages and Fringe Benefits Technical and Special Fees Operating Expenses	12,260,419 221,360 39,001,572	12,493,967 35,069 39,831,132	13,642,336 31,620 38,990,019
Original General Fund Appropriation Transfer/Reduction	29,047,910 1,215,218	30,631,665	
Net General Fund Expenditure Special Fund Expenditure Federal Fund Expenditure Reimbursable Fund Expenditure	30,263,128 609,391 815,032 19,795,800	30,631,665 780,207 856,694 20,091,602	32,536,929 776,472 879,173 18,471,401
Total Expenditure	51,483,351	52,360,168	52,663,975

# H00C01.01 FACILITIES OPERATION AND MAINTENANCE - OFFICE OF FACILITIES OPERATION AND MAINTENANCE

## **PROGRAM DESCRIPTION**

Facilities Operation and Maintenance (FOM) provides for the operation, maintenance, and physical safety of buildings and grounds under the jurisdiction of the Department. This also includes management of contract services relating to the operations of the facilities.

#### MISSION

To provide comprehensive facility management and operations services that meet tenant needs for safe, clean, and functional working environments for employees and the public who use DGS managed facilities. In all our undertakings, responsiveness to customer needs, timeliness, and cost-effectiveness are essential. By consistently providing quality facilities operations and management services, DGS will become the preferred provider of these services for all Maryland State agencies, thereby allowing agencies to focus on their goals.

## KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

## Goal 1. Provide best value for customer agencies and taxpayers.

**Objective 1.1** Survey 100 customers annually regarding cleanliness of restrooms and overall level of service and achieve 90 percent approval rate in each area.

	2011	2012	2013	2014
Performance Measures	Actual	Actual	Estimated	Estimated
<b>Input:</b> Number of surveys issued <sup>6</sup>	200	200	200	200
Output: Response rate	93%	90%	95%	95%
Quality: Percent of customers satisfied with cleanliness of restrooms	86%	87%	90%	90%
Percent of customers satisfied with cleanliness of buildings	86%	87%	90%	90%
Percent of customers satisfied with overall level of service	86%	87%	90%	90%

<sup>&</sup>lt;sup>6</sup> Facilities Operations and Maintenance conducts an annual customer satisfaction survey to determine the quality of the work environment in each of its Baltimore facilities.

## OFFICE OF FACILITIES OPERATION AND MAINTENANCE

## H00C01.01 FACILITIES OPERATION AND MAINTENANCE

Appropriation Statement:	2012	2013	2014
	Actual	Appropriation	Allowance
Number of Authorized Positions	203.00	203.00	207.00
Number of Contractual Positions	.70	.70	.70
01 Salaries, Wages and Fringe Benefits	12,260,419	12,493,967	13,642,336
02 Technical and Special Fees	221,360	35,069	31,620
03 Communication	271,448	242,271	252,390
04 Travel	3,108	11	714
06 Fuel and Utilities	15,818,583	16,923,248	16,414,991
07 Motor Vehicle Operation and Maintenance	674,352	692,375	713,018
08 Contractual Services	12,757,728	12,955,015	14,711,843
09 Supplies and Materials	990,403	663,706	696,275
10 Equipment—Replacement	132,869	12,430	30,000
11 Equipment—Additional	160,533		
12 Grants, Subsidies and Contributions	367,000	300,000	300,000
13 Fixed Charges	603,203	697,834	771,838
14 Land and Structures	244,287	238,255	243,674
Total Operating Expenses	32,023,514	32,725,145	34,134,743
Total Expenditure	44,505,293	45,254,181	47,808,699
Original General Fund Appropriation	27,299,105	28,890,493	
Transfer of General Fund Appropriation	1,215,218		
Net General Fund Expenditure	28,514,323	28,890,493	30,809,156
Special Fund Expenditure	609,391	780,207	776,472
Federal Fund Expenditure	815,032	856,694	879,173
Reimbursable Fund Expenditure	14,566,547	14,726,787	15,343,898
Total Expenditure	44,505,293	45,254,181	47,808,699
Special Fund Income: H00302 Rental of Space to Commercial Tenants	302.437	317,752	296.603
•	104,124	119.381	99,790
H00312 Visitor Parking Revenue	,	290,354	,
H00317 Day Care Centers	202,830		380,079
H00318 Rent to Denton from Charles County		12,000	
swf325 Budget Restoration Fund		40,720	
Total	609,391	780,207	776,472
Federal Fund Income:			
93.778 Medical Assistance Program	815,032	856,694	879,173
Reimbursable Fund Income:			
H00904 Rental of Space to State Tenants	14,566,547	14,726,787	15,343,898
•	· · · · · · · · · · · · · · · · · · ·	· · · · · · · · · · · · · · · · · · ·	

#### H00C01.04 SARATOGA STATE CENTER -- CAPITAL APPROPRIATION -- OFFICE OF FACILITIES **OPERATION AND MAINTENANCE**

#### **Program Description:**

This program provides operating funds for capital projects at the Saratoga State Center in Baltimore.

#### **Appropriation Statement:**

Appropriation Statement:	2012 Actual	2013 Appropriation	2014 Allowance
14 Land and Structures	100,000	100,000	100,000
Total Operating Expenses	100,000	100,000	100,000
Total Expenditure	100,000	100,000	100,000
Reimbursable Fund Expenditure	100,000	100,000	100,000
<b>Reimbursable Fund Income:</b> H00926 Saratoga State Center-Capital Appropriation	100,000	100,000	100,000

#### H00C01.05 REIMBURSABLE LEASE MANAGEMENT -- OFFICE OF FACILITIES OPERATION AND MAINTENANCE

#### **Program Description:**

This program provides operating funds for management of the reimbursable lease program.

Appropriation Statement:	2012 Actual	2013 Appropriation	2014 Allowance
<ul><li>08 Contractual Services</li><li>13 Fixed Charges</li><li>14 Land and Structures</li></ul>	1,793,571 2,966,333 369,349	1,421,963 3,047,216 795,636	61,170 2,966,333
Total Operating Expenses	5,129,253	5,264,815	3,027,503
Total Expenditure	5,129,253	5,264,815	3,027,503
Reimbursable Fund Expenditure	5,129,253	5,264,815	3,027,503
Reimbursable Fund Income: H00913 Pass Through of Lease Costs	5,129,253	5,264,815	3,027,503

## H00C01.07 PARKING FACILITIES - OFFICE OF FACILITIES OPERATION AND MAINTENANCE

#### **Program Description:**

This program is responsible for the management and maintenance of the 725-space State-owned parking garage in Annapolis. The appropriation under this code supports the utilities, snow removal, maintenance, cleaning and debt service of this garage, which was opened in fiscal year 2007.

Appropriation Statement:	2012	2013	2014
	Actual	Appropriation	Allowance
03 Communication	2,500	2,500	2,500
06 Fuel and Utilities	18,480	541	19,198
07 Motor Vehicle Operation and Maintenance	166,560	166,560	166,560
08 Contractual Services	245	490	245
09 Supplies and Materials	1,765	13,876	1,765
14 Land and Structures	1,559,255	1,557,205	1,537,505
Total Operating Expenses	1,748,805	1,741,172	1,727,773
Total Expenditure	1,748,805	1,741,172	1,727,773
	1,740,003	1,/+1,1/2	

# H00D01.01 PROCUREMENT AND LOGISTICS - OFFICE OF PROCUREMENT AND LOGISTICS

#### **PROGRAM DESCRIPTION**

The Department of General Services Procurement and Logistics Division provides professional and technical support services to using agencies through generally funded and reimbursable funded programs. Included in the Division are the following programs: Board of Public Works (BPW) and Management Support, Facilities and Construction, Commodity Procurement, Procurement Technology and Support, Visual Communications and Digital Imaging (VCDI), Inventory Standards and Support Services Division (ISSSD), Records Management, and the Office of Business Enterprise. The ISSSD program currently administers surplus property operations.

#### MISSION

The Office of Procurement and Logistics assists customers in meeting their missions through fair, equitable, and cost effective processes for the timely delivery of quality products and support services. We meet customer needs and achieve important socioeconomic goals through effective use of resources. Our customers include State agencies, county governments, municipalities, nonprofit organizations, and the business community. Our overall goal is to be the preferred provider by supplying high quality products and services in a timely, and cost efficient manner.

#### KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

#### Goal 1. Operate efficiently and effectively.

Objective 1.1 Annually complete 80 percent of small contract procurements within 10 days.

Performance Measures	2011 Actual	2012 Actual	2013 Estimated	2014 Estimated
<b>Output:</b> Percent of small procurements (\$24,999 and below)				
obtained through e-commerce	80%	80%	80%	80%
Outcome: Percent of small procurements completed within 10 days	50%	87%	80%	80%

Objective 1.2 Annually complete 80 percent of large contract procurements within 90 days.

Performance Measures	2011	2012	2013	2014
	Actual	Actual	Estimated	Estimated
<b>Output:</b> Percent of large procurements (\$25,000 and above)	7	90%	85%	85%
obtained through e-commerce	7	90%	83 <i>%</i>	83%
Outcome: Percent of large procurements completed within 90 days		87%	90%	90%

#### Goal 2. Provide best value for customer agencies and taxpayers.

**Objective 2.1** Annually achieve three percent savings through cooperative contracting and/or through the successful implementation of supply chain initiatives.

	2011	2012	2013	2014
Performance Measures	Actual	Actual	Estimated	Estimated
<b>Input:</b> Total value of annual procurements (\$ millions)	\$137	\$467	\$513	\$565
Outcome: Estimated annual savings	4%	4%	3%	3%

<sup>&</sup>lt;sup>7</sup> Goal 1, Objective 1.2 is a new objective and therefore data is not reported in prior fiscal years.

# H00D01.01 PROCUREMENT AND LOGISTICS - OFFICE OF PROCUREMENT AND LOGISTICS (Continued)

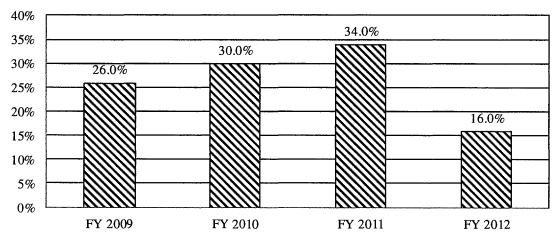
**Objective 2.2** Annually at least 80 percent of new procurements in DGS-supported agencies will be on time and on target to meet identified requirements.

	2011	2012	2013	2014
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Number of new procurements	393	408	449	494
Output: Number of new procurements completed on time, on budget,				
on target	200	253	380	420
Outcome: Percent on time, on budget, and on target <sup>8</sup>	51%	62%	85%	85%

Goal 3. Carry out social, economic, and other responsibilities as a State agency.

Objective 3.1 Annually meet or exceed 25 percent MBE participation in the Department's total procurement dollars.

	2011	2012	2013	2014
Performance Measures	Actual	Actual	Estimated	Estimated
Outcome: Percent MBE participation	34%	16%	25%	25%



## **Percent MBE Participation**

**Objective 3.2** Successfully certify and recertify the Small Business Reserve (SBR) program participants from Maryland's small business community, and ensure that contract award amounts increase by at least 10 percent annually.

	2011	2012	2013	2014
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Number of companies that self certify	7,466	4,408	4,848	5,333
Output: Dollars realized through State SBR contracts (millions)	\$16.6	\$23.3	\$25.6	\$28.2
Outcome: Percentage increase in award amounts annually	-20%	40%	10%	10%

<sup>&</sup>lt;sup>8</sup> Budget estimates from using agencies may vary due to market conditions.

2012

2013

2014

# **OFFICE OF PROCUREMENT AND LOGISTICS**

## H00D01.01 PROCUREMENT AND LOGISTICS

	Actual	Appropriation	Allowance
Number of Authorized Positions	52.00	57.00	57.00
Number of Contractual Positions	8.22	16.00	17.00
01 Salaries, Wages and Fringe Benefits	3,535,250	4,187,451	4,351,522
02 Technical and Special Fees	513,689	402,242	442,609
03 Communication 04 Travel	344,972 7,868	413,590 4,641	417,567 7,371
06 Fuel and Utilities 07 Motor Vehicle Operation and Maintenance	10,168 58,937	10,939 27,899	10,647 101,155
08 Contractual Services 09 Supplies and Materials 10 Equipment—Replacement	2,859,543 79,159 17,088	3,294,357 169,453	3,834,345 175,685
<ol> <li>Equipment—Additional</li> <li>Fixed Charges</li> </ol>	527 317,875	331,637	105,000 338,941
Total Operating Expenses	3,696,137	4,252,516	4,990,711
Total Expenditure	7,745,076	8,842,209	9,784,842
Original General Fund Appropriation Transfer of General Fund Appropriation	3,132,518 26,631	2,599,059	
Net General Fund Expenditure Special Fund Expenditure Reimbursable Fund Expenditure	3,159,149 1,168,866 3,417,061	2,599,059 1,989,791 4,253,359	3,094,251 2,026,750 4,663,841
Total Expenditure	7,745,076	8,842,209	9,784,842
Special Fund Income:			
H00319 GovDeals H00321 eMM/eProcurement System Fees swf325 Budget Restoration Fund	327,514 841,352	789,977 1,187,039 12,775	796,084 1,230,666
Total	1,168,866	1,989,791	2,026,750
Reimbursable Fund Income:			
H00909 State Printing and Duplicating	713,036	1,193,819	1,240,333
H00910 Records Management	502,504	671,677	695,863
H00916 Fuel Management Program	245,455	270,342	374,896
H00917 Courier Service	98,375	107,000	56,361
H00920 Mail Services	508,834	505,471	485,939
H00921 Auction Service Fee	44,611	69,418	69,793
H00922 Electric Deregulation H00933 eMaryland Marketplace	1,233,254 70,992	1,435,632	1,740,656
Total	3,417,061	4,253,359	4,663,841

# H00E01.01 REAL ESTATE MANAGEMENT-OFFICE OF REAL ESTATE

## **PROGRAM DESCRIPTION**

On behalf of State agencies, the Real Estate division acquires and disposes of real property interests serving the specific agency's mission, protecting the legal interests of the State, and ensuring a reasonable value for the State and its citizens. The division consists of three main units which include Lease Management and Procurement, Land Acquisition and Disposal, and Valuation and Appraisal. Lease Management and Procurement acquires lease space on behalf of State agencies, oversees the construction and modification of leased space, and enforces lease terms. Land Acquisition and Disposal evaluates property to be purchased or sold, coordinates program requirements for capital projects, and negotiates contract terms and conditions. Valuation and Appraisal appraises property for State agencies, provides valuation services for State agencies and organizations that receive state grants and loans, provides value recommendations, and maintains a list of approved appraisers.

#### MISSION

To use real property expertise in the fields of lease management and procurement, land acquisition and disposal, valuation, and real estate law to acquire or dispose of real property interests in an efficient and cost-effective manner to satisfy the needs of client agencies to help them pursue their missions. Our overall goal is to achieve the respect of client agencies by performing the mission in a professional and efficient manner and by maintaining an effective technical real estate process in a fully trained and staffed environment, thereby enabling client agencies to meet their respective goals and objectives.

#### **KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES**

### Goal 1. Operate efficiently and effectively.

**Objective 1.1** Annually obtain Board of Public Works (BPW) approval of 80 percent of procurement-mandated, newly leased office space within 6 months of receipt of properly completed agency request

Performance Measures	2011 Actual	2012 Actual	2013 Estimated	2014 Estimated
<b>Input:</b> Number of new agency office procurements submitted to the BPW for approval	6	9	8	8
<b>Outcome:</b> Percentage of new leases approved by BPW within 6 months of properly completed agency request	67%	78%	80%	80%

Goal 2. Provide best value for customer agencies and taxpayers.

**Objective 2.1** Annually, 88 percent of acquisition and disposal contracts negotiated by the Land Acquisition and Disposal (LAD) unit are at or below the accepted appraisal value for acquisitions; or at or above the accepted appraised value for disposals.

	2011	2012	2013	2014
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Number of negotiations conducted annually by LAD	22	18	15	15
Outcome: Percent of approved contracts negotiated by LAD				
with contract price at most favorable contract terms to State	100%	94%	90%	90%

2012

2013

2014

# **OFFICE OF REAL ESTATE**

## H00E01.01 REAL ESTATE MANAGEMENT

Number of Authorized Positions         26.00         26.00         26.00           Number of Contractual Positions		Actual	Appropriation	Allowance
01       Salaries, Wages and Fringe Benefits       2.405,117       2.161.683       2.278.964         02       Technical and Special Fees       83.905       42.761       43.856         03       Communication       2.299       9       9         07       Motor Vehicle Operation and Maintenance       64.317       7.540       5.910         08       Contractual Services       120.915       311.470       147.952         09       Supplies and Materials       17.663       8.184       7.912         01       Equipment—Replacement       44.327       3.000       11       42.971       3.000         13       Fixed Charges       2.913       3.890       2.512       3.626       187.959         14       Land and Structures       2.980.911       2.558.070       2.510.779         0riginal General Fund Appropriation       1.144,740       1.661.567       1.835,225         17 transfer of General Fund Appropriation       1.329.154       1.661.567       1.835,225         18 endurate Fund Expenditure       2.980.911       2.558.070       2.510.779         13 additional       2.980.911       2.558.070       2.510.779         14 Land and Structures       453.951       333.791       108.320 <td>Number of Authorized Positions</td> <td>26.00</td> <td>26.00</td> <td>26.00</td>	Number of Authorized Positions	26.00	26.00	26.00
02         Technical and Special Fees         83,905         42,761         43,856           03         Communication         29,913         22,533         20,673           04         Travel         2,289         9         9           05         Contractual Services         120,915         311,470         147,952           05         Supplies and Materials         17,663         8,184         7,912           10         Equipment—Replacement         44,327         3,000         11         Equipment—Additional         4,297         3,000           13         Fixed Charges         2,913         3,890         2,512         3,890         2,512           14         Land and Structures         205,255	Number of Contractual Positions	.38	1.23	1.23
03 Communication         29,913         22,533         20,673           04 Travel         2,289         9         9           07 Motor Vehicle Operation and Maintenance         64,317         7,540         5,910           08 Contractual Services         120,915         311,470         147,952           09 Supplies and Materials         17,663         8,184         7,912           10 Equipment—Replacement         44,327         3,000         11 Equipment—Additional         2,9913         3,890         2,512           14 Land and Structures         205,255         33,626         187,959         70         2,510,779           0riginal General Fund Appropriation         1,144,740         1,661,567         1,835,225         50,621         187,959           0riginal General Fund Appropriation         1,144,740         1,661,567         1,835,225         50,6719         2,510,779         0,633,201         33,791         108,320           Special Fund Expenditure         1,329,154         1,661,567         1,835,225         50,211         567,234           Total Expenditure         2,980,911         2,558,070         2,510,779         2,510,779         2,510,779           0riginal General Fund Expenditure         1,197,806         562,712         567,234 <td>01 Salaries, Wages and Fringe Benefits</td> <td>2,405,117</td> <td>2,161,683</td> <td>2,278,964</td>	01 Salaries, Wages and Fringe Benefits	2,405,117	2,161,683	2,278,964
04 Travel       2,289       9         07 Motor Vehicle Operation and Maintenance       64,317       7,540       5,910         08 Contractual Services       120,915       311,470       147,952         09 Supplies and Materials       17,663       8,184       7,912         10 Equipment—Replacement       44,327       3,000         11 Equipment—Additional       4,297       3,890       2,512         14 Land and Structures       205,255       7       7       7         14 Land and Structures       205,255       7       7       7       7         14 Land and Structures       205,255       7       7       7       7       7       7       7       7       7       7       7       3,890       2,512         14 Land and Structures       2,980,911       2,558,070       2,510,779       7 <td>02 Technical and Special Fees</td> <td>83,905</td> <td>42,761</td> <td>43,856</td>	02 Technical and Special Fees	83,905	42,761	43,856
Total Operating Expenses       491,889       353,626       187,959         Total Expenditure       2,980,911       2,558,070       2,510,779         Original General Fund Appropriation       1,144,740       1,661,567       1,835,225         Special Fund Expenditure       453,951       333,791       108,320         Reimbursable Fund Expenditure       1,197,806       562,712       567,234         Total Expenditure       2,980,911       2,558,070       2,510,779         Special Fund Income:       1,197,806       562,712       567,234         Total Expenditure       2,980,911       2,558,070       2,510,779         Special Fund Income:       1,197,806       562,712       567,234         Total Expenditure       2,980,911       2,558,070       2,510,779         Special Fund Income:       453,951       325,500       108,320         swf325 Budget Restoration Fund       453,951       333,791       108,320         Reimbursable Fund Income:       453,951       333,791       108,320         Reimbursable Fund Income:       210,987       210,962       210,000         H00924 Lease Compliance       210,987       210,962       210,000         H00934 Leave Management Consolidation Reimbursement       635,069 </td <td>04       Travel         07       Motor Vehicle Operation and Maintenance         08       Contractual Services         09       Supplies and Materials         10       Equipment—Replacement         11       Equipment—Additional</td> <td>2,289 64,317 120,915 17,663 44,327 4,297</td> <td>9 7,540 311,470 8,184</td> <td>5,910 147,952 7,912 3,000</td>	04       Travel         07       Motor Vehicle Operation and Maintenance         08       Contractual Services         09       Supplies and Materials         10       Equipment—Replacement         11       Equipment—Additional	2,289 64,317 120,915 17,663 44,327 4,297	9 7,540 311,470 8,184	5,910 147,952 7,912 3,000
Total Expenditure         2,980,911         2,558,070         2,510,779           Original General Fund Appropriation         1,144,740         1,661,567         1           Transfer of General Fund Appropriation         1,144,740         1,661,567         1           Net General Fund Expenditure         1,329,154         1,661,567         1,835,225           Special Fund Expenditure         1,197,806         562,712         567,234           Total Expenditure         2,980,911         2,558,070         2,510,779           Special Fund Income:         1,197,806         562,712         567,234           Total Expenditure         2,980,911         2,558,070         2,510,779           Special Fund Income:         453,951         325,500         108,320           swf325 Budget Restoration Fund         453,951         325,500         108,320           Swf325 Budget Restoration Fund         453,951         333,791         108,320           Reimbursable Fund Income:         453,951         333,791         108,320           Reimbursable Fund Income:         210,987         210,962         210,000           H00924 Lease Compliance         210,987         210,962         210,000           H00934 Leave Management Consolidation Reimbursement         635,069		205,255		<u> </u>
Original General Fund Appropriation         1,144,740         1,661,567           Transfer of General Fund Appropriation         1,329,154         1,661,567         1,835,225           Special Fund Expenditure         453,951         333,791         108,320           Reimbursable Fund Expenditure         2,980,911         2,558,070         2,510,779           Special Fund Income:         453,951         325,500         108,320           Total Expenditure         453,951         325,500         108,320           Swf325 Budget Restoration Fund         453,951         325,500         108,320           Total         Total         453,951         325,500         108,320           Swf325 Budget Restoration Fund         453,951         325,500         108,320           Total         20,980,911         2,558,070         2,510,779           Total         453,951         325,500         108,320           Swf325 Budget Restoration Fund         453,951         333,791         108,320           Reimbursable Fund Income:         453,951         333,791         108,320           Reimbursable Fund Income:         210,987         210,962         210,000           H00924 Lease Compliance         210,987         210,962         210,000	Total Operating Expenses	491,889	353,626	187,959
Transfer of General Fund Appropriation       184,414         Net General Fund Expenditure       1,329,154       1,661,567       1,835,225         Special Fund Expenditure       453,951       333,791       108,320         Reimbursable Fund Expenditure       1,197,806       562,712       567,234         Total Expenditure       2,980,911       2,558,070       2,510,779         Special Fund Income:       453,951       325,500       108,320         swf325 Budget Restoration Fund       453,951       325,500       108,320         Total       453,951       325,500       108,320         Reimbursable Fund Income:       453,951       325,500       108,320         Wi325 Budget Restoration Fund       453,951       333,791       108,320         Reimbursable Fund Income:       210,987       210,962       210,000         H00924 Lease Compliance       210,987       210,962       210,000         H00934 Leave Management Consolidation Reimbursement       635,069       351,750       357,234	Total Expenditure	2,980,911	2,558,070	2,510,779
Special Fund Expenditure       453,951       333,791       108,320         Reimbursable Fund Expenditure       1,197,806       562,712       567,234         Total Expenditure       2,980,911       2,558,070       2,510,779         Special Fund Income:       453,951       325,500       108,320         swf325 Budget Restoration Fund       453,951       325,500       108,320         Total       453,951       333,791       108,320         Reimbursable Fund Income:       453,951       333,791       108,320         Reimbursable Fund Income:       453,951       333,791       108,320         Reimbursable Fund Income:       210,987       210,962       210,000         H00924 Lease Compliance       210,987       210,962       210,000         H00934 Leave Management Consolidation Reimbursement       635,069       351,750       357,234			1,661,567	
Special Fund Income:         453,951         325,500         108,320           swf325 Budget Restoration Fund         453,951         333,791         108,320           Total         453,951         333,791         108,320           Reimbursable Fund Income:         453,951         333,791         108,320           Non-24 Lease Compliance         210,987         210,962         210,000           H00924 Leave Management Consolidation Reimbursement         635,069         351,750         357,234	Special Fund Expenditure	453,951	333,791	108,320
H00320 Broker's Rebate	Total Expenditure	2,980,911	2,558,070	2,510,779
H00924 Lease Compliance       210,987       210,962       210,000         H00934 Leave Management Consolidation Reimbursement       635,069       351,750       351,750       357,234	H00320 Broker's Rebate swf325 Budget Restoration Fund		8,291	<u> </u>
Total 1,197,806 562,712 567,234	H00924 Lease Compliance H00934 Leave Management Consolidation Reimbursement	635,069	,	,
	Total	1,197,806	562,712	567,234

# H00G01.01 FACILITIES PLANNING, DESIGN, AND CONSTRUCTION - OFFICE OF FACILITIES PLANNING, DESIGN, AND CONSTRUCTION

## **PROGRAM DESCRIPTION**

The Office of Facilities Planning, Design and Construction provides professional management and technical services for State agencies in the planning, budgeting, design, construction, and maintenance of State facilities. The Office assists other State agencies in administering the Community College and Public School Construction Programs. The Office also assists other governmental agencies and non-profit entities by administering the Capital Grants and Loans Program. The Office provides quality assessment and maintenance of State facilities so that buildings and their components maximize their expected life.

#### MISSION

The Office of Facilities Planning, Design and Construction ensures the design, construction, and maintenance of safe, secure, functional, cost-effective, aesthetically pleasing facilities that meet governmental and non-profit customer needs. We provide professional project management, technical reviews, and construction management followed by preventive and scheduled critical maintenance services for State agencies. Our overall goal is to provide the best facilities possible to enable customers to meet their mission. We want State agencies to seek out the assistance of the Office of Facilities Planning, Design and Construction to design and construct facilities that exceed agency expectations and are completed on time and within budget.

#### KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

## Goal 1. Provide best value for customer agencies and taxpayers.

**Objective 1.1** By fiscal year 2016, reduce by 10 percent the rate of change orders resulting from design errors and omissions on capital improvement projects completed during the evaluated fiscal year. (Baseline: fiscal year 2008 = 1.47 percent change orders due to errors and omissions.)

	2011	2012	2013	2014
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Original contract amount for projects completed during				
the fiscal year (millions)	<b>\$6</b> 1	\$78	\$80	\$100
Output: Value of approved change orders due to design errors	\$0.72	\$2.52	\$1.16	\$1.42
Percent change from original contract amount	1.18%	3.24%	1.45%	1.42%
Outcome: Percent change in rate of change orders due to design				
errors and omissions	-19.7%	120.4%	-1.4%	-3.4%

# H00G01.01 FACILITIES PLANNING, DESIGN, AND CONSTRUCTION - OFFICE OF FACILITIES PLANNING, DESIGN, AND CONSTRUCTION (Continued)

## OFFICE OF ENERGY PERFORMANCE AND CONSERVATION

## **PROGRAM DESCRIPTION**

The Maryland Office of Energy Performance and Conservation is assigned the task of implementing Governor O'Malley's EmPOWER Maryland initiative, which is designed to reduce State government energy consumption by 15 percent by 2015.

#### MISSION

The mission of the Maryland Office of Energy Performance and Conservation is to assist State agencies in reducing energy consumption and unit costs in State facilities by providing building system commissioning, energy monitoring and evaluation and renewable energy assistance.

Goal 2. Reduce State government energy consumption.

**Objective 2.1** Decrease State government energy consumption from the base year (2008 consumption of 13.03 million MMBTU's) by 15 percent by 2015, as expressed in MMBTU's<sup>9</sup>, expenditures, and savings.

Performance Measures	2011 Actual	2012 Actual	2013 Estimated	2014 Estimated
Input: Number of Energy Performance Contracts (EPC)	20	23	26	29
Output: Total expenditures on EPCs (millions)	\$202 <sup>10</sup>	\$210	\$216	\$219
Total energy consumption by all State government facilities				
(millions of MMBTU's)	12.16	11.90	11.60	11.34
Outcome: Monetary savings realized from EPC usage (millions)	\$9.26	\$13.61	\$15.79	\$18.40
Percent change from the 2008 base year (13.03 millions of MMBT)	U's)			
in energy consumption by all State government facilities	-6.70%	-8.67%	-10.98%	-12.97%

 $<sup>^{9}</sup>$  MMBTU = one million British Thermal Units.

<sup>&</sup>lt;sup>10</sup> To better measure output versus input, this number is now being reported as a cumulative number.

# OFFICE OF FACILITIES PLANNING, DESIGN AND CONSTRUCTION

# H00G01.01 FACILITIES PLANNING, DESIGN AND CONSTRUCTION

Appropriation Statement:	2012 Actual	2013 Appropriation	2014 Allowance
Number of Authorized Positions	80.00	79.00	79.00
Number of Contractual Positions	7.00	11.00	13.00
01 Salaries, Wages and Fringe Benefits	7,131,175	7,216,520	7,421,397
02 Technical and Special Fees	356,370	561,013	662,812
03       Communication         04       Travel         07       Motor Vehicle Operation and Maintenance         08       Contractual Services         09       Supplies and Materials         10       Equipment—Replacement         13       Fixed Charges         14       Land and Structures         Total Operating Expenses	48,293 3,375 67,833 100,611 8,653 9,555 38,221 1,620,881 1,897,422	42,813 1,876 52,050 30,518 4,742 34,423 1,000,000 1,166,422	41,929 667 61,521 34,561 5,052 35,723 5,000,000 5,179,453
Total Expenditure	9,384,967	8,943,955	13,263,662
Original General Fund Appropriation Transfer of General Fund Appropriation Total General Fund Appropriation Less: General Fund Reversion/Reduction	8,334,821 61,333 8,396,154 875	7,739,786	
Net General Fund Expenditure Special Fund Expenditure Reimbursable Fund Expenditure	8,395,279 405,062 584,626	7,739,786 457,439 746,730	11,981,965 420,619 861,078
Total Expenditure	9,384,967	8,943,955	13,263,662
Special Fund Income: swf316 Strategic Energy Investment Fund swf325 Budget Restoration Fund	405,062	423,135 34,304	420,619
Total	405,062	457,439	420,619
Reimbursable Fund Income: H00914 Construction Inspection Services H00922 Electric Deregulation H00930 Energy Performance Monitoring	208,203 203,783 172,640	378,785 150,423 217,522	470,913 180,010 210,155
Total	584,626	746,730	861,078

General Services

Classification Title	FY 2012 Positions	FY 2012 Expenditure	FY 2013 Positions	FY 2013 Appropriation	FY 2014 Positions	FY 2014 Allowance	Symbol
h00a01 Office of the Secretary							
h00a0101 Executive Direction							
secy dept gen services	1.00	139,124	1.00	141,142	1.00	141,142	
exec vii	1.00	101,742	1.00	111,103	1.00	111,103	
div dir ofc atty general	1.00	93,533	1.00	101,929	1.00	101,929	
asst attorney general viii	1.00	68,345	1.00	92,971	1.00	92,971	
asst attorney general vi	1.00	85,459	1.00	91,512	1.00	91,512	
administrator iv	1.00	69,168	1.00	72,552	1.00	72,552	
admin spec ii	.00	35,224	1.00	38,129	1.00	38,129	
exec assoc iii	1.00	45,421	1.00	49,784	1.00	49,784	
management assoc	1.00	46,527	1.00	51,016	1.00	51,016	
T0TAL h00a0101*	8.00	684,543	9.00	750,138	9.00	750,138	
h00a0102 Administration							
prgm mgr senior i	.00	45,091	1.00	90,503	1.00	90,503	
prgm mgr iv	1.00	68,318	1.00	68,883	1.00	68,883	
fiscal services admin iv	1.00	0	.00	0	.00	0	
it asst director ii	1.00	70,424	1.00	75,148	1.00	75,148	
prgm mgr iii	1.00	79,020	1.00	85,771	1.00	85,771	
administrator iv	1.00	73,920	1.00	76,827	1.00	76,827	
fiscal services admin ii	1.00	70,075	1.00	75,389	1.00	75,389	
prgm mgr i	1.00	70,002	1.00	73,956	1.00	73,956	
computer network spec lead	1.00	23,568	1.00	51,155	1.00	51,155	
it programmer analyst lead/adva	1.00	65,062	1.00	69,271	1.00	69,271	
accountant supervisor i	1.00	0	.00	0	.00	0	
administrator ii	1.00	56,294	1.00	58,997	1.00	58,997	
computer network spec ii	1.00	59,521	1.00	62,464	1.00	62,464	
personnel administrator i	1.00	63,507	1.00	66,144	1.00	66,144	
webmaster i	1.00	49,957	1.00	55,292	1.00	55,292	
accountant ii	.00	46,820	1.00	48,072	1.00	48,072	
admin officer iii	2.00	110,149	2.00	115,046	2.00	115,046	
agency budget spec ii	.00	0	1.00	42,315	1.00	42,315	
accountant i	1.00	0	.00	0	.00	0	
personnel officer i	2.00	69,058	2.00	82,982	2.00	82,982	
admin officer i	2.00	88,922	2.00	93,922	2.00	93,922	
agency budget spec i	1.00	32,662	.00	0	.00	0	
fiscal accounts technician ii	3.00	111,751	3.00	126,970	3.00	126,970	
admin aide	1.00	40,189	1.00	44,117	1.00	44,117	
fiscal accounts clerk, lead	.00	0	1.00	44,588	1.00	44,588	
fiscal accounts clerk ii	3.00	90,286	2.00	56,601	2.00	56,601	
office secy ii	1.00	38,243	1.00	40,385	1.00	40,385	
T0TAL h00a0102*	30.00	1,422,839	29.00	1,604,798	29.00	1,604,798	
TOTAL h00a01 **	38.00	2,107,382	38.00	2,354,936	38.00	2,354,936	

PERSONNEL DETAIL

Classification Title	FY 2012 Positions	FY 2012 Expenditure	FY 2013 Positions	FY 2013 Appropriation	FY 2014 Positions	FY 2014 Allowance	Symbol
h00b01 Office of Facilities Sec	unity						
h00b0101 Facilities Security	ui ity						
prgm mgr senior ii	1.00	100,360	1.00	98,432	1.00	98,432	
police chief ii	1.00	71,527		72,768		72,768	
administrator iii	.00	23,237		74,783		74,783	
police officer manager	3.00	194,259		199,158		199,158	
admin officer i	1.00	45,313		45,626		45,626	
admin spec ii	5.00	145,000		150,336		,	
police communications oper ii	10.00	372,662		•		150,336	
police communications oper i	2.00			344,007		344,007	
police communications oper 1 police officer sergeant dgs		53,925		100,225		100,225	
	21.00	1,059,814		1,119,332	20.00	1,119,332	
police officer ii	40.00	1,657,857		1,922,134		1,922,134	
building security officer ii	77.00	2,063,910		1,993,132		1,993,132	
building security officer i	3.00	112,300		190,393	8.00	190,393	
building security officer train		142,979	10.00	235,290	10.00	235,290	
management associate	1.00	50,779	1.00	51,016		51,016	
admin aide	1.00	43,134		43,314		43,314	
office secy iii	1.00	35,834		35,847		35,847	
office clerk ii	1.00	0		0		0	
supply officer ii	.00	20,429	1.00	26,898	1.00	26,898	
TOTAL h00b0101*	175.00	6,193,319	173.00	6,702,691	173.00	6,702,691	
T0TAL h00b01 **	175.00	6,193,319	173.00	6,702,691	173.00	6,702,691	
h00c01 Office of Facilities Ope	ration and M	Maintenance					
h00c0101 Facilities Operation and	Maintenance	e					
exec v	1.00	94,749	1.00	97,920	1.00	97,920	
prgm mgr senior i	1.00	70,473	1.00	92,240	1.00	92,240	
prgm mgr iv	2.00	171,789	2.00	175,542	2.00	175,542	
exec asst iii exec dept	1.00	78,780	1.00	79,591	1.00	79,591	
prgm mgr iii	1.00	74,081	1.00	75,148	1.00	75,148	
administrator v	.00	54,066	1.00	75,989	1.00	75,989	
administrator iv	1.00	57,826	1.00	58,218	1.00	58,218	
prgm mgr i	3.00	95,624	3.00	186,289	3.00	186,289	
administrator iii	2.00	82,483	1.00	62,964	1.00	62,964	
government house asst v	1.00	76,960	1.00	77,567	1.00	77,567	
administrator ii	7.00	460,325	8.00	462,998	8.00	462,998	
maint supv iv	2.00	90,066	3.00	158,386	3.00	158,386	
government house asst iv	3.00	154,857	3.00	155,463	3.00	155,463	
administrator i	2.00	114,913	2.00	116,226	2,00	116,226	
maint supv iii	5.00	293,486	4.00	243,719	4.00	243,719	
admin officer iii	1.00	54,646	1.00	54,856	1.00	54,856	
maint supv ii	1.00	53,520	1.00	53,826	1.00	53,826	
maint supv ii non lic	1.00	47,879	1.00	48,072	1.00	48,072	
admin officer ii	1.00	49,293	1.00	49,514	1.00	49,514	
maint supv i non lic	18.00	813,494	19.00	893,105	19.00	893,105	

Classification Title	FY 2012 Positions	FY 2012 Expenditure	FY 2013 Positions	FY 2013 Appropriation	FY 2014 Positions	FY 2014 Allowance	Symbol
		Exheurtri e	F051110110		LO2TITOU2	A110Wanco	
00c01 Office of Facilities Oper	ration and	Maintenance					
00c0101 Facilities Operation and	Maintenance	е					
maint supervisor i	.00	0	.00	0		36,280	
admin officer i	1.00	45,493	1.00	45,626	6 1.00	45,626	,
admin spec iii	1.00	39,806	1.00			39,838	,
government house asst iii	3.00	129,869	3.00	130,184	3.00	130,184	
admin spec ii	.00	30,950	1.00	30,804	1.00	30,804	
admin spec ii	1.00	0		0	.00	0	,
electronic tech iv	1.00	51,088	1.00	51,016	5 1.00	51,016	,
agency buyer ii	1.00	43,214	1.00	43,314	1.00	43,314	,
agency buyer i	1.00	44,703		42,984		42,984	
electronic tech ii	1.00	42,139	1.00	42,206	6 1.00	42,206	ر
agency hlth and safety spec iv	2.00	55,757		•		92,133	
fiscal accounts technician ii	4.00	183,726		,		178,093	
management associate	2.00	97,473		· · · ·		99,188	
admin aide	9.00	327,853				328,606	
supply officer iv	1.00	38,930		38,944		38,944	
office secy i	.00	11,313		31,721		31,721	
supply officer iii	1.00	18,386		,		32,871	
maint chief iv lic	1.00	35,200		55,023		55,023	
maint chief iv non lic	12.00	469,977		453,649		453,649	
maint chief iii non lic	2.00	87,293		86,499		86,499	
automotive services specialist	1.00	36,802		36,774		36,774	
electrician senior	1.00	39,513		39,539		39,539	
stationary engineer st off comp		482,931		493,085		493,085	
maint chief i non lic	4.00	125,022		114,119		114,119	
refrigeration mechanic	3.00	90,661		100,576		100,576	
stationary engineer 1st grade	2.00	78,322		78,360		78,360	
carpenter trim	1.00	39,708		38,944		38,944	
electrician	5.00	123,904		134,120		134,120	
locksmith	2.00	62,894		68,662		68,662	
painter	6.00	177,978		207,085		207,085	
plumber	3.00	96,439		98,492		98,492	
steam fitter	1.00	96,439		98,492 27,319		27,319	
maint mechanic senior	24.00	806,640		879,221		954,938	
government house asst ii	24.00	54,887		55,885		954,958 55,885	
government nouse asst 11 maint mechanic	2.00	181,314		176,664		176,664	
maint mechanic building services supervisor	1.00	28,852		42,075		42,075	
5	2.00	28,852		42,075 68,963		68,963	
housekeeping supv iv	2.00	70,436		30,935		30,935	
service work supv		,		,		30,935	
groundskeeper lead	1.00	33,656		33,565			
maint asst	3.00	65,275		87,949		87,949 624 428	
building services worker	24.00	576,306	24.00	624,428		624,428	
DTAL h00c0101*	203.00	7,945,098		8,477,092		8,589,089	
0TAL h00c01 **	203.00	7,945,098	203.00	8,477,092	207.00	8,589,089	

General Services

Classification Title	FY 2012 Positions	FY 2012 Expenditure	FY 2013 Positions	FY 2013 Appropriation	FY 2014 Positions	FY 2014 Allowance	Symbol
h00d01 Office of Procurement an	d Logistics						
h00d0101 Procurement and Logistic	S						
exec v	1.00	43,701	1.00	97,000	1.00	97,000	
prgm mgr senior i	.00	-3,833	.00	0	.00	0	
prgm mgr iii	3.00	205,722	3.00	215,513	3.00	215,513	
prgm mgr ii	3.00	131,914	3.00	207,719	3.00	207,719	
prgm mgr i	3.00	169,565	4.00	286,492	4.00	286,492	
administrator iii	2.00	99,418	2.00	118,958	2.00	118,958	
administrator iii	1.00	63,667	1.00	64,176	1.00	64,176	
capital const engr-arch supv	1.00	90,130	1.00	91,512	1.00	91,512	
database specialist ii	.00	, 0	1.00	47,495	1.00	47,495	
dgs procurement officer supervi	3.00	76,156	3.00	156,765		156,765	
accountant supervisor i	.00	0		44,600		44,600	
administrator ii	2.00	111,354		169,049		169,049	
dgs procurement officer ii	16.00	711,890		831,425		831,425	
agency procurement spec ii	1.00	47,031		47,194		47,194	
admin officer ii	4.00	198,974		200,209		200,209	
admin officer i	1,00	69,813		85,812		85,812	
computer info services spec i	1.00	43,496		44,796		44,796	
admin spec iii	1.00	46,545		46,977		46,977	
inventory control specialist	1.00	44,331		44,453		44,453	
admin spec ii	1.00	44,814		44,934		44,934	
admin spec ii	1.00	38,815		38,827		38,827	
computer user support spec ii	2.00	79,737		82,644		82,644	
admin aide	1.00	44,897		44,934		44,934	
warehouse supervisor	1.00	0		0		0	
office services clerk	2.00	33,573		25,744		25,744	
office clerk ii	.00	29,013		28,829		28,829	
painter	.00	20,010		27,319		27,319	
painten							
TOTAL h00d0101*	52.00	2,420,723	57.00	3,093,376	57.00	3,093,376	
TOTAL h00d01 **	52.00	2,420,723		3,093,376		3,093,376	
h00e01 Office of Real Estate							
h00e01 Office of Real Estate h00e0101 Real Estate Management							
5	1.00	97,750	1.00	97,920	1.00	97,920	
exec v	2.00			97,920 197,183		97,920 197,183	
asst attorney general vii	2.00	199,060 95,058		95,058		95,058	
prgm mgr iv	2.00	95,058 167,547		151,245		151,245	
prgm mgr ii	2.00	79,858		76,827		76,827	
prgm mgr i hum ser admin iii	1.00	75,389		75,389		75,389	
		,		75,389 71,974		75,389 71,974	
real est review appraiser supv	1.00	71,974		188,920		188,920	
acquisition specialist senior	3.00	208,432				66,144	
real est review appraiser ii dg		66,144		66,144			
acquisition specialist	2.00	199,788		168,036		168,036	
administrator i	2.00	121,604	2.00	116,094	2.00	116,094	

General Services

Classification Title	FY 2012 Positions	FY 2012 Expenditure	FY 2013 Positions	FY 2013 Appropriation	FY 2014 Positions	FY 2014 Allowance	Symbol
				Appi opi 1ac10ii		ATTOWANCE	
h00e01 Office of Real Estate h00e0101 Real Estate Management							
administrator i	1.00	55,490	1.00	55,292	1.00	FF 000	
reviewing appraiser ii	1.00	46,723		46,723	1.00	55,292	
admin officer ii	2.00	99,028		92,251	2.00	46,723	
admin officer ii	1.00	46,833		46,833		92,251 46,833	
admin officer i	1.00	40,833		40,833		40,833	
office secy ii	3.00						
Unice Secy II	3.00	129,381	5.00	111,217	3.00	111,217	
T0TAL h00e0101*	26.00	1,760,059	26.00	1,657,106	26.00	1,657,106	
T0TAL h00e01 **	26.00	1,760,059	26.00	1,657,106	26.00	1,657,106	
h00g01 Office of Facilities Pla h00g0101 Facilities Planning, Des	<b>U</b> / U	•	τ10Π				
exec v	1.00		1.00	100 064	1 00	100 064	
prgm mgr senior ii	1.00	105,042 67,551	1.00	100,864	1.00 1.00	100,864	
prgm mgr senior i	3.00		3.00	98,432		98,432	
administrator vii	1.00	267,448 84,139		291,340 0	3.00 .00	291,340 0	
		,		-		-	
administrator vii	1.00 .00	93,769 0	1.00 1.00	95,058	1.00	95,058	
prgm mgr iv				83,242	1.00	83,242	
prgm mgr iii	6.00	467,409	6.00	496,006	6.00	496,006	
capital const engr-arch supv	5.00 7.00	429,661	5.00	455,632	5.00	455,632	
capital const engr-arch sr		533,058	7.00	564,653	7.00	564,653	
capital const engr-arch ii	8.00	483,268	8.00	552,834	8.00	552,834	
capital const engr-arch ii	1.00	82,614	1.00	83,502	1.00	83,502	
capital maint proj engr-arch su		340,013	5.00	373,689	5.00	373,689	
capital maint proj engr-arch ii		582,201	9.00	609,741	9.00	609,741	
it functional analyst superviso		63,667	1.00	64,176	1.00	64,176	
administrator ii	7.00	364,655	6.00	367,326	6.00	367,326	
bldg construction engineer	6.00	339,023	6.00	356,563	6.00	356,563	
administrator i	1.00	58,136	1.00	58,534	1.00	58,534	
admin officer iii	1.00	53,520	1.00	53,826	1.00	53,826	
admin officer iii	1.00	57,588	1.00	58,069	1.00	58,069	
computer info services spec ii	1.00	52,336	1.00	52,817	1.00	52,817	
admin spec iii	1.00	41,922	1.00	42,075	1.00	42,075	
bldg construction insp iii	7.00	297,839	7.00	326,842	7.00	326,842	
management associate	1.00	46,310	1.00	46,472	1.00	46,472	
admin aide	1.00	29,538	1.00	30,804	1.00	30,804	
office secy iii	3.00	122,310	3.00	122,621	3.00	122,621	
office secy i	1.00	30,766	1.00	30,617	1.00	30,617	
TOTAL h00g0101*	80.00	5,093,783	79.00	5,415,735	79.00	5,415,735	
T0TAL h00g01 **	80.00	5,093,783	79.00	5,415,735	79.00	5,415,735	
	00.00	5,055,765	75.00	5,415,755	79.00	5,415,755	