# **JUDICIAL AND LEGAL REVIEW**

Judiciary

Office of the Public Defender

Office of the Attorney General

Office of the State Prosecutor

**Maryland Tax Court** 

**Public Service Commission** 

Office of the People's Counsel

**Subsequent Injury Fund** 

**Uninsured Employers' Fund** 

**Workers' Compensation Commission** 

#### **OBJECTIVES**

The Judicial Department of Maryland was established as one of the three co-equal branches of State government by Article IV of the State Constitution. The function of this branch of government is the administration of justice through operation of a system of courts. In effect, this involves the determination of guilt or innocence in criminal matters, the imposition of an appropriate punishment where guilt is found, the resolution of disputes between citizens in civil matters, and the award of appropriate compensation or other remedy where liability is found. Statutory provisions dealing with the judicial department are principally found in the Courts and Judicial Proceedings Article and the State Personnel and Pensions Article, Title 27 of the Annotated Code.

#### **SUMMARY OF JUDICIARY**

	2012 Actual	2013 Appropriation	2014 Allowance
Total Number of Authorized Positions	3,581.25	3,584.50	3,666.50
Total Number of Contractual Positions	405.00	446.00	447.00
Salaries, Wages and Fringe Benefits Technical and Special Fees Operating Expenses	286,168,855 13,783,429 123,971,468	295,182,884 15,762,356 141,136,823	306,772,798 15,817,773 145,559,516
Original General Fund AppropriationTransfer/Reduction	372,372,481 2,067,285	387,400,233	
Total General Fund Appropriation	374,439,766 171,035	387,400,233	
Net General Fund Expenditure	374,268,731 45,059,188 4,482,178 I13,655	387,400,233 58,583,611 5,957,219 141,000	409,859,307 53,972,256 4,177,524 141,000
Total Expenditure	423,923,752	452,082,063	468,150,087

#### C00A00.01 COURT OF APPEALS

**Program Description:** 

The Court of Appeals is the State's highest court and generally exercises only appellate jurisdiction. The Chief Judge of the Court of Appeals is the administrative head of the judicial system of the State. The Court's appellate jurisdiction is almost fully discretionary with virtually all initial appeals heard by the Court of Special Appeals. In addition to its appellate adjudicatory functions, the Court of Appeals admits to the bar all persons eligible to practice law in the State; disciplines, suspends and disbars lawyers subject to such action; and makes rules and regulations to govern practice, procedure, and judicial administation in all courts of the State.

Appropriation Statement:	2012 Actual	2013 Appropriation	2014 Allowance
Number of Authorized Positions	81.00	79.00	80.00
Number of Contractual Positions	2.00	2.00	2.00
01 Salaries, Wages and Fringe Benefits	12,835,673	12,337,607	13,351,096
02 Technical and Special Fees	800	95,664	98,812
03 Communication 04 Travel	28,861 161,274 19,869 511,314 134,558 9,072 52,029 256,011 1,172,988 14,009,461	39,750 181,006 22,827 1,523,352 185,852 88,032 97,106 319,479 2,457,404 14,890,675	54,179 310,716 20,664 1,292,708 203,089 92,250 283,745 78,016 331,943 2,667,310
Original General Fund Appropriation  Transfer of General Fund Appropriation	13,034,482 974,980	14,500,594	
Total General Fund Appropriation	14,009,462	14,500,594	
Net General Fund ExpenditureFederal Fund Expenditure	14,009,461	14,500,594 390,081	16,039,202 78,016
Total Expenditure	14,009,461	14,890,675	16,117,218
Federal Fund Income: 93.586 State Court Improvement Program		390,081	78,016

#### C00A00.02 COURT OF SPECIAL APPEALS

Program Description

The Court of Special Appeals began operations pursuant to constitutional authorization and statutory implementation. It exercises initial appellate jurisdiction in virtually all proceedings, but has no original jurisdiction.

Appropriation statement.	2012 Actual	2013 Appropriation	2014 Allowance
Number of Authorized Positions	79.50	79.50	91.50
Number of Contractual Positions	3.00	3.00	3.00
01 Salaries, Wages and Fringe Benefits	8,697,757	8,445,119	9,585,713
02 Technical and Special Fees	101,649	136,960	152,378
03 Communication 04 Travel 06 Fuel and Utilities 08 Contractual Services 09 Supplies and Materials 10 Equipment—Replacement 11 Equipment—Additional 13 Fixed Charges 14 Land and Structures	54,710 26,322 2,254 71,711 72,082 42,871 60,272	50,543 20,343 5,616 69,331 87,234 56,000 5,025 72,100	57,967 63,500 2,344 95,494 92,424 66,000 58,925 74,188
Total Operating Expenses	330,223	366,192	510,842
Total Expenditure	9,129,629	8,948,271	10,248,933
Original General Fund Appropriation Transfer of General Fund Appropriation	8,730,962 398,668	8,948,271	
Total General Fund Appropriation	9,129,630	8,948,271	
Net General Fund Expenditure	9,129,629	8,948,271	10,248,933

#### C00A00.03 CIRCUIT COURT JUDGES

#### **Program Description:**

The Circuit Courts for the 23 counties and Baltimore City are provided for in Article IV of the Constitution and various provisions of the Courts Article of the Code. These courts are Maryland's trial courts of general jurisdiction. They have original jurisdiction in the more serious criminal matters and the more substantial civil cases. In all counties but Montgomery, they exercise juvenile jurisdiction. These courts handle appeals from the District Court and from certain administrative agencies.

Appropriation	Statement:
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Appropriation Statement:	2012 Actual	2013 Appropriation	2014 Allowance
Number of Authorized Positions	383.00	383.00	393.00
Number of Contractual Positions	1.00	1.00	1.00
01 Salaries, Wages and Fringe Benefits	52,841,306	53,369,360	54,002,705
02 Technical and Special Fees	41,518	38,793	39,568
03 Communication	7,537 98,551	7,835 74,951 200	8,225 101,300
09 Supplies and Materials	6,815,132	2,000 7,265,234 44,625	2,000 70,000 7,379,587 44,600
Total Operating Expenses	6,921,220	7,394,845	7,605,712
Total Expenditure	59,804,044	60,802,998	61,647,985
Original General Fund Appropriation  Transfer of General Fund Appropriation	59,767,506 -926,142	60,343,805	<u> </u>
Net General Fund ExpenditureFederal Fund Expenditure	58,841,364 962,680	60,343,805 459,193	61,014,837 633,148
Total Expenditure	59,804,044	60,802,998	61,647,985
Federal Fund Income: swf503 State Fiscal Stabilization Funds-Discretionary 93.563 Child Support Enforcement	962,680	23,245 435,948	633,148
Total	962,680	459,193	633,148

#### C00A00.04 DISTRICT COURT

#### **Program Description:**

Article IV, Section 1, of the Maryland Constitution, created the District Court of Maryland as a Court of Record, with a Seal to be used in the authentication of process being issued by the Court. Section 1-601, of the Courts and Judicial Proceedings Article of the Annotated Code of Maryland, established the District Court of Maryland as a court of limited jurisdiction. Sections 41B-411, of Article IV, of the Maryland Constitution provide for the appointment of a Chief Judge, as well as judicial and non-judicial personnel, necessary to the functioning of the District Court of Maryland. CJ 1-602, divides the State into twelve districts and lists the composition of each district. The District Court of Maryland is centrally administered by a Chief Judge. Assisting the Chief Judge with the daily operation of the Court is a Chief Clerk, four Assistant Chief Clerks, a Chief Internal Auditor and a Coordinator of Commissioner Activity. The Chief Judge also receives assistance from the Administrative Judge, the Administrative Clerk, and the Administrative Commissioner in each district.

Appropriation Statement:	2012 Actual	2013 Appropriation	2014 Allowance
Number of Authorized Positions	1,391.50	1,391.50	1,422.50
Number of Contractual Positions	351.00	388.00	407.00
01 Salaries, Wages and Fringe Benefits	107,798,947	109,778,266	114,454,957
02 Technical and Special Fees	12,202,192	13,200,295	13,694,499
03 Communication. 04 Travel	4,898,352 479,467 318,352 120,469 4,577,047 2,777,689 1,621,792 515,153 –958,674 10,079,629 294,634 24,714,910 144,716,049	4,534,641 348,324 503,630 87,000 5,237,273 1,991,940 1,628,500 333,600 66,000 9,892,976 313,000 24,936,884 147,915,445	5,012,552 388,181 330,300 131,000 6,852,597 2,020,874 1,948,000 66,000 10,673,450 150,000 27,652,954
Original General Fund Appropriation  Transfer of General Fund Appropriation	143,754,877 861,095	147,774,445	
Total General Fund Appropriation	144,615,972 13,578	147,774,445	
Net General Fund ExpenditureReimbursable Fund Expenditure	144,602,394 113,655	147,774,445 141,000	155,661,410 141,000
Total Expenditure	144,716,049	147,915,445	155,802,410
Reimbursable Fund Income: J00B01 DOT-State Highway Administration	113,655	141,000	141,000

#### **JUDICIARY**

#### C00A00.05 MARYLAND JUDICIAL CONFERENCE

#### **Program Description:**

Established by Maryland Rule 16-802, the Conference consists of the judges of the Court of Appeals, the Court of Special Appeals, the Circuit Courts of the Counties and of Baltimore City, and the District Court. It meets annually to engage in programs of continuing judicial education and to discuss generally "the improvement of the administration of justice and the judicial system in Maryland".

	2012 Actual	2013 Appropriation	2014 Allowance
03 Communication		1,175	
04 Travel	29,110	101,955	101,955
08 Contractual Services	1,711	1,800	2,975
09 Supplies and Materials	2,277	2,720	2,720
Total Operating Expenses	33,098	107,650	107,650
Total Expenditure	33,098	107,650	107,650
Original General Fund Appropriation  Transfer of General Fund Appropriation	107,650 74,552	107,650	
Net General Fund Expenditure	33,098	107,650	107,650

#### C00A00.06 ADMINISTRATIVE OFFICE OF THE COURTS

#### **Program Description:**

Section 13-101 of the Courts and Judicial Proceedings Article of the Annotated Code provides for the establishment of an Administrative Office of the Courts its personnel, duties and functions. The office is headed by a State Court Administrator appointed by and serving at the pleasure of the Chief Judge of the Court of Appeals. The Administrative Office provides staff support to the Chief Judge of the Court of Appeals and assists the Chief Judge in carrying out the duties of administrative head of the judicial system. The Office attempts to aid in improving the business methods of the courts of the State and enhance their efficiency in performing their judicial functions. The Administrative Office is establishing improved methods of gathering and reporting information through automated data processing; expanding programs of education and training for judicial and non-judicial personnel; and formalizing a planning process for the judicial system by identifying potential problem areas, developing feasible solutions for the problems, devising strategies for implementation of those solutions, and then implementing them.

Appropriation Statement:	2012 Actual	2013 Appropriation	2014 Allowance
Number of Authorized Positions	124.50	125.75	130.75
Number of Contractual Positions	6.00	10.00	6.00
01 Salaries, Wages and Fringe Benefits	10,908,735	13,012,052	11,626,963
02 Technical and Special Fees	148,571	677,942	651,499
03 Communication 04 Travel	662,330 294,867 133,138 156,444 5,521,795 251,047 95,111 37,311 19,485,656 2,007,199 517,000	294,616 176,390 146,983 50,298 7,511,158 196,676 83,225 92,405 20,740,119 2,135,886	341,333 240,094 138,462 57,749 6,435,003 216,919 93,600 91,610 20,611,900 2,328,751
Total Operating Expenses	29,161,898	31,427,756	30,555,421
Total Expenditure	40,219,204	45,117,750	42,833,883
Original General Fund Appropriation  Transfer of General Fund Appropriation	21,852,073 2,408,391	24,548,054	26 226 522
Net General Fund Expenditure	24,260,464 15,831,713 127,027	24,548,054 18,918,397 1,651,299	26,325,533 16,100,000 408,350
Total Expenditure	40,219,204	45,117,750	42,833,883
Special Fund Income: C00305 Maryland Legal Services Corporationsswf325 Budget Restoration Fund	15,831,713	16,700,840 2,217,557	16,100,000
Total	15,831,713	18,918,397	16,100,000
Federal Fund Income:  16.580 Edward Byrne Memorial State and Local Law Enforcement Assistance Discretionary Grants Programs	89,993 12,034 25,000	163,333 1,487,966	133,000 275,350
Total	127,027	1,651,299	408,350

#### C00A00.07 COURT RELATED AGENCIES

#### **Program Description:**

The Standing Committee on Rules of Practice and Procedure and staff are appointed by the Court of Appeals pursuant to Maryland Annotated Code, Courts and Judicial Proceedings Article, Sections 13-301 through 13-303 and Maryland Rule 16-801 in order to aid in the exercise of the rulemaking power of the Court under Article IV, Section 18(a) of the Maryland Constitution in regard to the promulgation of rules of practice, procedure and administration of the courts of the State. The State Reporter is appointed by the judges of the Court of Appeals under Maryland Annotated Code, Courts and Judicial Proceedings Article, Section 13-201. In accordance with the provisions of Section 13-203 of that Article, it is a duty of the State Reporter to prepare for publication the official reports known as Maryland Reports and Maryland Appellate Reports, of cases decided in the Court of Appeals of Maryland or in the Court of Special Appeals and designated by the respective court to be reported. The program provides for the purchase of copies of each volume of the Maryland Reports and copies of each volume of the Maryland Appellate Reports as specified in the contract. These reports are distributed in accordance with Maryland Annotated Code, Courts and Judicial Proceedings Article, Section 13-204(c). The Commission on Judicial Disabilities was created by Article IV, Sections 4A and 4B of the Maryland Constitution, with the assistance of staff appointed under Maryland Rule 16-804, to receive complaints, investigate, hold formal hearings if necessary, and file a report and recommendation with the Court of Appeals of Maryland with respect to the censure, retirement or removal of judges. The State Board of Law Examiners operates pursuant to Maryland Annotated Code, Business Occupations and Professions Article, Sections 10-201 through 10-203, and the Rules Governing Admission to the Bar of Maryland. The Board registers law students, checks their prelegal and legal education, has character investigations made, and administers examination

Appropriation statement:	2012 Actual	2013 Appropriation	2014 Allowance
Number of Authorized Positions	20.75	20.75	21.75
Number of Contractual Positions	3.00	3.00	3.00
01 Salaries, Wages and Fringe Benefits	1,906,948	1,880,168	2,124,471
02 Technical and Special Fees	507,793	342,247	343,504
03 Communication 04 Travel 06 Fuel and Utilities 08 Contractual Services 09 Supplies and Materials 10 Equipment—Replacement 11 Equipment—Additional 12 Grants, Subsidies and Contributions 13 Fixed Charges	29,662 46,952 5,737 798,115 48,972 4,059 7,460 1,587,916 128,374	40,411 73,499 7,862 1,054,943 38,582 15,000 6,000 1,764,356 215,100	33,816 69,522 5,922 1,147,978 69,095 25,293 21,000 1,764,356 221,600
Total Operating Expenses	2,657,247	3,215,753	3,358,582
Total Expenditure	5,071,988	5,438,168	5,826,557
Original General Fund Appropriation Transfer of General Fund Appropriation	5,457,395 -385,407	5,438,168	
Net General Fund Expenditure	5,071,988	5,438,168	5,826,557

#### C00A00.08 STATE LAW LIBRARY

#### **Program Description:**

The Maryland State Law Library operates under the provisions of Section 13-501 through 13-504 of the Courts and Judicial Proceedings Article. The library consists of three major areas of resource materials; law, State and Federal government documents and a comprehensive collection of Maryland history and genealogy. The State Law Library's primary objective is to serve the legal information needs of the Judiciary and various segments of State government.

Appropriation Statement:	2012 Actual	2013 Appropriation	2014 Allowance
Number of Authorized Positions	13.00	13.00	13.00
Number of Contractual Positions	4.00	4.00	4.00
01 Salaries, Wages and Fringe Benefits	1,021,193	1,055,022	1,108,535
02 Technical and Special Fees	117,077	163,033	166,295
03 Communication 04 Travel	1,294 7,087 243,976 450,351 910 4,245	1,460 9,636 411,111 708,766 2,025	1,290 11,200 409,068 744,875 26,900
11 Equipment—Additional	280,892	295,000	306,600
Total Operating Expenses	988,755	1,427,998	1,499,933
Total Expenditure	2,127,025	2,646,053	2,774,763
Original General Fund Appropriation  Transfer of General Fund Appropriation	2,379,808 -256,952	2,637,053	
Net General Fund ExpenditureSpecial Fund Expenditure	2,122,856 4,169	2,637,053 9,000	2,766,063 8,700
Total Expenditure	2,127,025	2,646,053	2,774,763
Special Fund Income: C00302 Xerox Copy Fee	4,169	9,000	8,700

#### **C00A00.09 JUDICIAL INFORMATION SYSTEMS**

#### **Program Description:**

This program is a consolidation of the State supported judicial data processing activities. Service is provided to the District Court case processing system in the areas of traffic adjudication, criminal and civil judgments, juvenile, warrants and office automation projects. Support is given to the Eighth Circuit Court in the court case processing systems of criminal, civil, juvenile and jury selection. Other Circuit Court support includes both statistical reporting and office automation. The Appellate Courts are provided with case management support in addition to statistical reporting and office automation.

Appropriation Statement.	2012 Actual	2013 Appropriation	2014 Allowance
Number of Authorized Positions	121.50	126.50	129.50
Number of Contractual Positions	2.00	2.00	2.00
01 Salaries, Wages and Fringe Benefits	10,091,014	11,179,924	12,279,455
02 Technical and Special Fees	31,856	89,772	89,592
03 Communication 04 Travel 06 Fuel and Utilities 08 Contractual Services 09 Supplies and Materials 10 Equipment—Replacement 11 Equipment—Additional 13 Fixed Charges Total Operating Expenses	4,397,175 14,147 217,009 17,284,650 583,411 530,250 2,956,419 820,758 26,803,819	3,790,553 16,220 255,771 18,652,106 114,847 2,154,250 339,750 876,497	4,483,056 36,220 225,723 22,880,205 152,627 2,282,725 638,542 876,497 31,575,595
Total Expenditure	36,926,689	37,469,690	43,944,642
Original General Fund Appropriation  Transfer of General Fund Appropriation	28,653,790 2,004,304	30,169,127	
Total General Fund Appropriation	30,658,094 157,454	30,169,127	
Net General Fund ExpenditureSpecial Fund Expenditure	30,500,640 6,426,049	30,169,127 7,300,563	36,932,574 7,012,068
Total Expenditure	36,926,689	37,469,690	43,944,642
Special Fund Income: C00301 Land Improvement Surcharge	6,426,049	7,300,563	7,012,068

#### C00A00.10 CLERKS OF THE CIRCUIT COURT

Program Description:

Article IV, Section 25 of the Maryland Constitution creates a Clerk of the Circuit Court for each County and Baltimore City. The clerk is elected by a plurality of the qualified voters in the respective County or City, and has charge and custody of records and other papers as required by law. The twenty-four offices' duties include issuing writs, recording of land instruments and other documents, issuing various licenses and administering oaths of office, and handling matters related to operation of courts as directed by law. Some Officials also handle

Appropriation Statement:	2012 Actual	2013 Appropriation	2014 Allowance
Number of Authorized Positions	1,352.50	1,351.50	1,370.50
Number of Contractual Positions	33.00	33.00	19.00
01 Salaries, Wages and Fringe Benefits	78,649,639	82,852,180	86,884,496
02 Technical and Special Fees	631,973	1,017,650	581,626
03 Communication	2,044,377 35,628 1,545 2,828,527 1,746,150 1,472,709 232,300 -7 672,540 9,033,769	2,437,668 149,926 2,882 6,295,469 2,030,215 1,710,015 582,765 223,733 752,776	2,512,162 151,918 1,607 4,639,146 2,279,873 862,260 1,052,308 223,733 769,660
Total Expenditure	88,315,381	98,055,279	99,958,789
Original General Fund Appropriation  Transfer of General Fund Appropriation	76,091,005 -3,045,797	78,300,386	
Total General Fund Appropriation	73,045,208 1	78,300,386	
Net General Fund Expenditure	73,045,207 12,489,744 2,780,430	78,300,386 16,911,459 2,843,434	79,439,458 17,520,087 2,999,244
Total Expenditure	88,315,381	98,055,279	99,958,789
Special Fund Income:  C00301 Land Improvement Surcharge swf322 Housing Counseling and Foreclosure Mediation	12,360,261	16,703,375	17,320,414
Fund	129,483	208,084	199,673
Total	12,489,744	16,911,459	17,520,087
Federal Fund Income: 93.563 Child Support Enforcement	2,780,430	2,843,434	2,999,244

## CLERK OF THE CIRCUIT COURT-ALLEGANY COUNTY

#### **Appropriation Statement:**

Appropriation Statements	2012 Actual	2013 Appropriation	2014 Allowance
Number of Authorized Positions	17.00	17.00	17.00
01 Salaries, Wages and Fringe Benefits	1,073,493	1,103,112	1,162,544
03 Communication	20,496	30,031	55,509
04 Travel	3,865	7,813	9,291
08 Contractual Services	57,013	113,220	112,153
09 Supplies and Materials	22,106	34,822	35,085
10 Equipment—Replacement	6,692	16,800	8,800
11 Equipment—Additional	13,751	20,325	28,550
13 Fixed Charges	8,635	2,500	2,500
Total Operating Expenses	132,558	225,511	251,888
Total Expenditure	1,206,051	1,328,623	1,414,432

## CLERK OF THE CIRCUIT COURT-ANNE ARUNDEL COUNTY

	2012 Actual	2013 Appropriation	2014 Allowance
Number of Authorized Positions	111.00	111.00	112.00
Number of Contractual Positions	2.00	2.00	1.00
01 Salaries, Wages and Fringe Benefits	6,709,664	6,798,435	7,197,775
02 Technical and Special Fees	28,198	62,101	30,336
03 Communication	201,098	195,102 3,891 241,343	217,680 1,714 215,341
09 Supplies and Materials	136,389 24,430	172,905 97,700	181,862 76,100
11 Equipment—Additional	-69 29,896	5,025 1,000	4,150
Total Operating Expenses	492,696	716,966	697,347
Total Expenditure	7,230,558	7,577,502	7,925,458

# CLERK OF THE CIRCUIT COURT-BALTIMORE COUNTY

#### **Appropriation Statement:**

<b></b>	2012 Actual	2013 Appropriation	2014 Allowance
Number of Authorized Positions	129.00	129.00	129.00
01 Salaries, Wages and Fringe Benefits	7,020,057	7,454,193	7,589,068
02 Technical and Special Fees	<del>-755</del>	-	
03 Communication 04 Travel 08 Contractual Services 09 Supplies and Materials 10 Equipment—Replacement 11 Equipment—Additional 13 Fixed Charges	186,653 3,860 52,903 131,650 13,121 31,812	236,598 5,698 294,800 171,072 142,500 45,000 5,500	196,350 12,500 322,100 181,400 60,000 42,000 4,500
Total Operating Expenses	419,999	901,168	818,850
Total Expenditure	7,439,301	8,355,361	8,407,918

## CLERK OF THE CIRCUIT COURT-CALVERT COUNTY

2012 Actual	2013 Appropriation	2014 Allowance
22.00	22.00	23.00
1,329,550	1,377,061	1,463,974
18,197	25,485	20,198
1,411	2,670	2,445
32,426	97,175	54,961
24,205	36,907	32,517
	3,500	9,300
	8,873	9,841
4,882	470	540
81,121	175,080	129,802
1,410,671	1,552,141	1,593,776
	Actual  22.00  1,329,550  18,197 1,411 32,426 24,205  4,882  81,121	Actual         Appropriation           22.00         22.00           1,329,550         1,377,061           18,197         25,485           1,411         2,670           32,426         97,175           24,205         36,907           3,500         8,873           4,882         470           81,121         175,080

## CLERK OF THE CIRCUIT COURT-CAROLINE COUNTY

#### **Appropriation Statement:**

1. Appropriation Seatonical	2012 Actual	2013 Appropriation	2014 Allowance
Number of Authorized Positions	10.00	10.00	11.00
Number of Contractual Positions	1.00	1.00	
01 Salaries, Wages and Fringe Benefits	655,865	722,116	775,977
02 Technical and Special Fees	34,764	32,496	
03 Communication 04 Travel 08 Contractual Services 09 Supplies and Materials 10 Equipment—Replacement 11 Equipment—Additional 13 Fixed Charges	13,902 434 4,960 19,800	17,714 1,874 17,135 19,193 9,500 3,500 7,650	15,070 1,950 18,750 25,065 12,000 3,500 8,330
Total Operating Expenses	51,076	76,566	84,665
Total Expenditure	741,705	831,178	860,642

## CLERK OF THE CIRCUIT COURT-CARROLL COUNTY

** **	2012 Actual	2013 Appropriation	2014 Allowance
Number of Authorized Positions	30.00	30.00	31.00
01 Salaries, Wages and Fringe Benefits	2,022,419	2,004,101	2,148,023
03 Communication	38,998 729	49,241 3,320	42,103 3,600
04 Travel	25,344	89,866	101,515
09 Supplies and Materials	27,125	45,155 80,000	46,436 66,250
11 Equipment—Additional	14,906	1,750 3,150	4,050 16,264
Total Operating Expenses	107,102	272,482	280,218
Total Expenditure	2,129,521	2,276,583	2,428,241

## CLERK OF THE CIRCUIT COURT-CECIL COUNTY

Appropriation Statemen	t:	
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	2012 Actual	2013 Appropriation	2014 Allowance
Number of Authorized Positions	30.00	30.00	31.00
01 Salaries, Wages and Fringe Benefits	1,888,137	1,846,988	1,911,035
03 Communication 04 Travel 08 Contractual Services 09 Supplies and Materials 10 Equipment—Replacement 11 Equipment—Additional 13 Fixed Charges	24,242 747 102,476 34,484 5,919 2,264 9,525	37,546 6,381 182,288 23,595 7,493 2,525	25,869 6,891 227,152 19,303 28,650 6,550 5,102
Total Operating Expenses	179,657	259,828	319,517
Total Expenditure	2,067,794	2,106,816	2,230,552

## CLERK OF THE CIRCUIT COURT-CHARLES COUNTY

2012 Actual	2013 Appropriation	2014 Allowance
38.00	39.00	42.00
3.00	3.00	_
2,484,152	2,510,737	2,748,048
71,375	96,350	
43,044 2,173 51,249 66,359 13,983 13,537	49,264 6,904 93,605 70,524 15,000 22,000 4,100	52,985 6,271 81,000 63,615 10,275 15,000 4,750
190,345	261,397	233,896
2,745,872	2,868,484	2,981,944
	38.00 3.00 2,484,152 71,375 43,044 2,173 51,249 66,359 13,983 13,537 190,345	Actual         Appropriation           38.00         39.00           3.00         3.00           2,484,152         2,510,737           71,375         96,350           43,044         49,264           2,173         6,904           51,249         93,605           66,359         70,524           15,000         13,983         22,000           13,537         4,100           190,345         261,397

# CLERK OF THE CIRCUIT COURT-DORCHESTER COUNTY

#### **Appropriation Statement:**

Appropriation Distriction	2012 Actual	2013 Appropriation	2014 Allowance
Number of Authorized Positions	17.00	17.00	17.00
01 Salaries, Wages and Fringe Benefits	1,118,521	1,130,019	1,225,983
03 Communication	25,173	28,207	43,531
04 Travel	731	2,328	3,548
08 Contractual Services	19,987	39,210	53,435
09 Supplies and Materials	14,507	15,808	19,896
10 Equipment—Replacement	5,820	18,800	23,000
11 Equipment—Additional	6,959	16,000	6,650
13 Fixed Charges	14,934	4,000	5,440
Total Operating Expenses	88,111	124,353	155,500
Total Expenditure	1,206,632	1,254,372	1,381,483
		·	

## CLERK OF THE CIRCUIT COURT-FREDERICK COUNTY

•	2012 Actual	2013 Appropriation	2014 Allowance
Number of Authorized Positions	37.50	37.50	38.50
Number of Contractual Positions	1.00	1.00	1.00
01 Salaries, Wages and Fringe Benefits	2,146,230	2,255,758	2,415,643
02 Technical and Special Fees	19,459	33,291	30,336
03 Communication. 04 Travel	58,095 1,602 23,431 29,923 1,715 1,370 12,809	81,224 2,748 43,630 36,808 2,000 2,500	61,909 2,754 33,135 36,330 7,450 6,000 11,908
Total Operating Expenses	128,945	168,910	159,486
Total Expenditure	2,294,634	2,457,959	2,605,465

## CLERK OF THE CIRCUIT COURT-GARRETT COUNTY

#### **Appropriation Statement:**

	2012 Actual	2013 Appropriation	2014 Allowance
Number of Authorized Positions	10.00	10.00	10.00
01 Salaries, Wages and Fringe Benefits	669,789	706,550	733,975
03 Communication 04 Travel 08 Contractual Services 09 Supplies and Materials 10 Equipment—Replacement 11 Equipment—Additional 13 Fixed Charges	9,282 2,377 4,553 7,608	8,416 4,210 37,235 11,956 10,000 9,500 1,838	10,401 4,210 38,933 8,430 10,000 9,500 1,926
Total Operating Expenses	30,502	83,155	83,400
Total Expenditure	700,291	789,705	817,375

## CLERK OF THE CIRCUIT COURT-HARFORD COUNTY

	2012 Actual	2013 Appropriation	2014 Allowance
Number of Authorized Positions	44.00	44.00	45.00
Number of Contractual Positions	2.00	2.00	1.00
01 Salaries, Wages and Fringe Benefits	2,556,766	2,702,045	2,855,145
02 Technical and Special Fees	44,179	64,979	30,335
03 Communication 04 Travel 08 Contractual Services 09 Supplies and Materials 10 Equipment—Replacement 11 Equipment—Additional 13 Fixed Charges	73,680 498 66,323 106,809 102,270 66,344 69,293	128,826 4,998 374,700 151,006 87,000 70,000 68,041	140,966 7,000 402,696 177,376 104,000 71,000 68,500
Total Operating Expenses	485,217	884,571	971,538
Total Expenditure	3,086,162	3,651,595	3,857,018

## CLERK OF THE CIRCUIT COURT-HOWARD COUNTY

## **Appropriation Statement:**

	2012 Actual	2013 Appropriation	2014 Allowance
Number of Authorized Positions	42.00	42.00	43.00
Number of Contractual Positions	3.00	3.00	2.00
01 Salaries, Wages and Fringe Benefits	2,452,504	2,547,067	2,700,724
02 Technical and Special Fees	20,826	87,491	58,908
03 Communication 04 Travel 08 Contractual Services 09 Supplies and Materials 10 Equipment—Replacement 11 Equipment—Additional 13 Fixed Charges	53,660 378 20,544 40,244 14,083	78,926 2,773 76,881 48,588 51,500 2,525 300	83,780 3,310 78,700 58,840 52,000 3,500 850
Total Operating Expenses	141,140	261,493	280,980
Total Expenditure	2,614,470	2,896,051	3,040,612

#### CLERK OF THE CIRCUIT COURT-KENT COUNTY

	2012 Actual	2013 Appropriation	2014 Allowance
Number of Authorized Positions	10.00	10.00	10.00
01 Salaries, Wages and Fringe Benefits	674,006	705,113	705,540
03 Communication	13,058	14,384	17,217
04 Travel	798	1,313	1,950
08 Contractual Services	4,367	29,885	28,850
09 Supplies and Materials	10,609	12,614	14,100
10 Equipment—Replacement		12,500	13,150
11 Equipment—Additional		2,500	2,500
13 Fixed Charges	2,384	2,200	2,600
Total Operating Expenses	31,216	75,396	80,367
Total Expenditure	705,222	780,509	785,907

#### CLERK OF THE CIRCUIT COURT-MONTGOMERY COUNTY

#### **Appropriation Statement:**

	2012 Actual	2013 Appropriation	2014 Allowance
Number of Authorized Positions	182.00	182.00	182.00
01 Salaries, Wages and Fringe Benefits	9,822,301	10,347,668	10,816,046
03 Communication 04 Travel 08 Contractual Services 09 Supplies and Materials 10 Equipment—Replacement 11 Equipment—Additional 13 Fixed Charges	220,440 1,406 92,885 164,134	256,207 2,360 262,500 184,983 60,875 14,925 87,265	274,700 3,760 313,420 210,350 19,750 399,282 87,265
Total Operating Expenses	592,502	869,115	1,308,527
Total Expenditure	10,414,803	11,216,783	12,124,573

## CLERK OF THE CIRCUIT COURT-PRINCE GEORGE'S COUNTY

	2012 Actual	2013 Appropriation	2014 Allowance
Number of Authorized Positions	194.00	194.00	194.00
01 Salaries, Wages and Fringe Benefits	9,791,671	10,985,059	11,601,609
02 Technical and Special Fees	212		
03 Communication 04 Travel 08 Contractual Services 09 Supplies and Materials 10 Equipment—Replacement 11 Equipment—Additional 13 Fixed Charges	180,359 757 85,430 417,944 254,740 20,064 45,001	289,045 14,089 1,134,631 401,071 140,800 157,417 7,193	290,950 16,868 1,261,338 588,126 123,500 259,460 7,769
Total Operating Expenses	1,004,295	2,144,246	2,548,011
Total Expenditure	10,796,178	13,129,305	14,149,620

## CLERK OF THE CIRCUIT COURT-QUEEN ANNE'S COUNTY

#### **Appropriation Statement:**

	2012 Actual	2013 Appropriation	2014 Allowance
Number of Authorized Positions	15.00	15.00	15.00
01 Salaries, Wages and Fringe Benefits	888,928	997,899	1,049,690
03 Communication 04 Travel	36,231 993 18,069 36,174 1,063 7,252	22,207 3,919 95,439 26,389 35,000 9,000 2,394	34,102 3,448 96,350 25,820 16,150 26,075 2,566
Total Operating Expenses	99,782	194,348	204,511
Total Expenditure	988,710	1,192,247	1,254,201

## CLERK OF THE CIRCUIT COURT-ST. MARY'S COUNTY

	2012 Actual	2013 Appropriation	2014 Allowance
Number of Authorized Positions	24.00	24.00	24.00
01 Salaries, Wages and Fringe Benefits	1,507,316	1,492,548	1,596,047
03 Communication 04 Travel 08 Contractual Services 09 Supplies and Materials 10 Equipment—Replacement 11 Equipment—Additional 13 Fixed Charges	16,741 798 7,874 29,427 11,424 103 9,002	24,162 3,163 48,417 37,009 24,000 6,000 3,900	27,162 3,700 34,400 47,475 7,150 4,050 4,200
Total Operating Expenses	75,369	146,651	128,137
Total Expenditure	1,582,685	1,639,199	1,724,184

#### CLERK OF THE CIRCUIT COURT-SOMERSET COUNTY

# **Appropriation Statement:**

	2012 Actual	2013 Appropriation	2014 Allowance
Number of Authorized Positions	15.00	15.00	15.00
01 Salaries, Wages and Fringe Benefits	997,500	992,312	1,036,966
03 Communication	18,106	28,989	23,640
04 Travel	1,333	3,120	3,800
06 Fuel and Utilities	1,545	2,882	1,607
08 Contractual Services	11,904	27,455	28,750
09 Supplies and Materials	12,966	15,413	16,500
10 Equipment—Replacement	1,239	17,850	9,270
11 Equipment—Additional		2,525	3,650
13 Fixed Charges	12,573	10,800	11,300
Total Operating Expenses	59,666	109,034	98,517
Total Expenditure	1,057,166	1,101,346	1,135,483

#### CLERK OF THE CIRCUIT COURT-TALBOT COUNTY

	2012 Actual	2013 Appropriation	2014 Allowance
Number of Authorized Positions	11.00	11.00	11.00
Number of Contractual Positions	.50	.50	.50
01 Salaries, Wages and Fringe Benefits	783,089	780,994	810,901
02 Technical and Special Fees	12,568	13,198	13,462
03 Communication 04 Travel 08 Contractual Services 09 Supplies and Materials 10 Equipment—Replacement 11 Equipment—Additional 13 Fixed Charges	15,277 673 11,539 16,314 22,740 4,940	18,857 4,704 80,568 22,827 38,200 30,000 5,600	24,588 5,355 94,650 28,202 41,465 31,850 6,100
Total Operating Expenses	71,483	200,756	232,210
Total Expenditure	867,140	994,948	1,056,573

# CLERK OF THE CIRCUIT COURT-WASHINGTON COUNTY

#### **Appropriation Statement:**

	2012 Actual	2013 Appropriation	2014 Allowance
Number of Authorized Positions	30.00	30.00	30.00
01 Salaries, Wages and Fringe Benefits	1,694,483	1,851,765	1,894,081
03 Communication	48,227	41,358	49,643
04 Travel	3,562	10,879	10,879
08 Contractual Services	48,694	90,552	76,657
09 Supplies and Materials	40,586	38,955	47,294
10 Equipment—Replacement		25,000	60,500
11 Equipment—Additional	33,484	38,000	24,000
13 Fixed Charges	12,657	4,025	4,500
Total Operating Expenses	187,210	248,769	273,473
Total Expenditure	1,881,693	2,100,534	2,167,554

## CLERK OF THE CIRCUIT COURT-WICOMICO COUNTY

	2012 Actual	2013 Appropriation	2014 Allowance
Number of Authorized Positions	. 25.00	25.00	26.00
Number of Contractual Positions	1.00	1.00	1.00
01 Salaries, Wages and Fringe Benefits	1,448,933	1,498,873	1,649,887
02 Technical and Special Fees		29,740	30,336
03 Communication. 04 Travel. 08 Contractual Services. 09 Supplies and Materials. 10 Equipment—Replacement. 11 Equipment—Additional. 13 Fixed Charges.	27,427 1,623 31,777 25,428	46,571 3,815 118,814 23,012 22,000 2,525 3,100	50,092 3,815 119,517 23,550 34,150 14,350 3,100
Total Operating Expenses	98,232	219,837	248,574
Total Expenditure	1,547,165	1,748,450	1,928,797

#### CLERK OF THE CIRCUIT COURT-WORCESTER COUNTY

Appropriation Statement:			
FFF	2012 Actual	2013 Appropriation	2014 Allowance
Number of Authorized Positions	26.00	26.00	27.00
Number of Contractual Positions	2.00	2.00	1.00
01 Salaries, Wages and Fringe Benefits	1,611,911	1,632,668	1,780,800
02 Technical and Special Fees	30,146	61,331	32,223
03 Communication 04 Travel 08 Contractual Services 09 Supplies and Materials 10 Equipment—Replacement 11 Equipment—Additional 13 Fixed Charges	46,462 2,022 30,826 31,103 25,598	73,713 11,139 117,930 50,536 11,675 12,750 6,650	63,615 10,998 155,854 61,510 15,550 42,800 6,650
Total Operating Expenses	145,689	284,393	356,977
Total Expenditure	1,787,746	1,978,392	2,170,000

## CLERK OF THE CIRCUIT COURT-BALTIMORE CITY

Appropriation S	Statement:
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2012 Actual	2013 Appropriation	2014 Allowance
281.00	281.00	287.00
10.00	10.00	4.00
16,892,834	17,501,222	18,324,708
242,008	301,778	121,012
598,783 1,495 228,419 300,256 111,809 13,316 202,317	636,674 3,861 362,665 365,819 136,497 4,800 18,600	664,802 3,861 419,811 327,291 13,800 9,000 2,500
1,456,395	1,528,916	1,441,065
18,591,237	19,331,916	19,886,785
	281.00  10.00  16,892,834  242,008  598,783  1,495  228,419  300,256  111,809  13,316  202,317  1,456,395	Actual         Appropriation           281.00         281.00           10.00         10.00           16,892,834         17,501,222           242,008         301,778           598,783         636,674           1,495         3,861           228,419         362,665           300,256         365,819           111,809         136,497           13,316         4,800           202,317         18,600           1,456,395         1,528,916

## CLERK OF THE CIRCUIT COURT-AUTOMATION SUPPORT

Appropriation Statement:			
	2012 Actual	2013 Appropriation	2014 Allowance
Number of Authorized Positions	2.00		
01 Salaries, Wages and Fringe Benefits	99,164	169,163	
04 Travel	610 1,507,923 460,543 36,928	19,107 1,949,483 7,550 608,825 74,300	
Total Operating Expenses	2,006,004	2,659,265	
Total Expenditure	2,105,168	2,828,428	

#### **CLERK OF THE CIRCUIT COURT-COMMON COSTS**

	2012 Actual	2013 Appropriation	2014 Allowance
Number of Contractual Positions	7.50	7.50	7.50
01 Salaries, Wages and Fringe Benefits	310,356	738,714	690,307
02 Technical and Special Fees	128,993	234,895	234,678
03 Communication 04 Travel 08 Contractual Services 09 Supplies and Materials 10 Equipment—Replacement 11 Equipment—Additional 12 Grants, Subsidies and Contributions 13 Fixed Charges	56,746 753 186,659 433,306	18,921 12,849 276,042 5,698 35,000 21,000 223,733 500,000	25,300 18,000 269,678 3,500 40,000 25,000 223,733 500,000
Total Operating Expenses	677,457	1,093,243	1,105,211
Total Expenditure	1,116,806	2,066,852	2,030,196

#### C00A00.11 FAMILY LAW DIVISION

#### **Program Description:**

Consistent with the expressed interest of the General Assembly, in 1998, the Maryland Judiciary established family divisions, as supported by Maryland Rule 16-204, within the State's five largest jurisdictions. These were established in Anne Arundel County, Baltimore City, Baltimore County, Montgomery County, and Prince George's County. The family divisions have jurisdiction over all civil matters related to the family: divorce, custody, child support, visitation, domestic violence, paternity, adoption, guardianship, involuntary commitments, CINA/CINS, and juvenile delinquency. Those counties without separate family divisions are provided with a family support coordinator and a budget for services to establish a spectrum of services and to reorient its case management processes to ensure the comprehensive and holistic treatment of families. Funds provided by the General Assembly are used to operate Maryland's family law system, which represents 48% of the circuit court caseload. Funds are provided to local jurisdictions in the form of grants. Additional funds are used to provide special project grants to provide access to the family justice system in both the District and Circuit courts. Family law hotlines, domestic violence legal services, high conflict custody representation projects, and other projects that improve the ability of families and children to participate in the family justice system are also provided.

Appro	oriation	<b>Statement:</b>

Appropriation Statement:	2012 Actual	2013 Appropriation	2014 Allowance
Number of Authorized Positions	14.00	14.00	14.00
01 Salaries, Wages and Fringe Benefits	1,417,643	1,273,186	1,354,407
03 Communication	6,536 117,385 357,116 44,582	5,925 21,414 757,667 14,277	6,173 24,500 207,648 21,230
10 Equipment—Replacement	310 195 11,319,481 423	5,850 12,450 13,145,863 9,260	5,850 11,419 13,920,734 3,895
Total Operating Expenses	11,846,028	13,972,706	14,201,449
Total Expenditure	13,263,671	15,245,892	15,555,856
Original General Fund Appropriation  Transfer of General Fund Appropriation	12,542,933 108,697	14,632,680	
Net General Fund ExpenditureFederal Fund Expenditure	12,651,630 612,041	14,632,680 613,212	15,497,090 58,766
Total Expenditure	13,263,671	15,245,892	15,555,856
Federal Fund Income: 16.013 Violence Against Women Act Court Training and	24.260	51.05	10.022
Improvement Grants	24,268 123,355	54,635 70,430	10,932 22,104
93.563 Child Support Enforcement	158,657 305,761	109,014 379,133	19,336 6,394
Total	612,041	613,212	58,766

#### **JUDICIARY**

#### C00A00.12 MAJOR INFORMATION TECHNOLOGY DEVELOPMENT PROJECTS

Program Description:

This program provides funding for the Judiciary's major information technology projects in concert with the Judiciary Information Technology Master Plan (ITMP) and the Information Technology Project Request (ITPR).

Appro	priation	Statement:

	2012 Actual	2013 Appropriation	2014 Allowance
04 Travel	451 8,525,716 770	8,000 14,646,192	8,000 13,053,401
11 Equipment—Additional	1,780,576	790,000	270,000
Total Operating Expenses	10,307,513	15,444,192	13,331,401
Total Expenditure	10,307,513	15,444,192	13,331,401
Special Fund Expenditure	10,307,513	15,444,192	13,331,401
Special Fund Income: C00301 Land Improvement Surcharge	10,307,513	15,444,192	13,331,401

#### MISSION

The mission of the Office of the Public Defender (OPD) is to provide superior legal representation to indigent defendents in the State of Maryland by safeguarding fundamental individual rights and ensuring access to the guaranteed protections afforded by the United States Constitution, the Bill of Rights, the Maryland Constitution and Declaration of Rights, and the laws of Maryland.

#### VISION

The vision of the OPD is to have an attorney available and present at each critical stage of all criminal proceedings in order to provide superior legal representation for all indigent persons charged with incarcerable crimes.

#### KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. The OPD will provide superior representation to indigent defendents at all critical stages of representation throughout the State
of Maryland.

The objectives, strategies and measures for this key agency goals are included in General Administration-Goal I and District Operations-Goal I.

Goal 2. The OPD will provide sufficient and balanced resource distribution throughout the Agency.

The objectives, strategies and measures for this key agency goal are included in General Administration-Goal 2 and District Operations-Goal 1.

Goal 3. The OPD will recruit and maintain a diverse, qualified and competent workforce.

The objectives, strategies and measures for this key agency goal are included in General Administration-Goal 2.

Goal 4. The OPD will provide a sufficient information technology infrastructure to efficiently support all Agency operations.

The objectives, strategies and measures for this key agency goal are included as General Administration-Goal 3.

Goal 5. The OPD will consult and cooperate with the Courts, the State legislature and other public organizations regarding the protection of procedural rights, the due process of law, constitutional safeguards and the administration of criminal justice.

The objectives, strategies and measures for this key agency goal are included as General Administration-Goal 5.

#### SUMMARY OF OFFICE OF THE PUBLIC DEFENDER

	2012 Actual	2013 Appropriation	2014 Allowance
Total Number of Authorized Positions	932.00	925.00	925.00
Total Number of Contractual Positions	11.00	10.00	10.00
Salaries, Wages and Fringe Benefits  Technical and Special Fees  Operating Expenses	74,324,145 7,289,762 6,144,323	78,687,272 6,227,359 7,143,137	81,030,705 6,858,987 6,110,095
Original General Fund Appropriation  Transfer/Reduction	83,432,215 3,262,683	90,401,841	
Net General Fund Expenditure	86,694,898 180,732 882,600	90,401,841 623,327 1,032,600	92,923,658 193,529 882,600
Total Expenditure	87,758,230	92,057,768	93,999,787

#### C80B00.01 GENERAL ADMINISTRATION

#### PROGRAM DESCRIPTION

The General Administration of the OPD provides coordination of all public defender services including all personnel and fiscal matters. The coordination of budgeting, planning, accounting, data collection, procurement, information technology and continuing legal training is the responsibility of General Administration. The administrative staff also reviews and recommends all legislative proposals for the Public Defender.

#### MISSION

The mission of General Administration is to obtain and maximize fiscal resources to facilitate the operation of the Agency while providing competent managerial and executive leadership. OPD Administration also seeks to provide competent coordination of support services enabling all Agency personnel to fulfill the Agency's mission. Further, the Administration maintains collaborative relationships with other criminal justice agencies to ensure that the State's criminal justice system safeguards the constitutional rights of those charged with crimes.

#### VISION

The vision of the OPD General Administration is to provide administrative support and professional resources required to ensure superior legal representation to all indigent clients charged with incarcerable crimes.

#### KEY GOALS, OBJECTIVES AND PERFORMANCE MEASURES

Goal 1. The OPD will provide sufficient and balanced resource distribution throughout the Agency.

**Objective 1.1** By calendar year 2013, full time attorneys in the Appellate Division will handle no more than 30 cases annually, which is the Case Weighting Study standard for appellate attorneys.

•	CY 2010	CY 2011	CY 2012	CY 2013
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Number of cases	765	763	800	800
Number of attorneys	29.5	26.5	29.5	29.5
Output: Annual caseload per attorney	26	29	27	27

**Objective 1.2** Each year the annual caseload per attorney will decline due to the effort to attain the Case Weighting standard for collateral review attorneys, which is 111 cases annually.

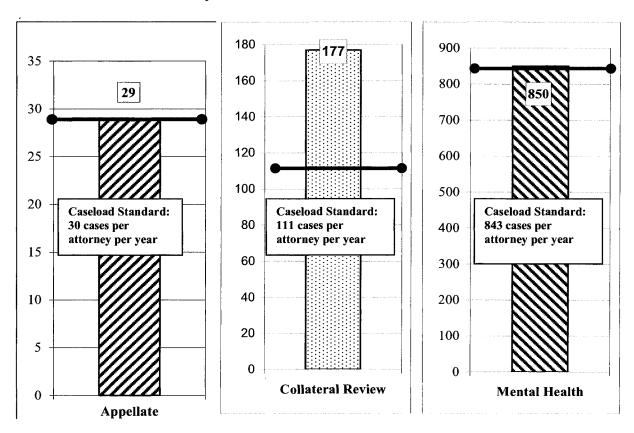
	CY 2010	CY 2011	CY 2012	CY 2013
Performance Measures	Actual	Actual	<b>Estimated</b>	Estimated
Input: Number of cases	2,338	2,300	2,000	1,850
Number of attorneys	16	13	16	16
Output: Annual caseload per attorney	146	177	125	116

**Objective 1.3** Each year the annual caseload per attorney will decline due to the effort to attain the Case Weighting standard for mental health attorneys, which is 843 annually.

	CY 2010	CY 2011	CY 2012	CY 2013
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Number of cases	6,359	6,377	6,400	6,400
Number of attorneys	8.0	7.5	8.0	8.0
Output: Annual caseload per attorney	795	850	800	800

## **C80B00.01 GENERAL ADMINISTRATION (Continued)**

#### Division Caseloads - Calendar Year 2011 Compared to Division Caseload Standards



Goal 2. The OPD will recruit and maintain a diverse, qualified and competent workforce.

Objective 2.1 By calendar year 2013, all panel attorneys accepting OPD cases will be paid rates commensurate with the

**Objective 2.1** By calendar year 2013, all panel attorneys accepting OPD cases will be paid rates commensurate with the federal standards established per COMAR.

	CY 2010	CY 2011	CY 2012	CY 2013
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Number of panel attorneys used	393	387	400	450
Number of cases paneled (entire agency)	16,242	18,750	20,050	21,455
Output: Hourly rate paid	\$50	\$50	\$50	\$50

**Objective 2.2** By calendar year 2013, 80 percent of OPD attorneys will complete the required 12 hours of Continuing Legal Education (CLE).

	CY 2010	CY 2011	CY 2012	CY 2013
Performance Measures	Actual	Actual	Estimated	Estimated
<b>Ouality:</b> Percent of attorneys who complete requirement	38%	44%	50%	55%

#### **C80B00.01 GENERAL ADMINISTRATION (Continued)**

Goal 3. The OPD will provide a sufficient information technology infrastructure to efficiently support all Agency operations.

Objective 3.1 By calendar year 2013, 92 percent of calls into the Help Desk at OPD IT headquarters will be resolved and completed within 24 hours.

	CY 2010	CY 2011	CY 2012	CY 2013
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Number of calls received into the Service Center	6,685	6,207	6,300	6,900
Outcome: Percentage of calls completed within 24 hours	90%	88%	89%	90%

**Goal 4.** Pursuant to Maryland Code of Criminal Procedure Section 8-201, 8-301, 7-102 and Maryland Rule 4-331 (c) (3), the OPD will utilize all relevant scientific and investigative techniques to identify and exonerate wrongfully convicted inmates.

Objective 4.1 By calendar year 2013, the OPD will review and refine on an ongoing basis the protocol and procedures used to identify cases in which an inmate may have been wrongfully convicted and in which further factual and scientific investigation may lead to exoneration.

	CY 2010	CY 2011	CY 2012	CY 2013
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Number of requests for assistance with an innocence claim	300	262	300	270
Output: Number of cases accepted for investigation after review	61	21	20	25
Number of cases litigated	23	25	25	20
Outcome: Number of clients exonerated or granted significant relief	5	1	3	3

<sup>&</sup>lt;sup>1</sup> Significant relief is defined as having a conviction vacated, whether or not it is accompanied by an explicit acknowledgment by the prosecution that the client was innocent.

## C80B00.01 GENERAL ADMINISTRATION

Appropriation Statement:			
	2012 Actual	2013 Appropriation	2014 Allowance
Number of Authorized Positions	60.00	59.00	59.00
01 Salaries, Wages and Fringe Benefits	4,942,798	5,130,857	5,335,253
02 Technical and Special Fees	17,652		
03 Communication 04 Travel	123,908 26,945 33,676 510,810 36,984 154,899 18,020 66,368 971,610 5,932,060	19,320 25,000 29,110 895,881 40,000 154,737 45,000 95,053 1,304,101 6,434,958	5,800 25,000 67,056 866,252 37,000 102,274 17,250 94,741 1,215,373 6,550,626
Original General Fund Appropriation  Transfer of General Fund Appropriation	5,869,517 62,543	6,408,075	
Net General Fund ExpenditureSpecial Fund Expenditure	5,932,060	6,408,075 26,883	6,550,626
Total Expenditure	5,932,060	6,434,958	6,550,626
Special Fund Income:			
swf325 Budget Restoration Fund		26,883	<del></del>

#### C80B00.02 DISTRICT OPERATIONS

#### PROGRAM DESCRIPTION

The Office of the Public Defender provides legal services to indigent persons through twelve district offices, five divisions and two specialized units. The twelve districts conform to the statutory geographic boundaries of the District Court of Maryland. Legal representation by the Office of the Public Defender extends to all stages in criminal proceedings including custody, interrogation, preliminary hearing, arraignment, trial and appeal. Representation is provided to qualified indigent persons in District Courts, Juvenile Courts, Circuit Courts, police custody and related collateral hearings, Children In Need of Assistance (CINA) and termination of parental rights (TPR) cases.

#### **MISSION**

The mission of District Operations is to provide superior counseling, negotiation, and trial advocacy services for the clients; to safeguard fundamental individual rights; and to ensure access to the guaranteed protections afforded by the United States Constitution, the Bill of Rights, the Maryland Constitution and Declaration of Rights, and the laws of Maryland.

#### VISION

The vision of District Operations is that all public defender clients will be interviewed promptly after arrest and will have a competent attorney promptly assigned to his or her case to provide superior legal representation from the initial bond hearing through every critical stage and hearing thereafter until the case is completed.

#### KEY GOALS, OBJECTIVES AND PERFORMANCE MEASURES

Goal 1. The OPD will provide sufficient and balanced resource distribution throughout the Agency.

Objective 1.1 By calendar year 2013, 50 percent of OPD District Offices will handle no more Circuit Court cases than the Case Weighting Study standard for their region: urban = 156 cases per attorney; suburban = 140 cases per attorney; and rural = 191 cases per attorney.

	CY 2005	CY 2010	CY 2011	CY 2012	CY 2013
Performance Measures	Actual	Actual	Actual	Estimated	Estimated
Input: Number of cases (district operations)		203,514	217,868	228,761	240,199
Total cases paneled (district operations)		13,782	15,767	18,301	19,216
Output: Average Cases per Attorney in Circuit Court					
District 1 – urban	267	180	171	179	186
District 2 – rural	276	291	230	248	261
District 3 – rural	239	393	398	426	448
District 4 – rural	252	241	264	291	308
District 5 – suburban	169	175	201	221	235
District 6 – suburban	102	132	141	155	161
District 7 – suburban	271	208	227	229	242
District 8 – suburban	250	304	405	514	545
District 9 – rural	268	255	243	265	278
District 10 – rural	191	200	185	189	197
District 11 – rural	291	272	290	279	290
District 12 - rural	147	140	156	174	184
Outcome: Percent of District offices where Circuit Cour	t				
caseloads meet Case Weighting Study standards.		17%	17%	17%	8%
Percent of District offices where Circuit Court caseload	ls				
decreased since calendar year 2005		50%	50%	50%	25%

# **C80B00.02 DISTRICT OPERATIONS (Continued)**

Objective 1.2 By calendar year 2013, 40 percent of the OPD District offices will handle no more District Court cases than the Case Weighting Study standard for their region: urban = 728 cases per attorney; suburban = 705 cases per attorney; and rural = 630 cases per attorney.

Performance Measures	CY 2005 Actual	CY 2010 Actual	CY 2011 Actual	CY 2012 Estimated	CY 2013 Estimated
Output: Average Cases per Attorney in District Court					
District 1 – urban	837	921	954	970	1,009
District 2 – rural	861	777	696	588	606
District 3 – rural	607	878	872	604	622
District 4 – rural	867	1,083	1,103	794	825
District 5 – suburban	865	1,192	1,695	1,147	1,207
District 6 – suburban	863	1,463	1,573	1,070	1,113
District 7 – suburban	1,163	955	1,049	801	849
District 8 – suburban	727	870	974	764	795
District 9 – rural	429	1,537	1,353	801	833
District 10 – rural	454	752	747	601	625
District 11 – rural	793	1,057	1,127	758	781
District 12 – rural	559	728	680	477	496
Outcome: Percent of District offices where District Cou	rt				
caseloads meet Case Weighting Study standards		0%	0%	33%	33%
Percent of Districts where District Court caseloads hav	e				
decreased from calendar year 2005		17%	17%	50%	42%

Objective 1.3 By calendar year 2013, 75 percent OPD District offices will handle no more Juvenile Court cases than the Case Weighting Study standard for their region: urban = 182 cases per attorney; suburban = 238 cases per attorney; and rural = 271 cases per attorney.

P. 6	CY 2005	CY 2010	CY 2011	CY 2012	CY 2013
Performance Measures	Actual	Actual	Actual	Estimated	Estimated
Output: Average Cases per Attorney in Juvenile Court					
District 1 – urban	200	167	108	135	143
District 2 – rural	164	435	411	447	472
District 3 – rural	196	163	114	165	195
District 4 – rural	146	400	436	421	442
District 5 – suburban	178	151	138	147	150
District 6 – suburban	165	156	167	173	176
District 7 – suburban	271	269	247	247	252
District 8 – suburban	250	171	198	200	210
District 9 – rural	261	208	172	215	219
District 10 – rural	372	218	193	241	246
District 11 – rural	225	408	283	354	361
District 12 – rural	106	326	372	469	570
Outcome: Percent of District offices where Juvenile					
caseloads meet Case Weighting Study standards		58%	58%	58%	58%
Percent of Districts where Juvenile caseloads have					
decreased from calendar year 2005		67%	58%	58%	58%

# **C80B00.02 DISTRICT OPERATIONS (Continued)**

Goal 2. The Public Defender Districts and Divisions will provide competent representation to the clients' at all critical stages of criminal, CINA, TPR, and juvenile proceedings.

**Objective 2.1** By calendar year 2013, the OPD will implement workload standards for the number of applications taken and cases opened per intake worker.

	CY 2010	CY 2011	CY 2012	CY 2013
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Number of applications taken	228,933	242,476	255,125	268,655
Output: Number of cases opened	218,667	234,270	246,475	259,330
Efficiency: Number of applications taken per intake				
worker (FTE = $103$ )	2,2231	2,354	$1,862^2$	1,961

Goal 3. The OPD will implement and comply with statewide policies affecting all District operations.

**Objective 3.1** By calendar year 2013, 90 percent of open Public Defender files will comply with the Uniform Intake Policies as assessed by internal audit team.

	CY 2010	CY 2011	CY 2012	CY 2013
Performance Measures	Actual	Actual	<b>Estimated</b>	Estimated
Input: Number of cases opened in district operations	217,868 <sup>1</sup>	222,225	228,761	240,199
Output: Number of files audited	96	0	250	300
Outcome: Percent of compliance	88%	0%	90%	90%

<sup>&</sup>lt;sup>1</sup> Revised data.

<sup>&</sup>lt;sup>2</sup> 34 FTE were hired in 2012

## C80B00.02 DISTRICT OPERATIONS

Appropriation Statement:	2012	2013	2014
	Actual	Appropriation	Allowance
Number of Authorized Positions	804.50	799.50	799.50
Number of Contractual Positions	11.00	10.00	10.00
01 Salaries, Wages and Fringe Benefits	63,311,165	67,560,876	69,630,465
02 Technical and Special Fees	7,173,112	6,156,359	6,797,987
03 Communication. 04 Travel	564,515 129,587 61,945 7,214 1,193,712 230,464 140,443 1,827,445 4,155,325 74,639,602	767,316 162,600 120,850 3,700 1,415,624 272,600 139,002 1,876,842 4,758,534 78,475,769	851,977 125,000 64,423 3,700 1,055,997 220,000 27,750 1,547,075 3,895,922 80,324,374
Transfer of General Fund Appropriation	3,005,877	70,878,224	
Net General Fund Expenditure	73,576,270 180,732 882,600 74,639,602	76,878,224 564,945 1,032,600 78,475,769	79,248,245 193,529 882,600 80,324,374
Special Fund Income:  C80301 St. Mary's Circuit Court Adult Drug Court	5,760 1,370 69,626 56,941 24,948 11,520 10,567	6,394 23,630 81,934 59,529 24,948 21,883 346,627 564,945	6,394 81,934 59,529 24,948 20,724
Reimbursable Fund Income:  D15A05 Executive Department-Boards, Commissions and Offices	281,600 601,000 882,600	150,000 281,600 601,000 1,032,600	281,600 601,000 882,600

## C80B00.03 APPELLATE AND INMATE SERVICES

#### APPELLATE SERVICES

#### PROGRAM DESCRIPTION

The Appellate Division litigates appeals involving public defender clients. It also provides educational and research support for staff and panel attorneys. The Appellate Division provides representation through use of staff and panel attorneys in appellate cases, files appropriate petitions for writs of certiorari, conducts continuing education seminars, publishes legal updates and provides quick reference and specialist expertise to staff attorneys statewide.

#### **MISSION**

The mission of the Appellate Division is to assume statewide responsibility for all appellate litigation involving public defender clients and to provide educational and research services for Agency staff and panel attorneys throughout the State.

#### **VISION**

The vision of the Appellate Division is to be recognized in the legal community and by our clients as one of the best appellate legal systems in the nation, which provides superior appellate legal representation to persons in Maryland who are eligible for public defender services.

#### KEY GOALS, OBJECTIVES AND PERFORMANCE MEASURES

Goal 1. The Appellate Division will provide excellent representation to its clients.

Objective 1.1 By calendar year 2013, the Appellate Division will increase the number of attorneys qualified in the areas of termination of parental rights (TPR) and child in need of assistance (CINA) law.

	CY 2010	CY 2011	CY 2012	CY 2013
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Number of attorneys qualified to supervise CINA/TPR	3	3	3	3
Number of attorneys handling 6 or more CINA/TPR cases per year	15	15	2	2
Quality: Number of attorneys qualified in CINA/TPR	18	18	24	25

This program also supports achievement of Objective 1.1 in C80B00.01.

# C80B00.03 APPELLATE AND INMATE SERVICES (Continued)

#### **INMATE SERVICES**

#### PROGRAM DESCRIPTION

Inmate Services, also known as the Collateral Review Division, provides assistance to indigent inmates for post conviction, parole violation, habeas corpus, extradition, and other miscellaneous hearings. This Division operates statewide and provides counsel in collateral criminal proceedings throughout the twelve Districts of the OPD system.

#### MISSION

The mission of the Inmate Services is to provide superior legal representation, pursuant to Section 7-108 of the Criminal Procedure Article of the Annotated Code of Maryland, as amended, to clients challenging their criminal convictions based on the denial of constitutional and fundamental rights, and to provide representation to clients at parole revocation hearings.

#### VISION

The vision of Inmate Services is to be recognized in the legal community, and by our clients, as consistently providing the finest legal representation in post conviction proceedings in the nation.

## KEY GOALS, OBJECTIVES AND PERFORMANCE MEASURES

Goal 1. Inmate Services will provide superior, effective representation for public defender clients.

**Objective 1.1** The Inmate Services Division will provide representation upon request, to those individuals eligible to receive post conviction relief who do not file *pro se* Petitions for Post Conviction Relief.

	CY 2010	CY 2011	CY 2012	CY 2013
Performance Measures	Actual	Actual	Estimated	Estimated
<b>Input:</b> Number of non-pro se post conviction cases opened	280	105	110	110
Number of motions to reopen post conviction cases	2	3	40	100
Output: Number of cases in which post conviction relief was				
granted to our clients	141	190	205	220

This program also supports achievement of Objective 1.2 in C80B00.01.

# C80B00.03 APPELLATE AND INMATE SERVICES

Appropriation Statement:			
	2012 Actual	2013 Appropriation	2014 Allowance
Number of Authorized Positions	53.00	52.00	52.00
01 Salaries, Wages and Fringe Benefits	4,793,820	4,757,106	4,774,198
02 Technical and Special Fees	36,092	46,000	41,000
03 Communication	15,057 24,977 5,258 914,685 19,729 643	23,077 15,000 2,400 996,200 17,200	4,400 20,000 925,000 15,000
Total Operating Expenses	980,349	1,053,877	964,400
Total Expenditure	5,810,261	5,856,983	5,779,598
Original General Fund Appropriation  Transfer of General Fund Appropriation	5,739,900 70,361	5,831,934	
Net General Fund ExpenditureSpecial Fund Expenditure	5,810,261	5,831,934 25,049	5,779,598
Total Expenditure	5,810,261	5,856,983	5,779,598
Special Fund Income: swf325 Budget Restoration Fund		25,049	

## C80B00.04 INVOLUNTARY INSTITUTIONALIZATION SERVICES

#### PROGRAM DESCRIPTION

The Involuntary Institutionalization Services Program provides assistance of counsel to every indigent person involuntarily confined pursuant to Title 10, Health General Article or found not criminally responsible pursuant to Title 3, Criminal Procedure Article, to a facility under the jurisdiction of, or licensed by, the Department of Health and Mental Hygiene. The services include representation of indigent persons upon their admission to psychiatric institutions, at their six-month and annual reviews, and when seeking judicial release from psychiatric institutions.

#### MISSION

The mission of the Involuntary Institutionalization Services Division (Mental Health Division) is to provide superior representation to all indigent persons facing civil commitment to Maryland psychiatric hospitals and individuals seeking release from civil commitment or commitments resulting from a finding of not criminally responsible or not competent to stand trial. Also, the mission is to foster and support a comprehensive system of competent representation for accused criminal clients when mental health issues are central to their defense.

#### VISION

The vision of the Mental Health Division is to provide superior legal representation to ensure that involuntarily committed individuals and those committed pursuant to court order relating to criminal changes are not improperly detained and receive proper mental health assistance.

#### KEY GOALS, OBJECTIVES AND PERFORMANCE MEASURES

**Goal 1.** The Mental Health Division will improve consultation and support services to the Districts in criminal cases involving mental health issues.

Objective 1.1 By calendar year 2013, the Mental Health Division will increase by 50 percent over 2004 actual (300), the number of cases in which Mental Health attorneys provide consultation on regular criminal cases to assistant public defenders in the Districts for an increase of 150 consultations.

	CY 2010	CY 2011	CY 2012	CY 2013
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Number of consultations	364	463	450	450

This program also supports achievement of Objective 1.3 in C80B00.01.

# C80B00.04 INVOLUNTARY INSTITUTIONALIZATION SERVICES

Appropriation Statement:	2012 Actual	2013 Appropriation	2014 Allowance
Number of Authorized Positions	14.50	14.50	14.50
01 Salaries, Wages and Fringe Benefits	1,276,362	1,238,433	1,290,789
02 Technical and Special Fees	62,906	25,000	20,000
03 Communication 04 Travel 08 Contractual Services 09 Supplies and Materials	3,558 25,691 5,234 2,556	5,825 12,000 6,000 2,800	2,400 25,000 5,000 2,000
Total Operating Expenses	37,039	26,625	34,400
Total Expenditure	1,376,307	1,290,058	1,345,189
Original General Fund Appropriation  Transfer of General Fund Appropriation	1,252,405 123,902	1,283,608	
Net General Fund ExpenditureSpecial Fund Expenditure	1,376,307	1,283,608 6,450	1,345,189
Total Expenditure	1,376,307	1,290,058	1,345,189
Special Fund Income: swf325 Budget Restoration Fund		6,450	

# SUMMARY OF OFFICE OF THE ATTORNEY GENERAL

	2012 Actual	2013 Appropriation	2014 Allowance
Total Number of Authorized Positions	238.50	239.50	248.50
Total Number of Contractual Positions	13.00	17.50	17.00
Salaries, Wages and Fringe Benefits Technical and Special Fees Operating Expenses	22,198,296 647,984 4,849,731	22,986,361 1,021,092 6,687,377	25,107,259 1,303,587 5,147,821
Original General Fund Appropriation  Transfer/Reduction	18,285,192 1,945,002	18,178,369	
Total General Fund Appropriation	20,230,194 1,892,324	18,178,369	
Net General Fund Expenditure	18,337,870 3,153,067 2,321,803 3,883,271	18,178,369 5,127,200 3,400,422 3,988,839	17,079,028 6,995,186 2,799,345 4,685,108
Total Expenditure	27,696,011	30,694,830	31,558,667

## C81C00.01 LEGAL COUNSEL AND ADVICE

#### MISSION

The Office of the Attorney General (OAG) represents the State in all legal matters. The Attorney General acts as legal counsel to the Governor, General Assembly, Judiciary and State agencies, boards and commissions.

#### VISION

The Office of the Attorney General provides superior legal representation and promotes public safety by providing the highest quality of legal services from a staff that is dedicated to excellence and professionalism. The Office of the Attorney General demonstrates integrity by being ethical and accountable and making principled decisions. The Office of the Attorney General embraces diversity as well as teamwork.

#### KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. The Office of the Attorney General will effectively represent the State in all legal matters, and maintain the quality of excellence and successful outcome of matters.

Objective 1.1 Handle all legal matters effectively.

Performance Measure: See individual program measures.

Goal 2. Continue the Attorney General's commitment to support the citizens of Maryland.

Objective 2.1 Protect the public by investigating and prosecuting cases that implicate important securities, franchise and business opportunities concerns.

Objective 2.2 Provide citizens with a marketplace free of deceptive and unfair practices to further the economic well-being of consumers and honest businesses.

Objective 2.3 Protect the citizens of Maryland by fairly and consistently enforcing the antitrust laws of the State of Maryland and the United States.

Performance Measure: See individual program measures.

**Goal 3.** To promote public safety.

Objective 3.1 Help prevent abuse and neglect of vulnerable adults.

Objective 3.2 Uphold criminal convictions.

Objective 3.3 Prosecute conduct which violates Maryland's criminal statutes with emphasis on fraud within or affecting State government, white collar crime, health care fraud, firearms offenses and financial exploitation of vulnerable adults.

Performance Measure: See individual program measures.

Goal 4. To complete bill review in a timely manner.

**Objective 4.1** Complete the Attorney General's review of bills waiting on the Governor's signature no later than seven days prior to the last bill signing.

**Performance Measure:** For the 2012 regular session there were 791 bills for review, resulting in 18.83 bills reviewed per day for a period of 42 calendar days.

# C81C00.01 LEGAL COUNSEL AND ADVICE

Appropriation Statement:	2012 Actual	2013 Appropriation	2014 Allowance
Number of Authorized Positions	45.50	44.50	44.50
Number of Contractual Positions	1.00	1.00	1.00
01 Salaries, Wages and Fringe Benefits	4,625,534	4,450,670	4,863,583
02 Technical and Special Fees	56,264	52,495	59,428
O3 Communication	179,222 35,019 163,740 759,452 312,194 176,974 184,694 284,466 2,095,761 6,777,559 4,403,412 504,298 4,907,710 408	305,536 10,500 106,578 637,485 321,000 37,000 463,004 1,881,103 6,384,268 4,638,582	306,025 10,500 106,483 619,493 321,000 37,000 463,013 1,863,514 6,786,525
Net General Fund Expenditure  Special Fund Expenditure  Reimbursable Fund Expenditure	4,907,302 601,075 1,269,182	4,638,582 909,490 836,196	5,112,319 457,206 1,217,000
Total Expenditure	6,777,559	6,384,268	6,786,525
Special Fund Income: C81303 Consumer Protection Recoveries	101,361 499,714 601,075	509,672 385,546 14,272 909,490	50,000 407,206 457,206
Reimbursable Fund Income:  C81311 OAG Admin Cost Allocation	1,084,488 184,694 1,269,182	836,196	1,217,000

## C81C00.04 SECURITIES DIVISION

#### **MISSION**

The primary mission of the Securities Division is to protect Maryland investors from investment fraud and misrepresentation. The Division seeks to accomplish this mission by reviewing and registering offerings for securities, franchises and other investment opportunities prior to their offer and sale to the citizens of Maryland. The Division also licenses and regulates individuals engaged in the sale of securities in Maryland.

#### **VISION**

To protect the public by investigating and prosecuting cases that implicate important securities, franchise and business opportunities concerns.

## KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. Handle all Securities Division matters.

Objective 1.1 To handle all Securities Division matters effectively.

	2011	2012	2013	2014
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Broker/dealer (firm) registration and renewals	2,183	2,114	2,075	2,075
Registered agents (stockbrokers)	177,642	179,283	179,000	179,000
Investment adviser/financial planner (firm) registrations and				
renewals	552	610	620	620
Federal Covered Adviser notice filings	1,737	1,774	1,800	1,800
Investment adviser/financial planner representative (individual)				
registration, renewals and notice filings	10,316	10,381	10,300	10,300
Securities registrations, renewals, and exemption and notice				
filings	24,140	26,744	27,000	27,500
Franchise registration and renewals	1,413	1,463	1,460	1,460
Active cases, investigations and inquiries	1,122	1,132	1,100	1,100
Registration fees (\$)	22,793,633	25,912,751	25,000,000	25,000,000
Fines imposed, restitution and rescission (\$)	750,756,219 <sup>1</sup>	83,779,821 <sup>2</sup>	4,000,000	4,000,000

<sup>&</sup>lt;sup>1</sup> Includes approximately \$741.9 million in restitution to auction rate securities investors, which is the result of sanctions in the global auction rate securities cases.

<sup>&</sup>lt;sup>2</sup> Includes approximately \$81 million in restitution to auction rate securities investors, which is the result of sanctions in the global auction rate securities cases.

# **C81C00.04 SECURITIES DIVISION**

Appropriation Statement:	2012 Actual	2013 Appropriation	2014 Allowance
Number of Authorized Positions	20.00	20.00	20.00
Number of Contractual Positions	.50		
01 Salaries, Wages and Fringe Benefits	1,939,400	1,853,338	1,980,364
02 Technical and Special Fees	11,169		***************************************
03 Communication	278 5,806 42,402 15,635 2,220	4,000 42,399 4,000	4,000 37,044 4,000
13 Fixed Charges	296,155	291,532	291,536
Total Operating Expenses	362,496	341,931	336,580
Total Expenditure	2,313,065	2,195,269	2,316,944
Original General Fund Appropriation  Transfer of General Fund Appropriation	2,203,879 1,947,997	2,185,976	
Total General Fund Appropriation	4,151,876 1,838,811	2,185,976	
Net General Fund ExpenditureSpecial Fund Expenditure	2,313,065	2,185,976 9,293	2,316,944
Total Expenditure	2,313,065	2,195,269	2,316,944
Special Fund Income: swf325 Budget Restoration Fund		9,293	

#### C81C00.05 CONSUMER PROTECTION DIVISION

#### **MISSION**

The Mission of the Consumer Protection Division is to protect the citizens of Maryland by:

- 1) Conciliating consumer complaints through both mediation and arbitration;
- 2) Registering health clubs and home builders;
- 3) Educating the public by developing and disseminating consumer education materials; and
- 4) Enforcing consumer laws against businesses engaging in unfair or deceptive trade practices.

#### VISION

A State that provides citizens with a marketplace free of deceptive and unfair practices to further the economic well-being of consumers and honest businesses.

#### KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. Handle all Consumer Protection Division (CPD) matters, including inquiries, complaints, arbitration, and hearings.

Objective 1.1 Handle Consumer Protection matters in a timely manner to achieve beneficial outcome to consumers.

Objective 1.2 Maintain an average time of no more than 110 days between the receipt of a consumer complaint and its disposition.

	2011	2012	2013	2014
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Inquiries	47,550	50,872	45,000	45,000
Web-site visits	818,870	1,662,967	1,000,000	1,000,000
Complaints	11,904	11,648	12,000	12,500
Output: Arbitrations	102	83	100	125
Cease and Desist Orders and Settlements	101	85	50	50
Outcome: Recoveries for consumers (\$)	14,185,994	240,174,770	600,000,000	5,500,000
Quality: Average days to complaint disposition	49	53	80	80

Goal 2. Increase the public's access to mediation and arbitration services.

Objective 2.1 Allow consumers to file complaints over the Internet through the Office of the Attorney General web site.

	2011	2012	2013	2014
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Percent of complaints filed online	57%	57%	55%	55%

**Objective 2.2** Expand citizen outreach efforts. Program and evaluate methods to increase recruitment so as to meet resource demands of complaint and call volume.

	2011	2012	2013	2014
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Number of new volunteers and interns	82	72	50	50

Goal 3. Provide consumer education materials to Maryland citizens.

Objective 3.1 Help Maryland citizens make informed decisions in the marketplace.

	2011	2012	2013	2014
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Number of CPD enforcement actions and consumer				
advisories that were the subject of press releases	48	41	36	36

Goal 4. Streamline the registration processes.

Objective 4.1 Allow online registration for home builders and health clubs.

	2011	2012	2013	2014
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Percentage of registrations online	84%	82%	85%	85%

# **C81C00.05 CONSUMER PROTECTION DIVISION**

2012 Actual 49.00 8.50 4,459,609 406,795 33,212 20,604 16,759 -76,388 32,763 20,764 467,779 515,493 5,381,897	2013 Appropriation  49.00  6.00  4,315,313  379,393  28,344  13,300  18,336  171,590  17,500  20,203  1,337,287  468,736  2,075,296	2014 Allowance 49.00 7.00 4,595,313 477,239 28,272 13,300 33,313 172,953 17,500 20,200 468,697 754,235
8.50 4,459,609 406,795 33,212 20,604 16,759 -76,388 32,763 20,764 467,779 515,493	6.00 4,315,313 379,393 28,344 13,300 18,336 171,590 17,500 20,203 1,337,287 468,736 2,075,296	7.00 4,595,313 477,239 28,272 13,300 33,313 172,953 17,500 20,200 468,697
4,459,609 406,795 33,212 20,604 16,759 -76,388 32,763 20,764 467,779 515,493	4,315,313 379,393 28,344 13,300 18,336 171,590 17,500 20,203 1,337,287 468,736 2,075,296	4,595,313 477,239 28,272 13,300 33,313 172,953 17,500 20,200 468,697
406,795 33,212 20,604 16,759 -76,388 32,763 20,764 467,779 515,493	379,393 28,344 13,300 18,336 171,590 17,500 20,203 1,337,287 468,736 2,075,296	477,239 28,272 13,300 33,313 172,953 17,500 20,200 468,697
33,212 20,604 16,759 -76,388 32,763 20,764 467,779 515,493	28,344 13,300 18,336 171,590 17,500 20,203 1,337,287 468,736 2,075,296	28,272 13,300 33,313 172,953 17,500 20,200 468,697
20,604 16,759 -76,388 32,763 20,764 467,779 515,493	13,300 18,336 171,590 17,500 20,203 1,337,287 468,736 2,075,296	13,300 33,313 172,953 17,500 20,200 468,697
		134.233
3,501,077	6 770 002	5,826,787
2,484,486 330,000	2,269,824	
2,814,486 1	2,269,824	
2,814,485 1,676,677 227,053 663,682	2,269,824 2,651,794 1,144,118 704,266	4,767,127 1,059,660
5,381,897	6,770,002	5,826,787
267,138 665,389 740,916 3,234	257,856 830,523 1,554,028 9,387	271,898 841,736 3,653,493
1,676,677	2,651,794	4,767,127
227,053	1,144,118	
663,682 663,682	112,249 592,017 704,266	433,283 626,377 1,059,660
	2,484,486 330,000 2,814,486 1 2,814,485 1,676,677 227,053 663,682 5,381,897 267,138 665,389 740,916 3,234 1,676,677	5,381,897     6,770,002       2,484,486     2,269,824       330,000     2,814,486       1     2,269,824       1,676,677     2,651,794       227,053     1,144,118       663,682     704,266       5,381,897     6,770,002       267,138     257,856       665,389     830,523       740,916     1,554,028       3,234     9,387       1,676,677     2,651,794       227,053     1,144,118       663,682     592,017

#### C81C00.06 ANTITRUST DIVISION

#### MISSION

To protect the citizens of Maryland by enforcing the antitrust laws of the State of Maryland and the United States fairly and consistently; to advise and educate Maryland's agencies, political subdivisions and business enterprises regarding laws protecting competition for the purpose of promoting effective operations and compliance with the antitrust laws; to be responsive to the concerns of the citizens of Maryland regarding threats to the competitive process in the State; to provide high quality legal defense for state agencies and political subdivisions accused of violating State and Federal antitrust laws; and to protect the State from individuals and companies that threaten the integrity of State procurement procedures.

#### VISION

To promote vigorous economic competition within the State of Maryland by fostering a climate in which participants in the market place succeed or fail on the strength of their ingenuity, talent, skills and effort, and not by means of their agreements with competitors to circumvent the competitive process or their success in choking off competition for the purpose of securing a monopoly position; to assure that, whenever possible, the market forces of supply and demand are the primary determinants of price, quality, selection and innovation; and to safeguard the integrity of the State's procurement process.

#### KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

#### Goal 1. Handle all antitrust matters.

Objective 1.1 Handle all antitrust matters for beneficial outcome for the State of Maryland and its citizens.

	2011	2012	2013	2014
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Investigations, inquiries and advice	572	592	500	500
Enforcement actions	20	25	20	20
Parens patriae	5	8	5	5
Other civil	15	17	15	15
Criminal	0	0	0	0
Antitrust defense	1	0	0	1
Amicus briefs	2	1	2	1
Debarments	72	79	82	85
Energy overcharge actions	47	0	0	0
Outcome: Funds recovered for State (\$)	81,000	568,000	525,000 <sup>1</sup>	500,000
Funds recovered for Maryland subdivisions (\$)	0	0	300,000	500,000
Funds recovered for consumers (\$)	0	3,000,000	345,000	100,000

## Goal 2. Enhance enforcement capabilities.

Objective 2.1 Enhance our enforcement capabilities and investigations to better protect the public.

	2011	2012	2013	2014
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Number of multistate cases participated in which were				
in investigation, litigation, or enforcement phases	19	25	19	19
Number of multistate cases with Antitrust Division leadership	8	10	7	7

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<sup>\$415,000</sup> currently in escrow

# C81C00.06 ANTITRUST DIVISION

Appropriation Statement:	2012 Actual	2013 Appropriation	2014 Allowance
Number of Authorized Positions	7.00	7.00	7.00
01 Salaries, Wages and Fringe Benefits	740,024	763,671	816,367
03 Communication. 04 Travel	13 1,030 16,497	3,400 10,000	3,400 10,000
13 Fixed Charges	54,589	56,124	56,119
Total Operating Expenses	72,129	69,524	69,519
Total Expenditure	812,153	833,195	885,886
Original General Fund Appropriation  Transfer of General Fund Appropriation	849,825 -37,158	829,272	
Total General Fund Appropriation	812,667 514	829,272	
Net General Fund ExpenditureSpecial Fund Expenditure	812,153	829,272 3,923	885,886
Total Expenditure	812,153	833,195	885,886
Special Fund Income: swf325 Budget Restoration Fund		3,923	

## C81C00.09 MEDICAID FRAUD CONTROL UNIT

#### **MISSION**

The Maryland Medicaid Fraud Control Unit (MFCU) of the Office of the Attorney General investigates and prosecutes instances of Medicaid provider fraud and the abuse and neglect of vulnerable adults. The MFCU has statewide authority to prosecute such cases and utilizes the grand juries of the various counties to this end. The MFCU serves the people of Maryland through the enforcement actions it undertakes. The MFCU seeks to deter the criminal behavior that comes under its purview by bringing enforcement actions, seeking restitution where appropriate, and by seeking appropriate sentences for those individuals or entities that violate the laws pertaining to fraud and abuse and neglect. The MFCU also advises the Attorney General and his constituents, as well as the Medicaid program, on Medicaid fraud matters and policy issues surrounding the abuse and neglect of vulnerable adults.

#### **VISION**

The vision of the MFCU is to effectively protect the integrity of the Medicaid program in Maryland and to reduce or eliminate instances of fraud. It is further our vision that all vulnerable adults in Maryland be treated with the dignity and respect they deserve, free from physical abuse. It is further our vision that vulnerable adults in Maryland receive proper and sufficient care and assistance in fulfilling their physical needs.

#### KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. Handle all Medicaid Fraud Control Unit matters.

Objective 1.1 Handle all MFCU matters to protect the integrity of the Medicaid program and to help protect vulnerable adults.

	2011	2012	2013	2014
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Cases pending beginning of year	62	151	255	250
New cases	134	167	135	200
Total	196	318	390	470
Fraud complaints	183 <sup>1</sup>	130	130	130
Patient abuse complaints	309	215	250	250
Output: Investigations completed	88	243	175	185
Cases pending end of fiscal year	151 <sup>2</sup>	255	250	285
Indictments	5	22	15	15
Civil settlements	15	15	15	21
<b>Outcome:</b> Fines, collections, restitution, and/or overpayments (\$) <sup>3</sup>	20,965,450	9,716,666	16,000,000	13,000,000

Goal 2. Protect vulnerable adults residing in Medicaid-funded facilities and assisted living facilities from abuse and neglect.

Objective 2.1 Educate care providers on how to prevent abuse and neglect, how to recognize abuse and neglect, and what to do when abuse or neglect occurs in a Medicaid-funded facility or assisted living facility

	2011	2012	2013	2014
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Training sessions provided to long-term care facilities,				
provider organizations, law enforcement, and State agencies.	77	135	135	135

<sup>&</sup>lt;sup>1</sup> This number includes requests for data by the United States Department of Health and Human Services, Office of the Inspector General.

<sup>&</sup>lt;sup>2</sup> Data corrected from last year.

<sup>&</sup>lt;sup>3</sup> This amount includes State and Federal collections. The MFCU is anticipating the hiring of nine new staff members to work on cases under the Maryland False Health Claims Act. These staff members will attend specialized training through the National Association of Medicaid Fraud Control Units and other training provided by the MFCU. Most cases under the False Health Claims Act require at least two and as long as five years to complete an investigation. Due to the time required to obtain the specialized knowledge needed to successfully pursue these cases and the length of time required for investigation, these additional staff may not result in additional settlements or collections in fiscal year 2014.

# C81C00.09 MEDICAID FRAUD CONTROL UNIT

Appropriation Statement:	2012 Actual	2013 Appropriation	2014 Allowance
Number of Authorized Positions	24.00	24.00	33.00
01 Salaries, Wages and Fringe Benefits	2,159,730	2,228,073	3,069,658
03 Communication 04 Travel 07 Motor Vehicle Operation and Maintenance 08 Contractual Services 09 Supplies and Materials 11 Equipment—Additional 12 Grants, Subsidies and Contributions 13 Fixed Charges  Total Operating Expenses  Total Expenditure	5,735 17,926 20,445 9,332 8,542 10,562 433,528 149,182 655,252 2,814,982	2,282 8,500 39,974 93,788 7,000 4,800 470,228 151,922 778,494	6,308 8,500 26,333 93,759 7,000 4,800 364,198 151,903 662,801 3,732,459
Original General Fund Appropriation  Transfer of General Fund Appropriation  Total General Fund Appropriation	728,544 4,444 732,988	747,413	3,132,437
Less: General Fund Reversion/Reduction  Net General Fund Expenditure  Special Fund Expenditure  Federal Fund Expenditure  Total Expenditure	12,756 720,232 2,094,750 2,814,982	747,413 2,850 2,256,304 3,006,567	933,114 2,799,345 3,732,459
Special Fund Income: swf325 Budget Restoration Fund		2,850	
Federal Fund Income: 93.775 State Medicaid Fraud Control Units	2,094,750	2,256,304	2,799,345

#### C81C00.10 PEOPLE'S INSURANCE COUNSEL DIVISION

#### **MISSION**

The mission of the People's Insurance Counsel Division (PICD) is to protect and defend the interests of Maryland insurance consumers in medical professional liability insurance and homeowners' insurance matters pending before the Insurance Commissioner, investigate matters affecting insurance consumers and recommend legislation that would promote the interests of insurance consumers.

#### **VISION**

To vigorously uphold and defend the interests of Maryland consumers of medical professional liability insurance and homeowners insurance through investigations of price increases and other actions that affect the interests of these consumers, and to forcefully represent those interests before the Maryland Insurance Administration and any other appropriate administrative, legislative or judicial forum.

#### KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

- Goal 1. To review actions of medical professional liability insurers and homeowners insurers before the Maryland Insurance Commissioner including all proposed insurance rate, rule or form changes, including rate increases of 10 percent or more.

  Objective 1.1 Review insurer actions effectively and in a timely manner before insurer-proposed effective dates to achieve beneficial outcome for consumers.
- **Goal 2.** To conduct investigations and request the Commissioner to initiate actions or proceedings to protect the interests of insurance consumers.
  - **Objective 2.1** Research matters thoroughly and advocate for an appropriate judicial or legislative resolution that will serve the interests of insurance consumers.

	2011	2012	2013	2014
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Review of Maryland Insurance Commissioner actions	1,058	1,241	1,250	1,260
Investigations conducted	130	116	135	145
Requests for Commissioner action	7	11	15	18
Legislative activity	17	21	15	18

Goal 3. Provide consumer education materials to Maryland citizens on a wide range of insurance topics, including information on hearing procedures and other avenues of relief, and confer with industry groups for the benefit of insurance consumers.

Objective 3.1 Help insurance consumers make informed decisions regarding their insurance needs.

	2011	2012	2013	2014
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Number of consumers who consulted with PICD about				
insurance complaints	93	97	100	100

# C81C00.10 PEOPLE'S INSURANCE COUNSEL DIVISION

Appropriation Statement:	2012 Actual	2013 Appropriation	2014 Allowance
Number of Authorized Positions	4.00	4.00	4.00
01 Salaries, Wages and Fringe Benefits	410,853	397,575	393,669
03 Communication	892 924 3,480	672 500	636 500
08 Contractual Services 09 Supplies and Materials 11 Equipment—Additional 13 Fixed Charges	109,349 1,555 2,108 14,148	150,000 4,000 13,938	150,000 4,000 13,935
Total Operating Expenses	132,456	169,110	169,071
Total Expenditure	543,309	566,685	562,740
Special Fund Expenditure	543,309	566,685	562,740
Special Fund Income: C81306 People's Insurance Counsel Fund	543,309	566,685	562,740

## C81C00.12 JUVENILE JUSTICE MONITORING PROGRAM

#### MISSION

The mission of the Juvenile Justice Monitoring Program (JJMU) is to monitor all residential juvenile facilities operated or licensed by the Department of Juvenile Services (DJS), and to provide objective reporting on the following issues:

- Treatment of and services to youth;
- Adequacy of staffing;
- Physical conditions of facilities;
- The Department of Juvenile Services' internal monitoring process.

#### VISION

The vision of the Juvenile Justice Monitoring Program is to have a juvenile justice system that provides proper care and treatment of youth under State care.

## KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. Visit facilities to determine whether youth are receiving proper care and treatment while in State facilities.

**Objective 1.1** Monitor DJS juvenile facilities for compliance with laws, regulations, standards and policies pertaining to youth in State custody.

	2011	2012	2013	2014
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Facility visits	369	378	330	330

Goal 2. Issue reports discussing whether youth are receiving proper care and treatment while in State facilities.

Objective 2.1 Report as required by law on a quarterly and annual basis to Governor, members of the General Assembly, and Secretary of Juvenile Services. Issue special reports and special notification letters as warranted.

	2011	2012	2013	2014
Performance Measures	Actual	Actual	<b>Estimated</b>	Estimated
Output: Annual report	1	1	1	1
Quarterly reports	70	79	69	69
Special reports	2	1	1	1
Special notifications	0	0	0	0
Total reports	73	81	71	71

# C81C00.12 JUVENILE JUSTICE MONITORING PROGRAM

Appropriation Statement:	2012 Actual	2013 Appropriation	2014 Allowance
Number of Authorized Positions	6.00	6.00	6.00
01 Salaries, Wages and Fringe Benefits	451,534	506,248	511,785
03 Communication 04 Travel 07 Motor Vehicle Operation and Maintenance 08 Contractual Services 09 Supplies and Materials 11 Equipment—Additional 13 Fixed Charges	2,977 9,702 1,608 2,277 278	4,188 8,700 1,196 3,101 500 500 322	4,044 8,700 1,172 3,101 500 500 317
Total Operating Expenses	17,159	18,507	18,334
Total Expenditure	468,693	524,755	530,119
Original General Fund Appropriation  Transfer of General Fund Appropriation	705,483 -236,772	522,252	
Total General Fund Appropriation	468,711 18	522,252	
Net General Fund ExpenditureSpecial Fund Expenditure	468,693	522,252 2,503	530,119
Total Expenditure	468,693	524,755	530,119
Special Fund Income: swf325 Budget Restoration Fund		2,503	

## **C81C00.14 CIVIL LITIGATION DIVISION**

## **MISSION**

The Civil Litigation Division handles or supervises much of the major civil litigation in which the State, its agencies, or officers, is a party. This includes defending the State and State employees in State and Federal trial and appellate courts, as well as filing suits on behalf of the State.

#### **VISION**

That the Office of the Attorney General will provide civil litigation services of the highest quality to every State agency, officer and employee that qualifies for representation. The Civil Litigation Division will handle some of the major litigation itself, or with agency counsel, and will supervise other major cases.

## KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

**Goal 1.** To ensure that its attorneys, and all attorneys in the Office of the Attorney General who litigate, provide uniformly high quality litigation services to our clients, Maryland's state agencies, officers and employees.

Objective 1.1 Litigating those cases most important to the core functions and governmental policies of the State of Maryland, and to the rights and interests of its citizens, or that are of a complexity and size that require special expertise, resources, or attention, and supervising the litigation of other significant cases.

	2011	2012	2013	2014
Performance Measures	Actual	Actual	Estimated	Estimated
<b>Input:</b> Number of matters litigated by court jurisdiction:				
State Courts	235	95	95	95
Federal Courts	52	45	45	45
Miscellaneous	15	19	19	19
Total	302	159	159	159

# **C81C00.14 CIVIL LITIGATION DIVISION**

Appropriation Statement:			
	2012 Actual	2013 Appropriation	2014 Allowance
Number of Authorized Positions	22.00	23.00	23.00
01 Salaries, Wages and Fringe Benefits	1,974,652	2,480,419	2,510,101
02 Technical and Special Fees		20,000	20,000
03 Communication	3,986 9,986 1,740 9,759 14,587 2,108 219,418	4,532 8,300 1,140 226,124 2,400 600 220,680 463,776	4,316 8,300 1,140 226,124 2,400 600 220,720 463,600
Total Expenditure	2,236,236	2.964.195	2,993,701
Original General Fund Appropriation  Transfer of General Fund Appropriation  Total General Fund Appropriation	2,057,195 -221,895 1,835,300	2,129,001	<del></del>
Less: General Fund Reversion/Reduction	157 1,835,143 332,006 69,087 2,236,236	2,129,001 564,952 270,242 2,964,195	2,221,302 550,291 222,108 2,993,701
Special Fund Income: swf305 Cigarette Restitution Fund swf325 Budget Restoration Fund	332,006	555,063 9,889	550,291
Total	332,006	564,952	550,291
Reimbursable Fund Income: J00A01 Department of Transportation	69,087	270,242	222,108

## C81C00.15 CRIMINAL APPEALS DIVISION

#### **MISSION**

The mission of the Criminal Appeals Division is to faithfully and competently represent the State of Maryland in all criminal matters in the appellate courts of the State and in the Federal courts at all levels, including the United States District Court, the Court of Appeals for the Fourth Circuit, and the United States Supreme Court. The Division also offers advice, counsel, and training to the 24 local State's Attorney's Offices as well as to other State agencies. It is also the mission of the Division to offer its criminal law expertise in the areas of policy and legislation on behalf of the Office.

#### **VISION**

The vision of the Division is one where the citizens of Maryland may live as safe and crime-free as possible, where criminal convictions are upheld and dangerous individuals are isolated from the general public. The Division also would like to see criminal fair and just prosecutions, ensuring that the guilty are convicted and the innocent are set free.

## KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. Handle all Criminal Appeals Division matters.

Objective 1.1 To competently and efficiently handle all matters assigned to the Division.

	2011	2012	2013	2014
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Federal cases filed and assigned	66	59	70	70
State cases filed and assigned	1,165	1,016	1,200	1,200

Goal 2. To represent the State in criminal appeals.

Objective 2.1 To achieve the highest level of affirmances in criminal convictions.

	2011	2012	2013	2014
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Dispositions from State court: cases handled by the Division	810	840	840	840
Outcome: Successful cases <sup>1</sup>	667	712	712	712
Percent successful	82%	85%	85%	85%

<sup>&</sup>lt;sup>1</sup> Successful dispositions include those where defendant's assertions were rejected entirely or only a part of the case was reversed.

# C81C00.15 CRIMINAL APPEALS DIVISION

Appropriation Statement:	2012 Actual	2013 Appropriation	2014 Allowance
Number of Authorized Positions	23.00	23.00	23.00
01 Salaries, Wages and Fringe Benefits	2,272,693	2,274,243	2,417,380
03 Communication 04 Travel 08 Contractual Services 09 Supplies and Materials 13 Fixed Charges	1 5,172 21,657 190,451	2,000 500 400 191,329	2,000 500 400 191,274
Total Operating Expenses	217,281	194,229	194,174
Total Expenditure	2,489,974	2,468,472	2,611,554
Original General Fund Appropriation  Transfer of General Fund Appropriation	2,379,108 127,755	2,456,990	
Total General Fund Appropriation	2,506,863 16,889	2,456,990	
Net General Fund ExpenditureSpecial Fund Expenditure	2,489,974	2,456,990 11,482	2,611,554
Total Expenditure	2,489,974	2,468,472	2,611,554
Special Fund Income: swf325 Budget Restoration Fund		11,482	

#### C81C00.16 CRIMINAL INVESTIGATION DIVISION

#### PROGRAM DESCRIPTION

The Criminal Investigation Division (CID) is divided into five units, three of which are discussed below: the Firearms Trafficking Unit (FTU) which handles handgun related criminal violations including but not necessarily limited to the illegal possession, purchase, or transfer of handguns by, from, or to legally prohibited persons; the Economic Crime Unit (ECU) which handles criminal conduct including but not necessarily limited to fraud within or affecting State government, health care fraud, identity fraud, securities fraud, non-State employee misconduct, tax fraud, embezzlement and other business crimes, computer crimes, certain referrals from local State's Attorneys, consumer fraud and certain instances of multi-jurisdictional criminal conduct, enforce criminal laws relating to fraud against the State; and the Gang Unit (GU) which handles criminal conduct including but not necessarily limited to murder, assault in the first degree, assault in the second degree, burglary, robbery, carjacking, rape, distribution and possession with intent to distribute controlled dangerous substances, violations of Maryland's gang statute, certain referrals from local State's Attorneys, and certain instances of multi-jurisdictional criminal conduct. Our jurisdiction is statewide, and our authority to act is derived either from gubernatorial directive in accordance with Article 5, Section 3 of the Maryland Constitution, or from provisions of Maryland's Annotated Code which specifically provide the Attorney General with authority to charge and to prosecute. The Criminal Investigation Division also advises the Attorney General, his Deputies and his constituents on both specific criminal enforcement matters and on general criminal justice related public policy issues.

#### MISSION

The mission of the Criminal Investigation Division is to evaluate, investigate and, where appropriate, prosecute instances of criminal conduct as defined in Maryland's criminal code, with particular emphasis on fraud within or affecting State government, health care fraud, identity fraud, securities fraud, non-State employee misconduct, tax fraud, embezzlement and other business crime, computer crime, firearms offenses, gang related offenses, referrals from local State's Attorneys, consumer fraud, and multijurisdictional criminal conduct.

#### **VISION**

To correctly identify, investigate and prosecute those persons and entities whose criminal behavior jeopardizes the quality of life, government and commerce in Maryland, in an effort to punish wrongdoers, deter criminal conduct by the specific individuals who we have targeted for criminal prosecution, deter future criminal conduct by members of the general public who might otherwise contemplate criminal activity, and to generally educate and inform the public.

To serve as a meaningful partner with local, State and Federal prosecutors and law enforcement agencies, in an ongoing effort to coordinate and maximize delivery of appropriate criminal justice services to the population of the State.

#### KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. Thoroughly and conscientiously evaluate, investigate and, where appropriate, prosecute significant criminal conduct referred to or otherwise identified by the CID, including but not necessarily limited to fraud within or affecting State government, health care fraud, identity fraud, securities fraud, non-State employee misconduct, tax fraud, embezzlement and other business crimes, computer crimes, firearms offenses, gang violence, referrals from local State's Attorneys, consumer fraud and multi-jurisdictional criminal conduct.

**Objective 1.1** Properly identify, evaluate, investigate and, where appropriate prosecute CID matters so as to maximize effective and ethical delivery of Division investigative, criminal justice and prosecutorial resources.

	2011	2012	2013	2014
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Matters litigated:				
Maryland Court of Special Appeals	1	0	0	0
Maryland Trial Courts	266	344	275	275
Total Division referrals and general unit activity	4,657	4,529	4,500	4,500
Investigations conducted - litigation pending (all units)	652	824	750	750
Investigations conducted - no litigation (all units)	2,462	2,178	2,000	2,000

# C81C00.16 CRIMINAL INVESTIGATION DIVISION (Continued)

	2011	2012	2013	2014
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Referrals and unit activity:				
Firearms Trafficking Unit	6,321	17,332	10,000	10,000
Economic Crimes Unit	2,231	1,718	1,700	1,700
Gang Unit	1,319	1,197	1,100	1,100
Investigations conducted/litigation pending:				
Firearms Trafficking Unit	1,272	1,594	1,000	1,000
Economic Crimes Unit	260	323	275	275
Gang Unit	71	69	50	50
Opened for investigation:				
Firearms Trafficking Unit	1,233	1,546	1,000	1,000
Economic Crimes Unit	231	306	250	250
Gang Unit	49	56	50	50
Litigation pending:				
Firearms Trafficking Unit	39	48	40	40
Economic Crimes Unit	29	17	20	20
Gang Unit	22	26	20	20
Case assessment time (weeks):				
Firearms Trafficking Unit	2	2	2	2
Economic Crimes Unit	8	8	8	8
Gang Unit	8	8	8	8
Illegal firearms confiscated (Firearms Trafficking Unit)	284	1,336	284	284

# **C81C00.16 CRIMINAL INVESTIGATION DIVISION**

Appropriation Statement:			
	2012 Actual	2013 Appropriation	2014 Allowance
Number of Authorized Positions	15.00	15.00	15.00
Number of Contractual Positions	3.00	3.50	2.00
01 Salaries, Wages and Fringe Benefits	1,351,337	1,498,864	1,598,694
02 Technical and Special Fees	173,756	175,859	89,098
03 Communication 04 Travel 07 Motor Vehicle Operation and Maintenance 08 Contractual Services 09 Supplies and Materials 11 Equipment—Additional	3,990 9,723 1,270 6,045 6,397	4,032 4,765 197 104,011 500	3,816 4,765 172 6,773
13 Fixed Charges	123,593	123,354	123,342
Total Operating Expenses	151,018	236,859	139,368
Total Expenditure	1,676,111	1,911,582	1,827,160
Original General Fund Appropriation  Transfer of General Fund Appropriation	1,602,469 -89,509	1,630,853	
Total General Fund Appropriation	1,512,960 10,605	1,630,853	
Net General Fund Expenditure	1,502,355 173,756	1,630,853 7,645 273,084	1,732,223 94,937
Total Expenditure	1,676,111	1,911,582	1,827,160
Special Fund Income: swf325 Budget Restoration Fund		7,645	
Reimbursable Fund Income:  D15A05 Executive Department-Boards, Commissions and Offices	173,756	273,084	94,937

## C81C00.17 EDUCATIONAL AFFAIRS DIVISION

#### **MISSION**

The Educational Affairs Division is the legal advisor to all State higher education institutions<sup>1</sup>, as well as the Maryland Institute for Emergency Medical Services System, the Historic St. Mary's City Commission, and the College Savings Plans of Maryland.

#### VISION

The Division seeks to be a constructive contributor to the successful implementation of our clients' respective missions, and to ensure that such implementation is carried out in a manner that best serves the public interest.

# KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. Handle Educational Affairs Division matters.

**Objective 1.1** Handle all Educational Affairs Division matters effectively.

Goal 2. To help ensure consistent advice to clients.

Objective 2.1 To enhance communications between Division attorneys and agency-based attorneys.

Goal 3. Increase knowledge and expertise in new areas such as bankruptcy, tech transfers and labor law.

Objective 3.1 Assist clients to resolve bankruptcy and labor issues and to bring scientific discoveries to market.

	2011	2012	2013	2014
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Federal Cases	27	32	40	40
State Cases	69	98	$170^{2}$	100
Administration	118	135	100	100
Advice	3,538	3,440	3,500	3,500
Contracts drafted/reviewed	2,282	2,421	2,300	2,300

<sup>&</sup>lt;sup>1</sup> Includes University System of Maryland, Morgan State University, St. Mary's College of Maryland, and Baltimore City Community College.

<sup>&</sup>lt;sup>2</sup> For fiscal year 2013, it is estimated that this number will increase because the class action litigation case of *Karyn Bergmann*, et al. v. *University System of Maryland*, et al. matter is entering the trial phase and will include mini-trials for each of the class action members. It is estimated that there will be at least 70 mini-trials in this matter alone.

# **C81C00.17 EDUCATIONAL AFFAIRS DIVISION**

Appropriation Statement:	2012 Actual	2013 Appropriation	2014 Allowance
Number of Authorized Positions	3.00	4.00	4.00
01 Salaries, Wages and Fringe Benefits	134,800	350,375	373,915
03 Communication	639 3,336 1,453	672 4,000	4,000
09 Supplies and Materials	12,654 47,260	3,000 47,273	3,000 47,307
Total Operating Expenses	65,342	54,945	54,307
Total Expenditure	200,142	405,320	428,222
Original General Fund Appropriation  Transfer of General Fund Appropriation	516,936 -307,579	403,512	
Total General Fund Appropriation	209,357 9,215	403,512	
Net General Fund ExpenditureSpecial Fund Expenditure	200,142	403,512 1,808	428,222
Total Expenditure	200,142	405,320	428,222
Special Fund Income: swf325 Budget Restoration Fund		1,808	

## **C81C00.18 CORRECTIONAL LITIGATION DIVISION**

#### **MISSION**

The Mission of the Correctional Litigation Division is to:

- Provide legal representation to eligible State correctional institutions, officials and personnel, as mandated by the State Government Article, in defense of civil actions brought by inmates for alleged violations of civil constitutional rights or claims arising out of their incarcerations;
- Provide advice, information and training to State corrections officials and personnel relating to the avoidance and defense of inmate litigation;
- Minimize the liability of State corrections officials and personnel in inmate litigation;
- Reduce the amount of inmate litigation; and
- Carry out these tasks in compliance with the Canons of Professional Responsibility.

#### **VISION**

The vision of the Correctional Litigation Division is to promote a correctional and legal environment in Maryland in which correctional officials and personnel conduct their mission without fear of inmate suits, and where those inmate lawsuits that are brought are resolved expeditiously and without improper interference with the work of the State's correctional system.

## KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. Handle Correctional Litigation matters.

Objective 1.1 Handle Correctional Litigation matters for the most beneficial outcome to the State.

	2011	2012	2013	2014
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Federal Courts:				
U.S. Supreme Court	31	1	0	0
U.S. Court of Appeals	<b>81</b> <sup>1</sup>	58	53	60
U.S. District Court	405 <sup>1</sup>	405	407	410
Class Actions	1	1	0	2
State Courts:				
Maryland Court of Appeals	$2^1$	1	0	0
Maryland Court of Special Appeals	31	2	2	0
Circuit Courts of Maryland	12 <sup>1</sup>	10	11	10
District Courts of Maryland	21	5	4	2
Health Claims Arbitration Office	1	0	1	0
Administrative Hearings	0	0	1	1

<sup>&</sup>lt;sup>1</sup> Revised data.

# **C81C00.18 CORRECTIONAL LITIGATION DIVISION**

Appropriation Statement:	2012 Actual	2013 Appropriation	2014 Allowance
Number of Authorized Positions	4.00	4.00	4.00
01 Salaries, Wages and Fringe Benefits	237,219	298,580	361,754
03 Communication	2,028 293	1,000 200	1,000 200
09 Supplies and Materials	1,961 66,354	66,344	66,341
Total Operating Expenses	70,637	67,544	67,541
Total Expenditure	307,856	366,124	429,295
Original General Fund Appropriation  Transfer of General Fund Appropriation	353,855 -76,579	364,694	7
Total General Fund AppropriationLess: General Fund Reversion/Reduction	277,276 2,950	364,694	
Net General Fund Expenditure	274,326 33,530	364,694 1,430	307,345 121,950
Total Expenditure	307,856	366,124	429,295
Special Fund Income: swf325 Budget Restoration Fund		1,430	
Reimbursable Fund Income:  Q00A01 Department of Public Safety and Correctional Services	33,530		121,950

## C81C00.20 CONTRACT LITIGATION DIVISION

#### **MISSION**

The Contract Litigation Unit represents the Departments of General Services and Transportation and the University System of Maryland before the Maryland State Board of Contract Appeals and in the courts of the State in litigation arising out of contract formation disputes and contract disputes. The Unit also provides advice to other State agencies, upon request, regarding a variety of procurement and contract issues such as structuring procurement solicitations, drafting contract provisions and procurement regulations, administering contracts, and properly formulating State claims and responses to contractor claims.

#### VISION

Through litigation or settlement, assist our client agencies to resolve contract disputes, at values that are fair to the contractors and the State, in a manner that promotes the letter and spirit of the Procurement Law.

Assessment of the fair value of a monetary contract claim is one of the most difficult aspects of contract litigation. Despite its extreme difficulty, our vision is to be able to reasonably forecast fair value as early as is reasonably possible in the litigation, to the ideal end that the litigation will be resolved for approximately the value that we forecast.

## KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

## Goal 1. To handle contract disputes.

Objective 1.1 To resolve each case for an amount that is within 25 percent of our most recent assessment of case value.

	2011	2012	2013	2014
Performance Measures	Actual	Actual	Estimated	Estimated
Quality: Average variance of actual settlement amounts from most				
recent case value assessment	3.00%	1.46%	20.00%	20.00%
Average variance of actual fully litigated case amounts from the				
most recent case value assessment	0.00%	0.00%	20.00%	20.00%

# C81C00.20 CONTRACT LITIGATION DIVISION

Appropriation Statement:	2012 Actual	2013 Appropriation	2014 Allowance
Number of Authorized Positions	16.00	16.00	16.00
01 Salaries, Wages and Fringe Benefits	1,440,911	1,568,992	1,614,676
03 Communication	1,200 22,104	1,700 5,900 19,000	1,700 5,900 19,000
08 Contractual Services	23,626 24,838 8,959	130,979 20,400	149,709 20,400
13 Fixed Charges	152,396	158,080	158,068
Total Operating Expenses	233,123	336,059	354,777
Total Expenditure	1,674,034	1,905,051	1,969,453
Reimbursable Fund Expenditure	1,674,034	1,905,051	1,969,453
Reimbursable Fund Income:			
H00A01 Department of General Services	441,664	404,624	512,999
J00A01 Department of Transportation	1,053,002	1,147,672	1,203,953
R13M00 Morgan State UniversityR30B22 USM-College Park	22,296 157,072	29,105 323,650	21,244 231,257
Total	1,674,034	1,905,051	1,969,453

#### C81C00.21 MORTGAGE FORCLOSURE SETTLEMENT PROGRAM

#### **MISSION**

To stabilize and revitalize neighborhoods harmed by predatory lending, economic blight and foreclosures.

To protect Maryland residents from mortgage lending and foreclosure-related violations of consumer protection and securities laws and to obtain redress for past violations.

#### VISION

A State that provides its residents with stable, safe and productive environments, free from the blight brought about through large numbers of foreclosures.

A State that provides its residents with a housing marketplace free of deceptive and unfair practices furthers the economic well-being of consumers, investors and honest businesses.

## KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

- **Goal 1.** To help communities damaged by predatory lending and high numbers of foreclosures by acquiring and renovating homes, demolishing homes that are abandoned and cannot be renovated, and by providing assistance to homeowners moving into vacant or foreclosed housing.
  - Objective 1.1 Acquire, rehabilitate and maintain occupancy of affordable housing by owners and tenants;
  - Objective 1.2 Create open space and opportunities for new development where housing is abandoned and in serious disrepair;
  - Objective 1.3 Assist homebuyers to obtain affordable housing; and
  - Objective 1.4 Provide affordable housing for tenants.

	2011	2012	2013	2014
Performance Measures	Actual	Actual	Estimated	Estimated
Houses acquired, rehabilitated and preserved	0	0	80	120
Houses demolished	0	0	100	235
New homeowners assisted with purchase	0	0	30	40
Tenants provided affordable housing	0	0	40	60
Estimated grant budget breakdown:				
Baltimore City (\$)	0	0	5,000,000	5,000,000
Prince George's County (\$)	0	0	5,000,000	5,000,000
Total (\$)	0	0	10,000,000	10,000,000

- **Goal 2.** To investigate potential housing and mortgage-related unfair and deceptive practices and bring enforcement actions where violations of the law are found.
  - Objective 2.1 Address inquiries from consumers and investors who complain about fraud in mortgage lending, foreclosure and mortgage securitization practices;
  - Objective 2.2 Investigate possible abuses in the housing and securitization markets, including inappropriate actions in connection with properties in default, court filings, unfair and illegal treatment of tenants, and misleading disclosures to investors about mortgage-backed securities;
  - Objective 2.3 Take enforcement action to protect consumers and investors.

	2011	2012	2013	2014
Performance Measures	Actual	Actual	Estimated	Estimated
Complaints/inquiries addressed	0	0	500	300
Investigations	0	0	5	10
Transactions involved in investigations/actions	0	0	10,000	15,000
Actions/settlements	0	0	0	2

# C81C00.21 MORTGAGE FORECLOSURE SETTLEMENT PROGRAM

Appropriation Statement:	2012 Actual	2013 Appropriation	2014 Allowance
Number of Contractual Positions		7.00	7.00
02 Technical and Special Fees		393,345	657,822
Total Expenditure		393,345	657,822
Special Fund Expenditure		393,345	657,822
Special Fund Income: swf324 Mortgage Loan Servicing Practices Settlement Fund		393,345	657,822

#### C82D00.01 GENERAL ADMINISTRATION

#### PROGRAM DESCRIPTION

The Office of the State Prosecutor (OSP) is an independent agency within the executive branch. The State Prosecutor investigates and, where warranted, prosecutes criminal offenses affecting the honesty and integrity of our governmental officials and institutions and the electoral process. Specifically, he is authorized to investigate and prosecute criminal offenses under the State election laws and Public Ethics law, as well as the bribery laws and offenses constituting criminal malfeasance, misfeasance or nonfeasance in office. These investigations are conducted either upon the initiative of the OSP or upon the request of the Governor, the Attorney General Assembly, the State Ethics Commission, or a State's Attorney. In addition, upon the request of the Governor, the Attorney General, the General Assembly, the State Ethics Commission, or a State's Attorney, the State Prosecutor may investigate and prosecute any offense which takes place in more than one county within the State or in more than one State including Maryland.

#### **MISSION**

The mission of the OSP is to increase public confidence in, and ensure the honesty and integrity of State government and elections by conducting thorough, independent investigations and when appropriate, prosecutions of allegations of criminal conduct affecting the integrity of our State and local government institutions, officials, employees and elections.

#### **VISION**

The vision of the State Prosecutor is a State in which citizens can have confidence in the honesty and integrity of their government and electoral processes, and are confident that any allegations of corruption will be thoroughly and independently investigated and prosecuted, if necessary.

#### KEY GOALS, OBJECTIVES AND PERFORMANCE MEASURES

**Goal I.** For each of the three types of complaints, (corruption, election law, other), the Office of the State Prosecutor's investigation shall result in the appropriate disposition.

**Objective 1.1** In fiscal year 2014, 100 percent of the investigations shall achieve an appropriate disposition.

	2011	2012	2013	2014
Performance Measures	Actual	Actual	<b>Estimated</b>	Estimated
<b>Input:</b> Total number of complaints:				
Corruption complaints	90	95	95	95
Election law complaints	273	239	400	400
Other complaints	12	13	20	20
Output: Total number of complaints closed: <sup>2</sup>				
Corruption complaints	94	84	95	95
Election law complaints	90	347	350	350
Other complaints	18	11	18	18

Goal 2. For each of the three types of complaints, a timely completion rate has been established to determine whether or not such complaints were processed in a timely manner.

**Objective 2.1** In fiscal year 2014, 97 percent of <u>corruption complaints</u> shall be closed within the two-year timely completion rate that has been established.

	2011	2012	2013	2014
Performance Measures	Actual	Actual	Estimated	Estimated
Efficiency: Percentage of corruption complaints that were closed				
in a timely fashion	93%	98%	97%	97%

<sup>&</sup>lt;sup>1</sup> Inputs are cases opened in the fiscal year shown. For example, inputs in 2012 were opened in 2012. The inputs do not include cases carried forward from a prior year.

<sup>&</sup>lt;sup>2</sup> Outputs for current fiscal year include cases from prior fiscal years.

# OFFICE OF THE STATE PROSECUTOR

## **C82D00.01 GENERAL ADMINISTRATION (Continued)**

**Objective 2.2** In fiscal year 2014, 75 percent of <u>election law complaints</u> shall be closed within the six-month timely completion rate that has been established.

	2011	2012	2013	2014
Performance Measures	Actual	Actual	Estimated	Estimated
Efficiency: Percentage of election law complaints that were closed				
in a timely fashion	57%	67%	75%	75%

**Objective 2.3** In fiscal year 2014, 97 percent of <u>other complaints</u> shall be closed within the one-year timely completion rate that has been established.

	2011	2012	2013	2014
Performance Measures	Actual	Actual	Estimated	Estimated
Efficiency: Percentage of other complaints that were closed				
in a timely fashion	89%	100%	97%	97%

Goal 3. For <u>judicial dispositions</u>, a satisfactory conclusion rate of 94 percent has been established.

Objective 3.1 In fiscal year 2014, 94 percent of all judicial dispositions shall have a satisfactory conclusion.

	2011	2012	2013	2014
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Number of persons charged (not cases)	30	7	30	30
Output: Number of defendants whose cases reached a judicial				
disposition	15	7	20	20
Outcome: Number of judicial dispositions that attained an appropriate				
conclusion	14	6	19	19
Efficiency: Percent of judicial dispositions that attained an appropriate				
conclusion	93%	86%	95%	95%

## **C82D00.01 GENERAL ADMINISTRATION**

Appropriation Statement:	2012 Actual	2013 Appropriation	2014 Allowance
Number of Authorized Positions	11.00	11.00	11.00
Number of Contractual Positions	3.00	2.00	2.00
01 Salaries, Wages and Fringe Benefits	1,020,814	1,026,179	1,062,964
02 Technical and Special Fees	56,871	77,663	63,173
03 Communication	5,207 4,398 17,935 33,291 41,544 80,838 183,213 1,260,898	22,514 700 19,364 15,782 10,780 83,109 152,249 1,256,091 1,247,115	22,292 700 18,910 19,195 15,780 83,109 159,986 1,286,123
Transfer of General Fund Appropriation  Total General Fund Appropriation  Less: General Fund Reversion/Reduction	8,070 1,262,921 2,023	1,247,115	
Net General Fund ExpenditureSpecial Fund Expenditure	1,260,898	1,247,115 8,976	1,286,123
Total Expenditure	1,260,898	1,256,091	1,286,123
Special Fund Income: swf325 Budget Restoration Fund		8,976	

## C85E00.01 ADMINISTRATION AND APPEALS

#### PROGRAM DESCRIPTION

The Maryland Tax Court has jurisdiction to hear appeals from the decision, determination or order of any final assessing or taxing authority of the State, or of any agency, department or political subdivision thereof, and to assess anew, abate, modify, change or alter any valuation, assessment, classification, tax or appealed final order. Appeals concerning State and local taxes are heard by a single judge or a panel of judges. Real property tax appeals may be heard in Baltimore City or within the counties where the appeals arise. All decisions of the Court are subject to appeal.

### **MISSION**

The Tax Court, an independent unit of State government, provides both the taxpayer and the taxing authority with the ability to appeal and obtain a fair and efficient hearing of a final decision, determination or order from any other unit of State or Local government regarding any tax issue.

#### **VISION**

A State in which all taxpayers are provided with highest quality tax dispute resolutions system.

### KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. The efficient processing of appeals.

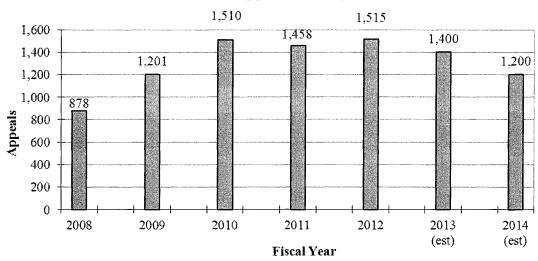
**Objective 1.1** For the year 2014 and beyond, the percentage of appeals (cases) to be opened, heard and closed within 8 months shall be 90 percent.

•	2011	2012	2013	2014
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Number of appeals filed from taxing authorities to the				
Tax Court in a fiscal year	1,458	1,515	1,400	1,200
Output: Number of appeals disposed of by the Tax Court	1,473	1,595	1,500	1,250
Quality: Number of efficiency complaints	28	25	20	8
Citizen Survey Rating	Above Avg.	Above Avg.	Excellent	Excellent
Outcome: Percent of appeals opened and closed within 8 months	89%	89%	92%	93%
Percent of appeals opened and closed within 12 months				
(Benchmark: 90 percent within 12 months for non-jury civil trial	)1 96%	96%	99%	99%
Median time (days) between opening and closing of real property				
valuation appeals	135	125	118	110
Efficiency: Number of appeals pending at fiscal year end	737	657	557	507
Median time (days) between opening and closing of appeals	148	138	120	120
Clearance rate (number of cases disposed/total filed)				
(Benchmark: 90 percent) <sup>1</sup>	101%	105%	107%	104%

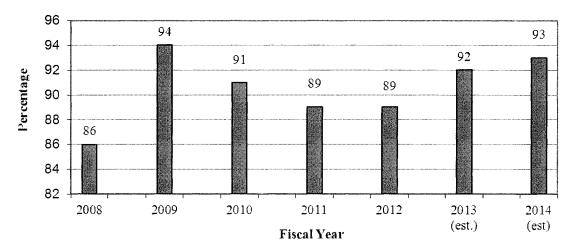
<sup>&</sup>lt;sup>1</sup> Benchmarks provided by National Center of State Courts Report, <u>Examining the Work of State Courts</u>, <u>2001</u>, and by the Joint Report of the American Bar Association, the Conference of State Court Administrators and the Conference of Chief Justices, <u>Trial Court Performance</u> Standards & Measurement System, 2001.

# C85E00.01 ADMINISTRATION AND APPEALS (Continued)

## Number of Appeals Filed by Fiscal Year



# **Appeals Processed in 8 Months**



Goal 2. To provide fair and consistent decisions.

**Objective 2.1** For the year 2014 and beyond, the Tax Court will further ensure and attempt to measure its consistent application of the law, policy and procedure.

	2011	2012	2013	2014
Performance Measures	Actual	Actual	Estimated	Estimated
Quality: Number of fairness complaints	10	8	6	5
Citizen Survey Rating	Excellent	Excellent	Excellent	Excellent
Outcome: Number of Maryland Tax Court decisions appealed				
to the Circuit Court	21	22	20	20
Percent of affirmations by the Appellate Courts	87%	1	90%	90%

<sup>&</sup>lt;sup>1</sup> Due to lag time at appellate level, complete data is not available for the fiscal year.

# MARYLAND TAX COURT

## C85E00.01 ADMINISTRATION AND APPEALS

Appropriation Statement:	2012 Actual	2013 Appropriation	2014 Allowance
Number of Authorized Positions	9.00	8.00	8.00
Number of Contractual Positions	.40	.40	.40
01 Salaries, Wages and Fringe Benefits	525,987	527,432	550,241
02 Technical and Special Fees	4,666	7,844	7,844
03 Communication 04 Travel 08 Contractual Services 09 Supplies and Materials 10 Equipment—Replacement 13 Fixed Charges  Total Operating Expenses  Total Expenditure  Original General Fund Appropriation  Transfer of General Fund Appropriation	9,456 1,584 17,368 9,537 12,614 1,466 52,025 582,678	7,554 2,000 23,516 7,360 1,200 1,370 43,000 578,276	6,752 2,000 22,481 8,500 7,096 1,440 48,269
Total General Fund AppropriationLess: General Fund Reversion/Reduction	640,208 57,530	573,923	
Net General Fund ExpenditureSpecial Fund Expenditure	582,678	573,923 4,353	606,354
Total Expenditure	582,678	578,276	606,354
Special Fund Income: swf325 Budget Restoration Fund	***	4,353	

### PROGRAM DESCRIPTION

The Public Service Commission of Maryland was established as an independent unit of the Executive Branch of State government. As such, the Commission must be responsive to the budgetary oversight responsibilities of the Governor and the General Assembly. The Commission also is charged with quasi-judicial and quasi-legislative responsibilities. These require the Commission to conduct fair hearings and to make decisions based upon the record. The goals, objectives and performance measures listed below are provided in response to those budgetary oversight responsibilities and will be incorporated into the Commission's performance measurement system. However, decisions in rulemaking and adjudicatory proceedings will continue to be based upon the record in each proceeding, pursuant to the requirements of the Public Utilities Article. The Commission is a Special Fund agency with revenues equivalent to its operating expenses raised through assessments of the public service companies that it regulates.

### **MISSION**

The mission of the Public Service Commission is to promote adequate, safe, reliable, and efficient delivery of services to Maryland consumers by public service companies subject to the Commission's statutory mandates. We accomplish this by ensuring just and reasonable rates; supervising, monitoring, and regulating all public service companies; educating the public about utility issues; and promoting competition where appropriate. We conduct proceedings in an open, fair, and nondiscriminatory manner, taking into account the interests of consumers, utilities, businesses, and other affected parties. In our decisions, we weigh the importance of public safety, economy of the State, natural resource availability, and environmental quality. We are committed to building an organization marked by its sense of teamwork, accountability, innovation, and diversity. We recruit, train, and retain quality personnel by providing good working conditions, effective leadership, and opportunities for personal and professional development.

## **VISION**

We will be recognized as a national leader in regulatory excellence and innovation. We will demonstrate our commitment to the public, the companies we regulate, and our colleagues by building an environment of mutual respect, professionalism, and diversity.

### KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. Ensure that gas and electric utility companies operate utility systems safely.

**Objective 1.1** Annually maintain a zero rate of reportable accidents from regulated utilities that are attributable to violations of Commission regulations.

	2011	2012	2013	2014
Performance Measures	Actual	Actual	<b>Estimated</b>	Estimated
Input: Number of accidents reported	23	12	15	15
Output: Number of accident reports investigated	18	12	15	15
Outcome: Number of accidents attributed to violations of Commission				
regulations	0	0	0	0

Goal 2. Ensure that public service companies deliver reliable services.

**Objective 2.1** Annually have no reportable service interruptions due to insufficient jurisdictional plant maintenance or improper plant operations.

	2011	2012	2013	2014
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Number of reportable service interruptions	5	6	4	4
Outcome: Number of reportable service interruptions due to insufficient				
plant maintenance or improper plant operations	0	0	0	0

Goal 3. Conduct open and fair proceedings and render timely decisions in accordance with statutory mandates and applicable law.

Objective 3.1 Annually 100 percent of Commission orders will be upheld on judicial review.

	2011	2012	2013	2014
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Number of cases	312	344	350	350
Output: Number of decisions rendered	717	821	600	600
Number of final judicial decisions resulting in closure	3	6	2	2
Number of judicial reversals or remands	0	0	0	0
Quality: Percent of orders upheld on judicial review	100%	100%	100%	100%

**Objective 3.2** Annually complete 80 percent of ministerial matters (e.g. letter orders, uncontested filings) and staff comments on utility filings within 45 days.

	2011	2012	2013	2014
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Number of items with 30 day deadline	2,203	2,771	4,000	4,000
Output: Number of items completed within 30 days	793	2,201	3,200	3,200
Outcome: Percent of ministerial matters and staff comments on				
utility filings completed within 30 days	36%	79%	80%	80%

Goal 4. Ensure that all Maryland consumers have adequate consumer protection.

**Objective 4.1** Annually resolve 80 percent of consumer disputes within 60 days.

	2011	2012	2013	2014
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Number of disputes	12,582	11,414	15,000	20,000
Output: Number of disputes resolved within 60 days	9,241	8,349	12,000	17,000
Outcome: Percent of consumer disputes resolved within 60 days	73%	73%	80%	85%

**Goal 5.** Ensure that EmPower Maryland programs submitted by electric utilities are thoroughly reviewed, evaluated and approved consistent with Public Utilities Article, §7-211, Annotated Code of Maryland.

Objective 5.1 Review electric company plans to achieve the electricity savings and demand reductions required by law.

	2011	2012	2013	2014
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Number of plans <sup>1</sup>	$N/A^2$	5	$N/A^2$	$N/A^2$
Output: Number of plans reviewed	$N/A^2$	5	$N/A^2$	$N/A^2$
Outcome: Plans reviewed and approved	$N/A^2$	5	$N/A^2$	$N/A^2$

<sup>1</sup> Electric utility plans were submitted initially on September 1, 2008, and are required to be submitted every three years thereafter.

<sup>&</sup>lt;sup>2</sup> The second round of electric utility plans was submitted on September 1, 2011. The third round of electric utility reports will be filed by September 1, 2014.

# SUMMARY OF PUBLIC SERVICE COMMISSION

	2012	2013	2014
	Actual	Appropriation	Allowance
Total Number of Authorized Positions	138.00	139.00	139.00
Total Number of Contractual Positions	9.82	12.60	12.60
Salaries, Wages and Fringe Benefits  Technical and Special Fees  Operating Expenses	12,215,582	12,899,860	13,057,788
	441,868	522,026	539,084
	5,768,473	3,181,011	3,380,080
Special Fund ExpenditureFederal Fund Expenditure	17,869,330	16,022,211	16,551,911
	556,593	580,686	425,041
Total Expenditure	18,425,923	16,602,897	16,976,952

### C90G00.01 GENERAL ADMINISTRATION AND HEARINGS

#### PROGRAM DESCRIPTION

The Public Service Commission regulates electric, natural gas, water and sewage, and telecommunications companies, as well as electric and natural gas suppliers, and passenger-for-hire services. In addition, the Commission establishes water vessel pilotage and docking services rates. The Commission hears matters about rate adjustments, applications to exercise franchises, approval of issuance of securities, promulgation of rules and regulations, and quality of utility and common carrier service. It also has the authority to issue a Certificate of Public Convenience and Necessity to construct new generating stations or transmission lines of a certain capacity. It establishes policies, sets priorities, provides support for operating units to achieve success, and communicates on behalf of the Commission. Support services include legal, fiscal, budget, personnel, information technology, communications, consumer assistance, and a variety of special projects. The Commission is a Special Fund agency with revenues equivalent to its operating expenses raised through assessments of the public service companies that it regulates.

### **MISSION**

The mission of the Commission is to ensure access to adequate, safe, reliable, and economic delivery of services to Maryland consumers by companies subject to the Commission's statutory mandates. The Commissioners accomplish this by determining and enforcing just and reasonable rates, monitoring and regulating public service companies, educating the public about utility issues, and promoting competition where appropriate. The Commissioners also provide policy direction, coordinate and oversee the functions of various technical divisions. The Commissioners (either *en banc* or with a quorum panel) conduct proceedings in an open, fair, and nondiscriminatory manner, balancing the interests of consumers, utilities, businesses, and other affected parties. The Commissioner's decisions take into account public safety, the economy of the State, natural resources and environmental quality.

#### VISION

We will be recognized as a national leader in regulatory excellence and innovation. We will demonstrate our commitment to the public, the companies we regulate, and our colleagues by building an environment of mutual respect, professionalism, and diversity.

### KEY GOALS, OBJECTIVES AND PERFORMANCE MEASURES

**Goal 1.** Ensure that rates for public utility services are just and reasonable.

**Objective 1.1** Assure adequate and fair rates to utilities and customers by having 100 percent of Commission rate orders upheld on judicial review.

. . . .

	2011	2012	2013	2014
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Number of rate cases	5	4	6	7
Output: Number of appealed rate cases closed	0	0	0	0
Number of rate cases upheld on judicial review	0	0	0	0
Quality: Percent of cases upheld on judicial review	N/A	N/A	N/A	N/A

## C90G00.01 GENERAL ADMINISTRATION AND HEARINGS

Appropriation Statement:	2012 Actual	2013 Appropriation	2014 Allowance
Number of Authorized Positions	64.50	63.50	63.50
Number of Contractual Positions	6.89	9.60	9.60
01 Salaries, Wages and Fringe Benefits	6,186,597	6,430,708	6,315,818
02 Technical and Special Fees	291,596	402,382	411,122
03 Communication	115,784 52,078 71,769 3,933,273 72,746 42,550 112,168 81,428 926,015 5,407,811 11,886,004 11,645,701 240,303	106,398 116,638 71,569 1,266,518 61,144 30,675 4,000 81,428 940,802 2,679,172 9,512,262 9,164,767 347,495	108,219 58,762 71,569 1,484,404 72,440 30,675 4,000 81,428 966,199 2,877,696 9,604,636 9,524,116 80,520
Total Expenditure	11,886,004	9,512,262	9,604,636
Special Fund Income: C90303 Public Utility Regulation Fund	11,645,701	9,164,767	9,524,116
Federal Fund Income: 20.700 Pipeline Safety	57,479	22,250	· · · · ·
Federal Fund Recovery Income:  81.122 Electricity Delivery and Energy Reliability, Research, Development and Analysis	182,824	325,245	80,520

## C90G00.02 TELECOMMUNICATIONS, GAS AND WATER DIVISION

### PROGRAM DESCRIPTION

The Telecommunications, Gas and Water Division provides expert advice, analysis, recommendations and witness testimony in telecommunications, gas and water matters before the Public Service Commission.

#### **MISSION**

The mission of the Telecommunications Division is to provide high quality and timely support and advice to the Commission and its various divisions on issues related to regulation of the telecommunications industries in Maryland and on issues related to economics, ratemaking, mergers, franchises and utility finance related to gas and water utilities. The Division accomplishes this by conducting issue analysis, facilitating settlement and work group processes, educating consumers, producing filed comments and evidentiary testimony, and serving as an expert witness before the Commission.

#### VISION

Our vision is a State in which consumers are provided quality reliable service at reasonable and just rates.

## KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. Ensure that telecommunications companies provide reliable services.

Objective 1.1 Annually, the major carriers will meet their service objectives for resolving trouble spots, providing timeliness of repair, meeting appointments for installation, answering inquiries to business offices, and maintaining the operability of pay telephones 95 percent of the time.

	2011	2012	2013	2014
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Service quality measures submitted by major carriers	44	44	44	44
Outcome: Percent of time that major carriers report meeting service				
objectives for resolving trouble spots, providing timeliness of repair,				
meeting appointments for installation, answering inquiries to				
business offices, and maintaining operability of pay telephones	98%	100%	100%	100%

Goal 2. Ensure that the telecommunications industry in Maryland is open to competition.

Objective 2.1 Maintain a 10 percent competitor market share.

	2011	2012	2013	2014
Performance Measures	Actual	Actual	Estimated	Estimated
Outcome: Percent of market share attained by new competitors	28%	31%	34%	37%

Goal 3. Provide high quality and timely advice to the Commission on telecommunication issues.

**Objective 3.1** Annually reduce the average time required to process applications.

	2011	2012	2013	2014
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Number of new applications	14	11	12	12
Outcome: Average time to process telecommunications company				
applications (calendar days)	91	75	83	83

# C90G00.02 TELECOMMUNICATIONS, GAS AND WATER DIVISION

Appropriation Statement:	2012 Actual	2013 Appropriation	2014 Allowance
Number of Authorized Positions	6.00	6.00	6.00
01 Salaries, Wages and Fringe Benefits	586,861	583,947	606,344
04 Travel	78 1,295	***************************************	
Total Operating Expenses	1,373		
Total Expenditure	588,234	583,947	606,344
Special Fund Expenditure	588,234	583,947	606,344
Special Fund Income: C90303 Public Utility Regulation Fund	588,234	583,947	606,344

### C90G00.03 ENGINEERING INVESTIGATIONS

### PROGRAM DESCRIPTION

The Engineering Investigations Division is responsible for: inspecting the physical facilities and operating records of companies to determine the adequacy, efficiency and safety of the services provided; providing expert recommendations on engineering issues before the Public Service Commission; investigating utility service problems; monitoring the heating value of gas and the voltages on electric systems; monitoring the performance of the State's one-call systems; evaluating the annual unaccounted-for gas and electric reports by gas and electric companies to assure compliance with Commission parameters; testing the accuracy of gas, electric and water meters; reviewing utility service tariffs; review and evaluate reliability-related reports filed by electric companies; evaluating construction requests for power plants and high voltage transmission lines, and assuring compliance with Federal natural gas and hazardous liquid pipeline safety requirements.

#### MISSION

The mission of the Engineering Investigations Division is to ensure that companies under the Public Service Commission's jurisdiction provide consumers with safe, adequate, and reliable service.

#### VISION

Our vision is a State in which consumers are provided adequate, safe, and reliable service.

### KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

**Goal 1.** Ensure that gas and electric companies operate their systems safely.

**Objective 1.1** Annually maintain a zero rate of reportable accidents from regulated companies that are attributable to violations of Commission regulations.

	2011	2012	2013	2014
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Number of accidents reported	23	12	15	15
Output: Number of accident reports investigated	18	12	15	15
Outcome: Number of accidents attributed to violations of Commission				
regulations	0	0	0	0

Goal 2. Ensure that public service companies deliver reliable services.

**Objective 2.1** Annually have no reportable service interruptions due to insufficient jurisdictional plant maintenance or improper plant operations.

	2011	2012	2013	2014
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Number of reportable service interruptions	5	6	4	4
Output: Interruption reports evaluated	5	6	4	4
Outcome: Number of reportable service interruptions due to insufficient				
plant maintenance or improper plant operations	0	0	0	0

Goal 3. Ensure that utility systems are adequate to meet customer demand.

Objective 3.1 Annually have no reportable service interruptions due to insufficient jurisdictional plant capacity.

	2011	2012	2013	2014
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Number of reportable service interruptions	5	6	4	4
Output: Interruption reports analyzed	5	6	4	4
Outcome: Number of reportable service interruptions due to				
insufficient plant capacity	0	0	0	0

## **C90G00.03 ENGINEERING INVESTIGATIONS**

Appropriation Statement:	2012 Actual	2013 Appropriation	2014 Allowance
Number of Authorized Positions	13.00	14.00	14.00
01 Salaries, Wages and Fringe Benefits	1,241,215	1,296,841	1,379,019
02 Technical and Special Fees	449		
03 Communication 04 Travel 07 Motor Vehicle Operation and Maintenance 08 Contractual Services 09 Supplies and Materials 10 Equipment—Replacement 13 Fixed Charges Total Operating Expenses Total Expenditure	2,575 22,064 53,628 7,275 1,078 267 86,887 1,328,551	615 13,070 23,897 14,500 950 1,000 5,149 59,181	2,591 14,961 24,922 7,275 950 1,000 5,282 56,981
Special Fund ExpenditureFederal Fund Expenditure	1,012,261 316,290	1,122,831 233,191	1,091,479 344,521
Total Expenditure	1,328,551	1,356,022	1,436,000
Special Fund Income: C90303 Public Utility Regulation Fund	1,012,261	1,122,831	1,091,479
Federal Fund Income: 20.700 Pipeline Safety	316,290	233,191	344,521

### C90G00.04 ACCOUNTING INVESTIGATIONS

### PROGRAM DESCRIPTION

The Accounting Investigations Division is responsible for auditing and assessing the financial performance of public utilities in the State of Maryland. The Division provides appropriate guidance on a variety of financial issues including the development of utility revenue requirements, financial performance/earning levels, recovery of fuel costs, cost allocation standards, and customer billing. The Division also maintains annual financial reports for most utilities under the jurisdiction of the Public Service Commission.

#### MISSION

The mission of the Accounting Investigations Division is to provide expert accounting and ratemaking guidance to the Commission on financial and operational issues that affect public service companies and consumers. This is accomplished by assessing, monitoring, and reporting on public service companies' financial conditions, cost allocations, affiliate transactions, revenue requirements, financial reports, and books of accounts.

#### **VISION**

Public service companies under the jurisdiction of the Commission will be financially viable and provide utility services at just and reasonable rates.

### KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. Provide timely expert analysis, advice and guidance to the Commission on accounting-related matters.

**Objective 1.1** Annually, 95 percent or more of accounting related bucksheets and other studies will be analyzed and processed on time.

	2011	2012	2013	2014
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Number of bucksheets and studies analyzed by Accounting				
Investigations Division	228	214	234	240
Quality: Percent of bucksheets and studies completed on time	98%	98%	95%	95%

Goal 2. Provide timely audit findings and testimony to the Commission on accounting related matters.

Objective 2.1 Annually 95 percent or more of audits and testimony will be analyzed and processed on time.

	2011	2012	2013	2014
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Number of cases assigned to Accounting Investigations Division	39	34	36	40
Quality: Percent of cases processed on time	100%	100%	100%	100%

Goal 3. Provide timely completion of fuel rate information to the Commission on accounting related matters.

Objective 3.1 Annually 95 percent or more of fuel adjustment filings will be processed on time.

	2011	2012	2013	2014
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Number of fuel adjustment filings assigned to Accounting				
Investigations Division	99	99	99	99
Quality: Percent of fuel adjustment filings processed on time	100%	100%	100%	100%

## C90G00.04 ACCOUNTING INVESTIGATIONS

Appropriation Statement:			
	2012 Actual	2013 Appropriation	2014 Allowance
Number of Authorized Positions	7.00	7.00	7.00
01 Salaries, Wages and Fringe Benefits	491,895	572,917	595,467
03 Communication	1	310 219	
Total Operating Expenses	1	529	
Total Expenditure	491,896	573,446	595,467
Special Fund Expenditure	491,896	573,446	595,467
Special Fund Income: C90303 Public Utility Regulation Fund	491,896	573,446	595,467

### C90G00.05 COMMON CARRIER INVESTIGATIONS

### PROGRAM DESCRIPTION

The Common Carrier Investigations program enforces Commission laws concerning the safety, insurance, and services provisions required to be maintained by for-hire passenger carriers; taxicab companies and drivers in Baltimore City, Baltimore County, Cumberland, and Hagerstown; and drivers of intrastate for-hire passenger vehicles with a passenger capacity of less than 16.

#### MISSION

The mission of the Common Carrier Investigations program is to promote safe and reliable taxicab service in Baltimore City, Baltimore County, Cumberland, and Hagerstown, and promote safe and reliable for-hire passenger carrier service throughout Maryland.

### **VISION**

The vision of the Common Carrier Investigations Program is a taxicab and for-hire passenger carrier industry in Maryland that provides passengers with safe and authorized vehicles and drivers, with a full range of services provided at affordable rates whenever customers require service.

### KEY GOALS, OBJECTIVES AND PERFORMANCE MEASURES

Goal 1. Ensure that taxicabs and passenger-for-hire carriers engage in safe practices.

**Objective 1.1** Annually maintain a zero fatality rate from accidents attributable to vehicle safety violations by taxicabs and passenger-for-hire vehicles.

	2011	2012	2013	2014
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Number of taxicabs regulated	1,482	1,404 <sup>1</sup>	1,404	1,482
Number of passenger-for-hire vehicles regulated with a passenger				
capacity of less than 16	3,097	2,900	2,800	2,800
Number of passenger-for-hire vehicles regulated with a passenger				
capacity of 16 or more	2,448	2,054	2,000	2,000
Output: Safety inspections of taxicabs by Commission inspectors	1,936	1,751	1,482	1,482
Number of safety inspections of taxicabs at authorized Maryland				
Inspection stations	1,478	1,731	1,482	1,482
Number of safety inspections of passenger-for-hire vehicles by				
Commission inspectors	6,598	6,074	6,800	6,800
Number of safety inspections of passenger-for-hire vehicles at				
authorized Maryland inspection stations	2,804	2,957	2,800	2,800
Quality: Ratio of total number of safety inspections to total number of				
reported vehicles in service at the end of the fiscal year	1.8:1	2.0:1	2.0:1	2.0:1
Outcome: Reported fatalities from accidents attributable to vehicle safety	y			
violations by taxicabs and passenger-for hire vehicles	0	$0^2$	0	0

<sup>&</sup>lt;sup>1</sup> The total number of regulated taxicabs decreased by 78 in fiscal year 2012 when the Commission revoked 77 Baltimore City permits and one Hagerstown permit. Of the 77 Baltimore City permits revoked, 75 of the permits were revoked under Commission Order No. 84128, Case No. 9250.

<sup>&</sup>lt;sup>2</sup> One fatality was reported in fiscal year 2012 but it was not attributable to a vehicle safety violation and occurred in a Commuter Bus operating under the authority of the Mass Transit Administration.

## **C90G00.05** COMMON CARRIER INVESTIGATIONS (Continued)

Goal 2. Ensure that taxicabs and passenger-for-hire carriers provide reliable service.

**Objective 2.1** Annually maintain an out-of-service rate no higher than three percent for taxicabs and passenger-for-hire vehicles that are inspected by the Commission.

	2011	2012	2013	2014
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Number of taxicabs inspected by Commission inspectors				
placed out of service	69	47	44	44
Number of passenger-for-hire vehicles inspected by Commission				
inspectors placed out of service	149	78	96	96
Outcome: Percent of taxicabs inspected by Commission inspectors				
placed out of service	3.6%	2.7%	3.0%	3.0%
Percent of passenger-for-hire vehicles inspected by Commission				
inspectors placed out of service	2.3%	1.3%	1.4%	1.4%

Objective 2.2 Annually ensure that all licensed for-hire drivers meet Commission standards for licensing.

	2011	2012	2013	2014
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Number of taxicab drivers licensed	1,895	1,952	1,800	1,800
Number of passenger-for-hire drivers licensed	6,464	6,521	6,500	6,500
Output: Number of taxicab drivers licenses suspended or revoked	73	15	63	63
Passenger-for-hire drivers licenses suspended or revoked	70	27	78	78
Quality: Percent of taxi drivers licenses suspended or revoked	3.9%	0.8%	3.5%	3.5%
Percent of passenger-for-hire drivers licenses suspended or revoked	1.1%	0.4%	1.2%	1.2%

**Goal 3.** Ensure that all the Division's actions are completed by established deadlines.

**Objective 3.1** Annually resolve or refer to the Hearing Examiner Division 80 percent of all complaints from customers, other competing companies, other government agencies, and Transportation Division staff within 60 days.

	2011	2012	2013	2014
Performance Measures	Actual	Actual	Estimated	<b>Estimated</b>
Input: Number of taxicab complaints received	217	214	215	215
Number of passenger-for-hire complaints received	79	110	95	95
Quality: Percent of passenger-for-hire carrier complaints resolved or				
referred to the Hearing Examiner Division within 60 days	82%	79%	80%	80%
Percent of taxicab complaints resolved or referred to the Hearing				
Examiner Division within 60 days	85%	75%	80%	80%

## **C90G00.05 COMMON CARRIER INVESTIGATIONS**

Total Expenditure

Total .....

Appropriation Statement:			
	2012 Actual	2013 Appropriation	2014 Allowance
Number of Authorized Positions	18.00	18.00	18.00
Number of Contractual Positions	2.93	3.00	3.00
01 Salaries, Wages and Fringe Benefits	1,223,658	1,173,161	1,216,537
02 Technical and Special Fees	149,823	119,644	127,962
03 Communication	4,356 310 34,174 7,803 1,097 1,161	2,552 2,500 46,704 7,000 2,400	4,353 2,500 46,804 7,000 1,200
Total Operating Expenses	48,901	61,466	61,857

Special Fund Expenditure	1,422,382	1,354,271	1,406,356
Special Fund Income:			
C90301 For-Hire Driving Services Enforcement Fund	138,616	138,979	146,054
C90303 Public Utility Regulation Fund	1,283,766	1,215,292	1,260,302

1,422,382

1,422,382

1,354,271

1,354,271

1,406,356

1,406,356

### C90G00.06 WASHINGTON METROPOLITAN AREA TRANSIT COMMISSION

### **Program Description:**

Pursuant to Sections 10-201 through 10-206 of the Transportation Article, Maryland entered into a compact with Virginia and the District of Columbia to create the Washington Metropolitan Area Transit Commission to regulate and improve mass transportation within the Washington metropolitan area. The metropolitan district includes Montogomery and Prince Georges' counties in Maryland, the District of Columbia and the counties of Arlington and Fairfax in Virginia. The expenses of the Transit Commission are borne by the three signatories in proportion to their population within the metropolitan district.

Appropriation	Statement:	

• •	2012 Actual	2013 Appropriation	2014 Allowance
12 Grants, Subsidies and Contributions	215,183	369,713	373,076
Total Operating Expenses	215,183	369,713	373,076
Total Expenditure	215,183	369,713	373,076
Special Fund Expenditure	215,183	369,713	373,076
Special Fund Income: C90303 Public Utility Regulation Fund	215,183	369,713	373,076

### C90G00.07 ELECTRICITY DIVISION

#### PROGRAM DESCRIPTION

The Electricity Division participates in rate and merger cases before the Public Service Commission. The Division conducts economic analyses of market structure and competition, energy choice implementation and ratemaking, in addition to statistical, economic, and financial studies. The Division makes evidentiary presentations regarding electric and gas customer choice and utility merger policy, rate design, class and jurisdictional cost of service allocations, cost of capital, and other issues related to regulatory economics.

### **MISSION**

The mission of the Electricity Division is to provide quality and timely support to the Commission and its various divisions on issues related to competitive energy choice, economics, ratemaking and utility finance. The Division accomplishes this by conducting issue analysis, facilitating settlement and work group processes, educating consumers, producing filed comments and evidentiary testimony, and serving as an expert witness before the Commission.

#### VISION

To provide quality support on customer choice, economic, rate making, and utility finance issues to the Commission.

### KEY GOALS, OBJECTIVES AND PERFORMANCE MEASURES

Goal 1. Provide quality and timely economic research and restructuring support to the Commission.

**Objective 1.1** No less than 95 percent of bucksheets will be forwarded to the Commission without substantive revisions required by the Office of the Executive Director.

	2011	2012	2013	2014
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Bucksheet comments sent to the Commission	134	115	115	115
Quality: Percent of bucksheet comments requiring no revisions	95%	95%	95%	95%

Goal 2. Educate consumers and energy professionals about energy regulation and competitive energy choice services in Maryland.

Objective 2.1 Annually respond to 85 percent of consumer information requests or complaints directed or referred to the Division within three working days.

	2011	2012	2013	2014
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Information requests and complaints	250	250	250	250
Quality: Percent of information requests and complaints answered				
within three days	98%	98%	98%	98%

2011

## C90G00.07 ELECTRICITY DIVISION

Appropriation Statement:	2012 Actual	2013 Appropriation	2014 Allowance
Number of Authorized Positions	10.00	5.00	5.00
01 Salaries, Wages and Fringe Benefits	390,506	407,799	436,793
03 Communication	3 71 188		
13 Fixed Charges	4,060	5,950	5,950
Total Operating Expenses	4,322	5,950	5,950
Total Expenditure	394,828	413,749	442,743
Special Fund Expenditure	394,828	413,749	442,743
Special Fund Income: C90303 Public Utility Regulation Fund	394,828	413,749	442,743

### C90G00.08 HEARING EXAMINER DIVISION

## PROGRAM DESCRIPTION

The Hearing Examiner Division (HED) conducts formal administrative and Alternate Dispute Resolution (ADR) proceedings on all matters delegated by the Commission. The proceedings include rate cases and other proceedings regarding natural gas, electric, telephone, water and sewer companies; applications to construct electric generating stations and transmission lines; hearings for public comment on wind generator construction; and Commission investigations, permit applications, complaints, and requests for assessments of civil penalties regarding common carrier vehicles. Hearing Examiners and the License Hearing Officer issue Proposed Orders in delegated proceedings, which become final Orders of the Commission unless appealed to the Commission within 30 days after filing, or unless the Commission takes action on its own motion.

#### MISSION

The Hearing Examiner Division's mission is to provide prompt, equitable and cost-effective quasi-judicial and quasi-legislative information-gathering and decision-making services on all matters delegated to it by the Public Service Commission. The Division accomplishes this through a broad array of procedures, including both hearings and Alternative Dispute Resolution processes, in order to maximize the services provided to the public and minimize the expenditures of time and money by all participants.

#### **VISION**

The Hearing Examiner Division's vision is that all decisions issued by the Division will be comprehensive, supported by the record, and consistent with the Public Utilities Article, *Annotated Code of Maryland*.

### KEY GOALS, OBJECTIVES AND PERFORMANCE MEASURES

Goal 1. Conduct open and fair proceedings and render decisions that are in accordance with law and supported by record.

**Objective 1.1** No more than five percent of Hearing Examiner decisions will be reversed or remanded annually upon review by the Commission.

	2011	2012	2013	2014
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Number of cases delegated to HED	303	264	300	300
Number of decisions rendered	339	303	300	300
Quality: Decisions remanded for further proceedings	0.01%	2.60%	1.50%	1.50%
Percent of decisions reversed by the Commission	0.01%	0.01%	0.01%	0.01%

Goal 2. Render timely decisions for utility cases.

**Objective 2.1** Annually 80 percent of contested case decisions (not including transportation matters) will be issued within sixty days of close of record.

	2011	2012	2013	2014
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Number of cases (non-transportation) delegated to HED	32	28	35	35
Number of decisions rendered	28	31	35	35
Quality: Percent of decisions (non-transportation) issued within 60				
days of close of record	75.00%	81.00%	85.00%	86.00%

Goal 3. Render expeditious decisions in transportation cases

**Objective 3.1** Annually 90 percent of transportation case decisions will be issued within 30 days of close of record.

	2011	2012	2013	2013
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Number of non-taxicab transportation decisions	143	156	180	180
Number of taxicab decisions	169	116	135	135
Quality: Percent of non-taxicab transportation decisions issued within				
30 days of the close of record	83.00%	92.00%	95.00%	95.00%
Percent of taxicab decisions filed within 30 days of the close of record	73.00%	100.00%	95.00%	95.00%

## **C90G00.08 HEARING EXAMINER DIVISION**

Appropriation Statement:	2012 Actual	2013 Appropriation	2014 Allowance
Number of Authorized Positions	6.00	7.00	7.00
01 Salaries, Wages and Fringe Benefits	549,656	704,218	712,005
04 Travel	1,066	2,000 700	2,000
13 Fixed Charges	220		220
Total Operating Expenses	1,286	2,700	2,220
Total Expenditure	550,942	706,918	714,225
Special Fund Expenditure	550,942	706,918	714,225
Special Fund Income: C90303 Public Utility Regulation Fund	550,942	706,918	714,225

### C90G00.09 STAFF COUNSEL

#### PROGRAM DESCRIPTION

The Staff Counsel program provides legal representation for staff witnesses in all proceedings before the Public Service Commission; coordinates the presentation and preparation of testimony; advises staff on legal issues; and prepares briefs, memoranda of law, and pleadings. Staff attorneys are the final reviewer and adviser on legal issues for every staff analysis regarding petitions reviewed by the Commission during its weekly Administrative Meeting. They manage the preparation and promulgation of regulations, after seeking advice from interested parties.

### MISSION

The mission of the Staff Counsel program is to provide quality and timely legal representation to the technical staff of the Commission. The program accomplishes this by directing and coordinating staff positions on all matters that are pending before the Commission.

#### VISION

The Staff Counsel program vision is that the Commission has access to legal services that are complete, comprehensive, and supported by current law.

### KEY GOALS, OBJECTIVES AND PERFORMANCE MEASURES

Goal 1. Provide quality legal representation to the Commission's technical staff.

**Objective 1.1** Annually, 100 percent of the program's bucksheet submissions are adopted by the Executive Director without any need of substantive correction.

	2011	2012	2013	2014
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Number of reviews, cases, rules, workgroups and reports	2,505	1,4511	1,700	1,700
Output: Number of items adopted by Executive Director without				
substantive correction	2,505	1,451	1,700	1,700
Quality: Percent of items adopted by Executive Director without				
substantive correction	100%	100%	100%	100%

<sup>&</sup>lt;sup>1</sup> The 2012 actual data reflect a change in reviewing procedures which decrease the number of reviews. In 2011, applications for certification of solar systems were processed as full reviews, and resulted in 1,517 reviews generated through the Engineering Division. The 2012 process streamlined reviews, and only 322 engineering-generated items were reviewed through the Staff Counsel Division, resulting in 1,195 less Staff Counsel reviews in 2012.

## C90G00.09 STAFF COUNSEL

Appropriation Statement:			
	2012 Actual	2013 Appropriation	2014 Allowance
Number of Authorized Positions	8.50	8.50	8.50
01 Salaries, Wages and Fringe Benefits	760,232	864,377	876,342
03 Communication	1 2,157 343	2,000 150	2,000 150
Total Operating Expenses	2,501	2,150	2,150
Total Expenditure	762,733	866,527	878,492
Special Fund Expenditure	762,733	866,527	878,492
Special Fund Income: C90303 Public Utility Regulation Fund	762,733	866,527	878,492

### C90G00.10 ENERGY ANALYSIS AND PLANNING DIVISION

### PROGRAM DESCRIPTION

The Energy Analysis and Planning Division provides analysis of the short-term and long-term energy resources available to the State of Maryland. The Division reviews applications for the construction of new power plants (Certificate of Public Convenience and Necessity or "CPCN"), and for small and emergency generator facilities (CPCN exemptions). The Division manages and monitors the State's renewable portfolio standards program, the licensing of electric and natural gas suppliers and brokers, various purchased power contracts (such as those resulting from the Standard Offer Service electricity procurements), and emissions disclosure activities. The Division also works with electric companies to develop cost effective energy efficiency, conservation, demand reduction, and other related programs. The Division provides testimony in formal proceedings before the Commission and assists the Staff Counsel Division in conducting cross-examination of witnesses and preparing legal briefs. The Division monitors electricity issues in national and regional forums such as the Federal Energy Regulatory Commission (FERC) and PJM Interconnection (the regional electric grid operator) and environmental matters affecting generating plants promulgated by U.S. Environmental Protection Agency and provides the Commission with summary reports from these forums. In addition, this Division evaluates and analyzes electricity-related reliability reports, including major outage events (storm) reports.

#### **MISSION**

The mission of the Energy Analysis and Planning Division is to provide comprehensive and timely recommendations to the Commission and its various divisions on the electric industry, energy markets, electric service reliability, and the State's EmPower Maryland targeted 15 percent reduction in energy consumption and peak demand per capita by 2015. This is accomplished by reviewing electric and natural gas license applications and utility filings; monitoring electric, gas and renewable resource suppliers; participating in PJM and FERC stakeholder activities; developing an annual Ten-Year Plan; preparing the annual Renewable Energy Portfolio Standard Report and the annual EmPower Maryland Energy Efficiency Act Standard Report; and monitoring utility energy efficiency, conservation, demand reduction and related programs.

#### **VISION**

Our vision is a State in which the consumers have access to affordable, safe, clean, and reliable forms of energy.

## KEY GOALS, OBJECTIVES AND PERFORMANCE MEASURES

Goal 1. Provide the Commission with comprehensive and timely statutory reports including: the annual *Ten-Year Plan of Electric Companies in Maryland, the annual Renewable Energy Portfolio Standard Report*, and the annual *EmPower Maryland Energy Efficiency Act Standard Report (EmPower Report)* (in coordination with the Maryland Energy Administration).

Objective 1.1 Annually there will be no more than two revisions required in the draft versions of these reports.

	2011	2012	2013	2014
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Ten-Year Plan of Electric Companies in Maryland				
submitted by January 31 to the Commission	Yes	Yes	Yes	Yes
EmPower Maryland Energy Efficiency Act Standard Report				
submitted by February 1 to the Commission	Yes	Yes	Yes	Yes
Renewable Energy Portfolio Standard Report				
submitted by January 1 to the Commission	Yes	Yes	Yes	Yes
Quality: Number of substantive revisions made by the Executive Dire	ctor:			
Ten-Year Plan of Electric Companies in Maryland	1	0	1	0
EmPower Maryland Energy Efficiency Act Standard Report	1	0	0	0
Renewable Energy Portfolio Standard Report	0	0	0	0

## C90G00.10 ENERGY ANALYSIS AND PLANNING DIVISION

Appropriation Statement:	2012 Actual	2013 Appropriation	2014 Allowance
Number of Authorized Positions	5.00	10.00	10.00
01 Salaries, Wages and Fringe Benefits	784,962	865,892	919,463
03 Communication	2 206	150	150
Total Operating Expenses	208	150	150
Total Expenditure	785,170	866,042	919,613
Special Fund Expenditure	785,170	866,042	919,613
Special Fund Income: C90303 Public Utility Regulation Fund	785,170	866,042	919,613

## OFFICE OF THE PEOPLE'S COUNSEL

### **C91H00.01 GENERAL ADMINISTRATION**

### PROGRAM DESCRIPTION

The Office of the People's Counsel (OPC) is an independent State agency that represents Maryland's residential consumers of electricity, natural gas, telephone and private water services. The OPC litigates on behalf of consumers and their interests in regulatory and court proceedings, helps resolve problems with utility services and locates financial assistance for ratepayers who have difficulty paying their bills. OPC advocates on both State and Federal levels for legislation that provides protection for residential ratepayers. In addition to monitoring the changes in competitive energy markets in the areas of gas, electricity and telephone services, the OPC also serves as a resource to the community by providing education, referrals and training.

#### **MISSION**

The OPC strives to provide effective and zealous representation for Maryland's residential utility ratepayers. In addition, it is our mission to identify systemic issues that impact ratepayers and pursue solutions that will preserve the safety and reliability of consumer utility service, while advocating for the lowest possible costs to utility consumers. Finally, OPC is committed to educating residential consumers on issues pertinent to their utility service and changes in the energy markets.

#### VISION

A State in which all residential utility customers have equal access to advocacy, education and resources concerning their utility service, regardless of income.

### KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

**Goal 1.** To advocate for safe, reliable and fairly priced utility service for residential consumers of energy, telecommunications and other regulated utility services.

Objective 1.1 To advocate yearly through litigation on behalf of residential ratepayers before the Federal Communications Commission (FCC), Federal Energy Regulatory Commission (FERC), the Maryland Public Service Commission (PSC) and Maryland State circuit and appellate courts.

	2011	2012	<b>2013</b> <sup>1</sup>	2014
Performance Measures	Actual	Actual	Estimated	Estimated
<b>Output:</b> Cases before FCC in which OPC has participated <sup>2</sup>	0	0	0	0
Cases before FERC in which OPC has participated	8	17	20	20
Telecommunications cases before PSC in which OPC has participated	10	9	9	9
Energy, water and other cases before PSC in which OPC has participated	100	163	122	122
Cases in Federal and State circuit or appellate courts in which OPC				
has participated	5	9	6	6
Outcome: Favorable <sup>3</sup> decisions by FCC	0	0	0	0
Favorable decisions by FERC	3	8	12	12
Favorable decisions by PSC	75	123	90	90
Favorable decisions by Federal or State circuit or appellate courts	3	$1^4$	2	2

<sup>&</sup>lt;sup>1</sup> It is difficult to estimate the number of cases overall or the number with favorable decisions, given potential market changes that may affect the types of cases that will be brought. Additionally, shifts in the makeup of regulatory bodies influence the overall success rate. OPC cannot control the number of proceedings or the complexity of issues presented that affect residential customers.

<sup>&</sup>lt;sup>2</sup> Through OPC leadership in the National Association of State Consumer Advocates (NASUCA).

<sup>&</sup>lt;sup>3</sup> The cases are complex procedurally and substantively and include docketed proceedings or "official filings" by utilities or others filed with the PSC. Most cases contain multiple issues. OPC classifies cases as "<u>favorable</u>" where the disposition provides a benefit or protection for OPC clients. Not all cases have been decided by the administrative agencies or courts as cases span multi-year periods. Over 8,500 items were filed at the PSC in fiscal year 2012 and reviewed in the initial instance by OPC to determine whether residential interests were impacted; this measure reflects only those matters in which OPC made a filing or an appearance. A filing includes, but is not limited to, briefs, motions, comments, affidavits, written testimony or letter. The "favorable decision" rate also reflects the impact of pending decisions before the regulatory bodies. OPC cannot count an item as favorable or unfavorable unless it first receives a decision.

<sup>&</sup>lt;sup>4</sup> Decisions pending. Current appeals are either in briefing stage or awaiting release of an order.

## OFFICE OF THE PEOPLE'S COUNSEL

## **C91H00.01 GENERAL ADMINISTRATION (Continued)**

Objective 1.2 To advocate yearly for safe, reliable and fairly priced utility service for residential consumers of energy, telecommunications and other regulated utility services.<sup>5</sup>

	2011	2012	2013	2014
Performance Measures <sup>5</sup>	Actual	Actual	Estimated	Estimated
Output: Regulatory matters before the FCC in which OPC has participated	0	1	0	0
Regulatory matters before FERC in which OPC has participated	3	4	4	4
Regulatory matters before the PSC in which OPC has participated	15	14	10	10
Outcome: Favorable <sup>3</sup> resolution in FCC matters	0	0	0	0
Favorable resolutions in FERC matters <sup>6</sup>	1	1	1	1
Favorable resolutions in PSC matters	11	10	9	9

Objective 1.3 By fiscal year 2014, increase to 80 percent the number of successful resolutions of utility complaints or termination issues by the OPC's Consumer Assistance Unit.

	2011	2012	2013	2014
Performance Measures <sup>5</sup>	Actual	Actual	Estimated	Estimated
Output: Calls for assistance or information to OPC <sup>7</sup>	955	1,676	1,300	1,300
Calls that concerned complaints and terminations handled by OPC	242	546	500	500
Outcome: Complaints and terminations resolved successfully <sup>8</sup>	187	384	400	400
Referrals to alternative resources <sup>9</sup> after OPC review	20	109	50	50
Number of calls referred to PSC or other regulatory agencies for complain	it 475	1,130	600	600

Goal 2. To educate residential ratepayers about issues impacting their utility service.

Objective 2.1 Annually increase community outreach with residential ratepayers to provide consumer education on current utility events and energy assistance benefits. Increase community outreach through mailings and internet web site contacts, consistent with budgetary efficiency.

	2011	2012	2013	2014
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Community appearances for outreach and education	58	68	70	73
Outreach through publications	4,359	4,599	4,600	4,600
Outreach through website visitors	136,964	93,646	100,000	100,000

<sup>&</sup>lt;sup>5</sup> These regulatory matters include hearings and workgroups geared toward developing a regulatory solution to utility issues in dispute through the enactment or amendment of regulations or through collaborative workgroups and meetings, which may result in an administrative order or a change in policy.

<sup>&</sup>lt;sup>6</sup> FERC matters for fiscal year 2012 are still pending.

<sup>&</sup>lt;sup>7</sup> OPC receives consumer calls requesting speakers and referrals, and for other utility-related inquiries.

<sup>&</sup>lt;sup>8</sup> Success can mean one or a combination of these factors: complaint resolved, termination avoided, consumer returned to service, credit given, resources obtained, service problem fixed. The list is not exclusive as consumers' problems can be quite varied. Personnel challenges, days lost to furloughs and mandatory closings and availability of bill assistance resources affected the number of complaints and terminations resolved successfully in fiscal year 2012. However, the data for 2012 reflects a success rate of 70 percent for complaints handled by OPC.

<sup>&</sup>lt;sup>9</sup> Our staff reviews the situation and directs the individual to specific agencies with funds to assist low income ratepayers who are having difficulty paying utility bills. This category does not include referrals to the PSC or other regulatory agencies.

## OFFICE OF THE PEOPLE'S COUNSEL

## **C91H00.01 GENERAL ADMINISTRATION**

Appropriation	Statement:

	2012 Actual	2013 Appropriation	2014 Allowance
Number of Authorized Positions	19.00	19.00	19.00
01 Salaries, Wages and Fringe Benefits	1,948,026	2,024,830	2,106,301
02 Technical and Special Fees	1,161,857	1,213,693	1,110,008
03 Communication 04 Travel 07 Motor Vehicle Operation and Maintenance 08 Contractual Services 09 Supplies and Materials 12 Grants, Subsidies and Contributions 13 Fixed Charges	26,890 11,656 8,855 38,374 48,671	26,862 12,000 10,000 53,079 49,000 5,000 134,346	28,636 12,000 10,000 51,041 49,000 5,000 137,723
Total Operating Expenses	265,311	290,287	293,400
Total Expenditure	3,375,194	3,528,810	3,509,709
Special Fund Expenditure	3,375,194	3,528,810	3,509,709
Special Fund Income: C91301 Public Utility Regulation Fund	3,375,194	3,528,810	3,509,709

# SUBSEQUENT INJURY FUND

### C94I00.01 GENERAL ADMINISTRATION

### PROGRAM DESCRIPTION

The Subsequent Injury Fund reviews and investigates workers' compensation claims that involve pre-existing health conditions that substantially increase the disability of injured workers. The liability of employers' insurers is limited to compensation for the damages caused by the current injury, and the Subsequent Injury Fund incurs all additional liability from the combined effects of all injuries and/or conditions. The Fund derives its income from assessments of insurance companies on awards of compensation for permanent disability.

### MISSION

To provide workers' compensation benefits to disabled workers who have combined effects from a pre-existing disability and an accidental work-related injury.

### VISION

A state which has removed the disincentive to hire disabled workers due to employers' concerns of potentially larger workers' compensation claims.

### KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

- **Goal 1.** To efficiently defend the Fund's resources against inappropriate use, and to provide monetary benefits to qualified disabled workers injured on the job in accordance with awards passed by the Workers' Compensation Commission.
  - Objective 1.1 All new cases will be promptly reviewed and prepared for legal defense.
  - **Objective 1.2** All ordered claimant payments will begin on time, and periodic payments will follow a standard bi-weekly schedule.
- Goal 2. To maintain the adequacy and integrity of the Fund balance.
  - **Objective 2.1** To ensure that adequate funds are available from which to pay claims, the ratio of total Fund expenditures to total collections will remain less than 1:1.

	2011	2012	2013	2014
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Number of benefit payments made	24,339	23,241	25,000	25,000
Number of cases resolved	1,006	1,020	1,000	1,100
Dollar amount of assessments collected (\$)	23,024,316	28,526,837	24,500,000	24,500,000
Interest on fund balance (\$)	<u>1,433,553</u>	828,182	800,000	800,000
Total collections (\$)	24,457,869	29,355,019	25,300,000	25,300,000
Benefits paid (\$)	20,238,102	22,311,294	20,500,000	21,000,000
Agency operating expenditures (\$)	<u>2,022,425</u>	<u>1,961,778</u>	<u>2,174,534</u>	2,150,226
Total expenditures (\$)	22,260,527	24,273,072	22,674,534	23,150,226
Quality: Ratio of total Fund expenditures to total collections				
for the year	0.910:1	0.827:1	0.896:1	0.915:1

# SUBSEQUENT INJURY FUND

## **C94I00.01 GENERAL ADMINISTRATION**

**Appropriation Statement:** 

	2012 Actual	2013 Appropriation	2014 Allowance
Number of Authorized Positions	17.00	17.00	17.00
01 Salaries, Wages and Fringe Benefits	1,609,547	1,624,207	1,724,919
02 Technical and Special Fees	156,563	236,000	200,000
03 Communication 04 Travel 08 Contractual Services 09 Supplies and Materials 10 Equipment—Replacement	33,060 24,391 22,255 15,511 2,815	31,687 21,400 86,749 30,500 17,583	28,399 20,250 43,207 9,460
11 Equipment—Additional 12 Grants, Subsidies and Contributions	5,313 26,856	7,299 12,000	12,000

10 Equipment—Replacement	2,815	17,583	
11 Equipment—Additional	5,313	7,299	
12 Grants, Subsidies and Contributions	26,856	12,000	12,000
13 Fixed Charges	65,467	88,924	111,991
14 Land and Structures		18,185	
Total Operating Expenses	195,668	314,327	225,307
Total Expenditure	1,961,778	2,174,534	2,150,226
Special Fund Expenditure	1,961,778	2,174,534	2,150,226
Special Fund Income: C94301 Subsequent Injury Fund	1.961.778	2.174.534	2,150,226

## UNINSURED EMPLOYERS' FUND

### C96.100.01 GENERAL ADMINISTRATION

#### PROGRAM DESCRIPTION

The Uninsured Employers' Fund reviews and investigates claims filed by employees or, in the case of death, by their dependents. If the employer does not pay what is due the claimant, the Fund will directly pay the compensation benefits and medical expenses, and attempt to recover all benefits paid plus certain assessments from the uninsured employer. The cost of administering the Uninsured Employers' Fund and providing benefits to the claimants is wholly specially funded, principally derived from assessments placed upon awards of compensation per Labor & Employment Article, Sections 9-1005 through 9-1007.

### **MISSION**

To promptly pay awards ordered by the Workers' Compensation Commission in favor of injured workers against non-insured employers who default on payments, and to maintain an adequate fund balance from which to pay claims through the collection of applicable fines, assessments, and benefit recoveries.

### **VISION**

A state that ensures that all injured workers awarded benefits by the Workers' Compensation Commission are promptly and correctly paid.

#### KEY GOALS AND OBJECTIVES

- Goal 1. To efficiently investigate and defend all designated non-insured cases.

  Objective 1.1 All new cases will be promptly reviewed, investigated, and prepared for legal defense.
- Goal 2. To monitor awards and follow established procedures to ensure prompt payment to claimants and health care providers.

  Objective 2.1 By the use of active case monitoring, the agency will promptly initiate the appropriate benefit payments for each case following the determination of the Fund's legal obligation.
- Goal 3. To track and collect fines, assessments, and awards benefits paid by the Fund, and to maintain the adequacy and integrity of the Fund balance.
  - **Objective 3.1** The agency seeks to maximize its collections from non-insured employers utilizing all legal processes including, as a last resort, Central Collections.
  - Objective 3.2 To ensure that adequate funds are available from which to pay claims, the ratio of total Fund expenditures to total collections will remain less than 1:1. (Maryland law permits increasing the 1 percent permanency award assessment rate if required. Funds from this source are reliable as the payers are primarily insurance companies.)

# **UNINSURED EMPLOYERS' FUND**

## **C96J00.01 GENERAL ADMINISTRATION (Continued)**

### PERFORMANCE MEASURES

	2011	2012	2013	2014
Performance Measures	Actual	Actual	Estimated	Estimated
Input: New cases	556	594	533	530
Output: Investigations	893	647	804	700
Number of cases resolved <sup>1</sup>	464	465	339	480
Number of benefit payments made	3,677	3,985	3,558	3,414
Value of compensation and medical payments made <sup>2</sup>	\$8,045,730	\$7,149,401	\$8,500,000	\$8,710,000
Agency operating expenditures	1,044,257	1,137,049	1,177,268	1,388,382
Total expenditures	\$9,089,987	\$8,286,450	\$9,677,268	\$10,098,382
Assessments on permanency awards (2 percent)	\$7,265,835	\$8,593,020	\$7,500,000	\$8,113,200
Non-certification penalty	982	3,279	650	1,800
Fines and penalty assessments for being uninsured	14,388	103,573	25,000	45,000
Interest on fund balance	205,796	107,474	225,000	175,000
Recovery of benefits	192,803	231,118	250,000	275,000
Central Collections Unit collections	129,021	<u>65,181</u>	160,000	100,000
Total collections	\$7,808,825	\$9,103,645	\$8,160,650	\$8,710,000
Quality: Ratio of total expenditures to collections for the year	1.16:1	0.91:1	1.19:1	1.16:1

<sup>&</sup>lt;sup>1</sup> Case count does not include Bethlehem Steel cases. As of June 30, 2012, Bethlehem Steel had 38 open cases with a reserve of approximately 6.7 million dollars.

<sup>&</sup>lt;sup>2</sup> Includes compensation to Bethlehem Steel claimants following exhaustion of payments under their self-insurance bond. After reviewing the IWIF reserves on remaining Bethlehem Steel claims and the UEF fund balance, the UEF board determined that the Fund balance was not adequate to meet anticipated losses. Thus the assessment rate on awards was increased back up to 2 percent from 1 percent in July 2009.

## C96J00.01 GENERAL ADMINISTRATION

## **Appropriation Statement:**

	2012 Actual	2013 Appropriation	2014 Allowance
Number of Authorized Positions	12.00	12.00	14.00
01 Salaries, Wages and Fringe Benefits	927,975	1,038,756	1,207,648
02 Technical and Special Fees	462	2,000	3,500
03 Communication 04 Travel 08 Contractual Services 09 Supplies and Materials 10 Equipment—Replacement 11 Equipment—Additional 12 Grants, Subsidies and Contributions 13 Fixed Charges	22,077 11,564 91,922 16,610 7,522 3,591 12,999 42,327	23,180 8,000 49,798 5,800 8,994 40,740	34,735 12,500 57,735 12,500 8,994 50,770
Total Operating Expenses	208,612	136,512	177,234
Total Expenditure	1,137,049	1,177,268	1,388,382
Special Fund Expenditure	1,137,049	1,177,268	1,388,382
Special Fund Income: C96301 Uninsured Employers' Fund	1,137,049	1,177,268	1,388,382

# WORKERS' COMPENSATION COMMISSION

#### C98F00.01 GENERAL ADMINISTRATION

#### PROGRAM DESCRIPTION

The Workers' Compensation Commission receives, processes, and adjudicates claims for injured employees, and refers those claimants who need rehabilitation to the appropriate vocational rehabilitation service providers. Pursuant to a shared agreement, the Commission provides data processing support to the Subsequent Injury Fund and the Uninsured Employers' Fund. All expenditures of the Workers' Compensation Commission and the Department of Labor, Licensing, and Regulation's Occupational Health and Safety Program are recovered from insurance companies and self-insurers through an annual maintenance assessment.

#### **MISSION**

The Maryland Workers' Compensation Commission seeks to secure the equitable and timely administration of the provisions of the Maryland Workers' Compensation Law on behalf of its customers, the injured workers and their employers, by providing an efficient and effective forum for the resolution of individual claims.

#### VISION

The Maryland Workers' Compensation Commission envisions a state wherein injured workers and employers are empowered to create an equitable partnership to facilitate prompt and fair resolution of workers' compensation matters.

#### KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. Improve the effectiveness and timely delivery of services provided to customers of the Workers' Compensation Commission.

Objective 1.1 Maintain setting 90 percent or more of all non-permanency hearings within 60 days of the date when issues are filed.

	2011	2012	2013	2014
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Number of non-permanency hearings set	21,370	21,079	21,100	21,100
Quality: Percent of non-permanency hearings set within 60 days	94%	88%	90%	90%

**Objective 1.2** Maintain a conformance rate of at least 95 percent for the issuance of Commission Orders within 30 days after the conclusion of a hearing.

	2011	2012	2013	2014
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Number of Commission Orders issued	17,420	17,464	17,500	17,500
<b>Quality:</b> Percent of Orders issued within 30 days of hearing	99%	99%	99%	99%

**Objective 1.3** In fiscal year 2013, maintain an average of no more than 10 days between the hearing date and the first award issued by the Commission.

	2011	2012	2013	2014
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Number of awards ordered post-hearing	17,310 <sup>1</sup>	17,464	17,500	17,500
Output: Avg. number of days between hearing date and award issued	$10^{1}$	9	10	10
	2011	2012	2013	2014
Other Performance Measures	Actual	Actual	Estimated	Estimated
Input: Employee claims filed	23,356	22,909	23,000	23,000
Employer's first report of injury filed	113,980	105,074	105,000	105,000
Output: Hearings set during period	41,522	41,561	42,000	42,000
Outcome: Compromise agreements processed	5,460	5,358	5,400	5,400
Cases appealed to courts	1,859	2,031	2,000	2,000

<sup>&</sup>lt;sup>1</sup> Fiscal year 2011 actual figure revised to remove awards issued without a hearing.

# **C98F00.01 GENERAL ADMINISTRATION**

# TOTAL PAYROLLS AND ASSESSMENT RATES

Fiscal Year	Total Payroll	Estimated Total Expenses	Estimated Cost of Safety Inspection	Assessment Per One Thousand Dollars Of Payroll
2008	\$102,210,947,969	\$21,374,809	\$9,261,289	0.209
2009	\$112,282,039,829	\$20,879,634	\$10,095,153	0.186
2010	\$108,195,546,586	\$22,440,617	\$10,177,248	0.207
2011	\$112,656,771,036	\$24,428,360	\$9,985,427	0.217
2012	\$110,175,781,742	\$25,059,646	\$11,319,662	0.227

#### **Appropriation Statement:**

Appropriation Statement:	2012 Actual	2013 Appropriation	2014 Allowance
Number of Authorized Positions	121.00	121.00	121.00
Number of Contractual Positions	6.72	11.25	11.25
01 Salaries, Wages and Fringe Benefits	9,771,035	10,128,668	10,275,453
02 Technical and Special Fees	516,517	597,504	484,432
03 Communication 04 Travel 06 Fuel and Utilities 07 Motor Vehicle Operation and Maintenance 08 Contractual Services 09 Supplies and Materials 10 Equipment—Replacement 11 Equipment—Additional 12 Grants, Subsidies and Contributions 13 Fixed Charges 14 Land and Structures	443,564 178,672 9,422 73,533 609,435 145,555 111,645 94,616 52,387 1,618,691 5,820	520,999 84,700 8,500 91,104 635,691 120,253 52,387 1,721,483	477,120 92,427 9,705 89,346 604,414 151,678 52,387 1,746,834
Total Operating Expenses	3,343,340	3,235,117	3,223,911
Total Expenditure	13,630,892	13,961,289	13,983,796
Special Fund Expenditure	13,630,892	13,961,289	13,983,796
Special Fund Income:  C98330 Self-Insurer Assessment	135,185 47,047 42,860 13,405,800	150,000 40,000 35,000 13,736,289	150,000 40,000 35,000 13,758,796
Total	13,630,892	13,961,289	13,983,796

	FY 2012	FY 2012	FY 2013	FY 2013	FY 2014	FY 2014	
Classification Title	Positions	Expenditure	Positions	Appropriation	Positions	Allowance	Symbol
c00a00 Judiciary							
c00a0001 Court of Appeals							
chf judge court of appeals	1.00	183,511	1.00	185,908	1.00	185,908	
judge court of appeals	6.00	935,083		1,001,448	6.00	1,001,448	
judiciary employee exempt	56.00	3,097,344		2,653,318	39.00	2,653,318	
law clerk	.00	0		637,168	14.00	637,168	
judiciary employee non-exempt	18.00	803,829	19.00	929,975	20.00	967,343	New
TOTAL c00a0001*	81.00	5,019,767	79.00	5,407,817	80.00	5,445,185	
c00a0002 Court of Special Appeals	i						
chf judge ct of spec appeals	1.00	154,368	1.00	157,108	1.00	157,108	
judge court of special appeals	12.00	1,702,217	12.00	1,849,296	14.00	2,157,512	New
judiciary employee exempt	53.50	3,086,457		2,325,161	37.50	2,526,211	
law clerk	.00	0	20.00	913,260	24.00	1,095,308	
judiciary employee non-exempt	13.00	514,657		569,569	15.00	635,663	
T0TAL c00a0002*	79.50	5,457,699	79.50	5,814,394	91.50	6,571,802	
c00a0003 Circuit Court Judges							
judge circuit ct	157.00	21,481,377	157.00	22,750,556	162.00	23,475,096	New
judiciary employee exempt	226.00	10,724,894	69.00	7,314,128	69.00	7,314,128	
law clerk	.00	0	157.00	6,706,873	162.00	6,925,818	New
TOTAL c00a0003*	383.00	32,206,271	383.00	36,771,557	393.00	37,715,042	
c00a0004 District Court							
chf judge dist court of md	1.00	151,332	1.00	154,108	1.00	154,108	
judge district court	111.00	13,369,856	111.00	14,630,688	115.00	15,157,920	New
judiciary employee exempt	307.00	18,533,115	307.00	17,922,536	325.00	18,618,254	New
judiciary employee non-exempt	972.50	35,307,994	972.50	38,098,684	981.50	38,373,643	New
TOTAL c00a0004*	1,391.50	67,362,297	1,391.50	70,806,016	1,422.50	72,303,925	
c00a0006 Administrative Office of	the Courts						
judiciary employee exempt	59.00	4,095,002	60.00	4,495,012	62.00	4,594,126	New
judiciary employee non-exempt	65.50	2,753,806		2,929,020	68.75	3,022,830	
TOTAL c00a0006*	124.50	6,848,808	125.75	7,424,032	130.75	7,616,956	
c00a0007 Court Related Agencies							
judiciary employee exempt	12.75	899,307	12.75	1,017,505	13.75	1,075,722	New
judiciary employee non-exempt	8.00	342,244	8.00	364,952	8.00	364,952	
TOTAL c00a0007*	20.75	1,241,551	20.75	1,382,457	21.75	1,440,674	

# PERSONNEL DETAIL

Judiciary

Classification Title	FY 2012 Positions	FY 2012 Expenditure	FY 2013 Positions	FY 2013 Appropriation	FY 2014 Positions	FY 2014 Allowance	Symbol
c00a0008 State Law Library							
judiciary employee exempt	8.00	528,494	8.00	563,884	8.00	563,884	
judiciary employee non-exempt	5.00	195,110	5.00	236,073	5.00	236,073	
TOTAL c00a0008*	13.00	723,604	13.00	799,957	13.00	799,957	
c00a0009 Judicial Information Sys	stems						
judiciary employee exempt	82.00	5,199,638	87.00	6,709,634	90.00	6,884,815	New
judiciary employee non-exempt	39.50	1,792,253	39.50	1,916,716	39.50	1,916,716	
TOTAL c00a0009*	121.50	6,991,891	126.50	8,626,350	129.50	8,801,531	
c00a0010 Clerks of the Circuit Co	ourt						
judiciary clerk of court iv	5.00	492,544	5.00	492,500	5.00	492,500	
judiciary clerk of court iii	6.00	580,552	6.00	580,500	6.00	580,500	
judiciary clerk of court ii	6.00	573,653	6.00	573,600	6.00	573,600	
judiciary clerk of court i	7.00	648,259	7.00	648,200	7.00	648,200	
judiciary employee exempt	77.00	4,483,355	75.00	4,632,019	75.00	4,632,019	
judiciary employee non-exempt	1,251.50	43,819,331	1,252.50	47,497,885	1,271.50	48,049,054	New
unknown classification	.00	0	.00	0	.00	0	
T0TAL c00a0010*	1,352.50	50,597,694	1,351.50	54,424,704	1,370.50	54,975,873	
c00a0011 Family Law Division							
judiciary employee exempt	11.00	732,315	11.00	771,919	11.00	771,919	
judiciary employee non-exempt	3.00	115,501	3.00	127,959	3.00	127,959	
T0TAL c00a0011*	14.00	847,816	14.00	899,878	14.00	899,878	
TOTAL c00a00 **	3,581.25	177,297,398	3,584.50	192,357,162	3,666.50	196,570,823	

Classification Title	FY 2012 Positions	FY 2012 Expenditure	FY 2013 Positions	FY 2013 Appropriation	FY 2014 Positions	FY 2014 Allowance	Symbol
c80b00 Office of the Public Def	ender						
c80b0001 General Administration							
pub defender	1.00	141,178	1.00	140,352	1.00	140,352	
dep pub defender	1.00	127,493	1.00	129,278	1.00	129,278	
exec vi	1.00	109,462	1.00	110,857	1.00	110,857	
prgm mgr senior iii	1.00	107,555	1.00	74,808	1.00	74,808	
fiscal services admin iv	1.00	83,264	1.00	84,165	1.00	84,165	
personnel administrator iv	1.00	85,447	1.00	86,718	1.00	86,718	
prgm mgr ii	.00	18,890	1.00	70,384	1.00	70,384	
personnel administrator iii	1.00	71,745	1.00	72,552	1.00	72,552	
asst pub defender hq supv	5.00	417,944	4.00	425,055	4.00	425,055	
asst pub defender hq ld	1.00	100,207	1.00	101,447	1.00	101,447	
asst pub defender supv	3.00	290,229	4.00	368,744	4.00	368,744	
asst pub defender iii	3.00	292,572	4.00	348,041	4.00	348,041	
asst pub defender ii	2.00	31,870	1.00	57,626	1.00	57,626	
accountant manager ii	1.00	79,625	1.00	80,409	1.00	80,409	
computer network spec mgr	1.00	26,213	1.00	54,009	1.00	54,009	
it systems technical spec	1.00	73,333	1.00	73,956	1.00	73,956	
social work manager, criminal j	1.00	49,305	.00	0	.00	, 0	
administrator ii	1.00	59,715	1.00	60,128	1.00	60,128	
computer network spec ii	1.00	62,022	1.00	62,464	1.00	62,464	
computer network spec i	6.00	274,886	6.00	333,359	6.00	333,359	
personnel officer iii	2.00	120,622	2.00	121,604	2.00	121,604	
admin officer iii	1.00	56,189	1.00	56,977	1.00	56,977	
accountant i	1.00	41,096	2.00	78,226	2.00	78,226	
admin officer i	1.00	43,868	1.00	43,981	1.00	43,981	
obs-personnel specialist iii	1.00	45,481	1.00	45,626	1.00	45,626	
personnel specialist	1.00	49,830	1.00	50,062	1.00	50,062	
agency buyer iv	1.00	0	.00	0	.00	0	
fiscal accounts technician supv	1.00	49,843	1.00	50,062	1.00	50,062	
paralegal ii	1.00	45,067	1.00	45,277	1.00	45,277	
agency procurement assoc lead	1.00	39,513	1.00	39,539	1.00	39,539	
personnel associate ii	1.00	48,170	1.00	48,369	1.00	48,369	
paralegal i	1.00	37,851	1.00	37,844	1.00	37,844	
personnel associate i	2.00	65,897	2.00	65,686	2.00	65,686	
agency procurement assoc i	1.00	31,849	.00	0	.00	0	
exec assoc iii	1.00	67,870	1.00	68,721	1.00	68,721	
exec assoc ii	1.00	54,646	1.00	54,856	1.00	54,856	
fiscal accounts clerk superviso	1.00	42,763	1.00	42,854	1.00	42,854	
office secy iii	2.00	59,378	2.00	66,847	2.00	66,847	
fiscal accounts clerk ii	3.00	61,392	3.00	89,316	3.00	89,316	
office secy ii	2.00	69,484	2.00	69,345	2.00	69,345	
office services clerk	1.00	35,369	1.00	35,312	1.00	35,312	
TOTAL c80b0001*	60.00	3,569,133	59.00	3,844,856	59.00	3,844,856	

Classification Title	FY 2012 Positions	FY 2012 Expenditure	FY 2013 Positions	FY 2013 Appropriation	FY 2014 Positions	FY 2014 Allowance	Symbol
c80b0002 District Operations							
chf capital defense division	1.00	117,011	1.00	118,778	1.00	118,778	
prgm mgr senior iv	2.00	229,767	2.00	233,224	2.00	233,224	
	2.00	114,077		190,402		190,402	
prgm mgr senior iii dist pub def baltimore city	1.00	124,688		126,621	1.00	126,621	
dist pub der bartimore city dist pub def metropolitan	6.00	698,640	6.00	736,135	6.00	736,135	
dist pub der metropolitan dist pub defender	5.00	506,480	5.00	514,933	5.00	514,933	
•	12.00	· ·	12.00	1,212,595	12.00	1,212,595	
asst district pub defender		1,164,283	9.00	900,916	9.00	900,916	
asst pub defender ha supv	8.00	798,091		•	1.00	•	
asst pub defender hq ld	1.00	95,047	1.00	97,653	46.00	97,653	
asst pub defender supv	46.00	4,035,478		4,281,258		4,281,258	
asst pub defender iii	169.00	14,210,301	171.00	14,496,627	171.00	14,496,627	
asst pub defender ii	122.00	8,406,011	122.00	8,673,707		8,673,707	
asst pub defender i	122.00	4,978,980		6,675,571	120.00	6,675,571	
social work manager, criminal j	1.00	0	1.00	50,631	1.00	50,631	
social work supv, criminal just	2.00	0		44,600	1.00	44,600	
social worker adv, criminal jus		113,562		116,882	2.00	116,882	
computer network spec i	2.00	0		96,149	2.00	96,149	
social worker ii, criminal just		437,277		577,159	11.00	577,159	
admin officer iii	1.00	56,414	1.00	56,977	1.00	56,977	
social worker i, criminal justi		182,052	9.00	392,012	9.00	392,012	
admin officer ii	1.00	0	.00	0	.00	0	
admin officer i	15.00	760,881	17.00	822,073	17.00	822,073	
admin spec iii	1.00	45,987	1.00	46,118	1.00	46,118	
pub defender intake supervisor	11.00	432,122		408,974	10.00	408,974	
pub defender invest ii	4.00	131,063		116,710	3.00	116,710	
pub defender invest iii	7.50	391,006		330,317	7.50	330,317	
paralegal ii	16.50	668,329	16.50	711,571	16.50	711,571	
paralegal i	8.00	230,581	8.00	268,076	8.00	268,076	
personnel associate i	1.00	0		29,003	1.00	29,003	
pub defender intake spec ii	50.00	1,688,110	49.00	1,731,315	49.00	1,731,315	
pub defender intake spec i	66.50	969,197	67.50	2,038,502	67.50	2,038,502	
admin aide	14.00	543,942	14.00	561,272	14.00	561,272	
office supervisor	1.00	44,719	1.00	44,934	1.00	44,934	
office secy iii	54.50	1,860,377	54.50	2,055,750	54.50	2,055,750	
fiscal accounts clerk ii	1.00	0	1.00	27,319	1.00	27,319	
office secy ii	8.00	246,227	8.00	249,115	8.00	249,115	
office services clerk lead	2.00	69,506	1.00	33,118	1.00	33,118	
office secy i	2.50	44,273	1.50	44,346	1.50	44,346	
office services clerk	6.00	205,933	6.00	205,464	6.00	205,464	
office clerk ii	8.00	225,806	5.00	149,709	5.00	149,709	
office clerk i	2.00	52,520	2.00	53,385	2.00	53,385	
TOTAL c80b0002*	804.50	44,878,738	799.50	49,519,901	799.50	49,519,901	

Classification Title	FY 2012 Positions	FY 2012 Expenditure	FY 2013 Positions	FY 2013 Appropriation	FY 2014 Positions	FY 2014 Allowance	Symbol
c80b0003 Appellate and Inmate Ser	rvices						
chf appellate service pub def	1.00	112,784	1.00	79,798	1.00	79,798	
chf inmate services pub def	1.00	119,231	1.00	121,079	1.00	121,079	
asst pub defender hg supv	2.00	189,969	2.00	192,847	2.00	192,847	
asst pub defender supv	4.00	400,184	4.00	404,100	4.00	404,100	
asst pub defender iii	12.00	881,697	10.00	869,338	10.00	869,338	
asst pub defender ii	10.00	698,624	11.00	729,074	11.00	729,074	
asst pub defender i	11.00	625,837	11.00	651,963	11.00	651,963	
admin officer i	.00	31,873	1.00	37,372	1.00	37,372	
paralegal ii	1.00	42,183	1.00	46,977	1.00	46,977	
admin aide	1.00	43,131	1.00	43,314	1.00	43,314	
office secy iii	4.00	99,927	3.00	93,441	3.00	93,441	
office secy ii	2.00	41,649	2.00	66,263	2.00	66,263	
office secy i	1.00	37,294	1.00	37,275	1.00	37,275	
office clerk ii	2.00	61,550	2.00	62,045	2.00	62,045	
office clerk i	1.00	•	1.00	23,684	1.00	23,684	
Office Clerk 1	1.00	34,035	1.00	23,064	1.00	23,064	
TOTAL c80b0003*	53.00	3,419,968	52.00	3,458,570	52.00	3,458,570	
c80b0004 Involuntary Institutiona	alization Se	rvices					
chf involntary inst ser pub def	1.00	121,755	1.00	123,426	1.00	123,426	
asst pub defender hq supv	1.00	106,909	1.00	108,283	1.00	108,283	
asst pub defender iii	1.50	117,250	1.00	98,745	1.00	98,745	
asst pub defender ii	2.00	142,368	2.50	186,489	2.50	186,489	
asst pub defender i	2.00	113,936	2.00	114,471	2.00	114,471	
admin officer i	1.00	49,645	1.00	50,062	1.00	50,062	
pub defender intake supervisor	1.00	46,718	1.00	46,977	1.00	46,977	
pub defender invest iii	1.00	47,003	1.00	46,977	1.00	46,977	
paralegal ii	1.00	40,523	1.00	40,569	1.00	40,569	
office secy iii	3.00	108,718	3.00	108,519	3.00	108,519	
TOTAL c80b0004*	14.50	894,825	14.50	924,518	14.50	924,518	
TOTAL c80b00 **	932.00	52,762,664	925.00	57,747,845	925.00	57,747,845	
c81c00 Office of the Attorney G	General						
c81c0001 Legal Counsel and Advice	•						
attorney general	1.00	125,011	1.00	125,000	1.00	125,000	
dep attorney general	2.00	286,423	2.00	292,272	2.00	292,272	
senior exec assoc attorney gene	2.00	253,358	2.00	259,324	2.00	259,324	
div dir ofc atty general	2.00	238,499	2.00	242,204	2.00	242,204	
principal counsel	1.00	0	.00	0	.00	0	
administrative mgr senior ii	2.00	189,627	2.00	190,084	2.00	190,084	
asst attorney general viii	2.00	207,531	2.00	210,537	2.00	210,537	
designated admin mgr senior ii	2.00	193,376	2.00	206,478	2.00	206,478	
asst attorney general vii	3.00	254,970	3.00	297,017	3.00	297,017	
administrative mgr iv	1.00	88,780	1.00	89,791	1.00	89,791	

	FY 2012	FY 2012	FY 2013	FY 2013	FY 2014	FY 2014	
Classification Title	Positions	Expenditure	Positions	Appropriation	Positions	Allowance	Symbol
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c81c00 Office of the Attorney							
c81c0001 Legal Counsel and Advic							
asst attorney general vi	2.00	179,791		183,335		183,335	
administrator vi	.50	40,860		41,295	.50	41,295	
administrative mgr ii	2.00	163,876		165,625		165,625	
administrative mgr i	1.00	73,839		75,389		75,389	
administrator iv	1.00	195	.00	0		0	
asst attorney general iv	.00	50,494		69,051	1.00	69,051	
computer network spec supr	1.00	65,392	1.00	65,935	1.00	65,935	
staff atty i attorney general	1.00	15,730	.00	0	.00	0	
webmaster ii	1.00	61,989	1.00	62,464	1.00	62,464	
administrator i	1.00	106,043	2.00	117,265	2.00	117,265	
computer network spec i	1.00	55,995	1.00	56,350	1.00	56,350	
admin officer ii	2.00	102,328	2.00	102,846	2.00	102,846	
fiscal accounts technician i	1.00	41,391	1.00	41,443	1.00	41,443	
exec assoc iii	4.00	232,023	4.00	238,754	4.00	238,754	
exec assoc ii	2.00	110,581	2.00	111,011	2.00	111,011	
exec assoc i	1.00	36,960	1.00	37,006	1.00	37,006	
management assoc	1.00	50,765	1.00	51,016	1.00	51,016	
admin aide	1.00	44,094	1.00	44,117	1.00	44,117	
legal secretary	1.00	40,645	1.00	40,693	1.00	40,693	
office services clerk lead	1.00	39,629	1.00	39,657	1.00	39,657	
office services clerk	2.00	63,742	2.00	63,488	2.00	63,488	
TOTAL 0040004#	45.50	0.440.007	44.50	0.540.447	44.50	0.540.447	
T0TAL c81c0001*	45.50	3,413,937	44.50	3,519,447	44.50	3,519,447	
c81c0004 Securities Division							
div dir ofc atty general	1.00	112,398	1.00	114,312	1.00	114,312	
asst attorney general viii	1.00	106,909	1.00	108,283	1.00	108,283	
asst attorney general vii	2.00	199,570	2.00	197,258	2.00	197,258	
asst attorney general vi	3.00	264,712	3.00	271,799	3.00	271,799	
administrative mgr i	1.00	58,524	1.00	72,552	1.00	72,552	
administrator iii	1.00	69,751	1.00	70,609	1.00	70,609	
computer network spec ii	1.00	65,597	1.00	66,144	1.00	66,144	
administrator i	3.00	176,684	3.00	177,892	3.00	177,892	
admin officer ii	1.00	54,339	1.00	54,427	1.00	54,427	
admin officer i	1.00	50,765	1.00	51,016	1.00	51,016	
admin spec iii	1.00	39,540	1.00	45,277	1.00	45,277	
paralegal ii	1.00	46,805	1.00	46,977	1.00	46,977	
admin aide	1.00	43,054	1.00	43,314	1.00	43,314	
legal secretary	1.00	40,645	1.00	40,693	1.00	40,693	
office secy ii	1.00	39,629	1.00	39,657	1.00	39,657	
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TOTAL c81c0004*	20.00	1,368,922	20.00	1,400,210	20.00	1,400,210	

	FY 2012	FY 2012	FY 2013	FY 2013	FY 2014	FY 2014	
Classification Title	Positions	Expenditure	Positions	Appropriation	Positions	Allowance	Symbol
c81c0005 Consumer Protection Divi	sion						
div dir ofc atty general	1.00	121,300	1.00	123,426	1.00	123,426	
principal counsel	1.00	49,246	.00	0	.00	0	
asst attorney general viii	3.00	316,074	4.00	429,073	4.00	429,073	
asst attorney general vii	5.00	514,266	5.00	456,194	5.00	456,194	
administrator vii	.00	9,630	.00	0	.00	0	
asst attorney general vi	4.00	315,034	4.00	357,815	4.00	357,815	
administrator vi	1.00	96,130	1.00	89,081	1.00	89,081	
administrator iii	1.00	69,974	1.00	70,609	1.00	70,609	
administrator ii	2.00	126,082	2.00	127,429	2.00	127,429	
computer network spec ii	1.00	46,868	1.00	64,891	1.00	64,891	
administrator i	1.00	57,920	1.00	60,802	1.00	60,802	
admin officer iii	14.00	715,351	14.00	766,551	14.00	766,551	
admin officer ii	1.00	54,109	1.00	54,427	1.00	54,427	
fraud investigator law dept iii		61,028	2.00	98,744	2.00	98,744	
admin officer i	2.00	96,048	2.00	96,534	2.00	96,534	
consmr affairs supervisor	1.00	49,830	1.00	50,062	1.00	50,062	
computer operator ii	1.00	45,793	1.00	46,118	1.00	46,118	
management assoc	2.00	99,677	2.00	100,142	2.00	100,142	
admin aide	2.00	92,171	2.00	92,486	2.00	92,486	
legal secretary	4.00	142,515	4.00	162,173	4.00	162,173	
rogar book craity							
T0TAL c81c0005*	49.00	3,079,046	49.00	3,246,557	49.00	3,246,557	
c81c0006 Antitrust Division							
div dir ofc atty general	1.00	126,493	1.00	128,258	1.00	128,258	
asst attorney general viii	1.00	106,909	1.00	108,283	1.00	108,283	
asst attorney general vii	1.00	0	1.00	65,636	1.00	65,636	
asst attorney general vi	2.00	184,685	2.00	186,850	2.00	186,850	
admin officer iii	1.00	52,531	1.00	52,817	1.00	52,817	
management assoc	1.00	49,645	1.00	50,062	1.00	50,062	
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TOTAL c81c0006*	7.00	520,263	7.00	591,906	7.00	591,906	
c81c0009 Medicaid Fraud Control U	nit						
asst attorney general vi	4.00	337,904	3.00	276,430	5.00	456,012	New
div dir ofc atty general	1.00	116,761	1.00	118,778	1.00	118,778	
asst attorney general viii	1.00	85,209	1.00	108,283	1.00	108,283	
asst asst attorney general vii	1.00	90,852	2.00	191,622	2.00	191,622	
administrator iii	2.00	142,928	2.00	143,948	2.00	143,948	
admin officer iii	6.00	307,888	6.00	322,291	12.00	664,153	New
administrator ii	3.00	199,290	3.00	200,980	3.00	200,980	
administrator i	2.00	118,624	2.00	119,336	2.00	119,336	
computer info services spec ii	1.00	57,680	1.00	58,069	1.00	58,069	
admin officer i	2.00	89,789	2.00	89,849	2.00	89,849	
paralegal ii	.00	0	.00	, 0	1.00	46,977	New
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Classification Title	FY 2012 Positions	FY 2012 Expenditure	FY 2013 Positions	FY 2013 Appropriation	FY 2014 Positions	FY 2014 Allowance	Symbol
c81c0009 Medicaid Fraud Control U	lni†						
management assoc	1.00	39,134	1.00	46,472	1.00	46,472	
TOTAL c81c0009*	24.00	1,586,059	24.00	1,676,058	33.00	2,244,479	
c81c0010 People's Insurance Couns	el Division						
asst attorney general viii	1.00	101,053	1.00	102,254	1.00	102,254	
asst attorney general v	.00	0	1.00	76,587	1.00	76,587	
asst attorney general vi	1.00	93,414	. 00	0	.00	0	
admin officer ii	1.00	52,125	1.00	52,403	1.00	52,403	
management assoc	1.00	45,481	1.00	45,626	1.00	45,626	
TOTAL c81c0010*	4.00	292,073	4.00	276,870	4.00	276,870	
c81c0012 Juvenile Justice Monitor	ing Program						
designated admin mgr senior ii	1.00	72,099	1.00	72,776	1.00	72,776	
administrator iv	2.00	88,065	2.00	111,723	2.00	111,723	
administrator iii	3.00	122,896	3.00	168,562	3.00	168,562	
TOTAL c81c0012*	6.00	283,060	6.00	353,061	6.00	353,061	
c81c0014 Civil Litigation Divisio	n						
senior exec assoc attorney gene	1.00	129,457	1.00	131,777	1.00	131,777	
principal counsel	2.00	182,315	3.00	340,335	3.00	340,335	
asst attorney general viii	3.00	265,691	3.00	270,752	3.00	270,752	
asst asst attorney general vi	2.00	177,910	3.00	266,132	3.00	266,132	
asst attorney general vii	7.00	269,344	6.00	454,166	6.00	454,166	
asst admin aide	1.00	35,538	1.00	30,804	1.00	30,804	
asst attorney general iv	.00	5,056	1.00	58,225	1.00	58,225	
staff atty ii attorney genral	1.00	61,085	1.00	61,775	1.00	61,775	
administrator ii	1.00	21,116	.00	0	.00	0	
staff atty i attorney general	.00	25,569	.00	0	.00	0	
admin officer ii	2.00	104,270	2.00	104,827	2.00	104,827	
paralegal i	1.00	40,645	1.00	40,693	1.00	40,693	
management assoc	1.00	49,830	1.00	50,062	1.00	50,062	
TOTAL c81c0014*	22.00	1,367,826	23.00	1,809,548	23.00	1,809,548	
c81c0015 Criminal Appeals Divisio	n						
div dir ofc atty general	1.00	94,776	1.00	96,269	1.00	96,269	
asst attorney general viii	1.00	104,509	1.00	106,235	1.00	106,235	
asst attorney general vii	2.00	200,116	3.00	258,333	3.00	258,333	
asst attorney general vi	13.00	932,531	12.00	985,596	12.00	985,596	
staff atty i attorney general	1.00	53,108	1.00	53,658	1.00	53,658	
management assoc	2.00	100,516	2.00	101,078	2.00	101,078	
admin aide	1.00	40,234	1.00	41,758	1.00	41,758	

Classification Title	FY 2012 Positions	FY 2012 Expenditure	FY 2013 Positions	FY 2013 Appropriation	FY 2014 Positions	FY 2014 Allowance	Symbol
c81c0015 Criminal Appeals Divis:	ion						
legal secretary	2.00	76,380	2.00	76,379	2.00	76,379	
TOTAL c81c0015*	23.00	1,602,170	23.00	1,719,306	23.00	1,719,306	
c81c0016 Criminal Investigation	Division						
div dir ofc atty general	1.00	126,020	1.00	128,258	1.00	128,258	
principal counsel	1.00	113,651	1.00	115,594	1.00	115,594	
asst attorney general viii	1.00	. 0	1.00	70,066	1.00	70,066	
asst attorney general vii	3.00	212,890	3.00	279,206	3.00	279,206	
asst attorney general vi	1.00	90,467	1.00	91,512		91,512	
administrator iv	1.00	74,660	1.00	75,389	1.00	75,389	
administrator iii	1.00	0	1.00	47,495	1.00	47,495	
administrator ii	2.00	130,144	2.00	131,333	2.00	131,333	
administrator i	1.00	80,466	2.00	122,914	2.00	122,914	
admin officer iii	1.00	41,650	.00	0	.00	0	
paralegal ii	1.00	46,157	1.00	46,118	1.00	46,118	
admin aide	1.00	41,865	1.00	41,758	1.00	41,758	
TOTAL c81c0016*	15.00	957,970	15.00	1,149,643	15.00	1,149,643	
c81c0017 Educational Affairs Div	vision						
div dir ofc atty general	1.00	-676	1.00	79,798	1.00	79,798	
asst attorney general vi	1.00	65,786	1.00	95,058	1.00	95,058	
management assoc	1.00	49,830	1.00	50,062	1.00	50,062	
admin aide	.00	0	1.00	35,484		35,484	
TOTAL c81c0017*	3.00	114,940	4.00	260,402	4.00	260,402	
c81c0018 Correctional Litigation	n Division						
asst attorney general vi	.00	27,900	1.00	89,791	1.00	89,791	
administrator iii	1.00	63,667	1.00	64,176	1.00	64,176	
asst attorney general iv	1.00	0	.00	0	.00	0	
paralegal ii	1.00	46,805	1.00	46,977	1.00	46,977	
management assoc	1.00	49,830	1.00	50,062	1.00	50,062	
TOTAL c81c0018*	4.00	188,202	4.00	251,006	4.00	251,006	
c81c0020 Contract Litigation Div	vision						
div dir ofc atty general	1.00	109,558	1.00	123,426	1.00	123,426	
asst attorney general viii	1.00	101,764	1.00	106,235	1.00	106,235	
asst attorney general vii	2.00	21,663	1.00	65,636	1.00	65,636	
asst attorney general vi	6.00	486,512	7.00	576,738	7.00	576,738	
admin officer i	1.00	50,765	1.00	51,016	1.00	51,016	
paralegal ii	1.00	46,805	1.00	46,977	1.00	46,977	
paralegal ii	1.00	43,539	1.00	43,645	1.00	43,645	

Classification Title	FY 2012 Positions	FY 2012 Expenditure	FY 2013 Positions	FY 2013 Appropriation	FY 2014 Positions	FY 2014 Allowance	Symbol
c81c0020 Contract Litigation Div							
management assoc	1.00	50,765		51,016	1.00	51,016	
legal secretary ·	2.00	84,944	2.00	85,281	2.00	85,281	
TOTAL c81c0020*	16.00	996,315	16.00	1,149,970	16.00	1,149,970	
TOTAL c81c00 **	238.50	15,770,783	239.50	17,403,984	248.50	17,972,405	
c82d00 Office of the State Pro	secutor						
c82d0001 General Administration							
state prosecutor	1.00	141,209	1.00	140,352	1.00	140,352	
administrative mgr senior ii	.00	0	1.00	108,283	1.00	108,283	ı
senior asst state prosecutor	2.00	189,899	1.00	90,503	1.00	90,503	
administrator v	1.00	81,083	1.00	81,940	1.00	81,940	
administrator ii	4.00	209,283	5.00	271,775	5,00	271,775	
personnel officer iii	1.00	50,063	.00	0	.00	. 0	
admin officer ii	1.00	38,298	1.00	46,833	1.00	46,833	
admin aide	1.00	44,001	1.00	44,117	1.00	44,117	
T0TAL c82d0001*	11.00	753,836	11.00	783,803	11.00	783,803	
T0TAL c82d00 **	11.00	753,836	11.00	783,803	11.00	783,803	
c85e00 Maryland Tax Court c85e0001 Administration and Appe administrator iv chf judge tax court judge tax court	1.00 1.00 4.00	0 41,260 141,654	.00 1.00 4.00	0 41,321 141,516	.00 1.00 4.00	0 41,321 141,516	
clerk tax court	1.00	97,558	1.00	98,745	1.00	98,745	
management assoc	1.00	49,936	1.00	50,062	1.00	50,062	
office secy i	1.00	32,976	1.00	32,871	1.00	32,871	
TOTAL c85e0001*	9.00	363,384	8.00	364,515	8.00	364,515	
T0TAL c85e00 **	9.00	363,384	8.00	364,515	8.00	364,515	
c90g00 Public Service Commissi c90g0001 General Administration							
executive senior	1.00	150,186	1.00	153,000	1.00	153,000	
commissioner pub service	4.00	478,543	4.00	530,604	4.00	530,604	
exec dir public service comm	1.00	95,112	1.00	79,798	1.00	79,798	
exec secy public service comm	1.00	126,527	1.00	128,258	1.00	128,258	
gen counsel public service	1.00	126,493	1.00	128,258	1.00	128,258	
prgm mgr senior iv	1.00	117,357	.00	0	.00	0	
prgm mgr senior ii	5.00	529,303	5.00	537,600	5.00	537,600	
designated admin mgr iv	1.00	90,673	1.00	89,791	1.00	89,791	
it director ii	1.00	97,558	1.00	98,745	1.00	98,745	
it asst director i	1.00	81,083	1.00	81,940	1.00	81,940	
administrator iv	1.00	62,987	1.00	63,465	1.00	63,465	

27 (6)	FY 2012	FY 2012	FY 2013	FY 2013	FY 2014	FY 2014	Oumb a l
Classification Title	Positions	Expenditure	Positions	Appropriation	Positions	Allowance	Symbol
c90g00 Public Service Commission							
c90g0001 General Administration a		^	00	0	00	0	
prgm mgr i	1.00	0		0		•	
asst gen counsel iii pub ser co		353,856		391,293		391,293	
fiscal services chief ii	1.00	73,255		73,956		73,956	
psc commission advisor	6.00	393,923		434,756	6.00	434,756	
computer network spec lead	1.00	65,155		65,412		65,412	
database specialist ii	1.00	68,662		69,271	1.00	69,271	
personnel administrator ii	1.00	62,454		65,412		65,412	
computer network spec ii	1.00	64,385		64,891	1.00	64,891	
fiscal services officer ii	1.00	65,597		66,144	1.00	66,144	
personnel administrator i	1.00	65,737		66,144		66,144	
it programmer analyst i	2.00	106,109		106,472		106,472	
admin officer iii	6.00	340,538		425,040		425,040	
admin officer ii	1.00	54,224		54,427		54,427	
admin officer i	1.00	27,587		0		0	
admin spec iii	1.00	45,987		46,118		46,118	
admin spec ii	1.00	142,536		178,787		178,787	
admin spec i	6.50	141,956		107,828	3.00	107,828	
fiscal accounts technician i	1.00	35,894		35,847	1.00	35,847	
exec assoc iii	1.00	60,833		61,285		61,285	
management associate	6.00	279,802	6.00	280,919		280,919	
admin aide	1.00	43,214	1.00	43,314		43,314	
office secy iii	1.00	34,653	1.00	34,582	1.00	34,582	
T0TAL c90g0001*	64.50	4,482,179	63.50	4,563,357	63.50	4,563,357	
c90g0002 Telecommunications, Gas	and Water Di	vision					
prgm mgr iv	1.00	98,599	1.00	98,745	1.00	98,745	
prgm mgr iii	1.00	91,456		92,521	1,00	92,521	
prgm mgr i	1.00	76,070	1.00	76,827	1.00	76,827	
psc regulatory economist iii	2.00	126,146	2.00	127,140	2.00	127,140	
admin aide	1.00	44,001	1.00	44,117	1.00	44,117	
TOTAL c90g0002*	6.00	436,272	6.00	439,350	6.00	439,350	
c90g0003 Engineering Investigation	ons						
chf engineer pub service comm	1.00	97,558	1.00	98,745	1.00	98,745	
prgm mgr ii	1.00	71,069		75,989		75,989	
asst chf engineer pub ser comm	1.00	75,569		75,989	1.00	75,989	
pub serv engr iii	9.00	582,923		698,956	10.00	698,956	
office secy iii	1.00	42,269		45,411	1.00	45,411	
TOTAL c90g0003*	13.00	869,388	14.00	995,090	14.00	995,090	

01	FY 2012	FY 2012	FY 2013	FY 2013	FY 2014	FY 2014	
Classification Title	Positions	Expenditure	Positions	Appropriation	POSITIONS	Allowance	Symbol
c90g0004 Accounting Investigation	S						
prgm mgr iv	1.00	0	1.00	61,496	1.00	61,496	
prgm mgr i	.00	-3,239		0		0.,.00	
asst chf auditor pub ser comm	1.00	90,132		87,411		87,411	
pub utility auditor senior	2.00	135,489	2.00	141,447		141,447	
financial compliance auditor tr		76,576		83,262		83,262	
admin aide	1.00	44,802	1.00	44,934		44,934	
TOTAL c90g0004*	7.00	343,760	7.00	418,550	7.00	418,550	
c90g0005 Common Carrier Investiga	tions						
prgm mgr iii	1.00	74,424	1.00	75,148	1.00	75,148	
administrator iv	1.00	65,392	1.00	65,935	1.00	65,935	
administrator ii	1.00	58,576	1.00	58,997	1.00	58,997	
admin officer i	1.00	50,765	1.00	51,016	1.00	51,016	
admin spec iii	2.00	87,248	2.00	87,546		87,546	
admin spec ii	4.00	167,485	5.00	191,573	5.00	191,573	
admin spec i	1.00	33,678	1.00	33,378	1.00	33,378	
psc common carrier insp iii	4.00	166,532	4.00	166,715	4.00	166,715	
psc common carrier insp ii	1.00	36,266	1.00	36,227	1.00	36,227	
office secy iii	1.00	14,878	1.00	45,411	1.00	45,411	
office secy ii	1.00	32,343	.00	0	.00	0	
TOTAL c90g0005*	18.00	787,587	18.00	811,946	18.00	811,946	
c90g0007 Electricity Division							
prgm mgr iv	1.00	93,243	.00	0	.00	0	
prgm mgr ii	1.00	83,906	1.00	85,094	1.00	85,094	
prgm mgr i	1.00	73,119	.00	0	.00	0	
psc regulatory economist ii	4.00	238,379	2.00	111,810	2.00	111,810	
psc regulatory economist	3.00	113,291	2.00	111,686	2.00	111,686	
TOTAL c90g0007*	10.00	601,938	5.00	308,590	5.00	308,590	
c90g0008 Hearing Examiner Divisio	n						
prgm mgr senior iv	.00	0	1.00	128,258	1.00	128,258	
hearing exam sr pub ser comm	3.00	284,312	3.00	287,281	3.00	287,281	
taxicab license hearing officer	1.00	29,479	1.00	29,304	1.00	29,304	
management associate	1.00	50,671	1.00	34,796	1.00	34,796	
office secy iii	1.00	37,186	1.00	37,165	1.00	37,165	
TOTAL c90g0008*	6.00	401,648	7.00	516,804	7.00	516,804	
c90g0009 Staff Counsel							
chf staff atty pub ser com	1.00	103,689	1.00	105,395	1.00	105,395	
prgm mgr iv	1.00	61,783	1.00	84,829	1.00	84,829	

# Judiciary

	FY 2012	FY 2012	FY 2013	FY 2013	FY 2014	FY 2014	0
Classification Title	Positions	Expenditure	Positions	Appropriation	POSITIONS	Allowance	Symbol
c90g0009 Staff Counsel							
staff atty iii pub ser comm	1.50	119,430	1.50	121,128	1.50	121,128	
staff atty ii pub ser comm	4.00	262,349		280,564	4.00	280,564	
office secy iii	1.00	25,512		39,241	1.00	39,241	
TOTAL c90g0009*	8.50	572,763	8.50	631,157	8.50	631,157	
c90g0010 Energy Analysis Planning	Division						
prgm mgr iv	.00	0	1.00	95,058	1.00	95,058	
prgm mgr i	1.00	74,382	2.00	149,345	2.00	149,345	
psc regulatory economist iii	2.00	67,377	1.00	67,960	1.00	67,960	
psc regulatory economist ii	2.00	80,992	3.00	172,875	3.00	172,875	
psc regulatory economist	.00	33,953	3.00	170,479	3.00	170,479	
TOTAL c90g0010*	5.00	256,704	10.00	655,717	10.00	655,717	
TOTAL c90g00 **	138.00	8,752,239	139.00	9,340,561	139.00	9,340,561	
c91h00 Office of the People's C c91h0001 General Administration	ounsel						
administrator iii	1.00	69,714	1.00	70,609	1.00	70,609	
peoples counsel	1.00	103,368		104,615	1.00	104,615	
dep peoples counsel	1.00	108,071	1.00	110,507	1.00	110,507	
asst peoples counsel iv	6.00	562,928		570,467	6.00	570,467	
asst peoples counsel iii	1.00	71,006		71,662		71,662	
asst peoples counsel ii	1.00	39,174		61,200	1.00	61,200	
consumer liaison peoples couns	1.00	88,631		89,615	1.00	89,615	
administrator ii	1.00	59,699		60,128	1.00	60,128	
administrator i	1.00	44,752		45,052		45,052	
admin officer iii	1.00	56,399		56,977		56,977	
obs-admin spec i	1.00	40,645		40,693		40,693	
management associate	3.00	106,534	3.00	133,595	3.00	133,595	
TOTAL c91h0001*	19.00	1,350,921	19.00	1,415,120		1,415,120	
T0TAL c91h00 **	19.00	1,350,921	19.00	1,415,120	19.00	1,415,120	
c94i00 Subsequent Injury Fund c94i0001 General Administration							
exec dir subsequest injury fund	1.00	115,966	1.00	117,300	1.00	117,300	
principal counsel	1.00	114,108	1.00	115,594	1.00	115,594	
asst attorney general vi	5.00	463,823		469,953	5.00	469,953	
it director i	1.00	88,460		89,081	1.00	89,081	
prgm mgr i	.00	48,289		76,827	1.00	76,827	
mbr subsequent injury fnd bd	.00	20,923		20,250	.00	20,250	
fiscal services admin i	1.00	51,832	1.00	51,155	1.00	51,155	
administrator ii	1.00	27,761	.00	0	.00	0	
fiscal services officer i	.00	1,473	.00	0	.00	0	

Classification Title	FY 2012 Positions	FY 2012 Expenditure	FY 2013 Positions	FY 2013 Appropriation	FY 2014 Positions	FY 2014 Allowance	Symbol
c94i00 Subsequent Injury Fund							
c94i0001 General Administration	0.00	46 005	0.00	70 710	0.00	70 740	
admin spec iii	2.00 1.00	46,805		79,710		79,710	
admin spec i		32,872		33,378		33,378	
fiscal accounts technician supv		42,924		43,180		43,180	
fiscal accounts technician ii	.00	16,034	1.00	31,908		31,908	
fiscal accounts technician i	1.00	15,469		0		0	
legal secretary	1.00	35,894		35,847		35,847	
office secy i	1.00	37,294 	1.00	37,275	1.00	37,275	
TOTAL c94i0001*	17.00	1,159,927	17.00	1,201,458	17.00	1,201,458	
TOTAL c94i00 **	17.00	1,159,927	17.00	1,201,458	17.00	1,201,458	
c96j00 Uninsured Employers' Fund	d						
c96j0001 General Administration							
exec dir uninsured employer fun	1.00	115,750	1.00	117,300	1.00	117,300	
principal counsel	1.00	109,821	1.00	111,253	1.00	111,253	
asst attorney general vii	.00	25,932	1.00	88,804	1.00	88,804	
asst attorney general vi	2.00	145,286	1.00	86,452	1.00	86,452	
it director i	.00	0	.00	0	1.00	59,355	New
administrative officer iii	.00	0	.00	0	1.00	40,547	New
mbr uninsured employers fund	.00	4,072	.00	4,860	.00	4,860	
fiscal services admin i	1.00	49,232	1.00	51,155	1.00	51,155	
admin officer ii	1.00	54,124	1.00	54,427	1.00	54,427	
claims investigator iv	3.00	93,363	3.00	126,687	3.00	126,687	
fiscal accounts technician i	1.00	22,496	1.00	31,104	1.00	31,104	
office secy iii	2.00	51,464	2.00	70,446	2.00	70,446	
T0TAL c96j0001*	12.00	671,540	12.00	742,488	14.00	842,390	
TOTAL c96j00 **	12.00	671,540	12.00	742,488	14.00	842,390	
c98f00 Workers' Compensation Com	mmission						
c98f0001 General Administration							
chair workers comp commission	1.00	129,217	1.00	133,508	1.00	133,508	
commissioner workers comp	9.00	1,135,225	9.00	1,186,272	9.00	1,186,272	
principal counsel	1.00	108,590	1.00	111,253	1.00	111,253	
principal counsel prgm mgr senior ii	1.00	94,117	1.00	94,754	1.00	94,754	
it director iii	1.00	102,123	1.00	103,401	1.00	103,401	
	1.00	<u>-</u>	1.00	•		•	
admin prog mgr iii		92,645		92,521	1.00	92,521	
it asst director i	3.00	233,459	3.00	231,654	3.00	231,654	
administrator iv	1.00	78,979	1.00	79,773	1.00	79,773	
prgm mgr i	1.00	34,127	1.00	71,176	1.00	71,176	
database specialist supervisor	1.00	76,070	1.00	76,827	1.00	76,827	
it programmer analyst superviso	1.00	70,530	1.00	71,176	1.00	71,176	
it technical support spec super	1.00	0	1.00	50,631	1.00	50,631	
computer network spec lead	2.00	61,313	2.00	109,270	2.00	109,270	

Classification Title	FY 2012 Positions	FY 2012 Expenditure	FY 2013 Positions	FY 2013 Appropriation	FY 2014 Positions	FY 2014 Allowance	Symbol
c98f00 Workers' Compensation Co	mmission						
c98f0001 General Administration							
database specialist ii	1.00	61,085	1.00	61,775	1.00	61,775	
fiscal services admin i	1.00	56,876		57,249		57,249	
it programmer analyst lead/adva		123,792		124,739		124,739	
administrator ii	4.00	256,445		247,832		247,832	
computer network spec ii	1.00	54,591	1.00	54,683		54,683	
hearing reporter supervisor	1.00	65,737		66,144		66,144	
it programmer analyst ii	2.00	109,412		109,366		109,366	
administrator i	3.00	164,646		165,614		165,614	
agency procurement spec lead	1.00	52,746		53,236		53,236	
hearing reporter lead	1.00	61,523	1.00	61,973		61,973	
it programmer analyst i	2.00	111,058	2.00	111,102		111,102	
accountant ii	2.00	49,494	2.00	89,273		89,273	
admin officer iii	1.00	50,609	1.00	50,857		50,857	
hearing reporter ii	12.00	619,817		640,437		640,437	
admin officer ii	1.00	39,731	1.00	39,761		39,761	
asst to the comm ii workers com	4.00	196,373	4.00	187,138		187,138	
admin officer i	1.00	49,949	1.00	50,062		50,062	
admin spec iii	4.00	179,933	4.00	180,547	4.00	180,547	
admin spec ii	2.00	88,002	2.00	88,234		88,234	
asst to the comm i workers comp	3.00	55,058	3.00	105,115		105,115	
computer operator supr	1.00	47,150	1.00	44,317		44,317	
computer operator lead	1.00	49,738	1.00	50,062	1.00	50,062	
computer operator ii	6.00	165,074	6.00	230,862	6.00	230,862	
computer user support spec ii	2.00	84,000	2.00	84,150	2.00	84,150	
agency buyer ii	1.00	44,802	1.00	44,934	1.00	44,934	
services supervisor i	1.00	41,842	1.00	42,206	1.00	42,206	
asst to the comm lead workers c	3.00	167,668	3.00	177,614	3.00	177,614	
hearings interpreter	1.00	41,600	1.00	41,667	1.00	41,667	
office supervisor	1.00	41,689	1.00	41,758	1.00	41,758	
office secy iii	3.00	97,345	3.00	104,587	3.00	104,587	
claims reviewer ii	9.00	299,695	9.00	327,042	9.00	327,042	
fiscal accounts clerk ii	1.00	37,570	1.00	37,557	1.00	37,557	
office services clerk	16.00	508,374	16.00	534,865	16.00	534,865	
office clerk ii	2.00	24,479	2.00	51,170	2.00	51,170	
TOTAL c98f0001*	121.00	6,314,298	121.00	6,770,144	121.00	6,770,144	
TOTAL c98f00 **	121.00	6,314,298	121.00	6,770,144	121.00	6,770,144	