BUDGET, PERSONNEL AND INFORMATION TECHNOLOGY

Department of Budget and Management

Office of the Secretary Office of Personnel Services and Benefits Office of Budget Analysis Office of Capital Budgeting Department of Information Technology Major Information Technology Development Project Fund Office of Information Technology

MISSION

The Department of Budget and Management (DBM) helps the Governor and State agencies and their employees provide effective, efficient and fiscally sound government to the citizens of Maryland through the use of effective budgeting and resource management, and application of effective public policy. We support agency efforts to achieve results by helping them obtain the fiscal, capital, and personnel resources needed to provide services to Maryland citizens. We are dedicated to providing advice and assistance with professionalism, modern management techniques, and teamwork.

VISION

We will advance the interests of the citizens of Maryland in a State government that is well regarded, responsive, and contributes to environmentally sound communities whose residents are well-educated, healthy, safe, and gainfully employed. Our success depends on our employees. The recognition we give to individual effort and teamwork will make our agency a very desired place to work. Our advice and assistance will be actively sought. We will emphasize getting the job done with utmost professionalism.

KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. Allocated resources contribute to achievement of outcome goals by State agencies.

	2012	2013	2014	2015
Performance Measures	Actual	Actual	Estimated	Estimated
Outcome: Index of 30 outcome-related performance measures				
reported by State agencies and other sources ¹	128.04	121.85	125.00	127.00

Goal 2. Executive branch agencies have a high quality workforce that reflects the diversity of the State.

	2012	2013	2014	2015
Performance Measures	Actual	Actual	Estimated	Estimated
Outcome: Retention rate	91.2%	90.7%	91.2%	91.2%

¹ The Index, an aggregate of 30 performance measures, indicates overall performance of the State in key performance areas. The base value of the Index is 100. Each year the Index is calculated using the most recent data available. Various time periods are used depending on the availability of data for individual measures, and whether a measure is an average of multiple years of data. Depending on the measure, the data may be reported by fiscal year, calendar year, or academic year.

SUMMARY OF DEPARTMENT OF BUDGET AND MANAGEMENT

	2013 Actual	2014 Appropriation	2015 Allowance
Total Number of Authorized Positions	308.30	308.30	314.30
Total Number of Contractual Positions	13.65	14.70	14.60
Salaries, Wages and Fringe Benefits Technical and Special Fees Operating Expenses	37,408,007 341,591 8,822,702	33,255,474 364,389 8,825,810	82,118,480 472,216 8,593,491
Original General Fund Appropriation Transfer/Reduction	15,037,585 14,187,326	89,025,326 -68,695,738	
Total General Fund Appropriation Less: General Fund Reversion/Reduction	29,224,911 2,204,532	20,329,588	
Net General Fund Expenditure Special Fund Expenditure Federal Fund Expenditure Reimbursable Fund Expenditure	27,020,379 12,445,141 7,106,780	20,329,588 14,588,199 228,137 7,299,749	56,280,390 22,102,094 5,035,195 7,766,508
Total Expenditure	46,572,300	42,445,673	91,184,187

SUMMARY OF OFFICE OF THE SECRETARY

	2013	2014	2015
	Actual	Appropriation	Allowance
Total Number of Authorized Positions	157.80	157.80	162.80
Total Number of Contractual Positions	11.85	12.00	12.90
Salaries, Wages and Fringe Benefits	11,890,899	13,135,838	13,959,548
Technical and Special Fees	255,466	310,408	408,787
Operating Expenses	5,113,718	5,141,682	4,585,189
Original General Fund Appropriation	4,999,378	4,964,672	
Transfer/Reduction	40,000	449,180	
Total General Fund Appropriation Less: General Fund Reversion/Reduction	5,039,378 340,809	5,413,852	
Net General Fund Expenditure	4,698,569	5,413,852	5,058,443
Special Fund Expenditure	12,396,692	12,986,404	13,691,294
Reimbursable Fund Expenditure	164,822	187,672	203,787
Total Expenditure	17,260,083	18,587,928	18,953,524

F10A01.01 EXECUTIVE DIRECTION - OFFICE OF THE SECRETARY

PROGRAM DESCRIPTION

The Secretary of the Department of Budget and Management, under the direction of the Governor, is responsible for the overall review, analysis and final preparation of the State Budget for Chief Executive approval and submission to the General Assembly. The Office of the Secretary coordinates the functions of the various Departmental divisions and formulates policies and guidelines to promote efficient budgetary, fiscal, and personnel management within State government. The Office provides legal counsel and representation and coordinates legislative activities for the Department.

This program directs the Department in the attainment of the mission, vision, goals, objectives, and performance measures for the Department as a whole.

EQUAL EMPLOYMENT OPPORTUNITY

PROGRAM DESCRIPTION

The Office of the Statewide Equal Employment Opportunity Coordinator administers and enforces the State Equal Employment Opportunity Program under the authority of the Secretary of the Department of Budget and Management established by Annotated Code of Maryland State Personnel and Pensions Article § 5-202. The Office reviews appealed discrimination complaints, investigates whistleblower complaints, monitors agencies' fair practices and equal employment opportunity (EEO) programs and policies, provides training and technical assistance to managers and supervisors, ensures compliance with Federal, State and local laws prohibiting discrimination, evaluates State agencies' EEO efforts, and reports annually to the Governor.

MISSION

The mission of the Office of the Statewide Equal Employment Opportunity Coordinator is to ensure a fair and equitable personnel system in which:

- State employees are able to pursue their careers without discrimination or harassment;
- Job applicants have an equal opportunity to compete for State employment; and
- Individuals requesting services from the State are provided those services without discrimination.

VISION

A State personnel system based on fairness and equity, free of discrimination and harassment.

KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. Executive Branch and independent agencies have a workforce that reflects the diversity of the State.

Objective 1.1 Annually, 50 percent of the protected groups in the State's workforce will reflect their proportional composition in Maryland's Civilian Labor Force.

	2012	2013	2014	2015
Performance Measures	Actual	Actual	Estimated	Estimated
Quality: Percent of protected groups in the State's workforce reflecting				
their proportional composition in Maryland's civilian labor force	48%	48%	50%	50%

Goal 2. EEO complaints are resolved with the agency and/or with the Office of the Statewide Equal Employment Opportunity Coordinator.

Objective 2.1 Annually, at least 88 percent of EEO complaints will be resolved with the agency and/or with the Office of the Statewide Equal Employment Opportunity Coordinator.

	2012	2013	2014	2015
Performance Measures	Actual	Actual	Estimated	Estimated
Outcome: Percent of EEO complaints resolved with the agency				
and/or with the Office of the Statewide Equal Employment				
Opportunity Coordinator	88%	89%	88%	88%

F10A01.01 EXECUTIVE DIRECTION—OFFICE OF THE SECRETARY

Appropriation Statement:	2013 Actual	2014 Appropriation	2015 Allowance
Number of Authorized Positions	12.80	12.80	12.80
01 Salaries, Wages and Fringe Benefits	1,570,040	1,711,804	1,964,915
 04 Travel 07 Motor Vehicle Operation and Maintenance 08 Contractual Services	6,432 23,474 9,438 47,769	4,000 16,965 13,830 48,000	5,000 4,570 13,423 50,000
Total Operating Expenses	87,113	82,795	72,993
Total Expenditure	1,657,153	1,794,599	2,037,908
Original General Fund Appropriation Transfer of General Fund Appropriation	1,437,964 60,000	1,592,684 24,243	
Total General Fund Appropriation Less: General Fund Reversion/Reduction	1,497,964 3,368	1,616,927	
Net General Fund Expenditure Special Fund Expenditure Reimbursable Fund Expenditure	1,494,596 7,735 154,822	1,616,927	1,834,121 203,787
Total Expenditure	1,657,153	1,794,599	2,037,908
Special Fund Income: swf325 Budget Restoration Fund	7,735		
Reimbursable Fund Income: F10901 Transfer from Employees and Retirees' Health Insur- ance Non-Budgeted Accounts	154,822	177,672	203,787

F10A01.02 DIVISION OF FINANCE AND ADMINISTRATION-OFFICE OF THE SECRETARY

PROGRAM DESCRIPTION

The Division of Finance and Administration is responsible for the accounting, budgeting, payroll. purchasing and related functions for the Department.

MISSION

The mission of the Division of Finance and Administration is to provide high quality, efficient and timely financial, purchasing, payroll and administrative support for the goals and objectives for the programs in the Department of Budget and Management.

The Division of Finance and Administration supports achievement of goals and objectives of the Department.

Appropriation Statement:	2013 Actual	2014 Appropriation	2015 Allowance
Number of Authorized Positions	5.00	5.00	5.00
Number of Contractual Positions	.35		
01 Salaries, Wages and Fringe Benefits	545,504	624,548	588,782
02 Technical and Special Fees	1,654		
03 Communication	127,954 257 854 758,889 53,802 57,553 6,685	190,137 300 2,370 705,279 56,000 52,100 7,201	110,872 300 2,370 190,965 55,000 60,500 6,203
Total Operating Expenses Total Expenditure	1,005,994	1,013,387	426,210
Original General Fund Appropriation Transfer of General Fund Appropriation Total General Fund Appropriation Less: General Fund Reversion/Reduction Net General Fund Expenditure Special Fund Expenditure	1,466,594 100,000 1,566,594 236,082 1,330,512 212,640	1,238,232 389,703 1,627,935	1,014,992
Reimbursable Fund Expenditure Total Expenditure	10,000	10,000	1,014,992
Special Fund Income: swf325 Budget Restoration Fund	212,640	****	
Reimbursable Fund Income: Q00A03 Maryland Correctional Enterprises	10,000	10,000	

F10A01.03 CENTRAL COLLECTION UNIT – OFFICE OF THE SECRETARY

PROGRAM DESCRIPTION

The Central Collection Unit is the unit of State Government responsible for the collection of all delinquent debts, claims and accounts of the State other than taxes, child support, unemployment insurance contributions and overpayments. Typical debts are Motor Vehicle Administration fines, student tuition and fees, restitution for damage to State property, reimbursement for institutional care, local health department fees, workers' compensation premiums, Home Improvement Commission awards, and State grant overpayments.

MISSION

The mission of the Central Collection Unit is to collect all delinquent debts, claims and accounts of the State other than taxes, child support, unemployment insurance contributions and overpayments in the quickest and most cost effective manner while employing the highest professional standards.

KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. Maximize returns on debt collection.

Objective 1.1 The unit will increase or maintain its net profit (gross collections – operating expenses) annually.²

	2012	2013	2014	2015
Performance Measures	Actual	Actual	Estimated	Estimated
Outcome: Net profit increased or maintained (Y/N)	Yes	No	No	No
Net profit ³	\$8,187,638	\$5,798,710	\$5,225,000	\$3,650,000
Change in net profit from prior fiscal year	\$1,100,933 ((\$2,388,928)	(573,710)	(1,575,000)

Objective 1.2 The unit will collect some or all of the debt from at least 40 percent of the debt accounts received by the unit.

	2012	2013	2014	2015
Performance Measures	Actual	Actual	Estimated	Estimated
Outcome: Percent of debt accounts collected upon	47.5%	46.9%	48.0%	49.0%

Objective 1.3 The unit will collect at least 40 percent of the total debt from debt referrals received by the unit.

	2012	2013	2014	2015
Performance Measures	Actual	Actual	Estimated	Estimated
Outcome: Percent of total dollar value of debt collected	45.9%	50.5%	49.8%	50.7%

² Revised beginning with the fiscal year 2013 MFR to include modernization project costs in operating expenses.

³ Declines in net profit are due to temporary spending on the modernization IT project.

F10A01.03 CENTRAL COLLECTION UNIT-OFFICE OF THE SECRETARY

Appropriation Statement:	2013 Actual	2014 Appropriation	2015 Allowance
Number of Authorized Positions	119.00	119.00	124.00
Number of Contractual Positions	11.50	11.50	12.40
01 Salaries, Wages and Fringe Benefits	7,934,257	8,686,744	9,287,089
02 Technical and Special Fees	253,812	274,960	364,219
03 Communication	831,053 5,420 4,227 2,391,197 65,037 292,179 388,255	1,001,090 4,000 4,740 2,524,183 55,000 34,000 401,687	919,899 6,000 4,740 2,618,139 60,000 10,000 421,208
Total Operating Expenses	3,977,368	4,024,700	4,039,986
Total Expenditure	12,165,437	12,986,404	13,691,294
Special Fund Expenditure	12,165,437	12,986,404	13,691,294
Special Fund Income: F10301 Collection Fees	12,165,437	12,986,404	13,691,294

F10A01.04 DIVISION OF PROCUREMENT POLICY AND ADMINISTRATION – OFFICE OF THE SECRETARY

PROGRAM DESCRIPTION

The Division of Procurement Policy and Administration provides centralized review and approval or rejection of procurements for services submitted by Executive State agencies; procurement of services for statewide use; internal support for all DBM procurements; policy and procedural direction and contract management services that ensure effective and efficient statewide fleet operations; and statewide compliance oversight and assistance on certain audits.

MISSION

We enable State agencies to achieve their missions in an effective, efficient and fiscally responsible manner through fleet, procurement and audit compliance endeavors.

KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

- Goal 1. Maximize the competition for services procurements.
 - **Objective 1.1** Annually at least 80 percent of competitive services procurements valued in excess of \$200,000 will have two or more bids/offers.

Performance Measures	2012 Actual	2013 Actual	2014 Estimated	2015 Estimated
Quality: Percent of competitive services procurements				
valued in excess of \$200,000 with two or more bids	86%	79%	80%	80%

Goal 2. The State fleet is efficient and economical.

Objective 2.1 State agencies use fleet vehicles efficiently with at least 96 percent of the State vehicles that must be driven a minimum number of official miles per year meeting or exceeding the official mileage standard set by the Fleet Administration for that year.

Performance Measures	2012 Actual	2013 Actual	2014 Estimated	2015 Estimated
Efficiency: Percent of State vehicles that must be driven a minimum				
number of official miles per year that meet or exceed the official				
mileage standard	94%	94%	96%	96%

Objective 2.2 Maintain operating and maintenance costs for State compact cars at or below nationally reported commercial fleet operating costs.

	2012	2013	2014	2015
Performance Measures	Actual	Actual	Estimated	Estimated
Efficiency: State compact cars are at or below nationally reported				
commercial fleet operating costs	Yes	Yes	Yes	Yes

F10A01.04 DIVISION OF PROCUREMENT POLICY AND ADMINISTRATION—OFFICE OF THE SECRETARY

Appropriation Statement:

Appropriation Statement:	2013 Actual	2014 Appropriation	2015 Allowance
Number of Authorized Positions	21.00	21.00	21.00
Number of Contractual Positions	•. ··· ··· ··· ··· ···	.50	.50
01 Salaries, Wages and Fringe Benefits	1,841,098	2,112,742	2,118,762
02 Technical and Special Fees	;;;	35,448	44,568
03 Communication 04 Travel 08 Contractual Services 13 Fixed Charges	3 2,941 37,400 2,899	3,300 15,000 2,500	3,000 40,000 3,000
Total Operating Expenses	43,243	20,800	46,000
Total Expenditure	1,884,341	2,168,990	2,209,330
Original General Fund Appropriation Transfer of General Fund Appropriation	2,094,820 -120,000	2,133,756 35,234	
Total General Fund Appropriation Less: General Fund Reversion/Reduction	1,974,820 101,359	2,168,990	
Net General Fund Expenditure Special Fund Expenditure	1,873,461 10,880	2,168,990	2,209,330
Total Expenditure	1,884,341	2,168,990	2,209,330

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swf325	Budget	Restoration	Fund
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10,880

SUMMARY OF OFFICE OF PERSONNEL SERVICES AND BENEFITS

	2013 Actual	2014 Appropriation	2015 Allowance
Total Number of Authorized Positions	115.50	115.50	116.50
Total Number of Contractual Positions	1.80	2.70	1.70
Salaries, Wages and Fringe Benefits Technical and Special Fees Operating Expenses	22,293,930 86,125 3,677,509	16,655,000 53,981 3,670,928	64,512,439 63,429 3,852,902
Original General Fund Appropriation Transfer/Reduction	6,648,985 14,197,326	80,642,002 -69,204,102	
Total General Fund Appropriation Less: General Fund Reversion/Reduction	20,846,311 1,761,231	11,437,900	
Net General Fund Expenditure Special Fund Expenditure Federal Fund Expenditure Reimbursable Fund Expenditure	19,085,080 30,526 6,941,958	11,437,900 1,601,795 228,137 7,112,077	47,430,054 8,410,800 5,035,195 7,552,721
Total Expenditure	26,057,564	20,379,909	68,428,770

F10A02.01 EXECUTIVE DIRECTION - OFFICE OF PERSONNEL SERVICES AND BENEFITS

PROGRAM DESCRIPTION

The Office of Personnel Services and Benefits (OPSB) provides policy direction for the human resources system established by the State Personnel and Pensions Article. The Executive Director manages the Office of Personnel Services and Benefits within the Department of Budget and Management and administers State personnel policies and health benefit programs.

The Employee Relations Division holds settlement conferences in grievance and disciplinary appeals, and provides advice and assistance on the interpretation of State personnel law and policies and the collective bargaining Memoranda of Understanding (MOUs). The Division is also responsible for training agencies in various aspects of employee relations, including employee supervision, leave issues, the PEP process, the disciplinary process, and changes to the MOU's. Mediation services are provided to employees in conflict through the Shared Neutrals Mediation Program. The Employee Relations Division also coordinates the State's Employee Assistance Program (EAP).

MISSION

The Office of Personnel Services and Benefits promotes the recruitment, development, and retention of a competent, motivated workforce for Maryland State Government that strives for excellence through efficient, effective services that are responsive to the needs of the State's citizens. We provide a variety of services including: classification and salary, recruitment and examination, employee relations, employee benefits, and medical services. OPSB shares responsibility with State agencies to manage effectively the key statewide resource of State employees. We assist in resolving disputes between employers and employees within the State Personnel Management System in order to facilitate better working relationships, improve morale and increase productivity.

We are a team that serves our customers with the same regard that we treat our fellow team members. We are committed to acting with responsibility, integrity, fairness, and sensitivity.

VISION

We will manage a high performance governmental personnel system that delivers timely, accurate, and reliable services in response to our customers. We will emphasize acquiring new skills that enhance our capability to effectively manage our operations and solve problems. To do so, we will use modern personnel techniques and state-of-the-art information systems.

We will strive to make Maryland government a first-class employer that attracts and retains the best and the brightest. Our expertise and our reputation for excellence will make us highly influential in shaping public policy affecting the personnel system.

KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. Retain employees in the State Personnel Management System.

Objective 1.1 Annually, maintain or improve the retention rate of permanent employees in the State Personnel Management System employees in grades 5-26.

	2012	2013	2014	2015
Performance Measures	Actual	Actual	Estimated	Estimated
Outcome: Retention rate	91.2%	90.7%	91.2%	91.2%

Goal 2. Provide effective settlement conferences for third-step grievances and disciplinary action appeals.

Objective 2.1 Annually, the Division will achieve a resolution rate of at least 50 percent for third-step grievance settlement conferences.

	2012	2013	2014	2015
Performance Measures	Actual	Actual	Estimated	Estimated
Outcome: Percent of resolved third-step grievance appeals	53%	55%	54%	54%

F10A02.01 EXECUTIVE DIRECTION - OFFICE OF PERSONNEL SERVICES AND BENEFITS (Continued)

Objective 2.2 Annually, the Division will achieve a resolution rate of at least 57 percent for disciplinary action appeals.

Performance Measures	2012	2013	2014	2015
	Actual	Actual	Estimated	Estimated
Outcome: Percent of disciplinary action appeal cases in which resolution is reached	58%	61%	58%	58%

Goal 3. The Employee Assistance Program (EAP) helps employees referred by management resolve personal matters adversely affecting their job performance.

Objective 3.1 Annually, at least 60 percent of EAP participants will judge the EAP services as having significantly helped with the problem for which the referral was made.

Performance Measures	2012 Actual	2013 Actual	2014 Estimated	2015 Estimated
Quality: Percent of EAP participants who judge the EAP services as having significantly helped with the problem for which the				
referral was made	67%	64%	67%	67%

Objective 3.2 Annually, at least 60 percent of employees referred to EAP by their supervisors will improve their post-referral work performance as assessed by their supervisors.

	2012	2013	2014	2015
Performance Measures	Actual	Actual	Estimated	Estimated
Quality: Percent of employees referred to EAP who improved				
post-referral work performance as assessed by their supervisors	63%	69%	65%	65%

F10A02.01 EXECUTIVE DIRECTION

Appropriation Statement:	2013 Actual	2014 Appropriation	2015 Allowance
Number of Authorized Positions	17.00	18.00	19.00
Number of Contractual Positions	1.30	1.50	.50
01 Salaries, Wages and Fringe Benefits	1,593,148	1,840,558	2,030,742
02 Technical and Special Fees	44,596	46,890	12,661
03 Communication 04 Travel 08 Contractual Services 13 Fixed Charges	1 14,817 118,666 9,641	5,900 145,641 8,000	6,000 115,803 10,000
Total Operating Expenses	143,125	159,541	131,803
Total Expenditure	1,780,869	2,046,989	2,175,206
Original General Fund Appropriation Transfer of General Fund Appropriation	1,686,195 30,000	1,751,468 160,535	
Total General Fund Appropriation Less: General Fund Reversion/Reduction	1,716,195 34,422	1,912,003	
Net General Fund Expenditure Special Fund Expenditure Reimbursable Fund Expenditure	1,681,773 8,434 90,662	1,912,003	2,026,490 148,716
Total Expenditure	1,780,869	2,046,989	2,175,206
Special Fund Income: swf325 Budget Restoration Fund	8,434		
Reimbursable Fund Income: F10901 Transfer from Employees and Retirees' Health Insur- ance Non-Budgeted Accounts F10902 Various State Agencies	51,650 39,012	55,000 79,986	45,000 103,716
Total	90,662	134,986	148,716

F10A02.02 DIVISION OF EMPLOYEE BENEFITS – OFFICE OF PERSONNEL SERVICES AND BENEFITS

PROGRAM DESCRIPTION

The Employee Benefits Division administers the State Employee and Retiree Health and Welfare Benefits Program (the Program) for State employees, retirees and their eligible dependents. Benefits administration extends to satellite agencies, certain continuation of coverage participants, contractual employees and those on various forms of leave. The Program offers eight medical plans, two dental plans and one prescription plan. In addition, the Program offers employee paid coverage for flexible spending accounts, life, accidental death and dismemberment, and long term care insurance. The State's share of the estimated fiscal year cost of the health benefits programs is appropriated in the various agency budgets.

MISSION

The Employee Benefits Division (EBD) mission is to manage the State Employee and Retiree Health and Welfare Benefits Program (the Program) to ensure the maintenance of a comprehensive benefit program that is valued by the employees and retirees it serves while remaining cost-effective and sustainable. We will achieve this through thorough and competent analysis of current and future trends; compliance with all applicable federal and state regulations, implementation of innovative cost-containment solutions, administered by staff that are sensitive, responsive, professionals who are subject matter experts.

VISION

The Employee Benefits Division is dedicated to Excellence in Benefits Delivery at every point of contact including inperson, via phone, email, or written correspondence. All interaction with Program members is conducted with compassion and respect while ensuring timely and accurate responses. We emphasize continuous training and education of our staff, agency staff, and our customers, and strive always to be experts in our field.

KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. Services provided by our health plan vendors meet quality standards of performance.

Objective 1.1 Annually, 100 percent of health plan vendors will receive a "satisfactory" rating by at least 85 percent of all plan survey respondents in their overall plan satisfaction.

Performance Measures	2012 Actual	2013 Actual	2014 Estimated	2015 Estimated
Quality: Percent of health plan vendors who received a "satisfactory"				
rating by at least 85 percent of all plan survey respondents	100%	100%	100%	100%

Objective 1.2 Each calendar year at least 85 percent or more of health plan vendors will meet 80 percent of contractual Performance Standards criteria as defined in the State's contract.

	2012	2013	2014	2015
Performance Measures	Actual	Actual	Estimated	Estimated
Quality: Percent of health plan vendors who meet 80 percent of the				
contractual performance standards on an annual basis, as reported				
in the Quarterly Performance Standard Report submitted by each				
vendor	92%	100%	100%	100%

Goal 2. Enroll State participants in their benefit programs accurately and on time.

Objective 2.1 Each calendar year accurately process at least 90 percent of all enrollment applications.

	2012	2013	2014	2015
Performance Measures	Actual	Actual	Estimated	Estimated
Quality: Percent of enrollment applications processed accurately	93.2%	93.9%	100%	100%

F10A02.02 DIVISION OF EMPLOYEE BENEFITS-OFFICE OF PERSONNEL SERVICES AND BENEFITS

Appropriation Statement:	2013 Actual	2014 Appropriation	2015 Allowance
Number of Authorized Positions	43.00	42.00	42.00
Number of Contractual Positions	.30	1.00	1.00
01 Salaries, Wages and Fringe Benefits	3,137,733	3,281,127	3,399,252
02 Technical and Special Fees	32,854		41,145
03 Communication 04 Travel	177,785	266,550 9,500	271,123 9,000
08 Contractual Services 09 Supplies and Materials 10 Equipment—Replacement 13 Fixed Charges	3,151,550 21,561 4,774 156,056	3,028,902 35,000 2,600 161,935	3,221,640 25,000 13,300 168,336
Total Operating Expenses	3,519,278	3,504,487	3,708,399
Total Expenditure	6,689,865	6,785,614	7,148,796
Reimbursable Fund Expenditure	6,689,865	6,785,614	7,148,796
Reimbursable Fund Income: F10901 Transfer from Employees and Retirees' Health Insur- ance Non-Budgeted Accounts	6,689,865	6,785,614	7,148,796

F10A02.04 DIVISION OF PERSONNEL SERVICES-OFFICE OF PERSONNEL SERVICES AND BENEFITS

Program Description:

The Division of Personnel Services acts as the human resources office for both the Department of Budget and Management and the Department of Information Technology. In addition, the Division reviews and processes all personnel transactions by other State agencies.

Appropriation Statement:	2013 Actual	2014 Appropriation	2015 Allowance
Number of Authorized Positions	12.00	16.00	16.00
01 Salaries, Wages and Fringe Benefits	983,574	1,405,477	1,559,000
03 Communication 04 Travel 13 Fixed Charges	1 1,195 250	500	500
Total Operating Expenses	1,446	500	500
Total Expenditure	985,020	1,405,977	1,559,500
Original General Fund Appropriation Transfer of General Fund Appropriation	756,745 80,000	853,028 361,472	
TotalGeneral Fund AppropriationLess:General Fund Reversion/Reduction	836,745 16,939	1,214,500	
Net General Fund Expenditure Special Fund Expenditure	819,806 3,783	1,214,500	1,304,291
Reimbursable Fund Expenditure	161,431	191,477	255,209
Total Expenditure	985,020	1,405,977	1,559,500
Special Fund Income: swf325 Budget Restoration Fund	3,783		
Reimbursable Fund Income: F10901 Transfer from Employees and Retirees' Health Insur-			
ance Non-Budgeted Accounts	114,681	141,013	199,178
F10909 Central Collection Unit Fund	46,750	50,464	56,031
Total	161,431	191,477	255,209

F10A02.06 DIVISION OF CLASSIFICATION AND SALARY – OFFICE OF PERSONNEL SERVICES AND BENEFITS

PROGRAM DESCRIPTION

The Division of Classification and Salary develops and maintains the State's position classification plan and provides for the development and operation of the State's salary and wage program.

MISSION

In order to support the recruitment and retention of a competent, motivated workforce that meets the needs of Maryland's citizens for quality public services, the Division of Classification and Salary develops and maintains uniform and competitive classification and compensation systems and assists agencies with system administration. We provide a variety of services which include: maintenance of the classification plan, publication of new and revised class specifications, development of classification standards and guidelines, recommendations for changes to the salary plan, development of salary guidelines and procedures, and technical training of agency staff with responsibilities for classification and compensation activities. We continue to provide leadership, and expert advice and guidance to State personnel officers and managers in developing solutions to classification and compensation issues and problems. We are a team that believes in accurate, open, honest and continuing communication with our customers and among ourselves. In our actions, we emphasize responsibility, integrity, fairness and sensitivity.

KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. Agency requests for reclassification actions meet the needs of the agency and are completed in a timely fashion.

Objective 1.1 Annually, at least 90 percent of reclassification actions will be completed within 60 days from the date requests are logged-in.

	2012	2013	2014	2015
Performance Measures	Actual	Actual	Estimated	Estimated
Quality: Percent of actions completed within 60 days	94.0%	87%	90%	90%

Goal 2. The salary system promotes recruitment and retention of a qualified State workforce.

Objective 2.1 During each fiscal year, no more than 10 percent of the appointments to new and/or salary-adjusted classifications implemented as a result of the Annual Salary Review (ASR) will be above the mid-point of the salary scale.

	2012	2013	2014	2015
Performance Measures	Actual	Actual	Estimated	Estimated
Outcome: Percent of appointments to new and/or salary adjusted				
classifications implemented as a result of the ASR that are above				
the mid-point of the salary scale	*	0%	10%	10%

Goal 3. The classification system meets the needs of the agency by providing recruitment and retention of a qualified State workforce through the publication of new and revised class specifications.

Objective 3.1 Each fiscal year, at least 15 percent of class specifications will be updated to ensure that specifications reflect current knowledge, skills and abilities and changes in licensure or certification requirements.

	2012	2013	2014	2015
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Percent of class specifications updated	7.0%	14.6%	15%	15%

Note: * ASR packages were not included in the budget.

F10A02.06 DIVISION OF CLASSIFICATION AND SALARY—OFFICE OF PERSONNEL SERVICES AND BENEFITS

Appropriation Statement:

Appropriation Statement:	2013 Actual	2014 Appropriation	2015 Allowance
Number of Authorized Positions	24.50	24.50	24.50
01 Salaries, Wages and Fringe Benefits	1,931,484	2,201,141	2,262,103
03 Communication 04 Travel	4 1,490	500	500
Total Operating Expenses	1,494	500	500
Total Expenditure	1,932,978	2,201,641	2,262,603
Original General Fund Appropriation Transfer of General Fund Appropriation	2,026,408 -50,000	2,092,973 108,668	· <u> </u>
Total General Fund Appropriation Less: General Fund Reversion/Reduction	1,976,408 53,664	2,201,641	
Net General Fund Expenditure Special Fund Expenditure	1,922,744 10,234	2,201,641	2,262,603
		2,201,641	2,262,603

Special Fund Income:

swf325	Budget Restoration Fund	10,234

F10A02.07 DIVISION OF RECRUITMENT AND EXAMINATION - OFFICE OF PERSONNEL SERVICES AND BENEFITS

PROGRAM DESCRIPTION

The Division of Recruitment and Examination (RED) evaluates applications, analyzes jobs, and creates appropriate testing instruments to provide a ranking system to assist hiring managers; assures the provision of a fair and equitable review process for applications; conducts tests at various sites throughout the State; and provides consultation, training and technical assistance to agencies conducting selection processes for unique classifications.

MISSION

RED assists Maryland's State agencies by developing, or empowering them to establish interested pools of the best qualified applicants for filling skilled and professional services vacancies. This is accomplished by providing a variety of services for recruitment, examination, and selection. We share our expert knowledge of legal and technical requirements as prescribed in statute, best practices and EEO compliance with State agencies. We add value by providing expert historical and institutional knowledge, free assistance, unbiased third-party review of hiring issues, and audit review of hiring actions to meet the needs and concerns of Maryland citizens.

KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

- Goal 1. Recruit candidates for the Skilled and Professional service with the capabilities to satisfactorily perform the essential work functions of the positions.
 - **Objective 1.1** Annually, at least 95 percent of individuals appointed to vacant positions in the Skilled and Professional classifications will successfully complete their six-month probationary period.

Performance Measures	2012 Actual	2013 Actual	2014 Estimated	2015 Estimated
Outcome: Percentage who successfully completed probationary				
period	98%	98%	98%	98%

- Goal 2. State agencies administer recruitment and examination activities under the State Personnel Management System (SPMS) consistent with OPSB guidelines.
 - **Objective 2.1** Every appointing authority in the SPMS will fully verify the minimum qualifications of at least 85 percent of its Skilled and Professional Service appointments made each fiscal year with the optimum goal being 100 percent full verification.

Performance Measures	2012 Actual	2013 Actual	2014 Estimated	2015 Estimated
Outcome: Percent of appointments sampled for which agencies				
performed a complete verification of minimum qualifications	*	88%	88%	88%

Note: * Data is not yet available. The combined fiscal year 2012/2013 audit will be completed in December 2013.

F10A02.07 DIVISION OF RECRUITMENT AND EXAMINATION-OFFICE OF PERSONNEL SERVICES AND BENEFITS

Appropriation Statement:

Appropriation Statement:	2013 Actual	2014 Appropriation	2015 Allowance
Number of Authorized Positions	19.00	15.00	15.00
Number of Contractual Positions	.20	.20	.20
01 Salaries, Wages and Fringe Benefits	1,488,695	1,527,515	1,396,191
02 Technical and Special Fees	8,675	7,091	9,623
03 Communication 04 Travel 08 Contractual Services 13 Fixed Charges	4 5,965 5,998 199	2,500 3,400	2,500 9,200
Total Operating Expenses	12,166	5,900	11,700
Total Expenditure	1,509,536	1,540,506	1,417,514
Original General Fund Appropriation Transfer of General Fund Appropriation	1,577,468 -50,000	1,732,499 -191,993	<u> </u>
TotalGeneral Fund AppropriationLess:General Fund Reversion/Reduction	1,527,468 26,007	1,540,506	
Net General Fund Expenditure Special Fund Expenditure	1,501,461 8,075	1,540,506	1,417,514
Total Expenditure	1,509,536	1,540,506	1,417,514
Special Fund Income: swf325 Budget Restoration Fund	8,075		

F10A02.08 STATEWIDE EXPENSES—OFFICE OF PERSONNEL SERVICES AND BENEFITS

Program Description:

This program contains statewide expenses that are later distributed to state agencies. The expenses may include cost of living adjustments, annual salary reviews, state law enforcement officers' death benefits and other statewide expense items.

Appropriation Statement:	2013 Actual	2014 Appropriation	2015 Allowance
01 Salaries, Wages and Fringe Benefits	13,159,296	6,399,182	53,865,151
Total Expenditure	13,159,296	6,399,182	53,865,151
Original General Fund Appropriation Transfer of General Fund Appropriation	602,169 14,187,326	74,212,034 69,642,784	
Total General Fund Appropriation Less: General Fund Reversion/Reduction	14,789,495 1,630,199	4,569,250	
Net General Fund Expenditure Special Fund Expenditure Federal Fund Expenditure	13,159,296	4,569,250 1,601,795 228,137	40,419,156 8,410,800 5,035,195
Total Expenditure	13,159,296	6,399,182	53,865,151
Special Fund Income: F10310 Various State Agencies		1,601,795	8,410,800
Federal Fund Income: F10501 Various State Agencies		228,137	5,035,195

F10A05.01 BUDGET ANALYSIS AND FORMULATION - OFFICE OF BUDGET ANALYSIS

PROGRAM DESCRIPTION

The Office of Budget Analysis (OBA) analyzes State agency and department programs, expenditures, revenues, and performance, and recommends funding allocations to the Secretary of Budget and Management and the Governor. OBA develops the annual operating budget in accordance with both legal requirements and the Governor's priorities. The annual operating budget is presented to the General Assembly for consideration and enactment. OBA manages the automated budget system, provides support to Departmental staff and State agencies that use the system, and is responsible for printing the State Budget and Fiscal Digest. In addition, the Office maintains a master position control file for all authorized State positions to enable position, classification, and salary level for the annual State Budget.

MISSION

To ensure effective budgeting by allocating State resources in ways that provide the most benefits at the least cost to the citizens of the State.

The Office of Budget Analysis achieves this purpose by analyzing State programs, their expenditures, revenues, and performance; by recommending funding allocations to the Secretary of Budget and Management, State agencies, and the Governor; and by preparing a complete, balanced, and economical budget for the operations of State government in accord with both legal requirements and the Governor's priorities. The Governor presents this budget for the consideration of the General Assembly.

VISION

The Office of Budget Analysis envisions a Maryland State budget process which people trust, knowing that it is fair, open, and professional, and recognize OBA as the best source for answers, advice, assistance, and leadership regarding fiscal issues.

OBA envisions a State government that contributes to environmentally sound communities whose people are well educated, healthy, safe, and gainfully employed.

KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. Effective budgeting.

Objective 1.1 State agencies improve their performance annually as measured by an index of performance measures reported by State agencies and other sources.

	2012	2013	2014	2015
Performance Measures	Actual	Actual	Estimated	Estimated
Outcome: Index of 30 outcome-related performance measures				
reported by State agencies and other sources ⁴	128.04	121.85	125.00	127.00

⁴ The Index, an aggregate of 30 performance measures, indicates overall performance of the State in key performance areas. The base value of the Index is 100. Each year the Index is calculated using the most recent data available. Various time periods are used depending on the availability of data for individual measures, and whether a measure is an average of multiple years of data. Depending on the measure, the data may be reported on a fiscal year, calendar year, or academic year.

OFFICE OF BUDGET ANALYSIS

F10A05.01 BUDGET ANALYSIS AND FORMULATION

Appropriation Statement:	2013 Actual	2014 Appropriation	2015 Allowance
Number of Authorized Positions	25.00	25.00	25.00
01 Salaries, Wages and Fringe Benefits	2,287,361	2,477,410	2,652,730
03 Communication 04 Travel 08 Contractual Services 13 Fixed Charges	6 16,019 4,122 2,858	8,000	15,000 134,000 3,000
Total Operating Expenses	23,005	11,000	152,000
Total Expenditure	2,310,366	2,488,410	2,804,730
Original General Fund Appropriation Transfer of General Fund Appropriation	2,465,699 -100,000	2,445,919 42,491	
Total General Fund Appropriation Less: General Fund Reversion/Reduction	2,365,699 68,405	2,488,410	
Net General Fund Expenditure Special Fund Expenditure Reimbursable Fund Expenditure	2,297,294 13,072	2,488,410	2,794,730 10,000
Total Expenditure	2,310,366	2,488,410	2,804,730
Special Fund Income: swf325 Budget Restoration Fund	13,072		
Reimbursable Fund Income: Q00A03 Maryland Correctional Enterprises	. <u> </u>		10,000

F10A06.01 CAPITAL BUDGET ANALYSIS AND FORMULATION – OFFICE OF CAPITAL BUDGETING

PROGRAM DESCRIPTION

The Office of Capital Budgeting (OCB) develops the annual Capital Budget, prepares the five-year Capital Improvement Program, and strengthens master planning in other State agencies.

MISSION

The Office of Capital Budgeting assists in the planning of facilities that meets the needs of Maryland's citizens. We accomplish this mission by providing analytical, advisory, and technical services to the Governor, Department Secretary, State agencies, local governments and private organizations in the development of the annual capital budget and five-year capital improvement program.

VISION

The State's capital investments enhance the ability of public and private organizations to provide their services.

KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

- Goal 1. State-owned capital projects included in the capital budget are consistent with the principles of sound capital budget planning.
 - **Objective 1.1** Annually, 90 percent of State-owned capital projects included in the capital budget will be consistent with agency facilities master plans.

	2012	2013	2014	2015
Performance Measures	Actual	Actual	Estimated	Estimated
Quality: Percent of State-owned capital projects consistent with				
agency facilities master plans	94%	90%	77%	90%

Objective 1.2 Annually, 90% of State-owned capital projects included in the capital budget will have an approved facility program.

	2012	2013	2014	2015
Performance Measures	Actual	Actual	Estimated	Estimated
Quality: Percent of State-owned capital projects with approved				
facility programs	89%	84%	82%	90%

OFFICE OF CAPITAL BUDGETING

F10A06.01 CAPITAL BUDGET ANALYSIS AND FORMULATION

Appropriation Statement:	2013 Actual	2014 Appropriation	2015 Allowance
Number of Authorized Positions	10.00	10.00	10.00
01 Salaries, Wages and Fringe Benefits	935,817	987,226	993,763
03 Communication 04 Travel 08 Contractual Services 13 Fixed Charges	2 3,062 4,975 431	2,000	3,000
Total Operating Expenses	8,470	2,200	3,400
Total Expenditure	944,287	989,426	997,163
Original General Fund Appropriation Transfer of General Fund Appropriation	923,523 50,000	972,733 16,693	
Total General Fund Appropriation Less: General Fund Reversion/Reduction	973,523 34,087	989,426	
Net General Fund Expenditure Special Fund Expenditure	939,436 4,851	989,426	997,163
Total Expenditure	944,287	989,426	997,163
Special Fund Income: swf325 Budget Restoration Fund	4,851		

MISSION

The mission of the Department of Information Technology (DoIT) is to provide information technology leadership to the Executive Branch agencies and commissions of State government so that key State information technology resources may be effectively managed. This leadership encompasses the establishment and management of: technology standards, long range target technology architecture, best practices for program management, business case process for determining the viability of programs, efficacious procurement of information technology services and products, cross agency collaboration for the mutual benefit of all agencies, and industry liaison. It is also the mission of DoIT to identify and promulgate opportunities for State agencies to become more efficient, reduce costs and better serve the citizens of Maryland.

VISION

DoIT applies best business practice principles to evolve IT systems, projects and contracts that assist all State agencies to improve constituent services and operational efficiencies.

KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

DoIT has identified two key outcomes:

- 1. Effective resource management, and
- 2. State agency IT systems meet the State Information Technology Master Plan objectives of consolidation, interoperability and standardization.

Goal 1 is directed at DoIT management of one of the State's key resources: information technology. Goal 2 tracks the outcomes of DoIT administration of the information technology functions of the Executive Branch of State government.

Goal 1. Effective Resource Management.

Objective 1.1 All major IT development projects (MITDPs) executed by units of the Executive Branch are successful.

	2012	2013	2014	2015
Performance Measures	Actual	Actual	Estimated	Estimated
Outcome: Percent of MITDPs achieving the business goals defined by				
the Executive Post-Implementation Review Board	100%	100%	100%	100%

Goal 2. State agency IT systems meet the State Information Technology Master Plan objectives of consolidation, interoperability and standardization.

Objective 2.1 Beginning fiscal year 2010, DoIT increases inter- or intra-agency alignment of IT to State business functions.

	2012	2013	2014	2015
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Number of agencies participating with another agency in a				
memorandum of understanding for IT disaster recovery or				
business continuity	14	22	25	25

SUMMARY OF DEPARTMENT OF INFORMATION TECHNOLOGY

	2013	2014	2015
	Actual	Appropriation	Allowance
Total Number of Authorized Positions	130.00	133.00	134.00
Total Number of Contractual Positions	1.88	4.00	4.00
Salaries, Wages and Fringe Benefits	10,582,893	14,032,581	14,273,049
Technical and Special Fees	108,134	228,310	234,922
Operating Expenses	122,999,982	103,229,533	88,245,760
Original General Fund Appropriation	38,074,274	32,001,639	
Transfer/Reduction	5,712,528	4,336,954	
Total General Fund Appropriation Less: General Fund Reversion/Reduction	43,786,802 760,384	36,338,593	
Net General Fund Expenditure	43,026,418	36,338,593	41,461,740
Special Fund Expenditure	10,921,771	11,503,541	8,278,633
Federal Fund Expenditure	51,267,803	11,125,514	968,642
Reimbursable Fund Expenditure	28,475,017	58,522,776	52,044,716
Total Expenditure	133,691,009	117,490,424	102,753,731

Program Description:

This program identifies a nonlapsing fund administered by the Secretary of the Department of Information Technology. The Fund was established on June 1, 2002, replacing the Information Technology Investment Fund. The Fund is used for two main purposes: (1) to fund State Major Information Technology Development Projects, and (2) to fund educationally related State Information Technology projects, application service provider initiatives, or other Information Technology projects such as pilots and prototypes.

The program is linked to the Managing for Results Goal 1, Objective 1, its measures and strategies of the Department of Information Technology, State Chief of Information Technology and Managing for Results Goal 1, Objective 1 of the Department of Information Technology, Division of Strategic Planning.

FISCAL YEAR 2014

Sources:

Durces:		
ash Balance in R*STARS as of June 30, 2013: Project Obligations	27,232,042	
Total Cash Balance in R*STARS as of June 20, 2013	27,252,042	27,232,042
FY 2014 General Fund Appropriation		15,351,500
FY 2014 Estimated Special Fund Revenues (see details)		300,000
FY 2014 Estimated Revenues (see details)		11,652,535
Subtotal Sources		54,536,077
ses:		
FY 2014 Estimated Revenue Transfers for Approved Project Obligations:		
2010 Carryover Obligations (see details)	9,245	
2011 Carryover Obligations (see details)	579,280	
2012 Carryover Obligations (see details)	824,463	
2013 Approved/Pending (see details)	17,967,497	
2014 Approved/Pending (see details)	30,524,362	
Subtotal Transfers		49,904,847
Obligation for Estimated Carryovers as of June 30, 2014:		
2010 Carryover Obligations (see details)	80,699	
2011 Carryover Obligations (see details)	60,300	
2012 Carryover Obligations (see details)	136,506	
2013 Approved/Pending (see details)	222,495	
Subtotal Obligations for Estimated Carryovers as of June 30, 2014		500,000
FY 2014 - Requested Projects (MITDPF Prior Year Special Funds):		4,131,230
Subtotal Project Uses		54,536,077
FY 2014 Estimated Ending Balance		0

FISCAL YEAR 2015

Sources 2014 Estimated Beginning Balance in R*STARS Obligation for Estimated Carryovers as of June 20, 2014 (see details)	500,000 300,000 175,560 23,668,423	
Subtotal Revenues		24,643,983
Subtotal Available for Projects		24,643,983
Uses: 2015 Estimated Transfers for Approved Projects (see details)	24,643,983	
Subtotal Transfers		24,643,983
2015 Estimated Ending Balance		0

	2014 Estimated	2015 Estimated
Estimated Reversions to Fund Balance:		
FY 2014 Estimated Revenues - Special Funds:		
Investment Interest	300,000	300,000
Total	300,000	300,000
FY 2014 Estimated Revenues - Special Funds:		
DHMH-Long Term Services MDTA-Computer Aided Dispatch/Records Management	4,200,000	
(CAD/RMS) MDOT-Computer-Aided Dispatch/Records Management	4,316,750	175,560
(CAD/RMS)	2,416,554	
MDTA-700 Mhz Radios	719,231	
Subtotal	11,652,535	175,560
FY 2014 Revenue Transfers for Approved Projects: FY 2010 Commitments:		
DPSCS-Offender Case (Based) Management System (OCMS)		
Oversight	6,918	
DoIT-Oversight Project Management	2,327	
Subtotal	9,245	
FY 2011 Commitments:		
SDAT-Assessment Administration and Valuation System	104 207	
(AAVS) SDAT-Assessment Administration and Valuation System	184,387	
(AAVS) Oversight	55,053	
DHMH-Electronic Vital Records System (EVRS)	11,383	
DHMH-Electronic Vital Records System (EVRS) Oversight	100,000	
MSP-Computer Aided Dispatch/Records Management System		
(CAD/RMS) Oversight	106,878	
DoIT-Oversight Project Management	121,579	
Subtotal	579,280	
FY 2012 Commitments:		
SDAT-Assessment Administration and Valuation System	104 550	
(AAVS) MHEC-College Aid/Student Financial Aid System (SFAS)	104,772 186,107	
DPSCS-Offender Case (Based) Management System (OCMS)	180,107	
Oversight	250.000	
DHR-Health Care Reform (HCR) Oversight	25,000	
MSP-e911 Upgrade Oversight	50,000	
DoIT-Oversight Project Management	208,584	
Subtotal	824,463	

	2014 Estimated	2015 Estimated
FY 2013 Commitments		
DHMH-Medicaid Management Information System (MMIS).	2,170,635	
DHMH-Medicaid Management Information System (MMIS)	2,110,000	
Oversight	370,722	
MSDE-Race to the Top (RTTT) Oversight	437,912	
COMP-Modernized Integrated Tax System (MITS)	2,064,310	
DHMH-ICD10 Remediation (MERP)	244,239	
DHMH-ICD10 Remediation (MERP) Oversight	107,337	
DHR-CARES Changes (HCR)	1,650,000	
DHR-CARES Changes (HCR) Oversight	250,000	
DPSCS-Offender Case Management System (OCMS) Over-		
sight	250,000	
MSDE-Maryland State Longitudinal Data System Oversight	163,014	
MSP-700 MHz Radios	9,544,388	
DoIT-Oversight Project Management	345,070	
MSP-Automated Licensing and Registration Tracking System		
(ALRTS)	369,870	
Subtotal	17,967,497	
FY 2014 Approved: General Funded:		
DBM-Budget Replacement System (BRS)	500,000	
DBM-Budget Replacement System (BRS) Oversight	50,000	
DHMH-Medicaid Management Information System (MMIS) DHMH-Medicaid Management Information System (MMIS)	2,753,999	
Oversight	500,000	
DHMH-ICD10 Remediation (MERP)	388,353	
DHMH-ICD10 Remediation (MERP) Oversight	161,316	
DHMH-Developmental Disabilities Administration Financial		
Restructure (DDA)	561,632	
DHMH-Developmental Disabilities Administration Financial		
Restructure (DDA) Oversight	30,400	
DHR-Enterprise Content Managment (ECM)	2,448,535	
DHR-Enterprise Content Managment (ECM) Oversight	129,069	
DHR-Automated Financial Systems (AFS)	156,000	
DHR-Automated Financial Systems (AFS) Oversight	26,000	
MSDE-Maryland State Longitudinal Data System Oversight	50,000	
MDE-Environmental Permit Tracking System Modernization	500,000	
MDE-Environmental Permit Tracking System Modernization	50,000	
MSP-700 MHz Radios	4,179,289	
MSP-e-911 Upgrade	130,666	
MSP-e-911 Upgrade Oversight	50,000	
MSP-Computer Aided Dispatch/Records Management		
(CAD/RMS)	6,730,208	
MSP-Computer Aided Dispatch/Records Management		
(CAD/RMS) Oversight	195,591	

	2014 Estimated	2015 Estimated
DHMH-Long Term Services MSP-Computer Aided Dispatch/Records Management	4,200,000	
(CAD/RMS)	6,733,304	
Subtotal	30,524,362	
FY 2010 Commitments:	80.000	
COMP-Modernized Integrated Tax System (MITS) Oversight.	80,699	
Subtotal	80,699	
FY 2011 Commitments: DoIT Oversight Project Management	60,300	
Subtotal	60,300	
FY 2012 Commitments		
COMP-Modernized Integrated Tax System (MITS)	136,506	
Subtotal	136,506	
FY 2013 Commitments		
COMP-Modernized Integrated Tax System (MITS)	222,495	
Subtotal	222,495	
FY 2014 Requested (MITDPF Prior Year Special Funds):		
DHMH-Medicaid Management Information System (MMIS)	4,131,230	
Subtotal	4,131,230	

	2014 Estimated	2015 Estimated
or Year Project Funding Reallocated to FY 2015 Projects:		
COMP-Modernized Integrated Tax System (MITS) Oversight. DoIT-Interest Earned		500,00 300,00
Subtotal		800,00
2015-Requested Projects (General Fund):		
GOC-State Children, Youth, and Families Information		
System (SCYFIS)		250,00
GOC-State Children, Youth, and Families Information		
System (SCYFIS) Oversight		50.00
SBE-Optical Scan Voting System		1,963,31
SBE-Optical Scan Voting System Oversight		98,16
DoIT-Budget System Replacement		1.450.00
DolT-Budget System Replacement Oversight		50,00
		9,192,72
DHMH-Medicaid Management Information System (MMIS) DHMH-Medicaid Management Information System (MMIS)		9,192,72
Oversight		500,00
DHMH-ICD10 Remediation (MERP)		127,34
DHMH-ICD10 Remediation (MERP) Oversight		57,30
DHMH-Financial Restructuring of Developmental Disabilities		*
Administration		361,95
DHMH-Financial Restructuring of Developmental Disabilities		
Administration Oversight		25,00
DHMH-Long Term Services		5,000,00
DHMH-Long Term Services Oversight		500,00
DHR-Enterprise Content Management		937,18
DHR-Enterprise Content Management Oversight		49,27
DHR-Automated Financial Systems		228,00
DHR-Automated Financial Systems Oversight		12,00
MSDE-Race to the Top (RTTT) Oversight		50.00
MDE-Environmental Permit Tracking System Modernization		450,00
MDE-Environmental Permit Tracking System Modernization		150,00
Oversight		50.00
MSP-e911 Upgrade		50,00
MSP-Automated License and Regulation		200.00
MSP-Automated License and Regulation Oversight		200,00
MSP-700 MHz Radios		1,420,99
		1,420,99
MSP-Computer Aided Dispatch/records Management		405.16
(CAD/RMS)		495,16
MSP-Computer Aided Dispatch/records Management		
(CAD/RMS) Oversight		50,00
Subtotal		23,668,42
FY 2015-Requested Projects (Special Fund):		.
MDTA-Computer Aided Dispatch/Records Management		
(CAD/RMS)		175,56
MSP-700 MHz Radios		800,00
Subtotal		975,56
FY 2015 Requested Projects (Total Funds)		24,643,98

Appropriation Statement:	2013 Actual	2014 Appropriation	2015 Allowance
08 Contractual Services 10 Equipment—Replacement	20,268,912 9,047,820	16,210,121 4,179,289	22,422,992 2,220,991
Total Operating Expenses	29,316,732	20,389,410	24,643,983
Total Expenditure	29,316,732	20,389,410	24,643,983
Original General Fund Appropriation Transfer of General Fund Appropriation	24,127,355 5,189,377	15,351,500 4,200,000	
Net General Fund Expenditure Special Fund Expenditure	29,316,732	19,551,500 837,910	23,668,423 975,560
Total Expenditure	29,316,732	20,389,410	24,643,983
Special Fund Income: F50311 Maryland Transportation Authority swf302 Major Information Technology Development		837,910	175,560
swf302 Major Information Technology Development Project Fund			800,000
Total		837,910	975,560

SUMMARY OF OFFICE OF INFORMATION TECHNOLOGY

	2013	2014	2015
	Actual	Appropriation	Allowance
Total Number of Authorized Positions	130.00	133.00	134.00
Total Number of Contractual Positions	1.88	4.00	4.00
Salaries, Wages and Fringe Benefits	10,582,893	14,032,581	14,273,049
Technical and Special Fees	108,134	228,310	234,922
Operating Expenses	93,683,250	82,840,123	63,601,777
Original General Fund Appropriation	13,946,919	16,650,139	
Transfer/Reduction	523,151	136,954	
Total General Fund Appropriation Less: General Fund Reversion/Reduction	14,470,070 760,384	16,787,093	
Net General Fund Expenditure	13,709,686	16,787,093	17,793,317
Special Fund Expenditure	10,921,771	10,665,631	7,303,073
Federal Fund Expenditure	51,267,803	11,125,514	968,642
Reimbursable Fund Expenditure	28,475,017	58,522,776	52,044,716
Total Expenditure	104,374,277	97,101,014	78,109,748

F50B04.01 STATE CHIEF OF INFORMATION TECHNOLOGY - OFFICE OF INFORMATION TECHNOLOGY

PROGRAM DESCRIPTION

The Secretary of Information Technology makes budgetary and priority recommendations to the Secretary and Governor, and plans the effective, comprehensive, and coordinated use of information technology to achieve State objectives. The Secretary provides policy direction for information technology throughout the Executive Branch of State government and manages the Enterprise Information Systems, Application Systems Management, Networks, Strategic Planning, Web Systems and Telecommunications Access of Maryland divisions of the Department of Information Technology (DoIT), and the Major Information Technology Development Projects program. The Finance unit, in addition to processing the budgetary and financial transactions of the DoIT, administers the Major Information Technology Development Project Fund, a non-lapsing fund that enables State agencies to be more effective in their use of information technology.

This program directs the Department in the attainment of the mission, vision, goals, objectives, and performance measures for the Department as a whole.

Goal 1. Effective Resource Management.

Objective 1.1 All major IT development projects (MITDPs) executed by units of the Executive Branch are successful.

	2012	2013	2014	2015
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Number of MITDPs ended in the reporting period	7	8	5	6
Output: Number of MITDPs ending in the reporting period subject	0	2	4	5
to the Executive Post-Implementation Review measurement				
Outcome: Percent of MITDPs achieving the business goals defined				
by the Executive Post-Implementation Review Board	100%	100%	100%	100%

F50B04.01 STATE CHIEF OF INFORMATION TECHNOLOGY

Appropriation Statement:	2013 Actual	2014 Appropriation	2015 Allowance
Number of Authorized Positions	18.00	20.00	21.00
01 Salaries, Wages and Fringe Benefits	1,728,883	2,240,148	2,466,813
03 Communication	519,073	479,010	440,119
04 Travel	16,126	48,082	45,640
07 Motor Vehicle Operation and Maintenance	-113	23,066	3,320
08 Contractual Services	4,462,443	9,141,655	9,445,668
09 Supplies and Materials	34,781	52,501	52,100
10 Equipment—Replacement	41,686	4,000	4,000
11 Equipment—Additional		1,650	
12 Grants, Subsidies and Contributions		20,925	22,275
13 Fixed Charges	204,719	150,265	157,034
Total Operating Expenses	5,278,715	9,921,154	10,170,156
Total Expenditure	7,007,598	12,161,302	12,636,969
Original General Fund Appropriation	2,310,336	2,531,731	
Transfer of General Fund Appropriation	133,421	13,868	
Total General Fund Appropriation	2,443,757	2,545,599	
Less: General Fund Reversion/Reduction	305,685		
Net General Fund Expenditure	2,138,072	2,545,599	2,639,896
Special Fund Expenditure	23,466	_,_ ,_ ,_ ,_ ,	92,134
Federal Fund Expenditure		853,072	968,642
Reimbursable Fund Expenditure	4,846,060	8,762,631	8,936,297
Total Expenditure	7,007,598	12,161,302	12,636,969
Special Fund Income:			
F50310 Maryland Coordination and Analysis Center	17,741		
swf319 Universal Service Trust Fund			92,134
swf325 Budget Restoration Fund	5,725		
Total	23,466		92,134
	<u></u>		
Federal Fund Income:			
11.549 State and Local Implementation Grant Program		553,072	668,642
15.810 National Cooperative Geologic Mapping Program		300,000	300,000
Total		853,072	968,642
Reimbursable Fund Income:			
D50H01 Military Department Operations and Maintenance	454,897		400,000
F50905 Assessments for Telecommunications Expenses	1,379,291	1,511,026	1,253,227
F50911 DoIT 1T Services Allocation	2,440,194	6,233,173	6,205,999
K00A05 DNR-Land Acquisition and Planning	26,000	28,350	29,116
K00A12 DNR-Resource Assessment Service	26,000	28,349	29,116
K00A14 DNR-Watershed Services	484,664	492,749	519,070
M00F03 DHMH-Prevention and Health Promotion Adminis-		,	,
tration		390,000	390,000
S00A20 Department of Housing and Community Development.	35,014	78,984	109,769
	4,846,060	8,762,631	8,936,297
Total	4,040,000	0,702,031	0,930,297

F50B04.02 ENTERPRISE INFORMATION SYSTEMS - OFFICE OF INFORMATION TECHNOLOGY

PROGRAM DESCRIPTION

The Enterprise Information Services Division (EIS) provides enterprise architecture, application security, service desk, and database and operations management for both the State Financial Management Information Systems (FMIS) and desktop applications of multiple agencies statewide. The EIS Division also manages enterprise architecture and the network and security operations for local area networks in Baltimore and Annapolis.

MISSION

The mission of Enterprise Information Services (EIS) is to provide leadership in information technology services by supporting the State's technology goals with a proactive, customer service focus. EIS provides a full range of IT services for the Executive Office of the Governor (EOG), the Department of Budget and Management (DBM), and the Department of Information Technology (DoIT). EIS is tasked with ensuring that IT solutions fully support business processes, that the solutions result in the greatest benefit for the State, and that the chosen solutions are cost-effectively developed, implemented and maintained.

VISION

EIS collaborates with EOG, DBM, MEMA, and DoIT to provide secure information technology services essential to effectively and efficiently supporting the business needs of the State. EIS also seeks interoperable solutions to meet statewide data requirements.

KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. Effective Resource Management.

Objective 1.1 Infrastructure that supports critical business processes, and that is directly operated and maintained by the EIS Division and used by DoIT staff, will experience no substantial disruptions during regular business hours.

	2012	2013	2014	2015
Performance Measures	Actual	Actual	Estimated	Estimated
Outcome: Number of substantial disruptions during regular business				
hours due to unavailability of infrastructure maintained by EIS	0	0	0	0
Percent of time FMIS systems are available during scheduled				
availability hours	100%	100%	100%	100%

Objective 1.2 All major IT development projects (MITDPs) executed by units of the Executive Branch are successful.

	2012	2013	2014	2015
Performance Measures	Actual	Actual	Estimated	Estimated
Quality: Percent of MITDPs executed by units of the Executive				
Branch and surveyed by EIS that are compliant with the State's				
IT Security Policy and Standards	100%	100%	100%	100%

Goal 2. State agency IT systems meet the State Information Technology Master Plan objectives of consolidation, interoperability and standardization.

Objective 2.1 All eligible new systems implemented and managed by EIS comply with applicable State IT security standards, and at least 90 percent of surveyed respondents are satisfied with the performance of the Department of Information Technology's Statewide Service Desk.

	2012	2013	2014	2015
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Number of respondents to Service Desk survey	1	223	200	200
Output: Number of respondents to survey who are very satisfied or				
satisfied with the service received from the Service Desk Staff	1	203	180	180
Outcome: Percent of respondents to survey who are very satisfied or				
satisfied with the service received from the Service Desk Staff	1	91%	90%	90%
Percent of existing systems implemented and managed by EIS				
that are compliant with applicable State IT security standards	100%	100%	100%	100%

¹ No Survey was conducted in fiscal year 2012 due to resources being reassigned to statewide Google email implementation.

F50B04.02 ENTERPRISE INFORMATION SYSTEMS—OFFICE OF INFORMATION TECHNOLOGY

Appropriation Statement:	2013 Actual	2014 Appropriation	2015 Allowance
Number of Authorized Positions	36.00	36.00	36.00
01 Salaries, Wages and Fringe Benefits	3,075,643	3,687,616	3,688,592
03 Communication 04 Travel 08 Contractual Services 09 Supplies and Materials 10 Equipment—Replacement 13 Fixed Charges Total Operating Expenses	1,231 30,025 502,844 11,978 299,268 3,035 848,381	600 4,500 411,398 2,500 291,900 2,700 713,598	725 7,500 535,743 2,500 395,600 2,700 944,768
Total Expenditure Original General Fund Appropriation Transfer of General Fund Appropriation	3,924,024 3,037,451 -20,000	4,401,214 3,522,776 47,435	4,633,360
Total General Fund Appropriation Less: General Fund Reversion/Reduction	3,017,451 37	3,570,211	
Net General Fund Expenditure Special Fund Expenditure Reimbursable Fund Expenditure	3,017,414 14,182 892,428	3,570,211	3,642,170 991,190
Total Expenditure	3,924,024	4,401,214	4,633,360
Special Fund Income: swf325 Budget Restoration Fund	14,182		
Reimbursable Fund Income: D50H01 Military Department Operations and Maintenance F50905 Assessments for Telecommunications Expenses F50907 LAN Support for DBM	552,744 37,000 302,684	353,114 477,889	471,070 83,980 436,140
Total	892,428	831,003	991,190

F50B04.03 APPLICATION SYSTEMS MANAGEMENT - OFFICE OF INFORMATION TECHNOLOGY

PROGRAM DESCRIPTION

The Application Systems Management (ASM) Division designs, develops, implements, maintains, and operates a fully integrated statewide Financial Management Information Systems (FMIS) consisting of accounting, budgeting, financial management, personnel, timekeeping, position control, purchasing, and fixed asset functions. FMIS provides secure, current, complete, and consistent information to assist policy makers, program executives, and financial managers in decision-making and accurate assessment of the financial position and results of operation of their respective agencies.

MISSION

The mission of the ASM Division is to develop, implement, maintain and operate the secure automated FMIS supporting statewide administrative processes. The FMIS and adjunct applications and operations facilitate entry and access to management, financial and human resource data at statewide and agency levels.

VISION

The ASM Division envisions statewide administrative systems meeting the needs of system users, who are partners in determining system design and business requirements. Decision-makers will have ready access to current, complete, and consistent information. Systems will process administrative transactions in a timely and efficient manner to meet business needs, statutory and other requirements. Through professionalism and technical competence, the ASM Division will promote open communication and "user friendly" operations.

KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. Effective Resource Management.

Objective 1.1 Customer satisfaction with the information technologies managed by ASM increases, and at least 85 percent of respondents to the annual ASM MFR survey of systems users rate the availability and accuracy of ASM systems as "strongly agree" or "agree" or "acceptable."

	2012	2013	2014	2015
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Number of respondents to ASM MFR Survey ¹	1	43	55	55
Output: Number of respondents to ASM MFR Survey who are very				
satisfied or satisfied with the service received from the ASM Staff	1	42	50	50
Quality: Respondents to survey who rate availability and accuracy				
of ASM systems as "strongly agree" or "agree" or "acceptable"	1	98%	91%	91%

Goal 2. State agency IT systems meet the State Information Technology Master Plan objectives of consolidation, interoperability and standardization.

Objective 2.1 On August 10, 2012, the Phase One (the Recruitment System) of a new statewide personnel system went live for all 64 in-scope agencies².

	2012	2013	2014	2015
Performance Measures	Actual	Actual	Estimated	Estimated
Quality: Percent of all eligible State agencies having implemented				
Phase One of a new statewide personnel system	N/A	100%	100%	100%
Outcome: Phase One of a new statewide personnel system is				
implemented statewide	N/A	100%	N/A	N/A

¹ No Survey was conducted in fiscal year 2012 due to resources being reassigned to statewide Google email implementation.
² Target changed from original March 2010 implementation and revised July 2011 implementation per recommendation of Project Steering Committee. The August 2012 implementation was statewide rather than for a pilot agency and was executed on schedule.

F50B04.03 APPLICATION SYSTEMS MANAGEMENT—OFFICE OF INFORMATION TECHNOLOGY

Appropriation Statement:	2013 Actual	2014 Appropriation	2015 Allowance
Number of Authorized Positions	25.00	25.00	25.00
Number of Contractual Positions	.83	1.00	1.00
01 Salaries, Wages and Fringe Benefits	1,969,559	2,475,754	2,577,668
02 Technical and Special Fees	58,000	68,250	74,862
04 Travel 08 Contractual Services	55 3,472,056	3,250 3,670,500	3,250 4,552,943
Total Operating Expenses	3,472,111	3,673,750	4,556,193
Total Expenditure	5,499,670	6,217,754	7,208,723
Original General Fund Appropriation Transfer of General Fund Appropriation	5,395,249 60,000	5,527,433 34,122	
Total General Fund Appropriation Less: General Fund Reversion/Reduction	5,335,249 454,549	5,561,555	
Net General Fund Expenditure Special Fund Expenditure Reimbursable Fund Expenditure	4,880,700 9,613 609,357	5,561,555	6,498,463 710,260
Total Expenditure	5,499,670	6,217,754	7,208,723
Special Fund Income: swf325 Budget Restoration Fund	9,613		
Reimbursable Fund Income: F10A02 DBM-Office of Personnel Services and Benefits F50904 Various State Agencies	284,357 325,000	321,199 335,000	335,260 375,000
Total	609,357	656,199	710,260

F50B04.04 NETWORKS DIVISION - OFFICE OF INFORMATION TECHNOLOGY

PROGRAM DESCRIPTION

The Networks Division is responsible for the State telecommunications high-speed network, a shared resource providing affordable and cost effective high-speed bandwidth to public sector entities in all geographical areas of the State. In addition, the Division is responsible for the administration of State capital investments in wireless telecommunications and voice systems. Program resources coordinate joint network build-outs and consolidation of services, and provide oversight for proper network growth in the State public sector.

MISSION

The mission of the Networks Division is to develop and administer affordable and cost-effective high-speed land and wireless networks for public sector entities in all geographical areas of the State. To accomplish this, the Networks Division provides engineering and strategic planning expertise to State agencies and local jurisdictions requesting access to State-operated fiber and wireless telecommunications systems.

VISION

The Networks Division envisions a stable infrastructure for equitable and appropriate access to information, unconstrained by geography, supporting Maryland government agencies and educational institutions.

KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. Effective Resource Management.

Objective 1.1 Annually, all State agency requests for transport or Internet services through DoIT are fulfilled using networkMarylandTM.

Performance Measures	2012	2013	2014	2015
	Actual	Actual	Estimated	Estimated
Outcome: Percent of all State agency requests for transport or Internet services through DoIT that are fulfilled using networkMaryland [™]	100%	100%	100%	100%

Objective 1.2 Infrastructure that supports critical State business processes, and that is directly operated and maintained by the Networks Division, will experience no substantial disruptions during regular business hours.

	2012	2013	2014	2015
Performance Measures	Actual	Actual	Estimated	Estimated
Outcome: The number of substantial disruptions to critical State				
business processes during regular business hours due to the				
unavailability of infrastructure maintained by the Networks Division	3	1	1	1
Quality: Annual percent of routine requests for voice systems service				
completed within three business days	97%	97%	95%	95%

F50B04.04 NETWORKS DIVISION—OFFICE OF INFORMATION TECHNOLOGY

Appropriation Statement:	2013 Actual	2014 Appropriation	2015 Allowance
Number of Authorized Positions	17.00	18.00	18.00
Number of Contractual Positions	.95	3.00	3.00
01 Salaries, Wages and Fringe Benefits	1,183,415	1,915,595	2,104,419
02 Technical and Special Fees	46,103	160,060	160,060
03 Communication	7,241,660 7,193 6,088 1,865 6,076,515 56,139 1,003 790,617 11,905 862,010 15,054,995	8,062,809 7,650 600 610 8,375,283 22,500 62,302 803,808 17,983	7,884,309 7,950 1,000 1,470 10,008,833 32,500 65,240 373,068 18,856 18,393,226
Total Expenditure	16,284,513	19,429,200	20,657,705
Special Fund Expenditure Reimbursable Fund Expenditure Total Expenditure	1,206,179 15,078,334 16,284,513	429,442 18,999,758 19,429,200	429,442 20,228,263 20,657,705
Special Fund Income: F50308 PBX User Fees F50309 Network Maryland User Fees F50312 St. Mary's County Total	41,557 304,727 859,895 1,206,179	57,122 372,320 429,442	57,122 372,320 429,442
Reimbursable Fund Income: F50905 Assessments for Telecommunications Expenses	15,078,334	18,999,758	20,228,263

F50B04.05 STRATEGIC PLANNING - OFFICE OF INFORMATION TECHNOLOGY

PROGRAM DESCRIPTION

Strategic Planning is responsible for developing, implementing and maintaining a statewide oversight program for information technology (IT) procurement, project management and policies and planning. The program supports DoIT customers by establishing and managing statewide IT and telecommunication contracts, overseeing the State's inventory of major IT projects, and establishing and monitoring compliance with statewide policies and strategic plans.

MISSION

The mission of Strategic Planning is to oversee the planning, funding and execution of technology services in State agencies, ensuring effective management of State IT resources through collaboration, consolidation and strategic planning.

VISION

Strategic Planning will provide the integrated framework through which State agencies can meet citizen service delivery needs by the efficient and effective application of IT resources. The division envisions a thoughtfully considered, pragmatically applied and well-executed State information technology program.

KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. Effective Resource Management.

Objective 1.1 All major IT development projects (MITDPs) executed by units of the Executive Branch are successful.

2012	2013	2014	2015
Actual	Actual	Estimated	Estimated
41	45	45	45
N/A	32	35	37
15%	19%	15%	15%
90%	91%	90%	90%
24%	47%	40%	40%
20%	16%	12%	12%
22%	93% ²	90%	90%
73%	75%	75%	75%
24%	16%	15%	15%
95%	87%	90%	90%
ę	Actual 41 N/A 15% 90% 24% 20% 22% 73% 24%	Actual Actual 41 45 N/A 32 15% 19% 90% 91% 24% 47% 20% 16% 22% 93% ² 73% 75% 24% 16%	Actual Actual Estimated 41 45 45 N/A 32 35 15% 19% 15% 90% 91% 90% 24% 47% 40% 20% 16% 12% 22% 93% ² 90% 73% 75% 75% 24% 16% 15%

Goal 2. State agency IT systems meet the State Information Technology Master Plan objectives of consolidation, interoperability and standardization.

Objective 2.1 Beginning fiscal year 2010, DoIT increases inter- or intra-agency alignment of IT to State business functions.

	2012	2013	2014	2015
Performance Measures	Actual	Actual	Estimated	Estimated
Output: Number of agencies participating with another agency in a				
memorandum of understanding for IT disaster recovery or				
business continuity	14	22	25	25

¹ Thirteen (13) projects were in SDLC Phases 1 - 4 working under a Project Planning Request (PPR) in fiscal year 2013 and have not yet implemented scope, schedule, or budget baselines.

² Increase in the number of MITDPs that adhered to change management processes attributed to several factors, including improvement in quality and quantity of oversight project managers, and that several MITDPs were close to being finished in fiscal year 2013 with improved project management maturity.

F50B04.05 STRATEGIC PLANNING—OFFICE OF INFORMATION TECHNOLOGY

Appropriation Statement:	2013 Actual	2014 Appropriation	2015 Allowance
Number of Authorized Positions	13.00	13.00	13.00
01 Salaries, Wages and Fringe Benefits	1,057,924	1,800,014	1,443,913
 03 Communication	1 3,892 898 2,090,438 298	5,000 3,806,585 26,100	5,000 4,070,983 26,100
Total Operating Expenses	2,095,527	3,837,685	4,102,083
Total Expenditure	3,153,451	5,637,699	5,545,996
Original General Fund Appropriation Transfer of General Fund Appropriation	1,765,519 60,000	3,018,966 26,398	
Total General Fund Appropriation Less: General Fund Reversion/Reduction	1,705,519 111	3,045,364	
Net General Fund Expenditure Special Fund Expenditure	1,705,408 8,725	3,045,364	2,789,263
Reimbursable Fund Expenditure	1,439,318	2,592,335	2,756,733
Total Expenditure	3,153,451	5,637,699	5,545,996
Special Fund Income: swf325 Budget Restoration Fund Reimbursable Fund Income: D38101 State Board of Elections	8,725		
D80Z01 Maryland Insurance Administration E00A04 Comptroller Revenue Administration Division	14,253	89,500 79,650	50,000
E75D00 State and Gaming Control Agency F10A01 Department of Budget and Management F50A01 Major Information Technology Development Projects F50B04 DolT-Department of Information Technology J00A01 Department of Transportation	6,265 27,955 413,416 382,334 173,957	196,000 1,822,026	196,000 1,591,743 500,000
M00A01 Department of Health and Mental Hygiene N00F00 DHR-Office of Technology for Human Services P00H01 DLLR-Division of Unemployment Insurance	56,384 30,291 46,086	19,600 140,417	75,000 61,273
Q00A03 Maryland Correctional Enterprises R00A01 State Department of Education-Headquarters R95C00 Baltimore City Community College S00A26 DHCD-Division of Information Technology U00A10 MDE-Coordinating Offices V00D02 DJS-Departmental Support W00A01 Maryland State Police	33,341 75,398 14,652 24,065 16,533 19,427 74,112	50,000 145,142 50,000	50,000 84,551 50,000
Total	1,439,318	2,592,335	2,756,733

F50B04.06 MAJOR INFORMATION TECHNOLOGY DEVELOPMENT PROJECTS - OFFICE OF INFORMATION TECHNOLOGY

PROGRAM DESCRIPTION

This program identifies defined, current Major IT Development Projects (MITDPs) in the Department of Information Technology (DoIT).

MISSION

The mission of the MITDP program is to manage defined, current major information technology development projects executed by the DoIT separately from departmental information technology operations and maintenance activities.

VISION

As the State leader in information technology management, the Department will execute current major information technology development projects efficiently and effectively.

KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. Effective Resource Management.

Objective 1.1 All major IT development projects (MITDPs) executed by DoIT are successful.

	2012	2013	2014	2015
Performance Measures	Actual	Actual	Estimated	Estimated
Input: Number of DoIT MITDPs in the reporting period	2	2	2	2
Output: Percent of active DoIT MITDPs in the reporting period:				
With a documented change process to manage scope	100%	100%	100%	100%
Requiring re-baselining of scope	50%	0%	0%	0%
Requiring re-baselining of schedule	100%	50%	50%	50%
Requiring re-baselining of budget	50%	0%	0%	0%
That are re-baselined and adhere to change management procedures	100%	100%	100%	100%
On schedule as of the end of the reporting period	0%	50%	100%	100%
With a deviation of more than five percent or \$250,000 from				
baseline project scope or cost	50%	0%	50%	50%

F50B04.06 MAJOR INFORMATION TECHNOLOGY DEVELOPMENT PROJECTS—OFFICE OF INFORMATION TECHNOLOGY

Appropriation Statement:	2013 Actual	2014 Appropriation	2015 Allowance
03 Communication	8,708		
08 Contractual Services	10,679,342	29,966,453	19,197,901
09 Supplies and Materials	22,963		
10 Equipment—Replacement	9,485		
11 Equipment—Additional	119,475	·	
Total Operating Expenses	10,839,973	29,966,453	19,197,901
Total Expenditure	10,839,973	29,966,453	19,197,901
Special Fund Expenditure	5,514,688	4,117,654	1,654,416
Reimbursable Fund Expenditure	5,325,285	25,848,799	17,543,485
Total Expenditure	10,839,973	29,966,453	19,197,901
Special Fund Income: F10301 Collection Fees	5,514,688	4,117,654	1,654,416
Reimbursable Fund Income: F50910 State Personnel System Allocation	5,325,285	25,848,799	17,543,485

F50B04.07 WEB SYSTEMS - OFFICE OF INFORMATION TECHNOLOGY

PROGRAM DESCRIPTION

The Web Systems Division manages the State Web portal (Maryland.gov) and designs, develops, integrates and maintains DBM and DoIT Websites and selected statewide Web applications and systems. In collaboration with State leaders, the Division develops and administers Web standards and procedures, providing a consistent and reliable Web presence for citizens and visitors to access Maryland State government data and online services as well as local and Federal government information. The Division is the central point of contact for State agency Website developers and managers. In addition, the Division operates and enhances the DBM and DoIT Websites and develops secure and effective Internet and Intranet applications.

MISSION

The mission of the Web Systems Division is to develop and manage an effective and efficient Web technologies framework so that Maryland government information is readily accessible to citizens and agencies. Within the framework, the Division develops and operates departmental Web communities and secure applications.

VISION

The Web Systems Division envisions a superior State Web environment providing citizens with easy access to Maryland government data and State agencies with secure and reliable statewide Web applications.

KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. Effective Resource Management.

Objective 1.1 Customer satisfaction and availability of information technologies managed by the Division increase by at least five percent over the previous year for each of the next two years.

2012	2013	2014	2015
Actual	Actual	Estimated	Estimated
1	99.8%	99.9%	99.9%
-14%	-9% ²	5%	10%
3	3	75%	75%
	Actual	Actual Actual 99.8%	Actual Actual Estimated 1 99.8% 99.9% -14% -9% ² 5%

Goal 2. State agency IT systems meet the State Information Technology Master Plan objectives of consolidation, interoperability and standardization.

Objective 2.1 Beginning fiscal year 2012, fifty percent of unique visitors to the Maryland.gov portal, access Maryland.gov online services.

	2012	2013	2014	2015
Performance Measures	Actual	Actual	Estimated	Estimated
Outcome: Percentage increase of new online services on Maryland.gov	N/A	N/A	10%	10%
Percent of public websites administered by units of the Executive				
Branch that comply with published State online search standards	100%	95%	100%	100%

¹New measure.

 $^{^{2}}$ Deviation in utilization statistic is due to transition of Maryland.gov to NIC hosting platform and the disparity between the previous and current analytics tools used to capture usage statistics.

³ Measure modified during fiscal year 2013 to broaden pool of survey respondents. Not possible to collect data in fiscal year 2013.

F50B04.07 WEB SYSTEMS—OFFICE OF INFORMATION TECHNOLOGY

Appropriation Statement:	2013 Actual	2014 Appropriation	2015 Allowance
Number of Authorized Positions	15.00	15.00	15.00
01 Salaries, Wages and Fringe Benefits	1,171,281	1,416,864	1,489,227
03 Communication 04 Travel	1,610 1,041	4,000	4,000
08 Contractual Services 09 Supplies and Materials	1,059,655 602	1,465,551	1,598,786
10 Equipment—Replacement	23,900 100	10,000	10,000
Total Operating Expenses	1,086,908	1,479,551	1,612,786
Total Expenditure	2,258,189	2,896,415	3,102,013
Original General Fund Appropriation Transfer of General Fund Appropriation	1,438,364 529,730	2,049,233 15,131	
TotalGeneral Fund AppropriationLess:General Fund Reversion/Reduction	1,968,094 2	2,064,364	
Net General Fund Expenditure Special Fund Expenditure Reimbursable Fund Expenditure	1,968,092 5,862 284,235	2,064,364 832,051	2,223,525 878,488
Total Expenditure	2,258,189	2,896,415	3,102,013
Special Fund Income: swf325 Budget Restoration Fund	5,862		
Reimbursable Fund Income:			
D50H01 Military Department Operations and Maintenance J00A01 Department of Transportation	76,930 45,150	82,478 358,286	92,916 358,286
K00A01 Department of Natural Resources	43,130 85,898	538,280 80,459	538,286 90,621
M00Q01 DHMH-Medical Care Programs Administration	00,070	77,000	77,863
S00A20 Department of Housing and Community Development.	51,737	164,556	170,966
T00A00 Department of Business and Economic Development	24,520	69,272	87,836
Total	284,235	832,051	878,488

F50B04.09 TELECOMMUNICATIONS ACCESS OF MARYLAND - OFFICE OF INFORMATION TECHNOLOGY

PROGRAM DESCRIPTION

The Division, in consultation with the Governor's Advisory Board for Telecommunication Relay (GABTR), administers the Telecommunications Access of Maryland (TAM) program that provides cost-effective, unrestricted 24 hours a day, 365 days a year telecommunication relay service for Maryland's hearing and speech disabled citizens.

MISSION

The mission of the TAM Division is to administer a dual party relay service that facilitates communication through the use of a telephone between Maryland citizens with speech or hearing loss and anyone in the world. We are committed to providing services that are responsive, dependable, and professional as we work cooperatively with customers, stakeholders and contractors to meet the needs of Maryland Government and its citizens.

VISION

The TAM Division envisions unrestricted telephonic access to all Maryland citizens with or without hearing or speech disabilities through the public switched telephone network.

KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. Effective Resource Management.

Objective 1.1 Annually, ninety-five percent of calls coming into the dual party telephone relay service will adhere to the "Call Quality Standard" as established by the Federal Communications Commission (FCC).

Performance Measures	2012 Actual	2013 Actual	2014 Estimated	2015 Estimated
Quality: The annual percent of calls coming into the dual party				
telephone relay service that adhere to the "Call Quality Standard"				
established by the FCC	98%	97%	95%	96%

F50B04.09 TELECOMMUNICATIONS ACCESS OF MARYLAND-OFFICE OF INFORMATION TECHNOLOGY

Appropriation Statement:	2013 Actual	2014 Appropriation	2015 Allowance
Number of Authorized Positions	6.00	6.00	6.00
Number of Contractual Positions	.10	<u></u>	
01 Salaries, Wages and Fringe Benefits	396,188	496,590	502,417
02 Technical and Special Fees	4,031	,. <u></u> ,	<u> </u>
03 Communication 04 Travel 07 Motor Vehicle Operation and Maintenance 08 Contractual Services 09 Supplies and Materials 10 Equipment—Replacement 13 Fixed Charges	19,113 12,230 1,221 3,652,226 4,532 1,948 47,567	$ 16,839 \\ 8,000 \\ 1,620 \\ 5,534,170 \\ 5,000 \\ 9,500 \\ 46,816 $	26,652 8,000 1,620 4,524,590 5,000 9,500 49,302
Total Operating Expenses	3,738,837	5,621,945	4,624,664
Total Expenditure	4,139,056	6,118,535	5,127,081
Special Fund Expenditure	4,139,056	6,118,535	5,127,081
Special Fund Income: swf319 Universal Service Trust Fund	4,139,056	6,118,535	5,127,081

F50B04.10 CAPITAL APPROPRIATION—OFFICE OF INFORMATION TECHNOLOGY

Program Description:

The Capital Appropriation program provides operating budget funds for capital projects in the Department of Information Technology.

Appropriation Statement:

Appropriation Statement:	2013 Actual	2014 Appropriation	2015 Allowance
03 Communication 04 Travel 08 Contractual Services 09 Supplies and Materials 11 Equipment—Additional 13 Fixed Charges	27,401 89 49,971,334 17,798 1,241,784 9,397	10,272,442	
Total Operating Expenses	51,267,803	10,272,442	
Total Expenditure	51,267,803	10,272,442	
Federal Fund Expenditure	51,267,803	10,272,442	
Federal Fund Recovery Income:			

51,267,803

10,272,442

Federal Fund Recovery Income: 11,557 Broadband Technology Opportunities Program

11.557	broadband	recunology	Opportunities	Program	
	(BTOP)-R	ecovery		•••••	

Classification Title	FY 2013 Positions	FY 2013 Expenditure	FY 2014 Positions	FY 2014 Appropriation	FY 2015 Positions	FY 2015 Allowance	Symbol
f10a01 Office of the Secretary							
f10a0101 Executive Direction							
secy dept budget mgmt	1.00	167,726	1.00	174,487	1.00	174,487	
dep sec dept budget mgmt	1.00	141,340	1.00	147,037	1.00	147,037	
div dir ofc atty general	1.00	122,203	1.00	129,594	1.00	132,106	
designated admin mgr senior ii	1.00	107,210	1.00	113,685	1.00	114,782	
asst attorney general vii	3.00	294,374	4.00	404,499	4.00	408,389	
administrator vii	1.00	97,767	1.00	101,708	1.00	101,708	
asst attorney general vi	1.00	30,514	.00	0	.00	0	
administrator iii	.80	20,127	.80	51,882	.80	52,882	
prgm analyst íii bdgt mgt	1.00	67,287	1.00	71,350	1.00	72,728	
exec assoc iii	1.00	65,489		69,441	1.00	70,112	
management assoc	1.00	51,473	1.00	54,570	1.00	55,091	
TOTAL f10a0101*	12,80	1,165,510	12.80	1,318,253	12.80	1,329,322	
f10a0102 Division of Finance and	Administrat:	LON					
prg m mgr senior iii	1.00	118,917	1.00	123,711	1.00	123,711	
administrator vii	1.00	94,117	1.00	99,790	1.00	100,749	
administrator iii	.00	9,014	.00	0	.00	0	
accountant supervisor ı	.00	6,225	1.00	68,129	1.00	69,441	
accountant ii	2.00	103,075	1.00	50,443	1.00	51,405	
admın spec iii	1.00	44,829	1.00	47,502	1.00	47,945	
TOTAL f10a0102*	5.00	376,177	5.00	389,575	5.00	393,251	
f10a0103 Central Collection Unit							
asst attorney general viii	1.00	107,210	1.00	113,685	1.00	115,879	
prgm mgr senior ii	1.00	109,280	1.00	115,879	1.00	115,879	
asst attorney general vii	.00	49,043	1.00	95,008	1.00	95,919	
prgm mgr senior i	1.00	89,822	1.00	91,469	1.00	92,344	
asst attorney general vi	2.00	118,425	1.00	89,046	1.00	90,749	
fiscal services admın iv	1.00	72,992	1.00	77,403	1.00	78,144	
prgm mgr ìll	2.00	154,569	3.00	252,206	3.00	255,375	
fiscal services admin ii	1.00	65,282	1.00	69,222	1.00	70,560	
prgm mgr i	1.00	73,223	.00	0	.00	0	
administrator iii	1.00	75,465	1.00	78,507	1.00	78,507	
staff atty iı attorney genral	1.00	60,505	1.00	64,853	1.00	66,102	
accountant supervisor i	1.00	55,083	1.00	61,932	1.00	63,124	
administrator ii	1.00	64,729	1.00	72,150	1.00	73,541	
internal auditor lead	1.00	20,801	1.00	68,129	1.00	69,441	
it functional analyst lead	1.00	47,499	1.00	51,278	1.00	53,233	
staff attorney i attorney gener	3.00	153,557	3.00	175,500	4.00	224,243	New
administrator i	1.00	55,792	1.00	59,156	1.00	60,291	
accountant ii	.00	18,539	1.00	58,687	1.00	59,812	
admin officer iii	4.00	135,023	3.00	151,949	3.00	154,988	

getary, Personnel and Informat	ion Technol	ogy					
Classification Title	FY 2013 Positions	FY 2013 Expenditure	FY 2014 Positions	FY 2014 Appropriation	FY 2015 Positions	FY 2015 Allowance	Symbol
a0103 Central Collection Unit							
dmin officer iii	0.00	00.070	1 00	40 610	1 00	40 515	
dmin officer iii oaq	2.00 .00	80,878		48,610 0		49,515 0	
5	1.00	20,982		-		48,610	
t functional analyst i		43,442		46,869		,	
ccountant í	1.00	35,086		38,117		39,507	
dmin officer ii	2.00	105,772		112,140		113,740	
dmin officer ii	2.00	98,253		104,144		106,110	
dmin officer i	6.00	231,973		279,395		282,937	
ollection agent supervisor	5.00	199,814		238,325	5.00	242,379	
dmin spec iii	1.00	46,511	1.00	49,286		49,745	
dmin spec iii	4.00	120,398	3.00	121,995	3.00	124,840	
ollection agent lead	8.00	326,735		378,514		386,801	
aralegal 11 oag	.00	52,985	3.00	139,925	4.00	174,941	New
dmin spec ii	1.00	44,489		47,143	1.00	47,581	
dmin spec ii	4.00	153,372		231,883		236,624	
ollection agent ii	10.00	338,437		335,119	9.00	343,343	
dmin spec i	2.00	36,344		64,120		65,821	
ollection agent i	6.00	171,228		221,490		227,269	
aralegal ii	2.00	53,293		0	.00	0	
aralegal ıi	1.00	25,874	.00	0		0	
iscal accounts technıcian ii	4.00	149,012	4.00	160,039	4.00	161,888	
anagement assoc	1.00	29,678	.00	0	.00	0	
anagement assoc oag	.00	19,888	1.00	52,547	1.00	53,548	
dmin aide	3.00	68,534	.00	0	.00	0	
dmin aide oag	.00	51,666	3.00	136,437	4.00	170,695	New
ffice secy iii	1.00	41,033	1.00	43,473	1.00	44,274	
iscal accounts clerk ii	12.00	331,613	13.00	421,559	13.00	431,046	
ffice secy li	.00	13,558	1.00	31,233	1.00	31,791	
ffice services clerk lead	1.00	35,868	1.00	37,993	1.00	38,684	
arole & probation intake revie	2.00	0	2.00	56,278	2.00	58,260	
ffice secy i	2.00	37,304	.00	0	.00	0	
ffice services clerk	1.00	30,855	1.00	32,673	1.00	32,966	
ffice services clerk	2.00	63,714	2.00	68,158	2.00	69,930	
ffice clerk ii	8.00	225,134	7.00	216,032	9.00	274,116	New

			,		,		
TOTAL	f10a0103*	119.00	4,810,562	119.00	5,459,556	124.00	5,725,092
f10a0	104 Division of Procurement	Policy and A	dministration				
prg	m mgr senıor iii	1.00	102,048	1.00	108,208	1.00	110,294
prg	m mgr senior ii	1.00	103,192	1.00	72,164	1.00	74,960
adm	in prog mgr iv	1.00	90,605	1.00	96,066	1.00	97,910
prgi	m mgr iv	3.00	168,013	3.00	241,464	3.00	246,473
prg	m mgr iii	.00	28,087	1.00	73,078	1.00	74,492
adm	inistrator v	1.00	79,613	1.00	84,399	1.00	86,008
prgi	m mgr ii	2.00	119,783	1.00	86,008	1.00	86,828
pro	curement analyst iii bdgt	1.00	71,036	1.00	75,327	1.00	76,786

PERSONNEL	DETAIL
1 Entoonine E	. Dennie

Budg	getary,	Personnel	and	Information	Technology	
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	FY 2013	FY 2013	FY 2014	FY 2014	FY 2015	FY 2015	
Classification Title	Positions	Expenditure	Positions	Appropriation	Positions	Allowance	Symbol
640-0404 Division of December 1	- 1-1	A					
f10a0104 Division of Procurement F	-		0.00	100 000	2 00	100 016	
prgm analyst ili bdgt mgt	2.00	133,600	2.00	129,808	2.00	132,316	
procurement analyst ii bdgt m	2.00	129,596	3.00	178,626	3.00	182,335	
administrator i	1.00	60,200	1.00	63,833	1.00	64,447	
procurement analyst i bdgt mg	3.00	111,146	2.00	107,633	2.00	108,661	
admin officer ii	1.00	43,878	1.00	46,495	1.00	47,356	
admin officer i	1.00	49,566	1.00	52,547	1.00	53,548	
admin spec ii	1.00	41,344	1.00	43,804	1.00	44,614	
OTAL f10a0104*	21.00	1,331,707	21.00	1,459,460	21.00	1,487,028	
OTAL f10a01 **	157.80	7,683,956	157.80	8,626,844	162.80	8,934,693	
10a02 Office of Personnel Servi	ices and Be	nefits					
10a0201 Executive Direction							
exec viii	1.00	126,879	1.00	131,993	1.00	131,993	
prgm mgr senior iv	.00	120,019	1.00	111,175	1.00	112,248	
prgm mgr senior ili	1.00	98,231	.00	0	.00	0	
prgm mgr senior ii	.00	0	3.00	318,404	3.00	321,470	
prgm mgr senior i	3.00	262,910	.00	0	.00	021,110	
hr administrator iv	.00	0	1.00	95,297	1.00	95,297	
administrator v	1.00	74,547	.00	00,201	.00	00,201	
administrator iv	1.00	79,686	.00	0	.00	0	
administrator iii	.00	0	1.00	68,675	2.00	120,092	
management advocate sr	.00	0	1.00	73,899	1.00	75,327	
hr analyst supv dbm	.00	0	1.00	80,634	1.00	81,401	
hr analyst sr dbm	.00	0	4.00	249,830	4.00	253,434	
hr analyst supv budget mgmt	1.00	71,261	.00	240,000	.00	200,404	
personnel administrator 11	1.00	2,842	.00	0	.00	0	
administrator ii	1.00	34,893	1.00	68,129	1.00	68,785	
hr analyst adv/lead budget mg	.00	74,374	.00	00,120	.00	00,700	
equal opportunity officer lead/	1.00	60,200	.00	0	.00	0	
hr analyst budget mgmt	2.00	66,682	.00	0	.00	0	
admın officer iii	.00	00,002	1,00	56,502	1.00	57,043	
personnel officer 11	.00	7,952	.00	0,502	.00	07,040	
admin officer ii	1.00	49,958	.00	0	.00	0	
admin spec iii	1.00	46,511	1.00	49,286	1.00	49,745	
admin spec ii	1.00	40,598	1.00	43,200	1.00	43,804	
exec assoc i	1.00	55,487	1.00	56,060	1.00	56,597	
						·····	
OTAL f10a0201*	17.00	1,153,011	18.00	1,402,895	19.00	1,467,236	
10a0202 Division of Employee Bene	efits						
prgm mgr senior iv	.00	0	1.00	122,342	1.00	124,712	
prgm mgr senior íií	1.00	108,066	.00	0	.00	0	
prgm mgr senior ii	.00	0	1.00	111,532	1.00	113,685	
prgm mgr senior i	2.00	200,650	1.00	108,557	1.00	108,557	

PERSONNEL DETAIL

	FY 2013	FY 2013	FY 2014	FY 2014	FY 2015	FY 2015	<u> </u>
Classification Title	Positions	Expenditure	Positions	Appropriation	Positions	Allowance	Symbo
10a0202 Division of Employee Ben	efits						
hr administrator iii	.00	0	3.00	223,766	3.00	226,358	
administrator iv	2.00	117,746	.00	0	.00	0	
prgm mgr i	1.00	78,983	.00	0	.00	0	
administrator iii	1.00	60,552	1.00	69,999	1.00	71,350	
hr analyst supv dbm	.00	0	1.00	69,222	1.00	70,560	
financial compliance auditor pr	1.00	69,910	1.00	74,134	1.00	75,566	
personnel administrator iı	1.00	61,163	.00	0	.00	0	
accountant supervisor i	1.00	57,312	1.00	60,767	1.00	61,932	
financial compliance auditor le	1.00	61,359	1.00	65,061	1.00	66,312	
admin officer iii	5.00	233,249	5.00	248,012	5.00	252,068	
financial compliance auditor ii	2.00	106,765	2.00	113,195	2.00	114,788	
admin officer i	2.00	100,077	2.00	106,095	2.00	108,118	
admin spec iii	.00	24,021	1.00	43,338	1.00	44,140	
admin spec ii	17.00	580,190	17.00	680,341	17.00	691,985	
fiscal accounts technician ii	3.00	111,374	3.00	129,805	3.00	130,906	
personnel associate ii	2.00	59,186	1.00	41,471	1.00	42,235	
office clerk ii	1.00	28,425	.00	0	.00	0	
TAL f10a0202*	43.00	2,059,028	42.00	2,267,637	42.00	2,303,272	
0a0204 Division of Personnel Se	rvices						
prgm mgr senior ii	.00	0	2.00	204,719	2.00	208,656	
prgm mgr senior i	2.00	149,581	. 00	0	.00	0	
hr administrator iii	.00	0	1.00	86,008	1.00	86,828	
administrator iv	.00	0	1.00	66,630	1.00	67,914	
hr analyst supv dbm	.00	0	1.00	73,312	1.00	74,021	
hr analyst sr dbm	.00	0	2.00	147,182	2.00	148,506	
it technical support spec ii	1.00	26,784	.00	0	.00	0	
hr analyst adv/lead budget mg	2.00	121,191	.00	0	.00	0	
administrator i	1.00	52,709	1.00	43,153	1.00	44,746	
personnel officer iii	.00	10,177	.00	0	.00	0	
hr analyst iii dbm	.00	0	2.00	115,253	2.00	116,358	
admin officer ıi	.00	0	1.00	56,060	1.00	57,133	
personnel officer i	1.00	64,378	.00	0	.00	0	
admin spec ii	.00	0	1.00	31,729	1.00	32,866	
it production control spec ii	.00	1,051	.00	0	.00	0	
personnel associate iiı	3.00	140,399	2.00	99,490	2.00	100,886	
personnel associate ii	1.00	40,292	1.00	43,804	1.00	44,614	
admin aıde	1.00	38,442	1.00	40,726	1.00	41,471	
TAL f10a0204*	12.00	645,004	16.00	1,008,066	16.00	1,023,999	
0a0206 Division of Classificati	on and Salar	y					
prgm mgr senior ii	.00	0	1.00	103,334	1.00	105,322	
prgm mgr senior i	1.00	91,326	.00	0	.00	0	

Classification Title	FY 2013 Positions	FY 2013 Expenditure	FY 2014 Positions	FY 2014 Appropriation	FY 2015 Positions	FY 2015 Allowance	Symbo
Oa0206 Division of Classificatio							
hr administrator iv	.00	0		74,492		75,213	
hr administrator iii	.00	0	4.00	347,344	4.00	351,442	
personnel administrator iv	1.00	49,059	.00	0		0	
administrator iv	4.00	322,897	.00	0		0	
hr analyst sr dbm	.00	0		403,413		406,986	
hr analyst adv/lead budget mg	4.00	287,563	.00	0		0	
hr analyst iv dbm	.00	0	.60	38,603		39,346	
hr analyst budget mgmt	3.60	110,494	.00	0		0	
hr officer ii	.00	0	3.00	167,045		168,643	
hr analyst iii dbm	.00	0	2.00	109,327	2.00	110,938	
personnel officer ii	1.00	108,163	.00	0		0	
hr analyst ii dbm	.00	0	2.00	93,421	2.00	95,153	
personnel officer i	6.90	275,241	.00	0		0	
hr analyst i dbm	.00	0	3.90	167,134		170,913	
admin spec iii	1.00	47,376	1.00	50,204	1.00	50,682	
personnel specialist trainee	2.00	35,804	.00	0	.00	0	
TAL f10a0206*	24.50	1,327,923	24.50	1,554,317	24.50	1,574,638	
0a0207 Division of Recruitment a	nd Examina [.]	tion					
prgm mgr senior ii	.00	0	1.00	101,385	1.00	102,360	
prgm mgr senior i	1.00	89,607	.00	, 0		0	
hr administrator iii	.00	, 0	1.00	73,899	1.00	75,327	
administrator iv	2.00	137,362	.00	, 0		0	
administrator iii	.00	26,619	.00	0	.00	0	
hr analyst sr dbm	.00	0	7.00	483,504	7.00	489,462	
hr analyst supv budget mgmt	2.00	108,546	.00	0	.00	0	
it technical support spec ii	1.00	0	.00	0	.00	0	
hr analyst adv/lead budget mg	5.00	328,799	.00	0	.00	0	
hr analyst iv dbm	.00	0	1.00	65,576	1.00	66,207	
hr analyst budget mgmt	4.00	180,715	.00	0	. 00	0	
hr officer ii	.00	0	1.00	58,041	1.00	58,599	
hr analyst iiı dbm	.00	0	2.00	89,157	2.00	91,554	
personnel officer ii	2.00	105,366	.00	0		0	
hr analyst i dbm	. 00	0	1.00	44,476	1.00	45,301	
personnel associate iii	2.00	46,511	1.00	49,286		49,745	
TAL f10a0207*	19.00	1,023,525	15.00	965,324	15.00	978,555	
TAL f10a02 **	115.50	6,208,491	115.50	7,198,239		7,347,700	
0a05 Office of Budget Analysis							
0a0501 Budget Analysis and Formu							
exec viii	1.00	122,720	1.00	130,905	1.00	130,905	
prgm mgr senior iv	.00	3,182	.00	0		0	
prgm mgr senior iii	1.00	112,279		119,062		121,364	

Classification Title	FY 2013 Positions	FY 2013 Expenditure	FY 2014 Positions	FY 2014 Appropriation	FY 2015 Positions	FY 2015 Allowance	Symbo]
f10a05 Office of Budget Analysis	5						
f10a0501 Budget Analysis and Form	ulation						
prgm mgr senior ii	2.00	157,413	2.00	202,919	2.00	205,886	
prgm mgr ili	1.00	91,604	1.00	95,297	1.00	95,297	
administrator iii	1.00	62,708	1.00	74,134	1.00	75,566	
administrator iii	.00	4,520	.00	0	.00	0	
supv budget examiner	2.00	198,523	3.00	229,517	3.00	235,693	
prgm analyst supv bdgt & mgmt	1.00	88,199	1.00	93,509	1.00	95,297	
budget analyst iv operating	4.00	211,569	.00	0	.00	0	
budget analyst iii operating	3.00	173,648	6.00	365,507	6.00	372,525	
budget analyst ii operating	8.00	348,015	8.00	426,591	8.00	435,488	
budget analyst i operating	.00	4,055	.00	0	.00	0	
exec assoc i	1.00	40,812	1.00	44,020	1.00	45,647	
TOTAL f10a0501*	25.00	1,619,247	25.00	1,781,461	25.00	1,813,668	
TOTAL f10a05 **	25.00	1,619,247	25.00	1,781,461	25.00	1,813,668	
f10a06 Office of Capital Budgeti	ing						
f10a0601 Capital Budget Analysis a	and Formula	tion					
exec vii	1.00	97,866	1.00	127,147	1.00	127,147	
prgm mgr senior iı	1.00	107,210	1.00	115,879	1.00	115,879	
budget analyst lead, capital pr	1.00	66,308	.00	0	.00	0	
obs-budget analyst lead,capital	1.00	78,125	1.00	82,822	1.00	84,399	
budget analyst iii, capital pro	1.00	54,592	1.00	58,967	1.00	60,099	
budget analyst ii capital progr	4.00	184,503	5.00	259,045	5.00	263,500	
exec assoc 1	1.00	46,401	1.00	50,050	1.00	51,000	
TOTAL f10a0601*	10.00	635,005	10.00	693,910	10.00	702,024	
T0TAL f10a06 **	10.00	635,005	10.00	693,910	10.00	702,024	
GRAND TOTAL	308.30	16,146,699		18,300,454	314.30	======================================	

Classification Title	FY 2013 Positions	FY 2013 Expenditure	FY 2014 Positions	FY 2014 Appropriation	FY 2015 Positions	FY 2015 Allowance	Symbol
f50b04 Office of Information Te f50b0401 State Chief of Informati	• • •	.,					
secy dept information technolog	•	y 167,726	1.00	174,487	1.00	174,487	
exec viii	1.00	82,858		136,578		136,578	
principal counsel	1.00	112,279				120,213	
asst attorney general viii	.00	17,089		119,062 107,351	1.00	108,387	
prgm mgr senior i	2.00	198,986		210,995		214,055	
asst attorney general vi	1.00	43,816		210,995		63,341	Now
it asst director ili	.00		1.00	-		95,162	New
fiscal services admin iii	1.00	27,751		94,258	1.00		
	1.00	60,624		55,630		57,760	
administrator iv		67,789		71,922		72,617	
prgm mgr i	1.00	25,125		77,651	1.00	78,392	
administrator iii	1.00	64,764		68,675	1.00	69,337	
fiscal services admin i	1.00	62,340		66,102		66,739	
it programmer analyst lead/adva		124,636		132,228		133,503	
it programmer analyst ii	1.00	21,633		61,932		63,124	
accountant ii	1.00	31,856		48,610	1.00	49,063	
admin officer i	2.00	87,897		93,135		93,999	
admin spec i	.00	0		29,874		30,934	
computer user support spec i	1.00	0		0		0	
fiscal accounts clerk trainee	.00	0	1.00	23,584	1.00	24,395	
TOTAL f50b0401*	18.00	1,197,169	20.00	1,572,074	21.00	1,652,086	
f50b0402 Enterprise Information S	vstems						
it asst director iv	1.00	102,377	1.00	108,557	1.00	108,557	
it asst director iii	1.00	65,073		101,708	1.00	101,708	
exec asst iii exec dept	1.00	94,117	1.00	97,910	1.00	97,910	
it asst director ii	1.00	88,199	1.00	93,509	1.00	94,403	
administrator v	2.00	146,231	2.00	155,083		158,061	
database specialıst manager	1.00	78,125	1.00	82,822		83,611	
it asst director i	2.00	102,955		125,406		128,210	
it technical support spec manag		82,675		87,647	1.00	89,320	
it systems technical spec super		0		55,630		57,760	
computer network spec supr	2.00	150,049		155,479		158,455	
database specialist supervisor	1.00	77,510		82,167		82,947	l
it systems technical spec	3.00	197,312		213,979		218,079	
webmaster supr	.00	2,341		0		0	
computer network spec lead	1.00	64,764		48,920	1.00	50,755	
database specialist ii	1.00	62,340		66,102		67,375	
it quality assurance spec	1.00	69,910		74,134		74,850	
it technical support spec ii	3.00	125,880		182,397	3.00	185,519	
administrator ii	1.00	59,533		63,124		63,731	
computer network spec 11	6.00	267,389		347,526		353,855	
it staff specialist	1.00	59,546		45,938		47,642	
computer network spec 1	1.00	48,104		46,404	1.00	47,265	
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Classification Title	FY 2013 Positions	FY 2013 Expenditure	FY 2014 Positions	FY 2014 Appropriation	FY 2015 Positions	FY 2015 Allowance	Symb
0b0402 Enterprise Information S	•						
it functional analyst ii	4.00	232,094	4.00	246,091	4.00	249,639	
TAL f50b0402*	36.00	2,176,524	36.00	2,480,533	36.00	2,519,652	
0b0403 Application Systems Mana	gement						
exec viii	.00	0	1.00	169,404	1.00	169,404	
prgm mgr senior i	1.00	0	.00	0	.00	0	
it asst director ii	2.00	84,922	2.00	149,389	2.00	153,388	
it programmer analyst manager	3.00	181,209	3.00	202,354	3.00	207,292	
it programmer analyst superviso	2.00	77,510	2.00	134,317	2.00	137,087	
database specialist ii	1.00	69,910	1.00	74,134		75,566	
it functional analyst superviso		68,585	2.00	121,648	2.00	124,186	
it programmer analyst lead/adva		352,720	5.00	334,356	5.00	338,851	
it functional analyst lead	1.00	35	.00	0		0	
it programmer analyst ii	6.00	329,681	7.00	418,469		424,987	
it functional analyst ii	1.00	94,177	2.00	125,838	2.00	126,928	
TAL f50b0403*	25.00	1,258,749	25.00	1,729,909	25.00	1,757,689	
Ob0404 Networks Division							
prgm mgr senior iv	1.00	124,573	1.00	132,106	1.00	132,106	
it asst director iv	1.00	13,375	.00	0	.00	0	
prgm mgr senior i	1.00	0	1.00	67,606	1.00	70,215	
it asst director iii	.00	10,321	1.00	84,134	1.00	85,740	
it asst director ii	1.00	81,771	1.00	86,690	1.00	88,345	
prgm mgr iii	1.00	83,331	1.00	88,345	1.00	90,034	
administrator iv	2.00	0	2.00	104,300	2.00	108,280	
administrator iii	1.00	19,524	.00	0	.00	00,200	
computer network spec mgr	1.00	78,125	1.00	82,822	1.00	84,399	
prgm analyst sr bdgt mgmt	1.00	82,675	1.00	87,647	1.00	88,484	
it programmer analyst superviso	1.00	02,019	1.00	52,150	1.00	54,140	
computer network spec lead	1.00	74,042	1.00	78,507	1.00	78,507	
administrator ii	1.00	60,619	2.00	110,276	2.00	113,218	
computer network spec li	1.00	70,692	1.00	73,541	1.00	73,541	
admin officer iii	1.00	49,824	1.00	60,959	1.00	61,544	
agency procurement spec ii	1.00	53,293	1.00	56,502	1.00	57,043	
admin spec i	1.00	00,200	2.00	59,748	2.00	61,868	
TAL f50b0404*	17.00	802,165	18.00	1,225,333	18.00	1,247,464	
0b0405 Strategic Planning							
prgm mgr senior iv	1.00	124,573	1.00	199 106	1.00	130 106	
it asst director iii	3.00	88,154	3.00	132,106		132,106	
it asst director ii	1.00		1.00	222,748	3.00	229,466	
IL USSE UILEGEDE II	1.00	86,545	1.00	91,754	1.00	92,632	

PERSONNEL DETAIL

PERSONNEL DETAIL

Classification Title	FY 2013 Positions	FY 2013 Expenditure	FY 2014 Positions	FY 2014 Appropriation	FY 2015 Positions	FY 2015 Allowance	Symbol
f50b0405 Strategic Planning							
administrator v	1.00	78,125	1.00	82,822	1.00	84,399	
administrator iii	1.00	62,254	1.00	66,102	1.00	66,739	
asst attorney general v	1.00	75,829	1.00	80,386	1.00	81,150	
procurement analyst ii bdgt m	1.00	52,581	2.00	105,713	2.00	108,635	
procurement analyst i bdgt mg	1.00	48,849	1.00	54,834	1.00	55,881	
T0TAL f50b0405*	13.00	748,509	13.00	977,047	13.00	995,379	
f50b0407 Web Systems							
exec viii	.00	48,429	.00	0	.00	0	
it asst director iv	1.00	96,895	1.00	96,829	1.00	98,686	
prgm mgr iii	1.00	75,787	1.00	80,386	1.00	81,150	
it asst director 1	1.00	79,613	1.00	84,399	1.00	85,204	
it programmer analyst superviso	1.00	22,707	1.00	52,150	1.00	54,140	
it technical support spec super	1.00	64,013	1.00	67,914	1.00	69,222	
webmaster supr	1.00	59,094	1.00	65,369	1.00	66,630	
it programmer analyst lead/adva	1.00	64,764	1.00	68,675	1.00	69,999	
it functional analyst lead	1.00	61,845	1.00	65,576	1.00	66,838	
it programmer analyst ii	2.00	76,445	2.00	116,357	2.00	119,606	
webmaster ii	3.00	119,848	3.00	173,045	3.00	176,509	
webmaster i	2.00	66,055	2.00	109,850	2.00	111,955	
T0TAL f50b0407*	15.00	835,495	15.00	980,550	15.00	999,939	
f50b0409 Telecommunications Acces	s of Marylar	nd					
prgm mgr iii	1.00	74,404	1.00	78,885	1.00	79,636	
administrator 1	1.00	51,706	1.00	60,291	1.00	60,869	
administrator i	2.00	61,359	1.00	65,061	1.00	65,687	
agency procurement spec ii	1.00	34,857	1.00	40,547	1.00	42,039	
admin officer i	.00	21,302	1.00	43,671	1.00	44,074	
obs-admin spec i	1.00	0	1.00	29,874	1.00	30,934	
T0TAL f50b0409*	6.00	243,628	6.00	318,329	6.00	323,239	
TOTAL f50b04 **	130.00	7,262,239	133.00	9,283,775	134.00	9,495,448	