## State Retirement Agency

## MISSION

To administer the survivor, disability, and retirement benefits of the System's participants, and to ensure that sufficient assets are available to fund the benefits when due.

## VISION

A state that provides a fully-funded retirement system that is affordable to all participating employees and provides guaranteed adequate disability, survivor, and retirement benefits.

## KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. To invest prudently System assets in a well-diversified manner to optimize long-term returns, while controlling risk through excellence in execution of the investment objectives and strategies of the System.
Obj. 1.1 By the end of each fiscal year meet the Board of Trustees' total return objective of achieving a nominal rate of return that equals or exceeds the actuarial return assumption set by the Board of Trustees.
Obj. 1.2 Over the long term (5-year rolling periods) meet or exceed both median peer performance, where peers are defined as other public pension funds with assets in excess of $\$ 25$ billion, and policy benchmark performance, where benchmarks are defined by the Board of Trustees.

| Performance Measures | 2014 Act. | 2015 Act. | 2016 Act. | 2017 Act. | 2018 Act. | 2019 Est. | 2020 Est. |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Difference between the actual rate of return for the composite portfolio and the actuarial return assumption set by the Board of |  |  |  |  |  |  |  |
| Trustees over one year | 6.72\% | -4.92\% | -6.39\% | 2.47\% | 0.56\% | N/A | N/A |
| 3-year annualized excess return over the actuarial rate | 0.57\% | 1.45\% | -1.64\% | -3.00\% | -1.21\% | N/A | N/A |
| 10-year annualized excess return over the actuarial rate | -1.28\% | -1.98\% | -2.70\% | -3.40\% | -2.00\% | N/A | N/A |
| 25-year annualized excess return over actuarial rate | 0.00\% | -0.24\% | -0.37\% | -0.56\% | -0.86\% | N/A | N/A |
| Difference between the actual rate of return for the composite portfolio and the median peer return over a 5 -year rolling period | -1.02\% | -1.54\% | -1.40\% | -1.47\% | -1.38\% | N/A | N/A |
| MSRPS 5-year return in excess of policy benchmark | 0.90\% | 0.84\% | 0.72\% | 0.75\% | 0.43\% | N/A | N/A |
| Fair value of investment portfolio at fiscal year-end (\$ thousands) | 45,415,550 | 45,833,443 | 45,465,359 | 49,097,846 | 51,956,589 | N/A | N/A |
| Net investment income earned during the fiscal year (\$ thousands) | 5,706,000 | 1,197,671 | 497,563 | 4,473,486 | 3,899,403 | N/A | N/A |

## State Retirement Agency

Goal 2. To communicate effectively with all retirement plan participants to inform them about the benefits provided by the System and to educate them about planning and preparing for all aspects of their defined benefit system.
Obj. 2.1 On an ongoing basis, 95 percent of new retirees and active plan participants feel that they received adequate information to make informed decisions regarding their defined benefit retirement options.
Obj. 2.2 By the end of fiscal year 2017, no more than 7.5 percent of incoming telephone calls will be abandoned by the phone system, and waiting time for calls to be answered will be less than 2:15 minutes.

| Performance Measures | 2014 Act. | 2015 Act. | 2016 Act. | 2017 Act. | 2018 Act. | 2019 Est. | 2020 Est. |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Percentage of new retirees and active plan participants who respond favorably to a customer survey regarding the retirement process and adequacy of information disseminated through individual counseling and through telephone inquiry | 93.76\% | 92.90\% | 92.60\% | 95.60\% | 97.00\% | 95.00\% | 95.00\% |
| Percentage of incoming telephone calls abandoned by the automated telephone system | 7.02\% | 10.29\% | 9.54\% | 5.38\% | 6.50\% | 7.50\% | 7.50\% |
| Average telephone waiting time in minutes and seconds | 2:03 | 2:59 | 2:38 | 1:25 | 1:44 | 2:15 | 2:15 |

## Maryland State Retirement and Pension Systems

Summary of State Retirement Agency
$\left.\begin{array}{lrrr} & \begin{array}{r}\mathbf{2 0 1 8} \\ \text { Actual }\end{array} & \begin{array}{r}\mathbf{2 0 1 9} \\ \text { Appropriation }\end{array} \\ \text { Allowance }\end{array}\right\}$

# Maryland State Retirement and Pension Systems 

## G20J01.01 State Retirement Agency - State Retirement Agency

## Program Description

This program implements the objectives of the State Retirement and Pension System (MSRPS). The Executive Director's Office is responsible for the executive direction of the System including administrative and investment policy, legislation and legal liaison, and financial affairs. The Administrative Division is responsible for the payment of benefits, administration of employee contributions, and individual and group membership counseling. The Finance Division is responsible for accounting and financial reporting, budget administration, and procurement. The Investment Division is responsible for the management, control and investment of the System's Retirement Accumulation and Annuity Savings Funds. The Internal Audit Division ensures Agency compliance with State laws, rules and regulations, as well as ensuring employer compliance with Agency reporting policies. The Information Services Division is responsible for the design and implementation of new automated management information systems and for maintenance and enhancements of existing systems.

| Appropriation Statement | $2018$ <br> Actual | 2019 Appropriation | $2020$ <br> Allowance |
| :---: | :---: | :---: | :---: |
| Number of Authorized Positions | 197.00 | 171.00 | 176.00 |
| Number of Contractual Positions | 8.07 | 8.00 | 8.00 |
| 01 Salaries, Wages and Fringe Benefits | 19,529,124 | 15,882,490 | 16,871,317 |
| 02 Technical and Special Fees | 688,818 | 758,056 | 733,424 |
| 03 Communications | 739,838 | 981,419 | 699,110 |
| 04 Travel | 205,817 | 83,624 | 85,694 |
| 06 Fuel and Utilities | 125 | 0 | 0 |
| 07 Motor Vehicle Operation and Maintenance | 131,219 | 135,324 | 135,640 |
| 08 Contractual Services | 7,301,372 | 4,317,067 | 4,271,651 |
| 09 Supplies and Materials | 122,739 | 113,982 | 125,127 |
| 10 Equipment - Replacement | 105,347 | 110,251 | 65,520 |
| 11 Equipment - Additional | 177,519 | 65,000 | 22,589 |
| 12 Grants, Subsidies, and Contributions | 382,426 | 382,426 | 382,426 |
| 13 Fixed Charges | 1,872,879 | 1,805,406 | 2,007,504 |
| 14 Land and Structures | 19,639 | 0 | 0 |
| Total Operating Expenses | 11,058,920 | 7,994,499 | 7,795,261 |
| Total Expenditure | 31,276,862 | 24,635,045 | 25,400,002 |
| Special Fund Expenditure | 20,642,729 | 16,386,970 | 16,965,995 |
| Reimbursable Fund Expenditure | 10,634,133 | 8,248,075 | 8,434,007 |
| Total Expenditure | 31,276,862 | 24,635,045 | 25,400,002 |
| Special Fund Expenditure |  |  |  |
| G20302 Admin Cost Allocation-Participating Governments | 20,642,729 | 16,386,970 | 16,965,995 |
| Total | 20,642,729 | 16,386,970 | 16,965,995 |
| Reimbursable Fund Expenditure |  |  |  |
| G20901 Admin Cost Allocation-State Agencies | 10,634,133 | 8,248,075 | 8,434,007 |
| Total | 10,634,133 | 8,248,075 | 8,434,007 |

## Maryland State Retirement and Pension Systems

## G20J01.02 Major Information Technology Development Projects - State Retirement Agency

## Program Description

This program provides funding for Major Information Technology Development Projects in the State Retirement Agency. Funding will be used to complete the third and final planned phase of the Maryland Pension Administration System (MPAS) project.

| Appropriation Statement | $2018$ <br> Actual | $\begin{array}{r} 2019 \\ \text { Appropriation } \end{array}$ | $2020$ <br> Allowance |
| :---: | :---: | :---: | :---: |
| 02 Technical and Special Fees | 1,190 | 0 | 0 |
| 03 Communications | 0 | 11,160 | 97,320 |
| 04 Travel | 0 | 0 | 10,000 |
| 08 Contractual Services | 2,545,183 | 6,480,371 | 5,609,090 |
| 09 Supplies and Materials | 1,796 | 0 | 0 |
| 10 Equipment - Replacement | 0 | 5,000 | 0 |
| 11 Equipment-Additional | 128,831 | 1,400,000 | 550,000 |
| Total Operating Expenses | 2,675,810 | 7,896,531 | 6,266,410 |
| Total Expenditure | 2,677,000 | 7,896,531 | 6,266,410 |
| Special Fund Expenditure | 1,766,820 | 5,243,296 | 4,185,664 |
| Reimbursable Fund Expenditure | 910,180 | 2,653,235 | 2,080,746 |
| Total Expenditure | 2,677,000 | 7,896,531 | 6,266,410 |
| Special Fund Expenditure |  |  |  |
| G20302 Admin Cost Allocation-Participating Governments | 1,766,820 | 5,243,296 | 4,185,664 |
| Total | 1,766,820 | 5,243,296 | 4,185,664 |
| Reimbursable Fund Expenditure |  |  |  |
| G20901 Admin Cost Allocation-State Agencies | 910,180 | 2,653,235 | 2,080,746 |
| Total | 910,180 | 2,653,235 | 2,080,746 |

## Maryland State Retirement and Pension Systems

## G20J01.43 Investment Division - State Retirement Agency

## Program Description

The Investment Division is responsible for the implementation of the policies adopted by the Board of Trustees of the Maryland State Retirement and Pension System. The main functions include the investment and monitoring of System assets in a prudent and diversified manner, and to ensure that funds are available to meet benefit obligations.

| Appropriation Statement |  | 2018 Actual | 2019 <br> Appropriation | $2020$ <br> Allowance |
| :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |
|  | Number of Authorized Positions | 0.00 | 26.00 | 26.00 |
| 01 | Salaries, Wages and Fringe Benefits | 0 | 4,285,764 | 4,782,188 |
| 04 | Travel | 0 | 150,000 | 150,000 |
| 08 | Contractual Services | 0 | 7,973,500 | 8,340,315 |
| 09 | Supplies and Materials | 0 | 9,000 | 9,000 |
| 13 | Fixed Charges | 0 | 204,495 | 204,495 |
|  | Total Operating Expenses | 0 | 8,336,995 | 8,703,810 |
|  | Total Expenditure | 0 | 12,622,759 | 13,485,998 |
|  | Non-Budgeted Fund Expenditure | 0 | 12,622,759 | 13,485,998 |
|  | Total Expenditure | 0 | 12,622,759 | 13,485,998 |

## Non-Budgeted Fund Expenditure

G20701 Pension Trust Fund
Total

| 0 | 12,622,759 | 13,485,998 |
| :---: | :---: | :---: |
| 0 | 12,622,759 | 13,485,998 |

Classification Title
G20 - Maryland State Retirement and Pension Systems G20J0101 - State Retirement Agency

Accountant Advanced
Accountant I
Accountant II
Accountant Lead
Accountant Lead Specialized
Accountant Manager II
Accountant Supervisor I
Accountant Supervisor II
Accountant Trainee
Admin Officer I
Admin Officer II
Admin Officer III
Admin Prog Mgr III
Admin Spec II
Admin Spec III
Administrator I
Administrator II
Administrator III
Administrator IV
Administrator V
Administrator VI
Administrator VII
Agency Procurement Spec II
Agency Procurement Spec Supv
Asst Attorney General VI
Asst Attorney General VII
Asst Attorney General VIII
Chief Investment Officer MSRP
Computer Network Spec II
Computer Network Spec Mgr
Computer Network Spec Supr
Dep Chief Investment Officer MSRP
Designated Admin Mgr IV
Div Dir Ofc Atty General
Exec Assoc II
Exec Assoc III
Exec Dir State Retirement Agency
Fiscal Accounts Technician II
Fiscal Accounts Technician Supv
Internal Auditor II
Internal Auditor Super
IT Asst Director II
IT Asst Director IV
IT Functional Analyst I
IT Functional Analyst II
IT Functional Analyst Supervisor
IT Functional Analyst Trainee
IT Production Control Spec II

| 8.00 | 436,781 |
| :---: | :---: |
| 0.00 | 86,533 |
| 13.00 | 636,626 |
| 3.00 | 162,078 |
| 1.00 | 73,593 |
| 3.00 | 216,244 |
| 2.00 | 115,937 |
| 5.00 | 323,698 |
| 2.00 | 66,952 |
| 8.00 | 421,897 |
| 3.00 | 133,097 |
| 2.00 | 133,086 |
| 1.00 | 97,203 |
| 8.00 | 346,777 |
| 15.00 | 693,605 |
| 6.00 | 320,817 |
| 9.00 | 482,397 |
| 2.00 | 157,902 |
| 1.00 | 69,121 |
| 1.00 | 85,585 |
| 2.00 | 178,265 |
| 10.00 | 564,908 |
| 1.00 | 49,583 |
| 1.00 | 58,548 |
| 3.00 | 386,851 |
| 1.00 | 0 |
| 2.00 | 221,611 |
| 1.00 | 334,503 |
| 3.00 | 190,380 |
| 1.00 | 91,107 |
| 1.00 | 71,972 |
| 1.00 | 177,977 |
| 1.00 | 97,988 |
| 1.00 | 124,789 |
| 2.00 | 119,922 |
| 1.00 | 73,594 |
| 1.00 | 153,532 |
| 1.00 | 40,793 |
| 2.00 | 45,366 |
| 1.00 | 47,629 |
| 1.00 | 77,078 |
| 2.00 | 194,407 |
| 1.00 | 71,655 |
| 0.00 | 8,333 |
| 3.00 | 115,452 |
| 1.00 | 0 |
| 0.00 | 31,743 |
| 1.00 | 45,883 |


| 8.00 | 443,161 |
| :---: | :---: |
| 2.00 | 89,802 |
| 13.00 | 636,169 |
| 3.00 | 162,063 |
| 0.00 | 0 |
| 3.00 | 191,808 |
| 2.00 | 116,044 |
| 5.00 | 324,402 |
| 0.00 | 0 |
| 8.00 | 422,830 |
| 3.00 | 135,508 |
| 2.00 | 113,292 |
| 1.00 | 97,203 |
| 8.00 | 349,596 |
| 16.00 | 699,953 |
| 6.00 | 322,599 |
| 8.00 | 489,506 |
| 2.00 | 128,580 |
| 1.00 | 65,416 |
| 1.00 | 86,087 |
| 1.00 | 90,112 |
| 0.00 | 0 |
| 1.00 | 49,583 |
| 1.00 | 58,548 |
| 4.00 | 385,189 |
| 0.00 | 0 |
| 2.00 | 221,610 |
| 0.00 | 0 |
| 3.00 | 190,827 |
| 1.00 | 91,107 |
| 1.00 | 71,972 |
| 0.00 | 0 |
| 1.00 | 97,988 |
| 1.00 | 124,789 |
| 1.00 | 56,550 |
| 1.00 | 73,593 |
| 1.00 | 153,532 |
| 1.00 | 40,792 |
| 1.00 | 45,366 |
| 1.00 | 65,110 |
| 1.00 | 77,078 |
| 2.00 | 194,406 |
| 1.00 | 110,729 |
| 0.00 | 0 |
| 2.00 | 115,451 |
| 1.00 | 49,899 |
| 1.00 | 38,880 |
| 1.00 | 46,845 |


| 9.00 | 480,188 |
| :---: | :---: |
| 0.00 | 0 |
| 10.00 | 495,287 |
| 3.00 | 154,221 |
| 0.00 | 0 |
| 3.00 | 248,244 |
| 1.00 | 60,864 |
| 4.00 | 272,882 |
| 4.00 | 164,861 |
| 8.00 | 396,449 |
| 3.00 | 135,646 |
| 3.00 | 175,470 |
| 1.00 | 99,148 |
| 8.00 | 335,928 |
| 16.00 | 692,005 |
| 6.00 | 333,918 |
| 9.00 | 531,666 |
| 3.00 | 188,065 |
| 1.00 | 66,725 |
| 1.00 | 87,809 |
| 1.00 | 91,915 |
| 0.00 | 0 |
| 1.00 | 50,575 |
| 1.00 | 59,719 |
| 4.00 | 386,306 |
| 0.00 | 0 |
| 2.00 | 226,043 |
| 0.00 | 0 |
| 5.00 | 327,283 |
| 1.00 | 92,930 |
| 1.00 | 73,412 |
| 0.00 | 0 |
| 1.00 | 99,948 |
| 1.00 | 127,285 |
| 1.00 | 57,681 |
| 1.00 | 75,065 |
| 1.00 | 156,603 |
| 1.00 | 41,608 |
| 1.00 | 46,274 |
| 1.00 | 66,413 |
| 1.00 | 78,620 |
| 2.00 | 198,296 |
| 1.00 | 112,944 |
| 1.00 | 42,186 |
| 2.00 | 117,761 |
| 1.00 | 70,098 |
| 0.00 | 0 |
| 1.00 | 47,782 |

3 Year Position Summary

| Classification Title | FY 2018 <br> Positions | FY 2018 Expenditures | FY 2019 <br> Positions | FY 2019 Appropriation | FY 2020 <br> Positions | FY 2020 <br> Allowance |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| IT Production Control Spec Lead | 1.00 | 49,154 | 1.00 | 49,355 | 1.00 | 50,343 |
| IT Programmer Analyst Lead/Advanced | 5.00 | 152,695 | 2.00 | 152,695 | 2.00 | 155,750 |
| IT Programmer Analyst Supervisor | 2.00 | 170,802 | 2.00 | 170,802 | 2.00 | 174,220 |
| IT Staff Specialist | 1.00 | 65,625 | 1.00 | 65,625 | 1.00 | 66,938 |
| IT Systems Technical Spec Supervisor | 1.00 | 87,729 | 1.00 | 87,729 | 1.00 | 89,484 |
| IT Technical Support Spec II | 1.00 | 80,078 | 1.00 | 80,078 | 3.00 | 221,876 |
| Management Specialist III | 1.00 | 0 | 0.00 | 0 | 0.00 | 0 |
| Managing Director I MSRP | 1.00 | 0 | 0.00 | 0 | 0.00 | 0 |
| Managing Director II MSRP | 4.00 | 575,756 | 0.00 | 0 | 0.00 | 0 |
| Prgm Mgr I | 2.00 | 128,894 | 2.00 | 160,180 | 2.00 | 148,295 |
| Prgm Mgr II | 1.00 | 70,439 | 1.00 | 68,504 | 1.00 | 73,997 |
| Prgm Mgr III | 4.00 | 344,383 | 3.00 | 263,919 | 3.00 | 269,199 |
| Prgm Mgr IV | 5.00 | 406,760 | 5.00 | 469,433 | 5.00 | 424,013 |
| Prgm Mgr Senior II | 3.00 | 329,596 | 3.00 | 329,595 | 3.00 | 336,189 |
| Prgm Mgr Senior III | 2.00 | 236,560 | 2.00 | 236,559 | 2.00 | 241,291 |
| Prgm Mgr Senior IV | 1.00 | 121,494 | 1.00 | 122,417 | 1.00 | 124,866 |
| Ret Benefits Specialist I | 7.00 | 117,476 | 3.00 | 117,953 | 0.00 | 0 |
| Ret Benefits Specialist II | 2.00 | 269,405 | 5.00 | 245,867 | 4.00 | 190,306 |
| Ret Benefits Specialist III | 10.00 | 667,802 | 11.00 | 605,585 | 15.00 | 852,106 |
| Ret Benefits Specialist Supv | 3.00 | 195,262 | 3.00 | 190,670 | 3.00 | 202,525 |
| State Retirement Administrator | 1.00 | 142,097 | 1.00 | 142,097 | 1.00 | 144,939 |
| Total G20J0101 | 197.00 | 12,845,805 | 171.00 | 10,883,038 | 176.00 | 11,332,460 |
| G20J0143 - Investment Division |  |  |  |  |  |  |
| Accountant II | 0.00 | 0 | 1.00 | 41,358 | 0.00 | 0 |
| Accountant Lead Specialized | 0.00 | 0 | 1.00 | 73,593 | 1.00 | 75,065 |
| Administrator II | 0.00 | 0 | 1.00 | 70,830 | 1.00 | 72,247 |
| Administrator V | 0.00 | 0 | 0.00 | 0 | 1.00 | 82,980 |
| Administrator VI | 0.00 | 0 | 1.00 | 86,769 | 1.00 | 88,505 |
| Administrator VII | 0.00 | 0 | 3.00 | 193,824 | 2.00 | 211,636 |
| Chief Investment Officer MSRP | 0.00 | 0 | 1.00 | 330,000 | 1.00 | 343,332 |
| Dep Chief Investment Officer MSRP | 0.00 | 0 | 1.00 | 177,977 | 1.00 | 181,537 |
| Exec Assoc II | 0.00 | 0 | 1.00 | 63,371 | 1.00 | 64,639 |
| Managing Director I MSRP | 0.00 | 0 | 1.00 | 105,380 | 1.00 | 111,670 |
| Managing Director II MSRP | 0.00 | 0 | 4.00 | 562,739 | 4.00 | 600,651 |
| Prgm Mgr III | 0.00 | 0 | 1.00 | 80,463 | 1.00 | 82,073 |
| Prgm Mgr Senior IV | 0.00 | 0 | 10.00 | 1,043,185 | 11.00 | 1,240,595 |
| Total G20J0143 | 0.00 | 0 | 26.00 | 2,829,489 | 26.00 | 3,154,930 |
| Total G20 Maryland State Retirement and Pe | 197.00 | 12,845,805 | 197.00 | 13,712,527 | 202.00 | 14,487,390 |

