MISSION

The mission of the Public Service Commission is to promote adequate, safe, reliable, and efficient delivery of services to Maryland consumers by public service companies subject to the Commission's statutory mandates. We accomplish this by ensuring just and reasonable rates; supervising, monitoring, and regulating all public service companies; educating the public about utility issues; and promoting competition where appropriate. We conduct proceedings in an open, fair, and nondiscriminatory manner, taking into account the interests of consumers, utilities, businesses, and other affected parties. In our decisions, we weigh the importance of public safety, economy of the State, natural resource availability, and environmental quality. We are committed to building an organization marked by its sense of teamwork, accountability, innovation, and diversity. We recruit, train, and retain quality personnel by providing good working conditions, effective leadership, and opportunities for personal and professional development.

VISION

We will be recognized as a national leader in regulatory excellence and innovation. We will demonstrate our commitment to the public, the companies we regulate, and our colleagues by building an environment of mutual respect, professionalism, and diversity.

KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. Ensure that gas and electric utility companies operate utility systems safely.

Obj. 1.1 Annually maintain a zero rate of reportable accidents from regulated utilities that are attributable to violations of Commission regulations.

Performance Measures	2014 Act.	2015 Act.	2016 Act.	2017 Act.	2018 Act.	2019 Est.	2020 Est.
Number of accidents reported	11	10	14	10	18	0	0
Number of accidents attributed to violations of Commission							
regulations	0	0	0	0	0	0	0

Goal 2. Ensure that public service companies deliver reliable services and that utility systems are adequate to meet customer demand.

Obj. 2.1 Annually have no reportable service interruptions due to insufficient jurisdictional plant maintenance or improper plant operations.

Performance Measures	2014 Act.	2015 Act.	2016 Act.	2017 Act.	2018 Act.	2019 Est.	2020 Est.
Number of reportable service interruptions	4	3	1	2	5	0	0
Number of reportable service interruptions due to insufficient							
plant maintenance or improper plant operations	0	0	0	0	0	0	0

Goal 3. Conduct open and fair proceedings and render timely decisions in accordance with statutory mandates and applicable law.

Obj. 3.1 Annually, 100 percent of Commission orders will be upheld on judicial review.

Performance Measures	2014 Act.	2015 Act.	2016 Act.	2017 Act.	2018 Act.	2019 Est.	2020 Est.
Number of cases	272	240	273	447	214	225	245
Percent of orders upheld on judicial review	90%	94%	90%	100%	100%	100%	100%

Goal 4. Ensure that all Maryland consumers have adequate consumer protection.

Obj. 4.1 Annually resolve 80 percent of consumer disputes within 60 days.

Performance Measures	2014 Act.	2015 Act.	2016 Act.	2017 Act.	2018 Act.	2019 Est.	2020 Est.
Number of disputes	13,327	11,683	8,369	6,777	5,595	5,600	5,600
Percent of consumer disputes resolved within 60 days	87%	88%	90%	90%	90%	90%	90%

Goal 5. Ensure that rates for public utility services are just and reasonable.

Obj. 5.1 Assure adequate and fair rates to utilities and customers by having 100 percent of Commission rate orders upheld on judicial review.

Performance Measures	2014 Act.	2015 Act.	2016 Act.	2017 Act.	2018 Act.	2019 Est.	2020 Est.
Number of rate cases	4	3	9	5	1	2	1
Percent of cases upheld on judicial review	100%	100%	100%	100%	100%	100%	100%

Goal 6. Ensure that telecommunications companies provide reliable services.

Obj. 6.1 Annually, the major carriers will meet their service objectives for resolving trouble spots, providing timeliness of repair, meeting appointments for installation, answering inquiries to business offices, and maintaining the operability of pay telephones 95 percent of the time.

Performance Measures	2014 Act.	2015 Act.	2016 Act.	2017 Act.	2018 Act.	2019 Est.	2020 Est.
Percent of time that major carriers report meeting service							
objectives (resolving trouble spots, timeliness of repair, etc.)	100%	100%	100%	100%	100%	100%	100%

Goal 7. Ensure that taxicabs and passenger-for-hire carriers engage in safe practices.

Obj. 7.1 Annually maintain a zero fatality rate from accidents attributable to vehicle safety violations by taxicabs and passenger-for-hire vehicles.

Performance Measures	2014 Act.	2015 Act.	2016 Act.	2017 Act.	2018 Act.	2019 Est.	2020 Est.
Number of taxicabs regulated	1,398	1,398	1,398	1,398	1,398	1,398	1,398
Number of passenger-for-hire vehicles regulated with a passenger capacity of less than 16	3,389	3,473	19,602	39,799	89,168	150,000	175,000
Number of passenger-for-hire vehicles regulated with a passenger							
capacity of 16 or more	2,033	2,182	2,227	2,252	2,239	2,200	2,200
Safety inspections of taxicabs by Commission inspectors	1,777	1,751	1,031	1,274	800	460	460
Number of safety inspections of passenger-for-hire vehicles by							
Commission inspectors	5,803	6,818	5,243	3,405	2,343	4,400	4,400
Ratio of total number of safety inspections to total number of reported vehicles in service at the end of the fiscal year	1.94:1	1.99:1	1.19:1	1.02:1	1.01:1	1.02:1	1.01:1
Reported fatalities from accidents attributable to vehicle safety violations by taxicabs and passenger-for hire vehicles	0	0	0	0	0	0	0

NOTES

¹ The decrease in the number of safety inspections is a direct result of regulatory changes reducing the requirement of bi-annual vehicle safety inspections to annual.

Summary of Public Service Commission

	2018 Actual	2019 Appropriation	2020 Allowance
Number of Authorized Positions	136.00	137.00	137.00
Number of Contractual Positions	15.00	15.00	15.00
Salaries, Wages and Fringe Benefits Technical and Special Fees	14,464,539 485,209	15,182,750 599,898	15,561,768 599,898
Operating Expenses	10,372,578	4,366,258	4,476,135
Special Fund Expenditure	24,619,571	19,554,295	20,024,162
Federal Fund Expenditure	702,755	594,611	613,639
Total Expenditure	25,322,326	20,148,906	20,637,801

C90G00.01 General Administration and Hearings

Program Description

The Public Service Commission regulates electric, natural gas, water and sewage, and telecommunications companies, as well as electric and natural gas suppliers, and passenger-for-hire services. In addition, the Commission establishes water vessel pilotage and docking services rates. The Commission hears matters about rate adjustments, applications to exercise franchises, approval of issuance of securities, promulgation of rules and regulations, and quality of utility and common carrier service. It also has the authority to issue a Certificate of Public Convenience and Necessity to construct new generating stations or transmission lines of a certain capacity. It establishes policies, sets priorities, provides support for operating units to achieve success, and communicates on behalf of the Commission. Support services include legal, fiscal, budget, personnel, information technology, communications, consumer assistance, and a variety of special projects. The Commission is a Special Fund agency with revenues equivalent to its operating expenses raised through assessments of the public service companies that it regulates.

Apı	propriation Statement	2018 Actual	2019 Appropriation	2020 Allowance
	Number of Authorized Positions	62.00	63.00	63.00
	Number of Contractual Positions	5.00	5.00	5.00
01	Salaries, Wages and Fringe Benefits	7,065,414	7,408,334	7,655,417
02	Technical and Special Fees	176,645	199,408	199,408
03	Communications	116,099	133,729	75,751
04	Travel	31,604	62,128	62,128
07	Motor Vehicle Operation and Maintenance	74,272	74,824	74,824
08	Contractual Services	777,488	2,081,782	2,186,570
09	Supplies and Materials	85,718	76,488	79,421
10	Equipment - Replacement	28,595	43,727	34,287
11	Equipment - Additional	83,478	44,153	77,438
12	Grants, Subsidies, and Contributions	7,556,595	0	0
13	Fixed Charges	1,050,873	1,110,116	1,151,370
	Total Operating Expenses	9,804,722	3,626,947	3,741,789
	Total Expenditure	17,046,781	11,234,689	11,596,614
	Special Fund Expenditure	17,046,781	11,234,689	11,596,614
	Total Expenditure	17,046,781	11,234,689	11,596,614
Spe	ecial Fund Expenditure			
	290303 Public Utility Regulation Fund	10,045,480	11,234,689	11,596,614
5	WF326 Public Utility Customer Investment Fund	7,001,301	0	0
	Total	17,046,781	11,234,689	11,596,614

C90G00.02 Telecommunications, Gas and Water Division

Program Description

The Telecommunications, Gas and Water Division provides expert advice, analysis, recommendations and witness testimony in telecommunications, gas and water matters before the Public Service Commission.

Appropriation Statement	2018 Actual	2019 Appropriation	2020 Allowance
Number of Authorized Positions	5.00	5.00	5.00
01 Salaries, Wages and Fringe Benefits	491,625	527,644	531,232
03 Communications	2	0	0
04 Travel	6,466	9,914	10,101
09 Supplies and Materials	102	40	40
Total Operating Expenses	6,570	9,954	10,141
Total Expenditure	498,195	537,598	541,373
Special Fund Expenditure	498,195	537,598	541,373
Total Expenditure	498,195	537,598	541,373
Special Fund Expenditure			
C90303 Public Utility Regulation Fund	498,195	537,598	541,373
Total	498,195	537,598	541,373

C90G00.03 Engineering Investigations

Program Description

The Engineering Investigations Division is responsible for: inspecting the physical facilities and operating records of companies to determine the adequacy, efficiency and safety of the services provided; providing expert recommendations on engineering issues before the Public Service Commission; investigating utility service problems; monitoring the heating value of gas and the voltages on electric systems; monitoring the performance of the State's one-call systems; evaluating the annual unaccounted-for gas and electric reports by gas and electric companies to assure compliance with Commission parameters; testing the accuracy of gas, electric and water meters; reviewing utility service tariffs; reviewing and evaluating reliability-related reports filed by electric companies; evaluating construction requests for power plants and high voltage transmission lines, and assuring compliance with Federal natural gas and hazardous liquid pipeline safety requirements.

Number of Authorized Positions 16.00 16.00 16.00 01 Salaries, Wages and Fringe Benefits 1,914,888 1,890,055 1,913,930 03 Communications 4,638 7,108 7,108 04 Travel 38,745 57,300 59,176 07 Motor Vehicle Operation and Maintenance 23,498 24,090 23,379 08 Contractual Services 1,737 0 0 09 Supplies and Materials 5,128 7,051 7,155 10 Equipment - Replacement 12,809 6,641 10,137 11 Equipment - Additional 118 3,226 3,226 13 Fixed Charges 62,139 53,824 57,830 14 Equipment - Additional 118 3,226 3,226 13 Fixed Charges 62,139 53,824 57,830 15 Fixed Dependiture 2,063,700 2,049,295 2,081,941 1 Fixed Expenditure 1,360,945 1,454,684 1,468,302 1 Fixed Expenditure 2,063,700 2,049,295 2,081,941 Total Expenditure <th>Appr</th> <th>opriation Statement</th> <th>2018 Actual</th> <th>2019 Appropriation</th> <th>2020 Allowance</th>	Appr	opriation Statement	2018 Actual	2019 Appropriation	2020 Allowance
30 Communications 4,638 7,108 7,108 04 Travel 38,745 57,300 59,176 07 Motor Vehicle Operation and Maintenance 23,498 24,090 23,379 08 Contractual Services 1,737 0 0 09 Supplies and Materials 5,128 7,051 7,155 10 Equipment - Replacement 12,809 6,641 10,137 11 Equipment - Additional 118 3,226 3,226 13 Fixed Charges 62,139 53,824 57,830 Total Operating Expenses 148,812 159,240 168,011 Total Expenditure 2,063,700 2,049,295 2,081,941 Special Fund Expenditure 1,360,945 1,454,684 1,468,302 Federal Fund Expenditure C90303 Public Utility Regulation Fund 1,360,945 1,454,684 1,468,302 Federal Fund Expenditure C90303 Public Utility Regulation Fund 1,360,945 1,454,684 1,468,302 Total Expenditure 5,360,945 1,454,684 1,468,302 Total Expenditure 1		Number of Authorized Positions	16.00	16.00	16.00
04 Travel 38,745 57,300 59,176 07 Motor Vehicle Operation and Maintenance 23,498 24,090 23,379 08 Contractual Services 1,737 0 0 09 Supplies and Materials 5,128 7,051 7,155 10 Equipment - Replacement 12,809 6,641 10,137 11 Equipment - Additional 118 3,226 3,226 13 Fixed Charges 62,139 53,824 57,830 148,812 159,240 168,011 Total Operating Expenses 148,812 159,240 168,011 Total Expenditure 2,063,700 2,049,295 2,081,941 Special Fund Expenditure 1,360,945 1,454,684 1,468,302 Total Expenditure C90303 Public Utility Regulation Fund 1,360,945 1,454,684 1,468,302 Total Expenditure Total Expenditure C90303 Public Utility Regulation Fund 1,360,945 1,454,684 1,468,302 Total Expenditure 594,611 613,639 Total Expenditure 594,611	01	Salaries, Wages and Fringe Benefits	1,914,888	1,890,055	1,913,930
Notor Vehicle Operation and Maintenance 23,498 24,090 23,379 08 Contractual Services 1,737 0 0 09 Supplies and Materials 5,128 7,051 7,155 10 Equipment - Replacement 12,809 6,641 10,137 11 Equipment - Additional 118 3,226 3,226 13 Fixed Charges 62,139 53,824 57,830 1 Total Operating Expenses 148,812 159,240 168,011 Special Fund Expenditure 2,063,700 2,049,295 2,081,941 Special Fund Expenditure 702,755 594,611 613,639 Federal Fund Expenditure C90303 Public Utility Regulation Fund 1,360,945 1,454,684 1,468,302 Total Utility Regulation Fund 1,360,945 1,454,684 1,468,302 Federal Fund Expenditure Total Expe	03	Communications	4,638	7,108	7,108
08 Contractual Services 1,737 0 0 09 Supplies and Materials 5,128 7,051 7,155 10 Equipment - Replacement 12,809 6,641 10,137 11 Equipment - Additional 118 3,226 3,226 13 Fixed Charges 62,139 53,824 57,830 Total Operating Expenses 148,812 159,240 168,011 Total Expenditure 2,063,700 2,049,295 2,081,941 Special Fund Expenditure 1,360,945 1,454,684 1,468,302 Federal Fund Expenditure 2,063,700 2,049,295 2,081,941 Special Fund Expenditure Total Expenditure C90303 Public Utility Regulation Fund 1,360,945 1,454,684 1,468,302 Total Expenditure Total Expenditure 20,700 2,049,295 2,081,941 Special Fund Expenditure Total Expenditure Total Expenditure 1,360,945 1,454,684 1,468,302 <td>04</td> <td>Travel</td> <td>38,745</td> <td>57,300</td> <td>59,176</td>	04	Travel	38,745	57,300	59,176
09 Supplies and Materials 5,128 7,051 7,155 10 Equipment - Replacement 12,809 6,641 10,137 11 Equipment - Additional 118 3,226 3,226 13 Fixed Charges 62,139 53,824 57,830 Total Operating Expenses 148,812 159,240 168,011 Total Expenditure 2,063,700 2,049,295 2,081,941 Special Fund Expenditure 702,755 594,611 613,639 Federal Fund Expenditure C90303 Public Utility Regulation Fund 1,360,945 1,454,684 1,468,302 Total 1,360,945 1,454,6	07	Motor Vehicle Operation and Maintenance	23,498	24,090	23,379
Equipment - Replacement 12,809 6,641 10,137 11 Equipment - Additional 118 3,226 3,226 13 Fixed Charges 62,139 53,824 57,830 Total Operating Expenses 148,812 159,240 168,011 Total Expenditure 2,063,700 2,049,295 2,081,941 Special Fund Expenditure 1,360,945 1,454,684 1,468,302 Federal Fund Expenditure C90303 Public Utility Regulation Fund 1,360,945 1,454,684 1,468,302 Total 5,04,611 613,639 Public Utility Regulation Fund 1,360,945 1,454,684 1,468,302 Total 5,04,611 <t< td=""><td>80</td><td>Contractual Services</td><td>1,737</td><td>0</td><td>0</td></t<>	80	Contractual Services	1,737	0	0
11 Equipment - Additional 118 3,226 3,226 13 Fixed Charges 62,139 53,824 57,830 Total Operating Expenses 148,812 159,240 168,011 Total Expenditure 2,063,700 2,049,295 2,081,941 Special Fund Expenditure 1,360,945 1,454,684 1,468,302 Federal Fund Expenditure 2,063,700 2,049,295 2,081,941 Special Fund Expenditure C90303 Public Utility Regulation Fund 1,360,945 1,454,684 1,468,302 Total 1,360,945 1,454,684 1,468,302 Federal Fund Expenditure 20.700 Pipeline Safety Program State Base Grant 702,755 594,611 613,639	09	Supplies and Materials	5,128	7,051	7,155
13 Fixed Charges 62,139 53,824 57,830 Total Operating Expenses 148,812 159,240 168,011 Total Expenditure 2,063,700 2,049,295 2,081,941 Special Fund Expenditure 1,360,945 1,454,684 1,468,302 Federal Fund Expenditure 2,063,700 2,049,295 2,081,941 Special Fund Expenditure C90303 Public Utility Regulation Fund 1,360,945 1,454,684 1,468,302 Total 1,360,945 1,454,684 1,468,302 Federal Fund Expenditure 20.700 Pipeline Safety Program State Base Grant 702,755 594,611 613,639	10	Equipment - Replacement	12,809	6,641	10,137
Total Operating Expenses 148,812 159,240 168,011 Total Expenditure 2,063,700 2,049,295 2,081,941 Special Fund Expenditure 1,360,945 1,454,684 1,468,302 Federal Fund Expenditure 702,755 594,611 613,639 Special Fund Expenditure C90303 Public Utility Regulation Fund 1,360,945 1,454,684 1,468,302 Total 1,360,945 1,454,684 1,468,302 Federal Fund Expenditure 20.700 Pipeline Safety Program State Base Grant 702,755 594,611 613,639	11	Equipment - Additional	118	3,226	3,226
Total Expenditure 2,063,700 2,049,295 2,081,941 Special Fund Expenditure 1,360,945 1,454,684 1,468,302 Federal Fund Expenditure 702,755 594,611 613,639 Total Expenditure 2,063,700 2,049,295 2,081,941 Special Fund Expenditure C90303 Public Utility Regulation Fund 1,360,945 1,454,684 1,468,302 Total 1,360,945 1,454,684 1,468,302 Federal Fund Expenditure 20.700 Pipeline Safety Program State Base Grant 702,755 594,611 613,639	13	Fixed Charges	62,139	53,824	57,830
Special Fund Expenditure 1,360,945 1,454,684 1,468,302 Federal Fund Expenditure 702,755 594,611 613,639 Total Expenditure Special Fund Expenditure C90303 Public Utility Regulation Fund 1,360,945 1,454,684 1,468,302 Total 1,360,945 1,454,684 1,468,302 Federal Fund Expenditure 20.700 Pipeline Safety Program State Base Grant 702,755 594,611 613,639		Total Operating Expenses	148,812	159,240	168,011
Federal Fund Expenditure 702,755 594,611 613,639 Total Expenditure 2,063,700 2,049,295 2,081,941 Special Fund Expenditure C90303 Public Utility Regulation Fund 1,360,945 1,454,684 1,468,302 Total 1,360,945 1,454,684 1,468,302 Federal Fund Expenditure 20.700 Pipeline Safety Program State Base Grant 702,755 594,611 613,639		Total Expenditure	2,063,700	2,049,295	2,081,941
Special Fund Expenditure 2,063,700 2,049,295 2,081,941 Special Fund Expenditure C90303 Public Utility Regulation Fund 1,360,945 1,454,684 1,468,302 Total 1,360,945 1,454,684 1,468,302 Federal Fund Expenditure 20.700 Pipeline Safety Program State Base Grant 702,755 594,611 613,639		Special Fund Expenditure	1,360,945	1,454,684	1,468,302
Special Fund Expenditure C90303 Public Utility Regulation Fund 1,360,945 1,454,684 1,468,302 Total 1,360,945 1,454,684 1,468,302 Federal Fund Expenditure 20.700 Pipeline Safety Program State Base Grant 702,755 594,611 613,639		Federal Fund Expenditure	702,755	594,611	613,639
C90303 Public Utility Regulation Fund 1,360,945 1,454,684 1,468,302 Federal Fund Expenditure 20.700 Pipeline Safety Program State Base Grant 702,755 594,611 613,639		Total Expenditure	2,063,700	2,049,295	2,081,941
Total 1,360,945 1,454,684 1,468,302 Federal Fund Expenditure 20.700 Pipeline Safety Program State Base Grant 702,755 594,611 613,639	Spec	ial Fund Expenditure			
Federal Fund Expenditure 20.700 Pipeline Safety Program State Base Grant 702,755 594,611 613,639	C9	0303 Public Utility Regulation Fund	1,360,945	1,454,684	1,468,302
20.700 Pipeline Safety Program State Base Grant 702,755 594,611 613,639		Total	1,360,945	1,454,684	1,468,302
	Fede	ral Fund Expenditure			
Total 702,755 594,611 613,639	20	.700 Pipeline Safety Program State Base Grant	702,755	594,611	613,639
		Total	702,755	594,611	613,639

C90G00.04 Accounting Investigations

Program Description

The Accounting Investigations Division is responsible for auditing and assessing the financial performance of public utilities in the State of Maryland. The Division provides appropriate guidance on a variety of financial issues including the development of utility revenue requirements, financial performance/earning levels, recovery of fuel costs, cost allocation standards, and customer billing. The Division also maintains annual financial reports for most utilities under the jurisdiction of the Public Service Commission.

Appropriation Statement	2018 Actual	2019 Appropriation	2020 Allowance
Number of Authorized Positions	7.00	7.00	7.00
01 Salaries, Wages and Fringe Benefits	718,511	693,108	701,748
03 Communications	2	0	0
04 Travel	7,895	2,871	5,503
Total Operating Expenses	7,897	2,871	5,503
Total Expenditure	726,408	695,979	707,251
Special Fund Expenditure	726,408	695,979	707,251
Total Expenditure	726,408	695,979	707,251
Special Fund Expenditure			
C90303 Public Utility Regulation Fund	726,408	695,979	707,251
Total	726,408	695,979	707,251

C90G00.05 Common Carrier Investigations

Program Description

The Common Carrier Investigations program enforces Commission laws concerning the safety, insurance, and services provisions required to be maintained by for-hire passenger carriers; taxicab companies and drivers in Baltimore City, Baltimore County, Cumberland, and Hagerstown; and drivers of intrastate for-hire passenger vehicles with a passenger capacity of less than 16.

Appropriat	tion Statement	2018 Actual	2019 Appropriation	2020 Allowance
Numb	er of Authorized Positions	18.00	18.00	18.00
Numb	er of Contractual Positions	10.00	10.00	10.00
01 Salarie	es, Wages and Fringe Benefits	1,348,495	1,416,316	1,434,338
02 Techni	ical and Special Fees	308,564	400,490	400,490
03 Comm	nunications	4,949	9,635	9,636
04 Travel		1,696	2,732	2,732
07 Motor	Vehicle Operation and Maintenance	39,370	88,415	48,602
08 Contra	actual Services	1,757	5,319	5,319
09 Suppli	es and Materials	3,786	2,256	2,488
10 Equipr	ment - Replacement	234	0	0
11 Equipr	ment - Additional	0	5,965	5,965
Т	otal Operating Expenses	51,792	114,322	74,742
	Total Expenditure	1,708,851	1,931,128	1,909,570
Specia	l Fund Expenditure	1,708,851	1,931,128	1,909,570
	Total Expenditure	1,708,851	1,931,128	1,909,570
Special Fur	nd Expenditure			
C90301	For-Hire Driving Services Enforcement Fund	0	284,195	288,100
C90303	Public Utility Regulation Fund	1,708,851	1,646,933	1,621,470
	Total	1,708,851	1,931,128	1,909,570

C90G00.06 Washington Metropolitan Area Transit Commission

Program Description

Maryland has entered into a compact with Virginia and the District of Columbia to create the Washington Metropolitan Area Transit Commission to regulate and improve mass transportation within the Washington metropolitan area. The metropolitan district includes Montgomery and Prince George's counties in Maryland, the District of Columbia, and the counties of Arlington and Fairfax in Virginia. The expenses of the Transit Commission are borne by the three signatories in proportion to their population within the metropolitan district.

Appropriation Statement	2018 Actual	2019 Appropriation	2020 Allowance
12 Grants, Subsidies, and Contributions	326,170	438,218	448,321
Total Operating Expenses	326,170	438,218	448,321
Total Expenditure	326,170	438,218	448,321
Special Fund Expenditure	326,170	438,218	448,321
Total Expenditure	326,170	438,218	448,321
Special Fund Expenditure			
C90303 Public Utility Regulation Fund	326,170	438,218	448,321
Total	326,170	438,218	448,321

C90G00.07 Electricity Division

Program Description

The Electricity Division participates in rate and merger cases before the Public Service Commission. The Division conducts economic analyses of market structure and competition, energy choice implementation and ratemaking, in addition to statistical, economic, and financial studies. The Division makes evidentiary presentations regarding electric and gas customer choice and utility merger policy, rate design, class and jurisdictional cost of service allocations, cost of capital, and other issues related to regulatory economics.

Appropriation Statement	2018 Actual	2019 Appropriation	2020 Allowance
Number of Authorized Positions	5.00	5.00	5.00
01 Salaries, Wages and Fringe Benefits	451,020	531,062	552,885
03 Communications	7	0	0
04 Travel	1,371	1,238	1,613
09 Supplies and Materials	205	154	154
13 Fixed Charges	3,160	155	5,366
Total Operating Expenses	4,743	1,547	7,133
Total Expenditure	455,763	532,609	560,018
Special Fund Expenditure	455,763	532,609	560,018
Total Expenditure	455,763	532,609	560,018
Special Fund Expenditure			
C90303 Public Utility Regulation Fund	455,763	532,609	560,018
Total	455,763	532,609	560,018

C90G00.08 Public Utility Law Judge

Program Description

The Public Utility Law Judge Division conducts formal administrative and Alternate Dispute Resolution (ADR) proceedings on all matters delegated by the Commission. The proceedings include rate cases and other proceedings regarding natural gas, electric, telephone, water and sewer companies; applications to construct electric generating stations and transmission lines; hearings for public comment on wind generator construction; and Commission investigations, permit applications, complaints, and requests for assessments of civil penalties regarding common carrier vehicles. Hearing Examiners and the License Hearing Officer issue Proposed Orders in delegated proceedings, which become final Orders of the Commission unless appealed to the Commission within 30 days after filing, or unless the Commission takes action on its own motion.

Appropriation Statement	2018 Actual	2019 Appropriation	2020 Allowance
Number of Authorized Positions	7.00	7.00	7.00
01 Salaries, Wages and Fringe Benefits	807,689	926,945	953,705
04 Travel	7,937	2,992	8,123
13 Fixed Charges	0	584	584
Total Operating Expenses	7,937	3,576	8,707
Total Expenditure	815,626	930,521	962,412
Special Fund Expenditure	815,626	930,521	962,412
Total Expenditure	815,626	930,521	962,412
Special Fund Expenditure			
C90301 For-Hire Driving Services Enforcement Fund	0	131,061	133,843
C90303 Public Utility Regulation Fund	815,626	799,460	828,569
Total	815,626	930,521	962,412

C90G00.09 Staff Counsel

Program Description

The Staff Counsel Division provides legal representation for staff witnesses in all proceedings before the Public Service Commission; coordinates the presentation and preparation of testimony; advises staff on legal issues; and prepares briefs, memoranda of law, and pleadings. Staff attorneys are the final reviewer and adviser on legal issues for every staff analysis regarding petitions reviewed by the Commission during its weekly Administrative Meeting. They manage the preparation and promulgation of regulations after seeking advice from interested parties.

Appropriation Statement	2018 Actual	2019 Appropriation	2020 Allowance
Number of Authorized Positions	9.00	9.00	9.00
01 Salaries, Wages and Fringe Benefits	992,120	1,092,195	1,105,037
03 Communications	0	1	0
04 Travel	8,170	4,936	6,416
08 Contractual Services	1,169	0	0
13 Fixed Charges	0	499	499
Total Operating Expenses	9,339	5,436	6,915
Total Expenditure	1,001,459	1,097,631	1,111,952
Special Fund Expenditure	1,001,459	1,097,631	1,111,952
Total Expenditure	1,001,459	1,097,631	1,111,952
Special Fund Expenditure			
C90303 Public Utility Regulation Fund	1,001,459	1,097,631	1,111,952
Total	1,001,459	1,097,631	1,111,952

C90G00.10 Energy Analysis and Planning Division

Program Description

The Energy Analysis and Planning Division provides analysis of the short-term and long-term energy resources available to the State of Maryland. The Division reviews applications for the construction of small and emergency generator facilities (CPCN exemptions). The Division manages and monitors the State's renewable portfolio standards program, the licensing of electric and natural gas suppliers and brokers, various purchased power contracts (such as those resulting from the Standard Offer Service electricity procurements), and emissions disclosure activities. The Division also works with electric companies to develop cost effective energy efficiency, conservation, demand reduction, and other related programs. The Division provides testimony in formal proceedings before the Commission and assists the Staff Counsel Division in conducting cross-examination of witnesses and preparing legal briefs. The Division monitors electricity issues in national and regional forums such as the Federal Energy Regulatory Commission (FERC) and PJM Interconnection (the regional electric grid operator) and environmental matters affecting generating plants promulgated by U.S. Environmental Protection Agency, and provides the Commission with summary reports from these forums.

Appropriation Statement	2018 Actual	2019 Appropriation	2020 Allowance
Number of Authorized Positions	7.00	7.00	7.00
01 Salaries, Wages and Fringe Benefits	674,777	697,091	713,476
03 Communications	0	1	0
04 Travel	4,596	4,146	4,873
Total Operating Expenses	4,596	4,147	4,873
Total Expenditure	679,373	701,238	718,349
Special Fund Expenditure	679,373	701,238	718,349
Total Expenditure	679,373	701,238	718,349
Special Fund Expenditure			
C90303 Public Utility Regulation Fund	679,373	701,238	718,349
Total	679,373	701,238	718,349

3 Year Position Summary

sification Title	FY 2018 Positions	FY 2018 Expenditures	FY 2019 Positions	FY 2019 Appropriation	FY 2020 Positions	FY 2020 Allowance
- Public Service Commission						
C90G0001 - General Administration and Hearings						
Admin Aide	1.00	48,086	1.00	48,086	1.00	49,0
Admin Officer III	7.00	390,754	7.00	410,495	7.00	414,9
Admin Spec I	1.00	15,129	1.00	38,346	0.00	
Admin Spec II	7.00	287,724	7.00	299,854	7.00	305,0
Admin Spec III	1.00	87,124	1.00	47,569	2.00	93,6
Administrator IV	1.00	70,607	1.00	70,607	1.00	72,0
Asst Gen Counsel III Pub Ser Com	4.00	322,347	4.00	413,015	3.00	315,4
Commissioner Pub Service	4.00	527,063	4.00	557,456	4.00	568,
Computer Network Spec II	1.00	72,199	1.00	72,199	1.00	73,6
Database Specialist II	1.00	42,817	1.00	49,899	1.00	52,
Designated Admin Mgr IV	1.00	92,947	1.00	92,564	1.00	98,0
Exec Assoc II	4.00	234,157	4.00	234,155	4.00	238,8
Exec Assoc III	1.00	63,171	1.00	63,171	1.00	64,
Exec Dir Public Service Comm	1.00	134,749	1.00	134,749	1.00	137,
Exec Secy Public Service Comm	1.00	134,749	1.00	134,749	1.00	137,
Executive Senior	1.00	168,877	1.00	168,877	1.00	172,
Fiscal Accounts Technician II	1.00	49,890	1.00	49,890	1.00	50,
Fiscal Services Admin II	0.00	79,729	0.00	0	1.00	87,
Fiscal Services Chief II	1.00	7,211	1.00	82,247	0.00	
Fiscal Services Officer II	1.00	73,593	1.00	73,593	1.00	75,
Gen Counsel Public Service	1.00	134,749	1.00	134,749	1.00	137,
IT Asst Director II	1.00	97,203	1.00	97,203	1.00	99,
IT Director II	1.00	103,743	1.00	103,743	1.00	105,
IT Programmer Analyst I	2.00	118,405	2.00	118,404	2.00	120,
IT Systems Technical Spec	1.00	77,699	1.00	77,699	1.00	79,
Management Associate	3.00	154,258	3.00	154,256	3.00	157,
Office Secy III	1.00	38,347	1.00	38,346	1.00	39,
Prgm Mgr Senior II	5.00	568,008	5.00	541,966	6.00	627,
PSC Commission Advisor	6.00	619,411	7.00	852,468	7.00	726,
PSC Regulatory Economist II	1.00	69,492	1.00		1.00	70,
Total C90G0001	62.00	4,884,238	63.00	5,229,847	63.00	5,170,
C90G0002 - Telecommunications, Gas and Water Div	ision		L			
Prgm Mgr I	1.00	85,401	1.00	85,401	1.00	87,
Prgm Mgr IV	1.00	103,743	1.00	103,743	1.00	105,
PSC Regulatory Economist	1.00	36,175	1.00	53,855	1.00	53,
PSC Regulatory Economist II	2.00	119,838	2.00	122,935	2.00	120,
Total C90G0002	5.00	345,157	5.00	365,934	5.00	367,4
C90G0003 - Engineering Investigations				!		
Asst Chf Engineer Pub Ser Comm	1.00	84,479	1.00	84,479	1.00	86,
Chf Engineer Pub Service Comm	1.00	129,643	1.00	126,186	1.00	128,
Deputy Chf Engineer, Public Service Commission	1.00	99,869	1.00	99,869	1.00	101,
Pub Serv Engr III	13.00	986,648	13.00		13.00	1,016,
Total C90G0003	16.00		16.00	_	16.00	1,333,
C90G0004 - Accounting Investigations	1			,		
Admin Aide	1.00	34,480	1.00	35,980	1.00	36,
Asst Chf Auditor Pub Ser Comm	1.00	90,112	1.00		1.00	91,
Prgm Mgr IV	1.00		1.00		1.00	103,
Pub Utility Auditor	3.00		3.00	 	3.00	173,

3 Year Position Summary

sification Title	FY 2018 Positions	FY 2018 Expenditures	FY 2019 Positions	FY 2019 Appropriation	FY 2020 Positions	FY 2020 Allowance
Pub Utility Auditor Senior	1.00	59,670	1.00	59,670	1.00	60,8
Total C90G0004	7.00	465,431	7.00	475,241	7.00	466,9
C90G0005 - Common Carrier Investigations	•					
Admin Officer II	1.00	60,530	1.00	60,530	1.00	61,
Admin Prog Mgr IV	1.00	0	1.00	103,743	0.00	
Admin Spec I	1.00	36,992	1.00	36,992	1.00	37,
Admin Spec II	5.00	207,016	5.00	208,129	5.00	212
Admin Spec III	3.00	139,831	3.00	139,829	3.00	142
Administrator II	1.00	115,081	1.00	73,593	2.00	137
Administrator IV	1.00	6,150	1.00	73,361	0.00	
Office Secy III	1.00	37,662	1.00	37,662	1.00	38
Prgm Mgr III	0.00	9,095	0.00	0	0.00	
Prgm Mgr IV	0.00	94,648	0.00	0	1.00	105
PSC Common Carrier Insp II	1.00	21,689	1.00	36,992	0.00	
PSC Common Carrier Insp III	3.00	118,003	3.00	153,721	4.00	187
Total C90G0005	18.00	846,697	18.00	924,552	18.00	922
C90G0007 - Electricity Division	•					
Prgm Mgr I	1.00	83,811	1.00	83,811	1.00	85
Prgm Mgr IV	1.00	103,743	1.00	103,743	1.00	105
PSC Regulatory Economist	2.00	61,528	2.00	101,016	2.00	116
PSC Regulatory Economist II	1.00	59,098	1.00	65,625	1.00	62
Total C90G0007	5.00	308,180	5.00	354,195	5.00	369
C90G0008 - Public Utility Law Judge	•					
Admin Aide	1.00	43,873	1.00	43,872	1.00	44
Admin Officer II	1.00	60,530	1.00	60,530	1.00	6
License Hearing Officer	1.00	46,795	1.00	93,590	1.00	95
Prgm Mgr Senior IV	1.00	134,749	1.00	134,749	1.00	137
Public Utility Law Judge II Pub Ser Comm	0.00	66,642	0.00	0	0.00	
Public Utility Law Judge Sr Pub Ser Comm	3.00	203,599	3.00	307,768	3.00	313
Total C90G0008	7.00	556,188	7.00	640,509	7.00	653
C90G0009 - Staff Counsel	•					
Chf Staff Atty Pub Ser Com	1.00	110,729	1.00	110,729	1.00	112
Office Secy III	1.00	41,941	1.00	41,984	1.00	42
Prgm Mgr IV	1.00	23,625	1.00	97,988	1.00	65
Staff Atty II Pub Ser Comm	4.00	341,418	4.00	341,417	4.00	348
Staff Atty III Pub Ser Comm	2.00	182,349	2.00	182,348	2.00	185
Total C90G0009	9.00	700,062	9.00	774,466	9.00	755
C90G0010 - Energy Analysis and Planning Division	•					
Prgm Mgr I	2.00	148,795	2.00	156,939	2.00	136
Prgm Mgr IV	1.00	103,743	1.00	103,743	1.00	105
PSC Regulatory Economist	2.00	103,973	2.00	103,972	2.00	106
PSC Regulatory Economist II	2.00	113,825	2.00		2.00	116
Total C90G0010	7.00	470,336	7.00	 	7.00	464,
I C90 Public Service Commission	136.00		137.00		137.00	10,505,