

Department of Aging

MISSION

Establish Maryland as an attractive location for all older adults through vibrant communities and supportive services that offer the opportunity to live healthy and meaningful lives.

VISION

Live Well, Age Well.

KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. To enable older adult Marylanders and adults with disabilities to remain in their homes with a high quality of life for as long as possible.

- Obj. 1.1** Support the provision of home and community-based services to older Marylanders.
- Obj. 1.2** Implement screening tools to connect older adults and individuals with disabilities to appropriate community-based services.
- Obj. 1.3** Provide integrated access to long-term care information and services through the statewide Maryland Access Point (MAP) network.

	2015 Act.	2016 Act.	2017 Act.	2018 Act.	2019 Act.	2020 Est.	2021 Est.
Performance Measures							
1 Number of individuals receiving Maryland Department of Aging (MDoA) coordinated home and community-based services	12,888	12,656	11,635	12,038	11,680	11,961	12,156
Number of people who are screened using the interRAI Level 1 Screen	1,573	4,705	7,869	7,357	5,343	8,000	5,500
1 Number of referrals through the Maryland Access Point	120,972	126,372	136,816	125,789	160,000	165,000	170,000
1 Number of individual information and assistance contacts (in person, online, and via telephone including the statewide 1-844-MAP-LINK number)	835,560	843,915	732,962	691,718	700,000	750,000	800,000
Care program	32	43	54	59	70	70	70
1 Number of person-centered written Action Plans developed to promote consumer choice and self-determination	N/A	1,312	3,486	3,634	4,500	4,800	5,000

Department of Aging

Goal 2. To prevent the abuse, neglect, and exploitation of Maryland's older adults.

- Obj. 2.1 To maintain effective advocacy activities for residents of long-term care facilities.
- Obj. 2.2 To protect the rights of individuals facing guardianship by, when possible, identifying less restrictive measures to meet their needs.
- Obj. 2.3 To protect and advocate for older adults who participate in the public guardianship program.

Performance Measures	2015 Act.	2016 Act.	2017 Act.	2018 Act.	2019 Act.	2020 Est.	2021 Est.
Complaints investigated and closed by ombudsmen	3,603	3,671	3,800	4,238	3,712	3,900	4,000
Abuse complaints investigated and closed by ombudsmen	192	161	180	187	205	220	230
Consultations provided by ombudsmen	10,702	9,004	10,000	8,109	7,607	8,000	8,100
Number of clients for whom MDoA and Area Agencies on Aging (AAAs) serve as public guardians	911	904	895	876	825	825	825
Number of public guardianship cases diverted	353	353	397	438	371	371	371

Goal 3. To empower older Marylanders to stay active and healthy.

- Obj. 3.1 Increase opportunities for older Marylanders to participate in evidence-based programs that improve their health.
- Obj. 3.2 Increase opportunities for older Marylanders to receive nutritional support in community-based settings.

Performance Measures	2015 Act.	2016 Act.	2017 Act.	2018 Act.	2019 Act.	2020 Est.	2021 Est.
Number of meals served in the federally supported congregate meal programs (in thousands)	1,080	1,080	1,088	1,096	1,119	1,173	1,173
Number of meals served in the federally supported home delivered meal programs (in thousands)	1,094	1,118	1,139	1,192	1,207	1,291	1,291

NOTES

¹ 2019 data is estimated because it is reported on a federal fiscal year basis and there is a reporting delay.

Department of Aging

Summary of Department of Aging

	2019 Actual	2020 Appropriation	2021 Allowance
Number of Authorized Positions	38.70	38.70	39.00
Number of Contractual Positions	9.92	14.00	9.61
Salaries, Wages and Fringe Benefits	3,258,301	3,815,907	3,673,278
Technical and Special Fees	455,631	794,111	410,206
Operating Expenses	55,213,428	55,071,900	61,073,258
Net General Fund Expenditure	24,726,931	26,997,528	28,548,343
Special Fund Expenditure	511,904	1,020,205	983,541
Federal Fund Expenditure	33,374,020	29,511,908	34,825,032
Reimbursable Fund Expenditure	314,505	2,152,277	799,826
Total Expenditure	<u>58,927,360</u>	<u>59,681,918</u>	<u>65,156,742</u>

Department of Aging

D26A07.01 General Administration

Program Description

The Maryland Department of Aging (MDoA) advocates for older Marylanders, individuals with disabilities, and their caregivers by ensuring access to information, programs, and services. The Department's key foci include information and empowerment, community wellness, long term services and supports, and elder rights protection. As the federally designated State unit on Aging, the Department administers the federal Older Americans Act programs which help fund home and community based services such as information and assistance, senior centers, nutrition services, community living assistance, caregiving support and elder rights protection. Through Maryland Access Point (MAP), the Department of Aging works with multiple state and local partners to provide trusted visible places to access information and assistance for long term supports and services, and serves as an enrollment hub into Medicaid Long Term Services and Supports. The Department further strives to empower individuals to remain healthy as they age through health education programs, health insurance assistance, senior employment opportunities, and community based care programs.

Appropriation Statement

	2019 Actual	2020 Appropriation	2021 Allowance
Number of Authorized Positions	38.70	38.70	39.00
Number of Contractual Positions	8.92	13.00	8.61
01 Salaries, Wages and Fringe Benefits	3,248,337	3,815,907	3,673,278
02 Technical and Special Fees	417,368	729,126	345,221
03 Communications	89,314	37,071	69,175
04 Travel	26,633	104,139	89,050
07 Motor Vehicle Operation and Maintenance	3,272	20,889	18,391
08 Contractual Services	688,803	659,869	1,075,425
09 Supplies and Materials	11,987	45,038	39,818
10 Equipment - Replacement	28,855	94,151	94,151
13 Fixed Charges	176,691	266,971	464,794
Total Operating Expenses	1,025,555	1,228,128	1,850,804
Total Expenditure	4,691,260	5,773,161	5,869,303
Net General Fund Expenditure	1,823,786	2,394,094	2,149,080
Special Fund Expenditure	453,240	603,220	566,556
Federal Fund Expenditure	2,245,067	2,193,820	2,948,841
Reimbursable Fund Expenditure	169,167	582,027	204,826
Total Expenditure	4,691,260	5,773,161	5,869,303
Special Fund Expenditure			
D26301 Registration Fees-Continuing Care Program	453,240	603,220	566,556
Total	453,240	603,220	566,556

Department of Aging

D26A07.01 General Administration

Federal Fund Expenditure

10.565	Commodity Supplemental Food Program	15,712	17,543	23,099
64.022	Veterans Home Based Primary Care	60,540	75,961	79,676
93.041	Special Programs for the Aging-Title VII, Chapter 3-Programs for Prevention of Elder Abuse, Neglect, and Exploitation	0	3,081	4,036
93.042	Special Programs for the Aging-Title VII, Chapter 2-Long Term Care Ombudsman Services for Older Individuals	15,000	10,785	14,333
93.043	Special Programs for the Aging-Title III, Part D Disease Prevention and Health Promotion Services	0	13,890	26,155
93.044	Special Programs for the Aging-Title III, Part B Grants for Supportive Services and Senior Centers	332,137	228,241	452,115
93.045	Special Programs for the Aging-Title III, Part C Nutrition Services	646,148	535,616	753,605
93.048	Special Programs for the Aging-Title IV and Title II-Discretionary Projects	392,661	333,541	760,811
93.052	National Family Caregiver Support, Title III, Part E	153,141	103,973	185,404
93.071	Medicare Enrollment Assistance Program	2,965	63,819	81,003
93.324	State Health Insurance Assistance Program	161,057	130,590	243,764
93.517	Affordable Care Act -Aging and Disability Resource Center	200,000	136,731	0
93.778	Medical Assistance Program	265,706	540,049	324,840
	Total	2,245,067	2,193,820	2,948,841

Reimbursable Fund Expenditure

M00Q01	MDH - Medical Care Programs Administration	169,167	582,027	204,826
	Total	169,167	582,027	204,826

Department of Aging

D26A07.02 Senior Citizens Activities Centers Operating Fund

Program Description

The Senior Citizens Activities Centers Operating Fund (SCOF) provides additional funds for senior center programming.

Appropriation Statement

	2019 Actual	2020 Appropriation	2021 Allowance
12 Grants, Subsidies, and Contributions	764,238	764,238	764,238
Total Operating Expenses	<u>764,238</u>	<u>764,238</u>	<u>764,238</u>
Total Expenditure	<u>764,238</u>	<u>764,238</u>	<u>764,238</u>
Net General Fund Expenditure	<u>764,238</u>	<u>764,238</u>	<u>764,238</u>
Total Expenditure	<u><u>764,238</u></u>	<u><u>764,238</u></u>	<u><u>764,238</u></u>

Department of Aging

D26A07.03 Community Services

Program Description

This program reflects the grants distributed by the Maryland Department of Aging to accomplish the goals and objectives of the agency.

Appropriation Statement

	2019 Actual	2020 Appropriation	2021 Allowance
12 Grants, Subsidies, and Contributions	53,413,198	52,727,534	58,106,216
Total Operating Expenses	53,413,198	52,727,534	58,106,216
Total Expenditure	<u>53,413,198</u>	<u>52,727,534</u>	<u>58,106,216</u>
Net General Fund Expenditure	22,138,907	23,839,196	25,635,025
Federal Fund Expenditure	31,128,953	27,318,088	31,876,191
Reimbursable Fund Expenditure	145,338	1,570,250	595,000
Total Expenditure	<u>53,413,198</u>	<u>52,727,534</u>	<u>58,106,216</u>

Federal Fund Expenditure

10.565	Commodity Supplemental Food Program	233,489	160,590	177,746
64.022	Veterans Home Based Primary Care	1,571,682	1,725,000	1,577,990
93.041	Special Programs for the Aging-Title VII, Chapter 3-Programs for Prevention of Elder Abuse, Neglect, and Exploitation	97,625	102,633	75,072
93.042	Special Programs for the Aging-Title VII, Chapter 2-Long Term Care Ombudsman Services for Older Individuals	346,492	358,826	280,743
93.043	Special Programs for the Aging-Title III, Part D Disease Prevention and Health Promotion Services	446,833	318,129	407,008
93.044	Special Programs for the Aging-Title III, Part B Grants for Supportive Services and Senior Centers	5,720,179	5,319,233	6,713,690
93.045	Special Programs for the Aging-Title III, Part C Nutrition Services	11,924,522	10,854,942	11,725,230
93.048	Special Programs for the Aging-Title IV and Title II-Discretionary Projects	225,881	113,359	700,058
93.052	National Family Caregiver Support, Title III, Part E	2,970,018	2,382,235	2,884,672
93.053	Nutritional Services Incentive Program	1,761,761	1,617,398	1,664,122
93.071	Medicare Enrollment Assistance Program	347,972	313,488	242,464
93.324	State Health Insurance Assistance Program	482,208	552,255	529,805
93.778	Medical Assistance Program	5,000,291	3,500,000	4,897,591
	Total	<u>31,128,953</u>	<u>27,318,088</u>	<u>31,876,191</u>

Reimbursable Fund Expenditure

M00Q01	MDH - Medical Care Programs Administration	145,338	1,570,250	595,000
	Total	<u>145,338</u>	<u>1,570,250</u>	<u>595,000</u>

Department of Aging

D26A07.04 Senior Call-Check Service and Notification Program

Program Description

The Maryland Department of Aging (MDoA) administers the Senior Call-Check Service and Notification Program for Maryland residents age 65 years or older. The Program provides automated calls to participants and, if necessary, follow-up calls to their representatives to ensure their safety. The Program also shares important messaging to help seniors remain healthy, avoid scams, and inform them about available supportive services.

Appropriation Statement

		2019 Actual	2020 Appropriation	2021 Allowance
Number of Contractual Positions		1.00	1.00	1.00
01	Salaries, Wages and Fringe Benefits	9,964	0	0
02	Technical and Special Fees	38,263	64,985	64,985
08	Contractual Services	10,437	352,000	352,000
Total Operating Expenses		10,437	352,000	352,000
Total Expenditure		<u>58,664</u>	<u>416,985</u>	<u>416,985</u>
Special Fund Expenditure		58,664	416,985	416,985
Total Expenditure		<u>58,664</u>	<u>416,985</u>	<u>416,985</u>
Special Fund Expenditure				
SWF319	Universal Service Trust Fund	58,664	416,985	416,985
Total		<u>58,664</u>	<u>416,985</u>	<u>416,985</u>

3 Year Position Summary

Classification Title	FY 2019 Positions	FY 2019 Expenditures	FY 2020 Positions	FY 2020 Appropriation	FY 2021 Positions	FY 2021 Allowance
D26 - Department of Aging						
D26A0701 - General Administration						
Accountant Advanced	2.00	68,400	2.00	117,136	2.00	117,136
Accountant II	0.00	48,774	1.00	53,329	1.00	53,329
Admin Officer II	1.00	47,958	1.00	50,075	1.00	50,075
Admin Officer III	0.00	0	0.00	0	1.00	50,479
Administrator I	0.00	0	0.00	0	1.00	59,057
Administrator II	1.00	77,679	1.00	57,331	2.00	112,558
Administrator III	0.00	59,315	1.00	68,529	1.00	68,529
Agency Grants Spec Lead	0.00	37,779	1.00	56,865	0.00	0
Agency Grants Spec Supv	0.00	0	0.00	0	1.00	60,662
Asst Attorney General VI	1.00	93,604	1.00	97,736	1.00	97,736
Asst Attorney General VIII	1.00	119,524	1.00	124,799	1.00	124,799
Database Specialist II	1.00	0	0.00	0	0.00	0
Dep Secy Dept Aging	1.00	116,168	1.00	121,429	1.00	121,429
Exec Assoc II	2.00	44,957	2.00	95,616	1.00	46,942
Exec Assoc III	1.00	57,115	1.00	65,447	1.00	59,524
Fiscal Services Admin III	1.00	71,957	1.00	82,698	1.00	82,698
Hum Ser Admin II	2.00	79,450	2.00	156,921	2.00	156,921
Hum Ser Spec I	0.00	20,207	0.70	36,479	1.00	52,113
Hum Ser Spec III	1.00	52,605	1.00	54,927	1.00	54,927
Hum Ser Spec IV	3.70	0	0.00	0	0.00	0
Hum Ser Spec V	4.00	116,518	3.00	180,718	2.00	121,661
Human Service Prgm Pln Administrator	0.00	118,506	2.00	123,738	2.00	123,738
Internal Auditor I	1.00	22,803	1.00	55,975	1.00	55,975
Internal Auditor Lead	1.00	62,679	1.00	65,447	1.00	65,447
Management Assoc OAG	1.00	32,222	1.00	54,497	1.00	51,554
Management Associate	1.00	42,660	1.00	44,544	0.00	0
Nutritionist V	1.00	69,495	1.00	72,563	1.00	72,563
Office Clerk II	1.00	20,648	1.00	34,319	1.00	34,319
Office Secy III	2.00	64,666	2.00	85,743	2.00	85,743
Prgm Mgr I	2.00	101,382	2.00	135,540	2.00	135,540
Prgm Mgr II	3.00	131,487	3.00	246,977	3.00	246,977
Prgm Mgr III	1.00	79,207	1.00	84,959	1.00	84,959
Prgm Mgr IV	1.00	61,174	1.00	103,462	1.00	103,462
Secy Dept Aging	1.00	139,295	1.00	145,450	1.00	145,450
Total D26A0701	38.70	2,058,234	38.70	2,673,249	39.00	2,696,302