

# Workers' Compensation Commission

## MISSION

The Maryland Workers' Compensation Commission seeks to secure the equitable and timely administration of the provisions of the Maryland Workers' Compensation Law on behalf of its customers, the injured workers and their employers, by providing an efficient and effective forum for the resolution of individual claims.

## VISION

The Maryland Workers' Compensation Commission envisions a State wherein injured workers and employers are empowered to create an equitable partnership to facilitate prompt and fair resolution of workers' compensation matters.

## KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

**Goal 1. Improve the effectiveness and timely delivery of services provided to customers of the Workers' Compensation Commission.**

- Obj. 1.1** Maintain setting 90 percent or more of all non-permanency hearings within 60 days of the date when issues are filed.
- Obj. 1.2** Maintain a conformance rate of at least 95 percent for the issuance of Commission Orders within 30 days after the conclusion of a hearing.
- Obj. 1.3** Maintain an average of no more than 10 days between the hearing date and the first award issued by the Commission.

<b>Performance Measures</b>	<b>2015 Act.</b>	<b>2016 Act.</b>	<b>2017 Act.</b>	<b>2018 Act.</b>	<b>2019 Act.</b>	<b>2020 Est.</b>	<b>2021 Est.</b>
Number of non-permanency hearings set	22,172	22,358	21,668	24,139	22,868	22,870	24,200
Percent of non-permanency hearings set within 60 days	94%	92%	85%	82%	86%	86%	90%
Number of Commission Orders issued	15,986	16,848	15,683	16,054	14,995	14,940	15,980
Percent of Orders issued within 30 days of hearing	100%	100%	100%	99%	100%	100%	100%
Number of awards ordered post-hearing	15,907	16,776	15,611	15,956	14,935	14,940	15,980
Average number of days between hearing date and award issued	7	10	10	8	8	8	8

## Workers' Compensation Commission

### Summary of Workers' Compensation Commission

	<b>2019 Actual</b>	<b>2020 Appropriation</b>	<b>2021 Allowance</b>
Number of Authorized Positions	115.00	115.00	115.00
Number of Contractual Positions	11.25	11.25	11.25
Salaries, Wages and Fringe Benefits	11,022,820	11,390,336	11,510,041
Technical and Special Fees	908,241	780,814	823,911
Operating Expenses	4,970,338	6,354,016	6,092,697
Special Fund Expenditure	16,901,399	18,525,166	18,426,649
Total Expenditure	<u>16,901,399</u>	<u>18,525,166</u>	<u>18,426,649</u>

## Workers' Compensation Commission

### C98F00.01 General Administration

#### Program Description

The Workers' Compensation Commission receives, processes, and adjudicates claims for injured employees, and refers those claimants who need rehabilitation to the appropriate vocational rehabilitation service providers. All expenditures of the Workers' Compensation Commission and the Department of Labor, Licensing, and Regulation's Occupational Health and Safety Program are recovered from insurance companies and self-insurers through an annual maintenance assessment.

#### TOTAL PAYROLLS AND ASSESSMENT RATES

Fiscal Year	Total Payroll	Estimated Total Expenses	Estimated Cost of Safety Inspection	Assessment Per One Thousand Dollars of Payroll
2015	\$123,788,020,927	\$24,742,542	\$11,332,540	0.200
2016	\$130,198,576,239	\$25,522,429	\$12,278,948	0.196
2017	\$141,864,667,650	\$26,153,901	\$11,104,910	0.184
2018	\$144,091,230,632	\$25,330,777	\$10,866,738	0.176
2019	\$126,224,923,601	\$28,002,836	\$11,345,628	0.222

#### Appropriation Statement

	2019 Actual	2020 Appropriation	2021 Allowance
Number of Authorized Positions	115.00	115.00	115.00
Number of Contractual Positions	9.25	9.25	9.25
01 Salaries, Wages and Fringe Benefits	11,022,820	11,390,336	11,510,041
02 Technical and Special Fees	771,952	629,044	666,733
03 Communications	444,259	379,945	379,945
04 Travel	220,134	115,000	125,000
06 Fuel and Utilities	5,046	12,214	12,214
07 Motor Vehicle Operation and Maintenance	74,111	82,880	82,880
08 Contractual Services	539,425	619,273	631,933
09 Supplies and Materials	135,430	143,313	143,313
10 Equipment - Replacement	109,333	0	0
11 Equipment - Additional	23,474	0	0
12 Grants, Subsidies, and Contributions	52,387	52,387	52,387
13 Fixed Charges	1,346,416	1,723,027	1,733,682
14 Land and Structures	7,507	0	0
Total Operating Expenses	<u>2,957,522</u>	<u>3,128,039</u>	<u>3,161,354</u>
Total Expenditure	<u>14,752,294</u>	<u>15,147,419</u>	<u>15,338,128</u>
Special Fund Expenditure	14,752,294	15,147,419	15,338,128
Total Expenditure	<u>14,752,294</u>	<u>15,147,419</u>	<u>15,338,128</u>

#### Special Fund Expenditure

C98330 Self-Insurer Assessment	203,335	155,674	155,674
C98331 Sale of Publications and Photocopies	35,179	36,287	36,287
C98332 Registration Fees-Vocational Rehabilitation Practitioners	31,161	32,166	32,166

## Workers' Compensation Commission

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### C98F00.01 General Administration

C98333	Maintenance Assessment	<u>14,482,619</u>	<u>14,923,292</u>	<u>15,114,001</u>
	Total	<u>14,752,294</u>	<u>15,147,419</u>	<u>15,338,128</u>

## Workers' Compensation Commission

### C98F00.02 Major Information Technology Development Projects

#### Program Description

This program includes current Major Information Technology Development Projects in the Workers' Compensation Commission.

<b>Appropriation Statement</b>	<b>2019 Actual</b>	<b>2020 Appropriation</b>	<b>2021 Allowance</b>
Number of Contractual Positions	2.00	2.00	2.00
02 Technical and Special Fees	136,289	151,770	157,178
08 Contractual Services	1,874,684	3,225,977	2,931,343
11 Equipment - Additional	138,132	0	0
Total Operating Expenses	2,012,816	3,225,977	2,931,343
Total Expenditure	2,149,105	3,377,747	3,088,521
Special Fund Expenditure	2,149,105	3,377,747	3,088,521
Total Expenditure	2,149,105	3,377,747	3,088,521
<b>Special Fund Expenditure</b>			
C98333 Maintenance Assessment	2,149,105	3,377,747	3,088,521
Total	2,149,105	3,377,747	3,088,521

### 3 Year Position Summary

Classification Title	FY 2019 Positions	FY 2019 Expenditures	FY 2020 Positions	FY 2020 Appropriation	FY 2021 Positions	FY 2021 Allowance
<b>C98 - Workers' Compensation Commission</b>						
<b>C98F0001 - General Administration</b>						
Accountant II	2.00	107,188	2.00	111,921	2.00	111,921
Admin Aide	1.00	40,510	1.00	42,298	1.00	42,298
Admin Officer I	1.00	41,155	1.00	42,972	1.00	42,972
Admin Officer II	1.00	53,608	1.00	55,975	1.00	55,975
Admin Officer III	1.00	54,031	1.00	56,417	1.00	56,417
Admin Prog Mgr III	1.00	98,295	1.00	102,634	1.00	102,634
Admin Spec II	3.00	156,834	3.00	128,809	4.00	181,150
Admin Spec III	2.00	102,771	2.00	107,309	2.00	107,309
Administrator I	1.00	39,462	1.00	66,178	1.00	60,183
Administrator II	6.00	462,760	6.00	412,563	7.00	483,189
Administrator IV	1.00	86,361	1.00	90,173	1.00	90,173
Agency Buyer II	1.00	27	1.00	52,678	0.00	0
Agency Procurement Spec Lead	1.00	0	1.00	62,510	0.00	0
Asst To The Comm I Workers Comp	3.00	33,156	3.00	134,401	3.00	114,704
Asst To The Comm II Workers Comp	4.00	273,944	4.00	222,634	4.00	210,545
Asst To The Comm Lead Workers Comp	2.00	131,880	2.00	137,702	2.00	137,702
Chair Workers Comp Commission	1.00	147,830	1.00	153,033	1.00	158,033
Claims Reviewer I	1.00	13,614	1.00	28,559	1.00	28,559
Claims Reviewer II	6.00	269,778	6.00	258,041	6.00	255,890
Commissioner Workers Comp	9.00	1,253,142	9.00	1,361,997	9.00	1,406,997
Computer Network Spec II	1.00	61,498	1.00	64,214	1.00	64,214
Computer Network Spec Lead	2.00	124,423	2.00	130,743	2.00	130,743
Computer Operator II	3.00	138,402	3.00	144,514	3.00	144,514
Computer Operator Lead	1.00	56,232	1.00	58,772	1.00	58,772
Computer Operator Supr	1.00	49,756	1.00	51,953	1.00	51,953
Computer User Support Spec II	2.00	94,457	2.00	98,628	2.00	98,628
Database Specialist II	1.00	20,286	1.00	52,687	1.00	79,842
Fiscal Accounts Technician II	1.00	37,699	1.00	34,174	1.00	39,364
Fiscal Services Admin II	1.00	68,726	1.00	71,761	1.00	71,761
Hearing Reporter II	12.00	692,161	12.00	717,921	12.00	722,719
Hearing Reporter Lead	1.00	69,713	1.00	72,791	1.00	72,791
Hearing Reporter Supervisor	1.00	74,420	1.00	77,705	1.00	77,705
Hearings Interpreter	1.00	44,639	1.00	47,043	1.00	46,609
HR Officer I	1.00	50,140	1.00	52,353	1.00	52,353
IT Asst Director I	4.00	307,018	4.00	316,595	4.00	344,214
IT Director III	1.00	111,972	1.00	116,915	1.00	116,915
IT Programmer Analyst I	1.00	29,583	1.00	71,418	0.00	0
IT Programmer Analyst II	3.00	192,706	3.00	179,137	4.00	271,845
IT Programmer Analyst Lead/Advanced	3.00	158,691	3.00	205,613	2.00	122,535
IT Programmer Analyst Supervisor	1.00	80,095	1.00	83,630	1.00	83,630
IT Systems Technical Spec	1.00	93,974	1.00	56,165	2.00	146,288
Office Secy III	2.00	96,363	2.00	93,793	3.00	125,969
Office Services Clerk	16.00	506,050	16.00	567,187	16.00	569,360
Office Supervisor	1.00	40,510	1.00	42,298	1.00	42,298
Prgm Mgr IV	1.00	90,123	1.00	94,101	1.00	94,101
Prgm Mgr Senior II	1.00	106,585	1.00	111,290	1.00	111,290
Principal Counsel	1.00	127,603	1.00	133,235	1.00	133,235
Services Specialist	1.00	36,967	1.00	38,077	1.00	38,077

### 3 Year Position Summary

Classification Title	FY 2019 Positions	FY 2019 Expenditures	FY 2020 Positions	FY 2020 Appropriation	FY 2021 Positions	FY 2021 Allowance
Services Supervisor I	1.00	26	1.00	49,462	0.00	0
<b>Total C98F0001</b>	<b>115.00</b>	<b>6,927,164</b>	<b>115.00</b>	<b>7,462,979</b>	<b>115.00</b>	<b>7,558,376</b>