

Department of Aging

MISSION

Establish Maryland as an attractive location for all older adults through vibrant communities and supportive services that offer the opportunity to live healthy and meaningful lives.

VISION

Live Well, Age Well.

KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. To enable older adult Marylanders and adults with disabilities to remain in their homes with a high quality of life for as long as possible.

Obj. 1.1 Support the provision of home and community-based services to older Marylanders.

Obj. 1.2 Implement screening tools to connect older adults and individuals with disabilities to appropriate community-based services.

Obj. 1.3 Provide integrated access to long-term care information and services through the statewide Maryland Access Point (MAP) network.

Performance Measures	2016 Act.	2017 Act.	2018 Act.	2019 Act.	2020 Act.	2021 Est.	2022 Est.
^{1,2} Number of individuals receiving Maryland Department of Aging (MDoA) coordinated home and community-based services	12,656	11,635	12,038	11,680	25,475	23,270	21,426
Number of people who are screened using the interRAI Level 1 Screen	4,705	7,869	7,357	5,343	7,485	5,660	5,830
¹ Number of referrals through the Maryland Access Point	126,372	136,816	125,789	145,582	150,000	160,000	170,000
¹ Number of individual information and assistance contacts (in person, online, and via telephone including the statewide 1-844-MAP-LINK number)	843,915	732,962	691,718	743,374	700,000	710,000	720,000
Number of veterans participating in the federal Veterans Directed Care program	43	54	59	70	73	75	75
¹ Number of person-centered written Action Plans developed to promote consumer choice and self-determination	1,312	3,486	3,634	3,659	3,800	3,900	4,000

Department of Aging

Goal 2. To prevent the abuse, neglect, and exploitation of Maryland's older adults.

Obj. 2.1 To maintain effective advocacy activities for residents of long-term care facilities.

Obj. 2.2 To protect the rights of individuals facing guardianship by, when possible, identifying less restrictive measures to meet their needs.

Obj. 2.3 To protect and advocate for older adults who participate in the public guardianship program.

Performance Measures	2016 Act.	2017 Act.	2018 Act.	2019 Act.	2020 Act.	2021 Est.	2022 Est.
¹ Complaints investigated and closed by ombudsmen	3,671	3,800	4,238	3,712	4,948	5,100	5,200
¹ Abuse complaints investigated and closed by ombudsmen	161	180	187	205	350	320	330
¹ Consultations provided by ombudsmen	9,004	10,000	8,109	7,607	7,300	20,000	25,000
Number of clients for whom MDoA and Area Agencies on Aging (AAAs) serve as public guardians	904	895	876	825	863	870	870
Number of public guardianship cases diverted	353	397	438	371	440	445	450

Goal 3. To empower older Marylanders to stay active and healthy.

Obj. 3.1 Increase opportunities for older Marylanders to participate in evidence-based programs that improve their health.

Obj. 3.2 Increase opportunities for older Marylanders to receive nutritional support in community-based settings.

Performance Measures	2016 Act.	2017 Act.	2018 Act.	2019 Act.	2020 Act.	2021 Est.	2022 Est.
¹ Number of meals served in the federally supported congregate meal programs (in thousands)	1,080	1,088	1,096	1,119	1,852	837	1,079
¹ Number of meals served in the federally supported home delivered meal programs (in thousands)	1,118	1,139	1,192	1,207	5,183	2,265	1,449

NOTES

¹ 2020 data is estimated because it is reported on a federal fiscal year basis and there is a reporting delay.

² Senior Call Check data is included in this measure beginning in fiscal year 2020.

Department of Aging

Summary of Department of Aging

	2020 Actual	2021 Appropriation	2022 Allowance
Number of Authorized Positions	38.70	39.00	39.00
Number of Contractual Positions	9.35	12.61	10.00
Salaries, Wages and Fringe Benefits	3,151,471	3,635,993	3,614,190
Technical and Special Fees	746,310	639,564	626,805
Operating Expenses	67,453,058	73,958,379	60,463,837
Net General Fund Expenditure	25,787,641	26,480,762	26,748,374
Special Fund Expenditure	863,518	979,536	1,175,692
Federal Fund Expenditure	35,330,488	34,829,592	36,064,960
Federal Fund (COVID) Expenditure	8,616,596	15,143,652	0
Reimbursable Fund Expenditure	752,596	800,394	715,806
Total Expenditure	71,350,839	78,233,936	64,704,832

Department of Aging

D26A07.01 General Administration

Program Description

The Maryland Department of Aging (MDoA) advocates for older Marylanders, individuals with disabilities, and their caregivers by ensuring access to information, programs, and services. The Department's key foci include information and empowerment, community wellness, long term services and supports, and elder rights protection. As the federally designated State unit on Aging, the Department administers the federal Older Americans Act programs which help fund home and community based services such as information and assistance, senior centers, nutrition services, community living assistance, caregiving support and elder rights protection. Through Maryland Access Point (MAP), the Department of Aging works with multiple state and local partners to provide trusted visible places to access information and assistance for long term supports and services, and serves as an enrollment hub into Medicaid Long Term Services and Supports. The Department further strives to empower individuals to remain healthy as they age through health education programs, health insurance assistance, senior employment opportunities, and community based care programs.

Appropriation Statement	2020 Actual	2021 Appropriation	2022 Allowance
Number of Authorized Positions	38.70	39.00	39.00
Number of Contractual Positions	8.35	11.61	9.00
01 Salaries, Wages and Fringe Benefits	3,151,471	3,635,993	3,614,190
02 Technical and Special Fees	623,444	574,761	532,286
03 Communications	84,109	69,175	84,230
04 Travel	19,721	75,473	83,400
07 Motor Vehicle Operation and Maintenance	18,415	18,391	10,583
08 Contractual Services	976,066	1,973,563	538,406
09 Supplies and Materials	67,870	39,818	31,600
10 Equipment - Replacement	26,590	79,651	50,000
12 Grants, Subsidies, and Contributions	0	0	250,000
13 Fixed Charges	189,755	464,794	194,118
Total Operating Expenses	1,382,526	2,720,865	1,242,337
Total Expenditure	5,157,441	6,931,619	5,388,813
Net General Fund Expenditure	1,997,001	2,081,499	2,348,461
Special Fund Expenditure	446,533	562,733	561,173
Federal Fund Expenditure	2,222,103	2,953,401	2,388,373
Federal Fund (COVID) Expenditure	299,396	1,128,592	0
Reimbursable Fund Expenditure	192,408	205,394	90,806
Total Expenditure	5,157,441	6,931,619	5,388,813
Special Fund Expenditure			
D26301 Registration Fees-Continuing Care Program	446,533	562,733	561,173
Total	446,533	562,733	561,173
Federal Fund Expenditure			
10.565 Commodity Supplemental Food Program	27,388	23,152	21,640
64.022 Veterans Home Based Primary Care	81,926	79,858	74,637
93.041 Special Programs for the Aging-Title VII, Chapter 3-Programs for Prevention of Elder Abuse, Neglect, and Exploitation	0	4,044	3,784
93.042 Special Programs for the Aging-Title VII, Chapter 2-Long Term Care Ombudsman Services for Older Individuals	1,567	14,365	13,426
93.043 Special Programs for the Aging-Title III, Part D Disease Prevention and Health Promotion Services	0	26,215	24,502

Department of Aging

D26A07.01 General Administration

93.044	Special Programs for the Aging-Title III, Part B Grants for Supportive Services and Senior Centers	395,959	450,975	204,590
93.045	Special Programs for the Aging-Title III, Part C Nutrition Services	758,886	755,324	670,448
93.048	Special Programs for the Aging-Title IV and Title II-Discretionary Projects	107,254	762,553	677,179
93.052	National Family Caregiver Support, Title III, Part E	151,776	185,827	136,337
93.071	Medicare Enrollment Assistance Program	117,915	81,188	75,879
93.324	State Health Insurance Assistance Program	160,671	244,320	181,667
93.470	Alzheimer's Disease Program Initiative	6,863	0	0
93.778	Medical Assistance Program	411,898	325,580	304,284
	Total	<u>2,222,103</u>	<u>2,953,401</u>	<u>2,388,373</u>

Federal Fund (COVID) Expenditure

93.042C	Special Programs for the Aging-Title VII, Chapter 2-Long Term Care Ombudsman Services for Older Indi	69,139	276,556	0
93.044C	Special Programs for the Aging-Title III, Part B Grants for Supportive Services and Senior Centers	43,212	172,847	0
93.045C	Special Programs for the Aging, Title III, Part C, Nutrition Services	165,932	539,283	0
93.048C	Special Programs for the Aging, Title IV, and Title II, Discretionary Projects	0	55,454	0
93.052C	National Family Caregiver Support, Title III, Part E	21,113	84,452	0
	Total	<u>299,396</u>	<u>1,128,592</u>	<u>0</u>

Reimbursable Fund Expenditure

M00F06	MDH - Office of Preparedness and Response	16,400	0	0
M00Q01	MDH - Medical Care Programs Administration	176,008	205,394	90,806
	Total	<u>192,408</u>	<u>205,394</u>	<u>90,806</u>

Department of Aging

D26A07.02 Senior Citizens Activities Centers Operating Fund

Program Description

The Senior Citizens Activities Centers Operating Fund (SCOF) provides additional funds for senior center programming.

Appropriation Statement

	2020 Actual	2021 Appropriation	2022 Allowance
12 Grants, Subsidies, and Contributions	397,094	764,238	764,888
Total Operating Expenses	<u>397,094</u>	<u>764,238</u>	<u>764,888</u>
Total Expenditure	<u>397,094</u>	<u>764,238</u>	<u>764,888</u>
Net General Fund Expenditure	<u>397,094</u>	<u>764,238</u>	<u>764,888</u>
Total Expenditure	<u><u>397,094</u></u>	<u><u>764,238</u></u>	<u><u>764,888</u></u>

Department of Aging

D26A07.03 Community Services

Program Description

This program reflects the grants distributed by the Maryland Department of Aging to accomplish the goals and objectives of the agency.

Appropriation Statement	2020 Actual	2021 Appropriation	2022 Allowance
04 Travel	1,279	0	0
08 Contractual Services	954,003	0	0
09 Supplies and Materials	956	0	0
12 Grants, Subsidies, and Contributions	64,423,081	70,121,276	57,936,612
Total Operating Expenses	<u>65,379,319</u>	<u>70,121,276</u>	<u>57,936,612</u>
Total Expenditure	<u><u>65,379,319</u></u>	<u><u>70,121,276</u></u>	<u><u>57,936,612</u></u>
Net General Fund Expenditure	23,393,546	23,635,025	23,635,025
Federal Fund Expenditure	33,108,385	31,876,191	33,676,587
Federal Fund (COVID) Expenditure	8,317,200	14,015,060	0
Reimbursable Fund Expenditure	560,188	595,000	625,000
Total Expenditure	<u><u>65,379,319</u></u>	<u><u>70,121,276</u></u>	<u><u>57,936,612</u></u>

Federal Fund Expenditure

10.565	Commodity Supplemental Food Program	199,899	177,746	266,530
64.022	Veterans Home Based Primary Care	1,528,763	1,577,990	1,600,000
93.041	Special Programs for the Aging-Title VII, Chapter 3-Programs for Prevention of Elder Abuse, Neglect, and Exploitation	97,984	75,072	78,087
93.042	Special Programs for the Aging-Title VII, Chapter 2-Long Term Care Ombudsman Services for Older Individuals	361,934	280,743	308,600
93.043	Special Programs for the Aging-Title III, Part D Disease Prevention and Health Promotion Services	414,060	407,008	406,000
93.044	Special Programs for the Aging-Title III, Part B Grants for Supportive Services and Senior Centers	6,993,782	6,713,690	6,329,000
93.045	Special Programs for the Aging-Title III, Part C Nutrition Services	11,700,137	11,725,230	12,602,000
93.048	Special Programs for the Aging-Title IV and Title II-Discretionary Projects	475,336	700,058	567,000
93.052	National Family Caregiver Support, Title III, Part E	3,258,196	2,884,672	2,954,000
93.053	Nutritional Services Incentive Program	1,630,929	1,664,122	1,646,900
93.071	Medicare Enrollment Assistance Program	225,986	242,464	241,570
93.324	State Health Insurance Assistance Program	578,362	529,805	557,900
93.470	Alzheimer's Disease Program Initiative	22,878	0	279,000
93.778	Medical Assistance Program	5,620,139	4,897,591	5,840,000
	Total	<u>33,108,385</u>	<u>31,876,191</u>	<u>33,676,587</u>

Federal Fund (COVID) Expenditure

93.042C	Special Programs for the Aging-Title VII, Chapter 2-Long Term Care Ombudsman Services for Older Indi	34,569	66,890	0
93.044C	Special Programs for the Aging-Title III, Part B Grants for Supportive Services and Senior Centers	1,642,048	3,164,930	0

Department of Aging

D26A07.03 Community Services

93.045C	Special Programs for the Aging, Title III, Part C, Nutrition Services	5,838,293	9,147,400	0
93.048C	Special Programs for the Aging, Title IV, and Title II, Discretionary Projects	0	116,670	0
93.052C	National Family Caregiver Support, Title III, Part E	802,290	1,519,170	0
	Total	8,317,200	14,015,060	0

Reimbursable Fund Expenditure

M00F06	MDH - Office of Preparedness and Response	65,000	0	0
M00Q01	MDH - Medical Care Programs Administration	495,188	595,000	625,000
	Total	560,188	595,000	625,000

Department of Aging

D26A07.04 Senior Call-Check Service and Notification Program

Program Description

The Maryland Department of Aging (MDoA) administers the Senior Call-Check Service and Notification Program for Maryland residents age 65 years or older. The Program provides automated calls to participants and, if necessary, follow-up calls to their representatives to ensure their safety. The Program also shares important messaging to help seniors remain healthy, avoid scams, and inform them about available supportive services.

Appropriation Statement	2020 Actual	2021 Appropriation	2022 Allowance
Number of Contractual Positions	1.00	1.00	1.00
02 Technical and Special Fees	<u>122,866</u>	<u>64,803</u>	<u>94,519</u>
08 Contractual Services	<u>294,119</u>	<u>352,000</u>	<u>520,000</u>
Total Operating Expenses	<u>294,119</u>	<u>352,000</u>	<u>520,000</u>
Total Expenditure	<u><u>416,985</u></u>	<u><u>416,803</u></u>	<u><u>614,519</u></u>
Special Fund Expenditure	<u>416,985</u>	<u>416,803</u>	<u>614,519</u>
Total Expenditure	<u><u>416,985</u></u>	<u><u>416,803</u></u>	<u><u>614,519</u></u>
Special Fund Expenditure			
SWF319 Universal Service Trust Fund	<u>416,985</u>	<u>416,803</u>	<u>614,519</u>
Total	<u>416,985</u>	<u>416,803</u>	<u>614,519</u>

3 Year Position Summary

Classification Title	FY 2020 Positions	FY 2020 Expenditures	FY 2021 Positions	FY 2021 Appropriation	FY 2022 Positions	FY 2022 Allowance
D26 - Department of Aging						
D26A0701 - General Administration						
Accountant Advanced	2.00	68,400	2.00	118,308	2.00	99,292
Accountant I	0.00	0	0.00	0	1.00	41,464
Accountant II	1.00	48,774	1.00	53,863	1.00	55,918
Admin Officer II	1.00	47,958	1.00	50,576	1.00	50,576
Admin Officer III	0.00	0	1.00	50,984	1.00	50,984
Administrator I	0.00	0	1.00	59,648	1.00	60,785
Administrator II	1.00	77,679	2.00	113,685	2.00	124,445
Administrator III	1.00	59,315	1.00	69,215	1.00	69,215
Agency Grants Spec Lead	1.00	37,779	0.00	0	0.00	0
Agency Grants Spec Supv	0.00	0	1.00	61,269	1.00	49,971
Asst Attorney General VI	1.00	93,604	1.00	98,714	1.00	98,714
Asst Attorney General VIII	1.00	119,524	1.00	126,047	1.00	126,047
Dep Secy Dept Aging	1.00	116,168	1.00	122,643	1.00	122,643
Designated Admin Mgr IV	0.00	0	0.00	0	1.00	110,635
Exec Assoc II	2.00	44,957	1.00	47,412	1.00	50,984
Exec Assoc III	1.00	57,115	1.00	60,120	1.00	60,120
Fiscal Services Admin III	1.00	71,957	1.00	83,525	1.00	81,938
Hum Ser Admin II	2.00	79,450	2.00	158,491	3.00	220,912
Hum Ser Spec I	0.70	20,207	1.00	52,113	1.00	36,312
Hum Ser Spec III	1.00	52,605	1.00	54,927	1.00	54,927
Hum Ser Spec V	3.00	116,518	2.00	121,661	2.00	126,221
Human Service Prgm Pln Administrator	2.00	118,506	2.00	124,977	2.00	110,091
Internal Auditor I	1.00	22,803	1.00	56,535	0.00	0
Internal Auditor Lead	1.00	62,679	1.00	66,102	1.00	49,971
Management Assoc OAG	1.00	32,222	1.00	52,070	1.00	52,070
Management Associate	1.00	42,660	0.00	0	1.00	51,554
Nutritionist V	1.00	69,495	1.00	73,289	1.00	74,703
Office Clerk II	1.00	20,648	1.00	34,319	1.00	34,319
Office Secy III	2.00	64,666	2.00	85,743	0.00	0
Prgm Mgr I	2.00	101,382	2.00	136,896	2.00	149,736
Prgm Mgr II	3.00	131,487	3.00	249,448	3.00	256,431
Prgm Mgr III	1.00	79,207	1.00	85,809	0.00	0
Prgm Mgr IV	1.00	61,174	1.00	104,497	1.00	68,901
Secy Dept Aging	1.00	139,295	1.00	146,904	1.00	146,904
Total D26A0701	38.70	2,058,234	39.00	2,719,790	39.00	2,686,783