

# Workers' Compensation Commission

## MISSION

The Maryland Workers' Compensation Commission seeks to secure the equitable and timely administration of the provisions of the Maryland Workers' Compensation Law on behalf of its customers, the injured workers and their employers, by providing an efficient and effective forum for the resolution of individual claims.

## VISION

The Maryland Workers' Compensation Commission envisions a State wherein injured workers and employers are empowered to create an equitable partnership to facilitate prompt and fair resolution of workers' compensation matters.

## KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

**Goal 1. Improve the effectiveness and timely delivery of services provided to customers of the Workers' Compensation Commission.**

- Obj. 1.1** Maintain setting 90 percent or more of all non-permanency hearings within 60 days of the date when issues are filed.
- Obj. 1.2** Maintain a conformance rate of at least 95 percent for the issuance of Commission Orders within 30 days after the conclusion of a hearing.
- Obj. 1.3** Maintain an average of no more than 10 days between the hearing date and the first award issued by the Commission.

Performance Measures	2016 Act.	2017 Act.	2018 Act.	2019 Act.	2020 Act.	2021 Est.	2022 Est.
Number of non-permanency hearings set	22,358	21,668	24,139	22,868	21,405	21,405	24,200
Percent of non-permanency hearings set within 60 days	92%	85%	82%	86%	89%	89%	90%
Number of Commission Orders issued	16,848	15,683	16,054	14,995	11,105	11,105	16,050
Percent of Orders issued within 30 days of hearing	100%	100%	99%	100%	100%	100%	100%
Number of awards ordered post-hearing	16,776	15,611	15,956	14,935	11,048	11,050	16,050
Average number of days between hearing date and award issued	10	10	8	8	6	6	6

## Workers' Compensation Commission

### Summary of Workers' Compensation Commission

	<b>2020 Actual</b>	<b>2021 Appropriation</b>	<b>2022 Allowance</b>
Number of Authorized Positions	115.00	115.00	115.00
Number of Contractual Positions	11.25	11.25	11.25
Salaries, Wages and Fringe Benefits	11,487,628	11,530,048	11,606,862
Technical and Special Fees	869,963	821,893	794,888
Operating Expenses	5,948,470	6,092,697	6,230,968
Special Fund Expenditure	18,276,791	18,444,638	18,632,718
Reimbursable Fund Expenditure	29,270	0	0
Total Expenditure	<u>18,306,061</u>	<u>18,444,638</u>	<u>18,632,718</u>

## Workers' Compensation Commission

### C98F00.01 General Administration

#### Program Description

The Workers' Compensation Commission receives, processes, and adjudicates claims for injured employees, and refers those claimants who need rehabilitation to the appropriate vocational rehabilitation service providers. All expenditures of the Workers' Compensation Commission and the Department of Labor, Licensing, and Regulation's Occupational Health and Safety Program are recovered from insurance companies and self-insurers through an annual maintenance assessment.

#### TOTAL PAYROLLS AND ASSESSMENT RATES

Fiscal Year	Total Payroll	Estimated Total Expenses	Estimated Cost of Safety Inspection	Assessment Per One Thousand Dollars of Payroll
2016	\$130,198,576,239	\$25,522,429	\$12,278,948	0.196
2017	\$141,864,667,650	\$26,153,901	\$11,104,910	0.184
2018	\$144,091,230,632	\$25,330,777	\$10,866,738	0.176
2019	\$126,224,923,601	\$28,002,836	\$11,345,628	0.222
2020	\$130,534,710,479	\$31,015,543	\$12,693,830	0.239

#### Appropriation Statement

	2020 Actual	2021 Appropriation	2022 Allowance
Number of Authorized Positions	115.00	115.00	115.00
Number of Contractual Positions	9.25	9.25	9.25
01 Salaries, Wages and Fringe Benefits	11,487,628	11,530,048	11,606,862
02 Technical and Special Fees	718,193	665,158	646,953
03 Communications	370,155	379,945	389,695
04 Travel	160,528	125,000	125,000
06 Fuel and Utilities	5,596	12,214	12,214
07 Motor Vehicle Operation and Maintenance	75,828	82,880	82,880
08 Contractual Services	639,535	631,933	687,304
09 Supplies and Materials	194,104	143,313	157,752
10 Equipment - Replacement	80,749	0	0
12 Grants, Subsidies, and Contributions	52,387	52,387	52,387
13 Fixed Charges	1,522,829	1,733,682	1,740,443
14 Land and Structures	598	0	0
Total Operating Expenses	3,102,309	3,161,354	3,247,675
Total Expenditure	15,308,130	15,356,560	15,501,490
Special Fund Expenditure	15,278,860	15,356,560	15,501,490
Reimbursable Fund Expenditure	29,270	0	0
Total Expenditure	15,308,130	15,356,560	15,501,490

#### Special Fund Expenditure

C98330 Self-Insurer Assessment	132,000	139,500	139,500
C98331 Sale of Publications and Photocopies	36,287	30,000	30,000
C98332 Registration Fees-Vocational Rehabilitation Practitioners	36,150	40,000	30,000

## Workers' Compensation Commission

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### C98F00.01 General Administration

C98333	Maintenance Assessment	15,074,423	15,147,060	15,301,990
	Total	<u>15,278,860</u>	<u>15,356,560</u>	<u>15,501,490</u>
<b>Reimbursable Fund Expenditure</b>				
M00F06	MDH - Office of Preparedness and Response	29,270	0	0
	Total	<u>29,270</u>	<u>0</u>	<u>0</u>

## Workers' Compensation Commission

### C98F00.02 Major Information Technology Development Projects

#### Program Description

This program includes current Major Information Technology Development Projects in the Workers' Compensation Commission.

#### Appropriation Statement

	2020 Actual	2021 Appropriation	2022 Allowance
Number of Contractual Positions	2.00	2.00	2.00
02 Technical and Special Fees	151,770	156,735	147,935
08 Contractual Services	2,846,161	2,931,343	2,983,293
Total Operating Expenses	2,846,161	2,931,343	2,983,293
Total Expenditure	2,997,931	3,088,078	3,131,228
Special Fund Expenditure	2,997,931	3,088,078	3,131,228
Total Expenditure	2,997,931	3,088,078	3,131,228
<b>Special Fund Expenditure</b>			
C98333 Maintenance Assessment	2,997,931	3,088,078	3,131,228
Total	2,997,931	3,088,078	3,131,228

### 3 Year Position Summary

Classification Title	FY 2020 Positions	FY 2020 Expenditures	FY 2021 Positions	FY 2021 Appropriation	FY 2022 Positions	FY 2022 Allowance
<b>C98 - Workers' Compensation Commission</b>						
<b>C98F0001 - General Administration</b>						
Accountant II	2.00	107,188	2.00	113,041	2.00	113,041
Admin Aide	1.00	40,510	1.00	42,298	1.00	42,298
Admin Officer I	1.00	41,155	1.00	43,402	1.00	43,402
Admin Officer II	1.00	53,608	1.00	56,535	1.00	56,535
Admin Officer III	1.00	54,031	1.00	56,982	1.00	56,982
Admin Prog Mgr III	1.00	98,295	1.00	103,661	1.00	103,661
Admin Spec II	3.00	156,834	4.00	182,963	4.00	182,963
Admin Spec III	2.00	102,771	2.00	108,383	2.00	108,383
Administrator I	1.00	39,462	1.00	60,785	1.00	60,785
Administrator II	6.00	462,760	7.00	488,026	7.00	488,026
Administrator IV	1.00	86,361	1.00	91,075	1.00	91,075
Agency Buyer II	1.00	27	0.00	0	0.00	0
Agency Procurement Spec Lead	1.00	0	0.00	0	0.00	0
Asst To The Comm I Workers Comp	3.00	33,156	3.00	115,852	3.00	113,333
Asst To The Comm II Workers Comp	4.00	273,944	4.00	212,653	4.00	196,914
Asst To The Comm Lead Workers Comp	2.00	131,880	2.00	139,080	2.00	139,080
Chair Workers Comp Commission	1.00	147,830	1.00	158,033	1.00	163,033
Claims Reviewer I	1.00	13,614	1.00	28,559	1.00	36,467
Claims Reviewer II	6.00	269,778	6.00	255,890	6.00	255,890
Commissioner Workers Comp	9.00	1,253,142	9.00	1,406,997	9.00	1,451,997
Computer Network Spec II	1.00	61,498	1.00	64,857	1.00	64,857
Computer Network Spec Lead	2.00	124,423	2.00	132,052	2.00	132,052
Computer Operator II	3.00	138,402	3.00	144,514	3.00	144,514
Computer Operator Lead	1.00	56,232	1.00	58,772	1.00	58,772
Computer Operator Supr	1.00	49,756	1.00	52,473	1.00	52,473
Computer User Support Spec II	2.00	94,457	2.00	98,628	2.00	98,628
Database Specialist II	1.00	20,286	1.00	80,641	1.00	80,641
Fiscal Accounts Technician II	1.00	37,699	1.00	39,364	1.00	39,364
Fiscal Services Admin II	1.00	68,726	1.00	72,479	1.00	72,479
Hearing Reporter II	12.00	692,161	12.00	729,950	12.00	729,950
Hearing Reporter Lead	1.00	69,713	1.00	73,519	1.00	73,519
Hearing Reporter Supervisor	1.00	74,420	1.00	78,483	1.00	78,483
Hearings Interpreter	1.00	44,639	1.00	47,076	1.00	47,074
HR Officer I	1.00	50,140	1.00	52,877	1.00	44,106
IT Asst Director I	4.00	307,018	4.00	347,657	4.00	347,657
IT Director III	1.00	111,972	1.00	118,085	1.00	73,541
IT Programmer Analyst I	1.00	29,583	0.00	0	0.00	0
IT Programmer Analyst II	3.00	192,706	4.00	274,567	3.00	179,685
IT Programmer Analyst Lead/Advanced	3.00	158,691	2.00	123,761	3.00	224,062
IT Programmer Analyst Supervisor	1.00	80,095	1.00	84,467	1.00	84,467
IT Systems Technical Spec	1.00	93,974	2.00	147,752	3.00	223,051
Office Secy III	2.00	96,363	3.00	125,969	3.00	129,534
Office Services Clerk	16.00	506,050	16.00	569,360	15.00	538,764
Office Supervisor	1.00	40,510	1.00	42,721	1.00	42,721
Prgm Mgr IV	1.00	90,123	1.00	95,043	1.00	95,043
Prgm Mgr Senior II	1.00	106,585	1.00	112,403	1.00	112,403
Principal Counsel	1.00	127,603	1.00	134,568	1.00	134,568
Services Specialist	1.00	36,967	1.00	38,077	1.00	30,307

### 3 Year Position Summary

Classification Title	FY 2020 Positions	FY 2020 Expenditures	FY 2021 Positions	FY 2021 Appropriation	FY 2022 Positions	FY 2022 Allowance
Services Supervisor I	1.00	26	0.00	0	0.00	0
<b>Total C98F0001</b>	<b>115.00</b>	<b>6,927,164</b>	<b>115.00</b>	<b>7,604,330</b>	<b>115.00</b>	<b>7,636,580</b>