

Department of Aging

MISSION

Establish Maryland as an attractive location for all older adults through vibrant communities and supportive services that offer the opportunity to live healthy and meaningful lives.

VISION

Change the trajectory of aging.

KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. To enable older adult Marylanders and adults with disabilities to remain in their homes with a high quality of life for as long as possible.

Obj. 1.1 Support the provision of home and community-based services to older Marylanders.

Obj. 1.2 Implement screening tools to connect older adults and individuals with disabilities to appropriate community-based services.

Obj. 1.3 Provide integrated access to long-term care information and services through the statewide Maryland Access Point (MAP) network.

Performance Measures	2018 Act.	2019 Act.	2020 Act.	2021 Act.	2022 Act.	2023 Est.	2024 Est.
¹ Number of individuals receiving Maryland Department of Aging home and community-based services	12,038	11,680	25,475	30,854	32,742	19,426	16,999
Number of people screened for Long Term Services and Supports (LTSS) needs and potential Medicaid Home and Community Based Services (HCBS) eligibility (Using the InterRAI Level 1 Assessment Tool)	7,357	5,343	7,485	7,329	9,107	9,380	9,662
² Number of individuals referred by Maryland Access Point (MAP) Counselors to appropriate services to meet the individualized needs of Maryland residents	125,789	145,582	150,000	237,576	185,952	192,465	199,306
² Number of information and assistance contacts (in person, online, and by telephone including the statewide 1-844-MAP-LINK number) to address individualized needs	691,718	743,374	700,000	646,796	769,105	807,560	847,938
Number of veterans participating in the federal Veterans Directed Care program	59	70	73	74	76	126	176
² Number of person-centered action plans developed to promote consumer choice and self-determination	3,634	3,659	3,800	1,980	3,069	3,223	3,385

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Goal 2. To prevent the abuse, neglect, and exploitation of Maryland's older adults.

Obj. 2.1 To maintain effective advocacy activities for residents of long-term care facilities.

Obj. 2.2 To protect the rights of individuals facing guardianship by, when possible, identifying less restrictive measures to meet their needs.

Obj. 2.3 To protect and advocate for older adults who participate in the public guardianship program.

Performance Measures	2018 Act.	2019 Act.	2020 Act.	2021 Act.	2022 Act.	2023 Est.	2024 Est.
² Complaints investigated and closed by ombudsmen in nursing homes and assisted living facilities	4,238	3,712	4,948	3,856	3,711	3,900	4,500
² Abuse complaints investigated and closed by ombudsmen in nursing homes and assisted living facilities	187	205	350	283	229	300	350
² Consultations provided by ombudsmen	8,109	7,607	7,300	14,861	16,066	18,000	19,000
Number of clients for whom MDoA and Area Agencies on Aging (AAAs) serve as public guardians	876	825	863	737	662	720	711
Number of cases diverted from the need of an appointment of a public guardian	438	371	440	454	532	455	520

Goal 3. To empower older Marylanders to stay active and healthy.

Obj. 3.1 Increase opportunities for older Marylanders to participate in evidence-based programs that improve their health.

Obj. 3.2 Increase opportunities for older Marylanders to receive nutritional support in community-based settings.

Performance Measures	2018 Act.	2019 Act.	2020 Act.	2021 Act.	2022 Act.	2023 Est.	2024 Est.
² Number of meals served in congregate programs where people dine together in the community (in thousands)	1,096	1,119	1,852	526	90	508	749
² Number of meals served in home delivered meal programs (in thousands)	1,192	1,207	5,183	6,344	4,285	2,142	1,840

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Goal 4. To provide mobility to Marylanders of all ages (pediatric through older adults) while protecting Maryland’s environment.

Obj. 4.1 To provide durable medical equipment at no cost to all Maryland’s residents.

Obj. 4.2 To decrease durable medical equipment environmental waste.

Performance Measures	2018 Act.	2019 Act.	2020 Act.	2021 Act.	2022 Act.	2023 Est.	2024 Est.
Number of individuals receiving equipment from the free durable medical equipment program	N/A	N/A	N/A	N/A	566	786	1,120
Number of pieces of durable medical equipment distributed	N/A	N/A	N/A	N/A	1,163	1,611	2,296
Number of durable medical equipment pieces collected for reuse that was diverted from landfills	N/A	N/A	N/A	N/A	8,369	9,200	13,200
Weight of equipment collected in pounds that was diverted from landfills	N/A	N/A	N/A	N/A	249,813	274,620	394,020

NOTES

¹ Senior Call Check data is included in this measure beginning in 2020.

² 2022 data is estimated because it is reported on a federal fiscal year basis and there is a reporting delay.

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Summary of Department of Aging

	2022 Actual	2023 Appropriation	2024 Allowance
Number of Authorized Positions	39.00	40.00	40.00
Number of Contractual Positions	15.20	13.20	11.20
Salaries, Wages and Fringe Benefits	3,240,391	4,321,234	4,668,035
Technical and Special Fees	652,641	1,119,635	811,752
Operating Expenses	79,776,397	75,449,442	83,313,598
Net General Fund Expenditure	26,438,817	34,008,029	33,994,975
Special Fund Expenditure	1,204,531	1,173,273	1,169,287
Federal Fund Expenditure	42,981,222	37,146,498	37,304,280
Coronavirus Aid, Relief, and Economic Security Act Expenditure	5,173,635	0	0
Coronavirus Response & Relief Sup Act Expenditure	2,746,201	790,000	2,147,622
American Rescue Plan Act of 21 Expenditure	4,407,869	5,185,003	12,706,525
Reimbursable Fund Expenditure	717,154	2,587,508	1,470,696
Total Expenditure	<u>83,669,429</u>	<u>80,890,311</u>	<u>88,793,385</u>

Department of Aging

D26A07.01 General Administration

Program Description

The Maryland Department of Aging (MDoA) advocates for older Marylanders, individuals with disabilities, and their caregivers by ensuring access to information, programs, and services. The Department's key foci include information and empowerment, community wellness, long term services and supports, and elder rights protection. As the federally designated State unit on Aging, the Department administers the federal Older Americans Act programs which help fund home and community based services such as information and assistance, senior centers, nutrition services, community living assistance, caregiving support and elder rights protection. Through Maryland Access Point (MAP), the Department of Aging works with multiple state and local partners to provide trusted visible places to access information and assistance for long term supports and services, and serves as an enrollment hub into Medicaid Long Term Services and Supports. The Department further strives to empower individuals to remain healthy as they age through health education programs, health insurance assistance, senior employment opportunities, and community based care programs.

Appropriation Statement		2022 Actual	2023 Appropriation	2024 Allowance
	Number of Authorized Positions	39.00	40.00	40.00
	Number of Contractual Positions	11.70	11.20	8.20
01	Salaries, Wages and Fringe Benefits	3,240,391	4,321,234	4,668,035
02	Technical and Special Fees	369,580	962,077	628,018
03	Communications	19,878	84,230	84,230
04	Travel	7,630	83,400	83,400
07	Motor Vehicle Operation and Maintenance	671	10,763	10,763
08	Contractual Services	2,240,367	1,009,980	1,851,914
09	Supplies and Materials	21,197	25,567	21,459
10	Equipment - Replacement	13,955	50,000	50,000
12	Grants, Subsidies, and Contributions	789,113	250,000	250,000
13	Fixed Charges	207,687	202,552	208,804
	Total Operating Expenses	3,300,498	1,716,492	2,560,570
	Total Expenditure	6,910,469	6,999,803	7,856,623
	Net General Fund Expenditure	2,338,904	2,872,463	2,991,265
	Special Fund Expenditure	588,311	638,972	676,830
	Federal Fund Expenditure	2,395,884	3,130,190	3,287,972
	Coronavirus Aid, Relief, and Economic Security Act Expenditure	905,446	0	0
	Coronavirus Response & Relief Sup Act Expenditure	189,770	0	98,258
	American Rescue Plan Act of 21 Expenditure	400,000	268,120	706,602
	Reimbursable Fund Expenditure	92,154	90,058	95,696
	Total Expenditure	6,910,469	6,999,803	7,856,623
Special Fund Expenditure				
D26301	Registration Fees-Continuing Care Program	588,311	638,972	676,830
Federal Fund Expenditure				
10.565	Commodity Supplemental Food Program	23,093	26,949	28,077
64.022	Veterans Home Based Primary Care	108,376	252,922	263,559
93.042	Special Programs for the Aging-Title VII, Chapter 2-Long Term Care Ombudsman Services for Older Individuals	22,949	0	0
93.043	Special Programs for the Aging-Title III, Part D Disease Prevention and Health Promotion Services	0	23,408	24,390

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93.044	Special Programs for the Aging-Title III, Part B Grants for Supportive Services and Senior Centers	345,157	367,843	348,258
93.045	Special Programs for the Aging-Title III, Part C Nutrition Services	689,847	746,619	839,211
93.048	Special Programs for the Aging-Title IV and Title II-Discretionary Projects	190,948	351,609	366,402
93.052	National Family Caregiver Support, Title III, Part E	164,729	173,570	180,872
93.071	Medicare Enrollment Assistance Program	29,221	96,376	100,425
93.324	State Health Insurance Assistance Program	93,330	209,915	218,744
93.470	Alzheimer's Disease Program Initiative	0	216,437	225,533
93.778	Medical Assistance Program	728,234	664,542	692,501
	Total	<u>2,395,884</u>	<u>3,130,190</u>	<u>3,287,972</u>
Coronavirus Aid, Relief, and Economic Security Act Expenditure				
93.044C	Special Programs for the Aging-Title III, Part B Grants for Supportive Services and Senior Centers	45,457	0	0
93.045C	Special Programs for the Aging, Title III, Part C, Nutrition Services	537,640	0	0
93.048C	Special Programs for the Aging, Title IV, and Title II, Discretionary Projects	233,044	0	0
93.052C	National Family Caregiver Support, Title III, Part E	89,305	0	0
	Total	<u>905,446</u>	<u>0</u>	<u>0</u>
Coronavirus Response & Relief Sup Act Expenditure				
10.565D	Commodity Supplemental Food Program	1,212	0	0
93.044D	State Units on Aging/Area Agencies on Aging - Vaccine Access	43,247	0	0
93.045D	Special Programs for the Aging, Title III, Part C, Nutrition Services	145,311	0	29,062
93.747D	Elder Abuse Prevention Interventions Program	0	0	69,196
	Total	<u>189,770</u>	<u>0</u>	<u>98,258</u>
American Rescue Plan Act of 21 Expenditure				
93.042E	Title VII Long-Term Care Ombudsman	0	10,714	0
93.044E	Supportive Services	100,000	87,594	206,593
93.045E	Congregate and Home Delivered Meals	200,000	142,817	322,734
93.048E	Special Programs for the Aging, Title IV, and Title II, Discretionary Projects	0	0	57,894
93.052E	Family Caregiver	100,000	26,995	61,003
93.324E	State Health Insurance Assistance Program	0	0	58,378
	Total	<u>400,000</u>	<u>268,120</u>	<u>706,602</u>
Reimbursable Fund Expenditure				
M00Q01	Medical Care Programs Administration	<u>92,154</u>	<u>90,058</u>	<u>95,696</u>

Department of Aging

D26A07.02 Senior Citizens Activities Centers Operating Fund

Program Description

The Senior Citizens Activities Centers Operating Fund (SCOF) provides additional funds for senior center programming.

Appropriation Statement		2022 Actual	2023 Appropriation	2024 Allowance
12	Grants, Subsidies, and Contributions	<u>764,888</u>	<u>765,117</u>	<u>765,241</u>
	Total Operating Expenses	<u>764,888</u>	<u>765,117</u>	<u>765,241</u>
	Total Expenditure	<u><u>764,888</u></u>	<u><u>765,117</u></u>	<u><u>765,241</u></u>
	Net General Fund Expenditure	<u>764,888</u>	<u>765,117</u>	<u>765,241</u>
	Total Expenditure	<u><u>764,888</u></u>	<u><u>765,117</u></u>	<u><u>765,241</u></u>

Department of Aging

D26A07.03 Community Services

Program Description

This program reflects the grants distributed by the Maryland Department of Aging to accomplish the goals and objectives of the agency.

Appropriation Statement

	2022 Actual	2023 Appropriation	2024 Allowance
Number of Contractual Positions	2.00	1.00	2.00
02 Technical and Special Fees	187,405	48,257	116,277
04 Travel	692	0	0
08 Contractual Services	769,145	750,000	750,000
09 Supplies and Materials	6,608	0	0
10 Equipment - Replacement	6,797	0	0
12 Grants, Subsidies, and Contributions	74,364,045	71,792,833	78,812,787
14 Land and Structures	43,160	0	0
Total Operating Expenses	<u>75,190,447</u>	<u>72,542,833</u>	<u>79,562,787</u>
Total Expenditure	<u>75,377,852</u>	<u>72,591,090</u>	<u>79,679,064</u>
Net General Fund Expenditure	23,335,025	30,370,449	30,238,469
Federal Fund Expenditure	40,585,338	34,016,308	34,016,308
Coronavirus Aid, Relief, and Economic Security Act Expenditure	4,268,189	0	0
Coronavirus Response & Relief Sup Act Expenditure	2,556,431	790,000	2,049,364
American Rescue Plan Act of 21 Expenditure	4,007,869	4,916,883	11,999,923
Reimbursable Fund Expenditure	<u>625,000</u>	<u>2,497,450</u>	<u>1,375,000</u>
Total Expenditure	<u>75,377,852</u>	<u>72,591,090</u>	<u>79,679,064</u>

Federal Fund Expenditure

10.565	Commodity Supplemental Food Program	266,530	266,531	266,531
64.022	Veterans Home Based Primary Care	1,600,000	1,600,000	1,600,000
93.041	Special Programs for the Aging-Title VII, Chapter 3-Programs for Prevention of Elder Abuse, Neglect, and Exploitation	78,087	78,087	78,087
93.042	Special Programs for the Aging-Title VII, Chapter 2-Long Term Care Ombudsman Services for Older Individuals	308,600	325,999	325,999
93.043	Special Programs for the Aging-Title III, Part D Disease Prevention and Health Promotion Services	406,000	405,484	405,484
93.044	Special Programs for the Aging-Title III, Part B Grants for Supportive Services and Senior Centers	6,329,000	6,367,325	6,367,325
93.045	Special Programs for the Aging-Title III, Part C Nutrition Services	19,510,751	12,785,812	12,785,812
93.048	Special Programs for the Aging-Title IV and Title II-Discretionary Projects	567,000	567,000	567,000
93.052	National Family Caregiver Support, Title III, Part E	2,954,000	3,004,698	3,004,698
93.053	Nutritional Services Incentive Program	1,646,900	1,638,744	1,638,744
93.071	Medicare Enrollment Assistance Program	241,570	287,786	287,786
93.324	State Health Insurance Assistance Program	557,900	569,842	569,842
93.470	Alzheimer's Disease Program Initiative	279,000	279,000	279,000

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D26A07.03 Community Services

93.778	Medical Assistance Program	5,840,000	5,840,000	5,840,000
	Total	<u>40,585,338</u>	<u>34,016,308</u>	<u>34,016,308</u>
Coronavirus Aid, Relief, and Economic Security Act Expenditure				
93.042C	Special Programs for the Aging-Title VII, Chapter 2-Long Term Care Ombudsman Services for Older Indi	291,308	0	0
93.044C	Special Programs for the Aging-Title III, Part B Grants for Supportive Services and Senior Centers	745,254	0	0
93.045C	Special Programs for the Aging, Title III, Part C, Nutrition Services	2,108,556	0	0
93.048C	Special Programs for the Aging, Title IV, and Title II, Discretionary Projects	581,953	0	0
93.052C	National Family Caregiver Support, Title III, Part E	541,118	0	0
	Total	<u>4,268,189</u>	<u>0</u>	<u>0</u>
Coronavirus Response & Relief Sup Act Expenditure				
10.565D	Commodity Supplemental Food Program	12,852	0	0
93.044D	State Units on Aging/Area Agencies on Aging - Vaccine Access	2,508,149	0	142,939
93.045D	Special Programs for the Aging, Title III, Part C, Nutrition Services	35,430	790,000	1,906,425
	Total	<u>2,556,431</u>	<u>790,000</u>	<u>2,049,364</u>
American Rescue Plan Act of 21 Expenditure				
10.565E	Commodity Supplemental Food Program	10,695	0	0
93.042E	Title VII Long-Term Care Ombudsman	61,063	26,170	61,883
93.043E	Preventive Services	378,674	162,289	162,290
93.044E	Supportive Services	1,251,495	1,609,065	3,378,926
93.045E	Congregate and Home Delivered Meals	1,389,542	2,623,475	7,354,801
93.052E	Family Caregiver	916,400	495,884	833,558
93.747E	Elder Abuse Prevention Interventions Program- ARPA	0	0	208,465
	Total	<u>4,007,869</u>	<u>4,916,883</u>	<u>11,999,923</u>
Reimbursable Fund Expenditure				
M00Q01	Medical Care Programs Administration	625,000	2,497,450	1,375,000

Department of Aging

D26A07.04 Senior Call-Check Service and Notification Program

Program Description

The Maryland Department of Aging (MDoA) administers the Senior Call-Check Service and Notification Program for Maryland residents age 65 years or older. The Program provides automated calls to participants and, if necessary, follow-up calls to their representatives to ensure their safety. The Program also shares important messaging to help seniors remain healthy, avoid scams, and inform them about available supportive services.

Appropriation Statement		2022 Actual	2023 Appropriation	2024 Allowance
Number of Contractual Positions		1.50	1.00	1.00
02	Technical and Special Fees	95,656	109,301	67,457
08	Contractual Services	520,564	425,000	425,000
Total Operating Expenses		520,564	425,000	425,000
Total Expenditure		616,220	534,301	492,457
Special Fund Expenditure		616,220	534,301	492,457
Total Expenditure		616,220	534,301	492,457
Special Fund Expenditure				
SWF319	Universal Service Trust Fund	616,220	534,301	492,457

3 Year Position Summary

Classification Title	FY 2022 Positions	FY 2022 Expenditures	FY 2023 Positions	FY 2023 Appropriation	FY 2024 Positions	FY 2024 Allowance
D26 - Department of Aging						
D26A0701 - General Administration						
Accountant Advanced	2.00	73,463	2.00	131,442	2.00	158,957
Accountant I	1.00	42,708	1.00	54,101	1.00	52,575
Accountant II	1.00	50,827	1.00	65,738	1.00	55,975
Admin Officer II	1.00	52,319	1.00	55,681	1.00	58,187
Admin Officer III	1.00	95,125	2.00	106,944	2.00	105,150
Administrator I	1.00	57,769	1.00	62,108	1.00	62,494
Administrator II	2.00	97,136	3.00	195,354	3.00	208,482
Administrator III	1.00	17,355	1.00	59,703	1.00	94,696
Agency Grants Spec Supv	1.00	0	0.00	0	0.00	0
Asst Attorney General VI	1.00	103,398	1.00	107,775	1.00	113,693
Asst Attorney General VIII	1.00	58,824	1.00	139,155	0.00	0
Dep Secy Dept Aging	1.00	122,151	1.00	135,356	1.00	141,447
Designated Admin Mgr IV	1.00	114,528	1.00	120,942	1.00	127,637
Exec Assoc II	1.00	53,222	1.00	57,156	1.00	58,635
Exec Assoc III	1.00	37,295	1.00	65,014	1.00	59,608
Fiscal Services Admin III	1.00	90,235	1.00	95,452	1.00	100,689
Hum Ser Admin II	3.00	87,043	3.00	196,497	3.00	244,579
Hum Ser Spec I	1.00	0	0.00	0	0.00	0
Hum Ser Spec III	1.00	56,992	1.00	60,564	1.00	63,890
Hum Ser Spec V	2.00	130,971	2.00	139,849	2.00	146,840
Human Service Prgm Pln Administrator	2.00	96,384	2.00	127,079	2.00	119,216
Internal Auditor Lead	1.00	67,642	1.00	72,060	1.00	75,303
Management Assoc OAG	1.00	53,866	1.00	57,328	1.00	59,908
Management Associate	1.00	53,481	1.00	57,328	1.00	59,908
Nutritionist V	1.00	77,304	1.00	82,357	1.00	86,064
Office Clerk II	1.00	35,592	1.00	38,113	1.00	39,829
Prgm Mgr I	2.00	70,828	2.00	140,337	2.00	177,961
Prgm Mgr II	3.00	260,214	3.00	276,394	3.00	289,730
Prgm Mgr IV	1.00	106,095	1.00	113,014	1.00	118,100
Prgm Mgr Senior I	0.00	0	1.00	113,907	1.00	114,600
Principal Counsel	0.00	47,918	0.00	0	1.00	135,602
Secy Dept Aging	1.00	152,067	1.00	162,132	1.00	169,428
Total D26A0701	39.00	2,362,752	40.00	3,088,880	40.00	3,299,183