MISSION

The Maryland Department of Disabilities advances the rights and interests of people with disabilities so they may fully participate in their communities.

VISION

All Marylanders are valued and respected and have the knowledge, opportunity, and power to make a difference in their lives and the lives of others.

KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Note: Measures for the Maryland Department of Disabilities (MDOD) come from the Maryland State Department of Education (MSDE), the Maryland Department of Labor (Labor), the Maryland Department of Health - Developmental Disabilities Administration (MDH - DDA), the Behavioral Health Administration (MDH - BHA), the Medical Care Programs Administration (MDH - Medicaid), the Department of Housing and Community Development (DHCD), the Maryland Transit Administration (MTA), Maryland Department of Transportation (MDOT), and the Washington Metropolitan Area Transit Authority (WMATA).

Goal 1. Persons with disabilities have access to integrated training and competitive employment options in the community.

Obj. 1.1 Increase the number of people with disabilities receiving training that leads to competitive employment.

Performance Measures	2018 Act.	2019 Act.	2020 Act.	2021 Act.	2022 Act.
Consumers with an Individual Plan for Employment (MSDE)	16,590	16,761	15,347	15,298	14,643
Consumers receiving training (MSDE)	4,967	5,914	5,831	4,584	5,240
Consumers obtaining competitive employment (MSDE)	1,365	1,257	1,145	847	971
Job-seekers with disabilities registered in Maryland Workforce Exchange (Labor)	6,787	7,323	7,124	6,878	10,178
Job-seekers with disabilities receiving training through America's Job Centers programs (Labor)	529	481	490	408	340
Job-seekers with disabilities obtaining competitive employment (Labor)	1,915	2,185	2,558	2,401	1,855
People with developmental disabilities receiving state-funded services in State Residential Facilities or in community alternatives (MDH – DDA)	24,273	24,763	25,198	24,401	24,598
Number of adults receiving employment services and supports (MDH - DDA)	13,819	11,518	14,007	13,426	15,585
Number of adults being supported in integrated competitive employment (MDH - DDA)	2,495	2,537	2,580	2,605	2,888
¹ Adults (18 or over) receiving community-based outpatient mental health treatment who answer the employment question (MDH – BHA)	68,698	72,786	N/A	N/A	N/A
Adults (18 or over) receiving community-based mental health treatment receiving supportive employment services ($MDH - BHA$)	3,622	3,626	3,469	2,871	2,620

Obj. 1.2 Increase the number of people with disabilities receiving training that leads to competitive employment.

Performance Measures	2018 Act.	2019 Act.	2020 Act.	2021 Act.	2022 Act.
¹ Adults (18 or over) receiving community-based outpatient mental health treatment who					
report being employed (MDH – BHA)	24,440	26,471	N/A	N/A	N/A

Goal 2. Persons with disabilities have access to community based, self-directed long-term services that enable them to live in the community.

Obj. 2.1 Increase the proportion of individuals with disabilities receiving State services in community alternatives instead of nursing facilities and other State facilities.

Performance Measures	2018 Act.	2019 Act.	2020 Act.	2021 Act.	2022 Act.
² Total unduplicated number of persons with disabilities receiving state-funded services in nursing facilities, assisted living facilities, or community alternatives (MDH – Medicaid)	30,671	31,477	31,659	31,362	N/A
² Number of persons with disabilities receiving state-funded long-term services and supports in community alternatives excluding assisted living facilities (MDH – Medicaid)	14,170	15,025	15,749	17,627	N/A
² Percentage of individuals with disabilities receiving state-funded services in community alternatives versus nursing and assisted living facilities (MDH – Medicaid)	46.2%	47.7%	49.8%	56.2%	N/A
² Total number of persons with developmental disabilities receiving state-funded services in State Residential Centers (SRCs)	103	104	121	104	N/A
Number of persons with developmental disabilities receiving state-funded services in community alternatives (MDH – DDA)	24,273	24,659	25,077	24,297	24,598
Percent of adults with developmental disabilities receiving state-funded services in community alternatives versus State Residential Centers (MDH – DDA)	99.6%	99.6%	99.5%	99.6%	N/A
Unduplicated number of individuals served by the public mental health system (MDH – BHA)	139,690	147,303	146,647	158,690	153,126
² Unduplicated non-forensic individuals served in State inpatient psychiatric facilities (MDH – BHA)	229	140	163	123	N/A
Unduplicated forensic individuals served in State inpatient psychiatric facilities (MDH – BHA)	1,488	1,652	1,544	1,567	1,603
Average length of stay for forensic patients in State inpatient psychiatric facilities (MDH – BHA)	840	671	759	741	N/A
Average length of stay for non-forensic patients in State inpatient psychiatric facilities (MDH – BHA)	2,363	2,309	2,216	2,482	N/A
 ² Percent of individuals served in settings other than State Psychiatric facilities (MDH – BHA) 	2,505 98.8%	2,309 98.8%	2,210 98.8%	2,462 98.9%	N/A

Goal 3. Persons with disabilities will have access to affordable, accessible housing in communities of their choosing.

Obj. 3.1 Increase affordable and accessible housing opportunities for people with disabilities in Maryland.

Performance Measures	2018 Act.	2019 Act.	2020 Act.	2021 Act.	2022 Act
Number of Group Home loans made for homes licensed for four or fewer individuals					
(DHCD)	1	2	3	2	0
Number of homeownership assistance loans made to individuals with disabilities through					
the HomeAbility Program (DHCD)	17	30	33	25	24
Number of loans made for accessibility related improvements through the Accessible					
Homes for Seniors program (ages 55 and older) (DHCD)	70	65	64	33	29

Goal 4. Persons with disabilities improve their quality of life by acquiring assistive technology needed for work, employment, education, independent living, and transportation.

Obj. 4.1 Approve, issue, and maintain an increased number of loans to qualified individuals to purchase assistive technology.

Performance Measures	2018 Act.	2019 Act.	2020 Act.	2021 Act.	2022 Act.
Number of applications processed	157	137	75	79	49
Number of loans approved	96	98	55	51	44
Number of loans issued to purchase technology	70	58	20	25	31
Number of open loans managed	264	290	202	199	227

Goal 5. Persons with disabilities have access to reliable transportation options.

Obj. 5.1 Increase the level of service and performance provided to paratransit customers.

Performance Measures	2018 Act.	2019 Act.	2020 Act.	2021 Act.	2022 Act.
Number of people with disabilities certified for paratransit by Maryland Transit Administration (MTA)	27.002	20.495	20.460	24.002	24 (77
Number of paratransit rides provided, excluding Call-a-Ride (MTA)	27,992 2,140,080	30,485 2,151,231	32,462 1,706,128	34,002 1,040,234	34,677 1,031,772
Number of paratransit Call-a-Ride trips provided (MTA)	812,390	839,857	799,577	537,554	537,554
Paratransit service provided on time, excluding Call-a-Ride (MTA)	93.3%	86.0%	91.0%	89.0%	75.9%
Maryland residents with disabilities certified for paratransit by Washington Metropolitan Area Transit Authority (WMATA)	21,353	21,560	21,995	26,607	19,957

Obj. 5.2 Increase the level of service and performance provided to paratransit customers.

Performance Measures	2018 Act.	2019 Act.	2020 Act.	2021 Act.	2022 Act.
Number of paratransit rides provided to Maryland residents (WMATA)	1,478,385	1,560,140	1,182,208	633,042	793,079
Percent of paratransit service provided on time system-wide (WMATA)	93.0%	91.0%	90.0%	96.0%	93.0%

Goal 6. Maryland's State facilities are accessible and universally designed, promoting independence and participation of people with disabilities.

Obj. 6.1 Increase the number of State facilities (buildings or parks) that have increased physical access for persons with disabilities as a result of projects funded through the Access Maryland Program.

Performance Measures	2018 Act.	2019 Act.	2020 Act.	2021 Act.	2022 Act.
Number of active projects during the year	5	4	13	20	13
Number of projects completed during year	5	4	6	5	10
Number of State facilities (buildings or parks) with increased access as a result of projects					
completed during year (some projects are multi-facility and/or multi-year)	5	5	5	1	2
Number of open projects awarded funds by Access Maryland	N/A	N/A	17	28	27

Goal 7. Raise awareness and participation in the Maryland Achieving a Better Life Experience (ABLE) Program.

Obj. 7.1 Inform people with disabilities, their families, and the organizations that provide them with support about the benefits of the ABLE program.

Performance Measures	2018 Act.	2019 Act.	2020 Act.	2021 Act.	2022 Act.
Number of attendees at presentations/ expos	2,866	15,070	14,205	3,920	14,847
Number of presentations/ expos	90	160	131	93	131
Number of attendees at presentations/ expos to Statewide organizations	1,895	11,098	10,907	3,487	11,553
Number of presentations/ expos to Statewide organizations	45	152	124	88	126
Number of attendees at presentations/ expos at national conferences	284	388	451	433	315
Number of presentations/ expos at national conferences	3	8	7	5	5
Total number of email accounts	3,085	13,572	17,060	28,237	31,395
Number of unique visits to the Maryland ABLE website	1077	9,263	13,147	15,777	32,607

Obj. 7.2 Achieve measurable increases in the Maryland ABLE program.

Performance Measures	2018 Act.	2019 Act.	2020 Act.	2021 Act.	2022 Act.
Number of accounts funded	572	1,433	2,328	3,490	4,773
Total assets under management	\$2,341,346	\$8,128,000	\$17,000,000	\$35,000,000	\$48,854,871
Percentage of account holders that are Maryland residents	97.6%	96.0%	97.0%	97.0%	96.8%

Goal 8. Persons with disabilities will have increased access to accessible State information technology.

Obj. 8.1 Increase the accessibility of State information technology and procurement.

Performance Measures	2018 Act.	2019 Act.	2020 Act.	2021 Act.	2022 Act.
Number of State agencies requesting accessibility remediation services during the year	N/A	N/A	20	27	19
Number of State agencies resolving accessibility incidents during the year	N/A	N/A	15	19	17
Number of IT Accessibility trainings during the year	N/A	N/A	3	16	30
Number of Procurement Accessibility trainings during the year	N/A	N/A	2	7	5

Goal 9. Provide additional telecommunications accessibility options for people who have difficulty using a traditional telephone.

Obj. 9.1 Provide roll-out remote call captioning (RCC) and real-time relay (RTT) services to Marylanders.

Obj. 9.2 Increase the number of people receiving accessible telecommunication equipment from Telecommunications Access Maryland (TAM).

Performance Measures	2018 Act.	2019 Act.	2020 Act.	2021 Act.	2022 Act.
Number of RCC minutes	N/A	N/A	12,375	80,970	81,765
Number of people applying for accessible telecommunication equipment from TAM	N/A	N/A	366	241	236
Number of people receiving equipment from TAM	N/A	N/A	430	387	409

Goal 10. Increase awareness of availability of Maryland Relay services amongst various stakeholder groups.

Obj. 10.1 Increase outreach to, and collaboration with, community organizations representing TAM users, including organizations representing or providing services to the Deaf, hard of hearing, DeafBlind, speech disabled, or those who have mobility or cognitive impairments.

Performance Measures	2018 Act.	2019 Act.	2020 Act.	2021 Act.	2022 Act.
Number of TAM advertisements in newsletters and other media distributed by community organizations whose membership includes users of TAM	N/A	N/A	27	30	69
Number of attended outreach events involving community organizations whose membership includes users of TAM that are Deaf or hard of hearing	N/A	N/A	15	18	178
Number of events focused on community organizations whose membership includes users of TAM that are senior citizens	N/A	N/A	17	289	80
Number of events focused on community organizations whose membership includes users of TAM that are DeafBlind	N/A	N/A	2	7	87
Number of events focused on community organizations whose membership includes users of TAM that have mobility or cognitive impairments	N/A	N/A	16	21	5
Number of events focused on community organizations whose membership includes users of TAM that have speech disabilities	N/A	N/A	N/A	N/A	56

NOTES

¹ Behavioral Health Administration no longer collects these statistics.

² Data collection is delayed due to cyber security breach at MDH.

Department of Disabilities

Summary of Department of Disabilities

	2022 Actual	2023 Appropriation	2024 Allowance
Number of Authorized Positions	34.80	34.80	35.00
Number of Contractual Positions	3.65	5.12	6.50
Salaries, Wages and Fringe Benefits	3,851,900	4,196,575	4,429,028
Technical and Special Fees	221,436	333,211	405,712
Operating Expenses	7,458,560	8,928,272	8,541,149
Net General Fund Expenditure	3,832,163	4,076,722	4,167,361
Special Fund Expenditure	4,699,951	6,145,814	5,508,524
Federal Fund Expenditure	2,087,292	2,091,019	2,416,664
Reimbursable Fund Expenditure	912,490	1,144,503	1,283,340
Total Expenditure	11,531,896	13,458,058	13,375,889

D12A02.01 General Administration

Program Description

The Department of Disabilities is the principal State agency responsible for developing, maintaining, revising and enforcing statewide disability policies and standards throughout the units of State government. The Department works to increase the capacity of Maryland communities to provide services in inclusive settings; create a citizen-centered delivery system in which consumers can exercise meaningful choice and maintain control of their lives; infuse the service delivery system with elevated expectations about the capacities of people with disabilities; incorporate accessible and universal design into Maryland 's communities and technologies; and construct a seamless, responsive and coordinated service delivery system. To this end, the Department directs the development and implementation of the Statewide Disability Plan designed to improve, consolidate, coordinate, modify and unify services for people with disabilities, provides expertise regarding law and State compliance issues, and helps citizens with disabilities to access resources, information and technology. The Department also administers the Constituent Services Program, the Access Maryland Program, the Technology Assistance Program, and the Attendant Care Program.

Appropri	ation Statement	2022 Actual	2023 Appropriation	2024 Allowance
Num	nber of Authorized Positions	23.80	23.80	24.00
Num	nber of Contractual Positions	2.90	2.87	4.50
01 Sala	ries, Wages and Fringe Benefits	2,649,573	2,882,748	3,024,248
02 Tech	nical and Special Fees	192,162	191,518	287,070
03 Com	nmunications	27,648	18,400	29,413
04 Trav	el	20,870	37,874	45,166
06 Fuel	and Utilities	1,574	2,942	2,642
07 Mot	or Vehicle Operation and Maintenance	24,450	27,000	27,000
08 Cont	tractual Services	1,013,448	1,414,849	1,594,316
09 Supp	olies and Materials	25,269	15,650	26,980
10 Equi	pment - Replacement	1,093	10,576	10,450
11 Equi	pment - Additional	20,669	73,000	82,700
12 Grar	nts, Subsidies, and Contributions	1,527,935	1,564,487	1,591,566
13 Fixed	d Charges	139,291	141,737	145,347
	Total Operating Expenses	2,802,247	3,306,515	3,555,580
	Total Expenditure	5,643,982	6,380,781	6,866,898
Net	General Fund Expenditure	3,832,163	4,076,722	4,167,361
Spec	cial Fund Expenditure	313,804	397,106	435,240
Fede	eral Fund Expenditure	585,525	762,450	980,957
Rein	nbursable Fund Expenditure	912,490	1,144,503	1,283,340
	Total Expenditure	5,643,982	6,380,781	6,866,898
Special F	und Expenditure			
D12304	Assistive Technology Loan Fund Program	153,025	213,355	239,406
D12310	DC Government Homeland Security	155,734	166,773	176,952
D12312	Disabilities Special Projects	5,045	0	0
SWF319	Universal Service Trust Fund	0	16,978	18,882
	Total	313,804	397,106	435,240
Federal F	und Expenditure			
84.224	Assistive Technology	513,470	762,450	43,597

Department of Disabilities

D12A02.01 General Administration

84.418	Promoting the Readiness of Minors in Supplemental Security Income	72,055	0	0
93.464	ACL Assistive Technology	0	0	937,360
	Total	585,525	762,450	980,957
Reimbursa	ble Fund Expenditure			
D52A01	Maryland Department of Emergency Management	1,300	0	0
J00A01	Department of Transportation	97,224	787	0
J00H01	Maryland Transit Administration	0	100,184	103,325
M00F03	Prevention and Health Promotion Administration	18,271	0	0
M00M01	Developmental Disabilities Administration	71,115	39,635	76,314
M00Q01	Medical Care Programs Administration	724,580	1,003,897	1,103,701
	Total	912,490	1,144,503	1,283,340

D12A02.02 Telecommunications Access of Maryland

Program Description

The program, in consultation with the Governor's Advisory Board for Telecommunication Relay, administers the Telecommunications Access of Maryland program that provides cost-effective, unrestricted 24 hours a day, 365 days a year telecommunication relay service for Maryland's hearing- and speech-disabled citizens.

Ар	propriation Statement	2022 Actual	2023 Appropriation	2024 Allowance
	Number of Authorized Positions	6.00	6.00	6.00
	Number of Contractual Positions	0.75	2.25	1.50
01	Salaries, Wages and Fringe Benefits	612,379	661,189	710,834
02	Technical and Special Fees	28,524	141,293	70,101
03	Communications	21,141	40,000	32,000
04	Travel	68,774	41,000	96,000
07	Motor Vehicle Operation and Maintenance	827	4,180	4,180
08	Contractual Services	3,513,609	4,690,220	3,998,823
09	Supplies and Materials	17,471	3,500	3,500
10	Equipment - Replacement	8,238	5,000	0
11	Equipment - Additional	7,478	7,800	0
12	Grants, Subsidies, and Contributions	0	40,000	40,000
13	Fixed Charges	107,706	114,526	117,846
	Total Operating Expenses	3,745,244	4,946,226	4,292,349
	Total Expenditure	4,386,147	5,748,708	5,073,284
	Special Fund Expenditure	4,386,147	5,748,708	5,073,284
	Total Expenditure	4,386,147	5,748,708	5,073,284
Spe	cial Fund Expenditure			
SI	WF319 Universal Service Trust Fund	4,386,147	5,748,708	5,073,284

D12A02.03 Developmental Disabilities Council

Program Description

The Maryland Developmental Disabilities Council (Council) is an independent, self-governing organization dedicated to advancing the inclusion of Marylanders with developmental disabilities in all facets of community life by eliminating barriers, creating opportunities, empowering people, and promoting innovation. Council members are appointed by the Governor, and include people with developmental disabilities, family members, local and non-profit organizations, state agency representatives, and representatives of Disability Rights Maryland and the Maryland Center on Developmental Disabilities. The Council works in partnership with people with developmental disabilities and their families, as well as other individuals and organizations, to bring about lasting change. The Council develops a five-year State Plan, which establishes the Council's priorities and serves as a roadmap for accomplishing the Council's goals. The Council educates and informs policymakers about issues of importance to people with developmental disabilities, advocates for policies, practices, laws, and services that support people with developmental disabilities, and raises public awareness about people's contributions and capabilities so inclusion and equality become an expectation. The Council also designs and funds initiatives that build capacity, increase community inclusion, improve services and supports, increase opportunities for people with developmental disabilities, and reases public with developmental disabilities, and supports people with developmental disabilities for people with developmental disabilities for people with developmental disabilities and their families for people with developmental disabilities and funds initiatives that build capacity, increase community inclusion, improve services and supports, increase opportunities for people with developmental disabilities, and support people with developmental disabilities and their families to develop advocacy and leadership skills.

Арр	propriation Statement	2022 Actual	2023 Appropriation	2024 Allowance
	Number of Authorized Positions	5.00	5.00	5.00
	Number of Contractual Positions	0.00	0.00	0.50
01	Salaries, Wages and Fringe Benefits	589,948	652,638	693,946
02	Technical and Special Fees	750	400	48,541
03	Communications	5,964	5,405	5,505
04	Travel	2,192	13,200	13,200
06	Fuel and Utilities	322	530	322
07	Motor Vehicle Operation and Maintenance	10,575	9,000	9,180
08	Contractual Services	110,389	83,669	77,517
09	Supplies and Materials	4,877	4,000	4,750
10	Equipment - Replacement	0	1,000	1,000
11	Equipment - Additional	953	0	0
12	Grants, Subsidies, and Contributions	738,348	521,818	543,636
13	Fixed Charges	37,449	36,909	38,110
	Total Operating Expenses	911,069	675,531	693,220
	Total Expenditure	1,501,767	1,328,569	1,435,707
	Federal Fund Expenditure	1,501,767	1,328,569	1,435,707
	Total Expenditure	1,501,767	1,328,569	1,435,707
Fed	eral Fund Expenditure			
93	3.630 Developmental Disabilities Basic Support and Advocacy Grants	1,501,767	1,328,569	1,435,707

3 Year Position Summary

ssification Title	FY 2022 Positions	FY 2022 Expenditures	FY 2023 Positions	FY 2023 Appropriation	FY 2024 Positions	FY 2024 Allowance
- Department of Disabilities						
D12A0201 - General Administration						
Admin Spec I	0.00	1,619	0.00	0	0.00	
Admin Spec II	0.00	8,374	0.00	0	1.00	45,69
Administrator I	4.00	216,546	3.00	229,219	3.00	241,2
Administrator II	1.80	58,256	1.80	107,433	1.00	66,6
Administrator III	5.00	379,479	5.00	368,191	6.00	463,6
Administrator IV	2.00	127,910	2.00	151,962	1.00	75,9
Administrator V	1.00	91,475	1.00	97,418	1.00	101,80
Administrator VI	0.00	0	1.00	98,189	0.00	
Dep Secy Dept Disabilities	1.00	109,854	1.00	117,120	1.00	122,42
Designated Admin Mgr II	1.00	73,483	1.00	78,269	1.00	82,5
Designated Admin Mgr IV	0.00	(19,449)	0.00	0	0.00	
Designated Admin Mgr Senior II	0.00	128,160	1.00	131,221	1.00	137,1
Exec Aide IV	1.00	0	0.00	0	0.00	
Exec Assoc III	1.00	64,609	1.00	68,822	1.00	71,9
Hlth Policy Analyst Advanced	1.00	62,148	1.00	68,064	1.00	71,1
Office Secy I	1.00	34,073	1.00	36,728	1.00	38,7
Office Secy II	1.00	47,326	1.00	50,713	1.00	52,9
Prgm Mgr III	2.00	208,307	2.00	186,129	3.00	299,7
Secy Dept Disabilities	1.00	155,133	1.00	165,401	1.00	172,8
Total D12A0201	23.80	1,747,303	23.80	1,954,879	24.00	2,044,4
D12A0202 - Telecommunications Access of Marylan	nd					
Accountant Advanced	1.00	69,657	1.00	71,488	1.00	74,7
Admin Spec III	1.00	51,860	1.00	60,176	1.00	62,8
Administrator I	1.00	64,103	0.00	0	0.00	
Administrator II	0.00	0	1.00	72,175	0.00	
Administrator III	1.00	57,662	1.00	61,980	2.00	147,2
Prgm Mgr Senior I	1.00	108,988	1.00	115,002	1.00	121,3
Pub Affairs Officer II	1.00	58,961	1.00	62,207	1.00	65,6
Total D12A0202	6.00	411,231	6.00	443,028	6.00	471,7
D12A0203 - Developmental Disabilities Council						
Admin Officer I	1.00	55,894	1.00	58,964	1.00	62,1
Administrator IV	2.00	104,364	2.00	170,910	2.00	180,3
Prgm Mgr III	1.00	90,474	1.00	96,353	1.00	100,6
Prgm Mgr Senior I	1.00	115,396	1.00	121,771	1.00	128,4
Total D12A0203	5.00	366,128	5.00	447,998	5.00	471,6
al D12 Department of Disabilities	34.80	2,524,662	34.80	2,845,905	35.00	2,987,9