

# Office of the Deaf and Hard of Hearing

## MISSION

The Office of the Deaf and Hard of Hearing (ODHH) represents the Governor in furtherance of the State's goal of promoting equal access for all Marylanders by providing expertise that enhances the general welfare of Maryland's deaf and hard of hearing residents.

## VISION

All Maryland citizens who are deaf or hard of hearing will have equal and full access to resources, services, and opportunities for participation in all aspects of community life.

## KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

**Goal 1. All deaf and hard of hearing citizens will have equal and full access to state programs, resources, and services to fully participate in community life.**

**Obj. 1.1** Coordinate with federal, State, and local governments regarding policy issues and program development.

Performance Measures	2018 Act.	2019 Act.	2020 Act.	2021 Act.	2022 Act.	2023 Est.	2024 Est.
Number of governmental entities involved in coordination of services to the deaf and hard of hearing through contact and/or involvement with ODHH	65	100	80	111	115	125	125

**Obj. 1.2** Serve as an information clearinghouse on the delivery of services from State agencies to Maryland's deaf and hard of hearing population.

Performance Measures	2018 Act.	2019 Act.	2020 Act.	2021 Act.	2022 Act.	2023 Est.	2024 Est.
Maryland Early Hearing Detection and Intervention Program, MDH: Number identified with hearing loss	95	80	66	81	75	97	97
Springfield Hospital Center, MDH: Deaf unit annual admissions	2	N/A	N/A	N/A	N/A	N/A	N/A
Telecommunication Access of Maryland, DoIT: Telephone assessments provided	543	466	643	241	252	300	300
Maryland School for the Deaf, MSDE: Number of students enrolled	508	515	491	469	445	458	453
Division of Special Education/Early Intervention Services, MSDE: Number of students with an Individualized Education Plan (IEP) with deaf/hard of hearing designation code (excluding Maryland School for the Deaf students)	388	606	613	593	583	550	550
Division of Special Education/Early Intervention Services, MSDE: Number of families with an Individualized Family Services Plan (IFSP) with a hearing loss designation code	N/A	98	55	54	48	45	45
<sup>1,2</sup> Division of Special Education/Early Intervention Services, MSDE: Number of children served through the Hearing Aid Loan Bank	23	15	23	N/A	6	10	10

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Performance Measures	2018 Act.	2019 Act.	2020 Act.	2021 Act.	2022 Act.	2023 Est.	2024 Est.
Maryland Department of Disabilities: Instances of information and referral related to deaf/hard of hearing services and resources	15	11	15	23	26	24	26
<sup>3</sup> Maryland Commission on Civil Rights: Number of complaints filed by deaf/hard of hearing constituents	10	6	11	5	N/A	N/A	N/A
<sup>2</sup> Department of Human Services: Number of deaf/hard of hearing children and youth in care in the child welfare system	152	30	30	N/A	21	20	22
Division of Rehabilitation Services, MSDE: Number of deaf/hard of hearing individuals determined eligible for services	318	278	196	148	221	250	230
Division of Rehabilitation Services, MSDE: Number of deaf/hard of hearing individuals served	1,867	1,471	1,364	1,314	1,254	1,200	1,100
Division of Rehabilitation Services, MSDE: Number of deaf/hard of hearing individuals who achieve an employment outcome	282	76	60	85	63	65	70
Maryland Deaf Culture Digital Library: Number of website visits	3,039	7,355	5,478	3,415	9,283	16,623	17,000

**Goal 2. Maryland citizens will be aware of the needs and issues affecting deaf and hard of hearing individuals.**

**Obj. 2.1** Maintain levels of information and referrals to private and public sectors each year.

Performance Measures	2018 Act.	2019 Act.	2020 Act.	2021 Act.	2022 Act.	2023 Est.	2024 Est.
Instances of information and referral	264	450	400	231	351	400	450

**Obj. 2.2** Increase awareness of ODHH's activities and initiatives that benefit Maryland residents.

Performance Measures	2018 Act.	2019 Act.	2020 Act.	2021 Act.	2022 Act.	2023 Est.	2024 Est.
<sup>4</sup> Number of email subscribers	1,843	1,422	1,697	1,344	N/A	N/A	N/A
Number of Facebook page followers	3,201	4,428	5,424	5,797	6,179	6,500	7,000
Number of Instagram followers	N/A	625	1,050	1,147	1,172	1,200	1,300
Number of Twitter followers	1,013	1,128	1,297	1,439	1,523	1,650	1,700
<sup>3</sup> Number of ODHH website visits	17,902	23,042	42,386	29,470	N/A	N/A	N/A
Number of ODHH YouTube video views	7,800	5,000	36,619	35,077	8,211	10,000	15,000

**NOTES**

<sup>1</sup> 2022 data is estimated because it is reported on a calendar year basis.

<sup>2</sup> MDOD converted to a new software in FY 2021 and a reliable figure wasn't able to be gathered during that transition.

<sup>3</sup> Data not available until 2023 due to data collection changes.

<sup>4</sup> MDOD no longer uses the software necessary to collect this data.

# **Office of the Deaf and Hard of Hearing**

**D11**

**<http://odhh.maryland.gov/>**

# Office of the Deaf and Hard of Hearing

## D11A04.01 Executive Direction

### Program Description

The Office of the Deaf and Hard of Hearing promotes the general welfare of deaf and hard of hearing individuals in the State. The specific statutory responsibilities include: (1) providing, advocating, and coordinating the adoption of public policies, regulations, and programs that will benefit deaf and hard of hearing individuals; (2) improving access to communication and to existing services and programs for deaf and hard of hearing individuals; (3) providing direct services to deaf and hard of hearing individuals as appropriate; (4) increasing public awareness of the needs and issues affecting deaf and hard of hearing individuals; (5) working with State and local agencies to ensure access for deaf and hard of hearing individuals to safety and emergency services; (6) developing a referral service for deaf and hard of hearing individuals; (7) serving as an information clearinghouse on the needs and issues affecting deaf and hard of hearing individuals; (8) working to increase access for deaf and hard of hearing individuals to educational, health, and social opportunities; (9) working with private organizations, the federal government, and other units of State government to promote economic development for deaf and hard of hearing individuals; (10) working to eliminate the underemployment and unemployment of deaf and hard of hearing individuals; (11) providing a network through which services provided by State and federal programs can be channeled; and (12) promoting compliance with State, local, and federal laws and policies protecting and serving deaf and hard of hearing individuals.

### Appropriation Statement

	<b>2022 Actual</b>	<b>2023 Appropriation</b>	<b>2024 Allowance</b>
Number of Authorized Positions	3.00	3.00	3.00
Number of Contractual Positions	0.50	0.80	0.50
01 Salaries, Wages and Fringe Benefits	345,404	387,615	415,820
02 Technical and Special Fees	12,168	18,788	19,635
03 Communications	603	950	950
04 Travel	1,655	2,283	2,511
08 Contractual Services	73,151	92,819	87,006
09 Supplies and Materials	486	1,375	1,173
13 Fixed Charges	2,036	3,550	3,520
Total Operating Expenses	77,931	100,977	95,160
Total Expenditure	435,503	507,380	530,615
Net General Fund Expenditure	435,503	507,380	530,615
Total Expenditure	435,503	507,380	530,615

### 3 Year Position Summary

Classification Title	FY 2022 Positions	FY 2022 Expenditures	FY 2023 Positions	FY 2023 Appropriation	FY 2024 Positions	FY 2024 Allowance
<b>D11 - Office of the Deaf and Hard of Hearing</b>						
<b>D11A0401 - Executive Direction</b>						
Exec Aide VI	1.00	121,802	1.00	129,762	1.00	135,602
Exec Asst I Exec Dept	2.00	89,619	1.00	76,300	2.00	141,784
Spec Asst III Exec Dept	0.00	18,234	1.00	53,564	0.00	0
<b>Total D11A0401</b>	<b>3.00</b>	<b>229,655</b>	<b>3.00</b>	<b>259,626</b>	<b>3.00</b>	<b>277,386</b>