

Workers' Compensation Commission

MISSION

The Maryland Workers' Compensation Commission seeks to secure the equitable and timely administration of the provisions of the Maryland Workers' Compensation Law on behalf of its customers, the injured workers and their employers, by providing an efficient and effective forum for the resolution of individual claims.

VISION

The Maryland Workers' Compensation Commission envisions a State wherein injured workers and employers are empowered to create an equitable partnership to facilitate prompt and fair resolution of workers' compensation matters.

KEY GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

Goal 1. Improve the effectiveness and timely delivery of services provided to customers of the Workers' Compensation Commission.

- Obj. 1.1** Maintain setting 90 percent or more of all non-permanency hearings within 60 days of the date when issues are filed.
- Obj. 1.2** Maintain a conformance rate of at least 95 percent for the issuance of Commission Orders within 30 days after the conclusion of a hearing.
- Obj. 1.3** Maintain an average of no more than 10 days between the hearing date and the first award issued by the Commission.

Performance Measures	2018 Act.	2019 Act.	2020 Act.	2021 Act.	2022 Act.	2023 Est.	2024 Est.
Number of non-permanency hearings set	24,139	22,868	21,405	16,358	22,766	23,000	23,000
Percent of non-permanency hearings set within 60 days	82%	86%	89%	39%	68%	90%	90%
Number of Commission Orders issued	16,054	14,995	11,105	10,883	13,178	14,500	14,500
Percent of Orders issued within 30 days of hearing	99%	100%	100%	99%	100%	99%	99%
Number of awards ordered post-hearing	15,956	14,935	11,048	10,822	13,111	14,350	14,350
Average number of days between hearing date and award issued	8	8	6	6	4	4	4

Workers' Compensation Commission

Summary of Workers' Compensation Commission

	2022 Actual	2023 Appropriation	2024 Allowance
Number of Authorized Positions	115.00	115.00	115.00
Number of Contractual Positions	11.25	11.25	11.25
Salaries, Wages and Fringe Benefits	11,635,952	12,559,895	13,734,154
Technical and Special Fees	844,157	761,465	895,323
Operating Expenses	6,168,699	7,806,255	7,994,895
Special Fund Expenditure	18,648,808	21,127,615	22,624,372
Total Expenditure	<u>18,648,808</u>	<u>21,127,615</u>	<u>22,624,372</u>

Workers' Compensation Commission

C98F00.01 General Administration

Program Description

The Workers' Compensation Commission receives, processes, and adjudicates claims for injured employees, and refers those claimants who need rehabilitation to the appropriate vocational rehabilitation service providers. All expenditures of the Workers' Compensation Commission and the Department of Labor's Occupational Health and Safety Program are recovered from insurance companies and self-insurers through an annual maintenance assessment.

TOTAL PAYROLLS AND ASSESSMENT RATES

Fiscal Year	Total Payroll	Estimated Total Expenses	Estimated Cost of Safety Inspection	Assessment Per One Thousand Dollars of Payroll
2018	\$144,091,230,632	\$25,330,777	\$10,866,738	0.176
2019	\$126,224,923,601	\$28,002,836	\$11,345,628	0.222
2020	\$130,534,710,479	\$31,015,543	\$12,693,830	0.239
2021	\$150,445,568,579	\$31,012,070	\$13,029,421	0.206
2022	\$145,764,851,349	\$33,219,955	\$13,874,719	0.227

Appropriation Statement

	2022 Actual	2023 Appropriation	2024 Allowance
Number of Authorized Positions	115.00	115.00	115.00
Number of Contractual Positions	11.25	11.25	11.25
01 Salaries, Wages and Fringe Benefits	11,635,952	12,559,895	13,734,154
02 Technical and Special Fees	844,157	761,465	895,323
03 Communications	369,100	389,695	389,695
04 Travel	173,006	125,000	125,000
06 Fuel and Utilities	4,850	12,214	12,214
07 Motor Vehicle Operation and Maintenance	81,210	82,700	82,700
08 Contractual Services	463,383	1,001,112	1,013,142
09 Supplies and Materials	93,641	157,752	157,752
10 Equipment - Replacement	46,998	0	0
11 Equipment - Additional	14,481	0	0
12 Grants, Subsidies, and Contributions	52,387	52,387	52,387
13 Fixed Charges	1,738,415	1,844,155	1,866,519
Total Operating Expenses	3,037,471	3,665,015	3,699,409
Total Expenditure	15,517,580	16,986,375	18,328,886
Special Fund Expenditure	15,517,580	16,986,375	18,328,886
Total Expenditure	15,517,580	16,986,375	18,328,886

Special Fund Expenditure

C98330 Self-Insurer Assessment	141,028	147,157	155,401
C98331 Sale of Publications and Photocopies	30,326	31,597	33,339
C98332 Registration Fees-Vocational Rehabilitation Practitioners	30,326	31,597	33,339
C98333 Maintenance Assessment	15,315,900	16,776,024	18,106,807
Total	15,517,580	16,986,375	18,328,886

Workers' Compensation Commission

C98F00.02 Major Information Technology Development Projects

Program Description

This program includes current Major Information Technology Development Projects in the Workers' Compensation Commission.

Appropriation Statement		2022 Actual	2023 Appropriation	2024 Allowance
08	Contractual Services	<u>3,131,228</u>	<u>4,141,240</u>	<u>4,295,486</u>
	Total Operating Expenses	<u>3,131,228</u>	<u>4,141,240</u>	<u>4,295,486</u>
	Total Expenditure	<u><u>3,131,228</u></u>	<u><u>4,141,240</u></u>	<u><u>4,295,486</u></u>
	Special Fund Expenditure	<u>3,131,228</u>	<u>4,141,240</u>	<u>4,295,486</u>
	Total Expenditure	<u><u>3,131,228</u></u>	<u><u>4,141,240</u></u>	<u><u>4,295,486</u></u>
Special Fund Expenditure				
C98333	Maintenance Assessment	<u>3,131,228</u>	<u>4,141,240</u>	<u>4,295,486</u>

3 Year Position Summary

Classification Title	FY 2022 Positions	FY 2022 Expenditures	FY 2023 Positions	FY 2023 Appropriation	FY 2024 Positions	FY 2024 Allowance
C98 - Workers' Compensation Commission						
C98F0001 - General Administration						
Accountant II	2.00	91,379	2.00	115,900	2.00	122,118
Admin Aide	1.00	44,188	1.00	46,586	1.00	49,126
Admin Officer I	1.00	38,235	1.00	49,496	2.00	109,465
Admin Officer II	1.00	44,547	1.00	46,440	1.00	49,403
Admin Officer III	1.00	58,961	1.00	62,795	1.00	65,621
Admin Prog Mgr III	1.00	42,967	1.00	114,441	0.00	0
Admin Prog Mgr IV	0.00	71,553	0.00	0	1.00	127,637
Admin Spec I	0.00	18,405	0.00	0	2.00	102,270
Admin Spec II	4.00	165,878	4.00	201,068	3.00	161,010
Admin Spec III	2.00	112,132	2.00	118,823	2.00	124,812
Administrator I	1.00	62,899	1.00	66,995	1.00	70,010
Administrator II	7.00	455,718	7.00	536,536	6.00	470,077
Administrator IV	1.00	105,920	1.00	100,547	1.00	105,072
Asst To The Comm I Workers Comp	3.00	68,439	2.00	96,380	2.00	101,521
Asst To The Comm II Workers Comp	4.00	239,462	4.00	219,486	4.00	230,417
Asst To The Comm Lead Workers Comp	2.00	182,245	3.00	209,899	3.00	220,125
Chair Workers Comp Commission	1.00	163,028	1.00	173,033	1.00	183,033
Claims Reviewer I	1.00	20,380	1.00	40,505	1.00	42,328
Claims Reviewer II	6.00	206,007	6.00	283,645	6.00	297,272
Commissioner Workers Comp	9.00	1,451,949	9.00	1,541,997	9.00	1,631,997
Computer Info Services Spec II	0.00	9,154	0.00	0	3.00	205,475
Computer Network Spec II	1.00	11,237	1.00	57,041	1.00	59,608
Computer Network Spec Lead	2.00	136,646	2.00	144,851	2.00	152,108
Computer Network Spec Supr	0.00	0	1.00	64,882	1.00	67,802
Computer Operator II	3.00	171,726	3.00	160,157	3.00	160,735
Computer Operator Lead	1.00	61,422	1.00	65,417	0.00	0
Computer Operator Supr	1.00	54,284	1.00	57,247	1.00	60,373
Computer User Support Spec II	2.00	99,156	2.00	108,664	1.00	57,302
Database Specialist II	1.00	69,994	1.00	88,066	1.00	92,910
Fiscal Accounts Technician II	1.00	44,130	1.00	47,366	1.00	49,498
Fiscal Services Admin II	1.00	80,055	1.00	85,298	1.00	89,137
Hearing Reporter II	12.00	691,677	12.00	777,084	12.00	817,020
Hearing Reporter Lead	1.00	76,078	1.00	81,104	1.00	84,754
Hearing Reporter Supervisor	1.00	72,556	1.00	82,491	1.00	87,028
Hearings Interpreter	1.00	48,604	1.00	51,816	1.00	54,149
HR Officer I	1.00	58,023	1.00	61,619	1.00	64,392
IT Asst Director I	4.00	169,621	2.00	179,847	2.00	188,821
IT Asst Director II	0.00	105,250	1.00	112,197	1.00	117,246
IT Asst Director IV	0.00	111,081	1.00	118,330	1.00	123,655
IT Director III	1.00	0	0.00	0	0.00	0
IT Programmer Analyst II	3.00	60,067	3.00	182,849	3.00	193,921
IT Programmer Analyst Lead/Advanced	3.00	199,517	3.00	225,553	3.00	252,054
IT Programmer Analyst Supervisor	1.00	18,122	1.00	63,687	1.00	67,802
IT Systems Technical Spec	3.00	94,812	2.00	147,900	2.00	154,556
IT Systems Technical Spec Supervisor	0.00	81,608	1.00	86,946	1.00	90,859
Office Secy III	3.00	51,677	3.00	128,497	3.00	134,847
Office Services Clerk	15.00	441,741	14.00	570,112	12.00	514,235
Office Supervisor	1.00	0	1.00	39,299	0.00	0

3 Year Position Summary

Classification Title	FY 2022 Positions	FY 2022 Expenditures	FY 2023 Positions	FY 2023 Appropriation	FY 2024 Positions	FY 2024 Allowance
Prgm Mgr I	0.00	28,765	0.00	0	1.00	105,072
Prgm Mgr IV	1.00	98,345	1.00	103,765	1.00	109,461
Prgm Mgr Senior II	1.00	116,314	1.00	123,911	1.00	129,487
Prgm Mgr Senior III	0.00	136,615	1.00	144,220	1.00	152,204
Principal Counsel	1.00	139,303	1.00	148,562	1.00	155,248
Services Specialist	1.00	12,148	1.00	34,222	1.00	36,384
Total C98F0001	115.00	7,194,020	115.00	8,367,572	115.00	8,891,457