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QUESTIONS AND RESPONSES #4
PROJECT NO. Q0013030
Department of Public Safety and Correctional Services
Inmate Dental Services
July 17, 2013

Ladies/Gentlemen:

This List of Questions and Responses #4, questions #42 through #43, is being issued to clarify certain information contained in the above named RFP.

In most instances the submitted questions and the Department's responses merely serve to clarify the existing requirements of the RFP. Sometimes, however, in submitting questions potential Offerors may make statements or express interpretations of contract requirements that may be inconsistent with the Department's intent. To the extent that the Department recognizes such an incorrect interpretation the provided answer will note that the interpretation is erroneous and either state that the question is moot once the correct interpretation is explained or provide the answer based upon the correct interpretation.

No provided answer to a question may in and of itself change any requirement of the RFP. If based upon a submitted question it is determined that any portion of the RFP should be changed, the actual change may only be implemented via a formal amendment to the RFP. In this situation the answer provided will reference the amendment which contains the RFP change.

42. Per Amendment #9, Item 17 Section 3.21.6.2.2 B,2 - "The Contractor shall replace one analog periapical machine located in the Baltimore SDA, to be determined by the Contract Manager, with a digital panorex machine similar to the one located at MRDCC no later than 2 weeks after the successful integration of the PACS."

- A. *Is the intention to replace a periapical machine with a digital panorex or simply add a digital panorex to the Baltimore SDA? Has the Department considered that it may not be clinically feasible to remove an existing periapical machine and replace it with a panorex machine because the 2 machines serve different clinical functions and each existing periapical machine serves an operator?*

RESPONSE: Please see Amendment #10

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B. Has the Department considered that there is also extremely limited existing clinic space for an additional panorex in the Baltimore SDA and that new space may need to be allocated?

RESPONSE: Yes, the Department has determined that there is adequate space for an additional panoramic X-ray machine in the Baltimore SDA.

C. If replacement is the correct intent, wouldn't the total of panorex machines to be replaced then be 10, not the 9 listed in D? Additionally, the digital panorex at MRDCC is 8 years old. Should it be included in the replacement schedule, which would then make the total replacement count 11?

RESPONSE: Please see correction in Amendment #10.

D. If you are proposing just adding a digital panorex machine, then would the total replacement count be 24 periapical machines and 11 panorex machines?

RESPONSE: Please see correction in Amendment #10.

43. For clarification of §3.23.1, Relative to Sick call requirement five days per week as it applies to State Holidays, is it the intent of the RFP to require that the Contractor extends the staffing coverage to include weekend clinics to comport with the five day requirement? For Example...The state has designated in the past Thanksgiving as a State Holiday designating both Thursday and Friday (American Indian Heritage Day) as recognized Holidays. Is it the intent of the RFP to require the five day requirement to be fulfilled in the scheduling of sick call clinics Sunday, Monday, Tuesday, Wednesday and Saturday to comport with the requirement during this Holiday period? If that is to be the consideration for every State Designated Holiday (New Year's Day, Christmas, Thanksgiving, Martin Luther King, Memorial Day, July 4th, Labor Day), then the contractor must allow for extension of coverage to fulfill the five day per week requirement in each and every Holiday period.

RESPONSE: Please see Amendment #10, Item #7.

Remember proposals are due on July 30, 2013 (per Amendment #10) no later than 2:00 p.m. If there are questions concerning this solicitation, please contact me via e-mail at Patti.Tracey@maryland.gov or call me at (410) 260-7918 as soon as possible.

Date Issued: 07/17/2013

By:

Patti Tracey
Procurement Officer