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Lieutenant Governor

DAVID R. BRINKLEY
Secretary

MARC L. NICOLE
Deputy Secretary

QUESTIONS AND RESPONSES # 2
PROJECT NO. F10B6400003

Audit Services for State Employee and Retiree Health and Welfare Benefits Program
January 28, 2016

Ladies/Gentlemen:

This List of Questions and Responses #2 is being issued to clarify certain information contained in the above named RFP. The statements and interpretations of contract requirements, which are stated in the following questions of potential offerors, are not binding on the State unless the State expressly amends the RFP. Nothing in the State's responses to these questions is to be construed as agreement to or acceptance by the State of any statement or interpretation on the part of the vendor asking the question as to what the contract does or does not require.

Please note that many vendors submitted questions that were significantly similar or requested the same information. Duplicate questions of this type are not repeated in this Q&A. Therefore, a vendor may not see its question reproduced here exactly. Please read through all the Q&As carefully before re-submitting a question. Thank you.

17. **QUESTION:** Please clarify whether the three medical vendors, CareFirst, UHC and Kaiser, use the same clinical processes for both EPO and PPO benefits, and whether the procedures are the same between the State group and SLEOLA. We need to know if we are performing three clinical reviews or eight.

RESPONSE:

Please see RFP Section 3.3.1 as amended in Amendment #1. It is expected that there will be eight clinical reviews, one for each of the eight plans.

18. **QUESTION:** For purposes of determining fees for the audits, please advise how many in-person meetings are required by DBM (for example, pre-audit planning, discussion of draft report, discussion of final report) and how many will be conducted by conference call.

~Effective Resource Management~

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RESPONSE:

DBM requires at a minimum one in-person meeting per Audit Cycle for purposes of Audit Discussions as part of Milestone 4 of the Proposed Annual Audit Cycle Prices. Subsequent meetings may be required if issues arise from the Audits and may either be by conference call or in-person depending upon the nature of the meeting

Remember Proposals are due on March 31, 2016 no later than 2:00 p.m. If there are questions concerning this solicitation, please contact me via e-mail at joy.epstein@maryland.gov or call me at (410) 260-7570 as soon as possible.

Date Issued: March 1, 2016

By


Joy Epstein
Procurement Officer