

MODIFICATION TO STATEWIDE LANGUAGE TELEPHONIC INTERPRETATION SERVICES CONTRACT

THIS MODIFICATION is made effective this 23 day of May, 2013 by and between Language Line Services, Inc. (“Contractor”), Language Line Holdings, Inc. (“Guarantor”), and the State of Maryland, acting through the Department of Budget and Management, Division of Procurement Policy and Administration (the “Department”).

WHEREAS, on September 21, 2012, the Department entered into a contract (the “Contract”) with Contractor to provide Statewide Language Telephonic Interpretation Services (the “Services”) pursuant to Request for Proposals for Statewide Language Interpretation Services, Project No. 050B2400001 issued on March 1, 2012, and all amendments thereto issued in writing by the State (the “RFP”); and

WHEREAS, the MBE subcontractor has become unavailable and the Contractor desires to replace the unavailable MBE subcontractor with another MBE subcontractor; and

WHEREAS, the Department and Contractor desire to modify the Contract so that Contractor can continue to successfully perform the Services.

IN CONSIDERATION of the Recitals which are hereby made a substantive part hereof, and the promises and the covenants herein contained, the parties agree to modify the Contract as follows:

- 1. MBE Participation Plan.** In fulfilling its obligation to meet the MBE goal of 15% set in the RFP and incorporated into the Contract, the Minority Business Enterprise (MBE) participation plan for Statewide Telephonic Language Interpretation Services submitted by the Contractor on Form D-1 dated May 31, 2012, (the “Original Plan”) is replaced in its entirety with the revised participation plan for Statewide Telephonic Interpretation Services identified on revised Forms D-1 and D-3, attached hereto and incorporated by reference herein (collectively, the “Revised Plan”). The 15% MBE percentage goal that was established for International Languages Services, LLC under this Contract shall be assumed in its entirety by Dream Management, LLC, an MBE subcontractor, as described in the Revised Plan.

- 2. Scope of Modification.** This Modification amends the Contract specifically as described herein. Except as specifically revised by the terms of this Modification, all of the terms of the Contract shall remain in full force and effect and are hereby ratified and confirmed.

IN WITNESS WHEREOF, the parties have executed this Modification.


CONTRACTOR
LANGUAGE LINE SERVICES, INC.


By: _____ Date 05/01/2013

Michael F. Schmidt, CFO
Print name and title


Witness _____ Date MAY 01 2013

STATE OF MARYLAND
DEPARTMENT OF BUDGET AND
MANAGEMENT



By: T. Éloise Foster Date 5/23/13
Secretary


Witness _____ Date 5/23/13


GUARANTOR
LANGUAGE LINE HOLDINGS, INC.


By: _____ Date 05/01/2013

Scott W. Klein, President/CEO
Print name and title


Witness _____ Date MAY 01 2013

Approved for form and legal
sufficiency this 20th day May, 2013.


Assistant Attorney General