

Change Benefits – Life Events Employee Job Aid



## **Contents**

Complete Initial Benefit Elections (New Hires)		
Change Benefits (Initiate a Life Event)	6	
Elect or Change Benefits Elections	13	
Add a Dependent During an Enrollment Event	24	
View Benefit Elections as of Date	32	



Title: Complete Initial Benefit Elections (New Hires)

**Functional Area:** Benefits Administration

> Role: **Employees**

## **Complete Initial Benefit Elections (New Hires)**

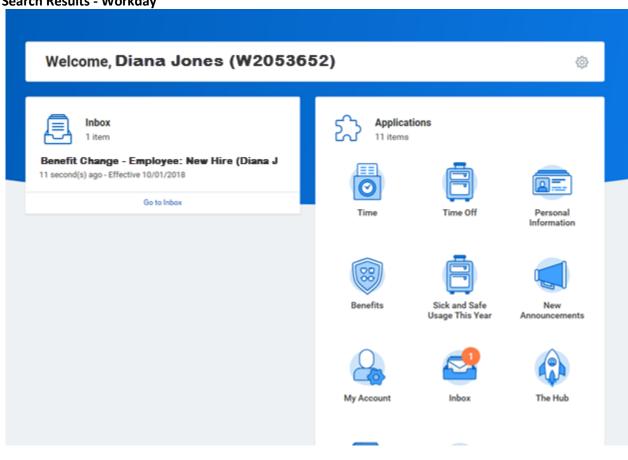
When you are first hired, you will get a "New Hire" task in your Workday Inbox to complete your initial benefit elections. Use this procedure to find the task to complete in your Inbox.

#### **Procedure:**

Click the My Account icon.



### **Search Results - Workday**



2. Select the Inbox hyperlink.

CPBI and Benefits Only employees will not have all of the worklets shown on this page.

**Shortcut:** You can also access your Inbox by clicking the **Inbox** worklet from your home page.



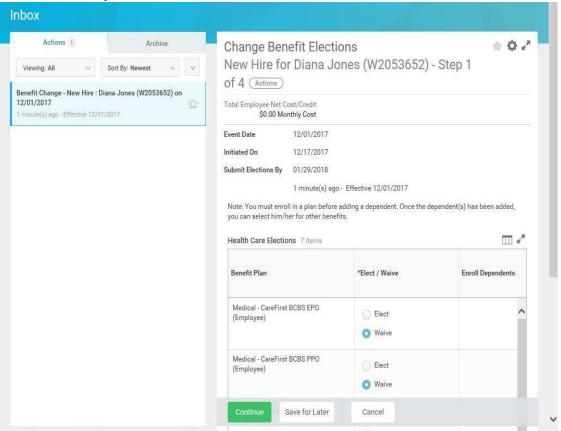


**Title:** Complete Initial Benefit Elections (New Hires)

Functional Area: Benefits Administration

Role: Employees

### Worker - Workday



3. Select the **Toggle Fullscreen Viewing Mode** button to enlarge the screen.

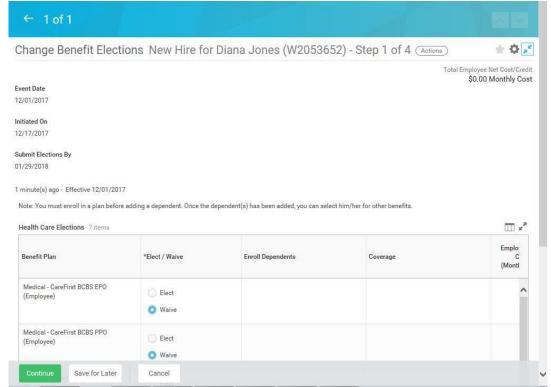


Title: Complete Initial Benefit Elections (New Hires)

Functional Area: Benefits Administration

Role: Employees

### **Change Benefits Elections**



Refer to the <u>Elect or Change Benefit Elections</u> section of this job aid for instructions on how to complete your benefit elections.

4. The System Task is complete.



Functional Area: Benefits Administration

Role: Employees

## **Change Benefits (Initiate a Life Event)**

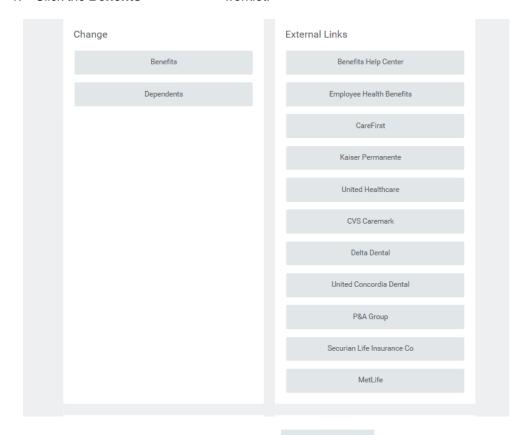
Use this procedure to initiate a life event. Examples of life events include birth/adoption, marriage, divorce, death of dependent, etc. When you perform this initial task, you are initiating the event and submitting the applicable documentation. You will have an opportunity later in the process to change your benefit elections.

#### Procedure:



1. Click the Benefits

worklet.



2. In the Change section, click the **Benefits** 

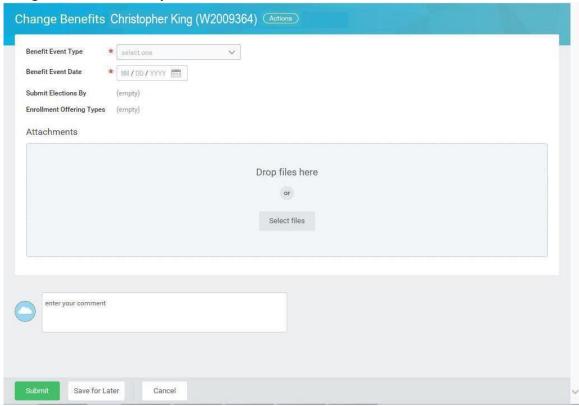
Benefits button.



Functional Area: Benefits Administration

Role: Employees

## **Change Benefits - Workday**



3. Select the applicable **Benefit Event Type** from the drop down box.



Title: Change Benefits (Initiate a Life Event)
Area: Benefits Administration
Role: Employees

Functional Area:

Benefit Event Type	Required Documentation				
Employee: Birth/Adoption	Biological child:				
Retiree: Birth/Adoption	Copy of child's official state birth certificate with name of employee listed as child's parent.  Adopted Child:				
	Pending Adoption: Notice of placement for adoption on adoption agency letterhead or copy of court order placing child pending final adoption.				
	Final Adoption: Copy of final adoption decree signed by a judge or a state-issued birth certificate showing employee as parent.				
	Step-Child:				
	Copy of child's official state birth certificate with name of spouse of employee listed as child's parent				
	Copy of employee's official state marriage certificate signed by clerk of the court.				
	Grandchild:				
	Proof of relation by blood or marriage.				
Employee: Change in	To Reduce the Annual Amount:				
Dependent Daycare	<ul> <li>Letter from the daycare provider on letterhead indicating a reduction in rate or a reduction in hours with the effective date of the change.</li> </ul>				
Retiree: Change in Dependent	To Cancel:				
Daycare	Letter from the daycare provider on letterhead indicating the last day the dependent attended the daycare.				
Employee: Child Support Order	Copy of child support order				
Retiree: Child Support Order					
Employee: Death of	Death certificate				
Dependent	Death certificate				
Retiree: Death of Dependent					
Employee: Dependent Arriving in US	In addition to the documentation required to show proof of relationship, a copy of the passport with the arrival date indicated and proof of permanent residency.				
Retiree: Dependent Arriving in	For children:				
us	<ul> <li>One of the following – letter from school, daycare provider or pediatrician on letterhead indicating address on file, driver's license/identification card, or lease agreement.</li> </ul>				
	For spouse:				
	<ul> <li>One of the following – driver's license/identification card, mortgage/lease agreement, letter from employer on letterhead indicating address on file.</li> </ul>				



Functional Area: Benefits Administration

Role: Employees

Employee: Dependent	One of the following –
Leaving US	Copy of flight itinerary,
Louving 00	Copy of Lease agreement or mortgage.
Retiree: Dependent Leaving	Letter from employer on letterhead indicating permanent address on
US	file.
	For children - letter from school/daycare on letterhead indicating permanent
	address on file.
Employee: Divorce	Divorce decree
Retiree: Divorce	
	Latter from a the an ample of the company latter hand) and has been a
Employee: Gains Coverage	Letter from other employer (on company letterhead) or the insurance
Elsewhere	provider. The letter must list the names of your covered dependents and the
	effective date of the new coverage.
Retiree: Gains Coverage	
Elsewhere	
Employee: Legal	Copy of Legal Ward/Testamentary court document, signed by a judge.
	Copy of Legal Wald/Testamentary Court document, signed by a judge.
Guardianship	
Retiree: Legal Guardianship	
Employee: Loses Coverage	Letter from previous employer (on company letterhead) or the insurance
Elsewhere	provider. The letter must list the names of your covered dependents and the
	effective date of the loss of coverage.
Detiron Long Coverns	and the same of the same same
Retiree: Loses Coverage	
Elsewhere	
Employee: Marriage	Official State marriage certificate (must be a certified copy and dated by the
	appropriate State or County official after the date of marriage, such as the
Potiroo, Marriago	Clerk of Court).
Retiree: Marriage	,

#### 4. Enter or select the **Benefit Event Date**.

This is the date that the life event occurred. For example, a child was born on January 15<sup>th</sup> – the **Benefit Event Date** is January 15<sup>th</sup>.

The **Submit Elections By date** will automatically populate based on the date entered for the **Benefit Event Date**. It will populate to 60 days after the **Benefit Event Date**.

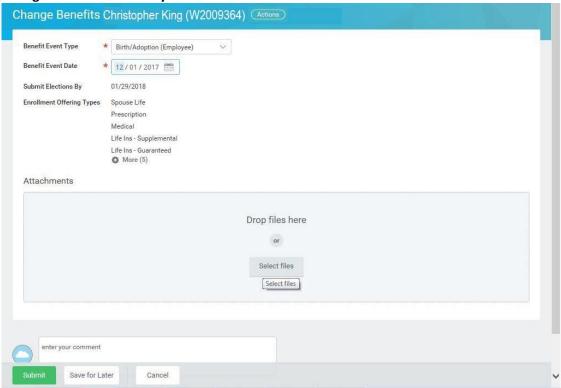
In general, the Benefit Event Date can NOT be greater than 60 days in the past except for the following:

Benefit Event Type	Benefit Event Date
Employee: Death of Dependent	Date can be > 60 days in the past
Employee: Divorce	Date can be > 60 days in the past
Employee: Gains Coverage Elsewhere	Date can be in the future
Employee: Loses Coverage Elsewhere	Date can be in the future

Functional Area: Benefits Administration

Role: Employees

### **Change Benefits - Workday**



- 5. Attach the applicable document for the event.
  - In the **Attachments** section, click the **Select Files** Select files button.
  - Browse to the document on your computer and select it.
  - Click the Open Open button to attach the required documentation.

See the table in step 3 for details on which documents should be attached for each **Benefit Event Type**.

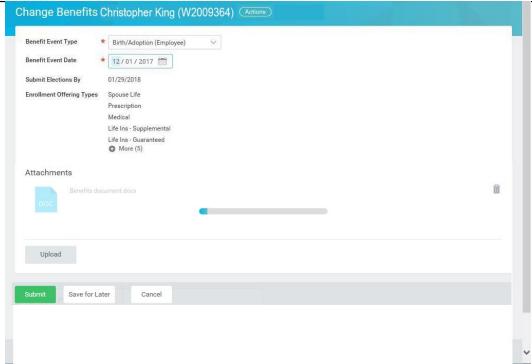
#### IMPORTANT: If you cannot attach the documents, you have two options:

- 1) Go to your ABC and log in to the system. Have the ABC help you attach the docs.
- 2) Submit the event without the docs and take the docs to your ABC for them to scan/attach.



Functional Area: Benefits Administration

Role: Employees



The document that you attached will be displayed in the **Attachments** section.

If you need to attach additional documents, click the Upload button. You can attach one additional document at a time or select multiple documents to attach at once.

6. Click the **Submit** Submit button.

Tip: If you do not want to submit the request at this point, you can also click one of the following buttons:

- Click the Save for Later
   Save for Later
   button to save your changes but not submit.

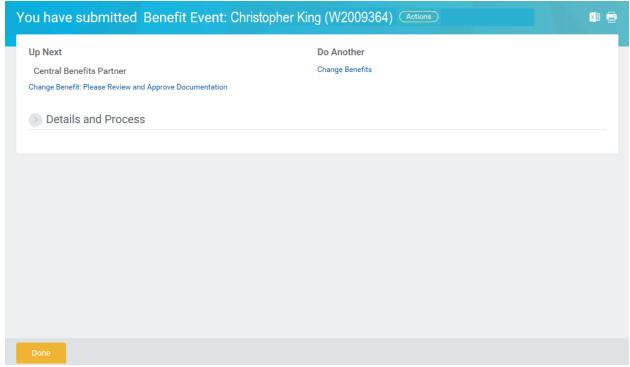
   You can find this task in your Workday Inbox later to complete it.
- Click the Cancel button to cancel the process and start at another time.



Functional Area: Benefits Administration

Role: Employees

### You have submitted - Workday



7. Click the **Done** button.

The life event change that you initiated will be routed to the Central Benefits Partner at the Employee Benefits Division to review and approve the documentation. Once the event is approved, you will receive a task in your Workday Inbox to change benefit elections. See the <u>Elect or Change</u>

Benefit Elections section of this job aid for instructions on how to complete this.

8. The System Task is complete.



Functional Area: Benefits Administration

Role: Employees

## **Elect or Change Benefits Elections**

Use this procedure to elect or change benefit elections

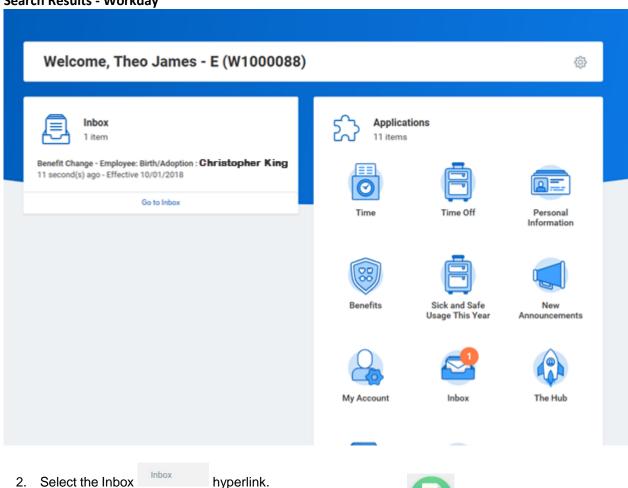
EMPLOYEES WHO HAVE INITIATED A LIFE EVENT: Start at step 1 of this procedure.

**NEW HIRES**: Start at step **3** of this procedure.

#### **Procedure:**

1. Click the My Account icon.

#### **Search Results - Workday**



**Shortcut:** You can also access your Inbox by clicking the **Inbox** worklet from your home page.

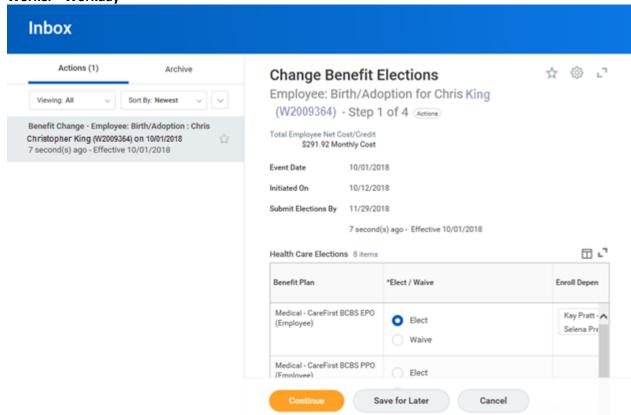
worklet from your I



Functional Area: Benefits Administration

Role: Employees

## Worker - Workday

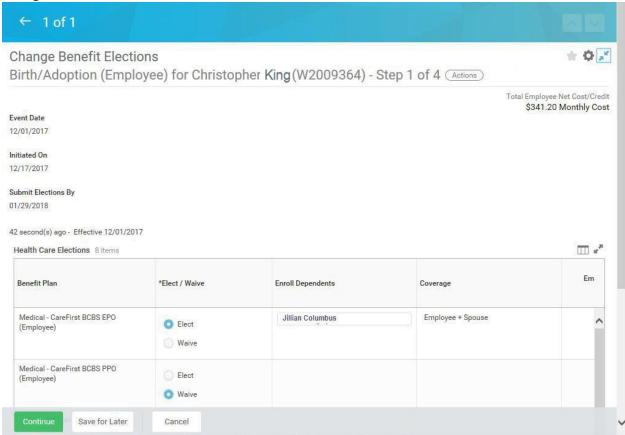




Functional Area: Benefits Administration

Role: Employees

**Change Benefits Elections** 

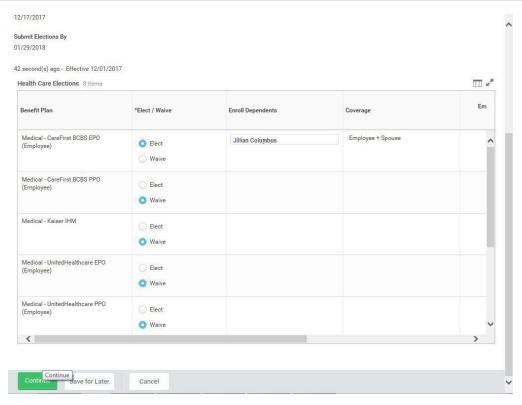


3. You are now on the **Health Care Elections** page of Change Benefit Elections. Scroll down if necessary to view all items.



Functional Area: Benefits Administration

Role: Employees



- 4. Make your elections on this screen. Note that benefits plans are automatically waived if you are not currently enrolled in the plan.
  - Select Elect to enroll in Medical.
  - Select **Elect** to enroll in Prescription drug coverage.
  - Select **Elect** to enroll in Dental coverage.
- Note that the system will only allow you to elect one of the medical and one dental plan.
- Note: Leave election set to Waive for coverage in which you do not wish to enroll.
  - For instructions on how to enroll a new dependent, or one who is not available to be selected from the list, refer to the <u>Add a Dependent During an Enrollment Event</u> section of this job aid.
- The coverage level will update based on the dependents selected.



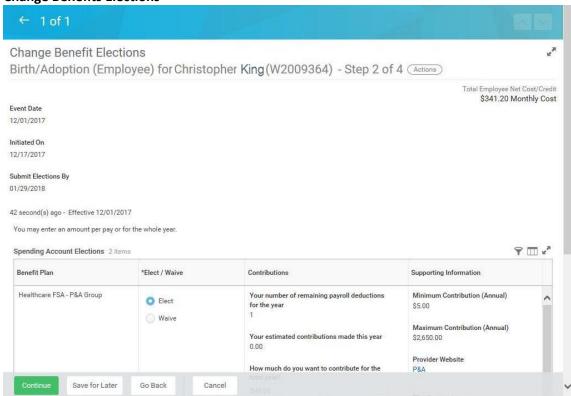
Functional Area: Benefits Administration

Role: Employees

5. Click the **Continue** 

button to go to the next screen.

**Change Benefits Elections** 



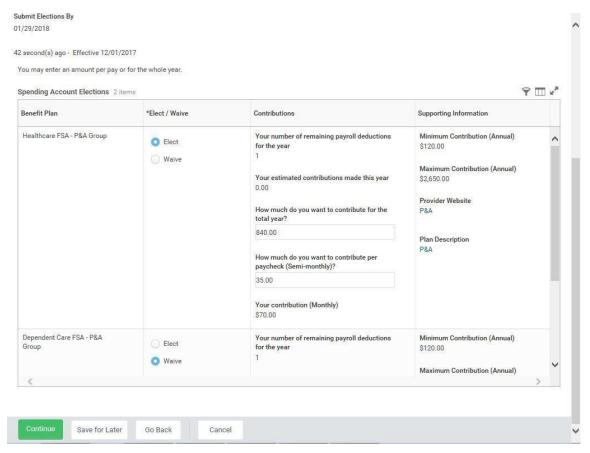
6. You are now on the **Spending Account Elections** page of Change Benefit Elections. Scroll down if necessary to view all items.

Note: Contractual and Temporary employees will not have the **Spending Account Elections** page. They will go directly to the **Insurance Elections** page.



Functional Area: Benefits Administration

Role: Employees



#### 7. On this screen:

- To enroll in the Healthcare FSA, select **Elect.**
- To enroll in the Dependent Care FSA, select Elect.

You will have to enter the amount that you want to contribute for the whole year or per paycheck for both Healthcare FSA and Dependent Care FSA. The system will calculate the monthly deduction amount.

The minimum and maximum contribution amounts are listed on the screen.

8. Click the Continue

Continue

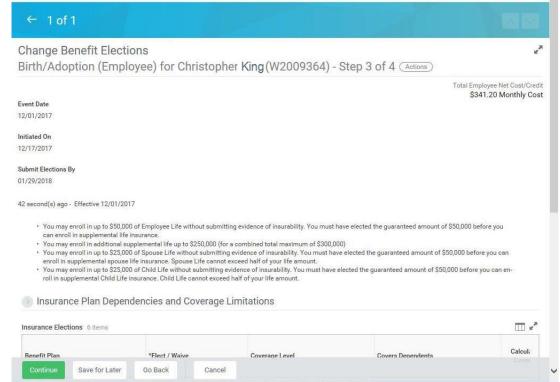
button to go to the next screen.



Functional Area: Benefits Administration

Role: Employees

## **Change Benefits Elections**



9. You are now on the **Insurance Elections** page of Change Benefit Elections. Scroll down if necessary to view all items.



Functional Area: Benefits Administration

Role: Employees

#### > Insurance Plan Dependencies and Coverage Limitations

Insurance Elections 6 items							
Benefit Plan	*Elect / Waive	Coverage Level	Covers Dependents	Calculated Coverage	Employee Cost (Monthly)	Employer Contribution (Monthly)	Plan Description
Life Ins - Guaranteed - MetLife (Employee)	Elect Waive						https://www.metlife.com/stateofr
Life Ins - Supplemental - MetLife (Employee)	Elect Waive						https://www.metlife.com/stateofn
Spouse Life - MetLife (Spouse)	Elect Waive						https://www.metlife.com/stateofn
Child Life - MetLife (Dependent)	Elect  Waive						https://www.metlife.com/stateofn
AD&D - MetLife (Employee)	_ Elect						https://www.metlife.com/stateofn

#### 10. On this screen:

• To enroll in Term Life insurance select **Elect**.

You can select up to \$50,000 of term life insurance under the Life Ins – Guaranteed – MetLife (Employee). Ensure that you select the value of the life insurance that you want to choose FROM THE COVERAGE LEVEL LIST. Do not type it in manually. (To see the values, click in the Coverage Level field).

If you want to enroll in more than \$50,000 of term life insurance, select Elect Life Ins –
 Supplemental – MetLife (Employee).

DO NOT select an amount in this field unless you have entered \$50,000 in the term life insurance guaranteed election. Any life insurance above \$50,000 will be a post-tax deduction from your paycheck which means you WILL have to pay taxes on the amount deducted.



Functional Area: Benefits Administration

Role: Employees

#### Evidence of insurability is required for amounts over \$50,000.

You need to add the Guaranteed and Supplemental insurance together to get the total amount elected.

• To enroll in Spouse Life select **Elect** and select dependent(s) covered.

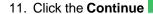
In order to be eligible for Spouse Term Life insurance you must be enrolled in Term Life insurance. The amount for Spouse Term life insurance cannot be more than half of the amount that you have selected for Guaranteed and Supplemental insurance combined.

To enroll in Child Life select Elect and select dependent(s) covered.

In order to be eligible for Child Life insurance, you must be enrolled in Life insurance. The amount for Child life insurance cannot be more than half of the amount that you have selected for Guaranteed and Supplemental insurance combined.

Note that if you elect life insurance to any amount above the guaranteed amount (or any amount already above that amount), you will not see the new amount until Securian approves the additional life insurance.

 To enroll in AD&D Insurance select Elect. Select either Employee or Employee + Family and select the amount from the list. Select dependents covered if Employee + Family is selected.



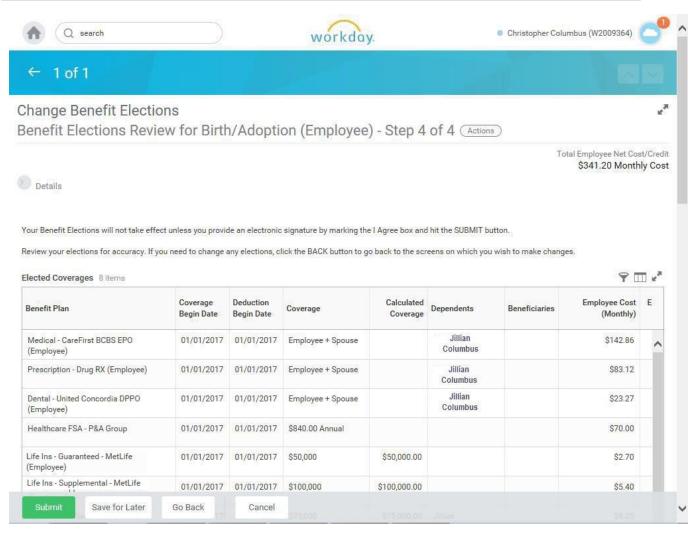


button to go to the next screen.



Functional Area: Benefits Administration

Role: Employees

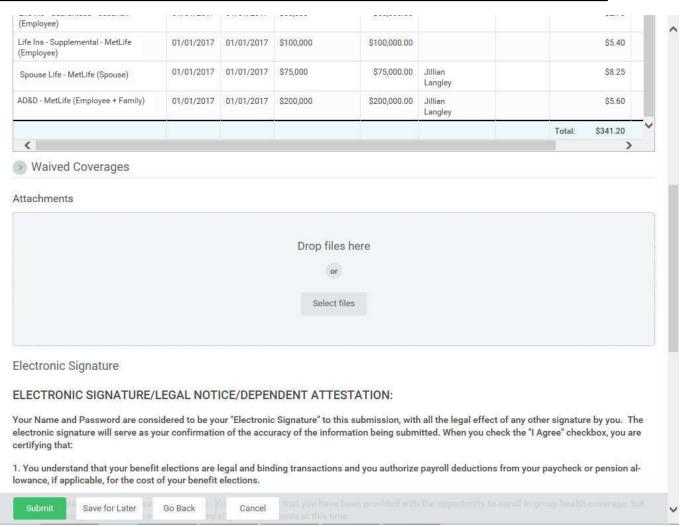


12. On the **Benefit Elections Review** page, review your benefit elections and the total monthly cost for your benefit elections.



Functional Area: Benefits Administration

Role: Employees



13. New Hires Only: Attach any documents for new dependents.

If you are selecting Employee Only coverage for new hire election, no documentation is needed.

14. Scroll down if necessary to view all items.



Functional Area: Benefits Administration

Role: Employees

#### ELECTRONIC SIGNATURE/LEGAL NOTICE/DEPENDENT ATTESTATION:

Your Name and Password are considered to be your "Electronic Signature" to this submission, with all the legal effect of any other signature by you. The electronic signature will serve as your confirmation of the accuracy of the information being submitted. When you check the "I Agree" checkbox, you are certifying that:

- 1. You understand that your benefit elections are legal and binding transactions and you authorize payroll deductions from your paycheck or pension allowance, if applicable, for the cost of your benefit elections.
- 2. For those waiving health insurance coverage: You understand that you have been provided with the opportunity to enroll in group health coverage, but you are declining enrollment for yourself and any eligible dependents at this time.
- 3. You are making the following attestation:
  - I understand that I cannot cancel or change my enrollment elections except during an Open Enrollment period or as the result of a qualifying change in status permitted by COMAR 17.04.13.04 and IRS Section 125 (26 U.S.C. §125);
  - · I certify that I am not covered under another State of Maryland employee's or retiree's membership for any coverage for which I am enrolling during this Open Enrollment period;
  - For those enrolling dependents: I certify that my covered dependents are not covered under another State of Maryland employee's or retiree's membership for any coverage for which they are being enrolled during this Open Enrollment period.

I understand that if I willfully misrepresent my eligibility or the eligibility of my dependents during this enrollment, or fail to take the necessary action to remove ineligible dependents timely, or in any way obtain benefits to which I am not entitled, my benefits will be canceled, I will be required to repay the full value of the lesser of any claims or insurance premiums, and I may face criminal investigation and prosecution.

You are entitled to request a paper form for submission of your enrollment elections. By filing this form electronically you are consenting to submission by electronic means and agree that electronic filing does not invalidate your submission in any way. Pursuant to Maryland Commercial Law Article § 21-106, where a law requires a signature, an electronic signature satisfies that law, and a record or signature cannot be denied legal effect merely because it is in electronic form.

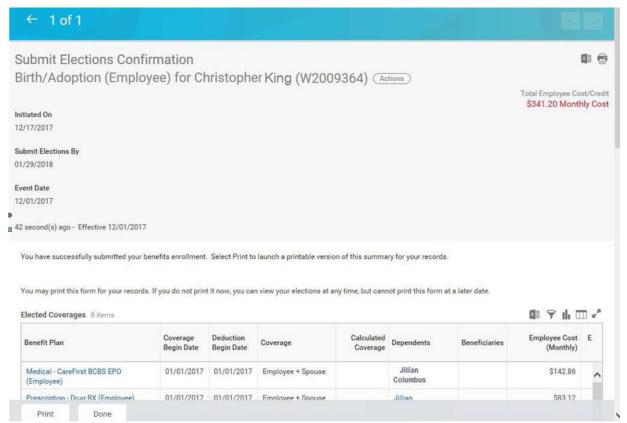


- 15. Check the "I Agree" checkbox to certify the benefit elections benefit elections you have chosen.
- 16. Click the **Submit** button to submit your benefit elections.



Functional Area: Benefits Administration

Role: Employees



17. The benefit elections have been submitted. Select the **Print** button from this screen if you want to print the Confirmation Summary Statement, otherwise you will not be able to go back

and print until after review by Employee Benefits Division is complete. Click the **Done** to finish.

Done

Note that the benefit elections that you have submitted have to be approved by Employee Benefits Division before they will be in effect. Once approved, you will be able to view the benefits. Refer to the <u>View Benefit Elections as of Date</u> section of this job aid for instructions on how to view the benefit elections.

18. The System Task is complete.

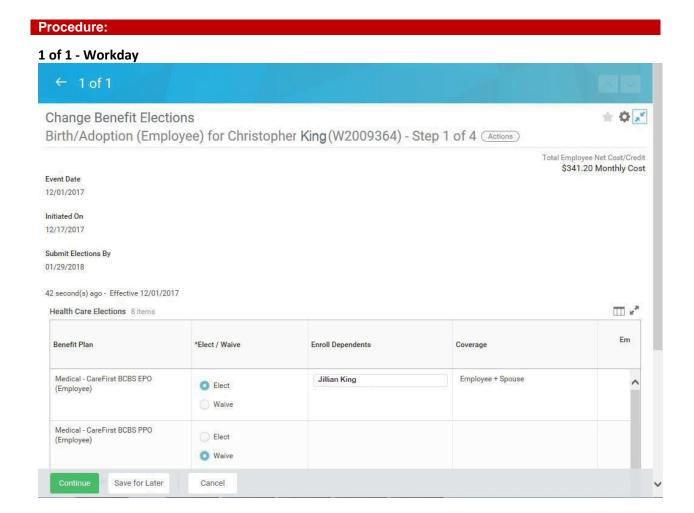


Functional Area: Benefits Administration

Role: Employees

## Add a Dependent During an Enrollment Event

Use this procedure to add a dependent for benefits. Dependents can only be added to benefits when an enrollment event (i.e., New Hire Enrollment, Open Enrollment, Life Event Change) is being completed.



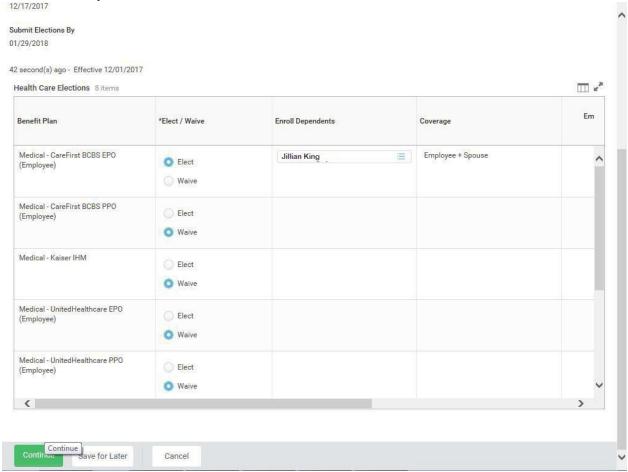
 On the Health Care Elections page of Change Benefits Elections, select the item(s) to elect under health care elections.



Functional Area: Benefits Administration

Role: Employees

# 1 of 1 - Workday



2. Use the prompt in the **Enroll Dependents** field to enroll dependents for benefits.

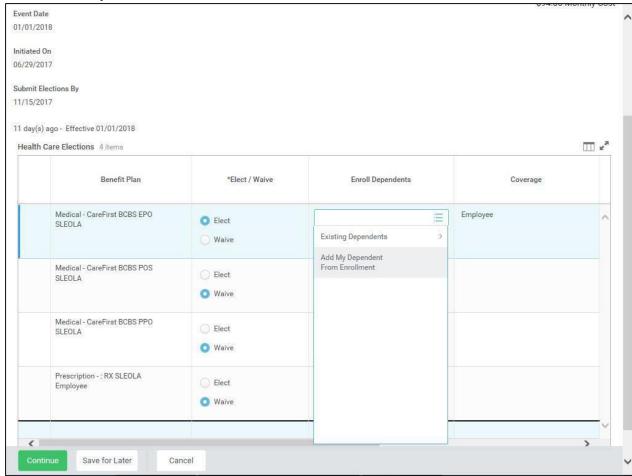
If you are not enrolling in medical coverage, follow the steps for the coverage type for which you want to enroll the dependent.



Functional Area: Benefits Administration

Role: Employees

### 1 of 1 - Workday



3. To add a new dependent, select the **Add My Dependent From Enrollment** menu item.

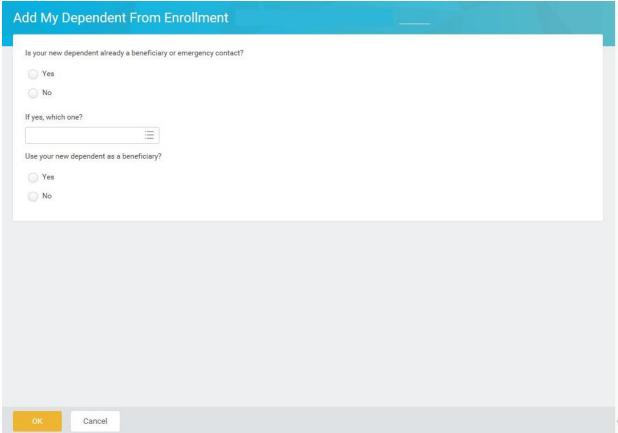
If you already have an existing dependent, the dependent can be selected using the Existing Dependents menu item. YOU SHOULD CHECK TO SEE IF THE DEPENDENT ALREADY EXISTS BEFORE ADDING A NEW DEPENDENT.



Functional Area: Benefits Administration

Role: Employees

Add My Dependent From Enrollment - Workday



4. For SPMS employees only: Select the Yes radio button under the Is your new dependent already a beneficiary or emergency contact? question and check to see if the dependent you are adding is already listed as an Emergency Contact. If so, choose from the list. If the new dependent is not an emergency contact, select the No radio button.

CPBI and Benefits Only employees: Select No for this question.

5. **Important System Note:** Answer **No** to the "Use your new dependent as a beneficiary" question.

Information: Life insurance beneficiaries are not managed in SPS. Beneficiaries are managed directly by the life insurance vendor. See the Beneficiary Designation form on the DBM Health Benefits website under Term Life and AD&D to designate beneficiaries for your life insurance.

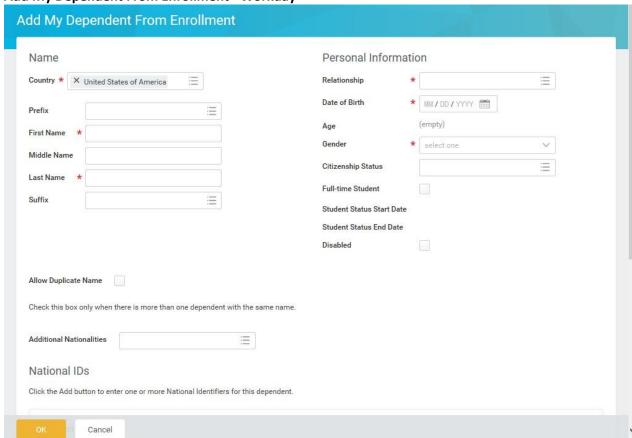


Functional Area: Benefits Administration

Role: Employees

6. Click the **OK** button.

Add My Dependent From Enrollment - Workday



- 7. On this screen, complete the following fields:
  - Enter the first name of the dependent you are adding in the **First Name** field.
  - Enter the middle name of the dependent you are adding in the Middle Name field
  - Enter the last name of the dependent you are adding in the Last Name field.
  - Use the prompt = to select the **Relationship** of the dependent.

NEVER select "Employee" or "Other" for the Relationship or any relationship that indicates it is for "Internal Use Only".

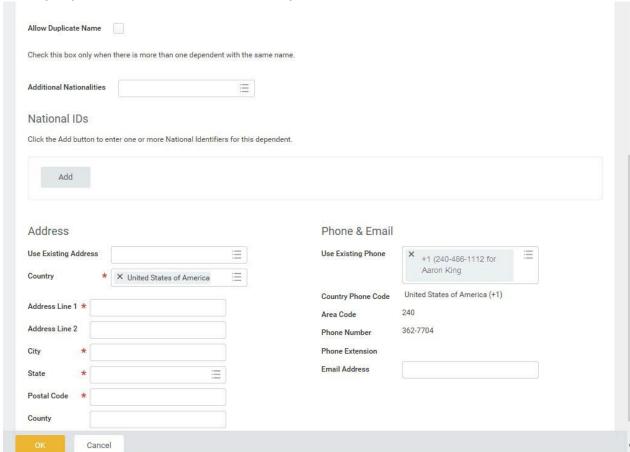
- Enter or select the **Date of Birth** of the dependent.
- Select the **Gender** of the dependent.
- 8. Scroll down to continue.



Functional Area: Benefits Administration

Role: Employees

### Add My Dependent From Enrollment - Workday





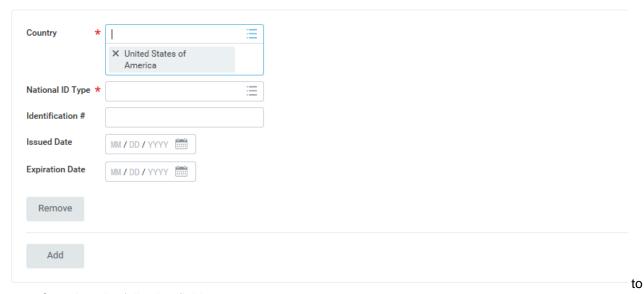
Functional Area: Benefits Administration

Role: Employees

9. In the National IDs section, click the **Add** button.

#### National IDs

Click the Add button to enter one or more National Identifiers for this dependent



10. Complete the following fields:

- Use the prompt to select the Country.
- Select the **National ID Type** (either Social Security Number or Tax Identification Number for foreign nationals).
- Enter the Social Security Number for the dependent in the **Identification #** field OR enter the Tax Identification Number for foreign nationals.

Note that if you do not enter the Social Security Number or Tax Identification Number at this point, you will be prompted later to enter a reason for not entering it (e.g., birth of a child who does not yet

have a Social Security Number).



Functional Area: Benefits Administration

Role: Employees

Add

11. In the **Address** section, click the **Add** button to enter the address for the dependent.

The **Use Existing Address** prompt can be used to select the address associated with the employee.

- Use the prompt to select the Country.
- Enter the street address in the Address Line 1 field.
- Enter the city in the City field.
- Enter the state in the State field.
- Enter the zip code in the Postal Code field.
- 12. Click the **OK** button.

You have successfully added the dependent. When you complete subsequent elections, you will not have to add the dependent again. The dependent will be listed in the Existing Dependents menu item of the **Enroll Dependents** field.

13. The System Task is complete.



Functional Area: Benefits Administration

Role: Employees

## **View Benefit Elections as of Date**

Your current benefit elections will display using the View Benefit Elections button. If you want to view future-effective elections or your benefit election history as of a certain date use the View Benefits Elections as of Date button.

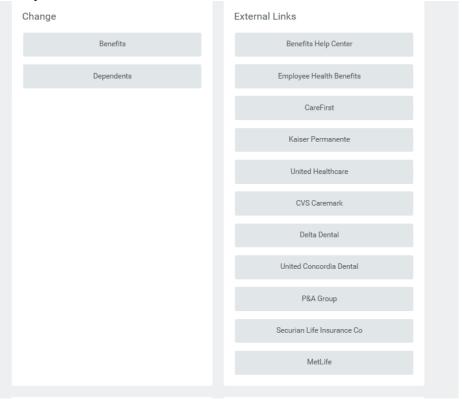
#### Procedure:



1. From the home page, click the Benefits

worklet.

#### Worker - Workday



- 2. Scroll down to the "View" section.
- 3. Click the Benefit Elections as of Date

Benefit Elections as of Date

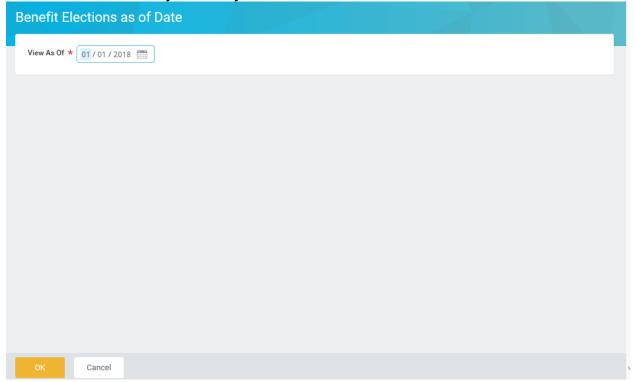
button.



Functional Area: Benefits Administration

Role: Employees

**Benefit Election History - Workday** 



4. Enter the date for which you want to view your benefit elections.



You have to select an appropriate date otherwise you won't see the change in benefits.

Example: If you are a New Hire you would enter the 1st of the month on or after your Hire Date (the day the benefits would take effect).

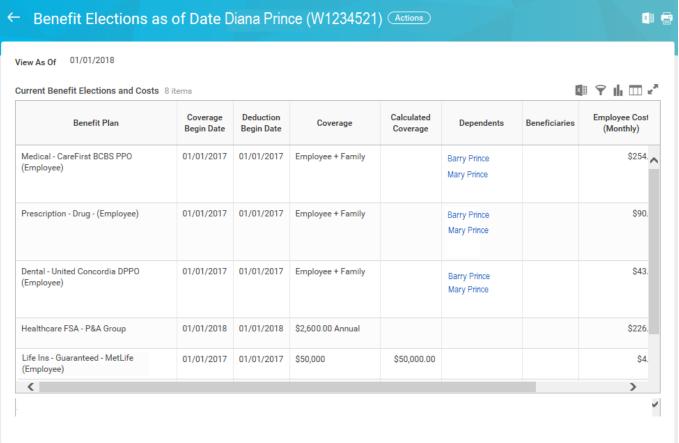
i.e. Hire Date = 3/1/18 View as of 3/1/18 Hire Date = 4/2/18 View as of 5/1/18

5. Click the OK button.



Functional Area: Benefits Administration

Role: Employees



6. View your benefit elections as of a certain date.

Note: You can use the printer icon {insert icon} to print a copy of the elections.

7. The System Task is complete.